AOC 9Klr Series Color Monitor User's Guide

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Date Released: January 2002

Preface: 9Klr Series Color Monitor

About This Guide • Notational Conventions

About This Guide

This guide is intended for anyone who uses the AOC 9Klr Series Color Monitor. It describes the monitor's features, setup, and operation.

The sections are as follows:

- Safety Instructions lists safety information.
- Introduction gives an overview of the monitor's features and provides an orientation to the monitor.
- Setup describes the initial setup process.
- Using the Monitor gives an overview of how to use the monitor.
- Drivers provides driver installation instructions for Windows.
- Troubleshooting provides tips and solutions for common problems.
- Specifications lists the technical specifications of the monitor.
- FCC Notice FCC Class B statement.
- Warranty describes the warranty information for this product.
- *Product Registration lets you register your product.
    *Requires Internet connection.

Notational Conventions

The following subsections describe notational conventions used in this document.

Notes, Cautions, and Warnings

Throughout this guide, blocks of text may be accompanied by an icon and printed in bold type or in italic type. These blocks are notes, cautions, and warnings, and they are used as follows:

> *NOTE: A NOTE indicates important information that helps you make better use of your computer system.*

> **CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.**

⚠ **WARNING: A WARNING indicates the potential for bodily harm and tells you how to avoid the problem.**

Some warnings may appear in alternate formats and may be unaccompanied by an icon. In such cases, the specific presentation of the warning is mandated by regulatory authority.

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Precautions: AOC 9Klr Series Color Monitor

⚠ **WARNING: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.**

Read and follow these precautions when connecting and using your computer monitor:

PRECAUTIONS

- Do not use the monitor near water, e.g. near a bathtub, washbowl, kitchen sink, laundry tub, swimming pool or in a wet basement.
- Do not place the monitor on an unstable cart, stand, or table. If the monitor falls, it can injure a person and cause serious damage to the appliance. Use only a cart or stand recommended by the manufacturer or sold with the monitor. If you mount the monitor on a wall or shelf, use a mounting kit approved by the manufacturer and follow the kit instructions.
- Slots and openings in the back and bottom of the cabinet are provided for ventilation. To ensure reliable operation of the monitor and to protect it from overheating, be sure these openings are not blocked or covered. Do not place the monitor on a bed, sofa, rug, or similar surface. Do not place the monitor near or over a radiator or heat register. Do not place the monitor in a bookcase or cabinet unless proper ventilation is provided.
- The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- The monitor is equipped with a three-pronged grounded plug, a plug with a third (grounding) pin. This plug will fit only into a grounded power outlet as a safety feature. If your outlet does not accommodate the three-wire plug, have an electrician install the correct outlet, or use an adapter to ground the appliance safely. Do not defeat the safety purpose of the grounded plug.
- Unplug the unit during a lightning storm or when it will not be used for long periods of time. This will protect the monitor from damage due to power surges.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.

- Never push any object into the slot on the monitor cabinet. It could short circuit parts causing a fire or electric shock. Never spill liquids on the monitor.
- Do not attempt to service the monitor yourself; opening or removing covers can expose you to dangerous voltages and other hazards. Please refer all servicing to qualified service personnel.
- To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100 - 240V AC, Min. 2.5A.
- The wall socket shall be installed near the equipment and shall be easily accessible.
- Attention: Disconnect the power cord to stop the power supply to the monitor.

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Introduction: AOC 9Klr Series Color Monitor

Overview • Photos

Overview

Congratulations on purchasing the **AOC 9Klr Series** 19-inch color monitor. This monitor displays sharp and brilliant images at an optimal resolution of 1280x1024 pixels. The maximum resolution of this monitor is 1600x1200 pixels. The AOC 9Klr Series was designed for a wide variety of users ranging from home and small office to large corporate environments. Customers requiring exceptional quality and reliability at an affordable price will appreciate the value that the AOC 9Klr Series delivers.

For more details see Specifications Section.

Photos

The following links show various views of the monitor and its components.

Front View
Back View
Bottom View
Side View

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Attaching the Cables

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Specifications: AOC 9Klr Series Color Monitor

General • CRT • Resolution • Speakers • Preset Display Modes • Electrical •
Physical Characteristics • Environmental • Regulations • ENERGY STAR® •
Pin Assignments • Plug and Play Feature

General

Model number	9Klr Series

CRT(19")

Screen dimensions

Size	19" (48.3cm) Diagonal, Flatface CRT
Viewable Image Size (VIS)	Diagonal 18.0 inches (45.7 cm)
Pre-set Display Area	346mm x 260mm
Dot Pitch	0.25 mm
Deflection angle	90°
Phosphor type	P22, Medium Short Persistence

Resolution

Horizontal scan range	30 kHz to 98 kHz (automatic)
Vertical scan range	50 Hz to 160 Hz (automatic)
Optimal preset resolution	1280 x 1024 at 85 Hz
Highest preset resolution	1600 x 1200 at 75 Hz
Highest addressable resolution	1600 x 1200 at 75 Hz

Speakers (9KlrA)

Audio Output	1.5W x 2

Preset Display Modes

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal / Vertical)
IBM®, VGA2, 720 x 400	31.5	70	28.3	-/+
IBM, VGA3, 640 x 480	31.5	60	25.2	-/-
VESA, 640 x 480	43.3	85	36.0	-/-
VESA, 800 x 600	53.7	85	56.2	+/+
VESA, 1024 x 768	68.7	85	94.5	+/+
VESA, 1280 x 960	85.9	85	148.5	+/+
VESA, 1280 x 1024	91.1	85	157	+/+
VESA, 1600 x 1200	93.8	75	202	+/+

Electrical

Video Input Signals	Analog, 0.7 Vpp, Positive at 75 ohm
Synchronization Input Signals	Separate Horizontal and Vertical; TTL Level, Positive or Negative
AC Input Voltage / Frequency / Current	100 to 240 VAC / 50 or 60 Hz $\pm$ 3 Hz / 2.5 A max. (RMS) at 100 VAC and 1.2 A max.(RMS) at 240 VAC

Physical Characteristics

| Connector Type | 15-pin Mini D-Sub |
| Signal Cable Type | Attached To Monitor |

Dimensions & Weight:

9Klr

Height (with base)	17.2 inches (436 mm)
Width	17.6 inches (446 mm)
Depth	17.9 inches (455 mm)
Weight (monitor only)	44.0 lb (20.0 kg)
Weight (with packaging)	51.9 lb (23.6 kg)

9KlrA

Height (with base)	19.0 inches (483 mm)
Width	17.6 inches (446 mm)
Depth	17.9 inches (455 mm)
Weight (monitor only)	45.8 lb (20.8 kg)
Weight (with packaging)	53.7 lb (24.4 kg)

Environmental

Temperature:

| Operating | 32° to 104° F(0° to 40°C) |
| Non-Operating | 32° to 140° F(0° to 60°C) |

Humidity:

| Operating | 10% to 85% (non-condensing) |
| Non-Operating | 5% to 85% (non-condensing) |

Altitude:

| Operating | 0~3000m (0~10000 ft) |

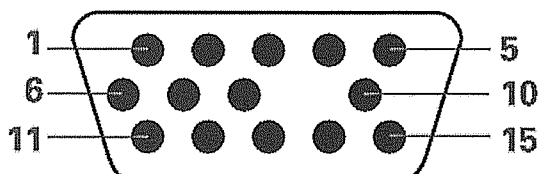| Non-Operating	0~3000m (0~10000 ft)
Thermal dissipation	347 BTU/hour(maximum) 295 BTU/hour(typical)

Regulations

UL, FCC, FDA, CSA, TUV/GS, CE, TCO'99

EPA ENERGY STAR®

ENERGY STAR® is a U.S. registered mark. As an ENERGY STAR® Partner, AOC International (Europe) GmbH has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

Pin Assignments

Pin Number	15-Pin Side of the Signal Cable
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	GND
6	GND-R
7	GND-G
8	GND-B
9	No pin present

10	GND
11	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

Plug and Play DDC1/2B Feature

Plug & Play DDC1/2B Feature

This monitor is equipped with VESA DDC1/2B capabilities according to the VESA DDC STANDARD. It allows the monitor to inform the host system of its identity and, depending on the level of DDC used, communicate additional information about its display capabilities. The communication channel is defined in two levels, DDC1 and DDC2B.

The DDC1 is a unidirectional data channel from the display to the host that continuously transmits EDID information. The DDC2B is a bi-directional data channel based on the I²C protocol. The host can request EDID information over the DDC2B channel.
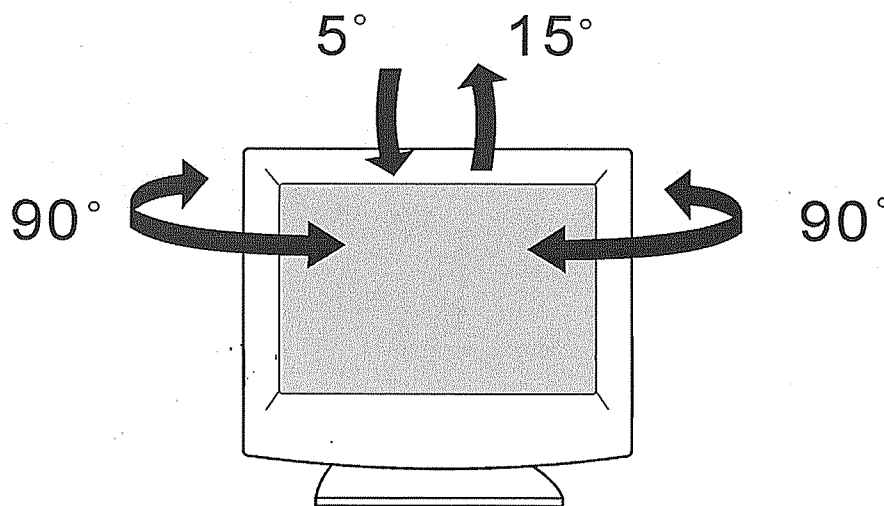
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Tilt/Swivel Base: AOC 9Klr Series Color Monitor

• Attaching the Tilt/Swivel Base • Removing the Tilt/Swivel Base

Tilt/Swivel Base

With theTilt/Swivel, you can tilt and/or swivel the monitor for the most comfortable viewing angle.

Note: This monitor is shipped with the tilt/swivel base detached.

Attaching the Tilt Swivel Base

1. Turn off the monitor and unplug it from the electrical outlet.

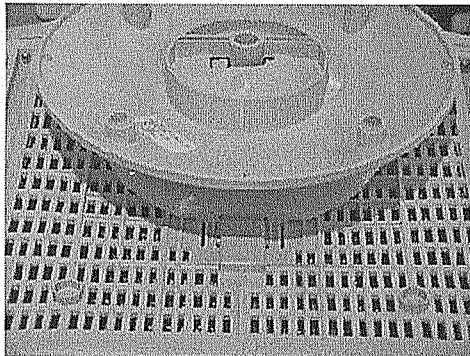2. Place the monitor upside-down on a padded, flat work surface.
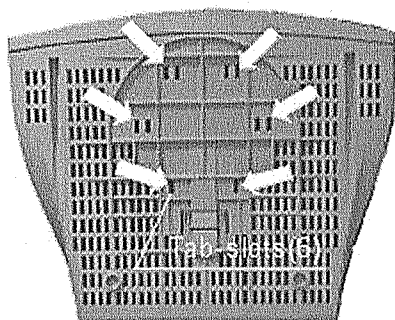
3. Align the tabs on the swivel base with the corresponding slots on the bottom of the monitor.

 ⚑ NOTE: The base will align with the monitor
　　　 slots in only one position.

4. Press the swivel base onto the monitor until the tabs are fully engaged in the slots, and then push the swivel base toward the front of the monitor until the release latch clicks into the locked position.

Removing the Tilt Swivel Base

1. Place the monitor upside-down on a stable, flat work surface.
2. Push release latch on the bottom of the rear cabinet.
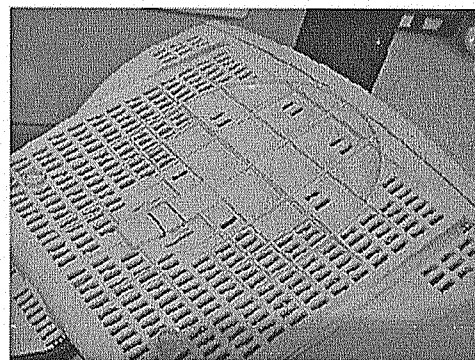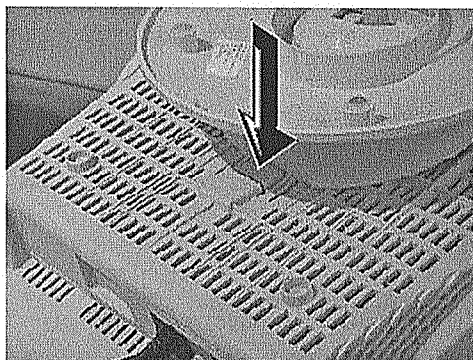
And push the swivel base toward the back of the monitor at the same time and lift up to remove the base.

⚠ **CAUTION: Be careful to avoid pinching or scraping fingers when removing the tilt/swivel base.**

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Attaching the Cables: AOC 9Klr Series Color Monitor

Cable Connections On Back of Monitor and Computer
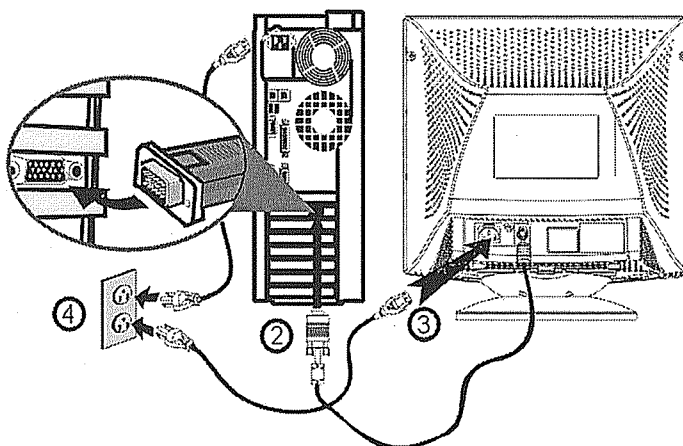
1. Turn off your computer and unplug its power cable.

2. Connect the connector of signal cable to the blue video port on the back of your computer

3. Connect the power cable for your monitor to the power port on the back of the monitor.

4. Plug the power cables of your computer and your monitor into a nearby outlet.

5. Turn on your monitor and computer.

If your monitor displays an image, installation is complete. If it does not display an image, see Troubleshooting.

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Installing Drivers: AOC Color Monitor

Please note that monitor drivers do not control the number of colors you can display in Windows. They only enable Windows to recognize the maximum resolution and refresh rate of your monitor. If you are having problems displaying more than 16 colors in Windows, you need to install a driver for your Video Card. Contact your Video Card or Computer maker for help.

Windows 95 • Windows 98 • Windows ME & 2000

Windows 95

1. Click **START**.
2. Click **SETTINGS**.
3. Select **CONTROL PANEL**.
4. From the **CONTROL PANEL**, double click the **DISPLAY** icon.
5. From the Display Properties Window, select the **SETTINGS** tab.
6. Click **CHANGE DISPLAY TYPE** or **ADVANCED PROPERTIES**.
7. Select **MONITOR** & Click **CHANGE**.
8. Click **HAVE DISK**.
9. Enter "**D:\ENGLISH\DRIVERS**" (where "D" is the driver letter of your CD ROM drive) in the space provided.
10. Click **OK**.
11. Double click your monitor's **MODEL NUMBER**.
12. Click **OK** and then Click **CLOSE**.

Windows 98

1. Click **START**.
2. Select **SETTINGS**.
3. Select **CONTROL PANEL**.
4. From the **CONTROL PANEL**, double click the **DISPLAY** icon.
5. From the Display Properties Window, select the **SETTINGS** tab.
6. Click the **ADVANCED** button.
7. Click the **MONITOR** tab.
8. Click **CHANGE**.

If the "Update Device Driver Wizard" appears on the screen,
follow steps 9, 10, & 11 otherwise skip to step 12.

9. Click **NEXT**.
10. Select "Display all the drivers in a specific location, so you
can select the driver you want".
11. Click **NEXT**.
12. Click **HAVE DISK**.
13. Enter "**D:\ENGLISH\DRIVERS**" (where "D" is the driver letter of your
CD ROM drive) in the space provided.
14. Click **OK**.
15. Make sure that the line "**SHOW ALL HARDWARE**" is the one that
is selected from the two available choices. Double click the
model from the list provided that matches the **MODEL** of your
monitor.
16. Click **NEXT**.
17. Click **FINISH**.
18. Click **CLOSE**.
19. Click **OK**.

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Windows ME & 2000

1. Click **START**.
2. Click **SETTINGS**.
3. Select **CONTROL PANEL**.
4. From the **CONTROL PANEL**, double click the **DISPLAY** icon.
5. From the Display Properties Window, select the **SETTINGS** tab.
6. Click **ADVANCED**.
7. Click **MONITOR**.
8. Click **PROPERTIES**.
9. Click **DRIVER**.
10. Click **UPDATE DRIVER**.
11. Click **NEXT**.
12. Select "DISPLAY a list ......".
13. Select **HAVE DISK**.
14. Enter "**D:\ENGLISH\DRIVERS**" (where "D" is the driver letter of your CD
ROM drive) in the space provided.
15. Click **OK**.
16. Select your model from the list provided by double clicking the model.
17. Click **NEXT**.
18. Click **FINISH**.

19. Click **CLOSE.**
20. Click **OK.**
21. Click **OK.**

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TECHNICAL SUPPORT (FAQ)

Problem & Question	Possible Solutions
Power LED Is Not ON	• Make sure the power button is ON and the Power Cord is properly connected to a grounded power outlet and to the monitor.
No Plug & Play	• In order for the Plug & Play feature of the monitor to work, you need a Plug & Play compatible computer & video card. Check with your computer manufacturer. Also check the monitor's video cable and make sure none of the pins are bent. • Make sure the AOC Monitor Drivers are installed (AOC Monitor Drivers are available at : http://www.aoc-europe.com)
Picture Is Fuzzy & Has Ghosting Shadowing Problem	• Adjust the Contrast and Brightness Controls. • Make sure you are not using an extension cable or switch box. We recommend plugging the monitor directly to the video card output connector on the back of your computer.

Picture Bounces, Flickers Or Wave Pattern Is Present In The Picture	• Move electrical devices that may cause electrical interference as far away from the monitor as possible. • Use the maximum refresh rate your monitor is capable of at the resolution your are using.
Monitor Is Stuck In "Active Off-Mode"	• The Computer Power Switch should be in the ON position. • The Computer Video Card should be snugly seated in its slot. • Make sure the monitor's video cable is properly connected to the computer. • Inspect the monitor's video cable and make sure none of the pins are bent. • Make sure your computer is operational by hitting the CAPS LOCK key on the keyboard while observing the CAPS LOCK LED. The LED should either turn ON or OFF after hitting the CAPS LOCK key.
Missing one of the primary colors (RED, GREEN, or BLUE)	• Inspect the monitor's video cable and make sure that none of the pins are bent. • Make sure the monitor's video cable is properly connected to the computer.

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Specifications: AOC 9Klr Series Color Monitor

General • CRT • Resolution • Speakers • Preset Display Modes • Electrical • Physical Characteristics • Environmental • Regulations • ENERGY STAR® • Pin Assignments • Plug and Play Feature

General

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IBM, VGA3, 640 x 480	31.5	60	25.2	-/-
VESA, 640 x 480	43.3	85	36.0	-/-
VESA, 800 x 600	53.7	85	56.2	+/+
VESA, 1024 x 768	68.7	85	94.5	+/+
VESA, 1280 x 960	85.9	85	148.5	+/+
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Electrical

Video Input Signals	Analog, 0.7 Vpp, Positive at 75 ohm
Synchronization Input Signals	Separate Horizontal and Vertical; TTL Level, Positive or Negative
AC Input Voltage / Frequency / Current	100 to 240 VAC / 50 or 60 Hz $\pm$ 3 Hz / 2.5 A max. (RMS) at 100 VAC and 1.2 A max.(RMS) at 240 VAC

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Connector Type	15-pin Mini D-Sub
Signal Cable Type	Attached To Monitor

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9Klr

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Temperature:

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Non-Operating	32° to 140° F(0° to 60°C)

Humidity:

Operating	10% to 85% (non-condensing)
Non-Operating	5% to 85% (non-condensing)

Altitude:

Operating	0~3000m (0~10000 ft)

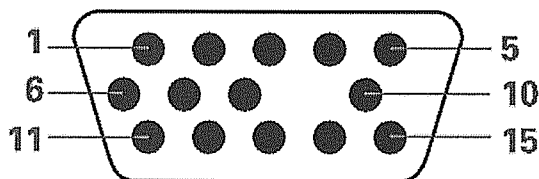| Non-Operating	0~3000m (0~10000 ft)
Thermal dissipation	347 BTU/hour(maximum)
	295 BTU/hour(typical)

Regulations

UL, FCC, FDA, CSA, TUV/GS, CE, TCO'99

EPA ENERGY STAR®

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Pin Assignments

Pin Number	15-Pin Side of the Signal Cable
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2	Video-Green
3	Video-Blue
4	GND
5	GND
6	GND-R
7	GND-G
8	GND-B
9	No pin present

10	GND
11	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

Plug and Play DDC1/2B Feature

Plug & Play DDC1/2B Feature

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The DDC1 is a unidirectional data channel from the display to the host that continuously transmits EDID information. The DDC2B is a bi-directional data channel based on the I²C protocol. The host can request EDID information over the DDC2B channel.

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FCC Class B Statement: AOC Color Monitor

FCC Class B Radio Frequency Interference Statement WARNING: (FOR FCC CERTIFIED MODELS)

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.

2. Increase the separation between the equipment and receiver.

3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

4. Consult the dealer or an experienced radio/TV technician for help.

NOTICE :

1. The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

2. Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

3. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

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Warranty Statement

LIMITED THREE-YEAR WARRANTY*

AOC Spectrum Color Monitors sold within Europe

AOC International (Europe) GmbH warrants this product to be free from defects in material and workmanship for a period of Three (3) years after the original date of consumer purchase. During this period, AOC International (Europe) GmbH will, at its option, either repair the defective product with new or rebuilt parts, or replace it with a new or rebuilt product at no charge except as *stated below. The defective products that are replaced become the property of AOC International (Europe) GmbH.

If the product appears to be defective, please contact your local dealer or refer to the warranty card when attached to the product.

Deliver the product freight pre-paid, along with the dated proof of purchase, to the AOC Authorized Service Center. If you cannot deliver the product in person:

- Pack it in its original shipping container (or equivalent)
- Put the RMA number on the address label
- Put the RMA number on the shipping carton
- Insure it (or assume the risk of loss/damage during shipment)
- Pay all shipping charges

AOC International (Europe) GmbH is responsible neither for any damage or loss during inbound transport damage nor to inbound product that was not properly packaged.

AOC International (Europe) GmbH will pay the return shipping charges within one of the countries specified within this warranty statement. AOC International (Europe) GmbH is not responsible for any costs associated with the transportation of product across international borders. This includes the international border within the European Union.

* This limited warranty does not cover any losses or damages that occur as a result of

- Shipping or improper installation or maintenance
- Misuse
- Neglect
- Any cause other than ordinary commercial or industrial application
- Adjustment by non-authorized source
- Repair, modification, or installation of options or parts by anyone other than an AOC Authorized Service

Center

- Improper environment
- Excessive or inadequate heating or air conditioning or electrical powers failures, surges, or other irregularities

This limited warranty does not cover any of the product firmware or hardware that you or any third party have modified or altered; you bear the sole responsibility and liability for any such modification or alteration.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT (INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE LIMITED IN DURATION TO A PERIOD OF THREE (3) YEARS FOR PARTS AND LABOR FROM THE ORIGINAL DATE OF CONSUMER PURCHASE. NO WARRANTIES (EITHER EXPRESSED OR IMPLIED) APPLY AFTER THIS PERIOD.

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Product Registration

Please take some time, to fill out the poduct registration form.
Note that ALL fields marked with * are required, if you fill them all out you have the change to WIN an AOC product!

Name*

Address*

Zip Code*

City*

Country*

E-Mail-Address*

Name of your Dealer*

Model*
[-------- ▼]

Serial Number*

Date of Purchase*

Did you already own an AOC Product?
[---------- ▼]

Where did you here about us?
[---------- ▼]

Where did you buy the monitor?
[---------- ▼]

What was the reason to buy an AOC Product?
[---------- ▼]

Where do you use it?
[---------- ▼]

For which applications?
[---------- ▼]

Are you satisfied with the product?
[---------- ▼]

Why or why not?
[---------- ▼]

[SUBMIT]   [RESET]