AOC eyes value. ™

LM-510

USER MANUAL

TABLE OF CONTENTS

Thank you very much for choosing AOC LM-510 LCD Monitor.
We recommend that you take a few minutes to read carefully through this manual before installing and switching on the monitor. Please keep this manual in a safe place for your future reference.

Plug & Play Drivers for the AOC Spectrum Series Monitors are available

at AOC's Web Site: www.AOCmonitor.com

Before operating the monitor please read this manual thoroughly. This manual should be retained for future reference.

FCC Class B Radio Frequency Interference Statement
WARNING: (FOR FCC CERTIFIED MODELS)

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

NOTICE

1. The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
2. Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.
3. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

As an ENERGY STAR® Partner Envision Peripherals, Inc. has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

WARNING:

To prevent fire or shock hazard, do not expose the monitor to rain or moisture. Dangerously high voltages are present inside the monitor. Do not open the cabinet. Refer servicing to qualified personnel only.

PRECAUTIONS

- Do not use the monitor near water, e.g. near a bathtub, washbowl, kitchen sink, laundry tub, swimming pool or in a wet basement.
- Do not place the monitor on an unstable cart, stand, or table. If the monitor falls, it can injure a person and cause serious damage to the appliance. Use only a cart or stand recommended by the manufacturer or sold with the monitor. If you mount the monitor on a wall or shelf, use a mounting kit approved by the manufacturer and follow the kit instructions.
- Slots and openings in the back and bottom of the cabinet are provided for ventilation. To ensure reliable operation of the monitor and to protect it from overheating, be sure these openings are not blocked or covered. Do not place the monitor on a bed, sofa, rug, or similar surface. Do not place the monitor near or over a radiator or heat register. Do not place the monitor in a bookcase or cabinet unless proper ventilation is provided.
- The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- The monitor is equipped with a three-pronged grounded plug, a plug with a third (grounding) pin. This plug will fit only into a grounded power outlet as a safety feature. If your outlet does not accommodate the three-wire plug, have an electrician install the correct outlet, or use an adapter to ground the appliance safely. Do not defeat the safety purpose of the grounded plug.
- Unplug the unit during a lightning storm or when it will not be used for long periods of time. This will protect the monitor from damage due to power surges.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- Never push any object into the slot on the monitor cabinet. It could short circuit parts causing a fire or electric shock. Never spill liquids on the monitor.
- Do not attempt to service the monitor yourself; opening or removing covers can expose you to dangerous voltages and other hazards. Please refer all servicing to qualified service personnel.
- To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100 - 240V AC, Output 12Vdc Min. 3.5A.
- The wall socket shall be installed near the equipment and shall be easily accessible.
- For use only with power adaptor manufacturer by :
  Li Shin LSE9901B1250
  Delta ADP-50XB, ADP-40TB
  Linearity LAD6019AB4
  Samsung 80AL15-7-SS(SA) (IBM)

The following symptoms are normal with LCD monitor and do not indicate a problem.

NOTES

- Due to the nature of thefluorescent light, the screen may flicker during initial use. Turn off the Power Switch and then turn it on again to make sure the flicker disappears.
- You may find slightly uneven brightness on the screen depending on the desktop pattern you use.
- The LCD screen has effective pixels of 99.99% or more. It may include blemishes of 0.01% or less such as a missing pixel or a pixel lit all of the time.
- Due to the nature of the LCD screen, an afterimage of the previous screen may remain after switching the image, when the same image is displayed for hours. In this case, the screen is recovered slowly by changing the image or turning off the Power Switch for hours.
- The life of the fluorescent light used in the LCD monitor is approximately 10,000 hours. Contact your dealer or EPI service center for replacement when the screen is dark, flickering or not lighting up. Never attempt to replace it by yourself.

BEFORE YOU OPERATE THE MONITOR

FEATURES

- 38.1cm(15") TFT Color LCD Monitor
- Crisp, Clear Display for Windows
- *Recommened Resolutions: 1024 X 768 @60Hz*
- EPA ENERGY STAR®
- Ergonomic Design (MPRII Approved)
- Space Saving, Compact Case Design

CHECKING THE CONTENTS OF THE LM-510 PACKAGE

The product package should include the following items:
1. LCD Monitor
2. Owner's Manual
3. Power Cord
4. External Adapter
5. Driver-Disk

INSTALLATION INSTRUCTIONS

SWIVEL BASE

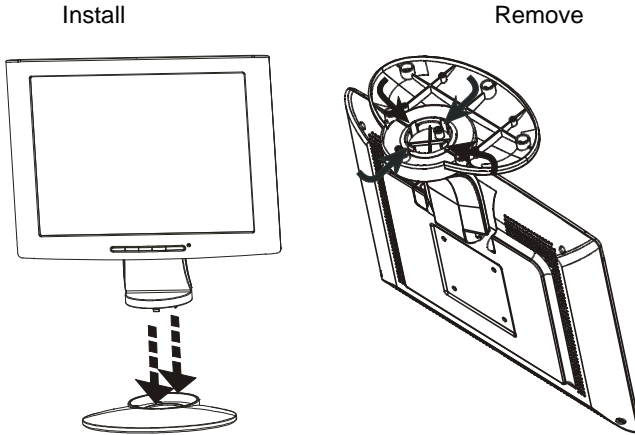Install   Remove

Figure 1   Installing and Removing the Swivel Base

POWERCORD

Power Source:

1. Make sure the power cord is the correct type that required in your area.
2. This LCD monitor has a universal power supply that allows operation in either 100/120V AC or 220/240V AC voltage area (No user adjustment is required.)
3. Connect the power cord into your LCD monitor's power input socket, and then plug the other end into a 3-pin AC power outlet. The power cord may be connected to either a wall power outlet or the power outlet socket on your PC, depending on the type of power cord supplied with your LCD monitor.

NOTES

A certified power supply cord has to be used with this equipment. The relevant national installation and/or equipment regulations shall be considered. A certified power supply cord not lighter than ordinary polyvinyl chloride flexible cord according to IEC 60227 (designation H05VV-F 3G 0.75mm
cord be of synthetic rubber according to IEC 60245 (designation H05RR-F 3G 0.75mm

CONTROLS AND CONNECTORS

VIDEO CABLE

Connecting the Video Cable: the LCD monitor comes with a built-in video cable. Plug the signal cable's 15-pin connector into the computer's video port and tighten the two screws on the cable connector.

Connecting the Power Cord: Plug the power cord into the LCD monitor's AC power socket. Then plug the power cord into a grounded AC outlet or UL-approved power strip or the power output socket on your PC.
Caution: If the AC outlet is not grounded (with three holes), install the proper grounding adapter (not supplied).
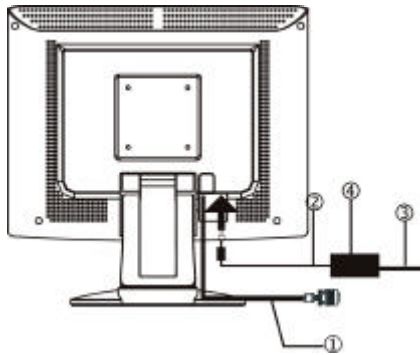

Figure 2   Connecting Cables

1.	Signal Cable	3.	AC Power Cord
2.	DC-Jack Power Cable	4.	External Adapter

ADJUSTING THE VIEWING ANGLE

- For optimal viewing it is recommended to look at the full face of the monitor, then adjust the monitor's angle to your own preference.
- Hold the stand so you do not topple the monitor when you change the monitor's angle.
- You are able to adjust the monitor's angle from -5° to 25°.

Figure 3

NOTES

- Do not touch the LCD screen when you change the angle. It may cause damage or break the LCD screen.
- Careful attention is required not to catch your fingers or hands when you change the angle.

OPERATING INSTRUCTIONS

GENERAL INSTRUCTIONS

Press the power button to turn the monitor on or off. The other control knobs are located at front panel of the monitor (See Figure 4). By changing these settings, the picture can be adjusted to your personal preferences.
- The power cord should be connected.
- Connect the video cable from the monitor to the video card.
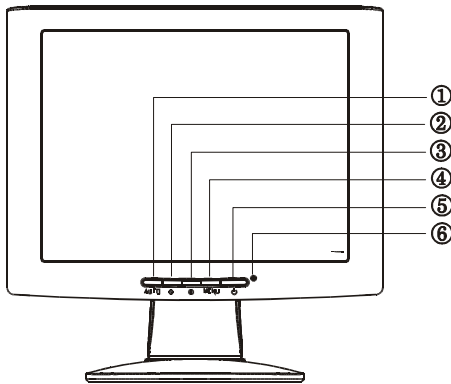- Press the power button to turn on the monitor position. The power indicator will light up.

Figure 4   External Control Knob

EXTERNAL CONTROLS

1.	Auto Config / Exit	2.	◀ / Brightness
3.	▶ / Contrast	4.	MENU / ENTER
5.	Power Button	6.	LED

FRONT PANEL CONTROL

- **Power:**
  Press this knob to switch ON/OFF of monitor's power.

- **MENU/Exit :**
  Active OSD menu or function adjust confirm or Exit OSD menu when in Brightness/Contrast OSD status.

- **Contrast ◑ / ▶ :**
  Adjust contrast or function adjust.

- **Brightness ☼ / ◀ :**
  Adjust brightness or function adjust.

- **Auto Config Key:**
  The Auto Adjust Key is used to automatically set the H POs, V Pos, Clock and Focus.

- **Power Indicator:**
  Green   —   Power On mode.
  Orange —   Off mode.

NOTES

- Do not install the monitor in a location near heat sources such as radiators or air ducts, or in a place subject to direct sunlight, or excessive dust or mechanical vibration or shock.
- Save the original shipping carton and packing materials, as they will come in handy if you ever have to ship your monitor.
- For maximum protection, repackage your monitor as it was originally packed at the factory.
- To keep the monitor looking new, periodically clean it with a soft cloth. Stubborn stains may be removed with a cloth lightly dampened with a mild detergent solution. Never use strong solvents such as thinner, benzene, or abrasive cleaners, since these will damage the cabinet. As a safety precaution, always unplug the monitor before cleaning it.

HOW TO ADJUST A SETTING

1. Press the MENU-Key to make the OSD window appear. See figure 5.
2. Press ◀ or ▶ to select the desired function. See figure 5.
3. Press the MENU-Key to select the function that you want to adjust.
4. Press ◀ or ▶ to change the settings of the current function.
5. When the OSD window is active, it shows the input signal timing. The "H" stands for the horizontal frequency and "V" for the vertical frequency.
6. To exit and save, select the exit functions, or leave the monitor alone for 10 seconds. If you want to adjust any other function, repeat steps 2-4.
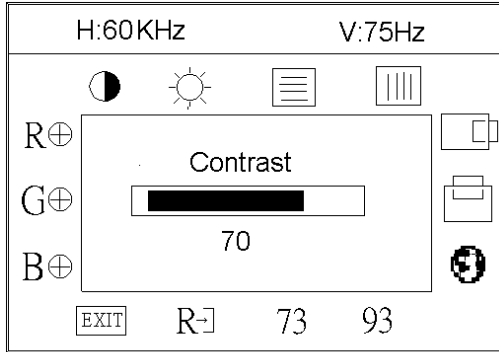
Figure 5   The OSD Message

ADJUSTING THE PICTURE

The description for function control LEDS

1.	◑	Contrast	Adjust the picture contrast.
2.	☼	Brightness	Adjust the picture brightness.
3.	≡	Focus	Adjust picture Focus.
4.	‖‖‖	Clock	Adjust picture Clock.
5.	◻	H- Position	Adjust the horizontal position of the picture.
6.	▱	V- Position	Adjust the vertical position of the picture.
7.	🌐	Language	Multi-Language selection

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8.	$R\oplus$ Red	Adjusts Red intensity.
9.	$G\oplus$ Green	Adjusts Green intensity.
10.	$B\oplus$ Blue	Adjusts Blue intensity.
11.	73 (7300K) Color	The color temperature for 7300°K is x=0.301, y=0.317.
12.	93 (9300K) Color	The color temperature for 9300°K is x=0.281, y=0.311.
13.	$R\rightarrow$ Reset	Clear each old status of auto-configuration And re-do auto-configuration.
14.	EXIT Exit	Save user adjustment and OSD disappear.

HOW TO OPTIMIZE THE DOS-MODE

1. Use the full-screen pattern which is attached in your driver-disk to start the adjustment (press twice at **Dos1.exe ,** and expand the picture to full screen with pressing the icon ⊡ on the top of window, but there is nothing to press if the picture is already full screen **)**

    If you don't have monitor driver disk, you can try the following way to get the full screen pattern at MS-DOS mode , type in C:\> EDIT [press enter] You will be in the Dos-Editor screen

2. Press "AUTO" button(at front bezel) during 2 seconds , the monitors will do all the adjustment automatically

3. Press **"ESC"** to quit the pattern file ,or press **ALT-F**, and then **X** to exit from the Dos-Editor screen

If the DOS-MODE characters still have distortion
example :   the picture can't go to full screen
                        the background of white pattern has vertical stripe noise
                        the character twisted
that means your monitor parameter was in wrong resolution, please check if your VGA-CARD supports 720x400 @ 70 Hz

in general, most of the Dos mode was set by VGA-CARD in resolution 720x400@70Hz, but minor was set in 640x400 @ 70Hz (our monitor only supports 720x400@70Hz)

PLUG AND PLAY

Plug & Play DDC1/2B Feature

This monitor is equipped with VESA DDC1/2B capabilities according to the VESA DDC STANDARD. It allows the monitor to inform the host system of its identity and, depending on the level of DDC used, communicate additional information about its display capabilities. The communication channel is defined in two levels, DDC1 and DDC2B.
The DDC1 is a unidirectional data channel from the display to the host that continuously transmits EDID information. The DDC2B is a bidirectional data channel based on the I²C protocol. The host can request EDID information over the DDC2B channel.

THIS MONITOR WILL APPEAR TO BE NON-FUNCTIONAL IF THERE IS NO VIDEO INPUT SIGNAL. IN ORDER FOR THIS MONITOR TO OPERATE PROPERLY, THERE MUST BE A VIDEO INPUT SIGNAL.

This monitor meets the Green monitor standards as set by the Video Electronics Standards Association (VESA) and/or the United States Environmental Protection Agency (EPA) and The Swedish Confederation Employees (NUTEK). This feature is designed to conserve electrical energy by reducing power consumption when there is no video-input signal present. When there is no video input signal this monitor, following a time-out period, will automatically switch to an OFF mode. This reduces the monitor's internal power supply consumption. After the video input signal is restored, full power is restored and the display is automatically redrawn. The appearance is similar to a "Screen Saver" feature except the display is completely off. The display is restored by pressing a key on the keyboard, or clicking the mouse.

USING THE RIGHT POWER CORD :

The accessory power cord for the Northern American region is the wallet plug with NEMA 5-15 style and is UL listed and CSA labeled. The voltage rating for the power cord shall be 125 volts AC.
Supplied with units intended for connection to power outlet of personal computer: Please use a cord set consisting of a minimum No. 18 AWG, type SJT or SVT three conductors flexible cord. One end terminates with a grounding type attachment plug, rated 10A, 250V, CEE-22 male configuration. The other end terminates with a molded-on type connector body, rated 10A, 250V, having standard CEE-22 female configuration.
Please note that power supply cord needs to use VDE 0602, 0625, 0821 approval power cord in European counties.

TECHNICAL SUPPORT (FAQ)

Problem & Question	Possible Solution
Power LED is not on	*Check if the Power Switch is in the ON position *Power Cord should be connected
No Plug & Play	*Check if the PC system is Plug & Play compatible *Check if the Video Card is Plug & Play compatible *Check if the D-15 plug pin of Video Cable is bent *Make sure the AOC Monitor Drivers are installed (AOC Monitor Drivers are available at: www.AOCmonitor.com)
Picture is fuzzy	*Adjust the Contrast and Brightness Controls.
Picture bounces or a wave pattern is present in the picture	*Move electrical devices that may cause electrical interference.
The power LED is ON (orange) but there's no video or no picture.	*Computer Power Switch should be in the ON position. *Computer Video Card should be snugly seated in its slot *Make sure monitor's video cable is properly connected to the computer. *Inspect monitor's video cable and make sure none of the pins are bent. *Make sure computer is operational by hitting the CAPS LOCK key on the keyboard while observing the CAPS LOCK LED. The LED should either turn ON or OFF after hitting the CAPS LOCK key.
Missing one of the primary colors (RED, GREEN, or BLUE)	*Inspect the monitor's video cable and make sure that none of the pins are bent.

Screen image is not centered or sized properly.	*Adjust pixel frequency (CLOCK) and FOCUS or press hot-key (AUTO)
Picture has color defects (white does not look white)	*Adjust RGB color or select color temperature
Poor brightness or contrast	*The life time of the back-light is limited.In 10000 Hours the luminance of the light has been reduced to half of its original value. Please send the monitor to an authorized service Agent for service.
Horizontal or vertical disturbancies on the screen	*Use win 95/98 shut-down mode Adjust CLOCK and FOCUS or perform hot- key (AUTO-key).

CLOCK (pixel frequency) controls the number of pixels scanned by one horizontal sweep. If the frequency is not correct, the screen shows vertical stripes and the picture has not correct width.

FOCUS adjust the phase of the pixel clock signal. With a wrong phase adjustment the picture has horizontal disturbances in light picture.

For FOCUS and CLOCK adjustment use "dot-pattern" or win 95/98 shut-down mode pattern .

ERROR MESSAGE & POSSIBLE SOLUTION

CABLE NOT CONNECTED :

1. Check that the signal-cable is properly connected , If the connector is loose, tighten the connector's screws.
2. Check the signal-cable's connection pins for damage.

INPUT NOT SUPPORT :

Your computer has been set to unsuitable display mode ,Set the computer to display mode given in the following table.

UNSUPPORTED MODE TRY DIFFERENT VIDEO CARD SETTING:

Your computer resolution is out of VESA-SPEC

RESOLUTION :

RESOLUTION	VERTICAL FREQUENCY	RESOLUTION	VERTICAL FREQUENCY
640 × 480	60Hz	800 × 600	60.3Hz
640 × 350	70Hz	800 × 600	72.2Hz
720 × 400	70Hz	800 × 600	75Hz
640 × 480	72.8Hz	832 × 624	74.5Hz
640 × 480	75Hz	1024 × 768	60Hz
640 × 480	66.67Hz	1024 × 768	70Hz
800 × 600	56.3Hz	1024 × 768	75Hz
		1024 × 768	74.92Hz

HOW TO INSTALL INF & ICM FILE

FOR FIRST TIME INSTALL :

1. Check this LCD MONITOR LM-510 is properly connected to your computer.
2. Restart the computer , when win98 detects the presence of a Plug and Play Monitor ,its device driver can be loaded and configured dynamically, insert LM-510 install disk to DISK A after the Win95/98 setup wizard is appear. This setup wizard will lead you through the steps for configuring the system.
    (Select " NEXT " for next steps and select driver A for LM-510 install file, if not select driver A ,the configuration system will automatic select the standard Plug and Play driver)
3. After the installation complete you can find the monitor complete name by following steps :
    Click "**START**" , select "**SETTINGS**", select "**CONTROL PANEL** "Select "**SYSTEM**", select "**DEVICE MANAGEMENT**", select "**MONITOR**" icon and click twice ,you can see the Description as follow :
     "**AOC LCD MONITOR LM-510** "

    if this description doesn't exist, or the "**MONITOR**" icon no exist too,that means your installation not success.

    Please delete the Description with click the right button of mouse, and select The "remove or erase" to delete the description, if your steps is success, the "**MONITOR** " icon will disappear.

    Please repeat this 2, 3 steps if not success

APPENDIX

SPECIFICATIONS

LCD Panel	Driving system	TFT Color LCD
	Size	38.1cm(15.0")
	Pixel pitch	0.297mm(H)x 0.297mm(V)
	Viewable angle	120° (H) 85° (V)
	Response time	50 ms
Input	Video	R,G,B Analog Interface
	Separate Sync.	H/V TTL
	H-Frequency	30kHz – 60kHz
	V-Frequency	55-75Hz
Display Colors		16.7 million Colors (for CPTpanel)
Dot Clock		80MHz
Max. Resolution		1024 x 768
Plug & Play		VESA DDC1/2B™
EPA ENERGY STAR®	ON Mode	≤25W (For 2 CCFL) ≤35W (For 4 CCFL)
	OFF Mode	≤3W
Input Connector		D-Sub 15pin
Input Video Signal		Analog:0.7Vp-p(standard), 75 OHM, Positive
Maximum Screen Size		Horizontal : 12.0"(304.1mm) Vertical : 9.0"(228.1mm)
Power Source		12Vdc 4A
Environmental Considerations		Operating Temp: 0° to 40°C Storage Temp.: -20° to 60°C Operating Humidity : 10% to 90%
Weight (N. W.)		4.7kgs

	Switch	• Auto Adjust Key • ◀ / Brightness • ▶ / Contrast • Power Switch • MENU/ Exit
External Controls:	Functions	• Contrast • Brightness • Focus • Clock • H-Position • V-Position • Language • 7300°K • 9300°K • RGB Color temperature • Reset • Exit
Regulatory Compliance		UL, CSA, FCC, TÜV, CE, ISO13406-2, MPR II TCO'99
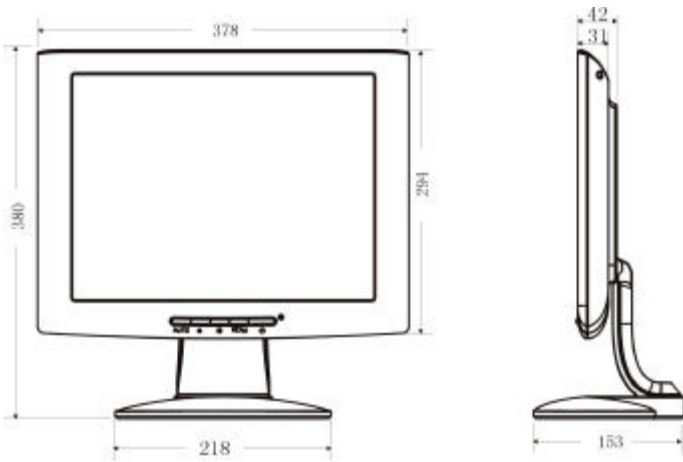
FACTORY PRESET TIMING TABLE

STANDARD	RESOLUTION	HORIZONTAL FREQUENCY	VERTICAL FREQUENCY
VGA	720 × 400	31.47kHz	70Hz
	640 × 480	31.47kHz	60Hz
	640 × 480	35.00kHz	66.6Hz
	640 × 480	37.50kHz	75Hz
SVGA	800 × 600	37.879kHz	60Hz
	800 × 600	46.875kHz	75Hz
	832 × 624	49.725kHz	75Hz
XGA	1024 × 768	48.363kHz	60Hz
	1024 × 768	56.476kHz	70Hz
	1024 × 768	60.02kHz	75Hz
	1024 × 768	60.241kHz	74.9Hz

CONNECTOR PIN ASSIGNMENT
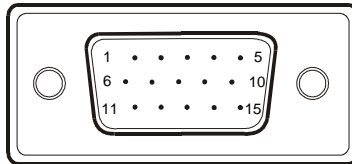
15 - Pin Color Display Signal Cable

PIN NO.	DESCRIPTION	PI N NO.	DESCRIPTION
1.	Red	9.	+5V
2.	Green	10.	Detect Cable
3.	Blue	11.	Ground
4.	Ground	12.	DDC-Serial Data
5.	Ground	13.	H-Sync
6.	R-Ground	14.	V-Sync
7.	G-Ground	15.	DDC-Serial Clock
8.	B-Ground		

WARRANTY STATEMENT

for AOC Color Monitors
Including those Sold within North America as Specified

Envision Peripherals, Inc. warrants this product to be free from defects in material and workmanship for a period of three (3) years after the original date of consumer purchase. During this period, EPI (EPI is the abbreviation for Envision Peripherals, Inc.) will, at its option, either repair the defective product with new or rebuilt parts, or replace it with a new or rebuilt product at no charge except as *stated below. The parts or product that are replaced become the property of EPI.

In the USA to obtain service under this limited warranty, call EPI for the name of the Authorized Service Center in your area. Deliver the product freight pre-paid, along with the dated proof of purchase, to the EPI Authorized Service Center. If you cannot deliver the product in person:
- Pack it in its original shipping container (or equivalent)
- Put the RMA number on the address label
- Put the RMA number on the shipping carton
- Insure it (or assume the risk of loss / damage during shipment)
- Pay all shipping charges

EPI is not responsible for damage to inbound product that was not properly packaged.

EPI will pay the return shipment charges within one of the countries specified within this warranty statement. EPI is not responsible for any costs associated with the transportation of product across international borders. This includes the international borders of the countries within this warranty statement.

In the United States and Canada contact your Dealer or EPI Customer Service, RMA Department at the toll free number (888) 838-6388.

* This limited warranty does not cover any losses or damages that occur as a result of:
- Shipping or improper installation or maintenance
- Misuse
- Neglect
- Any cause other than ordinary commercial or industrial application
- Adjustment by non-authorized source
- Repair, modification, or installation of options or parts by anyone other than an EPI Authorized Service Center

- Improper environment
- Excessive or inadequate heating or air conditioning or electrical power failures, surges, or other irregularities

This three-year limited warranty does not cover any of the product's firmware or hardware that you or any third party have modified or altered; you bear the sole responsibility and liability for any such modification or alteration.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT (INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE LIMITED IN DURATION TO A PERIOD OF THREE (3) YEARS FOR PARTS AND LABOR FROM THE ORIGINAL DATE OF CONSUMER PURCHASE. NO WARRANTIES (EITHER EXPRESSED OR IMPLIED) APPLY AFTER THIS PERIOD. IN THE UNITED STATES OF AMERICA, SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.
EPI OBLIGATIONS AND YOUR REMEDIES HEREUNDER ARE SOLELY AND EXCLUSIVELY AS STATED HERE. EPI'S LIABILITY, WHETHER BASED ON CONTRACT, TORT. WARRANTY, STRICT LIABILITY, OR OTHER THEORY, SHALL NOT EXCEED THE PRICE OF THE INDIVIDUAL UNIT WHOSE DEFECT OR DAMAGE IS THE BASIS OF THE CLAIM. IN NO EVENT SHALL ENVISION PERIPHERALS, INC. BE LIABLE FOR ANY LOSS OF PROFITS, LOSS OF USE OR FACILITIES OR EQUIPMENT OR OTHER INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGE. IN THE UNITED STATES OF AMERICA, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. ALTHOUGH THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.

In the United States of America, this limited warranty is only valid for Products purchased in the Continental United States, Alaska, and Hawaii.
Outside the United States of America, this limited warranty is only valid for Products purchased in Canada.

Only for AOC branded monitors sold within the continental United States.
All AOC branded monitors that are purchased after April 1st, 2001 are now covered by the EASE Program. If your monitor malfunctions at any time during the first year, AOC will provide a replacement monitor within 72 hours after you are approved for our program. If your monitor qualifies for the EASE program, AOC will pay for freight both ways.

Step 1: Phone our TECH Department at 888.662.9888
Step 2: Fill out and return EASE registration forms by mail or fax.
Step 3: We will issue a Return Authorization Number upon verification into the program.
Step 4: A monitor will be advance shipped to your location.
Step 5: We will issue a UPS Call Tag to pick up the defective unit.
Step 6: Please review the following chart to see your EASE program qualifications

WARRANTY PERIOD	COVERAGE AT NO CHARGE	CUSTOMER CHARGES
Within the 1st year of purchase Covered by EASE	• New AOC monitor • Call tag dispatched and return freight charges via UPS	• None*
Between 1-3 Years	• All Parts & Labor • AOC repaired monitor	• UPS Return Freight to AOC

*AOC will need to obtain a credit card number if you would like to get a new AOC monitor advanced shipped to your location, prior to the defective unit arriving at AOC's service center. If you do not wish to supply a credit card, AOC will only ship the new monitor, once the defective unit arrives at the AOC service center.

www.AOCmonitor.com

P/N : 41A401-969