

# TruVision 11/31 Series Wi-Fi IP Camera Installation Guide

P/N 1072907-EN • REV B • ISS 24APR15

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## Manufacturer

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## Certification



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio technician for help.

## CC Caution

To assure continued compliance, use only shielded interface cables when connecting to computer or peripheral devices. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference
- (2) This Device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### **Federal Communication Commission (FCC) Radiation Exposure Statement**

This equipment complies with FCC radiation exposure set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20 cm (8 inches) during normal operation.

#### **CAN ICES-3 (B)/NMB-3(B)**

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
  - (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
- Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body

Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps

## R&TTE Compliance Statement

This equipment complies with all the requirements of DIRECTIVE 1999/5/CE OF THE EUROPEAN PARLIAMENT AND THE COUNCIL OF 9 March 1999 on radio equipment and telecommunication terminal Equipment and the mutual recognition of their conformity (R&TTE). The R&TTE Directive repeals and replaces in the directive 98/13/EEC (Telecommunications Terminal Equipment and Satellite Earth Station Equipment) as of April 8, 2000.

### Safety

This equipment is designed with the utmost care for the safety of those who install and use it. However, special attention must be paid to the dangers of electric shock and static electricity when working with electrical equipment. All guidelines of this and of the computer manufacture must therefore be allowed at all times to ensure the safe use of the equipment.

### National Restrictions

This device is intended for home and office use in all EU countries (and other countries following the EU directive 1999/5/EC) without any limitation except for the countries mentioned below:

Country	Restriction	Reasons/remarks
Bulgaria	None	General authorization required for outdoor use and public service
France	Outdoor use; limited to 10 mW e.i.r.p. within the band 2454-2483.5 MHz.	Military Radiolocation use. Refarming of the 2.4 GHz band has been ongoing in recent years to allow current relaxed regulation. Full implementation planned 2012
Luxembourg	None	General authorization required for network and service supply(not for spectrum).

Annex 3 B and A Wideband Data Transmission systems 2400.0-2483.5 MHz:

Country	Restriction	Reasons/remarks
Norway	Implemented	This subsection does not apply for the geographical area within a radius of 20 km from the centre of Ny-Ålesund.
Italy	Implemented	The public use is subject to general authorization by the respective service provider.
Russian Federation	Limited implementation	<b>1. SRD with FHSS modulation</b> 1.1. Maximum 2.5 mW e.i.r.p.

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1.2. Maximum 100 mW e.i.r.p.  
Permitted for use SRD for outdoor applications without restriction on installation height only for purposes of gathering telemetry information for automated monitoring and resources accounting systems. Permitted to use SRD for other purposes for outdoor applications only when the installation height is not exceeding 10 m above the ground surface. 1.3 maximum 100 mW e.i.r.p. indoor applications.

**2. SRD with DSSS and other than FHSS wideband modulation**

2.1. Maximum mean e.i.r.p. density is 2 mW/MHz. Maximum 100 mW e.i.r.p.

2.2. Maximum mean e.i.r.p. density is 20 mW/MHz. Maximum 100 mW e.i.r.p. It is permitted to use SRD for outdoor applications only for purposes of gathering telemetry information for automated monitoring and resources accounting systems or security systems.

2.3. Maximum mean e.i.r.p. density is 10 mW/MHz. Maximum 100 mW e.i.r.p. indoor applications.

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Ukraine	Limited implementation	e.i.r.p. ≤100 mW with built-in antenna with amplification factor up to 6 dBi.
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The following information shall also be included in the case of radio equipment intentionally emitting radio waves:

- (a) frequency band(s) in which the radio equipment operates;
- (b) maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates.



**2012/19/EU (WEEE directive):** Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info).





**2006/66/EC (battery directive):** This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: [www.recyclethis.info](http://www.recyclethis.info).

**Contact  
information**

For contact information, see [www.interlogix.com](http://www.interlogix.com) or [www.utcssecurityproducts.eu](http://www.utcssecurityproducts.eu).

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# Introduction

## Product overview

This is the installation guide for TruVision 11-31 Series Wi-Fi IP camera models:

- TVW-1103 (1.3MPX Wi-Fi, 2.8mm lens, Grey, PAL)
- TVW-3103 (1.3MPX Wi-Fi, 2.8mm lens, Grey, NTSC)
- TVW-1104 (1.3MPX Wi-Fi, 2.8mm lens, White, PAL)
- TVW-3104 (1.3MPX Wi-Fi, 2.8mm lens, White, NTSC)
- TVW-1105 (3MPX Wi-Fi, 2.8mm lens, Grey, PAL)
- TVW-3105 (3MPX Wi-Fi, 2.8mm lens, Grey, NTSC)
- TVW-1106 (3MPX Wi-Fi, 2.8mm lens, White, PAL)
- TVW-3106 (3MPX Wi-Fi, 2.8mm lens, White, NTSC)
- TVW-1116 (3MPX Wi-Fi, 6mm lens, White, PAL)
- TVW-3116 (3MPX Wi-Fi, 6mm lens, White, NTSC)

## Installation

This section provides information on how to install the cameras.

### Installation environment

When installing your product, consider these factors:

- **Electrical:** Install electrical wiring carefully. It should be done by qualified service personnel. Always use a proper PoE switch or a 12 VDC UL listed Class 2 or CE certified



power supply to power the camera. Do not overload the power cord or adapter.

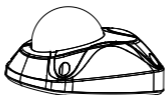
- **Ventilation:** Ensure that the location planned for the installation of the camera is well ventilated.
- **Temperature:** Do not operate the camera beyond the specified temperature, humidity or power source ratings. The operating temperature of the camera is between -30 to +60°C (-22 to 140°F). Humidity is below 90%.
- **Moisture:** Do not expose the camera to rain or moisture, or try to operate it in wet areas. Turn the power off immediately if the camera is wet and ask a qualified service person for servicing. Moisture can damage the camera and also create the danger of electric shock.
- **Servicing:** Do not attempt to service this camera yourself. Any attempt to dismantle or remove the covers from this product will invalidate the warranty and may also result in serious injury. Refer all servicing to qualified service personnel.
- **Cleaning:** Do not touch the sensor modules with fingers. If cleaning is necessary, use a clean cloth with some ethanol and wipe the camera gently. If the camera will not be used for an extended period of time, put on the lens cap to protect the sensors from dirt.

## Package contents

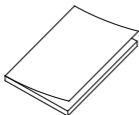
Check the package and contents for visible damage. If any components are damaged or missing, do not attempt to use the unit; contact the supplier immediately. If the unit is returned, it must be shipped back in its original packaging.

## IP wedge camera

Camera



Installation manual



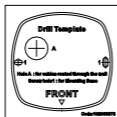
CD with Configuration Manual and TruVision Device Finder



Template A for mounting with the converter pan



Template B for mounting without the converter pan



Screws



Drywall anchor  
 $\Phi 7.5 \times 24.5\text{mm}$  (3 pcs)



Screw M4  
(4 x 25mm (3 pcs))



Water joint: provide water resistance to network connection.



12 VDC connector: DC jack socket to terminal connectors with positive and negative indicators.



Screws C: M4×8, 2pcs



Tamper-resistant hex wrench



Lens alignment tool



Converter pan



WEEE and battery disposal



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**CAUTION:** Use direct plug-in UL listed power supplies marked Class 2/CE certified or LPS (limited power source) of the required output rating as listed on the unit.

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**CAUTION:** Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

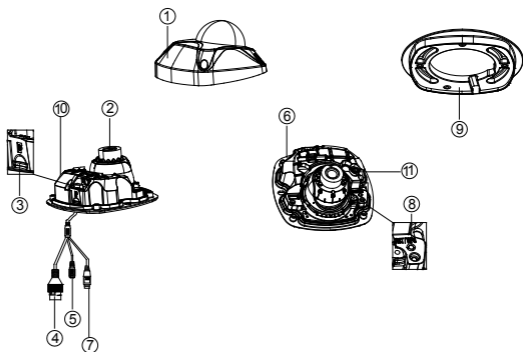
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## Cable requirements

For proper operation, adhere to the following cable and power requirements for the cameras. Category 5 cabling or better is recommended. All network cabling must be installed according to applicable codes and regulations.

## Camera description

Figure 1: IP wedge camera



- |                           |                         |
|---------------------------|-------------------------|
| 1. Camera cover/housing   | 7. Alarm and Audio port |
| 2. Lens                   | 8. Reset/WPS button     |
| 3. SD card                | 9. Converter pan        |
| 4. Ethernet RJ45 PoE port | 10. Antenna             |
| 5. Power supply           | 11. Microphone          |
| 6. Base                   |                         |

## Setting up the camera

**Note:** If the light source where the camera is installed experiences rapid, wide variations in lighting, the camera may not operate as intended.

### To quickly put the camera into operation:

1. Prepare the mounting surface.
2. Mount the camera using the appropriate fasteners. See “Mounting the wedge camera” on page 21.
3. Set up the camera’s network and streaming parameters so that the camera can be controlled over the network. For further information, please refer to the “TruVision IP Camera Configuration Manual”.
4. Program the camera to suit its location. For further information, please refer to the “TruVision 11/31 Series IP Camera Configuration Manual”.

## Setting up Wi-Fi transmission

For setting up the Wi-Fi transmission, please refer to the “TruVision 11/31 Series IP Camera Configuration Manual” for details.

### Wi-Fi transmission distance

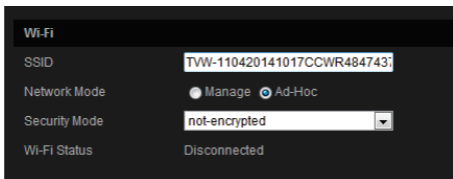
The Wi-Fi transmission distance/range of the camera is approximately 50 m (164 ft.) in open air applications.

**Note:** The transmission distance may vary due to the presence of physical obstacles, such as trees, walls, elevators, fire doors, furniture, etc. Avoid very solid walls and metallic objects in the transmission path. Other Wi-Fi networks (for example Wi-Fi, WiMAX) operating on 2.4 GHz and certain types of devices (e.g., microwave oven point-to-point Wi-Fi transmission) can

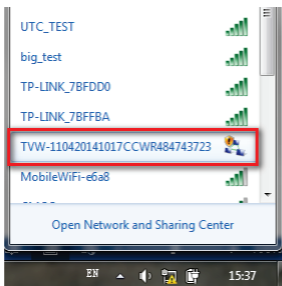
cause interference with your network. The result would lead to a reduction in transmission distance/range.

## Access the camera via a Wi-Fi network (Ad-Hoc mode)

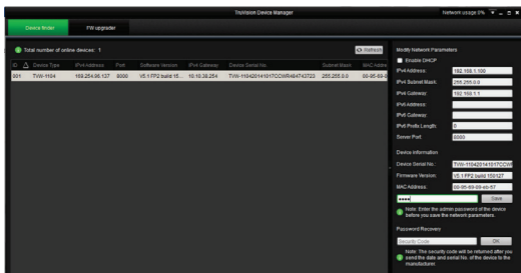
**Note:** The camera is in Ad-Hoc mode by default. The SSID is the serial number.



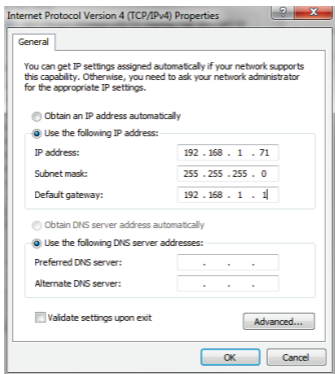
1. Power up the camera.
2. From your computer, search for the SSID that was set up for the camera for Ad-Hoc mode. Select the SSID to connect the camera.



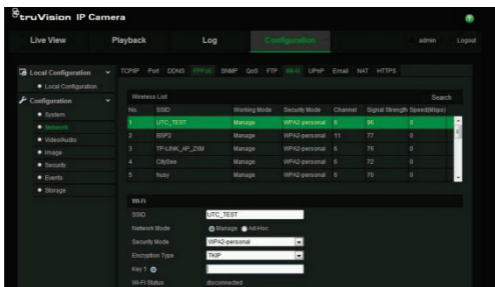
- When connected, open TruVision Device Finder or Device Manager and change the IP address of the camera to that of the same subnet of the router.



**Note:** The computer Wi-Fi IP address should also be in the same subnet.

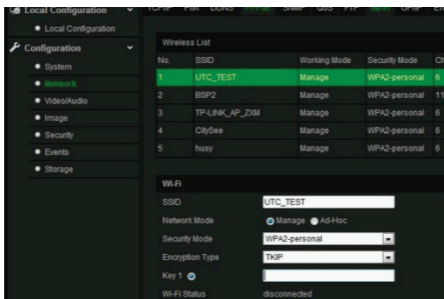


4. Log on the camera via web browser and browse to the Wi-Fi page.

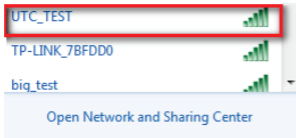


5. Select the desired Wi-Fi and enter the key, if required.

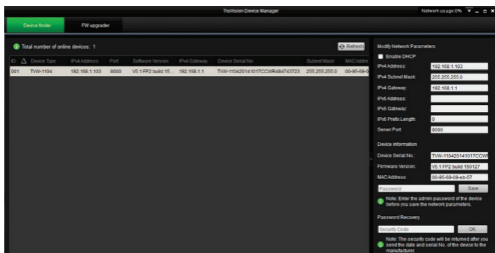




- Click **Save** to save the settings.
- When the camera is connected to the router, the ad-hoc is disconnected. On the laptop, select the Wi-Fi router and connect it.



- Open the device finder to check the WLAN IP address of the camera. Log in to the camera to see live view.



## Access the camera via a network cable

When configuring the Wi-Fi settings for the first time, connect the camera to the router via a network cable and then open the web browser to complete the Wi-Fi setup by clicking **Save**.

When the Wi-Fi Status changes from “Disconnected” to “Connected”, the Wi-Fi connection is set up successfully.

The screenshot shows the configuration page for a TruVision IP camera. The 'Configuration' tab is active, and the 'Wi-Fi' sub-tab is selected. The 'Wireless List' table displays the following data:

No.	SSID	Working Mode	Security Mode	Channel	Signal Strength	Speed(Mbps)
1	UTC_TEST	infrastructure	WPA2-personal	1	100	150
2	davind3	infrastructure	WPA2-personal	4	94	150
3	TP-LINK_SoftWare	infrastructure	WPA2-personal	11	93	150
4	HRVQ21090102000000492	infrastructure	NONE	11	86	54
5	TP-LINK_AP_ZXM	infrastructure	WPA2-personal	6	84	150

The 'Wi-Fi' configuration section shows the following settings:

- SSID: UTC\_TEST
- Network Mode:  Manage  Ad-Hoc
- Security Mode: WPA2-personal
- Encryption Type: AES
- Key 1: 19871023
- Wi-Fi Status: UTC\_TEST Connected

The 'WPS' section includes the following options:

- Enable WPS
- PBC connection:
- Use router PIN code:
- Router PIN code:
- Use Camera PIN Code
- PIN Code: 0345678

## WPS

The camera provides WPS (Wi-Fi Protected Setup) feature to easily set up a Wi-Fi connection to a Wi-Fi router.

WPS

Enable WPS

PBC connection

Use router PIN code

SSID

Router PIN code

Use Camera PIN Code

PIN Code

**PBC mode:** Push the WPS button on the Wi-Fi router. The WPS indicator will flash. (The WPS settings may be different per device. Please refer to the Wi-Fi router User Manual for details). Then check the **PBC** checkbox and click the **Connect** button. The camera and the Wi-Fi router are automatically connected.

**PIN mode:** The PIN code is printed on the Wi-Fi router device. Enter the PIN code in the **Router PIN Code** bar and check the **Use Router PIN Code**. Then click **Connect** to connect the camera to the Wi-Fi router.

You can generate the PIN code on the camera side and configure the Wi-Fi router to finish the connection setting. (Please check the Wi-Fi router User Manual for details). Please note that the PIN code expiration time is 120 seconds.

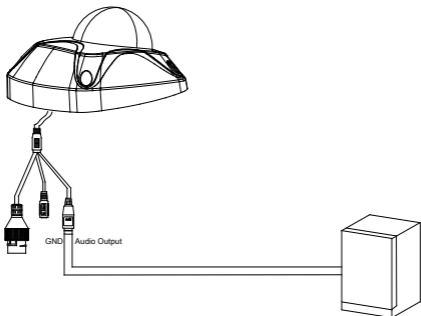
## Accessing the SD card

Insert a Micro SD card with up to 64GB for local storage as a backup in case, for example, the network fails (see Figure 1 on page 11). The SD card is not supplied with the camera.

Video and log files stored on the Micro SD card can only be accessed via the web browser. You cannot access the card using TruVision Navigator or a recording device.

## Connecting a speaker

The camera has a built-in microphone to collect audio input signal. For audio output, please connect an external speaker to the Audio Output and GND interface of the camera. The speaker is not supplied with the camera.

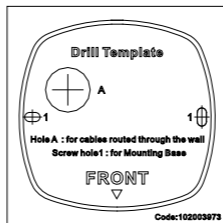


**Note:** The speaker need be powered correctly with a power supply. Please check the speaker specification and user manual for more details.

## Mounting the wedge camera

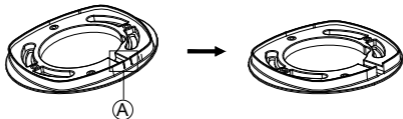
To mount the wedge camera on a wall or ceiling:

1. Drill the holes for the mounting hardware in the mounting surface using the supplied drill template. To route the cables from the base of the camera, drill a cable access hole in the mounting surface.

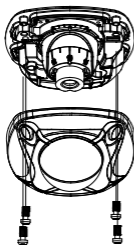


2. Mount the converter pan to the mounting surface (optional).

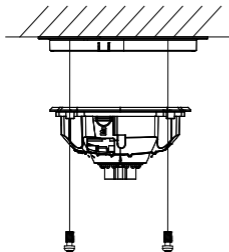
**Note:** If required, you can remove the tab (A) on the side of the converter pan to pass the cables through.



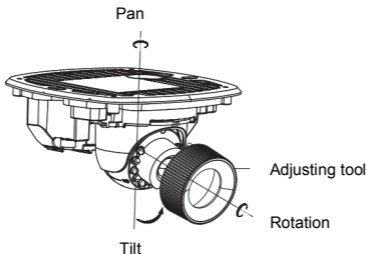
3. Loosen the screws with the tamper-resistant hex wrench (supplied) to remove the camera cover.



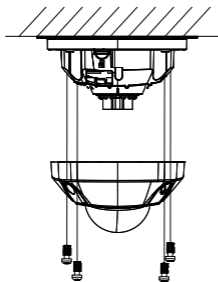
4. Mount the camera base to the converter pan or mounting surface, depending on the installation.



5. Use the supplied lens alignment tool to adjust the pan [ $\pm 30^\circ$ ], tilt [0 to  $80^\circ$ ], and rotation direction [0 to  $360^\circ$ ].



6. Re-attach the dome cover to the camera.



## Using the camera with a recorder

Please refer to the recorder user manuals for instructions on connecting and operating the camera with these systems.

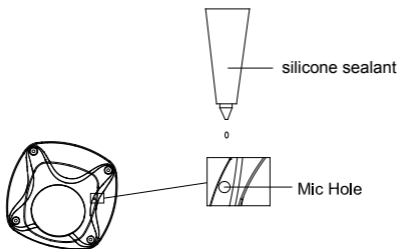


## Using the camera with TruVision Navigator

A camera must be connected to an Interlogix NVR or hybrid DVR in order to be operated by TruVision Navigator. Please refer to the TruVision Navigator user manual for instructions on operating the camera with the TruVision Navigator.

## Ensuring corrosion resistance

For normal outdoor or indoor applications, the camera has an IP66 dust and water protection rating. Please follow the installation instructions in the manual to mount the camera as required.



When installing the camera in a corrosive environment, such as marine ships, coastal sites, or chemical factories, please use silicone sealant (purchased separately) to seal the microphone hole. The typical cure time is about one to two hours in the temperature range between 40 and 100°F (5 and 40°C).

The camera housing and hardware are designed and manufactured to ensure corrosion protection. However, it is necessary to seal the cable connection during the installation work. Following all local codes, use electrical tape or a corrosion-resistant conduit box to connect the cables as required.

**Note:** Sealing the microphone hole impacts the sensitivity of camera audio input.

## Specifications

### TruVision IP wedge cameras

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#### Electrical

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Voltage input	12 VDC, PoE (IEEE 802.3af)
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Power consumption	Max. 5 W
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#### Wi-Fi parameters

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Wi-Fi standard	IEEE802.11b/g/n
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Frequency range	2.4 to 2.4835 GHz
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Communication bandwidth	Support 20/40 MHz
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Security	64/128-bit WEP, WPA/WPA2, WPA-PSK/WPA2-PSK, WPS
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Transmission rate	11b: 11Mbps, 11g: 54Mbps, 11n: up to 150Mbps
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Transmission range	Up to 50 m * It varies depending on the actual working environment.
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Transmit output power	11b: 17±1.5 dBm @ 11Mbps 11g: 14±1.5 dBm @ 54Mbps 11n: 12.5±1.5 dBm
<b>Miscellaneous</b>	
Connectors	DC jack flying lead, RJ45 flying lead
Operating temperature	-30 to +60°C (-22°F to +140°F)
Dimensions (L × W × H)	98 × 89 × 329 mm (3.86 × 3.49 × 12.94 in.)
Weight	407 g (0.89 lbs.)
Environmental rating	IP66

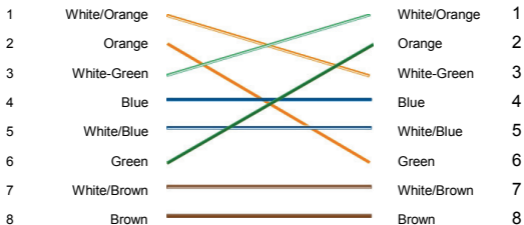
## Pin definitions

There are eight wires on a standard UTP/STP cable and each wire is color-coded. The following graphics show the pin allocation and color of straight and crossover cable connection:

**Figure 2: Straight-through cable**

1	White/Orange		White/Orange	1
2	Orange		Orange	2
3	White-Green		White-Green	3
4	Blue		Blue	4
5	White/Blue		White/Blue	5
6	Green		Green	6
7	White/Brown		White/Brown	7
8	Brown		Brown	8

**Figure 3: Cross-over cable**



Please make sure your connected cables have the same pin assignment and color as above before deploying the cables in your network.

