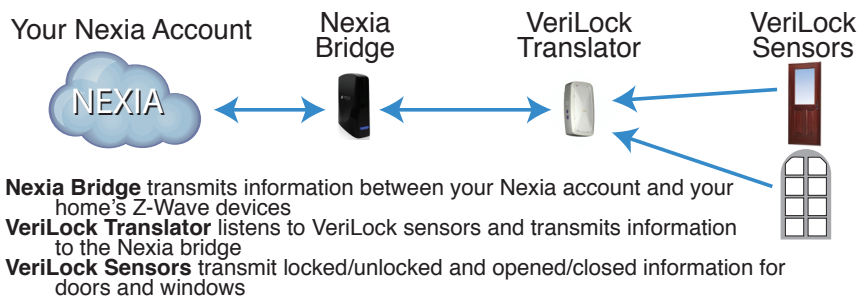# Andersen® VeriLock™ to Z-Wave Translator Module

The Andersen VeriLock to Z-Wave Translator Module enables door/window status monitoring, alerts and complete home automation integration with Nexia.

For help with this product, please call Andersen Customer Service: 855-337-8806. For help with your Nexia account, please call Nexia Customer Service: 877-451-7278.

## Required Components

The following are required components in a VeriLock system with Nexia™ Home Intelligence integration.



| Your Nexia Account | Nexia Bridge | VeriLock Translator | VeriLock Sensors |

**Nexia Bridge** transmits information between your Nexia account and your home's Z-Wave devices

**VeriLock Translator** listens to VeriLock sensors and transmits information to the Nexia bridge

**VeriLock Sensors** transmit locked/unlocked and opened/closed information for doors and windows

## Begin Here

Before starting, **please watch** the "VeriLock Translator Setup" video on the Nexia™ Home Intelligence YouTube Channel.

### Create Your Nexia Account
1. Use your web browser to visit www.mynexia.com.
2. Select **Sign Up Now**.
3. Complete all information on the **Create Your Account** page.
4. On the **Choose Your Device** page, select:
   - ✔ Bridge
   - ✔ VeriLock Translator

### Enroll Your Bridge
5. Proceed through the Bridge preparation steps. Ensure that you have a Nexia Bridge, Bridge power supply and Ethernet cable. DO NOT connect the Bridge to power until prompted.
6. When prompted online, enter the 12-digit MAC address printed on the yellow label on the Nexia Bridge.
7. When prompted online, connect the Bridge to power and Connect the Bridge to your router using an Ethernet cable.
8. Allow the Bridge setup to complete.

### Add Your VeriLock Translator
9. Proceed online through the preparation steps for your VeriLock Translator.
10. While the 4-minute timer is running, plug your VeriLock Translator into an outlet within 30 feet of your Nexia Bridge. If a success message is not shown within one minute, try pressing and releasing the VeriLock Translator round Z-Wave button while the 4-minute timer is still running.

### Prepare the Nexia Mobile App
11. Download the Nexia™ Home Intelligence app onto your mobile device (Android, iOS or Windows Phone are currently supported).
12. Open the Nexia app.
13. Select **Sign In**. Enter the same username and password you created for your Nexia account.
14. Create a 4-digit PIN.

### Add VeriLock Sensors
15. From the app, select **Add VeriLock Sensor**.
16. After adding all sensors, use Nexia to monitor sensor status and send alerts for each of your VeriLock Sensors.

For detailed setup instructions, please go to www.MyNexia.com and click Help, then click Andersen VeriLock.

## Basic Troubleshooting

With any wireless system, variables in home construction and environment can impact communications quality. If your system is not working as expected, please start with the following troubleshooting tips.

- If you have any other wireless transmitters, such as a baby monitor, temporarily disable the transmitter and re-test Nexia operation.

- In the Nexia web portal, go to Edit Home, Advanced. Press Test Connection for the VeriLock Translator. Communications quality should be at least 70%. If not, try locating your VeriLock Translator closer to the Nexia bridge. Optimal performance is usually achieved when the translator is within 30 feet of your Nexia bridge. Additional Z-Wave repeaters can be used to improve Z-Wave communications quality.

- Use the VeriLock Translator diagnostics mode to confirm sensor communications are recognized by the translator. Honeywell 5800 series repeaters can be used to improve sensor to translator communication.

- Ensure VeriLock sensor battery pull strips have been removed.

- Ensure VeriLock sensor batteries are fresh.

## Technical Specifications

For Indoor Use only, 120VAC, 60Hz, Audible Buzzer: 70 dB @3m max
Visual Indicators: Green, Yellow, Red LEDs

# Andersen® VeriLock™ Translator — Summary of Operation

This translator is recommended for use with Z-Wave® networks and Z-Wave certified devices.

1. To find an Andersen supported Z-Wave network provider, and the translator installation instructions for their network, go to andersenwindows.com/verilock.

2. Select a Z-Wave self-monitoring service provider icon to link to that provider's site; follow the setup instructions provided. Setting up communication between Andersen VeriLock® sensors and the translator enables self-monitoring of Andersen windows and patio door status and the integration with a Z-Wave based home automation system.

For help with Andersen VeriLock sensors or the Andersen VeriLock translator, please call Andersen Customer Service: 855-337-8806.

Z-Wave Button

Multi-Purpose Button

Status LEDs

| Action | Button | |
|---|---|---|
| Add or Remove Translator to or from Z-Wave Network | ● | Z-Wave button: Tap once |
| Start or Cancel Sensor Enrollment Mode | ■ | Multi-Purpose button: Hold for 3 seconds |
| Change Beeper Volume | ■ | Multi-Purpose button: Tap to Change |
| Start or Stop Diagnostics Mode | ■ | Multi-Purpose button: Hold for 10 seconds |
| Reset Device To Factory Settings | ● ■ | Both buttons: Hold for 15 seconds |

| Status | LED Indications | Beeper |
|---|---|---|
| Add/Remove Translator: In Process | Yellow: Slow Blink | 1 Beep |
| Add/Remove Translator: Success | Yellow: Fast Blink | 3 Beeps |
| Add/Remove Translator: Failed | Red: Fast Blink | 1 Beep |
| Normal Operation: Attached to a Network | Yellow: On Solid | |
| Normal Operation: Not Attached to a Network | Yellow: Off | |
| Sensor Enrollment: In Process | Green: Slow Blink | 1 Beep |
| During Enrollment: Message detected from new sensor | | 1 Beep |
| During Enrollment: Message detected from enrolled sensor | | 2 Beeps |
| Sensor Enrollment: Success | Green: Blink 1 Second | 3 Beeps |
| Sensor Exclusion: Success | Green: Fast Blink Twice | 1 Beep |
| Sensor Enrollment/Exclusion: Failed | Red: Fast Blink | 1 Beep |
| Diagnostics Mode | All Colors: Alternate Blinking 5 Seconds then Turn On Solid | 3 Beeps |
| Diagnostics: Enrolled Sensor Message* | Green: Blink 1 Second | |
| Diagnostics: Non-enrolled Sensor Message | Green and Red: Blink 1 Second | |

\* Diagostics Mode: Provides audible and visual feedback when any VeriLock sensor message is detected. Use for testing whether VeriLock sensors are powered and in range of the VeriLock translator.

Andersen Corporation manufactures and supports the limited warranty of Andersen products with VeriLock technology.

"Z-Wave" is a registered trademark of the Z-Wave Alliance. "Andersen", the AW logo and "VeriLock" are trademarks of Andersen Corporation and are used with permission. All rights reserved.

**Andersen** WINDOWS·DOORS

## FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2)this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

## Canada – Industry Canada (IC)

This device complies with Industry Canada's licence-exempt RSSs. Operation is subject to the following two conditions:
(1) This device may not cause interference; and
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux CNR exemptes de licence d'Industrie Canada . Son fonctionnement est soumis aux deux conditions suivantes :
( 1 ) Ce dispositif ne peut causer d'interférences ; et
( 2 ) Ce dispositif doit accepter toute interférence , y compris les interférences qui peuvent causer un mauvais fonctionnement de l'appareil.