ZTE Avid 557

USER GUIDE

Consumer Cellular®

Thank you for choosing Consumer Cellular!

We know you're excited to use your new ZTE Avid 557, and this user guide will help you get familiar with it, so you can start using it as soon as possible. Each section includes instructions and pictures to make it easy to start using your device. If you would like to learn more, turn to the back of this guide, where you'll find the **CONTACT US** section.

We're always happy to help you!

Need More Information?

Visit our website at **ConsumerCellular.com/Help**

Call us at **(800) 686-4460**

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GETTING STARTED

INSTALLING A microSDXC™ CARD

The microSDXC card can be installed and removed while the phone is turned on. Unmount the microSDXC card before removing it.

1. Place your finger in the slot at the bottom of the back cover to lift and remove the cover.

2. Hold your microSDXC card with the metal contacts facing down and slide it into the microSDXC card slot.

   NOTE: Some applications may require a microSDXC card to store certain data on it and to work properly. Therefore, it is recommended that you keep a microSDXC card installed and not remove or replace it unnecessarily.

3. Press the cover gently back into place until you hear a click.

CHARGING THE BATTERY

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

If the battery is low, there will be a pop-up message on the screen. As you charge your phone, the screen will show the exact battery level on the Status Bar.
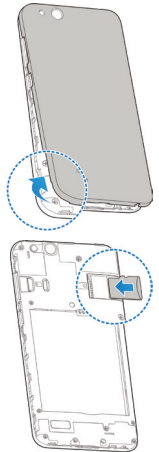
WARNING! Use only ZTE-approved chargers and cables. The use of unapproved accessories could damage your phone or cause the battery to explode.

1. Connect the adapter to the charging jack. Ensure that the adapter is oriented correctly. Do not use force.
2. Connect the charger to a standard AC power outlet. If the phone is on, you'll see a charging icon, such as ⚡ or ⚡ , appear in the Status Bar.
3. Disconnect the charger when the battery is fully charged.

NOTE: If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact customer service if you still cannot power on the phone after prolonged charging.

EXTENDING THE BATTERY LIFE

Active applications, screen brightness levels, *Bluetooth* and Wi-Fi usage, and GPS functionality can drain your battery. You can follow the helpful tips below to conserve your battery power:

- Reduce the screen backlight time.
- Lower the screen brightness.
- Turn auto sync and *Bluetooth* off when not in use.
- Disable the GPS function when not in use. Most applications using this function will periodically query the GPS satellites for your current location; each query drains your battery.
- Use the battery saver feature.

POWERING YOUR PHONE ON/OFF

- Press and hold the **Power/Lock Key** to turn on your phone.
- To turn it off, press and hold the **Power/Lock Key** to open the options menu. Tap **Power off**.

SETTING UP YOUR PHONE FOR THE FIRST TIME

When you first power on your phone after you purchase it or reset it to factory settings (see *Settings – Personal – Backup & Reset*), you will need to set it up before using it.

1. Tap the language field to select the language you want, and tap **LET'S GO**.
2. Follow the prompts to set up your Wi-Fi connection, name, security settings, Google services, and other options.

LOCKING/UNLOCKING THE SCREEN AND KEYS

Your phone allows you to quickly lock the screen and keys (put the phone into Sleep mode) when not in use and also to turn the screen back on and unlock it when you need it.

Locking the Screen and Keys

To quickly turn the screen off and lock the keys, press the **Power/Lock Key**.

NOTE: To save battery power, the phone automatically turns off the screen after a certain period of time when you leave it idle. You will still be able to receive messages and calls while the phone screen is off.

Unlocking the Screen and Keys

1. Press the **Power/Lock Key** to turn the screen on.
2. Press and hold a blank area of the screen. You can also press and hold 📷 at the bottom right to open the Camera app or 🎤 at the bottom left to use Google voice commands. Or, double-tap a notification to open the related app.

NOTE: If you have set an unlock pattern, PIN, or password for your phone (see *Personalizing – Protecting Your Phone With a Screen Lock*), you'll need to draw the pattern or enter the PIN/password to unlock your screen.

USING THE TOUCH SCREEN

Your phone's touch screen lets you control actions through a variety of touch gestures.

- **Tap** – When you want to type using the on-screen keyboard, select on-screen items (such as application and settings icons), or press on-screen buttons, simply tap them with your finger.

- **Press and Hold** – To open the available options for an item (for example, a message or a link in a web page), press and hold the item.

- **Swipe or Slide** – To swipe or slide means to quickly drag your finger vertically or horizontally across the screen.

- **Drag** – To drag, press and hold your finger with some pressure before you start to move your finger. While dragging, do not release your finger until you have reached the target position.

- **Pinch** – In some apps (such as Maps, Browser, and Gallery), you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).

- **Rotate the Screen** – For most screens, you can automatically change the screen orientation from portrait to landscape by turning the phone sideways.

NOTES:

- The Auto-rotate feature needs to be enabled for the screen orientation to automatically change. Press the **Home Key** > ⦂⦂⦂ > **Settings** > **Display** > **When device is rotated** and select **Rotate the contents of the screen**.

- You can also access the screen rotation control by sliding down the Status Bar twice and tapping **Auto-rotate** or **Portrait**.

GETTING TO KNOW YOUR PHONE

Earpiece

Front Camera

Proximity & Light Sensor

Indicator Light

Volume Key

Power/Lock Key

Touch Screen

Back Key*

Home Key

Recent Apps Key*

Microphone

Microphone

Flash

Back Camera

ZTE

Speaker

Charging/
micro-USB Jack

3.5mm Headset Jack
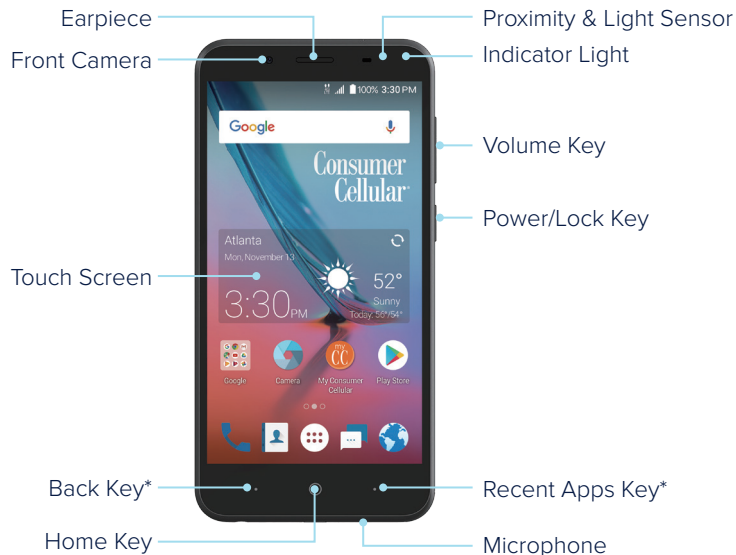
*You can switch the positions of the Back Key and Recent Apps Key. Press the
Home Key > ⊡ > **Settings** > **Navigation key** and select one option.

KEY FUNCTIONS

Key	Function
Power/Lock Key	Press and hold to power on, restart the phone, turn on/off airplane mode, or power off. Press to turn on/off the screen display.
Home Key	Press to return to the home screen from any application or screen. Press and hold to access Google Now™.
Recent apps Key	Press to view recently used apps. Double-tap to switch to the most-recent app. Press and hold to select apps for split-screen view.
Back Key	Press to go to the previous screen.
Volume Key	Press or hold to turn the volume up or down.

GETTING TO KNOW THE HOME SCREEN

The home screen is the starting point for your phone's applications, functions, and menus. You can customize your home screen by adding application icons, shortcuts, folders, widgets, and more.

Status & Notifications

Wallpaper

Widget

Folder

Shortcut

Primary Shortcuts
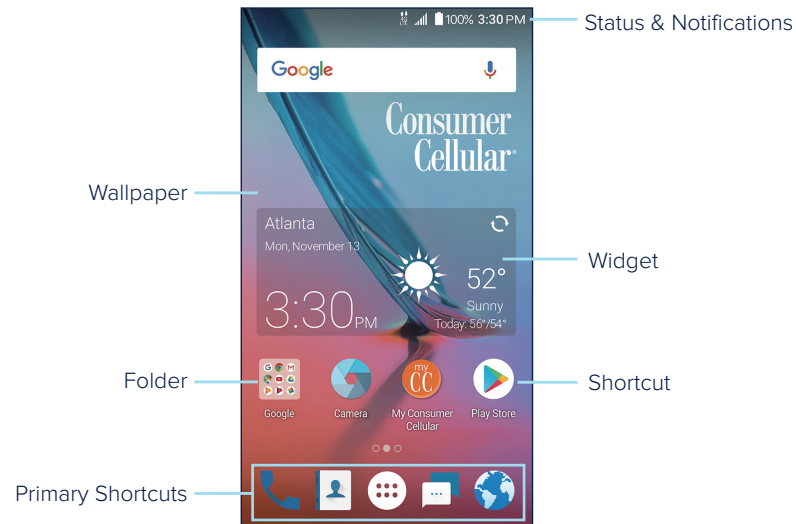
Extended Home Screen Panels

Your home screen is extendable, providing more space for shortcuts, widgets, and more. Simply swipe left or right on the home screen to see the extended panels. You can add or remove home screen panels, or adjust their order.

To add a new home screen panel:

1. Press and hold an empty area of the home screen and select **Widgets** or **Themes**.
2. Swipe the home screen thumbnails on the upper half of the screen and tap ⊕.
3. Press the **Back Key** or the **Home Key**.

To delete a home screen panel:

1. Press and hold an empty area of the home screen and select **Home**. You can slide left or right to view the home screen thumbnails.
2. Tap ✕ on the top right corner of a thumbnail.
3. Tap **OK**. The items on the panel will also be removed.

NOTE: When there are only three home screen panels, you cannot delete any of them.

To adjust the order of a home screen panel:

1. Press and hold an empty area of the home screen and select **Home**. You can slide left or right to view the home screen thumbnails.
2. Press and hold a thumbnail and drag it left or right to the place you need.

NOTE: Tap ⌂ at the bottom of a home screen thumbnail to set it as the main home screen.

PERSONALIZING

CHANGING THE SYSTEM LANGUAGE

1. Press the **Home Key** > ⠿ > **Settings** > **Languages & input** > **Languages**. The first language in the list is the default system language.
2. Tap **Add a language** to add another language to the list.
3. To change the system language, press and hold ☰ next to the language you want and drag it to the top of the list.

NOTE: To remove languages from the list, tap ⠿ > **Remove**. Select the languages you want to delete and tap ⯅ > **OK**.

SETTING THE DATE AND TIME

1. Press the **Home Key** > ⠿ > **Settings** > **Date & time**.
2. Set the date, time, time zone, and time format.
   - To adjust the date and time automatically, tap to turn on **Automatic date & time**.
   - To adjust the date and time manually, tap to turn off **Automatic date & time** and tap **Set date / Set time** to change the date and time.
   - To adjust the time zone automatically, tap to turn on **Automatic time zone**.
   - To adjust the time zone manually, tap to turn off **Automatic time zone** and tap **Select time zone** to set the correct time zone.
   - To adjust the time format, tap to turn on **Use 24-hour format**.

CHANGING THE RINGTONE AND NOTIFICATION SOUND

You can quickly customize the default ringtone for incoming calls and the default notification sound.

1. Press the **Home Key** > ⊕ > **Settings** > **Sound**.
2. Tap **Phone ringtone** or **Default notification ringtone**.
3. Scroll through the list and select the ringtone you'd like to use.
4. Tap **OK**.

NOTE: See *Contacts – Editing Contacts – Editing Contact Details* for how to assign a special ringtone to an individual contact.

TURNING SYSTEM SOUNDS ON/OFF

1. Press the **Home Key** > ⊕ > **Settings** > **Sound** > **Other sounds**.
2. Tap the switch beside each option to turn it on or off.

ADJUSTING VOLUMES

1. Press the **Home Key** > ⊕ > **Settings** > **Sound**.
2. Drag the sliders below **Media volume**, **Alarm volume**, **Ring volume**, and **Notification volume** to adjust the volume for each type of audio.

NOTE: You can adjust the media volume when a media application is in use by pressing the **Volume Key**. If no media application is active, press the **Volume Key** to adjust ringtone volume (or the earpiece volume during a call).

SWITCHING TO SILENT OR VIBRATION MODE

You can set the phone to silent or vibration mode by using one of the following methods.

*   Press the **Volume Key** when no media application is active to show the volume management window. Drag the slider to the left or keep pressing the **Volume Down Key** to switch the phone to vibration mode. Press the key again in vibration mode to switch the phone to silent mode.
*   Swipe down from the top of the screen to open the Notification Panel and drag the panel downwards. Tap **Sound** or **Vibrate** to switch the phone to vibration or silent mode.
*   Press the **Home Key** > ⊕ > **Settings** > **Sound** > **Notification mode** and select **Vibrate** or **Mute** to switch to vibration or silent mode.

NOTE: To restore normal sound settings, press or hold the **Volume Up Key**.

USING DO NOT DISTURB MODE

You can limit interruptions with Do not disturb mode. This mode silences your phone so that it doesn't make sounds or vibrate when you don't want it to.

To turn on Do not disturb mode:

1. Press the **Home Key** > ⊕ > **Settings** > **Sound** > **Do not disturb**.
2. Tap **Do not disturb** and select **Always** or **Scheduled**.
3. Set the detailed settings.
    *   If you have selected **Scheduled**, set the days and start/end time you'd like your phone to be in Do not disturb mode.

- Tap **Disturb rules** to choose if you'd like to allow certain notifications or not.
  - **Priority only:** Only notifications you have marked as priority are allowed.
  - **Alarms only:** Only alarms are allowed.
  - **Total silence:** No notifications are allowed.
- If you have allowed priority interruptions, you can customize the types of allowed sounds or vibration in the **Priority interruptions** section.

NOTE: To turn off Do not disturb mode quickly, press the **Volume Key** and then tap **END NOW**.

To set exceptions for Do not disturb mode:

You can set reminders, certain calls and messages as exceptions when Do not disturb mode is on and **Priority only** is selected as the disturb rule, so these ringtones, sounds and vibration are not turned off.

1. Press the **Home Key** > ⊙ > **Settings** > **Sound** > **Do not disturb**.
2. Tap the switches next to the items you want to allow. Tap **Messages** or **Calls** and set who can alert you of their messages or calls.

NOTE: To set exceptions based on apps, press the **Home Key** > ⊙ > **Settings** > **Notifications**. Select an app and switch on **Override Do Not Disturb**.

APPLYING NEW WALLPAPERS

You can set the wallpaper for the home screen or lock screen.

1. Press the **Home Key** > ⊙ > **Settings** > **Display** > **Wallpaper**.
2. Tap **Gallery**, **Live Wallpapers**, **Photos**, or **Wallpapers** and select an image or an animation. Some cropping may be needed for Gallery and Photos images.
3. If necessary, tap **OK** or **Set wallpaper**.

NOTE: In addition, you can press and hold an empty area on the home screen, tap **Wallpapers** and then tap **Lock screen** or **Home screen**. Then select a built-in image, a live wallpaper, or an image from your Gallery.

SETTING THE THEME

1. Press and hold an empty area on the home screen.
2. In the window that appears at the bottom, tap **Themes**.
3. Tap a theme to select it.

SETTING THE HOME SCREEN TRANSITION EFFECT

1. Press and hold an empty area on the home screen.
2. In the window that appears at the bottom, tap **Home**.
3. Tap an effect and the phone will demonstrate how it looks.
4. Tap the effect you like and press the **Home Key** to exit.

CHANGING THE SCREEN BRIGHTNESS

1. Press the **Home Key** > (⠿) > **Settings** > **Display** > **Brightness level**.
2. Drag the slider to manually adjust the screen brightness.

NOTES:

- With the proximity and light sensor, your phone can automatically adjust the screen brightness for available light. Tap **Adaptive brightness** in the Display settings screen to turn the feature on or off.
- You can also adjust the screen brightness from the Notification Panel. Swipe down from the top of the screen to open the Notification Panel and drag ⚙ , or tap **AUTO** to turn on or off adaptive brightness.

PROTECTING YOUR PHONE WITH A SCREEN LOCK

You can protect your phone by creating a screen lock. When it is enabled, you can press and hold a blank area on the screen, and then draw a pattern or enter a numeric PIN or password to unlock the phone's screen and keys.

1. Press the **Home Key** > (⠿) > **Settings** > **Security**.
2. Tap **Screen lock**.
3. Tap **None**, **Long press**, **Pattern**, **PIN**, or **Password**.
   - Tap **None** to disable screen lock protection.
   - Tap **Long press** to enable screen lock and allow unlocking with a "press and hold" gesture. You can unlock the screen by pressing and holding a blank area on the lock screen.

- Tap **Pattern** to create a pattern that you must draw to unlock the screen.
- Tap **PIN** or **Password** to set a numeric PIN or a password that you must enter to unlock the screen.

4. For Pattern, PIN, or Password lock, select how you would like notifications and their contents to show when the phone is locked, and then tap **DONE**.

NOTES:

- Screen lock options are listed in the approximate order of the strength of their security, starting with **None** and **Long press**, which provide no security. A pattern provides minimal security, although it can be more convenient than the stronger options.
- Remember the pattern, PIN or password you set. Otherwise, you may have to contact customer service to upgrade the phone software (see *Upgrading the Phone Software*).

PROTECTING YOUR PHONE WITH ENCRYPTION

You can encrypt all the data on your phone: your accounts, application data, music and other media, downloaded information, and so on. If you do, you must draw an unlock pattern, or enter a numeric PIN or a password each time you power on your phone.

WARNING! Encryption is irreversible. The only way to revert to an unencrypted phone is to perform a factory data reset, which erases all your data.

Encryption provides additional protection in case your phone is stolen, and may be required or recommended in some organizations. Consult your system administrator before turning it on. In many cases the pattern, PIN, or password you set for encryption is controlled by the system administrator.

You will need to follow these steps before turning on encryption:

- Set a screen lock pattern, PIN or password.
- Charge the battery.
- Keep the phone connected to the charger.
- Schedule an hour or more for the encryption process. You must not interrupt it or you will lose some or all of your data.

When you're ready to turn on encryption:

1. Press the **Home Key** > ⊕ > **Settings** > **Security** > **Encrypt phone**.
2. Read the information about encryption carefully.

   The **ENCRYPT PHONE** button is dimmed if your battery is not charged or your phone is not plugged in. If you change your mind about encrypting your phone, press the **Back Key**.

   WARNING! If you interrupt the encryption process, you will lose data.
3. Tap **ENCRYPT PHONE**.
4. Draw your screen lock pattern or enter your PIN or password,
5. Tap **ENCRYPT PHONE** again.

The encryption process starts. Encryption can take an hour or more, during which time your phone may restart several times.

When encryption is completed, you're prompted to draw the unlock pattern, or enter your PIN or password.

Subsequently you must draw your unlock pattern, or enter your PIN or password each time you power on your phone to decrypt it.

PROTECTING YOUR PHONE WITH SCREEN PINNING

You can use the screen pinning feature to keep an app in view, so others cannot switch to other apps or access your personal information.

Turning On Screen Pinning

1. Press the **Home Key** > ⊕ > **Settings** > **Security** > **Screen pinning**.
2. Tap the **On/Off** switch.
3. If you haven't set up a screen lock (a pattern, PIN, or password), you can tap **Lock device when unpinning** and follow the on-screen instructions to set one for added security. If a screen lock is set up, you can tap **Ask for unlock pattern/PIN/password before unpinning**. You will need to draw the pattern or enter the PIN/password to unpin the screen.

Pinning a Screen

1. Ensure that screen pinning is turned on.
2. Open the app you want to keep in view.
3. Press the **Recent Apps Key**.
4. If there are many app tabs, swipe up to find ⬭ on the front-most tab.
5. Tap ⬭ .

Unpinning the Screen

1. To unpin the screen and return to normal use, press and hold the **Back Key**.
2. If you have enabled the lock device option, press and hold on the lock screen and unlock the phone with the pattern, PIN, or password.

KNOWING THE BASICS

MONITORING THE PHONE STATUS

The Status Bar at the top of the home screen provides phone and service status icons on the right side. Below are some of the icons you may see.

Indicators and icons

Indicator	What it means	Indicator	What it means
4G	3G connected		Signal strength
4G LTE	4G LTE connected		No nano-SIM card installed
⊖	Do not disturb mode (Alarms only or Priority only)	✈	Airplane mode
⊚	Do not disturb mode (Total silence)	✳	*Bluetooth* on
	Vibration mode		Connected to a Wi-Fi network
	Ringer off		Wi-Fi in use
	Battery low		Speaker on
	Battery full		Phone microphone off
/	Battery charging		GPS on
	Wired headset connected		Mobile hotspot on
	No signal		Alarm set

MANAGING NOTIFICATIONS

The Status Bar at the top of the home screen provides notification icons on the left side. Below are some of the icons you may see.

Indicators and icons

Indicator	What it means
🗋	New SMS/MMS
✉/✉	New email(s)
M/M	New Gmail™ message(s)
☒	Missed call
📞	Call in progress
📞	Call on hold

Indicator	What it means
🎵/🎵	Song playing
1	Upcoming event
🛜	New Wi-Fi network detected
⬇	Downloading/receiving data
⬆	Sending data
🔌	USB connected

Opening/Closing the Notification Panel

Notifications report the arrival of new messages, calendar events, and alarms, as well as ongoing events. You can open the Notification Panel to view the details of notifications.

- To open the Notification Panel, swipe your finger down from the top of the screen.

- To close the Notification Panel, swipe your finger up from the bottom of the screen or press the **Back Key**.

Responding to or Removing a Notification

In the Notification Panel, you can respond to a notification or remove the notifications. The Notification Panel also supports expandable notifications that let you perform additional actions right from the notification itself.

- To respond to a notification, tap it.
- Slide down with one finger to expand certain notifications. You can also swipe two fingers vertically or pinch-zoom to expand or collapse certain notifications, or tap ⌄ / ⌃ to expand or collapse bundled notifications.
- To remove a notification, swipe it left or right.
- To remove all nonpersistent notifications, tap **CLEAR ALL** below all the notifications.
- To manage notifications you have received, press and hold a notification, or slide it left or right a little and tap ⚙ , and then choose to silence the application. Or, tap **MORE SETTINGS** to customize more notification settings. See *Settings – Device – Notifications*.

NOTE: If you block notifications for an app, you may miss its important alerts and updates. The notifications of some apps cannot be blocked.

Using Quick Settings

The Quick Settings make it convenient to view or change the most common settings for your phone.

Open the Notification Panel and you can find a few Quick Settings on the top. To open the Quick Settings Panel and find all setting tiles, drag the Notification Panel downwards, or swipe down from the top of the screen with two fingers.

NOTE: You can swipe left or right on the Quick Settings Panel to find all setting tiles.

To turn settings on or off quickly:

1. Swipe down from the top of the screen with two fingers to open the Quick Settings Panel.

2. To turn a setting on or off, tap its tile. Press and hold certain tiles to access more setting options. For example, press and hold the Wi-Fi tile to open Wi-Fi settings.

To customize the Quick Settings Panel:

You can add, remove or rearrange the tiles on the Quick Settings Panel.

1. Open the Quick Settings Panel.

2. Tap 🖊 at the top to do one of the following options:

   • Press and hold a tile and drag it to the position you want.

   • Press and hold a tile and drag it to the section below to hide it.

   • In the **Drag to add tiles** section, drag a tile up to show it in the Quick Settings Panel.

NOTE: On the Quick Settings Panel, tap ⚙ at the top to access the Settings menu.

MANAGING SHORTCUTS AND WIDGETS

Adding Shortcuts and Widgets

1. Press the **Home Key** > ⊞ to view apps.

   Or, to add widgets, press and hold an empty area of the home screen and tap **Widgets**.

2. Slide to browse the available applications or widgets.

3. Press and hold a widget or an application icon and drag it to a home screen panel.

NOTE: While holding the item, you can drag it to the right edge of the screen to create a new home screen panel and put the item on it.

Moving Shortcuts or Widgets

1. Press and hold a shortcut or widget on the home screen.

2. Drag it to the place you need.

Removing Shortcuts or Widgets

1. Press and hold a shortcut or widget on the home screen.

2. Drag it to 🗑 to remove it.

Adjusting Widget Size

1. Press and hold a widget on the home screen and then release it. An outline appears around the widget.

2. Drag the outline to resize the widget.

NOTE: Not all widgets can be resized.

ORGANIZING WITH FOLDERS

You can create folders on the home screen and add several shortcuts to a folder. You can move or remove folders the same way as moving or removing shortcuts.

1. On the home screen, press and hold the shortcut you want to add into a new folder.
2. Drag the shortcut to ☐ . A new folder will be created and the shortcut is added into the folder.
3. To add more shortcuts into the folder, press and hold each shortcut and drag it over the folder before releasing it.
4. To remove a shortcut from a folder, tap the folder to open it. Press and hold the shortcut and drag it to the home screen.

NOTE: Tap the folder and then tap the name field to rename the folder.

REARRANGING THE PRIMARY SHORTCUTS

The home screen includes a customizable primary shortcuts area at the bottom of all home screens. You can keep up to four items in the primary shortcuts area. Drag shortcuts or folders in or out of the area to rearrange them.

ENTERING TEXT

You can enter text using the on-screen keyboard. Some apps open it automatically. In others, you open it by tapping where you want to type. You can press the **Back Key** to hide the on-screen keyboard. You can also enter text by speaking with the voice typing feature.

Enabling or Disabling Input Methods

1. Press the **Home Key** > ⊙ > **Settings** > **Languages & input** > **Virtual keyboard** > **Manage keyboards**.
2. Tap a keyboard in the list to enable/disable it as an option for entering text.

NOTE: Some default input methods may not be disabled.

Changing Input Methods

When you use the on-screen keyboard to enter text, the ⌨ icon appears in the Status Bar.

NOTE: The ⌨ icon appears only when more than one input method is installed and enabled for use.

1. Open the Notification Panel and tap **Change keyboard**.
2. Select the input method you need.

Google Keyboard

The Google Keyboard provides a layout similar to a computer keyboard. When screen auto-rotation is enabled, turn the phone sideways and the keyboard will change from portrait to landscape. The landscape keyboard is not supported in all applications.

- Tap the alphabetic keys to enter letters. Press and hold some specific keys to enter associated accented letters or numbers. For example, to enter É, press and hold E and the available accented letters and number 3 appear. Then slide your finger to choose **É**.
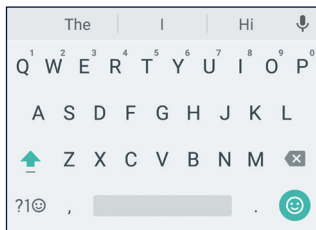- When you start to type a word, possible options will appear above the keyboard. Tap to select the correct one.
- Tap ⬆ to use uppercase. Double-tap ⬆ to lock uppercase. This key also changes color to indicate the current case you are using.
- Tap ⌫ to delete the text before the cursor.

- Tap ?1☺ to select numbers and symbols. You can then tap = \ < to find more, or tap ☺ to choose emoji and emoticons.
- Tap ☺ to choose an emoji or emoticon.
- Tap 🎤 to use Google voice typing.
- Press and hold , to change the input language or set up the Google Keyboard.
- Press and hold , and then slide to ◲ to change to a smaller keyboard for easier one-handed typing. Tap > / < to switch to the right-hand or left-hand keyboard respectively. Tap ⤢ to switch back to the full-sized keyboard.

Gesture Typing

The Google Keyboard supports the gesture typing feature. You can use this feature to input a word by sliding your finger from letter to letter on the keyboard.

To enable and use gesture typing:

1. On the Google Keyboard, press and hold , > **Google Keyboard settings**.
2. Tap **Gesture typing** > **Enable gesture typing** if this feature is turned off.
3. Move your finger from letter to letter on the keyboard to trace a word without lifting the finger until you reach the end of the word.

Start of the word
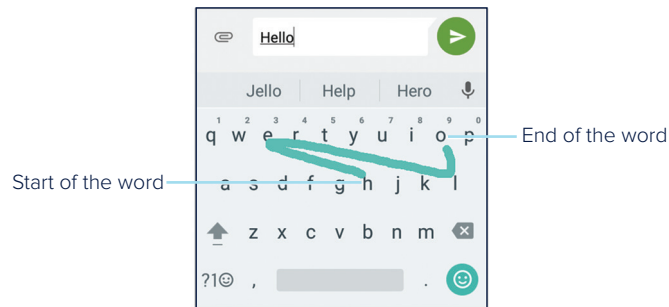
End of the word

NOTES:

- Tap when you want to. If you want to enter a single letter, simply tap the key once.
- Lift your finger at the end of the word. A space is added automatically when you begin to input the next word.

Google Voice Typing

Google voice typing uses the Google voice recognition service to convert speech to text. You must have a data connection on a mobile or Wi-Fi network to use it.

1. Tap 🎤 to access the voice typing feature when you are using Google Keyboard.

   If you have installed and enabled other input methods in addition to the pre-installed ones, you can also flick down the Status Bar when entering text and tap **Change keyboard** > **Google voice typing**.

2. When you see the microphone image, speak what you want to type.
3. You can continue entering text or tap an underlined transcription to change or delete it.

NOTE: Say "comma," "period," "question mark," "exclamation mark," or "exclamation point" to enter punctuation.

Input Method Settings

Choose the input method settings by pressing the **Home Key** > ⊞ > **Settings** > **Languages & input** > **Virtual keyboard**. You can set the current input method and choose the settings for each input method.

EDITING TEXT

- **Move the insertion point:** Tap where you want to type. The cursor blinks in the new position, and a tab appears below it. Drag the tab to move the cursor.
- **Select text:** Press and hold or double-tap within the text. The nearest word will be highlighted with a tab at each end of the selection. Drag the tabs to change the selection. Tap ⋮ > **SELECT ALL** to select all the text.
- **Cut or copy:** Select the text you want to manipulate. Then tap **CUT** or **COPY** to cut or copy the text to the clipboard.
- **Replace text with the clipboard text:** Select the text you want to replace. Then tap **PASTE**.
- **Insert clipboard text to the text field:** Tap the tab below the cursor. Then tap **PASTE**.

OPENING AND SWITCHING APPS

Opening an App

1. Press the **Home Key** > (⋮⋮⋮) .

2. Slide up or down on the screen and tap an app to open it.

NOTE: Drag the slider on the right side of the screen to the initial letter of the app you need, or tap the search box at the top to search for apps.

Switching Between Recently Opened Apps

1. Press the **Recent Apps Key**. A list of the apps you've recently used will appear. If you've been using more apps than can fit on the screen, you can scroll the list up and down to view them all.

2. Tap a thumbnail to open that app.

NOTES:

- You can swipe a thumbnail left or right or tap ⊠ on the thumbnail to remove it from the list. Tap **Clear all** to remove all thumbnails.

- Double-tap the **Recent Apps Key** to quickly switch between the two most recent apps.

Using Two Apps in Split-Screen Mode

You can work with two apps at the same time in Split-screen mode.

NOTE: Some apps may not support Split-screen mode.

1. Open the first app you want to use and then press and hold the **Recent Apps Key**. The screen is divided into two parts.

– or –

Press the **Recent Apps Key** to view your recently used apps, press and hold the tab of the app you want to use and drag it to the **Drag here to use split screen** area.

2. You can take one of the following actions:

- If the app you need is in the recent apps list, tap it to set it as the second app.

- Press the **Home Key** to find the app you need and open it as the second app.

To turn off Split-screen mode, press and hold the **Recent Apps Key**, or drag the borderline handle ▬ between the two apps to the top or bottom of the screen.

UNINSTALLING OR DISABLING AN APP

1. Press the **Home Key** > (⋮⋮⋮) to open the application list screen.

2. Press and hold an application icon and drag the icon to ☐ or ⊘ at the top of the screen.

3. Tap **OK** to uninstall or disable the app.

NOTES:

- Not all apps can be uninstalled or disabled.

- To find the disabled applications, press the **Home Key** > (⋮⋮⋮) > **Settings** > **Apps** and tap ▼ > **Disabled**. You can then tap an application and tap **ENABLE** to restore it.

CONNECTING TO NETWORKS AND DEVICES

CONNECTING TO MOBILE NETWORKS

Managing Mobile Data Use

To enable or disable data access:

1. Press the **Home Key** > ⊞ > **Settings** > **Mobile networks** > **Mobile Networks**.
2. Slide the **Mobile Data** switch to enable or disable mobile data use.

To get data services when roaming:

1. Press the **Home Key** > ⊞ > **Settings** > **Mobile networks** > **International Data Roaming**.
2. Slide the **Mobile Data** switch to enable or disable international data roaming.

NOTE: Data roaming may incur significant roaming charges.

Selecting Preferred Network Type

1. Press the **Home Key** > ⊞ > **Settings** > **Mobile networks** > **Preferred network type**.
2. Tap the type of network you prefer to connect to.

NOTE: In addition, you can disable 2G service. Slide the **Disable 2G** switch in the Mobile network settings screen. This may disable your access to the network including emergency calls in areas with limited coverage.

Adding Access Point Names

You can use the default Access Point Names (APNs) to connect to the Internet.

1. Press the **Home Key** > ⊞ > **Settings** > **Mobile networks** > **Access Point Names**.
2. Tap ⊕ .
3. Tap each item to enter the required information.
4. Tap ⁝ > **Save**.

NOTE: To restore the APNs to default settings, tap ⁝ > **Reset to default**.

CONNECTING TO WI-FI®

Wi-Fi is a wireless networking technology that can provide Internet access at distances of up to 300 feet (100 meters), depending on the Wi-Fi router and your surroundings.

Turning Wi-Fi On and Connecting to a Wi-Fi Network

1. Press the **Home Key** > ⊞ > **Settings** > **Wi-Fi**.
2. Slide the **Wi-Fi** switch to the **On** 🔵 position to turn on Wi-Fi. Your phone will search for available networks. Tap ⁝ > **Refresh** to search again.
3. Tap a network name to connect to it.
4. If the network is secured, enter the password and tap **CONNECT**.

NOTE: Your phone automatically connects to previously used Wi-Fi networks when they are in range.

Getting Notified of Open Networks

1. Press the **Home Key** > ⊞ > **Settings** > **Wi-Fi**.
2. Slide the **Wi-Fi** switch to the **On** ⬤ position.
3. Tap ✦.
4. Slide the **Network notification** switch to the **On** ⬤ position.

When Wi-Fi is on, you receive notifications in the Status Bar when your phone detects an open Wi-Fi network. Switch off this option to turn off notifications.

Adding a Wi-Fi Network

You can add a Wi-Fi network if the network does not broadcast its name (SSID) or when you are out of range.

To connect to a secured network, get the security details from the network's administrator first.

1. Press the **Home Key** > ⊞ > **Settings** > **Wi-Fi**.
2. Slide the **Wi-Fi** switch to the **On** ⬤ position.
3. At the bottom of the available Wi-Fi networks, tap **Add network**.
4. Enter the network SSID (name). If necessary, enter security or other network configuration details.
5. Tap **SAVE**.

Forgetting a Wi-Fi Network

You can make your phone forget the details of a Wi-Fi network that you added—for example, if you don't want the phone to connect to it automatically or if it is a network that you no longer use.

1. Press the **Home Key** > ⊞ > **Settings** > **Wi-Fi**.
2. Slide the **Wi-Fi** switch to the **On** ⬤ position.
3. Tap ✦ > **Saved networks**.
4. Tap the Wi-Fi network name and then tap **FORGET**.

Connecting to a WPS Network

Wi-Fi Protected Setup (WPS) is a feature that makes it easy to add your phone to access points that support WPS.

You can use one of the following methods to connect your phone to a wireless network using WPS.

Method one: WPS button (Recommended)

1. Press the **Home Key** > ⊞ > **Settings** > **Wi-Fi**.
2. Slide the **Wi-Fi** switch to the **On** ⬤ position.
3. Tap ⦙ > **Advanced** > **WPS Push Button**.
4. Press the WPS button on the wireless router and the access point will recognize your phone and add it to the network.

Method two: PIN

1. Press the **Home Key** > ⊞ > **Settings** > **Wi-Fi**.
2. Slide the **Wi-Fi** switch to the **On** ⬤ position.
3. Tap ⦙ > **Advanced** > **WPS Pin Entry**.
4. The WPS PIN displays on the screen. Enter the PIN into the access point's setup page.

After entering the PIN, your phone automatically finds the access point and configures the connection.

NOTE: For detailed information about the WPS feature of the access point, please refer to the device's documents.

Adjusting Advanced Wi-Fi Settings

1. Press the **Home Key** > (::) > **Settings** > **Wi-Fi**.
2. Tap ⚙ to adjust the following settings.

   • **Network notification:** Get notifications in the Status Bar when Wi-Fi is on and an open network is available.

   • **Keep Wi-Fi on during sleep:** Choose whether or not to keep Wi-Fi on in Sleep mode.

   • **MAC address:** Check the MAC address.

   • **IP address:** Check the phone's IP address.

   – or –

   Tap ⦂ > **Advanced** to adjust the following settings.

   • **Install certificates:** Install certificates needed for connecting to certain Wi-Fi networks.

   • **Wi-Fi Direct:** Connect directly to other Wi-Fi Direct devices.

   • **WPS Push Button:** Connect to a WPS network via the push button method.

   • **WPS Pin Entry:** Connect to a WPS network via the phone PIN method.

USING WI-FI DIRECT

Wi-Fi Direct allows Wi-Fi devices to share files and data directly by connecting to each other without the need for wireless access points (hotspots).

Connecting to Another Device via Wi-Fi Direct

1. Press the **Home Key** > (::) > **Settings** > **Wi-Fi**.
2. Slide the **Wi-Fi** switch to the **On** ⬤ position.
3. Tap ⦂ > **Advanced** > **Wi-Fi Direct**. Your phone will search for other devices enabled with Wi-Fi Direct connections.
4. Tap a device with which to connect below **Peer devices**.
5. Accept the connection on the other device.

Send Data via Wi-Fi Direct

1. Open the appropriate application and select the file or item you want to share.
2. Select the option for sharing via Wi-Fi Direct. The method may vary by application and data type.
3. Tap a device the phone has connected with or wait for it to search for new devices and tap one of them.

CONNECTING TO *BLUETOOTH*® DEVICES

Bluetooth is a short-range wireless communication technology. Phones or other devices with *Bluetooth* capabilities can exchange information wirelessly within a distance of about 30 feet (10 meters). The *Bluetooth* devices must be paired before the communication is performed.

Turning *Bluetooth* On/Off

1. Press the **Home Key** > (⋮⋮⋮) > **Settings** > **Bluetooth**.
2. Slide the **Bluetooth** switch to the **On** 🔵 or **Off** ⚪ position.

When *Bluetooth* is on, the ✱ icon appears in the Status Bar.

Changing the Device Name

1. Press the **Home Key** > (⋮⋮⋮) > **Settings** > **Bluetooth**.
2. Slide the **Bluetooth** switch to the **On** 🔵 position if Bluetooth is off.
3. Tap ⋮ > **Rename this device**.
4. Edit the name and tap **RENAME**.

Pairing with Another *Bluetooth* Device

1. Press the **Home Key** > (⋮⋮⋮) > **Settings** > *Bluetooth*.
2. Slide the **Bluetooth** switch to the **On** 🔵 position if *Bluetooth* is off.

   Your phone automatically scans for and displays the IDs of all available *Bluetooth* devices in range. Tap ⋮ > **Refresh** if you want to scan again.
3. Tap the device you want to pair with.

4. If necessary, confirm that the *Bluetooth* passkeys are the same between the two devices and tap **PAIR**. Alternately, enter a *Bluetooth* passkey and tap **PAIR**.

   Pairing is successfully completed when the other device accepts the connection or the same passkey is entered.

   NOTE: The *Bluetooth* passkey may be fixed for certain devices, such as headsets and hands-free car kits. You can try entering 0000 or 1234 (the most common passkeys), or refer to the manual for that device.

Forgetting a *Bluetooth* Device

You can make your phone forget its pairing connection with another *Bluetooth* device. To connect to the device again, you need to search for it and enter or confirm a passkey again.

1. Press the **Home Key** > (⋮⋮⋮) > **Settings** > **Bluetooth** and ensure that *Bluetooth* is turned on.
2. In the list of paired devices, tap ⚙ beside the *Bluetooth* device you want to forget.
3. Tap **FORGET**.

Sending Data via *Bluetooth*

1. Open the appropriate application and select the file or item you want to share.
2. Select the option for sharing via *Bluetooth*. The method may vary by application and data type.
3. Tap a *Bluetooth* device the phone has paired with or wait for it to search for new devices and tap one of them.

Receiving Data via *Bluetooth*

1. Turn *Bluetooth* on before trying to receive data via *Bluetooth*.
2. Tap **ACCEPT** to start receiving the data. If necessary, swipe down on the Status Bar, and tap **ACCEPT** on the *Bluetooth* sharing notification.

Depending on your storage setting and whether a microSDXC card is installed, received files are stored automatically in a dedicated folder (*Bluetooth*, for instance) in the phone storage or in the microSDXC directory. You can access them with the File Manager app. Received contacts (vCard files) are automatically imported to your contact list.

CONNECTING TO YOUR COMPUTER VIA USB

You can connect your phone to a computer with a USB cable and transfer music, pictures, and other files between the devices. Your phone stores these files in internal storage or on a removable microSDXC card.

Connecting Your Phone to a Computer via USB

1. Connect your phone to the PC with a USB cable.
2. Choose one of the following options:
   - **Charge only:** Charge your phone via USB.
   - **Install driver:** Install the driver needed for some USB connection modes (such as MTP). You only need to install the driver on the same PC once.
   - **Media device (MTP):** Transfer files on Windows® PC or Mac®.
     NOTE: For Windows XP, install the drivers and Windows Media® Player 11 (or later version) when you use Media device (MTP) for the first time.
   - **Camera (PTP):** Transfer photos using camera software.

NOTE: To make your phone connect to the computer automatically using the selected connection mode, check **Don't ask me again**.

Disconnecting Your Phone From the Computer

To disconnect the phone from the computer, simply unplug the USB cable when you're finished.

USING THE microSDXC CARD AS PORTABLE OR DEVICE STORAGE

You can use your microSDXC card as portable storage for various files (such as music, photos, etc.) so that you don't lose them.

You can set up a new microSDXC card or reformat an existing one to use it as portable storage for your device. Choose portable storage if you plan on swapping your SD card frequently between devices or use your SD card for media storage only (photos, music, videos, etc.) This option will not require automatic reformatting of the card.

Setting Up the microSDXC Card as Portable Storage

When you install a new microSDXC card, the phone will mount the card as portable storage by default.

To remove the microSDXC card from your phone:

If you need to remove the microSDXC card as portable storage while the phone is on, you must unmount it first.

1. Press the **Home Key** > ⊡ > **Settings** > **Storage**.
2. Tap ⏏ next to the card name in the Portable storage section.

3. When the screen shows that the card is safely ejected, you can remove it from the phone.

To erase and format the microSDXC card:

1. Press the **Home Key** > ⊞ > **Settings** > **Storage**.

2. Tap the card name in the Portable storage section.

3. Tap **Format** > **ERASE & FORMAT**.

CAUTION: The formatting procedure erases all the data on the microSDXC card, after which the files CANNOT be retrieved.

Setting Up the microSDXC Card as Device Storage

If your microSDXC card is new or doesn't have content you want to keep, you can format the card and use it as part of the device storage. Choose this option if you want to extend your existing device's storage with a SD card and need the card to store large applications, games and their data.

CAUTION: With this option, you cannot swap the SD card freely with other devices. If you move the SD card to another device, you must format the card before using it.

1. Press the **Home Key** > ⊞ > **Settings** > **Storage**.

2. Tap the card name in the Portable storage section.

3. Tap **Format as internal** > **ERASE & FORMAT**.

   CAUTION: The formatting procedure erases all the data on the microSDXC card, after which the files CANNOT be retrieved.

4. The phone will prompt you to move your photos, files and other data from the phone to the microSDXC card. Select **Move now** or **Move later** and tap

NEXT. Follow the on-screen instructions to continue.

5. Tap **DONE**.

To move data between the phone and the microSDXC card:

With the microSDXC card as part of the device storage, you can move your photos, files and other data between the phone and the card any time.

1. Press the **Home Key** > ⊞ > **Settings** > **Storage**.

2. Tap **Phone** or the SD card name.

3. Tap **Migrate data** > **MOVE**.

NOTE: Whenever you move data between the phone and the microSDXC card, the destination is used to save new apps and personal data (such as photos and videos) and only the destination is accessible from a computer.

To remove the microSDXC card from your phone:

If you need to remove the microSDXC card as device storage while the phone is on, you must unmount it first.

1. Press the **Home Key** > ⊞ > **Settings** > **Storage**.

2. Tap the card name below **Device storage**.

3. Tap **Remove SD card**.

   NOTE: Before ejecting the card, ensure that you have moved data and apps to the phone.

4. Tap **EJECT**.

5. When the screen shows that the card is safely ejected, you can remove it from the phone.

To reformat the microSDXC card as portable storage:

If you no longer want to use your microSDXC card as device storage, you can reformat the card as portable storage.

NOTE: Before formatting, ensure that you have moved data and apps to the phone.

1. Press the **Home Key** > ⊕ > **Settings** > **Storage**.

2. Tap the card name below **Device storage**.

3. Tap **Format as portable** > **FORMAT**.

CAUTION: The formatting procedure erases all the data on the microSDXC card, after which the files CANNOT be retrieved.

SHARING YOUR MOBILE DATA CONNECTION

You can share your phone's data capabilities through tethering or by activating the Wi-Fi hotspot feature to create a mobile hotspot.

NOTE: The functions below may incur additional network charges from your network carrier. Extra fees may also be charged in roaming areas. This feature is locked by default. To unlock it, contact a Consumer Cellular customer support representative at (800) 686-4460.

Sharing Mobile Data Through Tethering

You can use tethering to share your phone's Internet connection with a computer that connects to your phone via USB cable or by *Bluetooth*.

1. Press the **Home Key** > ⊕ > **Settings** > **More**.

2. Switch on **USB tethering** or **Bluetooth tethering**.

- For USB tethering, connect your phone to the computer with the supplied USB cable before tapping **USB tethering**.
- For Bluetooth tethering, pair your phone with the computer via *Bluetooth* and set the computer to obtain its network connection via *Bluetooth*.

NOTE: To stop sharing your data connection, switch off **USB tethering** or **Bluetooth tethering**.

Sharing Mobile Data Through a Wi-Fi Hotspot

You can share your phone's data connection with other devices by turning your phone into a portable Wi-Fi hotspot. The feature requires a data connection on a mobile network and may result higher data usage than expected.

NOTE: When the Wi-Fi hotspot feature is enabled, you cannot use the phone's Wi-Fi to access the Internet. You can connect to the Internet via mobile data.

1. Press the **Home Key** > ⊕ > **Settings** > **Wi-Fi hotspot**.

2. Slide the switch to the **On** 🔘 position. (If Wi-Fi was on, tap **OK** to turn it off.)

   After a moment, the phone will start broadcasting its Wi-Fi network name (SSID).

3. On another device, locate your phone via Wi-Fi and connect with it to start using the phone's mobile data.

NOTE: To stop sharing mobile data connection, slide the switch to the **Off** 🔘 position.

Setting Up the Wi-Fi Hotspot

You can change your phone's Wi-Fi network name (SSID), secure the Wi-Fi hotspot, and set other options.

1. Press the **Home Key** > ⊡ > **Settings** > **Wi-Fi hotspot**.
2. Tap an option to configure its settings.

- **Configure:**
  - **Network name:** Enter or edit a network name (SSID) that other devices see when scanning for Wi-Fi networks.
  - **Channel:** Change channels in case of interference.
  - **Security:** Choose a security option: **Open** (not recommended) or **WPA2 PSK** (other users can access your mobile hotspot only if they enter the correct password). When you select WPA2 PSK, tap the **Password** field to edit the security password.
  - **Show password:** If you have chosen WPA2 PSK security, check or uncheck to show or hide the password.
  - **Broadcast network name (SSID):** Check to broadcast or uncheck to hide your network name (SSID). If the broadcast is disabled, other users need to know your network SSID to find the Wi-Fi hotspot.
- **Manage users:** Block or unblock users, set the maximum number of devices that can connect to the hotspot simultaneously, and view the list of connected users.
- **Sleep policy:** Set hotspot sleep policy and notification.
- **Help:** Check the basic information of the Wi-Fi hotspot feature.

CONNECTING TO VIRTUAL PRIVATE NETWORKS

Virtual private networks (VPNs) allow you to connect to the resources inside a secured local network. VPNs are commonly deployed by corporations, schools, and other institutions to let people access local network resources when not on the premises or when connected to a wireless network.

Depending on the type of VPN you are using, you may be required to enter your login credentials or install security certificates before you can connect to your VPN. You can get this information from your network administrator.

NOTE: You need to set a lock screen pattern, PIN, or password before you can use credential storage (VPN).

Adding a VPN

1. Press the **Home Key** > ⊡ > **Settings** > **More** > **VPN**.
2. Tap ➕ and enter the VPN name.
3. Enter the server address and other information provided by your network administrator. Swipe up and check **Show advanced options** to fill out additional details.
4. Tap **SAVE**.

The VPN is added to the list on the VPN screen.

Connecting to a VPN

1. Press the **Home Key** > ⊡ > **Settings** > **More** > **VPN**.
2. Tap the VPN that you want to connect to.
3. When prompted, enter any requested credentials and then tap **CONNECT**.

Modifying a VPN

1. Press the **Home Key** > ⊕ > **Settings** > **More** > **VPN**.

2. Tap ⚙ beside the VPN that you want to modify.

3. Edit the VPN settings and then tap **SAVE**.

PHONE CALLS

You can place calls from the Phone app, the Contacts app, or other apps or widgets that display contact information. If you see a phone number, you can usually tap it to dial.

PLACING AND ENDING CALLS

Placing a Call by Dialing

1. From the home screen, tap 📞 > ⊞ .

2. Enter the phone number or the contact name with the on-screen keypad. Tap ✕ to delete incorrect digits.

   NOTE: As you enter the number or the contact name, your phone searches for contacts that match. If you see the number and contact you want to dial, tap it to place the call immediately.

3. Tap 📞 below the keypad to dial.

You can also tap the search box at the top of the Phone app screen and enter the phone number or contact name you want to call. Tap the matching contact or **Call [number]** to place the call.

NOTES:

- To make an international call, press and hold the **0 Key** to enter the plus (+) symbol. Next, enter the country code followed by the city/area code and then the phone number.

- To redial the last call you made, press the **Home Key** > 📞 > ⊞ > 📞 and tap 📞 again.

Ending a Call

During a call, tap 🔴 on the screen.

ANSWERING OR REJECTING CALLS

When you receive a phone call, the Incoming call screen opens, displaying the Caller ID or the information about the caller that you've entered in the Contacts app. You can answer or reject the call, or reject it with a text message.

Answering a Call

When you receive a phone call, drag 📞 to 📞 to answer the call.

– or –

If the screen is unlocked, tap **Answer**.

NOTE: To silence the ringer before answering the call, press the **Volume Up/Down Key**.

Rejecting a Call

When you receive a phone call, you can:

Drag 📞 to 📞 to reject the call.

– or –

Tap **Message reject** at the bottom to reject the call and select a preset text message or edit one to send to the caller.

– or –

If the screen is unlocked, tap **Dismiss** to reject the call, or tap **Message reject** to reject the call and select a preset text message or edit one to send to the caller.

NOTE: To edit the preset text response from within the Phone app, tap ⋮ > **Settings** > **Quick responses**.

WORKING WITH THE CALL HISTORY

The call history is a list of all the calls you've placed, received, or missed. It provides a convenient way to redial a number, return a call, or add a number to your Contacts.

To open the call history, press the **Home Key** > 📞 > ⋮ > **Call History**.

Placing a Call From the Call History

1. Open the call history.
2. Tap a number for more information about the call, or tap 📞 beside it to call back.

NOTE: You can tap 📉 (missed call), 📈 (outgoing call), or 📥 (incoming call) to filter the records by call type.

Adding a Call History Number as a Contact

1. Open the call history.
2. Tap the circle in front of a number.
3. Tap 👤➕ on the contact information tab.

4. To add the number to an existing contact, tap a contact in the list. To add a new contact, tap **Create new contact**.

Taking Other Actions on a Call History Entry

1. Open the call history.

2. Tap a listing and then tap **Call details** to view more information. While viewing the call details, you can:

   • Tap ☐ to delete the entry.

   • Tap 📞 to call the number.

   • Tap **Block number** > **BLOCK** and you will no longer receive calls or messages from the number.

     NOTE: To find all blocked numbers, press the **Home Key** > 📞 > ⋮ > **Settings** > **Call blocking**.

   • Tap **Copy number** to copy the number to the clipboard.

   • Tap **Edit number before call** to edit the number in the dialer before calling it.

   • Tap the circle in front of an entry to open the contact information tab from the bottom of the screen. You can send a message, call back, edit the contact, add the contact to favorites, or add the number to contacts.

NOTE: Tap ⋮ > **Clear call history** in the Call history screen to delete all history records.

CALLING YOUR CONTACTS

1. Press the **Home Key** > 📞 . Your favorite contacts and frequently called contacts are displayed in the **FAVORITES** tab.

2. Tap a contact to place the call, or tap the **CONTACTS** tab and then tap 📞 beside a contact to make a call.

CHECKING VOICEMAIL

You have the option of setting up voicemail so that callers can leave a message when they are unable to reach you. Here's how to check your messages:

1. Press the **Home Key** > 📞 > ⊞ .

2. Press and hold the **1 Key** in the dialer. If prompted, enter your voicemail password.

3. Follow the voice prompts to listen to and manage your voicemail messages.

NOTE: See *Phone Calls – Adjusting Your Call Settings – Setting Up Voicemail* for how to set your voicemail service. For detailed information, please contact your service provider.

USING OPTIONS DURING A CALL

During a call, you will see a number of on-screen options. Tap an option to select it.

- Tap ▌▌ to put the call on hold.
- Tap ✚ to make another call separately from the first call, which is put on hold.
- Tap 👤 to go to contacts.
- Tap ⌗ to switch to the keypad when you need to enter a code (for example, the PIN for your voicemail) during the call.
- Tap 🔇 to mute or unmute the microphone.
- Tap 🔊 to turn the speakerphone on or off.
- Tap ⅄ to merge the separate calls into a single conference call.
- Tap ⇅ to put the caller you are speaking to on hold, and switch to the other call that has been put on hold.
- Tap ⌒ to end the current call.

WARNING! Because of higher volume levels, do not place the phone near your ear during speakerphone use.

MANAGING MULTI-PARTY CALLS

When the call waiting and three-way call features are available, you can switch between two calls or set up a conference call.

NOTE: Options and interface will vary. The call waiting and three-way call features need network support and may result in additional charges. Please contact your service provider for more information.

Switching Between Current Calls

When you're on a call and another call comes in, your phone screen informs you and displays the caller ID.

To respond to an incoming call while you're on a call:

- Tap 📞 Hold current and answer (Hold current and answer) to answer the call. This puts the first caller on hold and answers the second call.
- Tap 📞 End current and answer (End current and answer) to answer the second call and end the first one.
- Tap ⌒ to reject the second call.
- Tap 💬 to reject the second call and select a preset text message or edit one to send to the caller.

To switch between two calls:

Tap ⇅ .

Setting Up a Conference Call

With this feature, you can talk to two people at the same time.

1. Place the first call.

2. Once you have established the connection, tap ⊞ and dial the second number. This puts the first caller on hold.

3. When you're connected to the second party, tap 人 .

If one of the people you called hangs up during the call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

To end the conference call, tap 🔴 .

ADJUSTING YOUR CALL SETTINGS

You can configure a number of settings for the Phone app.

NOTE: Available options depend on the network. Some features need network support and may result in additional charges. Please contact your service provider for more information.

Setting Contact Display Options

You can set the order of the contacts displayed in the CONTACTS tab of the Phone app.

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Display options**.

2. Tap **Sort by** or **Name format** to set the order of the contacts and the format of the contact names.

Setting Sound and Vibration

Set the sound and vibration for incoming calls as well as dialpad sounds.

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Sounds and vibration**.

2. Tap the option you want to configure.

- Tap **Phone ringtone** to select the ringtone for incoming call notification.
- Check **Also vibrate for calls** to enable vibration for incoming call notification.
- Check **Dialpad tones** to play sounds when you tap the dialpad keys.

Setting Options for Answering and Ending Calls

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Answer and end calls**.

2. Check or uncheck an option.

- **Power button ends call:** End calls by pressing the **Power/Lock Key**.
- **Vibrate when call is answered:** Vibrate the phone when a call is answered.

Setting Speed Dials

You can press and hold the **1 - 9 Keys** from the dialpad to call the corresponding speed dial number.

The **1 Key** is reserved to speed dial your voicemail.

To assign a speed dial key:

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Speed dial**.

2. Tap a speed dial entry.

3. Enter a phone number or tap 👤 to select one from the contact list.

4. Tap **OK**.

Editing Quick Response to Rejected Callers

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Quick responses**.
2. Tap a text message to edit it.
3. Tap **OK** to save the message.

Setting Up Voicemail

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Call settings**.
2. Tap **Voicemail** to configure voicemail settings.
   • Tap **Service** to select the voicemail service provider. Your carrier is the default.
   • Tap **Setup** to view the voicemail number.
   • Tap **Sound** to select the notification sound for new voicemails.
   • Check **Vibrate** to enable vibration for notifications.

Using Fixed Dialing Numbers

Fixed Dialing Numbers (FDN) allows you to restrict outgoing calls to a limited set of phone numbers.

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Call settings**.
2. Tap **Fixed Dialing Numbers** for the following options:
   • **Enable FDN:** Input the PIN2 code to enable the FDN feature.
   • **Change PIN2:** Change the PIN2 code for FDN access.
   • **FDN list:** Manage the FDN list.

NOTE: The PIN2 code is provided by your carrier. Entering an incorrect PIN2 code more times than allowed can get your nano-SIM card locked. Contact the service provider for assistance.

Setting Up Wi-Fi Calling

When this feature is turned on and you are connected to a Wi-Fi network with Internet access, you can make and receive phone calls via Wi-Fi or mobile network, depending on your connection preferences and which signal is stronger.

Before turning on this feature, please check with your service provider to make sure this service is available.

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Call settings** > **Wi-Fi calling**.
2. Slide the Wi-Fi Calling switch to the **On** 🔵 position.

Forwarding Incoming Calls

The call forwarding feature allows you to forward your incoming calls to another phone number.

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Call settings** > **Call forwarding**.
2. Tap an available option to enable or disable it.

Setting Call Waiting

This option allows you to get notified of incoming calls during a call.

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Call settings** > **Call waiting**.
2. Check **Call waiting** to enable this feature.

Setting Caller ID

Choose whether your number is displayed when someone receives your outgoing call.

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Call settings** > **Additional settings**.
2. Tap **Caller ID** and select an option.

Setting Call Blocking

You can add numbers to a blacklist to filter out calls and messages from these numbers.

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Call blocking**.
2. Tap **ADD A NUMBER**.
3. Enter the phone number or tap 👤 to select one from the contacts.
4. Tap **BLOCK**.

NOTE: To unblock a number, tap ✕ on its right and tap **UNBLOCK**.

Setting TTY Mode

Your phone is a TTY compatible device. A TTY device can allow people who have hearing or speech disabilities to communicate by telephone. Simply connect the TTY device to the phone's headset jack.

Select a TTY mode for your phone to work with a TTY device, or turn TTY off.

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Accessibility** > **TTY mode**.
2. Select one of the following options. Consult your teletypewriter manufacturer's manual if necessary.
    - **TTY Off:** Users who can hear and talk can disable TTY support.
    - **TTY Full:** Users who cannot talk or hear may use this mode to send and receive text messages through TTY device.
    - **TTY HCO:** Users who can hear, but cannot talk, may use this mode to listen to the other party, and respond via text messages.
    - **TTY VCO:** Users who can talk, but cannot hear, may use this mode to talk through the phone and receive responses via text messages.

Setting Hearing Aids

Your phone supports HAC (Hearing Aid Compatibility) function. When you turn on the hearing aid compatibility and use a hearing aid with a telecoil to answer the phone, it will help you hear more clearly during the phone call.

1. Press the **Home Key** > 📞 > ⋮ > **Settings** > **Accessibility**.
2. Check **Hearing aids** to turn on hearing aid compatibility.

CAUTION: Do not turn on the Hearing aids option unless you use a hearing aid with a telecoil. Using this setting without a hearing aid or with a hearing aid without a telecoil may be harmful to your hearing.

CONTACTS

You can add contacts on your phone and synchronize them with the contacts in your Google account or other accounts that support contact syncing.

To see your contacts, press the **Home Key** > 👤 > **CONTACTS**. From there, you can tap the tabs to quickly switch to favorite contacts or contact groups.

CHECKING CONTACT DETAILS

1. Press the **Home Key** > 👤 > **CONTACTS**.
2. Scroll through the list to view all your contacts.
3. Tap a contact to view its details.

NOTE: Press and hold the slider to the right of the contacts list and drag the slider down or up to quickly jump to a name.

ADDING A NEW CONTACT

1. Press the **Home Key** > 👤 > **CONTACTS**.
2. Tap 👤 to add a new contact.

   NOTE: If you have no contacts added yet, tap **CREATE A NEW CONTACT**.
3. Enter the contact name, phone numbers or email addresses. Tap **More Fields** to enter other information. If you have multiple account types associated with your phone, tap **Saving to** and select a contact type. If a sync account is selected, the contacts can be synced automatically with your account online.
4. Tap ✅ to save the contact.

SETTING UP YOUR OWN PROFILE

You can create your own name card in your phone.

1. Press the **Home Key** > 👤 > **CONTACTS**.
2. Tap **Set up my profile**. If a profile has already been set up, tap the listing below **ME** and tap 🖊 .
3. Edit your profile information. Tap **More Fields** to add more information if you want.
4. Tap ✅ .

IMPORTING, EXPORTING, AND SHARING CONTACTS

You can import/export contacts from/to your nano-SIM card, the phone storage, or an installed microSDXC card. This is especially useful when you need to transfer contacts between different devices. You can also quickly share contacts using Messaging, Email, *Bluetooth*, Google Drive, Gmail, and more.

Importing Contacts From the nano-SIM Card

1. Press the **Home Key** > 👤 .
2. Tap ⋮ > **Import/Export > Import from SIM card**.
3. If you have added contact accounts other than the phone, select an account to which the contacts will be saved.
4. Check the contacts you want to import and then tap 🔽 .

Importing Contacts From the Phone Storage or microSDXC Card

1. Press the **Home Key** > 👤 .
2. Tap ⋮ > **Import/Export** > **Import from storage**.
3. If you have added contact accounts other than the phone, select an account to which the contacts will be saved.
4. If prompted, choose to import one, multiple, or all vCard files, and then tap **OK**.
5. If necessary, choose the vCard file(s) you would like to import, and then tap **OK**.

Exporting Contacts to the nano-SIM Card

1. Press the **Home Key** > 👤 .
2. Tap ⋮ > **Import/Export** > **Export to SIM card**.
3. Tap the contacts you need and then tap 📤 .

NOTE: If the nano-SIM card is full, you cannot export contacts to the card.

Exporting Contacts to the Phone Storage or microSDXC Card

1. Press the **Home Key** > 👤 .
2. Tap ⋮ > **Import/Export** > **Export to storage**.
3. The phone will prompt you with the name of the vCard file and the directory to which the file will be saved. Tap **OK** to create the file.

Sharing Contacts

1. Press the **Home Key** > 👤 .
2. Tap ⋮ > **Multi-select**.
3. Tap the contacts you want to share and then tap ◁ .
4. Choose how to share the contacts. The options available depend on the applications and services installed.

WORKING WITH FAVORITE CONTACTS

You can add the contacts you use frequently to FAVORITES so that you can find them quickly.

Adding a Contact to Favorites

1. Press the **Home Key** > 👤 > **CONTACTS**.
2. Tap a contact and then tap ☆ at the top of the screen.

Removing a Contact From Favorites

1. Press the **Home Key** > 👤 > **FAVORITES**.
2. Tap a favorite contact and then tap ★ .

WORKING WITH GROUPS

Viewing Your Contact Groups

1. Press the **Home Key** > 👤 > **GROUPS**.

2. Scroll through the list to view the preset groups and any groups you have created.

3. Tap a group to view its members.

NOTE: To send a message or an email to the group members, tap a group > ⁝ > **Send group message**/**Send group email** and select the recipients.

Setting Up a New Group

1. Press the **Home Key** > 👤 > **GROUPS**.

2. Tap 😊 to create a new group.

3. If you have added contact accounts other than the phone, select an account for the new group.

4. Tap **Group's name** and enter a name.

5. Tap **Add member** and select the contacts you wish to be the group members.

6. Tap ✅ .

7. If necessary, tap **Default ringtone** or **Default notification sound** to set a special ringtone or notification sound for calls or messages from the group members. Then tap **OK**.

8. Tap ✅ to save the group.

Deleting a Group

1. Press the **Home Key** > 👤 > **GROUPS**.

2. Tap a group and then tap ⁝ > **Delete group**.

3. Tap **OK**. While the group is deleted, the contacts are not.

Editing a Group

1. Press the **Home Key** > 👤 > **GROUPS**.

2. Tap a group > ⁝ > **Edit group**.

3. Tap the group name to edit it, or tap the field below **Member**, **RingTone**, or **Notification sound** to add more members or change the ringtone/notification sound.

4. Tap ✅ .

NOTE: To remove group members, tap a group and then tap ⁝ > **Multi-select** and select the members you would like to remove. Tap ☐ > **OK**.

SEARCHING FOR A CONTACT

1. Press the **Home Key** > 👤 .

2. Tap 🔍 to search.

3. Input the contact name or any information the contact has to search for it. The contacts matched will be listed.

EDITING CONTACTS

Editing Contact Details

1. Press the **Home Key** > 👤 > **CONTACTS**.
2. Tap a contact, and then tap 🖊 .
3. Edit the contact and tap ✅ .

NOTE: Tap **Default ringtone** or **Default notification sound** to assign to the contact a different incoming call ringtone or message notification sound, which helps you identify the caller/sender.

Joining Duplicate Contacts

As your phone synchronizes with multiple online accounts, you may see duplicate entries for the same contact. You can merge all the separate information of the same person into one entry in the Contacts list.

1. Press the **Home Key** > 👤 > **CONTACTS**.
2. Press and hold a contact to select it.
3. Tap the duplicate contacts to select them.
4. Tap 🔗 > **LINK**.

Separating Contact Information

If contact information from different sources was joined in error, you can separate the information back into individual contacts on your phone.

1. Press the **Home Key** > 👤 > **CONTACTS**.
2. Tap a joint contact you want to separate.
3. Tap 🖊 > ⋮ > **Unlink**.
4. Tap **SAVE AND UNLINK** to confirm.

WEB ACCOUNTS

ADDING OR REMOVING ACCOUNTS

You can add multiple Google accounts and Microsoft Exchange ActiveSync® accounts. You may also add other kinds of accounts, depending on the apps installed on your phone.

Adding an Account

1. Press the **Home Key** > ⊙ > **Settings** > **Accounts** > **Add account**.
2. Tap the type of account you want to add.
3. Follow the on-screen steps to enter the information about the account. Most accounts require a username and password, but the details may vary. You may also need to obtain some information from IT support or your system administrator.

When the account is successfully added, it is displayed in the Accounts menu in Settings.

Removing an Account

Removing an account will delete it and all information associated with it from your phone, such as emails and contacts.

1. Press the **Home Key** > ⊙ > **Settings** > **Accounts**.
2. Tap the account category and then tap the account you'd like to remove.
3. Tap ⋮ > **Remove account** > **REMOVE ACCOUNT**.

CONFIGURING ACCOUNT SYNC

Configuring Auto Sync Setting

1. Press the **Home Key** > ⊙ > **Settings** > **Accounts**.
2. Tap ⋮ and check or uncheck **Auto-sync data** to enable or disable automatic sync.
3. Tap **OK**.
   - When automatic sync is turned on, changes you make to information on your phone or on the web are automatically synced with each other.
   - When automatic sync is turned off, you need to sync manually to collect emails, updates, or other recent information.

Syncing Manually

1. Press the **Home Key** > ⊙ > **Settings** > **Accounts**.
2. Tap the account category and then the account you want to sync.
3. Tap ⋮ > **Sync now**.

Changing an Account's Sync Settings

1. Press the **Home Key** > ⊙ > **Settings** > **Accounts**.
2. Tap the account category and then the account. The Sync screen appears, showing a list of information the account can sync.
3. When auto-sync is on, tap the switches to enable or disable items as you need. Items enabled on the phone will be kept in sync with the web. When auto-sync is off, tap a listing to sync that type of information between the phone and the web.

EMAIL

Press the **Home Key** > ⊕ > **Email**. Use it to read and send emails from Microsoft Exchange ActiveSync, Gmail, Hotmail, Yahoo!®, and more.

SETTING UP THE FIRST EMAIL ACCOUNT

1. Press the **Home Key** > ⊕ > **Email**.
2. Tap an email server, and then enter the email address and password.
3. Tap **NEXT** to let the phone retrieve the network parameters automatically.

   NOTE: You can also enter these details manually by tapping **MANUAL SETUP** or if automatic setup fails.
4. Follow the on-screen instructions to finish the setup.

Your phone will show the inbox of the email account and start to download email messages.

CHECKING YOUR EMAILS

Your phone can automatically check for new emails at the interval you set when setting up the account.

You can also check new emails manually by swiping down on the message list. Tap **LOAD MORE** at the bottom of the email list to download earlier messages.

WRITING AND SENDING AN EMAIL

1. Open your email Inbox and tap ➕ .

   NOTE: If you have more than one email account added on the phone, tap the sender line to select the account you want to use for sending the message.
2. Enter a contact name or email address in the **To** field. Separate each recipient with a comma. You can also tap ➕ to select recipients from your contacts or history.

   NOTE: To send a carbon copy or blind carbon copy to other recipients, tap ⌄ beside the **To** field to open the Cc/Bcc field and enter the contact names or email addresses.
3. Enter the email subject and compose the email text.
4. Tap 🔗 to add audio files, images, videos, and other types of files as attachments.
5. Tap ➤ at the top right of the screen to send the message.

RESPONDING TO AN EMAIL

You can reply to or forward a message that you receive. You can also delete messages and manage them in other ways.

Replying to or Forwarding an Email

1. Open the email you want to reply to or forward from the Inbox.
2. Choose one of the following:

- To reply to the sender, tap ↩ .
- To reply to the sender and all recipients of the original email, tap ↩↩ .
- To forward the email, tap ➡ .

3. Edit your message and tap ➤ .

Marking an Email as Unread

You can return a read email to the unread state—for example, to remind yourself to read it again later. You can also mark a batch of emails as unread.

- While reading a message, tap ⁝ > **Mark unread**.
- While in a message list (for instance, the inbox), tap the sender image beside the message(s), and then tap ✉ .

Deleting an Email

You can delete an email from its folder. You can also delete a batch of emails.

- While reading a message, tap 🗑 .
- While in a message list (for instance, the inbox), slide a message left or right to delete it, or tap the sender image beside the message(s) and then tap 🗑 .

NOTE: If you accidentally delete an email, tap **UNDO** to retrieve it.

ADDING AND EDITING EMAIL ACCOUNTS

Adding an Email Account

After setting up your first email account (see *Email – Setting Up the First Email Account*), you can add more email accounts and manage them separately.

1. Open the Email app.

2. Tap ≡ > **Settings** > **Add account**.
3. Set up the account as you did with the first one.

Editing an Email Account

You can change a number of settings for an account, including how often the phone checks for email, how you're notified of new mails, your email signature, and details about the servers the account uses to send and receive mails.

1. Open the Email app.
2. Tap ≡ > **Settings** and tap the account whose settings you want to change.
3. Make the changes you want, and tap ← or press the **Back Key** when you're finished.

Removing an Email Account

1. Open the Email app.
2. Tap ≡ > **Settings** and tap the account you want to remove.
3. Tap **Remove account from this device** > **OK**.

CHANGING GENERAL EMAIL SETTINGS

General settings apply to all email accounts you add.

1. Open the Email app.
2. Tap ≡ > **Settings** > **General settings**.
3. Make the changes you want, and tap ← or press the **Back Key** when you're finished.

MESSAGING

You can use Messaging to exchange text messages (SMS) and multimedia messages (MMS).

OPENING THE MESSAGING SCREEN

Press the **Home Key** > 💬 .

The Messaging screen will open. You can create a new message, search for messages, or open an ongoing message thread.

- Tap ➕ to write a new text or multimedia message.
- Tap 🔍 to search for a message using keywords.
- Tap an existing message thread to open the conversation.

SENDING A MESSAGE

1. On the Messaging screen, tap ➕ .
2. Add recipients in one of the following ways:
   - Tap the To field and enter the phone number or contact name manually. Tap **Send to [number]** or a match from your contacts displayed below the To field to add the number or contact as the recipient.
   - Tap a contact below the To field to whom you want to send the message.
3. Tap the **Send message** field and enter the content of your text message.

4. If you want to send a multimedia message, tap 📎 to add pictures, audio, videos, or other files to the message.
5. Tap ▶ .

NOTES:

- If you add two or more recipients, the message may be sent as a group MMS where everyone can reply and see each other's messages. For group message setting, tap ⋮ > **Settings** > **More** > **Group messaging** from the Messaging screen.
- You can also include email addresses as recipients for multimedia messages.
- Do not add any attachment if you want to send a text message. Otherwise you may be charged for a multimedia message.

REPLYING TO A MESSAGE

Messages you receive are appended to existing threads of the same number. If the new message comes from a new number, a new thread is created.

1. On the Messaging screen, tap the thread that has the message you want to reply to.
2. Type your reply in the text field at the bottom. You can tap 📎 if you want to reply with an MMS.
3. Tap ▶ .

FORWARDING A MESSAGE

1. On the Messaging screen, tap the thread that has the message you want to forward.
2. Press and hold the message you would like to forward.
3. Tap ↗ at the top.
4. Tap an existing thread to forward the message to the corresponding number. Or tap ⊕ if you want to send the message to someone else and enter the recipient in the To field.
5. Edit the content if needed.
6. Tap ➤ .

DELETING MESSAGES OR THREADS

Deleting a Message in a Thread

1. On the Messaging screen, tap a thread.
2. Press and hold the message you want to delete.
3. Tap ☐ > **DELETE**.

Deleting Message Threads

1. On the Messaging screen, press and hold a thread you want to delete.
2. If there are more threads you want to delete, tap them one by one.
3. Tap ☐ > **DELETE**.

CHANGING MESSAGING SETTINGS

Tap ⋮ > **Settings** in the Messaging screen to change the following settings:

- **Default SMS app:** After you install other messaging apps, you can tap this option to change the default SMS app.
- **Notifications:** Turn on/off message notification, change the notification sound, or turn on/off vibration.
- **Outgoing message sounds:** Turn on/off sound alerts for successfully sent messages.
- **Quick reply:** Edit quick replies that you can directly insert in your text messages.
- **Emergency alerts:** Set alert types and languages, notification, and preview notification settings.
- **More:** Manage message storage, MMS, signature, and preview display settings.

CALENDAR

The Calendar app allows you to create and manage events, meetings, and appointments. It also works with the web-based Google Calendar™ and the Microsoft Exchange ActiveSync calendar once you sign into your Google or Exchange account on the phone.

To open Calendar, press the **Home Key** > ⦂ > **Calendar**.

VIEWING YOUR CALENDARS AND EVENTS

Selecting Visible Calendars

If you have online calendars (such as Google Calendar or a corporate calendar) synced with your phone, you can choose to hide some of them or show them again whenever you need to.

1. Open the Calendar app.

2. Tap ⦂ > **Calendars to display**.

3. In the new screen, tap to check the calendars you want to see or uncheck the ones you'd like to hide.

NOTE: Events from hidden calendars are not shown in the Calendar app.

Changing Calendar Views

You can view your calendars in different forms. The app offers four views: Month, Week, Day, and Agenda.

To change calendar views, tap the current view at the top left and select the view you prefer.

- In Month, Week, or Day view, swipe horizontally to see past and future months, weeks, or days.

- In Agenda view, swipe vertically to see all your events.

- When you are viewing past or future days, weeks, or months, tap 🗓 at the top to quickly switch to today.

- To switch to a specific date, tap ⦂ > **Go to date**. Swipe horizontally to find the month you want, and tap a day > **OK**.

Viewing Event Details

In Agenda, Day, or Week view, tap an event to view its details.

In Month view, tap a day to view events on that day, and then tap an event to view its details.

CREATING AN EVENT

1. In any Calendar view, tap ⊕ to open an event details screen for a new event.

   You can also tap twice on a spot in Day or Week view to add an event to that time spot.

   NOTE: If you have more than one calendar, you can choose the calendar for the new event by tapping the current calendar above the Event name field.

2. Add details about the event. Different calendars may present different event detail fields for you to fill in.

3. Tap **SAVE** to save the new event.

NOTE: You can also create a new event by copying the details of an existing event. Just open the event details screen and tap ⋮ > **Copy**. Then edit the new event information and tap **SAVE**.

EDITING, DELETING, OR SHARING AN EVENT

1. Find the event you want to edit, delete, or share.
2. Open its details screen (see *Calendar – Viewing Your Calendars and Events – Viewing Event Details*).
3. Choose one of the following options.
   - To edit the event, tap ✎ . Tap **SAVE** to save your changes.
   - To delete the event, tap ☐ > **OK**.
   - To share the event, tap ⬍ and choose how to share.

CHANGING CALENDAR SETTINGS

To change Calendar settings, open a Calendar view (Day, Week, Month, or Agenda) and then tap ⋮ > **Settings**.

You can change General settings, which apply to all accounts, or other settings that only apply to specific accounts.

- To add a calendar account, tap ⋮ > **Settings** > 👤 to add a corporate or Google account.

- For General settings, choose options for Calendar view setting and Notifications & reminders settings. You can choose to show the week number, set the day of the week the calendar starts on, or use a different time zone when you are travelling. You can also choose event reminder settings such as the notification sound, vibration, default reminder time and more.

SEARCHING AN EVENT

Tap ⋮ > **Search event**, and then type the event in the Search field or tap 🎤 to say the name of the event you want to search.

WEB BROWSER

Use the Browser to view web pages and search for information.

OPENING THE BROWSER

Press the **Home Key** > 🌐 to launch the web browser. The browser also opens when you tap a web link—for example, in an email or a text message.

1. Tap the address box at the top of the web page.
2. Enter the address (URL) of a web page, or enter terms you want to search for.
3. Tap a URL or search suggestion, or tap ➡ on the keyboard to open the web page or search results.

NOTE: Tap the **Back Key** or ⋮ > **Forward** to go to the previous or the next web page.

USING MULTIPLE BROWSER TABS

You can open several web pages at the same time (one page in each tab) and switch between them freely.

Opening a New Browser Tab

Tap ⋮ > **New tab**. A new browser tab opens and the home page is loaded.

Switching Between Browser Tabs

1. Tap ④ at the top of the screen. The number in the icon indicates the number of currently opened tabs.
2. Swipe vertically to scroll through the list of opened web pages.
3. Tap the tab you want to open.

NOTE: Swipe a tab horizontally or tap ✕ to close the browser tab.

DOWNLOADING FILES

1. Press and hold an image or a link.
2. In the menu that opens, tap **Save image** or **Save link**.

The downloaded files are saved to your phone. You can view or open them in the Downloads app.

CHANGING BROWSER SETTINGS

You can configure a number of settings to customize the way you browse the web, including several that you can use to control your privacy.

To open the Browser settings screen, tap ⋮ > **Settings** in the browser screen.

CAMERA

You can take photos and record videos with the Camera app. Photos and videos are stored to the phone's memory card or to the phone's internal storage. You can copy them to your computer or access them in the Gallery app.

CAPTURING A PHOTO

1. Press the **Home Key** > 🔵 .
2. Aim the camera at the subject and make any necessary adjustments. PHOTO (auto camera) mode is used by default.
3. Tap the area where you want the camera to focus, or let the camera autofocus on the center of the image.
4. Lightly tap ◯ .

WARNING! Keep a safe distance when using the flash. Do not point the flash towards the eyes of people or animals.

NOTES:

• You can pinch or spread your fingers on the screen to zoom in or out before taking a picture.

• In PHOTO (auto camera) mode, when you tap the screen to focus, the exposure bar appears beside the focus point. You can drag ⚙ up or down to adjust the exposure.

• When you use the front camera, you can tap 🚫 to adjust the smile detection setting.

Turn flash on/off
Change the camera settings
Set a time delay before the camera takes a picture

Turn HDR on/off
Switch between the front and back cameras

Switch to auto camera mode
Switch to manual camera mode

Switch to video camera mode
Select more scene modes

Exit camera
View your photos and videos

Select a filter
Capture a photo
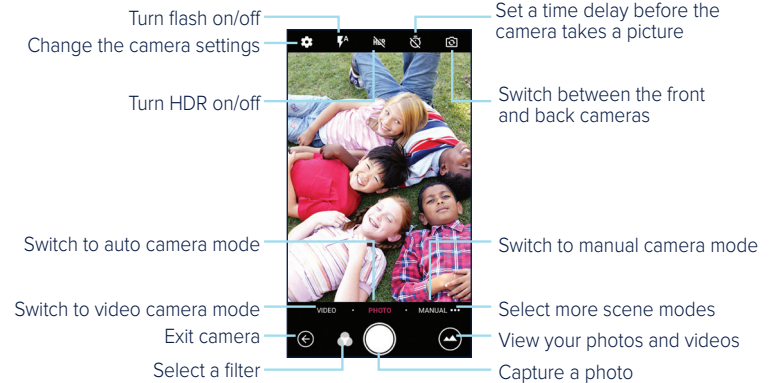
USING MANUAL CAMERA MODE

You can use the MANUAL camera mode to adjust more camera options for your photo, such as ISO, white balance, and exposure.

1. Press the **Home Key** > 🔵 > **MANUAL**.
2. Aim the camera at the subject. You can make the following adjustments:

• Drag ◯ to any area on the screen that you want to focus on. Press and hold it to lock the focus.

• Drag ▢ to any area on the screen where you want the camera to meter exposure to adjust the photo brightness. Press and hold the square to lock exposure.

- Tap ⟩ to view more options, including ISO, overall exposure, white balance, and interval for time-lapse pictures.

3. Tap ⊛ to take the photo.

USING OTHER CAMERA MODES

Besides capturing photos and videos in the traditional way, your Camera app offers other powerful and interesting camera modes. Tap ▭ in the viewfinder screen to find them all.

- **PANORAMA:** Capture panoramic pictures.
- **MULTI EXPOSURE:** Capture two photos to create collages and special effects.
- **TIMELAPSE:** Set the time interval between each frame when you record time-lapse videos with the back camera.

RECORDING A VIDEO

1. Press the **Home Key** > 🔵 > **VIDEO**.

2. Aim the camera at the subject and make any necessary adjustments. You can tap any area on the screen that you want the camera to focus on before and during recording.

   NOTE: You can pinch or spread your fingers on the screen to zoom in or out before and during recording.

3. Tap 🔴 to start recording. You can tap ⏸ or 🔴 to pause or resume recording.

NOTE: While recording is in progress, you can tap ◯ to save the frame as a photo.

4. Tap 🔲 to stop recording.

NOTES:

- You can tap the screen to change the focus point during recording. Press and hold the focus point to lock the focus.
- Whenever you tap the screen, you can drag ❖ up or down beside the focus point to adjust the exposure.
- To capture time-lapse video, tap ▭ > **TIMELAPSE** and slide the time bar to select recording speed. Tap 🔴 to start recording and 🔲 to stop.

CUSTOMIZING CAMERA SETTINGS

Before capturing a photo or a video, you can tap ❖ to open the following options:

NOTE: Some camera and video options will change in different camera modes.

- **Resolution:** Set the image size for your photo (option available in photo modes).
- **Video quality:** Set the quality for your video (option available in video mode).
- **Tap to capture:** Tap the viewfinder screen to take a photo (option available for the front camera).
- **Mirror image:** Take a mirror photo (option available for the front camera).

- **Selfie indicator:** Capture natural-looking photos by looking at the selfie indicator on the screen (option available for the front camera).
- **Metering:** Adjust the metering setting (option available in manual mode).
- **Composition:** Show or hide grid or golden spiral for balanced photo composition (option available in manual mode).
- **Gradienter:** Enable or disable the gradienter (option available in manual mode).
- **Shutter tone:** Turn the shutter tone on or off.
- **Geo-tagging:** Select whether to store the GPS location in your captured photos and videos.
- **Auto review:** Automatically display the picture you just captured or turn off the feature (option available in photo modes).
- **Volume key:** Assign the function of the **Volume Key** for the Camera app: **Take photo**, **Zoom**, or **Volume** (option available in photo modes).
- **Anti-banding:** Set the anti-banding value to avoid stripes on the screen when you take pictures or record videos of TV or computer screens.
- **Save location:** Change the storage location for captured photos and videos when a microSDXC card is installed.
- **Help:** Enable the Help icon on the viewfinder screen, or tap **More** to view help details.
- **Restore defaults:** Restore default camera settings.

GALLERY

OPENING THE GALLERY

Press the **Home Key** > (:::) > **Gallery** to view your pictures and videos. Tap **Timeline** or **Album** at the top left to change the view.

WORKING WITH ALBUMS

In Album view, all pictures and videos on your phone are displayed in a number of albums. Swipe up and down to see them all.

Viewing Album Contents

Tap an album to view the pictures and videos it contains.

Sharing Albums, Pictures, or Videos

1. Press and hold an item in the Albums view to select an album, or after you open an album, to select a picture or a video.
2. Tap more items that you want to share.
3. Tap and select how you want to share the items.

Deleting Albums, Pictures, or Videos

1. Press and hold an item in the Albums tab to select an album, or after you open an album, to select a picture or a video.
2. Tap more items that you want to delete.
3. Tap > **OK**.

RETOUCHING YOUR PICTURES

You can edit any photos you took and some other pictures in the Gallery app with Photo Editor. The edited picture is saved in the same album as the original one, while the original is never affected.

1. While viewing a picture in full screen, tap the screen and tap ✏ > **Photo Editor**.

    NOTE: You can also choose to edit the picture with the Photos app.

2. Tap the icons along the bottom of the screen to edit the picture.

⊛	Apply blur, filter, or nostalgia effects to the picture.
⇱	Crop, rotate, or flip (mirror) the picture.
⊘	Adjust exposure, contrast, sharpness, vignette, and shadow options.
🎨	Adjust color of the picture.
✏	Select a color and draw on the picture, or add some text or mosaics to the picture and adjust the effect.

3. Tap ✔ or ✘ to accept or cancel the changes you've made to the picture.

4. Tap 💾 to save the new picture.

NOTE: Tap 🕑 in the Photo Editor screen to see the edits you have made and undo or redo them.

MAKING A GIF OR A COLLAGE

You can put together a few pictures to make an animated GIF or a collage of pictures.

1. Open the Gallery app and tap ⋮ > **GIF maker** or **Collage maker**.

2. If you are in the Album view, tap an album.

3. Tap the pictures you want. You can exit the album and open other albums to add more pictures.
    *   To make a GIF, tap 2 to 50 pictures in the order (or reverse of the order) that you want them to appear in the GIF.
    *   To make a collage, tap 2 to 9 pictures.

        The pictures you tapped are displayed along the bottom of the screen. Tap ✘ to remove the pictures you do not want.

4. Tap **NEXT**. The GIF or collage is displayed.

5. Tap the options along the bottom to adjust the final picture.
    *   For GIF, you can adjust the speed, order, and size. Tap **MORE** to adjust each picture, and then tap **Manage Frame** to change their order.
    *   For collage, tap **TEMPLATE**, **FREE**, or **COLLAGE** and then select a border, shading, or style.

6. When you are satisfied with the final picture, tap 💾 to save the GIF or tap ✔ to save the collage.

Depending on your storage setting, the picture is saved to the *zte_editor/save* folder in your phone storage or your microSDXC card.

PLAYING VIDEOS

1. Open the Gallery app. If you are in the Album view, tap an album.
2. Tap the thumbnail of a video.
3. Tap ▶ at the center and select a player to start playing.
4. Tap the video to view the playback controls.

MUSIC

Press the **Home Key** > (:::) > **Music** to play audio files stored on your phone. Music supports a wide variety of audio formats, so it can play music you purchased from online stores, music you copied from your CD collection, and more.

VIEWING YOUR MUSIC LIBRARY

Press the **Home Key** > (:::) > **Music**, and your music library is displayed. All your audio files are cataloged according to the information stored in the files.

Your music is organized by **All Songs**, **Favorites**, **Playlists**, **Albums**, **Folders**, and **Artists**. You can also tap a song under **Recently Played** to play it again.

NOTE: If an audio file is being played, its name and player controls are displayed at the bottom of the screen. Tap the area to open the playback screen.

SETTING A SONG AS THE DEFAULT RINGTONE

You can set a song as the default phone ringtone or notification ringtone. The special ringtones you have assigned to selected contacts will not be affected (see Contacts – Editing Contacts – Editing Contact Details).

1. Press the **Home Key** > (:::) > **Music** to see the music library.

   NOTE: If you are in the playback screen, tap ⌄ at the top left of the screen to return to the music library.

2. Tap ⋮ next to a song in any list.

3. In the menu that opens, tap **Set as ringtone**.

4. Tap **Phone Ringtone** or **Notification Ringtone**.

NOTE: If the song is being played and you're on the playback screen, tap ⋮ > **Set as ringtone** and select **Phone Ringtone** or **Notification Ringtone**.

PLAYING MUSIC

Tap a song in the music library to listen to it. Tap the playback bar at the bottom of the screen to open the following playback screen.

Song and artist information

Access additional options

Check the current playlist

Album artwork (if available). Swipe left or right to switch songs

View track details

Add the song to the Favorites playlist

Drag the slider to jump to any part of the song

Toggle repeat mode

Toggle shuffle mode

Playback controls: Skip songs or pause and resume playback
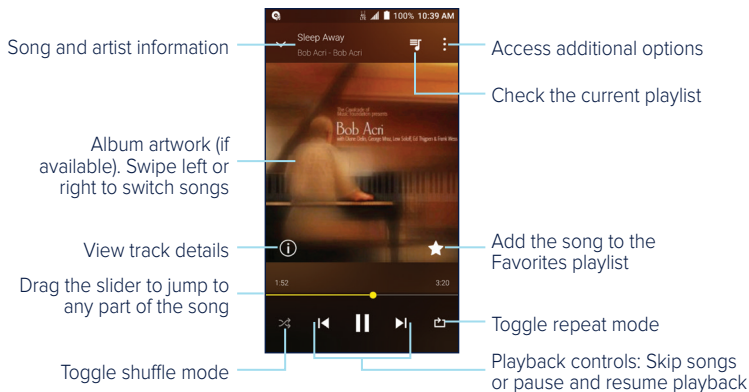
You can still control the music when you are not in the playback screen.

- When currently in another app, flick down the Notification Panel. Within the music notification, you can pause/resume playback or switch songs. You can also tap the notification to restore the playback screen.

- When the screen is locked, the song information, album cover, and playback controls are displayed on the screen. Tap the song title to restore the playback screen, or you can pause/resume playback or skip songs directly without unlocking the phone.

MANAGING PLAYLISTS

Create playlists to organize your music files into sets of songs, so that you can play the songs you like in the order you prefer.

- Tap ⋮ > **Add to playlist** next to a song to add it to a playlist or create a new playlist.

- Tap ⋮ > **Delete** > **OK** next to a playlist to delete it.

- Tap ⋮ > **Rename** next to a playlist to rename it.

- Tap a playlist to view its content. To delete a song, press and hold the song. Tap additional songs to select multiple songs for removal. Tap ⊖ to remove the songs from the playlist.

VIDEO PLAYER

Use the Video Player app to manage your video library and to watch videos.

OPENING THE VIDEO LIBRARY

Press the **Home Key** > (:::) > **Video Player** to view your video library. Swipe up or down to find the video you want. You can also tap 🔍 to search for video files, or tap ⋮ > **View by** or **Sort by** to change the display mode or sort the list.

PLAYING AND CONTROLLING VIDEOS

Tap a video in the video library to play it. Tap the screen to show the playback controls. You can control the video and audio or carry out other operations.

Return to the video library.

Take a video screenshot (saves as a photo).

Share, delete, or trim the video, or configure player settings.

Hide video playback controls and lock the touch screen.

Change the video ratio.

Rotate the video.

Playback control: Skip videos or pause and resume playback. Drag the slider to jump to any part of the video.
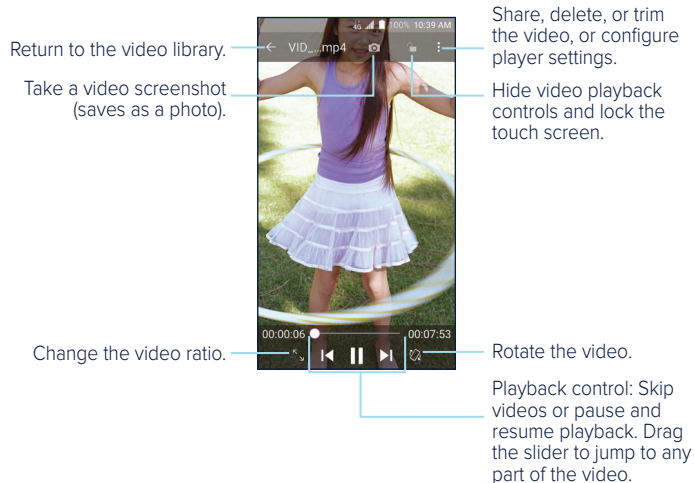
NOTES:

- Slide horizontally on the video to rewind or fast forward.
- Slide vertically on the right or left part of the screen to adjust volume or brightness, respectively.
- Tap ◄ or ► to skip to the previous or the next video.

MANAGING VIDEO FILES

Deleting Videos

1. In the video library, tap ⋮ > **Multi-Select**, or press and hold a video.
2. Tap the videos you want to delete.
3. Tap 🗑 > **OK**.

Sharing Videos

1. In the video library, tap ⋮ > **Multi-Select**, or press and hold a video.
2. Tap the videos you want to share.
3. Tap ◁ and select how you want to share them.

Trimming a Video

1. Tap a video to start playing it.
2. Tap ⋮ > **Trim**.
3. Drag the two tabs on the progress bar to select the portion you want to keep. You can tap ▶ to preview the selected portion.
4. Tap 🔽 . The trimmed video is saved as a new video file.

NOTE: You cannot trim the video during the preview.

Renaming a Video

1. Tap ☰ next to the video you want to rename.
2. Tap **Rename**.
3. Type the new video name and tap **OK**.

Viewing Details of a Video

1. Tap ☰ next to the video you want to view the details of.
2. Tap **Details**.
3. Tap **CLOSE** to close the window.

SOUND RECORDER

Sound Recorder enables you to record voice memos and listen to them whenever you like.

RECORDING A VOICE MEMO

1. Press the **Home Key** > (:::) > **Sound Recorder**.
2. Tap 🔴 to turn on or off high-quality recording.
3. Tap 🔴 to start recording. Tap ⏸ to pause and 🔴 to continue recording.
4. Tap ⏹ to stop recording. The memo is automatically saved.

PLAYING A VOICE MEMO

To play a memo you just recorded:

Tap ▶ at the bottom of the screen.

To play any saved memo:

1. Tap ☰ at the top right of the screen to see all recordings.
2. Tap the title of a memo to play it.

NOTE: You can also tap ☰ next to a memo to delete, share, rename, tag, or trim it, check its file information, or set it as your phone ringtone or notification ringtone.

MORE APPS

CALCULATOR

Press the **Home Key** > (:::) > **Calculator** to use the phone's built-in calculator. You can calculate both basic and advanced mathematical equations.

NOTE: To see more calculator options, swipe left while holding the phone in portrait view or turn the phone to landscape view.

CLOCK

Press the **Home Key** > (:::) > **Clock**. The Clock app allows you to check local time in places around the world, set alarms, and use timers.

Setting a New Alarm

1. Open the Clock app and tap 🕐 .
2. Tap a default alarm to configure it, or tap ➕ at the bottom of the screen to create a new alarm.
3. Set up the alarm options, such as time, alarm days, snooze, alarm ringtone, and label.
4. Tap **Save** to save and exit.

NOTES:

- To enable or disable existing alarms directly, tap **On** 🔵 or **Off** ⚪ on the right side of each alarm.

- Tap ⚙ to configure alarm settings, including ringtone volume, vibration, alarm duration, volume crescendo, and alarm in silent mode.

- To change the default alarm ringtone, press the **Home Key** > ⊞ > **Settings** > **Sound** > **Default alarm ringtone**.

Using World Time

1. Open the Clock app and tap 🕐 .

2. World time lets you check local times for cities around the world. Tap ➕ to add a new city.

Using Stopwatch and Countdown

1. Open the Clock app and tap 🕐 or ✕ .

2. Use the stopwatch to record lap times (up to 100 laps), or use the countdown feature to set a time and count down to zero.

DOWNLOADS

The Downloads app keeps a record of the files you have downloaded using apps such as Browser or Email.

Press the **Home Key** > ⊞ > **Downloads**.

- Tap a file to open it with the appropriate application.

- Press and hold a file to delete or share it.

FILE MANAGER

Quickly access all of your images, videos, audio clips, and other types of files on your phone and on the microSDXC card.

Press the **Home Key** > ⊞ > **File Manager**. Then tap **CATEGORY** to find the file you need by category, or tap **LOCAL** to browse folders and files on the phone storage or the microSDXC card.

- Tap folders and files to access stored items.

- Tap ⋮ > **New folder** to create a new folder in the current directory.

- Tap 🔍 to search for a file or folder by name.

- Press and hold a folder or file to access option icons such as: Copy, Move, Share, Delete, and more.

- To copy or move an item, navigate to a new location within File Manager and tap **PASTE**.

GOOGLE APPS

Open the Google apps to use the following Google services.

NOTE: Some contents or Google services may not be available in your region.

- **Chrome:** Browse the Internet and get your bookmarks, browsing history, and more synced with your Google account.

- **Drive:** Store files on Google servers for free after you sign in to your Google account. You can access them on your computers, your phones and other devices. You can also share files or collaborate with others.

- **Duo:** Make a simple video call which brings you face-to-face with all the people that matter most.
- **Gmail:** Send and receive emails via your Gmail account or other personal email accounts.
- **Google:** Use Google search or get information when you need it with Google Now.
- **Maps:** Find points of interest such as restaurants and local businesses. You can also get directions for various modes of transportation.
- **Photos:** Manage photos on the phone and Google account.
- **Play Movies & TV:** Stream and download movies and TV shows.
- **Play Music:** Play music on the phone and on your Google account.
- **Play Store:** Purchase and download apps, games, and more from the Google Play Store.
- **Voice Search:** Search for information with your voice.
- **YouTube:** Watch video clips from YouTube.com, or upload your own and share with the world.

GOOGLE PLAY™ STORE

From the home screen, tap **Play Store**. You can buy or rent music, books, movies, apps, and download them to your phone.

NOTE: The content you can access in the Google Play store depends on your region and service provider.

BROWSING AND SEARCHING FOR APPS

You can browse apps by category. Tap a top-level category, such as GAMES, and tap an app from any subcategory.

You can also search for apps using an app's name, description, or the developer's name. Simply tap the search box at the top and enter the search terms.

DOWNLOADING AND INSTALLING APPS

When you find the app you are interested in, tap it to open its details screen, where more information about the app is displayed.

1. Tap **INSTALL** (free apps) or the price (paid apps).

   NOTE: To purchase apps, a payment method such as Google Wallet™ is required.

2. Tap **ACCEPT** to proceed, or tap the **Back Key** to cancel.

3. Once installed, you will see a in the Status Bar. Open the app from the Notification Panel or press the **Home Key** > and select the app.

CAUTION: Once installed, some apps can access many functions or a significant amount of your personal data. The Play Store will show you what the app can access.

CREATING A PAYMENT METHOD

You must have a payment method, such as Google Wallet, associated with your Google account to purchase items from the Play Store.

Do one of the following:

- On your computer, go to **wallet.google.com** to create a Google Wallet account.

- The first time you use your phone to buy an item from the Play Store, you will be prompted to enter your billing information to set up a payment method.

WARNING! When you've used a payment method once to purchase items from the Play Store app, the phone remembers your password, so you don't need to enter it the next time. For this reason, you should secure your phone to prevent others from using it without your permission.

MANAGING YOUR DOWNLOADED APPS

After you've downloaded and installed an app, you can rate it, view it in a list with your other downloaded apps, configure it to update itself automatically, and more.

Viewing Your Downloaded Apps

1. In the Play Store screen, tap ≡ > **My apps & games**.
2. Your list of installed apps will open. Tap an app to rate it, uninstall it, request a refund, and more.

Uninstalling an App

1. In the Play Store screen, tap ≡ > **My apps & games**.
2. Tap an app to open its details screen.
3. Tap **UNINSTALL** > **OK**.

SETTINGS

Press the **Home Key** > ⊞ > **Settings**. The Settings menu contains most of the tools for customizing and configuring your phone.

At the top of the Settings screen, you can see setting suggestions. Tap to check or customize the recommended settings.

You can swipe right from the left edge of most screens in Settings to open a menu that allows quick access to other sections.

WIRELESS & NETWORKS

Wi-Fi

Turn Wi-Fi on or off and configure your Wi-Fi connections. (see *Connecting to Networks and Devices – Connecting to Wi-Fi*).

Bluetooth

Turn *Bluetooth* on or off and configure your *Bluetooth* connections. (see *Connecting to Networks and Devices – Connecting to Bluetooth Devices*).

Mobile Networks

Control mobile data use, data roaming, preferred network type and operator, and access point names. (see *Connecting to Networks and Devices – Connecting to Mobile Networks*).

Wi-Fi Hotspot

Use your phone as an Internet access point to allow devices to connect via Wi-Fi (see *Connecting to Networks and Devices – Sharing Your Mobile Data Connection*).

Data Usage

Check and manage mobile data use. You can view and restrict Wi-Fi usage as well.

- **Data saver:** Enable or disable Data saver, which prevents apps from using a data connection in the background. Apps you're currently using can access data, but may do so less frequently when Data saver is enabled. You can tap **Unrestricted data access** to allow some apps to always have data connection access, even when Data saver is enabled.
- **Cellular data:** Enable or disable mobile data.
- **Cellular data usage:** Check how much data has been used during the time cycle you set, see which apps have been using mobile data, restrict background data for individual apps, or allow individual apps to have unrestricted data usage when Data saver is on.
- **Billing cycle:** Set the reset date of the data usage cycle, and set mobile data warning and limit.
- **Wi-Fi data usage:** View the Wi-Fi usage of apps.
- **Network restrictions:** Select Wi-Fi networks that are metered. Apps may warn before using these networks for large downloads to avoid high mobile data bills.

NOTE: The data usage monitored by your device may not match your carrier's usage data.

Airplane Mode

Under Wireless & networks in the Settings app, tap **More** > **Airplane mode** to turn airplane mode on or off. All the phone's radios that transmit voice or data are turned off when airplane mode is on.

Enhanced LTE Services

Under Wireless & networks in the Settings app, tap **More** > **Enhanced LTE Services** to enable or disable HD Voice and advanced communication services where available.

USB Tethering

Under Wireless & networks in the Settings app, tap **More** > **USB tethering** to share your phone's mobile data connection with a PC via USB (see *Connecting to Networks and Devices – Sharing Your Mobile Data Connection – Sharing Mobile Data Through Tethering*).

Bluetooth Tethering

Under Wireless & networks in the Settings app, tap **More** > **Bluetooth tethering** to share your phone's mobile data connection with other devices via *Bluetooth* (see *Connecting to Networks and Devices – Sharing Your Mobile Data Connection – Sharing Mobile Data Through Tethering*).

VPN

Under Wireless & networks in the Settings app, tap **More** > **VPN** to set up and connect to virtual private networks (see *Connecting to Networks and Devices – Connecting to Virtual Private Networks*).

Network Settings Reset

Under Wireless & networks in the Settings app, tap **More** > **Network settings reset** > **RESET SETTINGS** to reset all network settings, including Wi-Fi, cellular data, and *Bluetooth*.

DEVICE

Display

- **Brightness level:** Set the brightness of the display.
- **Adaptive brightness:** Automatically adjust screen brightness.
- **Wallpaper:** Select a background image or animation for the home screen and lock screen.
- **Sleep**: Set the length of time of inactivity before the screen turns off automatically.
- **Jump to camera:** Launch the camera app by pressing the **Power/Lock Key** twice quickly, even when the screen is locked.
- **Screen saver:** Manage the screen saver function, which can display animations or photos as a screen saver when the phone is docked or charging.
- **Ambient display:** Wake the phone from sleep when new notifications arrive.
- **Font size:** Set the font size of the text on the screen.
- **Display size:** Adjust the display size of screen elements including fonts, icons and images.
- **When device is rotated:** Select whether the screen contents should rotate when the phone is rotated.
- **Pulse notification light:** The indicator light flashes to notify you of missed calls, new messages, and other events.

SETTINGS

- **Navigation key light duration:** Control the backlight of the touch keys (the Home Key, the Back Key, and the Recent Apps Key). Choose an option to set the backlight duration.

Notifications

Control the display of notifications.

- Tap ⬡ > **On the lock screen** to enable or disable notification display on the lock screen.
- Tap an app to control its notifications. You may block or mute its notifications, select its notification content to display on the lock screen, or allow its notifications in Do not disturb mode. Options will depend on the app and your security settings.

NOTE: The notifications of some apps cannot be turned off. Content hiding is available only if you have set a pattern, PIN, or password screen lock.

Sound

Adjust different types of volume (see *Personalizing – Adjusting Volumes*), toggle notification mode (see *Personalizing – Switching to Silent or Vibration Mode*), set Do not disturb options (see *Personalizing – Using Do Not Disturb Mode*), set up ringtone and notification sound (see *Personalizing – Changing the Ringtone and Notification Sound*), set up default alarm sound, or select system sounds (see *Personalizing – Turning System Sounds On/Off*).

SETTINGS

Apps

See apps installed on your phone and manage them.

- Tap ⦙ > **Show system/Hide system** to show/hide system apps in the list.
- Tap ⦙ > **Reset app preferences** to reset all preferences. (You will not lose app data, but app preferences will be restored to default.)
- Tap ⬡ to configure app permissions, default apps, and special accesses.
- In the app list, tap an app to see its information. The following options may be available:
  - **FORCE STOP:** Stop the app.
  - **UNINSTALL:** Uninstall the app.
  - **DISABLE/ENABLE:** Disable or enable the app.
  - **Storage:** Check the app's storage information and clear its data or cache.
  - **Data usage:** Check data used by the app during a specified time cycle, restrict background data for the app, or allow unrestricted data access when Data saver is on.
  - **Permissions:** Check or change the app permissions.
  - **Notifications:** Manage the app notifications on the Notification Panel and the lock screen.
  - **Open by default:** Check the app's supported links, set whether to open the links in the app, and clear the app's defaults.
  - **Battery:** Check the app's battery usage since last full charge.
  - **Memory:** Check the app's memory usage.

- **Draw over other apps:** Allow the app to display on top of other apps that you're using.
- **Modify system settings:** Allow the app to modify system settings.

NOTE: Not all options are available for all apps.

Storage

The Storage settings menu lets you check memory information for your microSDXC card and phone storage.

- **Save location:** Tap **Phone** or **SD card** to select the default location for new data, such as photos captured and voice recorded.
- **Device storage:** Tap **Phone** > **Used space** to get a detailed breakdown of space usage by type. Tap a data type to see more information or delete the files you do not need.
- **Portable storage:** Safely mount, unmount (remove), and format your microSDXC card. For more information about using the phone storage and the microSDXC card, see *Connecting to Networks and Devices – Using the microSDXC Card as Portable or Device Storage*.

Battery

View the battery level, check what has been using the battery, and optimize battery use.

- Tap an app or service to adjust its settings in order to save battery life. For example, tap **Screen** > **Reduce the screen brightness and/or screen timeout** to change screen brightness and sleep.

- Tap **Battery saver**. You can turn Battery saver on or off or configure it to turn on automatically in order to reduce battery use and improve battery life.
- Tap ⋮ > **Battery optimization**. Battery optimization helps prolong battery standby time when you're not using the phone. To turn battery optimization off for specific apps, tap **Not optimized** > **All apps**. Tap the app name and then tap **Don't optimize > DONE**.

Memory

Monitor the average memory use and performance of your phone. You can also check which apps use the most memory.

Call Settings

Configure call options, which you can also access from the Phone app. See *Phone Calls – Adjusting Your Call Settings*.

Connect to PC

Select the USB connection mode between your phone and the PC (see *Connecting to Networks and Devices – Connecting to Your Computer via USB – Connecting Your Phone to a Computer via USB*).

PERSONAL

Location

Activate location services to help your phone and apps determine your location. To use location-related applications, such as finding your location on Google Maps, you must have location services turned on.

1. Press the **Home Key** > ⊛ > **Settings** > **Location**.

2. Slide the Location switch to the **On** 🔵 position to turn on location access.

3. When location is enabled, tap **Mode** to select the location sources you want to use.

   • **High accuracy:** Get accurate location using GPS, Wi-Fi, *Bluetooth*, and mobile networks.

   • **Battery saving:** Use only Wi-Fi, Bluetooth, and mobile networks to get your approximate location. This will drain less power from your battery than using GPS.

   • **Device only:** Use only GPS to pinpoint your location.

NOTE: In the Location menu, tap **Accelerated Location** to use Qualcomm® IZat™ hardware accelerated location feature to determine your location, or tap **Google Location History** or **Google Location Sharing** to configure Google location options.

Security

• **Screen lock:** Secure your phone and personal information with a screen lock (see *Personalizing – Protecting Your Phone With a Screen Lock*).

   Tap ⚙ beside **Screen lock** to set the following options.

   - **Make pattern visible:** Show the pattern as you draw it. This option is available when a Pattern lock is set.

   - **Automatically lock:** Set the time needed for the lock protection to be activated after the screen turns off. This option is available when a Pattern, PIN, or Password lock is set.

   - **Power button instantly locks:** Lock protection is activated immediately when you press the **Power/Lock Key**. This option is available when a Pattern, PIN, or Password lock is set.

   - **Lock screen message:** Set the text that you would like to display on the lock screen.

• **Smart Lock:** This feature keeps the phone unlocked when it is connected to trusted devices or at a trusted place. It will also stay unlocked when it recognizes your face or voice, or when it is in a familiar spot, such as your pocket.

   NOTE: You need to sign in to your Google account on the phone to use all the Smart Lock features.

• **Encrypt phone:** Encrypt your data on the phone to protect your privacy (see *Personalizing – Protecting Your Phone With Encryption*).

• **Set up SIM card lock:** Lock the nano-SIM card and change the nano-SIM PIN.

   - **Lock SIM card:** Activate or deactivate the PIN lock to require PIN before accessing the nano-SIM card.

   - **Change SIM PIN:** Change the PIN used to access the nano-SIM card.

   NOTE: Put all your confidential passwords in a safe place for future use. If you enter the wrong SIM PIN more times than allowed, your nano-SIM card will be locked and you cannot access the mobile phone network. Contact your service provider for a PIN Unlock Key (PUK) to restore the nano-SIM card.

• **Make passwords visible:** Display passwords as you enter them.

- **Device administrators:** View or deactivate apps you have authorized to be device administrators.
- **Unknown sources:** Allow installation of apps from sources other than the Play Store.
- **Storage type:** Check the credential storage type.
- **Trusted credentials:** Display trusted CA certificates.
- **User credentials:** View and modify stored credentials.
- **Install from SD card:** Install certificates from the internal storage or the microSDXC card.
- **Clear credentials:** Delete all certificates.
- **Trust agents:** View or deactivate trust agents.
- **Screen pinning:** Keep a screen of your choice in view so that others cannot switch apps and access personal information (see *Personalizing – Protecting Your Phone With Screen Pinning*).
- **Apps with usage access:** Turn on or off some apps' access to your phone usage information.

Accounts

Manage your accounts and synchronization. Tap **Add account** to sign in to or create accounts on your phone.

Tap an account type to see accounts you have added and adjust their settings.

Google

Manage settings for Google apps and services that are installed on your device.

Languages & Input

- **Languages:** Select a language for your system (see *Personalizing – Changing the System Language*).
- **Spell checker:** Use Google Spell Checker to check for spelling errors when entering text and change its settings.
- **Personal dictionary:** Add new words to the phone's dictionary or remove words from the dictionary. The words you add are used for spell check and word suggestion.
- **Virtual keyboard:** Configure on-screen text input methods.
- **Physical keyboard:** Configure assistive options for physical keyboards connected to your phone.
- **Text-to-speech output:** Select the speech synthesis engine or change its settings, set speech rate and pinch, play a brief sample of the speech synthesizer, and check whether the text-to-speech output feature supports the current system language.
- **Pointer speed:** Select how fast the pointer/mouse should scroll when you connect the phone to a trackpad or mouse accessory.

Navigation Key

Swap the positions of the Back Key and the Recent Apps Key. Select an option to make the switch.

Backup & Reset

- **Back up my data:** Back up app data, Wi-Fi passwords, and other settings to Google servers after you sign in to your Google account.
- **Backup account:** Set the Google account that the data is backed up to.
- **Automatic restore:** Restore previously backed up settings and data when you reinstall an app.
- **Factory data reset:** Reset your phone to factory default settings. All your personal data from the phone storage will be erased. You can also erase the data on the microSDXC card during the process.

SYSTEM

Date & Time

Set date, time, time zone, time format, or use network-provided data (see *Personalizing – Setting the Date and Time*).

Accessibility

Configure the system accessibility options and accessibility plug-ins on your phone, such as using Color inversion or Font size for low-vision users.

Printing

Configure cloud printing service options, manage print jobs, and more. You may need to install apps and services from the Google Play Store or your printer manufacturer.

About Phone

Check your current software version and update your software, view phone status, legal information, and other information.

UPGRADING THE PHONE SOFTWARE

There are several ways to upgrade your phone software:

- Use the online upgrade tool.
- Use the one-press upgrade package offered by your mobile service provider.
- Use your PC to download an upgrade package to your microSDXC card and install it to your phone from the card.

NOTE: Visit the ZTE official handset service support website (**https://www.zteusa.com/support_page**) to learn more about the above upgrade methods, as well as which phones and methods are supported.

TROUBLESHOOTING

If you encounter problems while using the phone, or if it performs abnormally, you can refer to the chart below. If your particular problem cannot be resolved using the information in the chart, contact Consumer Cellular customer support at (800) 686-4460.

Problem	Possible causes	Possible solution
Poor reception	The network signal is too weak at your current location (for example, in a basement or near a tall building) because wireless transmissions cannot effectively reach it.	Move to a location where the network signal can be properly received.
	The network is busy at the current time (for example, during peak times, there may be too much network traffic to handle additional calls).	Avoid using the phone at such times, or try again after waiting a short time.
	You are too far away from a base station for your service provider.	You can request a service area map from your service provider.

Problem	Possible causes	Possible solution
Echo or noise	Poor network link quality on the part of your service provider.	End the call and dial again. You may be switched to a better-quality network link or phone line.
	Poor local telephone line quality.	End the call and dial again. You may be switched to a better-quality network link or phone line.
Unable to select certain features	Your service provider does not support these features, or you have not applied for services that provide these features.	Contact your service provider.
Cannot charge the battery	The battery or battery charger is damaged.	Call Consumer Cellular customer support at (800) 686-4460.
	The phone's temperature is below 32°F (0°C) or higher than 113°F (45°C).	Adjust the battery charging environment to avoid extreme temperatures.
	Poor contact between the battery and charger.	Check all connectors to ensure that all connections have been properly made.

Problem	Possible causes	Possible solution
Shortened standby time	The standby time is related to your service provider system configuration. The same phone used with different service providers' systems will not provide exactly the same length of standby time.	If you are located in an area where signaling is weak, temporarily power off the phone.
	The battery is depleted. In high-temperature environments, battery life will be shortened.	Use a new battery.
	If you are not able to connect to the network, the phone will continue to send out signals as it attempts to locate a base station. Doing so consumes battery power and will consequently shorten standby time.	Change your location to one where the network is accessible, or temporarily turn off your phone.
Cannot turn your phone on	Battery power has been depleted.	Recharge the phone's battery.

Problem	Possible causes	Possible solution
nano-SIM card error	The nano-SIM card has malfunctioned or is damaged.	Call Consumer Cellular customer support at (800) 686-4460.
	The nano-SIM card is inserted improperly.	Insert the nano-SIM card properly.
	Debris is on the nano-SIM card contacts.	Use a soft, dry cloth to clean the nano-SIM card contacts.
Cannot answer incoming calls	You have activated the Call blocking feature.	Disable this feature. See *Phone Calls – Adjusting Your Call Settings – Setting Call Blocking*.
Cannot make outgoing calls	You have activated the Fixed Dialing Numbers feature.	Disable this feature. See *Phone Calls – Adjusting Your Call Settings – Using Fixed Dialing Numbers*.

Problem	Possible causes	Possible solution
Unable to connect to the network	The nano-SIM card is invalid.	Call Consumer Cellular customer support at (800) 686-4460.
	You are not within the network's service area.	Check the service area with Consumer Cellular.
	Poor signal.	Move to an open space, or if you are inside a building, move closer to a window.
PIN Code blocked	You have entered an incorrect PIN code three consecutive times.	Call Consumer Cellular customer support at (800) 686-4460.
Phone crashes, reboots, freezes, or cannot be powered on	Some third-party software is not compatible with your phone.	Uninstall the software that may be causing the problem.
		Upgrade the phone software.
		Reset the phone to factory status.

FOR YOUR SAFETY

GENERAL SAFETY

	Don't make or receive handheld calls while driving. Never text while driving.		Power off when near explosive materials or liquids.
	Keep your phone at least 15 mm away from your ear or body while making calls.		Don't use at gas stations.
	Small parts may cause choking.		Your phone may produce a bright or flashing light.
	Your phone can produce a loud sound.		Don't dispose of your phone in fire.
	Avoid contact with anything magnetic.		To prevent possible hearing damage, do not listen at high volume levels for long periods.
	Keep away from pacemakers and other electronic medical devices.		Avoid extreme temperatures.
	Power off when asked to in hospitals and medical facilities.		Avoid contact with liquids. Keep your phone dry.
	Power off when told to in aircrafts and airports.		Don't take your phone apart.
			Only use approved accessories.
			Don't rely on your phone for emergency communications.

FCC RF EXPOSURE INFORMATION (SAR)

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 0.6 inches (15 mm). Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

This device is complied with SAR for general population/uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of **www.fcc.gov/oet/ea/fccid** after searching on **FCC ID: SRQ-Z557BL**.

For this device, the highest reported SAR value for usage against the head is **0.63 W/kg**, for usage near the body is **1.19 W/kg**.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 0.6 inches (15 mm) between the unit and the human body. Carry this device at least 0.6 inches (15 mm) away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose belt clips or holsters, which do not contain metallic components, to maintain a separation of 0.6 inches (15 mm) between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and use such body-worn accessory should be avoided.

FCC REGULATIONS

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with

the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Contact Consumer Cellular at (800) 686-4460.

CAUTION: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

HEARING AID COMPATIBILITY (HAC) REGULATIONS FOR MOBILE PHONES

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19- 2011).

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/ higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Your **ZTE Avid 557** meets the **M4/T3** level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to **https://www.fcc.gov/ general/disability-rights-office**.

DISTRACTIONS

Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Operating Machinery

Full attention must be given to operating machinery in order to reduce the risk of an accident.

PRODUCT HANDLING

General Statement on Handling and Use

You are responsible for how you use your phone and any consequences of the use.

You must always turn off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep them in a clean place.
- Keep the screen and camera lens clean. An unclean screen or camera lens may slow down the phone's reaction to your operations or interfere with the image quality.
- Clean your phone and its accessories with a soft material such as a microfiber cleaning cloth. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorized personnel can do so.
- Do not expose or use your phone or its accessories in an environment with or that can reach extreme temperatures, minimum 23 °F and maximum 122 °F (minimum - 5 °C and maximum + 50 °C).

- Do not place your phone inside or near heating equipment or high pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

Small Children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

Demagnetization

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media close to your phone for a long time.

Electrostatic Discharge (ESD)

Do not touch the metallic connectors of the nano-SIM card and the microSDXC card.

Antenna

Do not touch the antenna unnecessarily.

Normal Use Position

When placing or receiving a phone call, hold your phone to your ear, with the bottom toward your mouth.

Air Bags

Do not place your phone in the area over an air bag or in the air bag deployment area as an airbag inflates with great force and serious injury could occur. Place your phone in a safe and secure area before driving your vehicle.

Seizures/Blackouts

Your phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching videos. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a physician. To reduce the risk of blackouts or seizures, use your phone in a well-lit room and take frequent breaks.

Repetitive Strain Injuries

To minimize the risk of Repetitive Strain Injury (RSI) when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Use the special features which are designed to minimize the frequency needed to press buttons, such as Message Templates and Predictive Text.
- Take frequent breaks to stretch and relax.

Emergency Calls

This phone, like any other wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you should not rely solely on any wireless phone for emergency communications.

Loud Noise

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, *Bluetooth* headsets or other audio devices.

Phone Heating

Your phone may become warm during charging and normal use.

ELECTRICAL SAFETY

Accessories

Use only approved accessories. Do not connect with incompatible products or accessories. Take care to not touch the device to metallic objects, such as coins or key rings, or allow them to contact or short-circuit the charging port and battery terminals. Never puncture the surface of the phone with sharp objects.

Connection to Vehicles

Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and Damaged Products

Do not attempt to disassemble the phone or its accessories. Only qualified personnel can service or repair the phone or its accessories. If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

CTIA REQUIREMENTS

- Do not disassemble or open, crush, bend or deform, puncture or shred the battery.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the device for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard. Only authorized service providers shall replace the battery. (If the battery is non-user replaceable).
- Do not short circuit a battery or allow metallic conductive objects to contact the battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.

- The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

RADIO FREQUENCY INTERFERENCE

General Statement on Interference

Care must be taken when using your phone in close proximity to personal medical devices, such as pacemakers and hearing aids. Please consult your doctor and the device manufacturers to determine if the operation of your phone may interfere with the operation of your medical devices.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hearing Aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby. The level of interference will depend on the type of hearing device and the distance from the interference source. Increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical Equipment

Turn off your wireless device when you are requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Aircraft

Turn off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft and enable airplane mode on your phone when boarding an aircraft.

Interference in Vehicles

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

EXPLOSIVE ENVIRONMENTS

Gas Stations and Explosive Atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fueling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting Caps and Areas

Power off your mobile phone or wireless device when in a blasting area or in areas where signs are posted to power off "two-way radios" or "electronic devices" to avoid interfering with blasting operations.

> ⚠️ **WARNING:** This product can expose you to chemicals including Carbon Black, which is known to the State of California to cause cancer, and Toluene, which is known to the State of California to cause birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov.

SPECIFICATIONS

Handset specifications are shown in the following table.

Operating system	Android 7.1.1
Network capability	4G LTE/GSM/UMTS
Dimensions	5.73" x 2.83" x 0.36"
Weight	5.3 oz (with battery)
Display	5" 480 x 854
Camera	5 MP rear-facing AF; 2 MP front-facing
Internal memory	16 GB ROM + 2 GB RAM
Removable memory card	Supports microSDXC card up to 128 GB
Battery	2,200 mAh (removable)
Continuous idle time	Up to 8 days
Continuous talk time	Up to 8 hours
Bluetooth	BT 4.2
HAC	M4/T3

NOTE: The phone's talk time and idle time are based on ideal working environments. The use of extended backlighting, browser, and network conditions can reduce battery life and talk/idle time.

SUPPORT

For assistance, please contact:

Email: **Service@ConsumerCellular.com**

Website: **ConsumerCellular.com/Help**

Telephone: **(800) 686-4460**

Need to test your cellphone?

You can place a FREE test call by dialing (888) 460-8781 from your cellular phone. If the call is completed correctly you will hear a recorded message telling you that your cellphone is working.

Check your minutes or change your plan.

With Consumer Cellular you are in control and can change your plan at any time. To check your usage and change your plan just go to My Account at ConsumerCellular.com/MyAccount or call (800) 686-4460 any time. The call is free.

WARRANTY

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm. Batteries are consumables and are not included in any guarantee.

This guarantee does not apply if batteries other than ZTE original batteries are used.

NOTES

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