

# Tranzeo TR-Multi Series User Guide

Revision: 1.3 Firmware: 3.6.0 Date: 08/02/21

#### **Document Revisions:**

 Version 1.0
 June 9, 2006

 Version 1.1
 July 11, 2006

 Version 1.3
 February 21, 2008

# Tranzeo Wireless Technologies Inc.

19473 Fraser Way Pitt Meadows, BC Canada V3Y 2V4

Toll Free Number: 1.866.872.6936

Technical Support: 1.888.460.6366 General Inquiries: info@tranzeo.com

Local Number: 1.604.460.6002 Sales: sales@tranzeo.com

Fax Number: 1.604.460.6005 Technical Support: <a href="mailto:support@tranzeo.com">support@tranzeo.com</a>

# **Safety Information**

#### **FCC Compliance**

This device has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the device is operated in a residential environment. This device generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the user guide, may cause harmful interference to radio communication. In case of harmful interference, the users will be required to correct the interference at their own expense.

The users should not modify or change this device without written approval from Tranzeo Wireless. Modification will void warranty and authority to use the device.

For safety reasons, people should not work in a situation where RF exposure limits could be exceeded. To prevent this situation, the users should consider the following rules:

- Install the antenna so that there is a minimum of 81 cm of distance between the antenna
- and people.
- Do not turn on power to the device while installing the antenna.
- Do not connect the antenna while the device is in operation.
- Do not collocate or operate the antenna used with the device in conjunction with any
- other antenna or transmitter.
- Use this product only with the following Tranzeo antennas of the same or lower gain:

```
TR-VA24-16
                 16 dBi Vagi antenna
TR-GD-24-24
                 24 dBi Grid antenna
                 12 dBi Vertical Omni
TR-OD-24-12
                 13 dBi Horizontal Omi
TR-ODH24-13
TR-24H-90-17
                 17 dBi Sector antenna
TR-5.8-32DB-ANT 32 dBi Dish Antenna
TR-GD58-26
                 26 dBi Grid antenna
TR-HTQ-5.8-12
                 12 dBi Vertical Omni
TR-58V-60-17
                 17 dBi Vertical Sector
TR-58H-90-16
                 16 dBi Horizontal Sector
```

- In order to ensure compliance with local regulations, the installer MUST enter the antenna gain at the time of installation. See Chapter 3, *Wireless Settings*, for details.
- To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (EIRP) is not more than that required for successful communication.

TR-Multi Series iii



#### Safety Instructions

You must read and understand the following safety instructions before installing the device:

- This antenna's grounding system must be installed according to Articles 810-15, 810-20, 810-21 of the National Electric Code, ANSI/NFPA No. 70-1993. If you have any questions or doubts about your antenna's grounding system, contact a local licensed electrician.
- Never attach the grounding wire while the device is powered.
- If the ground is to be attached to an existing electrical circuit, turn off the circuit before attaching the wire.
- Use the Tranzeo Power over Ethernet (POE) adapter only with approved Tranzeo models.
- Never install radio equipment, surge suppressors or lightning protection during a storm.

# **Lightning Protection**

The key to lightning protection is to provide a harmless route for lightning to reach ground. The system should not be designed to attract lightning, nor can it repel lightning. National, state and local codes are designed to protect life, limb, and property, and must always be obeyed. When in doubt, consult local and national electrical codes or contact an electrician or professional trained in the design of grounding systems.

#### **Professional Installation Required**

The product requires professional installation. Professional installers ensure that the equipment is installed following local regulations and safety codes.

This unit may only be used in professionally installed, fixed point-to-point installations.

TR-Multi Series iv

# Table of Contents

Chapter 1: Overview	1-1
Introduction	1-1
Product Kit	1-1
Product Description	1-2
LED Panel Indicators	1-2
Chapter 2: Hardware Installation	2-1
Getting Ready	2-1
Tools Required	2-1
Site Selection	2-1
Polarity	2-2
Power Supply	
Installing the Ethernet Cable	2-3
Mounting the Radio	2-5
Grounding the Antenna	2-5
Connecting the Radio	2-6
Best Practices	2-7
Chapter 3: Configuration	3-1
Connecting to the Radio	3-1
Changing the IP Address - Windows XP	
Changing the IP Address Using the Tranzeo Locator	
Login into the Configuration Interface	
Information Page	3-4
CPE Setup Menu	3-5
Wireless Settings	3-5
Administrative Settings	3-7
Security	2.0
	3-8
Basic Security Settings	
· · · · · · · · · · · · · · · · · · ·	3-8
Basic Security Settings	3-8 3-9
Basic Security Settings	3-8 3-9 3-10
Basic Security Settings	3-8 3-9 3-10 3-10
Basic Security Settings  Advanced Security Settings  Status  AP List	3-8 3-9 3-10 3-10

Network Configuration	3-14
Bridge Mode	3-14
Router Mode	3-15
DHCP Configuration	3-17
IP Routing	3-18
Quality of Service Configuration (QoS)	3-19
Port Forwarding	3-20
Port Filtering	3-21
Appendix B: Product Specification	B-1
Appendix C: Protocol List	C-1
Appendix D: Common TCP Ports	D-1
Appendix E: Channel Allocations	E-1
Appendix F: Quality of Service Configuration (QoS).	F-1

# Chapter 1: Overview

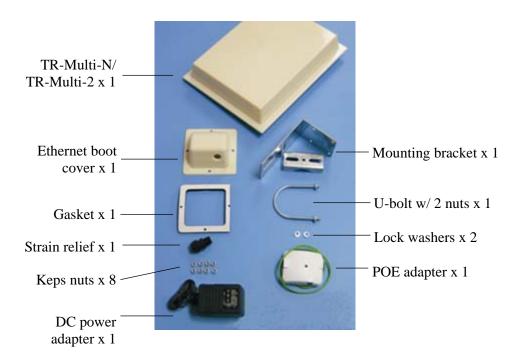
## Introduction

The TR-Multi Series radios, the TR-Multi-N and TR-Multi-2, are advanced customer premises equipments (CPE) that offer the dual band capabilities of 802.11b and 802.11a within one unit. These integrated, dual band/antenna radios allow for quicker installs where they can be configured in either 2.4 GHz or 5 GHz frequency, eliminating the need for two types of radios.

The TR-Multi-2 radios come with a built-in antenna. The TR-Multi-N radios do not include an antenna, but have an interface for external antennas.

#### **Product Kit**

The TR-Multi Series product kit contains the items shown below. If any item is missing or damaged, contact your local dealer for support.



# **Product Description**

The LEDs, ports and product information are located at the back of the TR-Multi Series radio, as shown in the picture.



#### **LED Panel Indicators**

Label	Color *	Indicators	
Power	• Red	On: Powered on Off: No power	
LAN	<ul><li>Green</li></ul>	On: Ethernet link Flashing: Ethernet traffic Off: No Ethernet link	
Radio	<ul><li>Amber</li></ul>	On: Radio link Flashing: Radio activity Off: No radio link	

<sup>\*</sup>Note: Color of the LED panel indicators may vary.

# Chapter 2: Hardware Installation

The TR-Multi Series radios are easy to install, as you'll see in this chapter. Before starting, you will need to get the tools listed below and decide about the site and orientation of the device. Once ready, follow the instructions about how to install the Ethernet cable, mount the device, ground the antenna, and make the connections in order to get a proper installation.

# **Getting Ready**

#### **Tools Required**

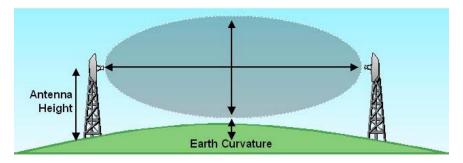
To install your TR-Multi Series radio you will need the following tools:

- 1/2" wrench x 1
- 3/8" wrench x 1
- 3/4" wrench x 1
- Cat 5 cable stripper x 1
- Cat 5 cable (to connect the radio to the POE adapter)
- RJ-45 patch cable
- RJ-45 crimper x 1
- RJ-45 connectors x 4
- #6 green grounding wire

#### **Site Selection**

Determine the location of the radio before installation. Proper placement of the device is critical to ensure optimum radio range and performance. You should perform a site survey to determine the optimal location.

Ensure the CPE is within line-of-sight of the access point. The line-of-sight is an ellipse, called Fresnel zone. This zone should be clear of obstacles since obstructions will impede performance of the device.



Fresnel zone

## **Polarity**

Determine if the antenna's polarization will be horizontal or vertical before installation. The TR-Multi Series radios can be used in either polarity. The Ethernet boot cover should always be placed so that the cable runs toward the ground for maximum environmental protection.

# **Power Supply**

Only use a power adapter approved for use with the TR-Multi Series radio. Otherwise, the product may be damaged and will not be covered by the Tranzeo warranty.

# **Installing the Ethernet Cable**

Step 1: Insert the strain relief, without the cap nut, into the port opening of the boot cover.



Step 2: Using a 3/4" wrench, tighten the strain relief until it touches the boot cover.

IMPORTANT! Use hand tools only. Do not over tighten.



Step 3:

Put the cap nut back over the strain relief and insert the Cat 5 cable through it. Wire the cable following the EIA/TIA T568B standard, and attach the RJ-45 connectors to each end of the cable. (See Appendix G: Wiring Standard).



Step 4:

If you purchased the device with a dual port cover, repeat steps 1, 2, and 3 for the second port.

IMPORTANT! If you are not going to use the second port, insert the strain relief into the boot cover and tighten the cap nut to ensure a weather-tight seal, as shown in the picture.



#### Step 5:

Place the gasket—with the adhesive side facing up—over the 4 studs around the port of the radio. Flatten the gasket ensuring there are no gaps. Remove the backing.



# Step 6:

Plug the Cat 5 cable inserted in the boot cover into the port. Remember to place the boot cover according to the desired polarization, so that the strain relief faces the ground.



#### Step 7:

Fit the boot cover over the 4 studs and the gasket. Secure with 4 keps nuts. Tighten with a 3/8" wrench until the gasket is at least 50% compressed.



#### Step 8:

Make sure the cap nut of the strain relief is tightened properly to ensure a weatherproof seal.

IMPORTANT! Hand tighten only. Do not over tighten as you may damage the weather-tight seal of the strain relief.



# **Mounting the Radio**

#### Step 9:

Attach the mounting bracket to the pole using the U-bolt. Secure the U-bolt with the lock washers and the nuts. Align if necessary, and then tighten the nuts enough to prevent any movement.



Step 10:

Fit the radio to the mounting bracket. Secure the radio with keps nuts.

IMPORTANT! The strain relief must be always facing the ground.



# **Grounding the Antenna**

#### Step 11:

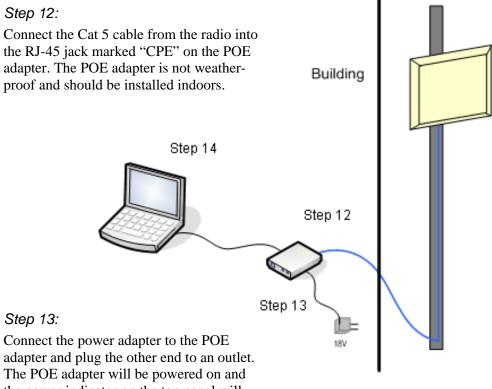
Using a #6 green grounding wire, connect the grounding lug on the radio to a proper ground. See Appendix A: Grounding and Lighting Protection Information.





IMPORTANT: This device must be grounded. Connect the green grounding wire to a known good earth ground, as outlined in the National Electrical Code. See Appendix A: Grounding and Lightning Protection Information for details.

# Connecting the Radio



adapter and plug the other end to an outlet. The POE adapter will be powered on and the power indicator on the top panel will turn on. We recommend to connect the power adapter to an outlet with surge suppression capability with an uninterrupted power supply (UPS) for reduced outages.

IMPORTANT! Use the power adapter supplied with the radio. Otherwise, it may be damaged.

#### Step 14:

To configure the TR-Multi Series radio, connect the Ethernet cable to the POE adapter and to a computer. Ensure that the distance between the computer and the radio does not exceed 300 ft (90 m).

Note: If connecting to a hub or switch, a crossover cable may be required.

2-6 TR-Multi Series

#### **Best Practices**

Follow these practices to ensure a correct installation and grounding.

- Always try to run long Cat 5 and LMR cables inside of the mounting pole. This helps to insulate the cable from any air surges.
- Keep all runs as straight as possible. Never put a loop into the cables.
- Test all grounds to ensure that you are using a proper ground. If using an electrical socket for ground, use a socket tester, such as Radio Shack 22-141.
- Keep a copy of the National Electrical Code Guide at hand and follow its recommendations.
- If you are in doubt about the grounding at the location, drive your own rod and bond it to the house ground. At least you will know that one rod is correct in the system.

# Chapter 3: Configuration

The TR-Multi Series radios can be configured through an HTML configuration interface, accessible using any Internet browser. The configuration interface allows you to define and change settings, and also shows information about the performance of the device.

In this chapter we'll cover how to:

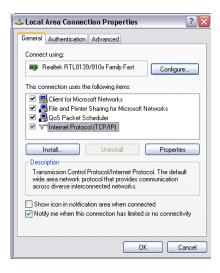
- Access the configuration interface
- Configure the TR-Multi Series radio
- Interpret the information displayed in the interface

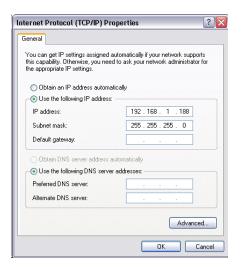
# Connecting to the Radio

Before accessing the configuration interface, you have to change the network connection settings in your computer to be on the same subnet as the radio.

#### **Changing the IP Address - Windows XP**

- 1. In your computer, open Control Panel > Network Connections > Local Area Connection.
- 2. In Local Area Connection Status > General, click **Properties**.
- 3. In Local Area Connection Properties > General, select **Internet Protocol** (**TCP/IP**) and click **Properties**.
- 4. In Internet Protocol (TCP/IP) Properties > General, select **Use the following IP address**.
- 5. Enter your **IP address** and **Subnet Mask**. The default **IP** address of the radio is **192.168.1.100**, which cannot be used here.
- 6. Click **OK** and **Close**.

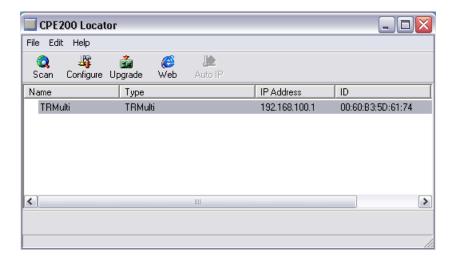




# **Changing the IP Address Using the Tranzeo Locator**

The Tranzeo Locator is a utility that allows users to quickly change the IP address of the Tranzeo radios. It sends out a broadcast on the network and displays a list of other Tranzeo radios connected, from which you can configure the IP address for your device.

Note: The Locator cannot locate radios through routers.



The Tranzeo Locator displays the following options:

Scan:	Locates Tranzeo radios connected to the network. A yellow icon appears before the name when the radio is not in the same subnet.	
Configure:	Used to set a static IP address or set the radio into DHCP mode.	
Upgrade:	Under development.	
Web:	Opens a browser to access the configuration interface.	
Auto IP:	To automatically set the radio to an IP address one number higher than the IP address of the computer.	

Find the latest version of the Tranzeo Locator at www.tranzeo.com, under Tranzeo Support > Support Files > Radio Utilities.

# **Login into the Configuration Interface**

After defining the network settings, follow these steps to login into the Tranzeo Configuration Interface.

- 1. Open your Internet browser (Internet Explorer, Netscape, or Firefox).
- 2. In the address bar, type http://192.168.1.100.
- 3. In the login dialog, enter your **Username** and **Password** (if you're a first-time user, follow the instructions below).
- 4. Click **OK**. You will then access the configuration interface.



#### If you're a first-time user:

- 1. Enter the default username **admin** and the default password **default**.
- 2. In the Password Set/Reset window, change the **Administration** and **Recovery\* passwords**. They cannot be left as default and must be different from each other. You can change the usernames too.
- 3. Click **Apply** to save the changes.
- 4. You will be prompted to enter your new username and password in the login dialog. You will then access the configuration interface.



\* The recovery username and password are used to access the Password Set/Reset window if the administration password is lost.

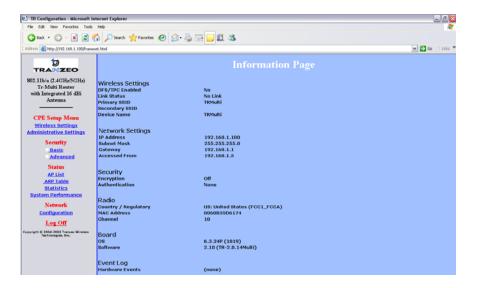
# **Information Page**

This is the first window of the configuration interface. It shows the main menu and information about the device settings, like wireless, network, and security settings.

The menu is divided in four sections:

- Setup Menu
- Security
- Status
- Network

Each section contains navigation links to the configuration windows.



# **CPE Setup Menu**

In this section you would be able to configure wireless and administrative settings for the TR-Multi Series radio.

## **Wireless Settings**

This window displays the wireless configuration of the device.



**Primary SSID:** The Service Set Identifier (SSID) is the name that

identifies a specific wireless LAN. Devices must have the same SSID to communicate with each other. The primary SSID corresponds to the primary access point.

**Secondary SSID:** If using two access points in the network, enter the

SSID of the secondary access point in this field. Clients will connect to the secondary access point

when the primary is unavailable.

**Band:** The radio frequency range in which the radio operates

(2.4 or 5.8 GHz).

**TX Rate:** The transmission speed at which the radio

communicates with the access point.

<u>Note</u>: Setting this rate below the maximum possible does not limit bandwidth and often has a negative

impact on the operation of your network.

**RTS Threshold:** This is the maximum size for a packet to be sent

automatically. When it exceeds the RTS threshold, the CPE sends first a 'request to send' (RTS) to the access

point before sending the packet.

Note: The more clients you have, the lower the value

should be set.

Fragmentation Threshold:

This is the size at which packets are fragmented in order to be transmitted. Setting this value too low decreases the amount sent on each transmission. In noisy areas, this can improve performance. However,

in quiet areas, this will decrease throughput.

**Link Distance:** 

This is the distance between the CPE and access point. This setting is necessary to define the correct ACK timing. Setting this value too low or too high will result in low throughput and high retries.

**ACK Timeout Tuning:** 

The time that the device waits for an acknowledgment from the access point accepting the transmission before re-attempting to send the data. This is an offset from the ACK timing set by the link distance.

**Power Cap:** 

Is the maximum output power of the radio.

Country:

Select the country where the device is located. Setting an incorrect country may be considered a violation of the applicable law, as rules differ in each country.

**Antenna Gain:** 

Select the gain of the antenna used. This information must be set by the installer at the time of installation.

Preamble:

Select type: **Long** uses long preamble only, **Auto** (recommended) tries short preamble first, then long.

#### **Administrative Settings**

Use this section to upgrade the software, change your password, and define SNMP parameters.



**Upgrade Software:** Enter the location of the software update file or **Browse** to locate it in your computer. Click **Upgrade Software**. If the radio does not refresh the Information Page after 1 minute, press **Refresh**, **Reload** or **F5**. Verify the new firmware is installed correctly. Defaults: Returns all settings to factory defaults, including passwords. Reboot: Restarts the system without changing settings. Rollback: To undo the most recent change. **Device Name:** It is the network name of the device. This name appears in the Locator and on the Tranzeo stations list. **User Name:** This is the login username. Password: Enter a new password if you want to change it. Confirm Password: Re-type the new password. **Extended Wireless** Enables extended information (name and IP address), Information: which is only displayed with Tranzeo access points. Signal/Status LEDs: Un-check to turn off the LED panel indicators. **SNMP Parameters:** Here you set the **Read Community** string and

Contact/Location information. It's highly

recommended that you change the **Read Community** string immediately to prevent unauthorized scanning

TR-Multi Series 3-7

of your network.

# **Security**

In this section you can configure both basic and advanced security settings for your device.

## **Basic Security Settings**

In this window you can define WEP parameters. WEP provides security by encrypting data so that it's protected when transmitted from one point to another.



**Enabled:** Check to turn on WEP security protocol. **Authentication:** Select your system to be open or shared. **Open** is always recommended.

Key Length: This is the level of encryption. Note that 64 bit is referred to as 40 bit on some systems.

**Default Key:** Select the default WEP key from the list.

**Activate Keys:** Enter the four WEP keys you want to activate. Keys

must be entered in HEX only.

3-8 TR-Multi Series

# **Advanced Security Settings**

In this window you can enter WPA parameters. WPA provides a higher level of security, enhancing the security features of WEP.



**Enabled:** Check to turn on WPA.

**Cipher Type:** Select the level of encryption.

**PSK:** Enter your PSK password.

**Update Interval:** This is the interval at which the PSK password will be

updated.

**Authentication:** Ensures that only authorized network users can access

the network. Enter the information about the RADIUS

server from your Internet Service Provider.

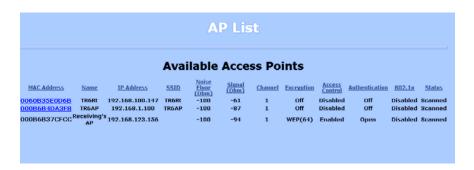
## **Status**

This section displays information about the status and performance of your radio. Most options and information cannot be modified in this section.

#### **AP List**

This window displays information about the access points associated with the CPE and the connection statistics.

You can set an access point's SSID as your primary SSID by clicking on the MAC address when it's displayed as a link. This will automatically reboot the radio.



#### **ARP Table**

This table lists the devices that have communicated with your device via TCP. There should be a limited number of entries in this table, especially if the interstation blocking is turned on at the access point.



#### **Statistics**

This section is divided in 3 windows: LMAC (Lower Mac), UMAC (Upper Mac), and Ethernet, which can be accessed from the Statistic Summary Page.

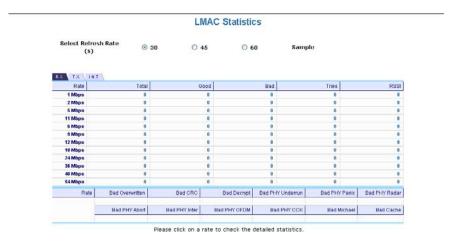


#### LMAC Statistics

The LMAC functions occur in the radio chipset. While the UMAC divides the statistics into clean and failed packets, LMAC defines why packets failed.

This window contains three tabs: TX, RX and INT. TX and RX values are useful to ISPs and other users. The INT (internal) statistics are intended for use by Tranzeo Wireless Technical Support.

You can click onto each speed level and see how the traffic breaks down. In the TX statistics, there should little to no Tries at Series 2, 3 or 4. The radio will try to send a packet 4 times at Series 1 and then will try the next series 4 times. In the RX statistics, you should look for bad CRCs and bad decrypts for signs of RF interference or Fresnel interference links. Bad PHYs generally are caused when the radio is unable to decode the packets due to noise.

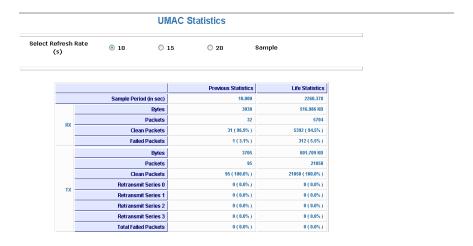


<u>Note</u>: Communication between access points and CPEs always occurs at the lowest rate. In a normal link, you should see a fair number of transactions at the lowest rate.

#### **UMAC Statistics**

The UMAC functions occur in the unit's processor. The UMAC statistics are likely the most useful for radio troubleshooting. This window breaks down the statistics into clean and failed packets.

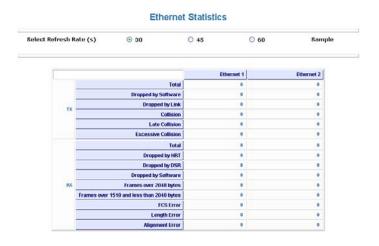
The failed packets should be less than 10% in a normal operating environment. In the TX statistics, there should be little to no Retransmits at Series 2, 3 or 4. Life Statistics are reset on each reboot.



#### Ethernet Statistics

In this window, excessive collisions are usually a sign that the radio and the device it is linked to are not on the same duplex settings. One is at full while the other is at half. Try locking both to the same values.

Collisions do normally occur on an Ethernet network and are generally handled by the Carrier Sense Multiple Access with Collision Detect (CSMA/CD) mechanism. Alignment, length and excessive FCS errors could the result of a bad radio link, or a bad Ethernet cable.



#### **System Performance**

This window shows information about the memory usage and the CPU. Many browsers do not allow infinite refreshes of a page through scripts, so this window may stop updating. If it does, simply change the refresh rate to another value to restart the process.



**Select Refresh Rate:** Set the time for automatic refreshes.

**Net Pages:** This is the memory used for data transmission

**Memory:** This is the total memory of the system.

Stack: This section displays the memory used and available for each stack: App. (applications), DSR, and PCI.

This information is relevant for programmers.

# **Network Configuration**

In this window you can control the network configuration of the device. First, you must define if your radio will operate as a bridge or router. The content of the window varies depending on your selection.

When changing modes, the radio may need to reboot before certain features become available.

#### **Bridge Mode**

Network Configuration				
Bridge	•		Router	0
MAC Address	Cloning into			
WAN IP Mode ⊙ Static ○ DHCP Client				
IP Address	192.168.1.100	0.0.0.0		
Subnet Mask	255.255.255.0	0.0.0.0		
Gateway	192.168.1.1	0.0.0.0		
DNS1	0.0.0.0	0.0.0.0		
DNS2	0.0.0.0	0.0.0.0		
Domain Name				
Ethernet (wired) Port A Speed (Mbs), Duplex AUTO				
	В :	Speed (Mbs), Du	olex AU	ло 🕶
Apply Back to Information Page				

#### **Cloning MAC Address:**

This feature allows the radio to copy the MAC address of the device you have connected to the network. This is useful when you change your device and don't want to register a new MAC address, or when dealing with some PPPoE and Radius implementations. When the device is cloning a MAC address, it can only be managed from the LAN side. To clone a MAC address, check the **MAC Address** box and enter the MAC address in the field **Cloning into**. Uncheck to restore the original MAC address.

IP Mode:

You can select to use **Static** IP or **DHCP Client** (dynamic). <u>Note</u>: If a DHCP server is not available, the device will try to get an IP. After that, it will use fallback IP address.

WAN:

Enter the information related to the WAN interface: IP Address, Subnet Mask, Gateway, DNS1, DNS2, and Domain Name.

**Ethernet Port Speed:** 

Set as **Auto** by default.

#### **Router Mode**

From this window you can access specific windows to configure the DHCP Server, QoS, Static Routes, Port Filtering, and Port Forwarding. If the feature is available, it will appear like a link. To open an item, just click on it. These features are described in the next pages.

Network Configuration			
Br	Bridge ○ Router ⊙		
Allow		(500-3000) ver Port <sup>80</sup> Timeout	60
MAC Address	Cloning into		
WAN IP Mode ⊙ Sta	ntic ODHCP Client (	PPPoE	LAN DHGP.Server ♥
IP Address	192.168.1.100	0.0.0.0	
Subnet Mask	255.255.255.0	0.0.0.0	IP Address 192.168.100.1
Gateway	192.168.1.1	0.0.0.0	Subnet Mask 255.255.255.0
DNS1	0.0.0.0	0.0.0.0	
DNS2	0.0.0.0	0.0.0.0	
Domain Name			
Routing	<b>V</b> NAT	□ <u>0.e8</u>	
Port Management			
Ethernet (wired) Port A Speed (Mbs), Duplex AUTO  B Speed (Mbs), Duplex AUTO  AUTO  AUTO			
Apply Back to Information Page  Please apply all changes first in order to visit the linked features.			

MTU:

The Maximum Transmission Unit (MTU) refers to the size of the largest packet that the router can pass. The default value is 1500 bytes. If PPPoE is used, you should change the MTU to match the PPPoE server, typically 1492 bytes.

**Allow Pinging:** 

Enables ping responses on WAN interface.

Allow Access to Web Server: Allows access from WAN interface or change the port the WAN server responds to web server requests.

Note: Access to web server from LAN interface is always enabled and set at port 80.

**Cloning MAC Address:** 

See description in Bridge Mode.

IP Mode:

You can select to use **Static IP**, **DHCP Client** (dynamic), or **PPPoE**. <u>Note</u>: If a PPPoE server is not available, the device will try to get an IP. After that, it will use fallback IP address.

**WAN:** Enter the information related to the WAN interface: IP

Address, Subnet Mask, Gateway, DNS1, DNS2, and

Domain Name.

**LAN:** Enter the information related to the LAN interface: IP

address and subnet mask.

**DHCP Server:** Check the box and click **Apply** to enable this feature.

Click on the item (which now appears as a link) to

open the DHCP Server configuration window.

**Routing:** Enables NAT, QoS, and Static Routes. NAT should always be enabled when using private addressing.

Click on **QoS** or **Static Routes** to configure.

**Port Management:** Check the box and click **Apply** to enable port filtering

and port forwarding. Click on any item to open the

configuration window.

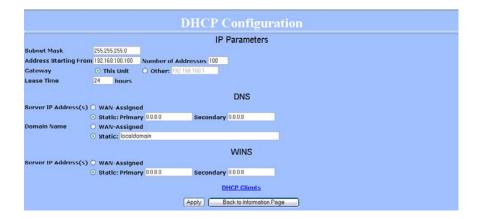
**Ethernet Port Speed:** Set as **Auto** by default.

#### Note:

Many Ethernet devices do not auto-negotiate properly. If you see large numbers of dropped pings, you may have collisions. Try locking the device at 10/half as a troubleshooting step. If the packet losses stop, step up to 100/full. If the device the radio is connecting cannot support 100/full, you should replace the device or place a switch in line.

#### **DHCP Configuration**

This window shows the configuration of the DHCP server.



#### IP Parameters

**Subnet Mask:** Enter your subnet mask in this field.

**Address Starting from:** Indicates the first address in the DHCP pool.

**Number of Addresses:** Indicates the number of addresses in the DHCP pool.

Gateway: Select This Unit to use the gateway set on the WAN

interface. Select Other to use a different gateway.

**Lease Time:** Indicates the expiration time for the IP address

assigned by the DHCP server.

DNS

Server IP Address: Select WAN Assigned to use the DNS server IP

addresses assigned on the WAN side. To use different DNS servers, select **Static**, in which case you must enter the **Primary** and **Secondary** IP addresses.

**Domain Name:** Apply the same configuration as for **Server IP** 

Address.

WINS: Apply the same configuration as for **Server IP** 

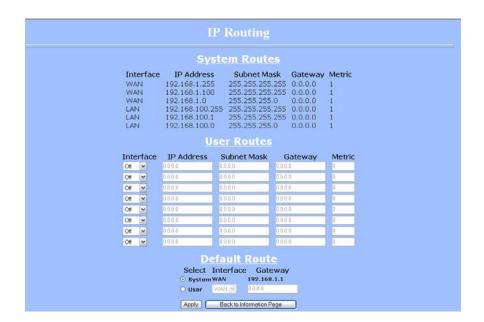
Address.

#### **IP Routing**

This window is intended for those users who have a strong understanding of IP routing. Here you can see the System Routes, create your User Routes, and set the Default Route.



IMPORTANT! Be careful when making changes since misconfiguration could result in serious network problems and even the loss of functionality.



Interface: Specify if the interface is WAN or LAN. Select Off to disable the route.

IP Address:

This is the IP address or network that the packets will be attempting to access.

Subnet Mask: Specifies the part of the destination IP that represents the network address and the part that represents the host address. Note: 255.255.255 represents only

the host entered in the Destination IP field.

Gateway: Indicates the next hop if this route is used. A gateway of 0.0.0.0 means there is no next hop and the IP address matched is directly connected to the router on

the interface specified.

Metric: This is the number of hops it will take to reach the

destination. A hop occurs each time data passes through a router from one network to another. If there is only one router between your network and the destination network, then the metric value would be 1.

This option allows you to change the default route of the radio. Make changes with extreme caution.

**Default Route:** 

3-18 TR-Multi Series

#### **Quality of Service Configuration (QoS)**

In this window you can use the QoS features and set rules to prioritize the traffic.



**Uplink Speed:** 

This is the maximum speed of the uplink (from the source to the destination). The order and size of traffic is determined based on this value.

Dynamic Fragmentation:

Check to reduce delay for high-priority traffic and adaptive fragmentation where the fragmentation is determined by the uplink speed. This feature greatly improves the gaming and VOIP experience.

Automatic Classification:

This feature automatically classifies traffic and gives priority to certain applications. Applications such as VOIP and gaming are automatically given priority.

Enabled:

Check to activate a rule.

**Priority:** 

Enter the priority of the rule between 0 and 255.

Name:

Enter the name of the rule here.

Protocol:

Enter the protocol number here. Common options are: 0 for ANY, 1 for ICMP, 6 for TCP, and 17 for UDP. See Appendix C for Protocol List.

Source IP Range:

Enter the range of IP addresses on the LAN side where the rule would apply. To cover all LAN IPs, enter 0.0.0.0. For a single IP, enter the IP in both boxes.

**Source Port Range:** 

Enter the range of ports on the LAN side where the rule would apply. To cover all ports, enter 0. For a single port, enter this port in both boxes.

**Destination IP Range:** 

Enter the range of IP addresses on the WAN side where the rule would apply.

Destination Port Range:

Enter the range of ports on the WAN side where the rule would apply.

#### **Port Forwarding**

This feature allows the radio to forward requests for certain ports to devices behind a router. For example, you have a web server on a private IP that you want to be accessible to the world. You can forward all requests on port 80 to 192.168.1.2. For this to work, you have to change the management port of the radio from port 80 on the Network Configuration window.

In this window, you can create, edit, delete, and manage rules for port forwarding. A list of port forwarding rules appears at the bottom.



**Enable Port** Click to apply rules from the Rules list. Forwarding: Forward Rule ID: Enter the rule ID here to retrieve its information. Edit / Delete: Click to modify or remove the selected rule. Enabled / Disabled: Activate or deactivate the selected rule. **External Port:** Enter the port to which requests will be forwarded. **Internal Port:** Enter your port here. **Internal Address:** Enter your IP address. Protocol: Select the protocol used for this rule. New: Click to create a new rule. Fields will be cleared. After creating a rule, click this button to include the Add: new rule in the Port Forwarding Rules list.

Click to apply changes after editing or deleting a rule.

TR-Multi Series 3-20

**Update:** 

#### **Port Filtering**

This feature allows the radio to block requests to and from devices behind the router. A list of the devices filtered appears at the bottom of the window.



**Enable Port Filtering:** Click to apply the rules enabled from the Filter list.

> WAN / LAN: Select the network.

Filter Rule ID: Enter the filter rule ID here to retrieve its information.

Edit / Delete: Click to modify or eliminate the selected filter.

Allow / Deny: The rule can either allow or deny ports.

> New: Click to create a new filter. Fields will be cleared and you may enter the information for the new filter.

After creating a filter, click this button to include the Add:

new filter in the Filter list.

Source IP Range: Enter the range of IP addresses on the LAN side where

the rule would apply.

**Destination IP Range:** Enter the range of IP addresses on the WAN side

where the rule would apply.

**Source Port Range:** Enter the range of ports on the LAN side where the

rule would apply.

**Destination Port** Enter the range of ports on the WAN side where the Range: rule would apply.

**ICMP Type:** This allows you to block certain types of ICMP as a

prevention against port scanning and some viruses.

Protocol: Select the protocol used for this rule.

**Update:** Click to apply changes after editing or deleting a filter.

3-21 TR-Multi Series

# Appendix A: Grounding and Lightning Protection Information

### What is a proper ground?

This antenna must be grounded to a proper earth ground. According to the National Electrical Code Sections 810-15s and 810-21, the grounding conductor shall be connected to the nearest accessible locations of the following:

- The building or structure grounding electrode
- The grounded interior metal water piping system
- The power service accessible means external to enclosure
- The metallic power service raceway
- The service equipment enclosure
- The grounding electrode conductor

### Why is coiling the LMR or Cat 5 bad?

The myth is that lighting follows the path of least resistance. It actually follows the path of least impedance. Coiling cables creates an air-wound transformer, which lowers the impedance. This means you are in fact making your radios a more appealing target for surges.

### What standard does Tranzeo Wireless equipment meet?

This radio exceeds International Standard IEC 61000-4-5 when properly grounded. For a copy of the full testing report, see Report Number TRL090904 - *Tranzeo Surge Protection board* located on the Tranzeo website (www.tranzeo.com).

### Is lightning damage covered by the warranty?

No. Lightning is not covered by the warranty. If you follow the instructions, your chances of lightning damage are greatly reduced, but nothing can protect a radio from a direct lightning strike.

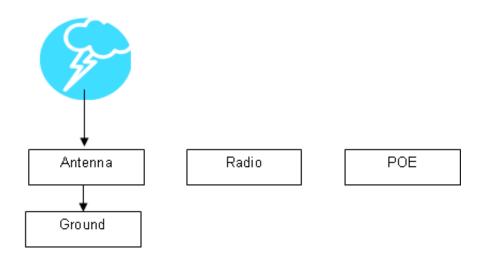
TR-Multi Series A-1

### Where to ground the device?

This radio must be grounded at the pole and at the POE. This is because the radio is between the exterior antenna and the POE ground. See the examples below.

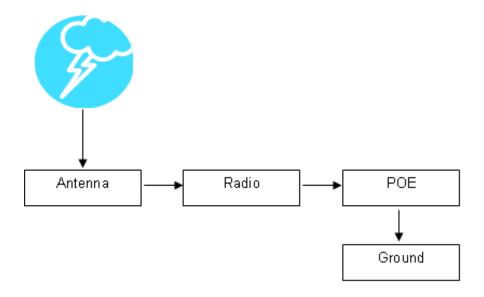
### **Grounded Radio**

A grounded radio causes the surge to pass directly to ground, bypassing the radio.



### **Ungrounded Radio**

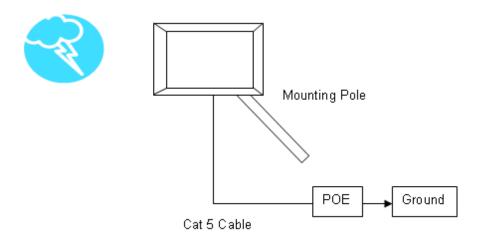
An ungrounded radio causes the surge to pass through the radio. In this case, the radio most likely will be damaged.



TR-Multi Series A-2

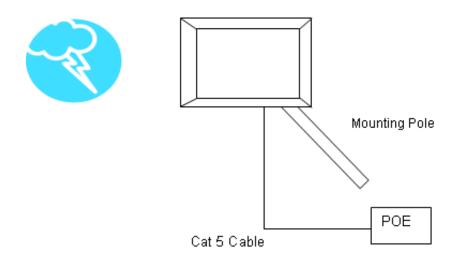
### **Grounded POE**

In this case, the surge will be picked up by the Cat 5 cable and since the POE is grounded, the route for the surge is through the POE to ground.



### **Ungrounded POE**

In this case, the surge will be picked up by the Cat 5 cable and since the POE is not grounded, the route for the surge is through the radio to the antenna, and out through the building.



TR-Multi Series A-3

## Appendix B: Product Specification

Features							
Standard	802.11a/b	802.11a/b					
Frequency Range		2412 – 246	2412 – 2462 MHz; 5280 – 5320 MHz; 5745 – 5825 MHz				
Radio Mode		Customer	Premise Equ	ipment			
Data Range &	Modulation	11Mbps &	5.5Mbps CC	K, 2Mbps DQPSK, 1	I Mbps DBPSK		
Communication	on Method	Half-Duple	Х				
Transmit Pow	er	23 dBm (2	.4 GHz), 17 (	dBm (5 GHz)			
Receiver Sens	sitivity	-90dBm @	11Mbps (2.4	4GHz), -76dBm @ 5	4 Mbps (5 GHz)		
Polarization		Horizontal	or Vertical				
		Anten	nas				
Model	Туре	Wind L	oad (N)	Beamwidth			
Wiodei	Туре	100 mph	125 mph	Horizontal	Vertical		
TR-Multi-N	N-Connector	105	165	N/A	N/A		
TR-Multi-2	16dBi (2.4 GHz), 20dBi (5 GHz) Panel	182	285	18.2° (2.4 GHz ) 10.5° (5 GHz)	18.2° (2.4 GHz ) 10.5° (5 GHz)		
		Manage	ment				
Remote Confi	guration	Based on IP Address					
Device Manag	jement	Windows Utility, Web-Based Management					
Protocol Supp	Protocol Supported		TCP/IP				
Security		40 bits and 128 bits WEP encryption, Access Control address filter (MAC), WPA encryption					
Ethernet Connector		10/100 Bas	10/100 BaseT (water tight RJ-45)				
Operating Ter	Operating Temperature		-65°C to +60°C				
Warranty		2 year depot					
Dimensions							
TR-Multi-N		13" X 10-1/8" (radio only)					
TR-Multi-2	TR-Multi-2		16" X 14-1/4" (radio only)				
Power Supply							
Standard AC Wall Plug Input: 120V 60Hz Output: 18V, 1000mA							
Optional		Input: 120\	AC Wall Plug Input: 120V 60Hz Output: 24V, 1000mA				
Specifications are subject to change without notice. Subject to local regulations.							

TR-Multi Series B-1

## Appendix C: Protocol List

Dec	Keyword	Protocol	Dec	Keyword	Protocol
0	HOPOPT	IPv6 Hop-by-Hop Option	51	AH	Authentication Header for IPv6
1		Internet Control Message	52	I-NLSP	Integrated Net Layer Security
2	ICMP IGMP	Internet Control Message Internet Group Management	53	SWIPE	IP with Encryption
3	GGP	Gateway-to-Gateway	54	NARP	NBMA Address Resolution
3 4	IP	IP in IP (encapsulation)	55	MOBILE	IP Mobility
			56	TLSP	Transport Layer Security using
5	ST	Stream Transmission Central	50	TLSF	Kryptonet key management
6	TCP	Transmission Control CBT	E 7	CKID	SKIP
7	CBT		57 E0	SKIP	ICMP for IPv6
8	EGP	Exterior Gateway Protocol	58	IPv6-ICMP	
9	IGP	private interior gateway	59	IPv6-NoNxt	No Next Header for IPv6
10	BRM	BBN RCC Monitoring	60	IPv6-Opts	Destination Options for IPv6
11	NVP-II	Network Voice Protocol	61	CETD	any host internal protocol
12	PUP	PUP	62	CFTP	CFTP
13	ARGUS	ARGUS	63	CATEVDAY	any local network
14	EMCON	EMCON	64	SAT-EXPAK	SATNET and Backroom EXPAK
15	XNET	Cross Net Debugger	65	KRYPTOLAN	Kryptolan
16	CHAOS	Chaos	66	RVD	MIT Remote Virtual Disk
17	UDP	User Datagram	67	IPPC	Internet Pluribus Packet Core
18	MUX	Multiplexing	68	0	any distributed file system
19	DCN-MEAS	DCN Measurement	69	SAT-MON	SATNET Monitoring
20	HMP	Host Monitoring	70	VISA	VISA Protocol
21	PRM	Packet Radio Measurement	71	IPCV	Internet Packet Core Utility
22	XNS-IDP	XEROX NS IDP	72	CPNX	Computer Protocol Network Executive
23	TRUNK-1	Trunk-1	73	СРНВ	Computer Protocol Heart Beat
24	TRUNK-2	Trunk-2	74	WSN	Wang Span Network
25	LEAF-1	Leaf-1	75	PVP	Packet Video Protocol
26	LEAF-2	Leaf-2	76	BR-SAT-MON	Backroom SATNET Monitoring
27	RDP	Reliable Data Protocol	77	SUN-ND	SUN ND PROTOCOL-Temporary
28	IRTP	Internet Reliable Transaction	78	WB-MON	WIDEBAND Monitoring
29	ISO-TP4	ISO Transport Class 4	79	WB-EXPAK	WIDEBAND EXPAK
30	NETBLT	Bulk Data Transfer	80	ISO-IP	ISO Internet Protocol
31	MFE-NSP	MFE Network Services	81	VMTP	VMTP
32	MERIT-INP	MERIT Internodal Protocol	82	SECURE-VMTP	SECURE-VMTP
33	SEP	Sequential Exchange	83	VINES	VINES
34	3PC	Third Party Connect	84	TTP	TTPord Protocol
35	IDPR	Inter-Domain Policy Routing Protocol	85	NSFNET-IGP	NSFNET-IGP
36	XTP	XTP	86	DGP	Dissimilar Gateway Protocol
37	DDP	Datagram Delivery	87	TCF	TCF
38	IDPR-	IDPR Control Message Transport Proto	88	EIGRP	EIGRP
	CMTP		89	OSPFIGP	OSPFIGP
39	TP++	TP++ Transport Protocol	90	Sprite-RPC	Sprite RPC Protocol
40	IL	IL Transport Protocol	91	LARP	Locus Address Resolution
41	IPv6	lpv6	92	MTP	Multicast Transport Protocol
42	SDRP	Source Demand Routing	93	AX.25	AX.25 Frames
43	IPv6-Route	Routing Header for IPv6	94	IPIP	P-within-IP Encapsulation
44	IPv6-Frag	Fragment Header for IPv6	95	MICP	Mobile Internetworking Control
45	IDRP	Inter-Domain Routing	96	SCC-SP	Semaphore Communications Sec.
46	RSVP	Reservation Protocol	97	ETHERIP	Ethernet-within-IP Encapsulation
47	GRE	General Routing Encapsulation	98	ENCAP	Encapsulation Header
48	MHRP	Mobile Host Routing Protocol	99		any private encryption scheme
49	BNA	BNA	100	GMTP	GMTP
50	ESP	Encap Security Payload for IPv6			

TR-Multi Series C-1

Dec	Keyword	Protocol	Dec	Keyword	Protocol
101	IFMP	Ipsilon Flow Management	121	SMP	Simple Message Protocol
102	PNNI	PNNI over IP	122	SM	SM
103	PIM	Protocol Independent Multicast	123	PTP	Performance Transparency
104	ARIS	ARIS	124	ISSIS	ISIS over IPv4
105	SCPS	SCPS	125	FIRE	
106	QNX	QNX	126	CRTP	Combat Radio Transport
107	A/N	Active Networks	127	CRUDP	Combat Radio User Datagram
108	IPComp	IP Payload Compression	128	SSCOPMCE	
109	SNP	Sitara Networks Protocol	129	IPLT	
110	Compaq-Peer	Compaq Peer Protocol	130	SPS	Secure Packet Shield
111	IPX-in-IP	IPX in IP	131	PIPE	Private IP Encapsulation within IP
112	VRRP	Virtual Router Redundancy	132	SCTP	Stream Control Transmission
113	PGM	PGM Reliable Transport	133	FC	Fibre Channel
114		any 0-hop protocol	134	RSVP-E2E-IG	NORE
115	L2TP	Layer Two Tunneling Protocol	135		Mobility header
116	DDX	D-II Data Exchange (DDX)	136	UDPLite	
117	IATP	Interactive Agent Transfer	137	MPLS-in-IP	
118	STP	Schedule Transfer Protocol	138-252		Unassigned
119	SRP	SpectraLink Radio Protocol	253		Use for experimentation and testing
120	UTI	UTI	254		Use for experimentation and testing
			255		Reserved

TR-Multi Series C-2

## Appendix D: Common TCP Ports

Visit <a href="http://www.iana.org/assignments/port-numbers">http://www.iana.org/assignments/port-numbers</a> for a full list of well known port numbers.

Keyword	Port	Description
ECHO	7	Echo
SYSTAT	11	Active Users
QOTD	17	Quote of the day
MSP	18	Message Send Protocol
FTP-DATA	20	File Transfer (Data Channel)
FTP	21	File Transfer (Control)
TELNET	23	Telnet
SMTP	25	Simple Mail Transfer
NAME	42	TCP Nameserver
BOOTPS	67	Bootstrap Protocol Server
BOOTPC	68	Bootstrap Protocol Client
TFTP	69	Trivial File Transfer
WWW	80	World Wide Web
KERBEROS	88	Kerberos
POP3	110	TCP post office
NNTP	119	USENET
NFS	2049	Network File System
SIP	5060, 5061	SIP

TR-Multi Series D-1

### Appendix E: Channel Allocations

The following tables list the channel numbers and center frequencies used for 802.11a and 802.11b/g. Note that while all of these frequencies are in the unlicensed ISM and U-NII bands, not all channels are available in all countries. Many regions impose restrictions on output power as well as indoor and outdoor use on some channels. These regulations are rapidly changing, so always check your local regulations before transmitting.

These tables show the center frequency for each channel. Channels are 22 MHz wide in 802.11b/g and 20 MHz wide in 802.11a.

802.11b/g					
Channel #	Center Frequency (GHz)	Channel #	Center Frequency (GHz)		
1	2.412	8	2.447		
2	2.417	9	2.452		
3	2.422	10	2.457		
4	2.427	11	2.462		
5	2.432	12	2.467		
6	2.437	13	2.472		
7	2.442	14	2.484		

802.11a					
Channel #	Center Frequency (GHz)	Channel #	Center Frequency (GHz)		
34	5.170	52	5.260		
36	5.180	56	5.280		
38	5.190	60	5.300		
40	5.200	64	5.320		
42	5.210	149	5.745		
44	5.220	153	5.765		
46	5.230	157	5.785		
48	5.240	161	5.805		

TR-Multi Series E-1

### Appendix F: Quality of Service Configuration (QoS)

Tranzeo Wireless Technologies' software ensures a consistently high quality online experience through the use of powerful Quality of Service (QoS) mechanisms. The key to making this applicable in a WISP environment is the Intelligent Stream Handling, a patent-pending algorithm that autonomously manages the flow of traffic going to the Internet without the need for user configuration. As a result, real-time, interactive traffic—such as gaming, VoIP, and video teleconferencing—is automatically given the appropriate priority when other users and applications use the connection. In addition, Intelligent Stream Handling minimizes the impact of large packet, lower priority traffic on latency-sensitive traffic and eliminates delays. Tranzeo software effectively eliminates the lag and breakup problem in online gaming and other voice and video applications.

In today's broadband environment, the impact of just one data stream running in parallel with a real-time application can be quite dramatic. Using NetIQ's Chariot VoIP test measurement over a connection, it can be demonstrated that introducing a single FTP transfer in the upstream direction will reduce the Mean Opinion Score (MOS) for a G.729 VoIP codec from a very good 4.4 to a completely unacceptable level of 1 immediately. Using the same scenario with Tranzeo's QoS enabled, the voice quality remains consistently high with an MOS of 4.4, and maintains that level even with multiple FTP streams.

#### **Automatic Traffic Classification**

Tranzeo software has the capability of continually monitoring and classifying traffic on the Internet connection, and dynamically adjusting the way individual streams are handled at any point in time. This enables latency-sensitive traffic—such as voice, games, or even web page requests—to be given a relatively high priority. As a result, these packets are sent to their destination first, reducing delay and jitter. Less time-sensitive traffic—such as email or file transfers—are sent at lower priority. Since Intelligent Stream Handling operates automatically without the need for user configuration, it is able to effectively use 255 priority levels for fine-grained control of the packet streams.

### **Rate Matching**

A process called "rate matching" determines the bandwidth of the broadband uplink automatically so that it can shape the traffic to smooth the flow between the router and the Internet. This eliminates the potential bottlenecks and delays that can be caused by "bursty" data traffic.

#### **Dynamic and Adaptive Link Fragmentation**

Low priority traffic is also fragmented to reduce the latency and jitter that can be introduced by long packets. Intelligent Stream Handling adjusts the fragment size based on the uplink speed and also stops fragmenting long packets when no latency-sensitive traffic is waiting to be sent, to improve the overall efficiency of the broadband link and ensure voice can sustain a high MOS rating.

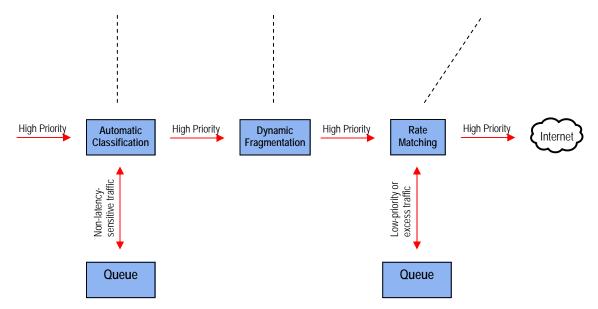
TR-Multi Series F-1

### **QoS Block Diagram**

Tranzeo software has the capability of continually monitoring and classifying traffic on the Internet connection, and dynamically adjusting the way individual streams are handled at any point in time. This enables latency-sensitive traffic, such as voice, games or even web page requests, to be given a relatively high priority. As a result, they are sent to their destination first, reducing delay and jitter. Less time-sensitive traffic such as email or file transfers are de-prioritized.

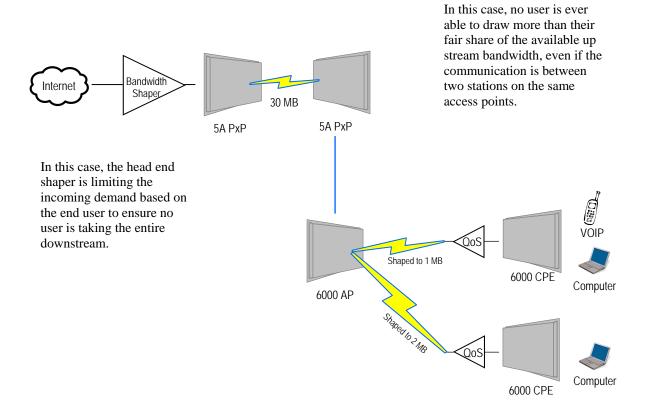
Intelligent Stream Handling adjusts the fragment size based on the uplink speed and also stops fragmenting long packets when no latency-sensitive traffic is waiting to be sent, to improve the overall efficiency of the broadband link and ensure voice can sustain a high MOS (Mean Opinion Score) rating.

A process called "rate matching" determines the bandwidth of the broadband uplink automatically so that it can shape the traffic to smooth the flow between the router and the Internet. This eliminates the potential bottlenecks and delays that can be caused by "bursty" data traffic.



TR-Multi Series F-2

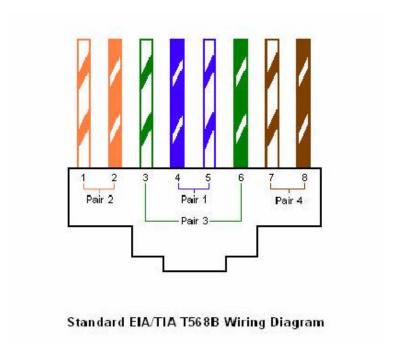
### **Network QoS Example**



TR-Multi Series F-3

### Appendix G: Wiring Standard

TIA/EIA-568-B is a set of standards for cabling telecommunications products and services. Follow these standards, as described in the diagram below, to wire the Cat 5 cable during installation of the Tranzeo radio (see Step 3 in Chapter 2: Hardware Installation - Installing the Ethernet Cable).



TR-Multi Series G-1