

Mobile911

- Connects you directly to a 911 operator
- Works anywhere in the US and Canada where analog cellular phones work
- Requires no contracts, monthly service, activation or roaming charges
- Includes a loud 95 decibel panic siren
- No recharging; batteries last up to one year

PACKAGE CONTENTS

Mobile911
4 AAA Alkaline
Belt Clip

CONTROLS

LEFT KEY: Volume adjust

RIGHT KEY: Signal/battery test.

Signal lights, Antenna, Call button, Microphone, Earpiece, Battery compartment, Siren, In-use light

4 AAA Alkaline Batteries

To TEST SIGNAL & BATTERY

Press "signal" button for 1 second

To Call a 911 Operator

Flip down cover, Press Call button until unit beeps and lights flash momentarily, Wait and watch signal lights: FLASHING ORANGE- Searching for cellular signal, SOLID RED- Call cannot be placed because no cellular signal is available, SOLID GREEN- Now dialing a 911 Operator, Listen for Operator

OPTIONAL: Press once to increase volume

To end the call, press the Signal button for one second

PANIC SIREN: Press both buttons until unit beeps

Stop siren: Press both buttons again for 3 seconds

While siren is sounding, you can still dial Operator.

Press and hold the red Call button

The siren will turn off automatically.

IMPORTANT SAFETY INFORMATION

- Most 911 Call Centers do not have the capability to identify the location of a cellular call, unless the caller verbally provides that information. It is important to immediately identify your location to 911 operators when placing an emergency call to 911. Before saying anything else to the 911 operator, give an address and/or any nearby landmarks to help speed assistance.
- Do not hang up until instructed to do so by a 911 operator. If your 911 call somehow gets disconnected, Mobile911's yellow "in use" light will turn off. Mobile911 cannot receive calls, so a 911 operator will be unable to call you back. Simply press and hold the Call button for two seconds to place another 911 call.
- In the unlikely event that you press the Call button and you hear a recorded message, or a 911 operator does not answer, simply press and hold the Signal button to "hang up". Press and hold the Call button again, and Mobile911 will attempt to redial a 911 operator through an alternate cellular carrier. Please feel free to contact customer service with questions or concerns.

Checking Batteries & Availability of Service

Press and hold the "signal" button until unit beeps.

After several flashes and beeps, the lights will display:

Green light - Cellular signal is available

Red light - Cellular signal is unavailable

All lights flash - batteries are weak and must be replaced

The lights will turn off automatically after 60 seconds.

Troubleshooting Problems

- Verify that the batteries are inserted correctly and are not weak.
- After pushing the red Call button until it beeps, look at the lights labeled "signal". If the red signal light becomes solid, this indicates that no signal could be found and your call will not go through to a 911 operator.

INSTALLING BELT CLIP

Insert the belt clip into the slots on each side

Clip removes by releasing one side

Battery Maintenance

When batteries are low, the unit will beep and all lights flash after pressing and holding "signal" button. Check batteries yearly even if the Mobile911 has not been used. Check batteries each time you place a 911 call. Use AAA alkaline batteries only. Never put discarded batteries into a fire or physically damage them. Avoid mixing old and new batteries or mixing different brands.

Maintenance

Clean Mobile911 with a soft, dry cloth. If necessary, dampen the cloth with diluted detergent then dry with a clean cloth.

Caution: Other cleaning chemicals may discolor the surface.

IMPOR TANT MESSAGE PLEASE READ

Mobile911 is not guaranteed to contact emergency services. Mobile911 is intended solely for use in the United States and Canada. 911 emergency services are not available in all areas. Analog cellular service is not available in all areas. Prior to your first use of Mobile911 you should call your local emergency communications office and verify that wireless 911 service is available in your area. You should also remember that the availability of wireless 911 does not mean Mobile911 will always work. If you are in an area with insufficient cellular service, the call cannot be placed. Further, even if you contact emergency services, the emergency service provider may not properly respond. You must also remember to keep fresh batteries in Mobile911. In the United States, current Federal Communications Commission (FCC) Regulations require cellular service providers to pass all 911 calls through to all 911 emergency centers that have requested the calls regardless of whether the call originates from a cellular service provider's paid subscriber. In Canada, cellular service providers currently pass all 911 calls through to 911 centers on a voluntary basis. Should FCC regulations change or if the policy of the Canadian service providers changes, 911 access through Mobile911 may be modified or eliminated. Mobile911 should not be used in Nova Scotia according to Chapter 4 of the Nova Scotia Emergency "911" Act of 1992, which states that no person shall use an automatic dialer to dial the number "911".

90-Day Limited Warranty

WHO IS COVERED? Only the original purchaser is covered. You must have the original sales invoice to obtain warranty service.

WHAT IS COVERED? Mobile911 is warranted to be free from defects in materials and workmanship. Mobile911 IS NOT GUARANTEED TO CONTACT EMERGENCY SERVICES IN ALL INSTANCES.

HOW DO I OBTAIN WARRANTY SERVICE? Contact SecureAlert, LLC at 1-888-809-1253. You will be given a return authorization code and the address to which the defective product may be sent. You must send the defective product and the original sales invoice, postage paid, to SecureAlert, LLC. SecureAlert, LLC will repair or replace the defective product with a new, renewed, or comparable product at no charge to you. SecureAlert, LLC has sole discretion in determining whether to repair or replace the product.

WHAT IS THE WARRANTY PERIOD? The warranty begins on the date you purchased Mobile911 and lasts for ninety (90) days. When the warranty on the original product expires, the warranty on any replacement product also expires.

WHAT IS EXCLUDED? Your warranty does not cover:

- Product damaged by misuse, accident, unauthorized repair, or other causes not within the control of SecureAlert, LLC.
- Reception problems caused by signal conditions or cable or antenna systems outside the unit. SECUREALERT, LLC MAKES NO OTHER WARRANTY EXCEPT AS SPECIFICALLY STATED ABOVE. ANY IMPLIED WARRANTIES INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE NINETY (90) DAY WARRANTY PERIOD.

LIABILITY LIMITATIONS

YOUR EXCUSIVE REMEDY SHALL BE REPAIR OR REPLACEMENT AS STATED ABOVE. IN NO EVENT WILL SECUREALERT, LLC, BE LIABLE TO ANY PARTY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ARISING FROM OR RELATING TO ANY USE OF Mobile911 INCLUDING DAMAGES FOR PERSONAL INJURY OR DAMAGES TO PROPERTY, AND HOWEVER OCCASIONED. SECUREALERT, LLC'S LIABILITY WILL IN NO EVENT EXCEED THE PRICE OF THE UNIT. ANY LAWSUIT OR OTHER ACTION AGAINST SECUREALERT, LLC, IN CONNECTION WITH THE UNIT MUST BE FILED WITHIN ONE YEAR FROM THE DATE OF THE EVENT THAT CAUSED THE LOSS, DAMAGE OR LIABILITY.

Some states do not allow for the exclusion of incidental or consequential damages, so the above exclusion may not apply to you. Depending on your state, you may have other rights or remedies.

Specifications

Modulations: Data/Voice

Frequency Ranged: TX 824.04 MHz to 848.97 MHz / RX: 896.04 MHz to 893.97 MHz

Channel Spacing: 30 kHz

Duplex Spacing: 45 MHz

Operating Temps: -30 to +60 °C

Size: 2 in. (W) x 1 7/32" (D) x 6 1/16" (H)

50.5 mm (W) x 31 mm (D) x 154 mm (H)

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