

# **Using Your Phone**

	From a cordless handset	From a handset speakerphone
Making a call	<ol> <li>Pick up the handset from the cradle.</li> <li>Press [[/flash].</li> <li>Listen for the dial tone.</li> <li>Dial the number.</li> <li>Pick up the handset from the cradle.</li> <li>Dial the number.</li> <li>Press [[/flash].</li> </ol>	1) Pick up the handset from the cradle. 2) Press [■◀))]. 3) Listen for the dial tone. 4) Dial the number. OR 1) Pick up the handset from the cradle. 2) Dial the number. 3) Press [■◀))].
Answering a call	1) Pick up the handset. (If AutoTalk is on, the phone will answer when you pick up the handset from the cradle.)  2) Press [[/flash]. (If Any Key Answer is on, you can also press any key on the dial pad.)	1) Pick up the handset. 2) Press [■◀))].
Hanging up	Press [i]] or return the handset to the cradle.	







# Making a Call from the Phonebook

- 1) With the phone in standby, press [ 🔰 ] to open the phonebook.
- 2) Find the phonebook entry you want to call (see Finding a Phonebook Entry on page 25).
- 3) Press [[/flash] or [■◀))] to dial the number.

Note: You can also press [[/flash] or [■4))] before you open the phonebook. Find the phone number you want to dial, and then press [Select/menu].

#### Chain dialing from the phonebook

If you often have to enter a series of digits or a code number during a call, you can save that code number to a phonebook entry. When your call connects, just use the phonebook to transmit the saved code number. (This is referred to as chain dialing.)

- 1) Enter the code number (up to twenty digits) into the phonebook (see Creating Phonebook Entries on page 24). Be sure to enter the code number into the phonebook exactly as you would enter it during a call.
- 2) During a call, when you hear the prompt that tells you to enter the code number, press [ 🗘 ].
- 3) Use [▲] or [▼] to select the phonebook entry that contains the digits you want to send.
- 4) Press [Select/menu]. The phone sends the digits of the code number exactly as you saved them in the phonebook entry.

# Switching to the Handset Speakerphone During a Call

To switch a normal call to the speakerphone, press [••)] on the handset. To switch from a speakerphone call to a normal call, press [••)].



# Using Caller ID, Call Waiting, and Redial Lists

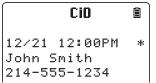
If you subscribe to Caller ID service from your phone company, your phone will show you the caller's phone number and name (if available) whenever a call comes in. If you subscribe to Caller ID on Call Waiting, the phone will also show you the name and the number of any call that comes in while you're on the line.

# **Using the Caller ID List**

You can store up to thirty Caller ID numbers in each handset. Caller ID records are stored from newest to oldest. Once your Caller ID list is full, the oldest record will be automatically deleted when a new call is received. When you have new Caller ID records [[ID] icon appears on the display.

To open the Caller ID list, press [[ID] (on the right side of the four-way key). The phone will show the number of new Caller ID records (that is, records you have not reviewed yet) and the total number of stored records. Use [] and [] to scroll through the list. (New records have an asterisk next to the received time.)

# CiO E Caller ID> New : 1 Total:30

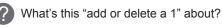


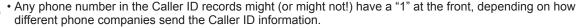


## Making a Call from a Caller ID Record

- 1) With the phone in standby, press [[ID] to open the Caller ID list.
- 2) Use [▲] and [▼] to find the Caller ID record you want to dial.
- 3) If you need to add (or delete) a "1" to the beginning of the displayed phone number, press [\*/tone].
- 4) Press [[/flash] or [■◀))] to dial the number.

Note: You can also press [[/flash] or [•4))] before you open the caller ID list. Find the phone number you want to dial, and then press [Select/menu].





• The phone dials the number exactly as it appears in the Caller ID record.





• If the phone number is a long distance or toll call, but the Caller ID record does not have a "1" in front of the number, press [\*/tone] to add it. If the phone number is a local or non-toll call, but the Caller ID record has a "1" in front of the number, press [\*/tone] to delete it.

#### Seven-digit dialing

If you can make a local call by dialing only seven digits instead of ten, you can tell the phone to hide your local area code in the Caller ID list; any calls from outside your area code will show all ten digits. This setting applies to the base and all handsets currently connected to the same base.

To program your local area code:

- 1) Press [Select/menu].
- 2) Select the GLOBAL SETUP menu, and then the AREA CODE submenu.
- 3) Use the number keypad ([0] through [9]) to enter a three-digit area code. If an area code has already been stored, it appears in the display. Press [Int'com/clear] to delete the stored code, and then enter a new one.
- 4) Press [Select/menu]. You will hear a confirmation tone.

Note: If you have multiple bases, select the base before programming the area code (see page 14).

- The phone uses the stored area code as a filter. When a call comes in, the phone compares the incoming area code to the code programmed on the phone. If the two codes match, the handset hides the area code in the Caller ID list.
- When you are reviewing the Caller ID list, you can show the hidden area code by pressing [#]. Press [#] again to hide the area code.
- When you dial from a Caller ID record or store a Caller ID record in the phonebook, the phone dials or stores the digits exactly as they appear on the display. If you need to use ten digits, be sure to press [#] to show the area code before you dial or store the number. (See page 26 to store a Caller ID record in the phonebook.)

# **Deleting Caller ID Numbers**

To delete only one Caller ID number, press **[[ID]** when the phone is in standby, and then find the number you want to delete. Press **[Select/menu]** and select DELETE ENTRY. When the phone asks you to confirm, select YES.

To delete all the Caller ID numbers, press **[[ID]** when the phone is in standby, and then press **[Select/menu]**. When the phone asks you to confirm, select YES.

Notes: • When you delete a Caller ID number, you delete it permanently.

• Caller ID numbers are stored separately in each handset. Deleting a record from one handset will not delete the record from any other handsets.

# **Using Call Waiting**

If you have Call Waiting service and a second call comes in when you are on the phone, a call waiting tone will sound. Press [[/flash] to accept the waiting call. There is a short pause, and then you will hear the new caller. To return to the original caller, press [[/flash].

Note: You must subscribe to Call Waiting service for this feature to operate. Not all features are available in all areas.

# Redialing a Number

You can guickly redial the last five numbers dialed on each handset.

- 1) With the phone in standby, press the [ \( \subseteq /pause \)] to open the redial list.
- 2) Use [▲] and [▼] or [∠/pause] to scroll through the redial list.
- 3) When you find the number you want to dial, press [[/flash] or [•4))].

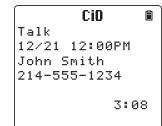
Notes: • If the number exceeds 32 digits, only the first 32 digits are retained in redial memory.

- If the redial memory is empty, EMPTY appears in the display and you will hear a beep.
- You can also press [[/flash] or [=4))] before you open the redial list. Find the phone number you want to dial, and then press [Select/menu].

# **Deleting a Redial Record**

If you want to delete a phone number from the redial list, follow the steps below:

- 1) With the phone in standby, press [ \_\_\_)/pause] .
- 2) Use [ and [ ] to scroll through the redial list.
- 3) When you find the redial number you want to delete, press [Select/menu] and select DELETE ENTRY.
- 4) When the phone asks you to confirm, select YES. The redial number is deleted.





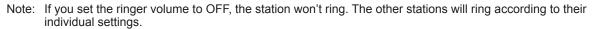


# Adjusting the Ringer, Earpiece and Speaker Volume

# **Adjusting the Ringer Volume**

You can choose from four ringer volume settings (off, low, medium, and high) separately on each handset or the base.

- With the phone in standby, press [▲] or [▼] on the handset or press [+] or [-] on the base. The display shows the current volume level and the station sounds the ringer at that level.
- Use [▲] on the handset or [+] on the base to make the ringer volume louder or
   ▼] on the handset or [-] on the base to make it softer or turn it completely off.
- 3) When you hear the ringer volume level you want to use, stop pressing keys. The station will use the new ringer volume starting with the next incoming call.



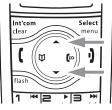




While the phone is ringing, press [☑/mute] or [¹] on the handset or [▶/■] on the base to mute the ringer for this call. The phone will ring again on the next call. (The handset must be off the cradle to mute the ringer.)

# **Adjusting the Earpiece Volume**

You can choose from six volume levels for the handset earpiece. To adjust the earpiece volume while on a call, press [ ] (to make it louder) or [ ] (to make it softer). The handset display shows the current volume level for the earpiece.







# **Adjusting the Speaker Volume**

#### **Handset Speaker:**

You can choose from six volume levels for the handset speaker while on a speakerphone call or when the handset is accessing the answering system. To adjust the handset speaker volume, press [] (to make it louder) or [] (to make it softer). The handset display shows the current volume level for the handset speaker.

Note: The handset earpiece and the handset speaker have separate volume settings.

#### Base Speaker:

You can choose from ten volume levels for the base speaker when the answering system announces or plays a message. To adjust the base speaker volume, press [ $\blacktriangle$ ] (to make it louder) or [ $\blacktriangledown$ ] (to make it softer).

# **Adjusting the Audio Tone**



If you aren't satisfied with the audio quality of your phone, you can adjust the Audio Tone of the earpiece while on a call. Your phone gives you three audio tone options: low, natural and high; the default setting, Natural Tone, is recommended for hearing aid users. Audio tone adjustments only apply to the earpiece, not the speakerphone.

To adjust the audio tone:

- 1) While on a call, press [Select/menu].
- 2) Move the cursor to select AUDIO TONE, and then press [Select/menu].
- 3) Move the cursor to select desired option (HIGH TONE, NATURAL TONE, or LOW TONE), and then press [Select/menu]. Selected option appears in the display for two seconds, and then the display returns to normal.





# Finding a Lost Handset

To locate a misplaced handset, press [find] on the base when the phone is in standby. The handsets connected to the paging base will beep for one minute, and PAGING appears on the handset display. To cancel paging, press [find] again or any key on the found handset.

Note: Handsets that are not currently connected to this base will not be paged.

# **Using Hold, Conference and Transfer**

# Placing a Call on Hold

- 1) During a call, press [Int'com/clear] to place the caller on hold. If you leave a caller on hold for more than ten seconds, the display screen will read, LINE ON HOLD.
- 2) To return to the party on hold, press [(/flash) or [=4))]. The phone will return to the holding party.

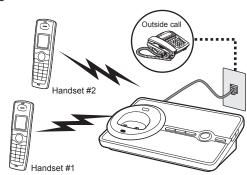
Notes: • You can only place a caller on hold for five minutes. Once five minutes has passed, that party's line will be disconnected and the phone will return to standby.

• While a call is on hold, Call Waiting and CID on Call Waiting do not work.

# Conferencing

If you have more than one handset, up to three people can participate in a conference call. A three-way conference call consists of an outside line and two handsets. You can easily join a call already in progress. The handsets must be currently connected to the same base (see page 14).

- 1) Press [[/flash] or [•4))] to join the call.
- 2) To hang up, return the handset to the cradle or press [1]. The other party will still be connected to the call.









# Transferring a Call

You can transfer a call from one handset to another. The handsets must be currently connected to the same base (see page 14).

- 1) During a call, press [Int'com/clear].
- 2) Use [▲] or [▼] to select the handset you want to transfer the call to, and then press [Select/menu]. Select ALL to page all other handsets. The call will automatically be placed on hold, and a paging tone sounds. To cancel the transfer, press [[/flash] or [=4))].
- 3) When another handset accepts the transferred call, you will be disconnected. If you want to rejoin the call, press [[/flash] or [■4))] again.

#### Answering a transferred call

When a handset receives a call transfer, it sounds a paging tone; handsets also show the ID of the handset that is paging. To accept the call transfer:

- 1) To answer the page and speak to the transferring handset, press [[/flash] or [Int'com/clear].
  - Note: If AutoTalk is on, the handset will automatically answer the page when you pick up the handset from the cradle. If Any Key Answer is on, you can also press any key on the handset's dial pad.
- 2) To accept the call and speak to the caller, press [[/flash]] on the receiving handset.
- 3) When you accept the transferred call, the transferring handset will be disconnected.

Only the first handset to answer the transfer page will be connected to the call. If the transfer page is not picked up within one minute, the operation will be canceled.





# **Using Special Features**

# **Privacy Mode**

Privacy mode prevents other handsets from interrupting while you're on a call. As long as your handset is in privacy mode, other handsets can't join your call or make any calls of their own: their displays will show UNAVAILABLE.

- 1) While on a call, press [Select/menu].
- 2) Select CALL PRIVACY. PRIVACY MODE ON appears in the display for two seconds; **P** appears and remains in the display until the feature is turned off.

To turn privacy mode off, repeat the procedure listed above. PRIVACY MODE OFF appears.

# **Using the Intercom**

You can use the intercom to talk to another handset without using the phone line. The handsets must be currently connected to the same base (see page 14).



# Making an intercom page

- 1) With the phone in standby, press [Int'com/clear].
- 2) Use [▲] or [▼] to select the handset you want to talk with, and then press [Select/menu]. Select ALL to page all other handsets.
- 3) To cancel the intercom page, press [1].

Notes: Intercom paging will be cancelled if any of the following things occur:

- You receive an outside call or an intercom page while selecting the other handset.
- You do not select a handset within thirty seconds.
- Your handset is out of range (OUT OF RANGE appears in the display).
- The party does not answer the page within one minute.
- The party is busy.
- The party is out of range (UNAVAILABLE appears in the display).



#### Answering an intercom page

When the intercom page tone sounds, the display will show the ID of the handset that is paging.

1) Press [[/flash] or [int'com/clear] on the handset, or [i=())].

Note: If AutoTalk is on, the handset will automatically answer the page when you pick up the handset from the cradle. If Any Key Answer is on, you can also press any key on the handset's dial pad.

2) To hang up an intercom call, press [1].

# **Muting the Microphone**

Mute turns off the microphone so the caller can't hear you. This only works while you are on a call.

- 1) Press [竺/mute]. MUTE ON and I appear in the display; I remains while muting is on.
- 2) To cancel muting, press [ /mute] again. MUTE OFF appears.



# **Tone Dialing Switch Over**

If your phone is set to pulse dialing, you can temporarily switch to tone dialing after the call connects. This feature is useful when you need tone dialing to use automated menu systems, such as telephone bank tellers, telephone prescription refills, customer support menus, etc. Make your call normally. Once your call connects, press [\*/tone] on the handset. Any digits you enter from then on will be sent with tone dialing. When this particular call ends, the phone automatically returns to pulse dialing.

See Changing the dial mode on page 11 for instructions on setting your phone for pulse or tone dialing.





# **Using a Voice Mail Service**

If you subscribe to a voice mail service, you can use your phone to access your voice mailbox. When there are messages waiting in your voice mailbox, the new message LED on the handset flashes and M appears in the handset display.

Note: This notification feature supports the voice mail service that uses Frequency Shift Keying (FSK) for the message notification signal only.

If you store your access number and password (provided by the voice mail service you subscribe to) in your phonebook, you can quickly dial in and retrieve your messages. (See page 24.)

#### Resetting the voice message waiting indicator

When you receive a new voice mail message, the new message LED on the top of the handset flashes and x appears in the handset display. In the event your message waiting light gets out of sync with your phone company's voice messaging system, you can manually reset it back to the "No messages waiting" state.

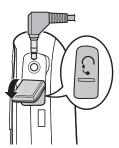
1) Press and hold [find] on the base for five seconds.

Note: The handsets connected to the base will start to beep, however, keep pressing for five seconds.

2) A beep sounds and the message alert tone is reset.

# **Installing the Optional Headset**

Your phone may be used with an optional headset. To use this feature, insert the headset plug into the headset jack. Your phone is ready for hands-free conversations. (Headsets may be purchased by calling the Uniden Parts Department. See the back cover page for contact information.)









**•**(i)

6:SelectGreeting

7:RecNewGreeting

1:Repeat

4:Delete

2:Play

3:Skip

5:Stop



# **Setting Up the Answering System**

You can set up your answering system's features from the handset. Only one handset at a time can access the answering system menus.

Note: If you set from a handset and you have multiple bases, select the base with answering system you want to access (see page 14).

# **Recording a Personal Greeting**

Your answering system comes with a pre-recorded outgoing message or greeting that plays when you receive a call: "Hello, no one is available to take your call. Please leave a message after the tone." You can record your own personal outgoing greeting. Your recorded greeting must be between two seconds and thirty seconds long.

- 1) Press [\( \subseteq \)/mute]. The system announces the number of new and old messages, then starts to play the messages unless it has no messages.
- 2) Press [5] to stop the announcements or message playback. You will hear intermittent beeps indicating that the system is in the command waiting mode.
- 3) Press [8] to start the recording. The system announces, "Record greeting." Begin recording after the announcement.
- 4) When you finish recording, press [8] again or press [5]. You will hear a confirmation tone, and your recorded greeting plays back for you.

# Selecting a Greeting

Once you have recorded a personal greeting, the phone automatically switches to your personal greeting. You can also switch back and forth between the pre-recorded greeting and your own greeting at any time.

- 1) Press [ mute]. The system announces the number of new and old messages, then starts to play the messages unless it has no messages.
- 2) Press [5] to stop the announcements or message playback. You will hear intermittent beeps indicating that the system is in the command waiting mode.









- 3) Press [6]. The system plays the current greeting.
- 4) To keep this greeting: Do nothing.

  To switch to the other greeting: Press [6] while the system is playing the current greeting.
- 5) Each time you press [6], the system switches between the pre-recorded and the personal greeting. The last greeting you hear is used as the current greeting.

# **Deleting Your Personal Greeting**

You can delete your personal greeting from the base. You cannot delete the pre-recorded greeting.

- 1) Press [ mute]. The system announces the number of new and old messages, then starts to play the messages unless it has no messages.
- 2) Press [5] to stop the announcements or message playback. You will hear intermittent beeps indicating that the system is in the command waiting mode.
- 3) Press [6]. The system plays the current greeting. Switch to your personal greeting if necessary. (See the previous section to switch the greeting.)
- 4) While the personal greeting is playing, press [4].
- 5) The system announces "Greeting has been deleted," and switches back to the pre-recorded greeting.

# **Selecting the Language for Announcements**

You can select the language of your answering system announcements. The default system language is English.

- 1) Press [Select/menu].
- 2) Select ANSW. SETUP, and then the ANSW LANGUAGE submenu.
- 3) Move the cursor to choose a language.

for US models: Choose ENGLISH or ESPAÑOL (Spanish). for Canadian models: Choose ENGLISH or FRANÇAIS (French).

4) Press [Select/menu]. You will hear a confirmation tone.



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# **Setting the Number of Rings**

The ring time setting allows you to set the number of rings the caller hears before your answering system plays the outgoing message. You can set the ring time to answer after two, four, or six rings. If you enable the Toll Saver (TS) setting, the answering system picks up after two rings if you have new messages, and after four rings if there are none. This way, if you make a long distance call to check your messages, you can hang up after the third ring to avoid long distance billing charges.

- 1) Press [Select/menu].
- 2) Select the ANSW. SETUP menu, and then the RING TIME submenu.
- 3) Move the cursor to select a ring time (TOLL SAVER, 2 TIMES, 4 TIMES, or 6 TIMES).
- 4) Press [Select/menu]. You will hear a confirmation tone.

# **Setting the Record Time (or Announce only)**

You can choose how long callers have to record a message. Set the record time to 1 MINUTE or 4 MINUTES to limit the time for incoming messages. If you set the record time to ANNOUNCE ONLY, the answering system answers the call but prevents callers from leaving a message.

- 1) Press [Select/menu].
- 2) Select the ANSW. SETUP menu, and then the RECORD TIME submenu.
- Move the cursor to select a record time (1 MINUTE, 4 MINUTES, or ANNOUNCE ONLY).
- 4) Press [Select/menu]. You will hear a confirmation tone.

While your answering system is set to ANNOUNCE ONLY, the **message counter** LED on the base displays "A." If you are using the prerecorded greeting, the system automatically switches to the following message: "Hello, no one is available to take your call. Please call again." If you are using a personal greeting, the system continues to use that greeting.



Record Time

Announce Only

1 Minute

4 Minutes







# **Activating the Message Alert**

The message alert feature sounds a short alert tone every fifteen seconds whenever you have a new message.

To turn on the message alert:

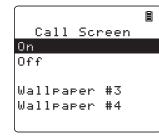
- 1) Press [Select/menu].
- 2) Select the ANSW. SETUP menu, and then the MESSAGE ALERT submenu.
- 3) Move the cursor to select ON or OFF.
- 4) Press [Select/menu]. You will hear a confirmation tone.



# **Activating the Base Call Screen**

With the call screen feature, you can listen to callers as they leave a message without answering the call.

- 1) Press [Select/menu].
- 2) Select the ANSW. SETUP menu and then the CALL SCREEN submenu.
- 3) Move the cursor to select ON or OFF.
- 4) Press [Select/menu]. You will hear a confirmation tone.







# **Using the Answering System**

# **Turning Your Answering System On and Off**

	From the base	From the handset
Turning On	<ol> <li>With the phone in standby, press [on].</li> <li>The system announces "Answering System is on" and plays the current greeting.</li> <li>The message counter LED displays the number of messages stored in memory. If the counter flashes, then you have new messages waiting.</li> </ol>	1) Press [Select/menu]. 2) Select the ANSW. SETUP menu, and then the ANSWER SETUP submenu. 3) Move the cursor to select ON. 4) Press [Select/menu]. You will hear a confirmation tone.
Turning Off	<ol> <li>With the phone in standby, press [on].</li> <li>The phone announces "Answering System is off."</li> <li>The message counter LED is no longer illuminated.</li> </ol>	<ol> <li>Press [Select/menu].</li> <li>Select the ANSW. SETUP menu, and then the ANSWER SETUP submenu.</li> <li>Move the cursor to select OFF.</li> <li>Press [Select/menu]. You will hear a confirmation tone.</li> </ol>

Note: If the answering system announces "No remaining time" when you turn it on, the memory is full (the **message counter** LED also shows FL). The answering system can't record any new messages until you delete some of the saved ones.







# **Reviewing Messages**

The **message counter** LED on the base displays the number of messages stored in memory. When you have new messages (that you have not listened to yet), the **message counter** LED on the base on the base and the **new message** LED on the handset flash. The answering system plays your new messages first. If you have no new messages, the system plays your old messages. You can review your messages from the base or from the handset:

	From the base	From the handset
Playing new messages	Press [▷□]. The system announces the number of new and old messages, then plays the first new message followed by the day and time it was received. Then the system plays the new messages in the order they were received.	Press [Mute]. The system announces the number of new and old messages, then plays the first new message followed by the day and time it was received. Then the system plays the new messages in the order they were received.
Repeating a message	Press [I once to go to the beginning of the current message. Press [I repeatedly to go back to a previous message.	Press [1] once to go to the beginning of the current message. Press [1] repeatedly to go back to a previous message.
Skipping a message	Press [►►] to go to the beginning of the next message.	Press [3] to go to the beginning of the next message.
Deleting a message	While a message is playing, press [Ø]. The message is permanently deleted.	While a message is playing, press [4]. The message is permanently deleted.
Deleting all messages	While the phone is in standby, press [Ø] . When the system asks you to confirm, press [Ø] again. All messages are permanently deleted.	Not available.
Playing old messages	After you listen to your new messages, press [> □] again to play your old messages.	After you listen to your new messages, press [SM mute] again to play your old messages.
Ending the message review	Press [▷□] to stop the message playback and return to standby.	Press [5] to stop the message playback.  Press [1] to exit the system and return to standby, or press [2] to restart the message playback.





# **Screening Calls**

From the base	From the handset
<ul> <li>While the system is taking the message, simply listen to the caller over the base speaker. (You need to activate the base call screen feature in advance. See page XX.)</li> <li>To mute the call screen and allow the caller to continue leaving the message, press [▶/■].</li> </ul>	<ul> <li>• While the systems is recording the message, press [☑/mute]. If another handset is screening a call, you will hear a beep and you will not be able to screen the call.</li> <li>• To answer the call and speak to the caller, press [[/flash].</li> <li>• To mute the call screen and allow the caller to continue leaving the message, press [i]] or return the handset to the cradle.</li> </ul>

# **Turning Off the Message Alert Tone**

When all new messages are played back, the message alert tone will automatically deactivate. The tone will not deactivate until all new messages are played back. To quickly turn off the tone, press any key on the base.



When you are away from home, you can operate your answering system with any touch-tone telephone.

# Setting a security code or Personal Identification Number (PIN)

To operate your answering system when you are away from home, you will need to enter a two-digit security code or Personal Identification Number (PIN). The default security code is 80.

- 1) Press [Select/menu].
- 2) Select the ANSW. SETUP menu, and then the SECURITY CODE submenu.
- 3) Use the number keypad ([0] through [9]) to enter a two-digit security code (01-99).
- 4) Press [Select/menu]. You will hear a confirmation tone.

# Dialing in to your answering system

Note: If you enter an incorrect security code/PIN three times, you will hear a beep and the answering system will return to standby.





To operate from a remote location, use any touch-tone telephone, and follow these steps:

- 1) Call your telephone number and wait for the system to answer. If the answering system is off, it will answer after about ten rings and sounds a series of beeps.
- 2) During the greeting or the beeps (if answering system is off), press [0] and enter your security code/PIN within two seconds.
- 3) The answering system announces the current time and the number of messages stored in memory. You hear "To play incoming messages, press zero-two. For help, press one-zero" followed by a beep.
- 4) Enter a remote command from the chart below. You have fifteen seconds to enter the first command; after the first command, you have two seconds to enter each command.

If you want to	Press	If you want to	Press
Play incoming messages	[0] then [2] The answering system plays back messages for four minutes, then waits for another command. To continue playing your messages, press [0] then [2] again.	Stop the current operation to enter a different command.	[0] then [5]
Repeat this message	[0] then [1] (after the first four seconds of this message)	Turn the answering system off	[0] then [9]
Go back to the previous message	[0] then [1] during the first four seconds of a message	Turn the answering system on	[0] then [6]
Skip this message	[0] then [3]	Listen to the help prompts	[1] then [0]
Delete this message	[0] then [4]	Exit the system	Hang up.

- 5) When you finish, you will hear intermittent beeps indicating that the system is in the command waiting mode. Enter another command from the chart within fifteen seconds.
- 6) Hang up to exit the system. The answering system automatically returns to its normal standby setting.







# **Maintenance**

# **Specifications**

Operating temperature	32° F to 122° F (0° C to 50° C)		
		Base	Charging cradle
AC adapter	Part number	PS-0009	PS-0007
	Input voltage	120V AC, 60 Hz	120V AC, 60 Hz
	Output voltage	9V DC @ 350mA	9V DC @ 210mA
Battery pack	Part number	BT-1011	
	Capacity	650mAh, 2.4V DC	

#### Notes:

- · Use only the supplied AC adapters.
- Be sure to use the proper adapter for the base and any chargers.
- Do not place the power cord where it creates a trip hazard or where it could become chafed and create a fire or electrical hazard.
- Do not place the base in direct sunlight or subject it to high temperatures.

# **Battery Information**

#### **Battery life**

With average use, your handset battery provides approximately ten hours of talk time and approximately seven days of standby time. You can achieve optimum battery life and performance by returning the handset to the base or charging cradle after each use. When your handset is left off of the cradle, the battery will gradually discharge even if the handset is not being used. The actual talk time duration will be reduced in proportion to the amount of time the handset is off of the cradle.



#### Low battery alert

When the battery pack is very low, the phone is programmed to eliminate functions in order to save power. When LOW BATTERY - CHARGE HANDSET appears in the handset display and the phone is in standby, none of the keys will operate. If you are on a call, complete your conversation as quickly as possible, and return the handset to the cradle.

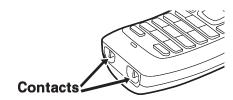
O Low Battery Charge Handset

The battery pack needs to be charged when the empty battery icon appears.

#### Cleaning the charging contacts

To maintain a good charge, clean the charging contacts on the handset once a month. Dampen a cloth with plain water. Gently rub the damp cloth over the charging contacts until all visible dirt is removed. Dry the contacts thoroughly before returning the handset to the cradle.

**Caution:** Do not use paint thinner, alcohol, or other chemical products. Doing so may discolor the surface of the telephone and damage the finish.





# Battery replacement and handling

With average use, your phone's battery should last approximately one year. To order replacement batteries, please contact Uniden's Parts Department. The contact information is listed on the back cover page.

#### Caution:

- Use only battery pack BT-1011.
- Do not remove the batteries from the handset to charge them.
- Never throw the battery into a fire, disassemble, or heat them.
- Do not remove or damage the battery casing.

# **Power Failures**

During a power failure, you will not be able to make or receive calls with the phone. To avoid damage from an electrical spike when the power comes back on, we recommend you unplug your phone during power outages.



# **Troubleshooting**

# **Common Issues**

If your phone is not performing to your expectations, please try these simple steps first. If these steps do not solve your problem, please call our Customer Hotline (see the back cover for contact information).

When you have this problem	Try
The <b>charge</b> LED won't illuminate when the handset is placed in the cradle.	<ul> <li>Checking the AC adapter connection (see page 7).</li> <li>Re-seating the handset in the cradle.</li> <li>Cleaning the charging contacts on the handsets (see page 51).</li> </ul>
The audio sounds weak.	<ul> <li>Moving the handset closer to the base.</li> <li>Moving the handset and/or base away from metal objects or appliances and try again.</li> </ul>
No handsets can make or receive calls.	<ul> <li>Checking the telephone cord connection. If CHECK TEL LINE appears on the handset display, the telephone cord may not be connected correctly (see page 9).</li> <li>Disconnecting the base AC adapter. Wait a few minutes, then reconnect it (see page 7).</li> <li>Changing the dial mode (see page 11).</li> </ul>
A single handset can't make or receive calls (but other handsets can).	<ul> <li>Checking the battery pack connection (see page 6).</li> <li>Charging the battery for 15 to 20 hours.</li> <li>Moving the handset closer to the base.</li> <li>Making sure the line is not in use. If an outside call is already using a line, you cannot use that line to make another outside call.</li> <li>Resetting the handset (see page 54).</li> </ul>







When you have this problem	Try
A handset can make calls, but it doesn't ring or receive a page.	Making sure the ringer isn't turned off (see page 35).
Severe noise interference.	<ul> <li>Keeping all handsets away from microwave ovens, computers, wireless LAN station, remote control toys, wireless microphones, alarm systems, intercoms, room monitors, fluorescent lights, and electrical appliances (see page 5).</li> <li>Moving the base to another location or turn off the source of interference.</li> </ul>
The Caller ID does not display.	<ul> <li>Checking to see if the call was placed through a switchboard.</li> <li>Asking your telephone company to verify your Caller ID service is current. There may be a problem with your Caller ID service.</li> </ul>
I can't register the handset at the base.	<ul><li>Charging the battery for 15 to 20 hours.</li><li>Resetting the handset (see page 54).</li></ul>
The handset doesn't communicate with other handsets.	Register all handsets to the same base, and then select the same base on all handsets (see page 14).
I can't join the conversation.	<ul> <li>Checking to see that there are not two handsets already using the conference feature (see page 37).</li> <li>Checking to see that another handset is not in privacy mode (see page 39).</li> <li>Register all handsets to the same base, and then select the same base on all handsets (see page 14).</li> </ul>
The answering system does not work.	<ul> <li>Checking the AC adapter connection (see page 7).</li> <li>Checking to see if the answering system is turned on (see page 46).</li> </ul>







When you have this problem	Try
The answering system does not record any messages.	<ul> <li>The memory may be full. Delete some or all of the saved messages (see page 47).</li> <li>Checking to see that the message record time is not set to announce only (see page 44).</li> </ul>
The answering system doesn't say what time messages were recorded.	Checking to see if you have set the time (see page 44).
Messages are incomplete.	<ul> <li>The incoming messages may be too long. Ask callers to leave a brief message.</li> <li>The memory may be full. Delete some or all of the saved messages (see page 47).</li> </ul>
I can't hear base or handset speaker during call screening or message playback.	Adjusting the speaker volume on the base or handset (see page 36).     Checking to see if the call screen feature is set to on (see page 45).
I can't access answering system from a remote phone.	<ul> <li>Checking to see if you are using the correct PIN number (see page 48).</li> <li>Checking to see if the touch-tone phone you're using can transmit the tone for at least two seconds. If it cannot, try using a different touch-tone phone.</li> </ul>

# **Resetting the Handset**

You may need to reset your handset in the following instances:

- You lose a handset and purchase a new one.You get the message Registration Failed when you try to register the handset.
- You are unable to register any handsets to the base.
- When you register new handsets to the base, the handset IDs do not match. (For example, the handset registers as "Handset #4" but you only have two handsets.)
- When you are instructed to by one of Uniden's call center representatives.







- 1) Select the base you want to de-register the handset from (see Selecting the Base on page 14).
- 2) Press and hold [1] and [#] for more than five seconds. Select DEREGISTER HS.
- 3) Select the handset which you are operating, and then press [Select/menu].
- 4) The phone will ask you to confirm the deregistration. Select YES. The selected handset will clear its registration information only from the base it is currently connected to, and then delete the link to the base from its own memory.
- 5) When the base information is deleted, the handset displays HANDSET NOT REGISTERED-PLACE HANDSET ON BASE TO REGISTER. SEE YOUR OWNER'S MANUAL FOR HELP.
- 6) Re-register the handset to the base (see Registering Accessory Handsets on page 23).

If the handset cannot contact the base, it will display OUT OF RANGE. Make sure the handset is in range of the base and the base is connected to power; you can also reset the handset without the base (see the next section).

# **Resetting the Handset Without the Base**

If your original base is not available for some reason, you can still reset the handset and use it with another base.

- 1) Press and hold [i] and [#] for at least five seconds.
- 2) Move the cursor to select BASE UNAVAILABLE and then press [Select/menu].
- 3) Select the base which you want to de-register from, and then press [Select/menu]. BASE UNAVAILABLE appears.
- 4) Move the cursor to select YES, and then press [Select/menu]. You hear a confirmation tone, and the handset deletes its own base information without contacting the base. The handset displays HANDSET NOT REGISTERED-PLACE HANDSET ON BASE TO REGISTER. SEE YOUR OWNER'S MANUAL FOR HELP.
- 5) Register the handset to the new base (see Registering Accessory Handsets on page 23).





# **Changing the Line Mode for Multiple Extensions**

Line mode refers to the method that telephones use to signal each other that an extension is in use. Customer service may recommend changing the line mode if you have any of the following problems:

- Your phone keeps ringing after someone answers on an extension phone.
- Your answering system doesn't stop recording when you answer on an extension phone.
- · Caller ID displays briefly and then clears.
- 1) If you set from a handset and you have multiple bases, select the base that is having problems (see page 14).
- 2) Press [Select/menu]. Select the GLOBAL SETUP menu, and then the SET LINE MODE submenu.
- 3) IF INSTRUCTED BY CUSTOMER SERVICE PRESS [SELECT] appears. Press [Select/menu].
- 4) Move the cursor to select TYPE A, TYPE B, or OFF.
- 5) Press [Select/menu]. You will hear a confirmation tone.



During a call, if you move your handset too far from your base, noise may increase. If you pass the range limit of the base, the handset will beep, display OUT OF RANGE, and then go to standby. The base will maintain the connection for thirty seconds after the handset goes out of range. If you move the handset back within range of the base within thirty seconds, press [[/flash] or [I=4))] to pick up the call again.

Note: If it is set to automatically select the available base, the handset will begin searching for another base thirty seconds after going out of range. (see Selecting the Base on page 14).





# **Liquid Damage**

Moisture and liquid can damage your cordless phone.

- If the handset or base is exposed to moisture or liquid, but only the exterior plastic housing is affected, wipe off the liquid, and use as normal.
- If moisture or liquid has entered the plastic housing (i.e. liquid can be heard in the phone or liquid has entered the handset battery compartment or vent openings on the base), follow the steps below:

Handset	Base
Remove the battery cover and leave it off for ventilation.	Disconnect the AC adapter from the base, cutting off electrical power.
<ol> <li>Disconnect the battery pack. Leave the battery cover off and the battery pack disconnected for at least 3 days.</li> </ol>	<ul><li>2) Disconnect the telephone cord from the base.</li><li>3) Let dry for at least 3 days.</li></ul>
<ol><li>Once the handset is completely dry, reconnect the battery pack and the battery cover.</li></ol>	
<ol> <li>Recharge the handset's battery pack for 15 to 20 hours before using.</li> </ol>	



CAUTION: DO NOT use a microwave oven to speed up the drying process. This will cause permanent damage to the handset, base and the microwave oven. After following these steps, if your cordless telephone does not work, please call our Customer Service Hotline (see the back cover page).







# **Precautions!**

Before you read anything else, please observe the following:

#### Warning!

Uniden America Corporation DOES NOT represent this unit to be waterproof. To reduce the risk of fire, electrical shock, or damage to the unit, DO NOT expose this unit to rain or moisture.

# Rechargeable Nickel-Metal-Hydride Battery Warning

- This equipment contains a rechargeable Nickel-Metal-Hydride battery.
- The rechargeable batteries contained in this equipment may explode if disposed of in a fire.
- Nickel is a chemical known to state of California to cause cancer.
- · Do not short-circuit the battery.
- Do not charge the rechargeable battery pack used in this equipment with in any charger other than the one designed to charge this battery pack as specified in the owner's manual. Using another charger may damage the battery pack or cause the battery pack to explode.

Rechargeable Batteries Must Be Recycled or Disposed of Properly.

Uniden works to reduce lead content in our PVC coated cords in our products and accessories.

#### Warning!

The cords on this product and/or accessories contain lead, a chemical known to the State of California to cause birth defects or other reproductive harm. Wash hands after handling.

# **Important Safety Instructions**

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- 3. Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local authorities for possible battery disposal instructions.
- Do not disassemble any component of this product.

#### SAVE THESE INSTRUCTIONS

#### CAUTION

Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions. Do not open or mutilate the battery, and disconnect the battery before shipping this product.





#### The FCC Wants You To Know

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

An applicable Universal Service Order Codes (USOC) certification for the jacks used in this equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the telephone provider. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

Please follow instructions for repairing, if any (e.g. battery replacement section); otherwise do not substitute or repair any parts of the device except as specified in this manual. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. This equipment is hearing aid compatible.

Should you experience trouble with this equipment, please contact Uniden customer service at 800-297-1023. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

NOTICE: According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrestor is recommended.

Changes or modifications to this product not expressly approved by Uniden, or operation of this product in any way other than as detailed by the owner's manual, could void your authority to operate this product.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone.

To insure the safety of users, the FCC has established criteria for the amount of radio frequency energy various products may produce depending on their intended usage. This product has been tested and found to comply with the FCC's exposure criteria. For body worn operation, the FCC RF exposure guidelines were also met when used with the Uniden accessories supplied or designed for this product. Use of other accessories may not ensure compliance with FCC RF exposure quidelines and should be avoided.

The antenna(s) used for the base-unit must be installed to provide a separation distance of at least 20 cm from all persons and must not be collocated or operated in conjunction with any other antenna or transmitter.

If your home has wired alarm equipment connected to a phone line, be





sure that installing the system does not disable your alarm equipment. If you have questions about what will disable alarm equipment, contact your telephone company or a qualified installer.

#### Radio interference

Radio interference may occasionally cause buzzing and humming in your cordless handset, or clicking noises in the base. This interference is caused by external sources such as TV, refrigerator, vacuum cleaner, fluorescent lighting, or electrical storm. Your unit is NOT DEFECTIVE. If these noises continue and are too distracting, please check around your home to see what appliances may be causing the problem. In addition, we recommend that the base not be plugged into a circuit that also powers a major appliance because of the potential for interference. In the unlikely event that you consistently hear other voices or distracting transmissions on your phone, you may be receiving radio signals from another cordless telephone or other source of interference.

Finally, it should be noted that some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

#### Cordless telephone privacy

Cordless telephones are radio devices. Communications between the handset and base of your cordless telephone are accomplished by means of radio waves which are broadcast over the open airways. Because of the inherent physical properties of radio waves, your communications can be received by radio receiving devices other than your own cordless telephone unit. Consequently, any communications using your cordless telephone may not be private.

#### I.C. Notice

#### **Terminal equipment**

NOTICE: This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

**NOTICE**: The Ringer Equivalence Number (REN) for this terminal equipment is marked on the equipment itself. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

#### Radio equipment

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. "Privacy of communications may not be ensured when using this telephone."





# **One Year Limited Warranty**

Important: Evidence of original purchase is required for warranty service. WARRANTOR: UNIDEN AMERICA CORPORATION ("Uniden") ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below. WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits, subassemblies, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty, (E)

used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product. STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by warrantor or its representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit. THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR

A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES.

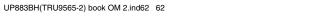
Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty is void outside the United States of America and Canada. PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY: If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). Disconnect the battery from the Product and separately secure the battery in its own separate packaging within the shipping carton. The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

#### **Uniden America Service**

4700 Amon Carter Blvd. Fort Worth, TX 76155







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# **Remote Operation Card**

### **REMOTE OPERATION CARD** Uniden

away from home 1. Call your phone number from a touch-tone phone.

Remote access

- During the outgoing message, press 0 and enter your PIN code. The answering system announces the number of messages stored in memory and the voice prompts.
- 3. To quit, hang up the phone.

#### Turn on the answering system remotely

- 1. Call your phone and let it ring 10 times until you hear a beep. 2. Press 0 and then enter your
- PIN code. 3. Press 0 then 5 to stop the announcement.
- 4. Press 0 then 6 to turn the answering system on.

## REMOTE OPERATION CARD

# Uniden

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----- CUT -----

#### ----- CUT -----REMOTE OPERATION CARD

# **Uniden**°

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# REMOTE OPERATION CARD Uniden

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- 3. Press 0 then 5 to stop the announcement.
- 4. Press 0 then 6 to turn the answering system on.





Task Key Repeat a Message 1 Play Incoming Messages 2 abc (O oper) (O oper) (O oper) 3 def Skip a Message Delete a Message (5 jkl) Stop Operation (6mno)
(9wxyz)
(0oper) Answering System On Answering System Off Help

Task	Key	
Repeat a Message	O oper 1	
Play Incoming Messages	O oper 2 abc	
Skip a Message	Ooper 3def	
Delete a Message	Ooper 4ghi	
Stop Operation	O oper 5 jkl	
Answering System On	Ooper 6mno	
Answering System Off	O oper 9wxyz	
Help	(1 (Ooper)	

-cut-

Task	Key	
Repeat a Message	Ooper 1	
Play Incoming Messages	Ooper 2 abc	
Skip a Message	Ooper 3def	
Delete a Message	Ooper 4ghi	
Stop Operation	Ooper 5 jkl	
Answering System On	Оорег	
Answering System Off	Оорег	
Help	(1 (Ooper)	

-CUT-

Task	Key	
Repeat a Message	Ooper	1
Play Incoming Messages	Ooper	2 abc
Skip a Message	Ooper	3 def
Delete a Message	Ooper	(4 ghi)
Stop Operation	Ooper	(5 jkl
Answering System On	Ooper	(6mno)
Answering System Off	Ooper	(9wxyz)
Help	1	Ooper

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