Keypad Lights

The CapTel keypad lights up for easy dialing in dark environments. You can set the keypad lights to go off when your CapTel is not in use. When set to "off" the keypad lights will go off after approximately 30 seconds of non-use. The default setting is Keypad Lights On.

Settings → **General Settings** → **Keypad Lights On**

Language

You can set CapTel menus and captions to be in Spanish or English. The default setting is English.

Settings → **General Settings** → **English** or **Spanish**

Setting the Ringer Volume

You can turn the Ringer Volume up to a setting you hear best. The default setting is five (5).

Settings → **Sounds** → **Ringer Volume**

Adjusting the Ringer Pitch

You can adjust the frequency of the CapTel ringer to a High, Medium, or Low range that you hear best. The default setting is Med.

Settings → **Sounds** → **Ringer Pitch**

Tone Control

You can adjust the frequency of the sound coming through the CapTel handset to a frequency range that you hear best. Select from Low, Medium, High, or Customizable Frequency Ranges. To customize the frequency range, see page 29 for instructions.

Settings → **Sounds** → **Tone**

Time & Date

You can adjust the time and date displayed on your CapTel phone screen. Touch the white area around the date/number that you want to change.

Settings → **Time and Date**

About Your CapTel Phone

Provides details about how your CapTel phone is set up to help with troubleshooting issues.

Settings → **About**

CAPTEL 2400i INDEX

Answering a call....26
with captions....26
on an extension phone....26

Answering Machine....49
erase messages....52, 53
play messages....51
play messages aloud/silent....58
record personal greeting....54
see captions....51, 52, 58
set number of rings....57
turn on/off....50

Audio Jacks....11

Buttons....8,9
captions....6,9
CUST SERV....6,9
dialing pad....6,8
flash....6,8
home....6,9
mute....6,9
redial....6,8
tone....6,8
volume....6,8

Calls....23
make/answer calls....24, 26
use Call History....47

Call History....44
dial from....47
review calls....45
review captions from call....46
erase....48

Call waiting....8

Captions....4, 27, 31-41, 46,71
button....6,9
change font size....38
change font color....39
erase....37
how captions scroll....41
In Spanish....13, 72
review during a call....34
review after a call....35
review captions of previous call....46
save captions after hanging up....36
turn on/off....32

Contacts....59
add new....60
add picture to contact....60, 62, 64, 65
remove picture from contact....??
editing....62
erase a contact....63
dial from....61

Conversation Memory....IFC, 34

Corrections....33
change color....39

Customer Service button....6, 9
calling for help....22, 43, BC
Spanish customer service....??

Dialing....23
by picture....65
dialing 9 in an office setting....47
from Call History....47
from Contact list....61
from Favorites....68
from number pad....24
with Speed Dial....65

Display Screen....6, 41
adjust brightness....42, 70
screen timeout....42, 70
night mode....70

Flash button....8

Flasher 71
set the ring flasher 71

Headset 11
use with CapTel 11,28

Indicator Lights 8, 9, 27
on keypad 72
mute 9, 27
volume 8, 27
ring flasher 71

Internet 12, 15-18
connecting to the Internet 15
requirements 12
using a router 15,16
using WiFi 17

Keypad 6
lights 72
dialing from 24

Language 13, 72
Spanish 13, 72
English 13, 72

Messages, Answering Machine 51
play messages 51
erase messages 52
play aloud/silent 58

Mute button 6,9

Neckloop 11
use with CapTel 11,28

Network 15
WiFi 17
change settings 17
available networks 17
view saved networks 18

Reading captions 31
after hang up 35
during a call 34
from previous call 46

Redial button 6,8

Reset (problem solving) xx

Ringer 72
ring flasher 71
adjust volume 72
turn ringer off 72
adjust pitch 72

Ring flasher 71

Scroll, captions across display 41
smooth scrolling 41
word-by-word scrolling 41

Settings 69-73

Setup 12
help with set up 22
requirements 12
using a router 15,16
using wireless/WiFi 17-18

Spanish 13, 72
captions 13, 72
customer service in Spanish ..... ??

Speed dial 65
adding contact to 65
adding picture to 64
dialing from 65
erasing contact from 63

Time & Date 19, 73

Tone Control 28, 73
adjust during a call 28
customize Tone setting 29

Volume 8
adjust during a call 27
button 6, 8
save conversation volume 71
Ringer volume 72

WiFi/Wireless network 17, 18
view saved networks 18
enter network manually 17
remove saved network ..... ??

FCC Information

Compliance Statement (Part 15.19)

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Warning (Part 15.21)

Changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Interference Statement (Part 15.105b)

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure (OET Bulletin 65)

To comply with FCC/IC exposure requirements for mobile transmitting devices, this transmitter should only be used or installed at location where there is at least 20 cm separation distance between the antenna and all persons.

To comply with FCC/IC RF exposure limits for general population/uncontrolled exposure, the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

CapTel is the latest innovation from Ultratec.

Ultratec, Inc.
450 Science Drive
Madison, WI 53711
(888) 269-7477 V/TTY
(866) 670-9134 (Spanish CapTel Customer Service)
Email: CapTel@CapTel.com • Fax: (608) 204-6167 • Web: www.CapTel.com

©2013 Ultratec, Inc. All rights reserved.
Ultratec and CapTel are registered trademarks of Ultratec, Inc.

Getting Help

If you have any questions as you use your new CapTel 2400i, we're here to help. Use any of these ways to contact us:

Pick up the handset and press **(CUST SERV)** to automatically speed dial directly to our helpful Customer Service team. If you are in an office setting, you may need to dial a number such as "9" first to get an outside line first and then press **(CUST SERV)**. *(Available 24 hours a day, 7 days a week. Customer Service is closed on major holidays.)*

Help materials are also available online at our website.

Phone: 1-888-269-7477 *(Available 24 hours a day, 7 days a week)*

FAX: (608) 204-6167

Mail: CapTel Customer Service
450 Science Drive
Madison, WI 53711

Email: CapTel@CapTel.com

Online: www.CapTel.com
(Live Chat help available at our website)