



Passport™ BTE Guide



Table of Contents

Your Passport™ Hearing Instruments	1
Practical Solutions to Everyday Problems	2
Getting the Most Out of Your Passport™ Hearing Instruments	3
Using the Passport™ BTE Guide	4
Putting Your Passport™ Hearing Instruments on Your Ears	6
Turning Your Passport™ Hearing Instruments On and Off	8
Feedback-Free Listening	9
Replacing the Battery	10
Operating Instructions	12
Assistive Listening Devices.....	23
Caring for Your Passport™ Hearing Instruments	25
Cleaning Your Passport™ Hearing Instruments.....	27
Warnings.....	30
Troubleshooting Guide	32
Warning to Hearing Instrument Dispensers	35

Your Passport™ Hearing Instruments

Hearing Healthcare Professional: _____

Telephone: _____

Model: _____

Serial Number: _____

Replacement Batteries: Size 13

Warranty: _____

Program 1 is the Automatic Program

Program 2 is the manual program for: _____

Program 3 is the manual program for: _____

Program 4 is the manual program for: _____

Date of Purchase: _____

Practical Solutions to Everyday Problems

Congratulations on choosing Passport™ BTE (Behind-the-Ear) hearing instruments. For over 40 years, Unitron has been committed to making life better for people with hearing loss. This means a commitment to developing high-quality hearing solutions that incorporate special features to solve the everyday problems and concerns you have with hearing loss and hearing instruments.

Passport is a premium hearing instrument that delivers superior sound quality, performance, and extraordinary results. Passport BTE hearing instruments offer wireless capability and access to Bluetooth accessories. Passport's automatic program identifies your listening environment and automatically determines hearing instrument settings that are most effective for optimal listening as your listening needs change throughout the day. Three additional manual programs give you added flexibility to meet your particular listening needs. Passport offers you the ability to adjust your personal comfort and clarity settings, giving you greater control of your listening experience. Passport will also learn these adjustments, leading to a more personalized hearing instrument.

Getting the Most Out of Your Passport™ Hearing Instruments

Adjusting to your new hearing instruments will take some time. In the beginning it is important that you do not use the hearing instruments for longer than is comfortable. Depending on your previous experience with hearing instruments, a few hours a day may be enough and then you can increase wearing time gradually. Once you have become accustomed to your hearing instruments, you should wear them all day everyday since frequent use will help you adapt to your hearing instruments and enjoy their full benefits. The quicker you get used to the everyday sounds around you, the less you will notice that you are wearing hearing instruments.

Using the Passport™ BTE Guide

Refer to the table of contents for a complete listing of the topics covered in this guide.

There are different styles of BTEs available. The diagrams below identify some of the components on your hearing instruments. Have your hearing healthcare professional place a check beside the diagram that best describes your BTE style and attachment.

Hearing Instrument Style



BTE with volume control



BTE without volume control

Attachment Style (check one)



slim tube and dome



earhook and earmold

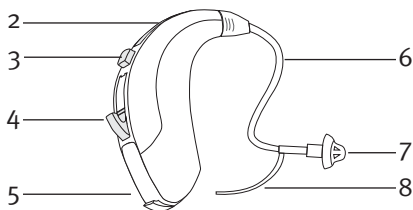
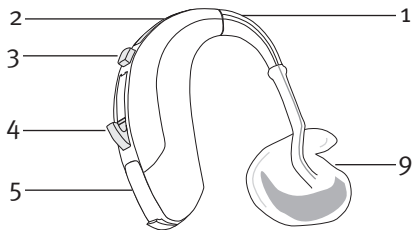
My hearing instrument has (check all that apply)

SmartFocus

Program Button

Volume Control

Push Button Volume Control



Legend

- 1 Earhook
- 2 Microphone and Microphone Shield
- 3 Program Button or Push Button Volume Control
(depending on your customized fitting)
- 4 Volume Control or SmartFocus
(depending on your customized fitting)
- 5 Battery Door/On & Off Switch
- 6 Slim Tube
- 7 Dome
- 8 Retention Piece
- 9 Earmold

Putting Your Passport™ Hearing Instruments on Your Ears

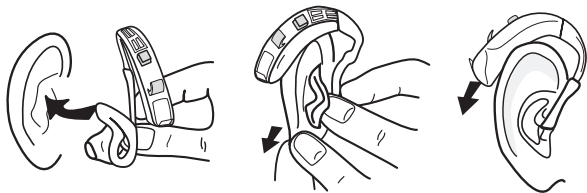
Your BTE hearing instrument may be color-coded red for your right ear and blue for your left ear. This color indicator is located on the bottom of the battery door with a small colored dot.

BTEs with Slim Tubes



1. Hold the slim tube where it attaches to the dome and gently push the dome into your ear canal. The slim tube should lie flush against your head and not stick out.
2. Place the hearing instrument over the top of your ear.
3. Place the retention piece in your ear so it rests at the bottom of the opening of your ear canal.
4. Repeat steps 1-3 for your other ear if you wear two hearing instruments.

BTEs with Earhooks



1. Hold the ear mold between your thumb and index finger. The opening should be pointing in towards your ear canal with the BTE resting upwards over the top of your ear. Carefully insert the earmold in your ear. The earmold should fit into your ear snugly and comfortably.
2. Place the hearing instrument over the top of your ear.
3. Repeat steps 1-2 for your other ear if you wear two hearing instruments.

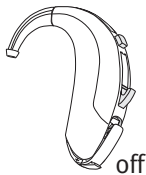
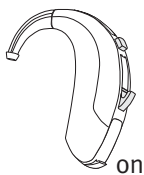
Turning Your Passport™ Hearing Instruments On and Off

Your hearing instruments have a three-position battery door that acts as an off/on switch and that allows access to the battery compartment.

To turn the hearing instrument on, close the battery door fully. *Note: If the start up delay is activated, your hearing instrument will not turn on for 10-15 seconds after closing the battery door.*

To turn the hearing instrument off, partially open the battery door. This position also allows excess moisture to vent away from the battery compartment.

To replace the hearing instrument battery, fully open



Note: When turning your hearing instrument on and off, grasp the top and bottom of the device with your index finger and thumb. Use your thumb to open and close the battery door.

the battery door for access to the battery compartment.

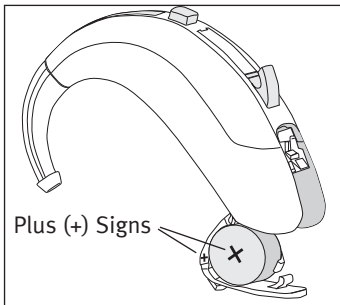
Feedback-Free Listening

Your Passport hearing devices have an optional start up delay that can be activated by your hearing healthcare professional. If the start up delay is activated, your hearing instruments will not turn on for 10-15 seconds after the battery door is closed fully. The hearing instruments return to the start up delay position each time you turn your hearing instruments on. This allows you to insert your hearing instruments without experiencing whistling.

If you wear hearing instruments now, you may have experienced whistling from your hearing instruments when you talk, chew, use the telephone or hug someone. Passport's feedback technology dramatically reduces this uncomfortable whistling before you or anyone else can perceive it.

Replacing the Battery

1. Gently swing out the battery door with your fingernail.
2. Grasp the battery with your thumb and index finger and remove.
3. Insert the new battery into the



battery compartment with the plus (+) sign on the battery facing the same way as the plus (+) sign on the edge of the battery door. This will ensure that the battery door closes properly.

Note: If the battery is inserted incorrectly, the door will not close.

4. Close the battery door.

Low Battery Warning

When you hear two long beeps, your hearing devices are warning you that their batteries are low. You will hear the warning approximately every 30 minutes until you change the batteries or the batteries die. After the first warning, you may experience some reduction in sound quality. This is normal and can be

remedied by inserting fresh batteries in the hearing devices. If you prefer, your hearing healthcare professional can change the pitch and loudness of the low battery beep or turn it off entirely.

Caring for Batteries

- Always discard batteries carefully.
- To prolong battery life, remember to turn your hearing devices off when not in use.
- Remove the batteries and keep the battery door open while hearing devices are not in use. This will allow internal moisture to evaporate.

Battery Warnings

- Never leave hearing devices or batteries where small children and pets can reach them.
- Never put hearing devices or batteries in your mouth. If a hearing device or battery is swallowed, call a physician immediately.

Operating Instructions

Changing Programs on Your Passport™ Hearing Instruments

Your Passport hearing instruments have an automatic program and up to three additional manual programs. Passport's automatic program will satisfy most of your listening needs by adjusting to different listening environments without requiring manual adjustments. Up to three additional manual programs can be individually tailored by your hearing healthcare professional to meet your particular listening needs.







Your hearing instruments may come equipped with a push button which has been set for switching between programs or adjusting your volume. This push button could also be disabled by your hearing healthcare professional. If you have an active push button program control, each time you push the button, you will move to a new program. The hearing instrument can be set so that by pressing the push button on one hearing instrument, both will be adjusted.

Your Passport hearing instruments may also come with an optional remote control which allows you to switch between different listening programs. Ask your hearing healthcare professional for more information on the remote control.

There is also an optional uDirect accessory which gives you connectivity to Bluetooth devices (ie. cell phones, computers). With the simple push of the uDirect button, you can enjoy hands-free use of your cell phone. Ask your hearing healthcare professional for more information.

Program Beeps

Your hearing devices beep to indicate which program you are in (i.e. one beep for program 1, two beeps for program 2, etc.) If you prefer, your hearing healthcare professional can adjust the pitch and loudness of the program beep or turn it off entirely.

Program 1 (e.g. Automatic Program)		1 beep
Program 2 (e.g. Group/Party Noise)		2 beeps
Program 3 (e.g. Easy-t/Telephone)		3 beeps
Program 4 (e.g. Music)		4 beeps
Easy-t/Telephone		short melody
Easy-DAI		short melody
duoLink	beeps the same as feature being adjusted	

duoLink

By pressing the push button on only one hearing instrument, you can adjust both instruments

simultaneously if this feature has been enabled by your hearing healthcare professional.

Adjusting the Volume

The volume on your hearing instruments adjusts automatically in response to the loud or quiet sounds around you. Your hearing instruments are set to your ideal volume by default. Your ideal volume is indicated by 1 beep. If you have a push button volume control or a volume control lever, you can further adjust the volume. Before adjusting the volume on your hearing instruments, secure the device on your ear with you thumb and middle finger. Then using your index finger, adjust the volume level with the volume control lever or push button.




Your Passport hearing instruments will learn your volume control adjustments while the hearing instruments are set to the automatic program, if this feature has been enabled by your hearing healthcare professional. Over time, the hearing instruments will adjust the default volume settings in the automatic program to the levels that you typically use.

Your Passport hearing instruments may also come with an optional remote control which allows you to adjust your volume levels. Ask your hearing healthcare professional for more information on the remote control.

Push Button Volume Control

If your push button has been configured as a volume control, you can adjust the volume level by pushing the button. Note that your volume control may be disabled by your hearing healthcare professional and, therefore, could be inactive.

As you change the volume level, your hearing instruments will beep. Please refer to the chart below to learn more about the different volume beeps.

Volume Setting	Beeps
Ideal volume level	 1 beep
Increased loudness	 1 beep + 1 high-pitched beep
Decreased loudness	 1 beep + 1 low-pitched beep




Your hearing healthcare professional can help you identify your different push button volume control settings. If you prefer, your hearing healthcare professional can adjust the pitch and loudness of the push button volume control beeps or turn them off entirely.

Volume Control Lever

If the lever has been configured as a volume control, you can adjust the loudness of your hearing instruments by pushing the volume control lever up to increase the loudness and pressing the volume

control lever down to decrease the loudness. Note that your volume control may be disabled by your hearing healthcare professional and, therefore, could be inactive.

As you change the volume level, your hearing instruments will beep. Please refer to the chart below to learn more about the different volume beeps.

Volume Setting	Beep
Ideal volume level	 1 beep
Maximum volume level	 2 beeps
Minimum volume level	 2 beeps

Your hearing healthcare professional can help you identify your different volume control settings. If you prefer, your hearing healthcare professional can adjust the pitch and loudness of the volume control beeps or turn them off entirely.

Adjusting the SmartFocus

With a Passport hearing instrument, you can also manage the levels of speech and background noise in your listening environment via the SmartFocus. This control provides an additional sound refinement option beyond a traditional volume control. If your hearing healthcare professional has enabled this option, you can adjust your SmartFocus control to

emphasize comfort or clarity using the rotary dial on your hearing instruments. Before adjusting the comfort or clarity on your hearing instruments, secure the device on your ear with your thumb and middle finger. Then using your index finger, adjust the SmartFocus level with the lever.

Your Passport hearing instruments will learn your SmartFocus comfort and clarity settings while the hearing instruments are set to the automatic program; if this feature has been enabled by your hearing healthcare professional. Over time, the hearing instruments will adjust the pre-programmed SmartFocus settings to your preferred levels.




Your Passport hearing instruments may also come with an optional remote control which allows you to adjust your SmartFocus comfort and clarity levels. Ask your hearing healthcare professional for more information on the remote control.

SmartFocus

If the lever has been configured as a SmartFocus, push the lever up to improve the clarity of sounds in front of you, such as speech. For greater overall listening comfort in noisy listening situations, press the lever down.

As you change the SmartFocus level, your hearing instruments will beep. Please refer to the chart below

to learn more about the different comfort-clarity beeps.

SmartFocus Setting	Beep	
Maximum sound clarity level		2 beeps
Maximum listening comfort level		2 beeps
Ideal comfort and clarity level		1 beep

Note: As the SmartFocus moves toward the midpoint section, the effect on sound is minimized.

Your hearing healthcare professional can help you identify your different SmartFocus settings. If you prefer, your hearing healthcare professional can adjust the pitch and loudness of the SmartFocus beeps or turn them off entirely.

Listening in Windy Environments

Passport's wind noise manager will engage automatically based on whether wind conditions are moderate or high. When the wind noise manager is engaged, sounds such as speech may become quieter because the wind noise manager is working to reduce the loud noise produced by the wind. When you are no longer in a windy environment, the wind noise manager will not be active and desirable sounds, such as speech, will once again become louder.

Listening in Quiet and Noisy Environments

Your Passport hearing instruments may have a directional microphone system to meet your listening needs in different environments. The directional system focuses on sounds in front of you (i.e., speech) while reducing sounds from the sides or behind you (i.e., noise). The directional system can be set to track moving noise sources and adapt to changing noise levels so that background noise is reduced. Your hearing healthcare professional can tell you how your directional system has been customized for you and which listening programs have the directional microphones activated.

In addition, Passport contains antiShock™ technology that identifies and minimizes sudden impulse sounds that many hearing device wearers find irritatingly loud such as slamming doors or clattering dishes. This technology is designed to increase listening comfort in adverse listening situations without impacting sound quality or your ability to understand conversations.

Replacing the Microphone Protectors

Your Passport hearing devices have a shield to protect the microphones from dirt and debris. Debris on the microphone protector reduces the sound quality of the instrument. You should have the microphone protectors replaced by your hearing healthcare

professional approximately every three months to ensure optimal sound quality.

Using Passport™ with the Telephone

Passport has the ability, depending on hearing loss, vent size and style of hearing device to provide feedback-free phone use without program changes. For many wearers this means, when the phone rings, all you have to do is pick up the telephone and hold it to your ear normally. In some situations when using a cell phone, you may experience digital interference that sounds like static, buzzing or beeping. If you experience interference, increase the distance between your hearing instrument and the phone receiver.

Easy-t for the Telephone or Cell/Mobile Phone

Passport comes equipped with easy-t (automatic telephone switch) that can help you listen on the telephone. Easy-t automatically switches your hearing instrument into a telephone listening mode with hearing instrument compatible phones. You will hear a short melody to indicate you are in the telephone (easy-t) program. If your phone is hearing instrument compatible, it will have a magnetic coil and easy-t will activate automatically when the telephone is held to the ear. Once the telephone is removed from the ear,

the hearing instrument will switch back to the normal listening mode. Since the location and strength of the magnetic coil varies among phone manufacturers, it may be necessary to move the telephone receiver slightly to find the best reception.

If the hearing instrument does not switch to telephone program automatically when the telephone receiver is placed in proximity, the magnet for easy-t hearing instruments should be attached to the telephone receiver. The magnet is designed to strengthen the magnetic field at the ear piece of hearing instrument compatible telephones.

Depending on the programming provided by your Hearing Healthcare Professional, easy-t may also be equipped to automatically adjust the hearing instrument settings on your non-phone ear to assist with telephone situations (eg. reduce loudness and resulting interference of environmental sounds in non-phone ear).

To affix the easy-t magnet:

1. Clean the telephone receiver.
2. Hold the magnet near the “listening end” of your telephone receiver and release it (Figure 1). The magnet will flip to the appropriate side and seek the optimal position on the telephone receiver.

3. Place the double-sided tape in this optimal position on the telephone receiver (Figure 2) and attach the magnet to the tape (Figure 3).

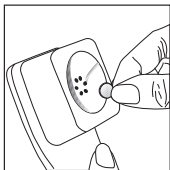


Figure 1

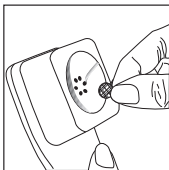


Figure 2



Figure 3

Warnings

- Be sure the magnet is securely affixed to the telephone.
- Keep loose magnets out of reach of children and pets.
- If the magnet falls into your ear, contact your hearing healthcare professional.
- If the magnet is swallowed, contact your physician immediately.
- The magnet may affect some medical devices or electronic systems. Always keep the magnet (or the telephone equipped with the magnet) at least 30 cm (12”) away from pacemakers, credit cards, floppy disks or other magnetically sensitive devices.

- Too high distortion during dialing or phoning may mean that the phone handset is stressed by the magnet. To avoid any damage, please move the magnet to another place on the telephone receiver.

Assistive Listening Devices

Listening in Public Places

Passport's optional telecoil can also help you listen in public places equipped with telecoil compatible assistive listening devices such as a loop system. If your hearing devices do not operate when the telecoil is on, the loop system may not be operating or you may be in a "dead" spot. Try positioning yourself in a different part of the looped area or return your hearing devices to the microphone position and sit as close to the speaker as possible.

Connecting to External Audio Sources

Your Passport hearing instruments may feature optional direct audio input (DAI) to connect to other audio sources such as a stereo or television. Easy-DAI automatically selects your direct audio input program when a device such as your stereo, television, etc. is connected to your hearing instruments. A short melody will play to



confirm that easy-DAI is active. When you disconnect from the device, your hearing instruments will return to the program you were in before connecting your device. You will need to purchase the direct audio input system and a connector cord from your hearing healthcare professional before you can connect to external audio sources.

You can also connect to external audio sources by using the uDirect optional wireless accessory. Ask your Hearing Healthcare Professional for information about uDirect.

Listening Over Distance

Your Passport hearing devices may be compatible with Phonak's MicroLink™ Receiver Module, a wireless FM system that improves listening over distance. The MLx FM receiver module connects to the direct audio input system and is powered by the hearing device battery.

A single MLx can also be plugged into the uDirect, allowing the FM signal microphone to be sent wirelessly to your hearing instruments. Ask your hearing healthcare professional for more information about uDirect.

Using FM and Infrared Systems

Some FM systems consist of a cord (i.e. teleloop) worn around the neck, which is connected to the FM receiver worn on a belt or in a shirt pocket. To listen through

the FM system, select the telecoil program and turn on the FM receiver. To keep the signal clear, you may need to adjust the volume control on your hearing instruments, as well as on the FM receiver.

With some infrared systems you may need to remove your hearing instruments and wear the system's headset receiver. If the volume on the infrared receiver is not loud enough, use your hearing instruments instead.

See also “Connecting to External Audio Sources.”

uDirect

Your Passport hearing devices may come with an optional uDirect™, a connectivity device between your hearing instruments and Bluetooth-enabled cell phones, or a standard audio jack. Ask your hearing healthcare professional for more information on uDirect.

Your Passport hearing instruments may also come with an optional uDirect accessory. uDirect is a connectivity device that is worn around your neck, and provides wireless transmission of various sound sources directly to your hearing instruments, thereby helping to reduce impact of background noise on the signals you are hearing. uDirect provides easy hands-free access to clear audio signals from Bluetooth-enabled devices such as cell phones or to other audio sources using a standard audio jack plug-in.

Caring for Your Passport™ Hearing Instruments

- Open the battery door when not in use.
- Always remove your hearing instruments when using hair care products. The hearing instruments can become clogged and cease to function properly.
- Do not wear your hearing devices in the bath or shower or immerse them in water.
- If your hearing instruments do become wet, do not attempt to dry them in an oven or microwave. Do not adjust any controls. Open the battery doors immediately, and allow your hearing instruments to dry naturally for 24 hours.
- Protect your hearing instruments from excessive heat (hair dryer, vehicle glove box or dashboard).
- Regular use of a dehumidifier, such as a Dri-Aid kit, can help prevent corrosion and prolong the life of your hearing instruments. See your hearing healthcare professional for more information.
- Do not drop your hearing instruments or knock them against hard surfaces.

Cleaning Your Passport™ Hearing Instruments

Ear wax is natural and common. Ensuring your hearing instruments, earmolds and domes are free of ear wax is an important step in your daily cleaning and maintenance routine.

- Never use alcohol to clean your hearing devices, earmolds or domes.
- Do not use sharp tools to dislodge ear wax. Sticking household items into your hearing devices or earmolds can seriously damage them.

Cleaning the Earmolds and Domes

Ensure your earmolds and domes are free of ear wax and moisture.

BTEs with Earhooks and Earmolds

If your Passport hearing devices have earhooks (see “Using the Passport BTE Guide”), your hearing healthcare professional fit you with customized earmolds (see “Using the Passport BTE Guide”.) Earmolds



send amplified sound from the hearing devices into the ears. They must fit into your ears snugly and comfortably. If amplified sound leaks out of your ear, you may hear whistling.

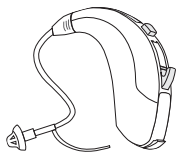
Always ensure earmolds are clean and free of ear wax and moisture. Do not use alcohol to clean your earmolds. If the earmolds become plugged, clear the opening with a wax loop or pipe cleaner. If your physician prescribes eardrops, clean any moisture that may get into the earmolds or tubing to prevent plugging.

Cleaning the Earmolds

If the earmolds attach to an earhook and they require further cleaning, disconnect the plastic tube from the hook of the hearing devices. Wash only the earmolds in warm water with a mild soap. Rinse them with cool water and allow them to dry overnight. Make sure the earmold tubes are dry before reconnecting them to each hook on your hearing devices.

BTEs with Slim Tubes and Domes

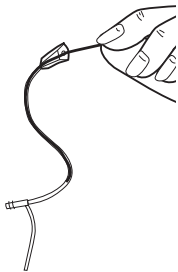
If your hearing instruments have slim tubes (see “Using the Passport BTE Guide”), you need to ensure that the tubes and domes are free of ear wax and moisture. You should have the slim tubes and domes replaced by your hearing healthcare professional approximately every three to six months or when they become stiff or brittle. Clean the domes daily with a damp cloth. You should also clean the slim tubes



periodically, with the cleaning pin provided, when you begin to notice debris in and around the tubes.

Cleaning the Slim Tubes and Domes:

1. Hold the slim tube in one hand and the hearing instrument in the other hand.
2. Gently turn the hearing instrument until it detaches from the slim tube.
3. Use a damp cloth to clean the outside of the slim tube and the dome.
4. Remove the dome from the slim tube.
5. Using the black cleaning pin provided in the kit, gently insert the cleaning pin where the slim tube attaches to the hearing instrument and push the pin all the way through the tube.



Note: The slim tubes and domes should never be rinsed or submerged in water as water drops may become lodged in the tube, block sound or damage the electrical components of the hearing instrument.

6. Once the slim tube has been cleaned, reattach it by gently turning the hearing instrument onto the slim tube. Reattach the dome to the slim tube.

Warnings

- Hearing devices should only be used as directed by your physician or hearing healthcare professional.
- Hearing devices will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions.
- Do not use your hearing devices in explosion hazard areas.
- Allergic reactions to hearing instruments are unlikely. However, if you experience itching, redness, soreness, inflammation or a burning sensation in or around your ears, inform your hearing healthcare professional and contact your physician.
- In the unlikely case that any parts remain in the ear canal after the removal of the hearing instrument, contact a physician immediately.
- Remove your hearing devices for CT and MRI scans or for other electromagnetic procedures.
- Only plug the DAI cables into devices that produce safe voltages of less than 3 volts.
- Special care should be exercised in wearing hearing devices when maximum sound pressure levels exceed 132 decibels. There may be a risk of impairing your remaining hearing. Speak with your hearing healthcare professional to ensure the maximum output of your hearing devices is suitable for your particular hearing loss.

Note to hearing healthcare professional

Domes should never be fitted on patients with perforated eardrums, exposed middle ear cavities, or surgically altered ear canals. In the case of such a condition, we recommend to use a customized ear mold.

Precautions

- The use of hearing instruments is only part of hearing rehabilitation; auditory training and lip reading instruction may be required as well.
- In most cases, infrequent use of hearing instruments does not provide full benefit. Once you have become accustomed to your hearing devices, wear your hearing devices everyday all day.
- Your hearing instruments use the most modern components to provide the best possible sound quality in every listening situation. However, communication devices such as digital cell phones can create interference (a buzzing sound) in hearing instruments. If you experience interference from a cell phone being used close by, you can minimize this interference in a number of ways. Switch your hearing instruments to another program, turn your head in a different direction or locate the cell phone and move away from it.

Labeling

The serial number and year of manufacture are located inside the battery door.

Troubleshooting Guide

CAUSE

POSSIBLE REMEDY

No sound

- | | |
|---|--|
| <ul style="list-style-type: none">• Not turned on• Low/dead battery• Poor battery contact• Battery upside down• Earmolds/slim tubes/domes blocked with ear wax• Plugged microphone protector | <ul style="list-style-type: none">• Turn on• Replace battery• Consult your hearing healthcare professional• Insert battery plus (+) side up• Clean earmolds/domes. See “Cleaning the Earmolds and Domes”. Use cleaning pin to dislodge ear wax in slim tubes. Consult your hearing healthcare professional.• Consult your hearing healthcare professional |
|---|--|

Not loud enough

- | | |
|--|--|
| <ul style="list-style-type: none">• Low volume• Low battery• Earmolds/slim tubes/domes not inserted properly• Change in hearing• Earmolds/slim tubes/domes blocked with ear wax• Plugged microphone protector | <ul style="list-style-type: none">• Turn up volume; see hearing healthcare professional for models without a manual volume control or if problem persists.• Replace battery• See “Putting Your Yuu Hearing Instruments on Your Ears”. Reinsert carefully.• Consult your hearing healthcare professional• Clean earmolds. See “Cleaning the Earmolds and Domes”. Use cleaning pin to dislodge ear wax in slim tubes. Consult your hearing healthcare professional.• Consult your hearing healthcare professional |
|--|--|

CAUSE	POSSIBLE REMEDY
Intermittent	
<ul style="list-style-type: none"> • Low battery • Dirty battery contact 	<ul style="list-style-type: none"> • Replace battery • Consult your hearing healthcare professional
Two long beeps	
<ul style="list-style-type: none"> • Low battery 	<ul style="list-style-type: none"> • Replace battery
Whistling	
<ul style="list-style-type: none"> • Earmolds/slim tubes/domes not inserted properly • Hand/clothing near ear • Poorly fitting earmolds/slim tubes/domes 	<ul style="list-style-type: none"> • Remove and reinsert carefully • Remove hand/clothing from ear • Consult your hearing healthcare professional
Not clear, distorted	
<ul style="list-style-type: none"> • Poorly fitting earmolds/slim tubes • Earmolds/slim tubes/domes blocked with ear wax • Low battery • Plugged microphone protector 	<ul style="list-style-type: none"> • Consult your hearing healthcare professional • Clean earmolds. See “Cleaning the Earmolds and Domes”. Use cleaning pin to dislodge ear wax in slim tubes. Consult your hearing healthcare professional. • Replace battery • Consult your hearing healthcare professional

CAUSE	POSSIBLE REMEDY
Earmolds/slim tubes/domes falling out of ear	
<ul style="list-style-type: none"> • Poorly fitting earmolds/slim tubes/domes • Earmolds/slim tubes/domes not inserted properly 	<ul style="list-style-type: none"> • Consult your hearing healthcare professional • See “Putting Your Yuu Hearing Instruments on Your Ears”. Reinsert carefully.
Weak on the telephone	
<ul style="list-style-type: none"> • Telephone not positioned properly • Hearing device requires adjustment 	<ul style="list-style-type: none"> • Move telephone receiver around ear for clearer signal. See “Using Yuu with the Telephone” and “Easy-t for the Telephone or Cell/Mobile Phone”. • Consult your hearing healthcare professional

For any problems not listed in the guide, contact your hearing healthcare professional. If you do not have a hearing healthcare professional, please contact the nearest office listed on the back page of this booklet.

Warning to Hearing Instrument Dispensers

A hearing instrument dispenser should advise a prospective hearing instrument user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing instrument if the hearing instrument dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions: (i) Visible congenital or traumatic deformity of the ear. (ii) History of active drainage from the ear within the previous 90 days. (iii) History of sudden or rapidly progressive hearing loss within the previous 90 days. (iv) Acute or chronic dizziness. (v) Unilateral hearing loss of sudden or recent onset within the previous 90 days. (vi) Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz. (vii) Visible evidence of significant cerumen accumulation or a foreign body in the ear canal. (viii) Pain or discomfort in the ear. Special care should be exercised in selecting and fitting a hearing instrument whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the hearing instrument user. [This provision is required only for those hearing instruments with a maximum sound pressure capability greater than 132 decibels (dB).]

Important Notice for Prospective Hearing Instrument Users

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing instrument.

Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists. The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing instrument is purchased. Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing instrument. The physician will refer you to an audiologist or a hearing instrument dispenser, as appropriate, for a hearing instrument evaluation. The audiologist or hearing instrument dispenser will conduct a hearing instrument evaluation to assess your ability to hear with and without a hearing instrument. The hearing instrument evaluation will enable the audiologist or dispenser to select and fit a hearing instrument to your individual needs. If you have reservations about your ability to adapt to

amplification, you should inquire about the availability of a trial-rental or purchase-option program. Many hearing instrument dispensers now offer programs that permit you to wear a hearing instrument for a period of time for a nominal fee after which you may decide if you want to purchase the hearing instrument. Federal law restricts the sale of hearing instruments to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

Children With Hearing Loss

In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.

Notices

Notice 1

This instrument is certified under:

FC FCC ID: VMY-UWBTE
IC: 2756A-UWBTE

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

- 1) this device may not cause harmful interference, and
- 2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications made to this equipment not expressly approved by Phonak may void the FCC authorization to operate this equipment.

Notice 2

This Class B digital apparatus complies with Canadian ICES-003.

Notice 3

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

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