

the first years™

# Crisp & Clear View™

*Digital Video Monitor*

*Y7500 and Y7520*



Before returning this product to the store for any reason, please contact our Parent Service Center at

**1-800-704-8697**

Often, we can provide helpful tips and instructions to resolve your problem quickly over the phone.

Check our website: [www.thefirstyears.com](http://www.thefirstyears.com) for the most up-to-date instruction manual as well as tips and troubleshooting advice.

Y7500/Y7520

**TOMY**

# SAFETY INSTRUCTIONS



This symbol is intended to warn the user of potential safety hazards.



This symbol is intended to alert the user to a potential risk of electric shock and other electrical safety issues.

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## WARNING:

- To prevent electric shock or strangling by the cord, **KEEP OUT OF CHILD'S REACH**. Never place monitor or cord within 3 feet of child or attach to a crib or playpen.
- Never place these units within a child's reach.
- The product is designed to assist in the monitoring of children, not as a prevention for injury to or loss of a child.
- This product is not a substitute for proper adult supervision. All children should be supervised at all times by responsible adults.



## WARNING

To reduce the risk of fire or electrical shock, do not open this product or expose the product to:

- **Water and Moisture:** This product should not be used near water, for example, near a bathtub or sink, in a wet basement or near a swimming pool.
- **Heat:** This product should be situated away from heat sources such as radiators, heat registers, stoves, or other appliances that produce heat.

### IMPORTANT

- The user should not attempt to service this product. Read all safety and operating instructions before operating this product.
- Retain these instructions for future reference.
- Observe all warnings.

- Follow all operating instructions.
- Do not tamper with the plug under any circumstances.
- Power Source – This product should be connected only to the power supply provided.
- Cleaning—Before cleaning, be sure to unplug. Clean only as recommended in these instructions.
- Object and Liquid Entry—Care should be taken so that objects do not fall and liquids are not spilled into the enclosure through the openings.
- Damage or Malfunction—Please contact our Parent Service Center at 800-704-8697 if:
  - a. The power supply cord or plug has been damaged
  - b. Objects have fallen or liquid has been spilled into it
  - c. The product has been exposed to rain
  - d. The product does not appear to operate normally or exhibits a marked change in its performance
  - e. The product has been dropped or the enclosure damaged.

**Wall Mounting—**The Child Unit should be mounted to a wall only as recommended in these instructions.

## **WARNING**

Do not mount the Child Unit in a location where the unit or the adapter cord is within the child's reach. Never place monitor or cord within 3 feet of child or attach to a crib or playpen.

To prevent injury, this apparatus must be securely attached to the wall in accordance with the installation instructions.

## **The First Years Crisp & Clear View™ and Dual View Digital Video Monitor**

The First Years® Crisp & Clear View™ and Dual View Digital Video Monitor enables you to see and hear your infant from just about anywhere in your house. It is compact, lightweight, easy to set up, and easy to use. The Y7520 Dual View comes with two Parent digital video monitors.

The wall-mountable Child Unit features a video camera that can be tilted and swiveled to give you the view and angle you want. The Parent Unit is compact and lightweight, with a convenient belt-clip, so it's easy to keep with you. Automatic night-vision technology means you can still see a low-light image of your child at night when the nursery is dark. Rechargeable batteries are supplied for the Parent Unit, which has an automatic 30-second display shut-off to save energy and extend battery life.



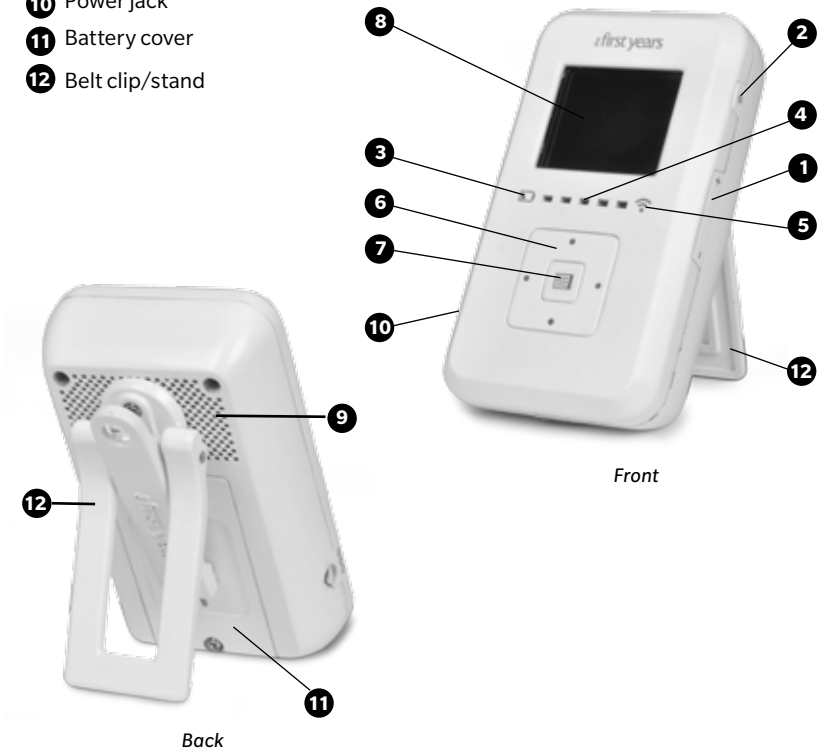
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## Parts Diagram

### Parent Unit

- 1 Volume control button
- 2 Power button
- 3 Battery indicator
- 4 Sound level indicator
- 5 Connection indicator
- 6 Directional pad
- 7 Menu button
- 8 Display screen
- 9 Speaker
- 10 Power jack
- 11 Battery cover
- 12 Belt clip/stand

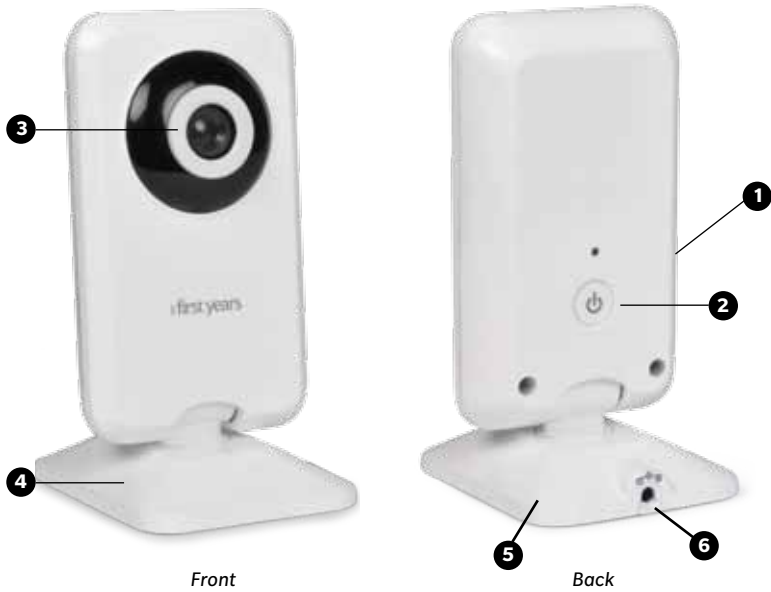


### Child Unit

- 1 Microphone
- 2 Power button
- 3 Camera
- 4 Adjustable-angle camera base
- 5 Wall mount slots
- 6 Power jack (not pictured)

### Also Included

AC adapters (2) (not pictured)



## Quick Start Instructions

### IMPORTANT

CHARGE BATTERY FOR 8 HOURS BEFORE INITIAL USE.




*For plug-in use:* Connect one of the AC adapters to power jack and plug cord into wall outlet.

**You'll find detailed instructions on the pages that follow. Please read the Safety and Warnings Instructions on pages 2–3.**

### Set up the Child Unit

- Place unit 4 to 6 feet from child's crib or play area.
- Connect remaining AC adapter to unit and plug into wall outlet.

### Set up the Parent Unit(s)

**For portable use:** Install the rechargeable battery pack provided. Battery compartment is on  back of unit. Loosen screw to release it, and slide cover off. Insert plug on battery pack into connector inside compartment, then fit battery into place. Replace  cover and secure it by tightening the screw. Connect one of the AC adapters to  power jack and plug cord into wall outlet.

### To use

1. Push power button on Child Unit to turn it on .
2. Push power button on Parent Unit to turn it on.
3. Connection indicators on Parent Units should glow green indicating they are connected.
4. Adjust camera position to ensure desired view is displayed.
5. Press + or – to adjust the volume of the Parent Unit.

**Note:** Display on the Parent Unit will go blank after 30 seconds if unit is powered by batteries. This is a normal power-saving feature. Pressing any button on Parent Unit will reactivate the display. This feature can be turned off through menu in Parent Unit.

Before returning this product to the store for any reason, please contact our Parent Service Center at 800-704-8697

Often, we can provide helpful tips and instructions to resolve your problem quickly over the phone or by email.



## To Set Up—Child Unit

1. Position the Child Unit 4 to 6 feet from your child's crib or the area you wish to view. **NEVER** position the unit within a child's reach.
2. Insert the connector on the AC adapter into the jack on the back of the unit, then plug the adapter into an electrical outlet.

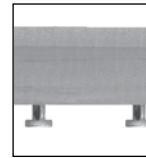


### For wall mounting

1. Securely fasten two #8 “pan” head screws to the wall, one above the other, exactly  $1 \frac{9}{16}$  inch apart, leaving the screw heads protruding by at least  $\frac{1}{4}$  inch.  
For best results use a  $\frac{3}{4}$ -inch long screw; mount in a solid wood panel, or use screw anchors.
2. Fit the round openings on the wall mount slots over the screw heads, then slide the unit down until it is seated firmly.
3. To test that unit is securely mounted, press on its top and side edges.



wall mount slots



slots in unit slide over screws

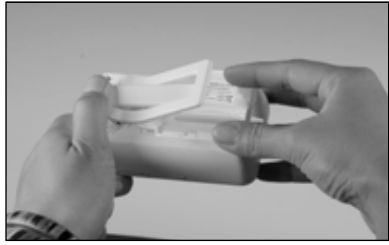
## WARNING

- **KEEP OUT OF CHILD'S REACH.**
- **Do not place Child Unit in crib or attach to crib or playpen.**
- **Never place monitor or cord within 3 feet of child or attach to a crib or playpen.**
- **Do not mount the Child Unit in a location where the unit or the adapter cord is within the child's reach.**

## To Set Up – Parent Unit(s)

### To install and charge battery pack

1. Loosen the screw to release the battery compartment cover. Then, slide the cover off.
2. Insert the plug on the battery pack into the connector inside the battery compartment.
3. Fit the battery pack into the compartment.
4. Place the cover back onto the battery compartment and secure it by tightening the screw.
5. **ⓈⓈⓈ Charge the battery:** Insert the connector on the AC adapter into the power jack on the side of the unit, and plug into an electrical outlet. **The battery needs to be charged for 8 hours before the first portable use.**



*hold belt clip open to install battery pack*

### **IMPORTANT:**

IF THE PARENT UNIT IS ON, THE BATTERY INDICATOR WILL GLOW ORANGE WHILE THE BATTERY IS CHARGING. ONCE THE BATTERY IS FULLY CHARGED, IT WILL GLOW GREEN.

### **For plug-in use/recharging**

Reconnect the Parent Unit to the AC adapter as for initial battery charging, and plug the adapter into an electrical outlet. If desired, open the stand to support unit in upright position for viewing and operating.

- You may use the Monitor while charging; however, it will take longer to charge when in use.
- For best results, recharge daily. Keep plugged in overnight or for several hours a day.
- The battery indicator light will glow red when there is less than 1 hour battery life remaining.

### **IMPORTANT:**

- USE ONLY THE AC ADAPTERS SUPPLIED WITH THIS PRODUCT; USE OF ANY OTHER ADAPTER(S) COULD DAMAGE MONITOR AND WOULD VOID WARRANTY.
- AC ADAPTERS SHOULD BE REGULARLY EXAMINED FOR SIGNS OF DAMAGE TO THE CORD, PLUG, ENCLOSURE OR OTHER PARTS; IN THE EVENT OF SUCH DAMAGE, IT MUST NOT BE USED .
- TO OBTAIN REPLACEMENT AC ADAPTER: PLEASE CALL OUR PARENT SERVICE CENTER AT 800-704-8697.

## **WARNING:**

- **Batteries may explode or leak if not used correctly. Follow all instructions for proper installation, use and storage.**

## To Use







*Child Unit*




*Parent Unit*




*Parent Unit (2 supplied  
with model Y7520)*


1. Push down the power button  on the Child Unit to turn on.
2. Push down the power button  on the Parent Unit(s) to turn on. Connection indicator  will blink, and start-up graphics will be displayed on the screen.
3. Once the two units are connected, live video will be displayed, you will hear sounds from your child's room (or wherever you have placed the Child Unit), and connection indicators  will glow green.
4. On the Parent Unit, press + and/or - on the volume button to adjust loudness to the desired level.
5. Repeat steps 2-4 for addition of Y7520 additional Parent Unit.
6. Always keep the Parent Unit with you, or nearby.

**To turn the Parent Unit(s) off**

Hold down the power button  for 2 seconds or until the power light goes out.

**To turn the Child Unit off**


Hold down the power button  for 2 seconds or until the power light goes out.

 **Tip:** A loud screeching sound indicates the Parent Unit is too close to the Child Unit. To avoid this noisy feedback (which is common with audio devices), lower the volume on the Parent Unit (or turn it off) when entering your child’s room (or any room where you have set up the Child Unit).

**IMPORTANT**

THE POWER INDICATOR ON THE PARENT UNIT(S) WILL GLOW RED WHEN BATTERY POWER IS LOW. BATTERIES IN THE PARENT UNIT SHOULD BE RECHARGED AS SOON AS POSSIBLE.

**Display Sleep Mode (Display Disappears after 30 seconds)**

- When the Parent Unit is being operated on battery power, the display will go into sleep mode automatically. This means the screen will go blank after 30 seconds. It will always turn back on whenever sounds picked up by Child Unit indicate the baby is active or crying.
- To turn display back on at any time: Press any button.
- To return the display to sleep mode more quickly than 30 seconds (and save even more battery power): Press the power button  quickly. The screen will go blank.
- Sound will always be transmitting even when the display is blank, unless unit is turned off.

**Note:** The unit will not go into Display Sleep Mode when it is plugged into the AC adapter. The Display Sleep Mode can be turned off during portable (battery) use via the Menu.

**Sound Activation**

- The display will remain blank when sound level in the camera location is low.
- Once sound level from the Child Unit indicates child may be crying, or making loud noises, the image will be displayed.

**Range**

The distance you can separate the units and still maintain a connection will vary based on the layout and construction of your home. To test the Monitor’s

workable range, walk through your house and yard to check for the volume of sounds being transmitted and the clarity of images being displayed. You can try turning the position of the Parent unit to gain the best reception.

### Interference

Other 2.4 GHz devices, such as Cordless phones and Wireless Routers, may interfere with your Crisp & Clear View/Dual View Digital Video Monitor. The result of this interference may be buzzing and static on the audio and a fuzzy image for the video. If you find these symptoms, try the following:

1. Turn off all of the other 2.4 GHz devices in your house. Turn on your video monitor and check its audio and video reception. It should be improved. Now turn on your 2.4 GHz devices. This process will give your video monitor a chance to capture the signal with the best reception.
2. Also consider the location of the video monitor. If possible, keep your video monitor a distance away from the other 2.4 GHz wireless devices.

Microwave ovens can also cause interference while they are running. This should go away when they are off.

### Night Vision

The Crisp & Clear View/Dual View Digital Video Monitor is equipped with night vision technology that enables the transmission of video images even when your child's room is dark. In low light situations, the display will appear as a black-and-white image.

### Belt Clip/Stand

Press on the top of the belt clip to open; slide it onto waistband or belt and release.

Or, lift the tip of the stand away from the unit and set the unit on any flat surface.

**Tip:** Belt clip/stand can be removed from the Parent Unit to make it even more compact. To remove, unscrew the retention screw on the top of the belt clip. Once unscrewed, lift the assembly off.

### Parent Unit Finder Feature

If you should misplace the Parent Unit, turn off the Child Unit, and wait 5 seconds.



*belt clip/stand*

## Crisp & Clear View™/Dual View Digital Video Monitor

The Parent Unit will beep, and continue beeping until it is found and turned off (or the batteries are exhausted). Turn Child Unit on before turning the Parent Unit back on.

**Note:** This feature will not work if Parent Unit is turned off or has lost power due to a dead battery.



### Parent Unit Indicators and Controls

#### 1 Power/Battery Level Indicator

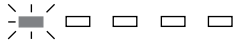
- Green glow indicates full power.
- Red glow indicates battery power is low. Recharge as soon as possible.
- Orange glow indicates battery is charging.
- No light indicates no power. Unit will not work until turned on or recharged.

#### 2 Connection Indicator

- Green glow when connected to Child Unit.
- Blinking green light means that connection has not been made or is lost.

#### 3 Sound Level Lights

No lights indicates lowest volume.



All lights indicates highest volume.




#### 4 Volume Control [ + , - ]

Press either side of the volume control button to make sounds louder (+) or softer (-).

#### 5 Video Display

The display screen will show live images being transmitted by the Child Unit.

#### 6 Menu Button


The button is used to select the Menu mode. The Menu  Button allows you to change current settings for various preferences (see section that follows for complete details).

#### 7 Zoom/Pan Function

To zoom in 2x hit any of the directional buttons. The display will zoom and pan in the direction pressed. To zoom out push the menu button.

#### Directional Pad

If you have already zoomed in on the display, use the directional pad to move around to obtain the desired view.

**Note** If directional pad is pressed and you have not pressed , image will automatically zoom and move in direction pressed.

#### Menu Navigation

The directional pad is also used to navigate menu options when Parent Unit is in Menu mode.

## **Menu Choices—Your Preferences for Selected Features**

You have the option of setting menu preferences for the Monitor features listed below. To review or change any preferences, press the Menu button. Use the directional pad to scroll through the available menu choices. Use the directional pad to make and accept changes.

### **Brightness**

To set the brightness of the display on the Parent Unit:

1. Press the Menu button.
2. Use the top or bottom of the directional pad to scroll through the list of preferences until “Brightness” is highlighted.
3. Press the right directional button.
4. A Brightness Selector Scale will appear, displaying five possible settings. The current setting will be shown. Use the top or bottom of the directional pad to make the display darker or lighter.
5. Press the Left or Menu button to confirm your selection.
6. Press the Menu button to return to the display mode.

### **Language**

You can choose to view displays in English, Spanish or French. To change your language selection:

1. Press the Menu button.
2. Use the top or bottom of the directional pad to scroll through the list of preferences until “Language” is highlighted.
3. Press the right directional button.
4. A Language List will appear. The current setting will be highlighted. Use the top or bottom of the directional pad to highlight the language of your choice.
5. Press the Left or Menu button to confirm your selection.
6. Press the Menu button to return to the display mode.

### **Display Sleep Mode**

When the Parent Unit is in portable use (not plugged into an electrical outlet via the AC adapter), Display Sleep Mode helps conserve battery power by turning the display off automatically after 30 seconds. The display will come back on any time sounds being transmitted indicate the baby is crying or making loud noises; you can also turn the display back on by hitting any button. You can choose to turn the Display Sleep Mode on or off. To do so:



1. Press the Menu button.
2. Use the top or bottom of the directional pad to scroll through the list of preferences until "Display Sleep Mode" is highlighted.
3. Press the Right button.
4. A "Display Sleep Mode Status" screen will appear. The current setting will be highlighted. Use the top or bottom of the directional pad to highlight the setting that you want.
5. Press the Left or Menu button to confirm your selection.
6. Press the Menu button to return to the display mode.

### **Support**

The Support menu selection provides you with information on how to contact our customer service representatives, who will gladly assist you with any problems that you may have with your video baby monitor system. To access the Support screen:

1. Press the Menu button.
2. Use the top or bottom of the directional pad to scroll through the list of preferences until "Support" is highlighted.
3. Press the Left or Menu button to display the Support screen.
4. Press the Menu button to return to the display mode.

## Crisp & Clear View™/Dual View Digital Video Monitor



Front



Back

### Child Unit Indicators and Controls

#### Power button

- Push to turn on and hold down 2 seconds to turn off.
- Green glow indicates power.
- No light indicates no power. Unit will not work until turned on, connected to AC adapter.

## Recharging/Replacing Batteries

### Parent Unit:

If Power Indicator on the Parent Unit glows red when unit is turned on, batteries are low. If indicator does not light at all, batteries may be dead. Recharge batteries by connecting AC adapter cord to power jack and plugging it into wall outlet. When charging the unit for the first time, it should be kept plugged in for at least 8 hours; when recharging, you should keep it plugged in until power indicator glows green indicating that batteries are at full power.

Unit can be used while being recharged; however, it will take longer for batteries to charge fully.

To ensure that Parent Unit is always available when you need it, recharge daily. For best results, connect adapter and keep unit plugged in overnight, or for several hours each day.

### IMPORTANT:

EACH RECHARGEABLE BATTERY PACK IS DESIGNED TO LAST THROUGH MANY RECHARGE CYCLES. HOWEVER, LIKE ALL BATTERIES, IT WILL WEAR OUT OVER TIME. IF YOU NOTICE THAT THE BATTERY IS RETAINING ITS POWER FOR ONLY A SHORT TIME AND REQUIRES CHARGING FREQUENTLY, THE BATTERY PACK SHOULD BE REPLACED.

TO OBTAIN A REPLACEMENT BATTERY PACK: PLEASE CALL OUR PARENT SERVICE CENTER AT 800-704-8697. USE ONLY THE BATTERY PACK SUPPLIED.

## **WARNING**

**Keep batteries away from children. Parents are urged to exercise care in the storage, use and disposal of all batteries. Do not dispose of batteries in a fire. They may explode.**

To avoid battery leakage:

- Batteries must be removed and inserted under adult supervision;
- Non-rechargeable batteries are not to be recharged;
- Batteries are to be inserted with the correct polarity;
- Exhausted batteries are to be removed from the unit and disposed properly;
- Supply terminals are not to be short-circuited;
- Different types of batteries (e.g. alkaline, standard carbon-zinc or rechargeable) or new and used batteries are not to be mixed;
- Do not dispose of batteries in fire, may explode or leak.
- Never use a screwdriver or any other tool to pry batteries from the compartment, as the supply terminals could be short-circuited.
- Do not leave batteries in the Monitor for long periods of non-use.

Failure to follow these instructions may cause batteries to make popping sounds and leak battery acid, which could result in personal injury, as well as damage to the Monitor. If battery leakage occurs, avoid all contact with battery acid, being especially careful to keep it away from eyes and mouth. Should contact occur, wash any affected skin and clothing thoroughly.

### **IMPORTANT:**





- ALWAYS DISPOSE OF USED BATTERIES IN AN ENVIRONMENTALLY FRIENDLY MANNER.

Alkaline batteries and Nickel Metal Hydride batteries (Ni-Li or Ni-Hydride), are classified as non-hazardous waste (except in California) and can be either disposed of in the trash or e-recycled at a local recycling center. In order to find a center near you, go to [www.ehso.com](http://www.ehso.com); using the search function, type in "Batteries" and select the *Battery Disposal Guide for Households*. This will provide a link to nearby centers based on zip code.

## Pairing of Parent and Child Units

The Parent Unit and Child Unit are digitally paired at the factory. This means they are digitally encrypted with the same electronic code so that they can securely communicate with each other and not be confused by the signals sent out by other electronic devices, such as cell phones or other monitors.

It is unlikely, but possible, that strong electronic interference, such as a power surge, could erase this pairing. Should this occur, you can reset the pairing as described below.

1. Press the Menu button.
2. Place child and parent unit near each other and make sure power is on.
3. Use the up  or down  buttons on the directional pad to scroll through the list of preferences until Camera Pairing is highlighted.
4. Press the Right button.
5. Use the up  or down  buttons on the directional pad to highlight Pairing.
6. Press the Right button.
7. Press the power button two times on child unit.

### Need Further Assistance?

If you follow these instructions, and your Monitor still does not function properly, please contact our Parent Service Center at 800-704-8697.

## Care

### To Clean

Do not immerse the Parent and Child Units in water. Do not use cleaning spray or liquid cleaners.

1. Disconnect units from adapters (if connected) and unplug adapters from electrical outlets if they are plugged in.
2. Wipe units and adapters with a damp cloth.
3. Make sure all components are dry before reconnecting them.

### Storage

When you are not going to use your Monitor for some time, remove the battery pack from the Parent Unit. Store in a clean, dry place.

## Troubleshooting

For latest troubleshooting information, please check our website [www.firstyears.com](http://www.firstyears.com).

Problem	Possible Cause	Solution
<p>No power (No lights on unit)</p>	<p><b>Parent Unit(s)</b></p> <ul style="list-style-type: none"> <li>• Unit is not turned on.</li> <li>• Batteries are dead.</li> </ul> <p><b>Child Unit</b></p> <ul style="list-style-type: none"> <li>• Unit is not turned on.</li> <li>• Adapter not plugged in.</li> <li>• Adapter is plugged into outlet that is turned off.</li> </ul>	<ul style="list-style-type: none"> <li>• Press power button.</li> <li>• Recharge batteries or plug in adapter.</li> <li>• Press power button.</li> <li>• Plug in adapter.</li> <li>• If outlet is controlled by a wall switch, be sure switch is turned on.</li> </ul>
<p>No connection Connection indicator on parent unit is flashing and unit is beeping</p>	<ul style="list-style-type: none"> <li>• Parent Unit is too far from Child Unit (out of range).</li> <li>• Child Unit is turned off.</li> <li>• Parent Unit has temporarily lost connection to Child Unit.</li> <li>• Units are no longer digitally paired.</li> </ul>	<ul style="list-style-type: none"> <li>• Move Parent Unit closer to Child Unit.</li> <li>• Turn on the Child Unit. Connection indicator on Parent unit should stop blinking and glow green.</li> <li>• Reset system by turning off both units and turning them back on again (Child Unit first).</li> <li>• Follow add camera instructions on page 21 for Pairing.</li> </ul>

## Troubleshooting

Problem	Possible Cause	Solution
Noisy feedback (High-pitched “screech”)	<ul style="list-style-type: none"> <li>• Units too close together.</li> <li>• Volume on Parent unit is too high.</li> </ul>	<ul style="list-style-type: none"> <li>• Be sure Parent Unit is at least 3 feet from Child Unit.</li> <li>• Lower volume.</li> </ul>
No display image or sound, or very weak reception	<ul style="list-style-type: none"> <li>• Unit is getting little or no power.</li> </ul>	<p><b>Parent Unit</b></p> <ul style="list-style-type: none"> <li>• Recharge batteries or plug in adapter.</li> </ul> <p><b>Child Unit</b></p> <ul style="list-style-type: none"> <li>• Make sure adapter is plugged in and outlet is receiving power.</li> </ul>

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

These devices comply with FCC and Industry Canada RF radiation exposure limits set forth for the general population. They must not be operated when co-located with any other antenna or transmitter.

Caution: To maintain the compliance with the FCC's and Industry Canada's RF exposure guideline, place the child unit at least 20 cm (8 inches) from nearby persons.

This Class B digital apparatus complies with Canadian ICES-003.

This device complies with RSS-310 of Industry Canada. Operation is subject to the condition that this device does not cause harmful interference.



## **WARNING**

**Changes or modifications to this unit not expressly approved by TOMY could void the user's authority to operate the equipment.**



# Warranty

## Our Limited Warranty and Warranty Period

When we use the terms “we,” “us,” and “our,” we are referring to TOMY, and when we use the terms “you and “your,” we mean the original end-user customer. Our products are guaranteed to be free from defects in material and workmanship under normal and intended use for a period of 90 days from the date of your purchase.

## Repair/Replacement

If your product fails to meet our limited warranty during the warranty period, we will, at our option, repair or replace the product free of charge.

### What Our Limited Warranty Does Not Cover

We offer this limited warranty only when the product is used by the original end-user customer. We offer no other warranty. Additionally, while our warranty is excellent, there are other limits to it. We offer NO WARRANTY in cases of damage in transit, inadequate care, abuse, abnormal use, misuse, accident, normal wear and tear, damage due to environmental or natural elements, failure to follow product instructions, immersion in water (except for products specifically identified by us in writing as intended for water use), battery leakage or improper storage or maintenance of the products.

## Disclaimer of Other Warranties:

THE EXPRESS WARRANTIES IN THE PRECEDING SECTION ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES. However, to the extent applicable law does not permit disclaimers of certain implied warranties, such warranties are limited to the warranty period identified above. Some states and countries do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

## Limitation on Damages:

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## Contact Us:

If you have a warranty claim or request, or any customer care questions, please call us at 800-704-8697.

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