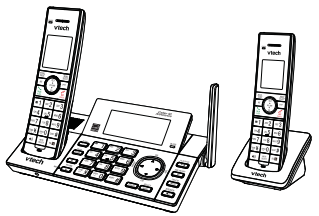
Go to **www.vtechcanada.com** for support and the latest VTech product news.

DS5151-2
DS5151-3

DECT 6.0 cordless telephone



vtech®

Abridged user's manual (Canada version)

Congratulations

on purchasing your new VTech product. Before using this telephone, please read **Important safety instructions**.

This abridged user's manual provides you with basic installation and use instructions. A limited set of features are described in abbreviated form.

Please refer to the online user's manual for a full set of installation and operation instructions at www.vtechcanada.com.

Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

The ENERGY STAR® program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.

What's in the box

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.

1 set for DS5151-2;
2 sets for DS5151-3

2 sets for DS5151-2;
3 sets for DS5151-3

Abridged user's manual

Telephone base overview

1 – Antenna
2 – LCD display
3 – IN USE light
- On when the phone is in use, or when the answering system is answering an incoming call.
- On when a handset is being registered.
- Flashes quickly when there is an incoming call.
- Flashes when handsets are being deregistered.
- Flashes when another telephone on the same line is in use.

4 – ▲DIR
- Press to scroll up while in menus and lists.
- While entering or modifying names or numbers, press to move the cursor to the right.
- Press to review the directory when the base is not in use.

▼CID
- Press to scroll down while in menus and lists.
- While entering or modifying names or numbers, press to move the cursor to the left.
- Press to view the caller ID log when the base is not in use.

◀◀/REPEAT
- During playback, press once to repeat the playing message.
- During playback, press twice to play the previous message.

▶▶/SKIP
- Press to skip to the next message during message playback.

5 – ▶/PLAY/STOP
- Press to start or stop message playback.

6 – ⏻/ANS ON/OFF
- Press to turn the built-in answering system on or off.

7 – MUTE/DELETE
- Press to mute the microphone during a call.
- Press to silence the base ringer temporarily when the phone is ringing.
- Press to delete the playing message or playing announcement.
- Press to delete the displayed entry while reviewing the directory, caller ID log, redial list or call block list.
- Press to delete digits or characters when entering numbers or names.
- Press twice to delete all old messages when the phone is not in use.

8 – ◀)/SPEAKER
- Press to make, answer or end a call.

9 – MENU/SELECT
- Press to show the menu.
- While in a menu, press to select an item, or save an entry or setting.

10 – CANCEL
- While in a menu, press to cancel an operation, back up to the previous menu or exit the menu display; or press and hold to go back to idle mode.
- Press and hold to erase the missed call indicator when the phone is not in use.
- Press to silence the base ringer temporarily while the phone is ringing

11 – DIAL#
- Press and hold to set and turn on the quiet mode, or turn it off.
- Press repeatedly to display other dialing options when reviewing a caller ID log entry.

12 – TONE*()
- Press to enter space during text editing.

13 – TONE*¥
- Press to switch to tone dialing during a call if you have pulse service.
- While entering names, press to change the next letter to upper or lower case.

14 – ▲VOLUME▼
- During a call or message playback, press to adjust the listening volume.
- Press to adjust the telephone base ringer volume when the base is not in use.

15 – Microphone
16 – Charging pole
17 – REDIAL/PAUSE
- Press repeatedly to view the last 10 numbers dialed.
- Press and hold to insert a dialing pause while dialing or entering numbers.

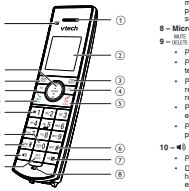
18 – HANDSET LOCATOR
- Press to page all handsets when the phone is not in use.

19 – PTT/FLASH
- Press to initiate a one-to-one or one-to-group broadcast.
- Press and hold to broadcast to a group of system devices.
- During a call, press to answer an incoming call when you receive a call waiting alert.

20 – 1
- While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the directory.
- Press and hold to set or dial your voicemail save an entry or setting.

21 – Speakerphone

Handset overview



1 – Handset earpiece
2 – LCD display
3 – MENU/SELECT
- Press to show the menu.
- While in a menu, press to select an item, or save an entry or setting.

4 – PTT
- Press to initiate a one-to-one or one-to-group broadcast.
- Press and hold to broadcast to a group of system devices.

5 –
- Press to hang up a call.
- While in a menu, press to cancel an operation, back up to the previous menu or exit the menu display; or press and hold to go back to idle mode.
- Press to delete digits while predialing.
- Press and hold to erase the missed call indicator when the phone is not in use.
- Press to silence the handset ringer temporarily while the phone is ringing.

6 – DIAL#
- Press and hold to set and turn on quiet mode, or turn it off.
- Press repeatedly to display other dialing options when reviewing a caller ID log entry.

7 – EQ
- During an outside call, intercom call, message or announcement playback, press to change the audio quality to best suit your hearing.

8 – Microphone
9 – MUTE/DELETE
- Press to mute the microphone during a call.
- Press to silence the handset ringer temporarily while the phone is ringing.
- Press to delete the displayed entry while reviewing the directory, caller ID log or redial list.
- Press to delete digits or characters when entering numbers or names.
- Press to delete the playing message or playing announcement.

10 – ◀)
- Press to make or answer a call.
- During a call, press to switch between the handset speakerphone and the handset earpiece.

11 – TONE*¥
- Press to switch to tone dialing during a call if you have pulse service.
- While entering names, press to change the next letter to upper or lower case.

12 – TONE*()
- Press to enter space during text editing.

13 – 1
- While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the directory.
- Press and hold to set or dial your voicemail number.

14 – REDIAL
- Press to make or answer a call.
- During a call, press to answer an incoming call when you receive a call waiting alert.
- During message playback, press to call back the caller if the caller's number is available.

15 – INT
- Press to initiate or answer an intercom call, or to transfer a call.

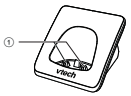
16 – REDIAL/PAUSE
- Press repeatedly to view the last 10 numbers dialed.
- Press and hold to insert a dialing pause while dialing or entering numbers.

17 – R/▲VOLUME
- Press to scroll up while in menus and lists.
- While entering or modifying names or numbers, press to move the cursor to the right.
- Press to review the directory when the phone is not in use.
- Press to increase the listening volume when on a call, or to increase the message playback volume.

VOLUME/▼CID
- Press to scroll down while in menus and lists.
- While entering or modifying names or numbers, press to move the cursor to the left.
- Press to view the caller ID log when the phone is not in use.
- Press to decrease the listening volume when on a call, or to decrease the message playback volume.

18 – CHARGE light
- On when the handset is charging.

Charger overview



1 – Charging pole

Display icons overview

Handset display icons

	The battery icon flashes when the battery is low and needs charging.
	The battery icon animates when the battery is charging.
	The battery icon becomes solid when the battery is fully charged.
	The speakerphone is in use.
	The handset ringer is off.
	There are new voicemail received from your telephone service provider.
ANS ON	The answering system is turned on.
	There is new message in the built-in answering system.
NEW	The entry you are reviewing is new in the caller ID log.
MUTE	The handset microphone is off.
1/13	The number of current playing message and the total number of messages recorded.

Telephone base display icons

	The telephone base ringer is off.
	There are new voicemail received from your telephone service provider.
NEW	The entry you are reviewing is new in the caller ID log.
13	• The total number of messages recorded when the telephone base is not in use. • The number of the playing message.

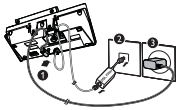
Connect

You can choose to connect the telephone base for desktop usage or wall mounting.

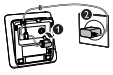
NOTES
- Use only the adapters provided.
- Make sure the electrical outlets are not controlled by wall switches.
- The adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

TIP
- If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you install a **DSL filter** (not included) between the telephone line cord and telephone wall jack. Contact your DSL service provider for more information.

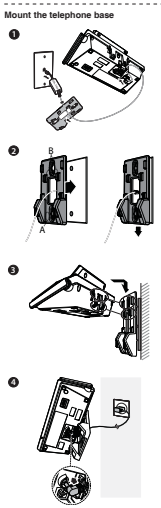
Connect the telephone base



Connect the charger



Mount the telephone base



Install the battery

Install the battery as shown below.

NOTES
- Use only supplied battery.
- Charge the battery provided with this product only in accordance with the instructions and limitations specified in this manual.
- If the handset will not be used for a long time, disconnect and remove the battery to prevent possible leakage.

Check the battery level

After you have installed the battery, check the battery level on the handset screen.

- If the battery icon is ▯ ▯ or ▯ then go to **Before use** section to set the date and time, and set the answering system through voice guide.
- If the screen is blank, or ▯ flashes, then the battery needs to be charged. Go to **Charge the battery** section before you do any setting or operation.

Charge the battery

Place the handset in the telephone base or handset charger to charge.

Once you have installed the battery, the handset LCD display indicates the battery status (see the table below).

NOTES
- Press **CANCEL** or place the handset in the charger will bypass the set date and time.
- For best performance, keep the handset in the telephone base or charger when not in use.
- The battery is fully charged after 12 hours of continuous charging.
- If you place the handset in the telephone base or the charger without plugging in the battery, the screen displays **No battery**.

Battery indicators	Battery status	Action
The screen is blank, or displays **Place in charger** and ▯ flashes.	The battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen displays **Low battery** and ▯ flashes.	The battery has enough charge to be used for a short time.	Charge without interruption (about 30 minutes).
The screen displays **HANDSET X**.	The battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

Power backup

When there is a power failure, all handsets display **Put HS on base to power base.** Put a charged handset in the telephone base to back up the telephone base power for some basic phone operations for a short period of time. During this period, you cannot use the answering system.

When a handset is put in the telephone base, it displays **Powering base... Don't pick up**. At this time, use other handsets for some basic phone operations. You may use the handset which is put in the telephone base for making or answering calls via the handset speakerphone, but do not pick up the handset while using it.

NOTE
- When the cordless handset you put in the base does not have enough charge to back up the telephone base power, the handset displays **Not enough batt to power base**.

Before use

After you install your telephone or power returns following a power outage and battery depletion, the handsets will prompt you to set the date and time. The telephone base will prompt you to set the date and time, and the answering system through voice guide.

Set date and time

NOTE
- Make sure you set the date and time including the year correctly; otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp.

1. Use the dialing keys (**0**-**9**) to enter the month (**MM**), date (**DD**) and year (**YY**). Then press **SELECT**.
2. Use the dialing keys (**0**-**9**) to enter the hour (**HH**) and minute (**MM**). Then press **▼** or **▲** to choose **AM** or **PM**.
3. Press **SELECT** to save.

After the setting for the date and time, the telephone base will display **Voice guide to set up Ans sys?**.

Set answering system through voice guide

This feature assists you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings and the message alert tone.

NOTE
- This feature is only available in the telephone base.

1. Press **SELECT** on the telephone base to start the voice guide for the answering system setup. *You hear the voice prompt "Hello! This voice guide will assist you with the basic setup of your answering system."*
2. Set up your answering system by inputting the designated numbers as instructed in the voice guide.

Check for dial tone

Press **TALK** on the handset or **◀)** on the telephone base. If you hear a dial tone, the installation is successful.

If you do not hear a dial tone:
- Make sure the installation procedures described above are properly done.
- It may be a wiring problem. If you have changed your telephone service to digital service from a cable company or a VoIP service provider, the telephone line may need to be rewired to allow all existing telephone jacks to work. Contact your cable/VoIP service provider for more information.

Operating range

This cordless telephone operates with the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance - which can vary with the locations of the telephone base and handset, the weather, and the layout of your home or office.

When the handset is out of range, the handset displays **Out of range OR No pwr at base**.

If there is a call while the handset is out of range, it may not ring, or if it does ring, the call may not connect well when you press **TALK**. Move closer to the telephone base, then press **TALK** to answer the call.

If the handset moves out of range during a telephone conversation, there may be interference. To improve reception, move closer to the telephone base.

Using the telephone base or handset menu

You can use the telephone base or a cordless handset to change your telephone settings.

1. Press **MENU** on the handset or telephone base when it is not in use.
2. Press **▼** or **▲** until the screen displays the desired feature menu.
3. Press **SELECT** to enter that menu.
- To return to the previous menu, press **OFF** on the handset or **CANCEL** on the telephone base.
- To return to idle mode, press and hold **OFF** on the handset or **CANCEL** on the telephone base.

Configure your telephone

Set language

The LCD language is preset to English. You can select English, French or Spanish to be used in all screen displays.

1. Press **MENU** when the handset or the telephone base is not in use.
2. Press **▼** or **▲** to scroll to **Settings**, then press **SELECT**.
3. Press **SELECT** again to select **LCD language**.
4. Press **▼** or **▲** to select **English**, **Français** or **Español**, then press **SELECT** twice to save your setting. You hear a confirmation tone.

NOTE
- If you accidentally change the LCD language to French or Spanish, you can reset it to English easily by pressing **MENU** then entering **3634**.

Set date and time

NOTE
- Make sure you set the date and time including the year correctly; otherwise the answering system does not announce the correct day of the week for your recorded messages time stamp.

1. Press **MENU** when the handset or the telephone base is not in use.
2. Press **▼** or **▲** to scroll to **Set date/time**, then press **SELECT**.
3. Use the dialing keys (**0**-**9**) to enter the month (**MM**), date (**DD**) and year (**YY**). Then press **SELECT**.
4. Use the dialing keys (**0**-**9**) to enter the hour (**HH**) and minute (**MM**). Then press **▼** or **▲** to choose **AM** or **PM**.
5. Press **SELECT**.

Voice language

You can select the voice language (English or French) to be used for the voice prompts in the answering system and caller ID announce.

1. Press **MENU** on the handset or the telephone base when the phone is not in use.
2. Press **▼** or **▲** to scroll to **Settings**, then press **SELECT**.
3. Press **▼** or **▲** to scroll to **Voice language**, then press **SELECT**.
4. Press **▼** or **▲** to select **Answering sys** or **Caller ID annc**, then press **SELECT**.
5. Press **▼** or **▲** to select **English** or **Français**.
6. Press **SELECT** to save and you hear a confirmation tone.

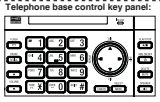
Temporary tone dialling

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialling temporarily during a call.

1. During a call, press **TONE***.
2. Use the dialing keys to enter the number you wish to dial. The telephone sends touch-tone signals. It automatically returns to pulse dialing mode after you end the call.

Telephone operations

Telephone base control key panel:



Handset control key panel:

Make a call

- Press **TALK** or **◀)** on the handset and then dial the number.

-OR-

- Press **◀)** on the telephone base, then dial the number.

Answer a call

- Press **TALK**, **◀)** or any of the dialing keys on the handset.

-OR-

- Press **◀)** or any of the dialing keys on the telephone base.

End a call

- Press **OFF** on the handset or place the handset in the telephone base or handset charger.

-OR-

- When you are using the base speakerphone, press **◀)**.

Handset speakerphone

- During a call, press **◀)** on the handset to switch between the handset speakerphone and the handset earpiece.

Volume

- During a call, press **▲VOLUME/▼** on the handset or telephone base to adjust the listening volume.

Mute

The mute function allows you to hear the other party but the other party cannot hear you.

1. During a call, press **MUTE** on the handset. The handset displays **Muted** for a few seconds, and the ***MUTE*** icon displays on the handset until the mute function is turned off.
2. Press **MUTE** on the handset again to resume the conversation. The handset displays **Microphone ON** briefly.

-OR-

1. During a call, press **MUTE** on the telephone base. The telephone base displays **Muted** for a few seconds and the **MUTE** light turns on until the mute function is turned off.
2. Press **MUTE** on the telephone base again to resume the conversation. The telephone base displays **Microphone ON** briefly.

Transfer a call

While on an outside call, you can transfer the call from the telephone base to a handset, or from a handset to another handset or the telephone base.

1. During a call, press **MENU**.
2. Press **MENU** again to choose **Transfer**, the screen shows **TRANSFER TO:**.
3. Use the dialing keys to enter a specific device number.
- Press **0** for the telephone base, **1**-**9** for handsets 1-9, **TONE*** followed by **0**-**2** for handsets 10-12, or **TONE*** followed by **#** for all devices.
4. To answer the call on the destination device, press **TALK**, **◀)** or any dialing key on the handset, or press **◀)** or any dialing key on the telephone base.

Join a call in progress

You can use the telephone base and a cordless handset, or two cordless handsets at a time on an outside call.

- When a handset or the telephone base is already on a call, press **TALK** or **◀)** on another handset to join the call.
- Press **OFF** or place the handset in the handset charger to exit the call. The call continues until both devices hang up.

-OR-

- Press **◀)** on the telephone base to join the call.
- Press **◀)** on the telephone base to exit the call. The call continues until both devices hang up.

Call waiting

If you subscribe to call waiting service from your telephone service provider, you hear an alert tone when there is an incoming call while you are already on a call.

- Press **FLASH** on the handset or telephone base to put your current call on hold and take the new call.
- Press **FLASH** on the handset or telephone base to switch back and forth between calls.

Find handset

This feature helps you find misplaced handsets.

To start paging:
- Press **HANDSET LOCATOR** on the telephone base and its screen displays **** Paging ****. All idle handsets ring and display **** Paging ****.

To stop paging:
- Press **TALK**, **◀)**, or any of the dialing keys on the cordless handset.

-OR-

- Press **HANDSET LOCATOR**, **MUTE**, or **CANCEL** on the telephone base.

NOTE
- Do not press and hold **HANDSET LOCATOR** for more than four seconds. It may lead to handset deregistration.

Redial list

Each handset and the telephone base store the last 10 telephone numbers dialed. When there are already 10 entries, the oldest entry is deleted to make room for the new entry.

Review and dial a redial list entry

1. Press **REDIAL** when the handset or the telephone base is not in use.
2. Press **▼**, **▲** or **REDIAL** repeatedly until the desired entry displays.
3. Press **TALK** or **◀)** on the handset to dial.

-OR-

Press **◀)** on the telephone base to dial.

Delete a redial list entry

- While the screen displays the desired number, press **DELETE**.

Intercom

Use the intercom feature for conversations between two of your devices.

1. Press **INT** on the cordless handset when the phone is not in use.

-OR-

Press **MENU** on the telephone base when it is not in use. Press **▼** or **▲** to scroll to **Intercom**, then press **SELECT**.

2. Choose the device(s) you would like to transfer the call.
- Press **0** for the telephone base, **1**-**9** for handsets 1-9, **TONE*** followed by **0**-**2** for handsets 10-12, **#** for a single headset/speakerphone, **#** followed by **1** or **2** for headset/speakerphone 1 or 2, or **TONE*** followed by **#** for all devices.
3. To answer the intercom call on the destination handset, press **TALK**, **INT**, **◀)** or any dialing key.

-OR-

To answer the intercom call at the telephone base, press **◀)** or any dialing key.

4. To end the intercom call on either handset, one party presses **OFF**, or places the handset back in the telephone base or handset charger.

-OR-

To end the intercom call at the telephone base, press **CANCEL** or **◀)**.

Answer an incoming call during an intercom call

If you receive an incoming outside call during an intercom call, you will hear an alert tone.

When the connection is made, both the initiating and the destination devices display **Press and hold [PTT] to talk** and beep once. Only one device can talk at a time. To do so, press and hold **PTT**.

Directory

The directory can store up to 50 entries, which are shared by all handsets and the telephone base. Each entry may consist of a telephone number with up to 30 digits and a name with up to 15 characters.

Add a directory entry

1. Enter the number when the phone is not in use. Press **MENU**, then go to Step 3.

-OR-

i. Press **MENU** when the phone is not in use, then press **▼** or **▲** to scroll to **Directory**, then press **SELECT**.
ii. Press **▼** or **▲** to scroll to **Add contact**, then press **SELECT**.

2. Use the dialing keys to enter the number.

-OR-

Copy a number from the redial list by pressing **REDIAL** and then press **▼**, **▲** or **REDIAL** repeatedly to find the desired number. Press **SELECT** to copy the number.

3. Press **SELECT** to move on to enter the name.
4. Use the dialing keys to enter the name. Additional key presses show other characters of that particular key.
5. Press **SELECT** to save.

While entering names and numbers, you can:
- Press **DELETE** to backspace and erase a digit or character.
- Press and hold **DELETE** to erase the entire entry.
- Press **▼** or **▲** to move the cursor to the left or right.
- Press and hold **PAUSE** to insert a dialing pause (for entering numbers only).
- Press **0** to add a space (for entering names only).
- Press **TONE*** to change the next letter to upper or lower case.

Review a directory entry

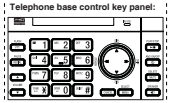
Entries are sorted alphabetically.

1. Press **R/▲** on the cordless handset or **▲DIR** on the telephone base when it is not in use.
2. Press **▼** or **▲** to browse through the directory, or use the dialing keys to start a name search.

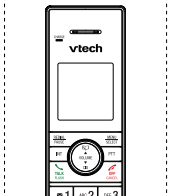
Push-to-talk (PTT)

You can directly broadcast messages from one device to the speakerphone of one or a group of devices. To begin two-way communication, press **PTT** on the handset or the telephone base, and then select a device; or press and hold **PTT** on the handset or the telephone base to broadcast to a group of devices.

Telephone base control key panel:



Handset control key panel:



Dial a directory entry

- When the desired entry appears:
  Press **TALK** or ◀) on the handset, or press ◀) on the telephone base.

Edit a directory entry

1. When the desired entry displays, press **SELECT**.
2. Use the dialing keys to edit the number, then press **SELECT**.
3. Use the dialing keys to edit the name, then press **SELECT**.

Delete a directory entry

- When the desired entry appears, press **DELETE**. When the screen displays **Delete contact?**, press **SELECT**.

Speed dial

You can copy up to nine directory entries into the speed dial locations (**0** and **2**-**9**) so that you can dial these numbers more quickly.

Assign a speed dial number

1. Press **MENU** on the handset or the telephone base when it is not in use.
2. Press ▼ or ▲ to scroll to **Directory**, then press **SELECT**.
3. Press ▼ or ▲ to scroll to **Speed dial**, then press **SELECT**.
4. Press ▼, ▲ or a dialing key (**0** or **2**-**9**) to choose the desired speed dial location.
5. Press **SELECT**. The screen displays **Copy from Directory....**
6. Press ▼ or ▲ to scroll to desired entry, then press **SELECT**.

Dial a speed dial number

- When the phone is not in use, press and hold a dialing key (**0** or **2**-**9**) on the handset or telephone base to dial the number stored in the corresponding speed dial location.

Delete a speed dial number

1. Press **MENU** on the handset or the telephone base when it is not in use.
2. Press ▼ or ▲ to scroll to **Directory**, then press **SELECT**.
3. Press ▼ or ▲ to scroll to **Speed dial**, then press **SELECT**.
4. Press ▼, ▲ or a dialing key (**0** or **2**-**9**) to choose the desired speed dial location, then press **SELECT** to show the speed dial entry.
5. Press **SELECT** again. Then press ▼ or ▲ to scroll to **Clear SD** and then press **SELECT**.

-OR-

Press **DELETE** on the handset or telephone base.

Caller ID

If you subscribe to caller ID service, information about each caller will appear after the first or second ring. If you answer a call before the caller's information appear on the screen, it will not be saved in the caller ID log.

The caller ID log stores up to 50 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

If the phone number has more than 15 digits, only the last 15 digits appear. If the name has more than 15 characters, only the first 15 characters are shown and saved in the caller ID log.

Review a caller ID log entry

1. Press **▼CID** on the cordless handset or the telephone base when the phone is not in use.
2. Press ▼ or ▲ to browse through the caller ID log.

Missed call indicator

When there are calls that have not been reviewed in the caller ID log, the screens display **XX Missed calls**.

Each time you review a caller ID log entry marked ***NEW*** on the handset or on the telephone base, the missed calls message goes away.

If you do not want to review the missed calls one by one but still want to keep them in the caller ID log, press and hold **OFF** on the handset or **CANCEL** on the telephone base for four seconds when in idle mode. All the entries are then considered old.

Dial a caller ID log entry

- When the desired entry displays, press **TALK** or ◀) on the handset to dial.

-OR-

- When the desired entry displays, press ◀) on the telephone base to dial.

Save a caller ID log entry to the directory

1. When the desired caller ID log entry displays, press **SELECT**. If you are using the telephone base, you need to press **SELECT** again to select **Directory**.
2. Use the dialing keys to modify the number, if necessary. Then press **SELECT**.
3. Use the dialing keys to modify the name, if necessary. Then press **SELECT**.

Delete caller ID log entries

- When the desired caller ID log entry displays, press **DELETE**.

To delete all caller ID log entries:

1. Press **MENU** on the handset or the telephone base when the phone is not in use.
2. Scroll to **Caller ID log** and then press **SELECT**.
3. Scroll to **Del all calls** then press **SELECT** twice.

Call block

If you subscribe to caller ID service, you can set the telephone to block unknown calls and certain undesired calls. The call block list can store up to 20 entries.

NOTE

- This feature is only available in the telephone base.

Block unknown calls

1. Press **MENU** on the telephone base when it is not in use.
2. Scroll to **Call block** and then press **SELECT**.
3. Scroll to choose **Calls w/o num**, and then press **SELECT**.
4. Scroll to choose **Not block** or **Block**, and then press **SELECT** to save.

Add a call block entry

1. Press **MENU** on the telephone base when it is not in use.
2. Scroll to **Call block** and then press **SELECT**.
3. Press **SELECT** to choose **Block list**.
4. Scroll to choose **Add new entry**, and then press **SELECT**.
5. Use the dialing keys to enter the number (up to 30 digits).
6. Press **SELECT** to move on to enter the name.
7. Use the dialing keys to enter the name (up to 15 characters). Additional key presses show other characters of that particular key.
8. Press **SELECT** to save.

Review call block list

1. Press **MENU** on the telephone base when it is not in use.
2. Scroll to **Call block** and then press **SELECT**.
3. Press **SELECT** to choose **Block list**.
4. Press **SELECT** to choose **Review**.

Edit a call block entry

1. When the desired entry displays on the telephone base, press **SELECT**.
2. Use the dialing keys to edit the number, and then press **SELECT**.
3. Use the dialing keys to edit the name, and then press **SELECT** to save.

Save a caller ID log entry to call block list

1. When the desired caller ID log entry displays on the telephone base, press **SELECT**.
2. Scroll to **Call block**, and then press **SELECT**.
3. Use the dialing keys to edit the number, and then press **SELECT**.
4. Use the dialing keys to edit the name, and then press **SELECT** to save.

Delete a call block entry

- When the desired call block entry displays on the telephone base, press **DELETE**.

Mute first ring

Your telephone rings once for blocked calls. You can choose to mute the first ring for all incoming calls, so that there will be no ring for blocked calls. By default, the mute first ring feature is set to **Off**.

To mute the first ring:

1. Press **MUTE** or ♪**OFF** on the handset and it displays **Ringer muted** and 🔕.

To silence the telephone base ringer:

- Press **MUTE** or **CANCEL** on the telephone base and it displays **Ringer muted** and 🔕.

Quiet mode

You can turn on quiet mode for a period of time (1-12 hours). During this period, all tones (except paging tone) and call screening are muted.

To set and turn the quiet mode on:

1. Press and hold **QUIET#** on the handset or the telephone base when it is not in use.
2. Use the dialing keys to enter the desired duration (1-12), then press **SELECT**.

To turn the quiet mode off:

- While the quiet mode is on, press and hold **QUIET#**.

Equalizer

The equalizer enables you to change the quality of the audio to best suit your hearing.

While on a handset call, or listening to a message or announcement:

- Press **EQ** on the handset to select the equalizer setting **Treble 1**, **Treble 2**, **Bass** or **Natural** (the default setting). The current setting is shown on the handset screen for two seconds.

-OR-

1. Press **MENU** on the telephone base.
2. Press ▼ or ▲ to scroll to **Equalizer**, then press **SELECT**.
3. Press ▼ or ▲ to select the equalizer setting **Treble 1**, **Treble 2**, **Bass** or **Natural** (the default setting). Then press **SELECT** to save. You hear a confirmation tone.

Sound settings

Key tone

You can turn the key tone on or off for each handset and the telephone base.

1. Press **MENU** on the handset or the telephone base when it is not in use.
2. Scroll to **Settings** and then press **SELECT**.
3. Scroll to choose **Key tone**, then press **SELECT**.
4. Press ▼ or ▲ to select the desired volume or **Off**, then press **SELECT** to save.

Ringer tone

You can choose from different ringer tones for each handset and the telephone base.

1. Press **MENU** on the handset or the telephone base when it is not in use.
2. Scroll to **Ringers** and then press **SELECT**.
3. Scroll to choose **Ringer tone**, then press **SELECT**.
4. Press ▼ or ▲ to sample each ringer tone, then press **SELECT** to save.

NOTE

- If you turn off the ringer volume on a cordless handset, you will not hear ringer tone samples.

Telephone base ringer volume

Press **▼VOLUME/▲** on the telephone base to adjust the ringer volume when the telephone base is not in use.

When you set the ringer volume to **Off**, the base ringer is off. The telephone base screen displays **Caller ID won't be announced** briefly, and then displays 🔕.

Handset ringer volume

You can adjust the handset ringer volume level, or turn the ringer off.

1. Press **MENU** on the handset or the telephone base when it is not in use.
2. Scroll to **Settings** and then press **SELECT** twice.
3. Press ▼ or ▲ to sample each volume level, then press **SELECT** to save.

NOTE

- When the ringer volume is set to off, the handset still rings when you press ♪**HANDSET LOCATOR** at the telephone base.

Temporary ringer silencing

When the telephone is ringing, you can temporarily silence the ringer without disconnecting the call. The next call rings normally at the preset volume.

To silence the handset ringer:

- Press **MUTE** or ♪**OFF** on the handset and it displays **Ringer muted** and 🔕.

To silence the telephone base ringer:

- Press **MUTE** or **CANCEL** on the telephone base and it displays **Ringer muted** and 🔕.

Quiet mode

You can turn on quiet mode for a period of time (1-12 hours). During this period, all tones (except paging tone) and call screening are muted.

To set and turn the quiet mode on:

1. Press and hold **QUIET#** on the handset or the telephone base when it is not in use.
2. Use the dialing keys to enter the desired duration (1-12), then press **SELECT**.

To turn the quiet mode off:

- While the quiet mode is on, press and hold **QUIET#**.

Equalizer

The equalizer enables you to change the quality of the audio to best suit your hearing.

While on a handset call, or listening to a message or announcement:

- Press **EQ** on the handset to select the equalizer setting **Treble 1**, **Treble 2**, **Bass** or **Natural** (the default setting). The current setting is shown on the handset screen for two seconds.

-OR-

1. Press **MENU** on the telephone base.
2. Press ▼ or ▲ to scroll to **Equalizer**, then press **SELECT**.
3. Press ▼ or ▲ to select the equalizer setting **Treble 1**, **Treble 2**, **Bass** or **Natural** (the default setting). Then press **SELECT** to save. You hear a confirmation tone.

About the built-in answering system and voicemail service

For message recording, your telephone has a built-in answering system, and it also supports voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

The main differences between them are:

Category	Built-in answering system	Voicemail from telephone service
Storage	Messages are stored in the telephone base.	Messages are stored in a server or system provided by your telephone service provider.
	You messages will not be deleted automatically. You have to delete your message manually.	Your messages may be automatically deleted after a period of time. Contact your telephone service provider for more details.
Method to retrieve messages	When you received new messages, the handset and the telephone base both display **XX New messages**, and the ▶/■**PLAY/STOP** light on the telephone base flashes.	When you receive new messages, the handset and the telephone base display **XX New voicemail**.
	To retrieve messages, usually there are two ways: • Press ▶/■**PLAY/STOP** on the telephone base. • Access remotely with an access code.	To retrieve messages, you need an access number and/or a password provided by your telephone service provider.

Set your built-in answering system

The answering system can record and store up to 99 messages. Each message can be up to three minutes in length. The total storage capacity for the announcement, messages and memos is approximately 22 minutes. The actual recording time depends on individual message characteristics.

Turn the answering system on or off

The answering system must be turned on to answer and record messages.

To turn the answering system on:

- Press **ANS ON/OFF** on the telephone base to turn the built-in answering system on or off.

-OR-

1. Press **MENU** on the handset or the telephone base when the phone is not in use.
2. Scroll to **Answering sys**, then press **SELECT**.
3. Scroll to **Ans sys setup**, then press **SELECT**.
4. Scroll to **# of rings**, then press **SELECT**.
5. Press ▼ or ▲ to select **2**, **3**, **4**, **5**, **6** or **Toll saver**, and then press **SELECT**.

NOTE

- If you have muted the first ring, you will hear one ring less before the answering system answers the incoming calls.

Set ringing time

You can set the recording time allowed for each incoming message.

1. Press **MENU** on the handset or the telephone base when the phone is not in use.
2. Scroll to **Answering sys**, then press **SELECT**.
3. Scroll to **Ans sys setup**, then press **SELECT**.
4. Scroll to **Recording time**, then press **SELECT**.
5. Press ▼ or ▲ to select **3 minutes**, **2 minutes** or **1 minute**, and then press **SELECT**.

Turn the message alert tone on or off

When the message alert tone is set to on, and there is at least one new message, the telephone base beeps every 10 seconds. The message alert tone is preset to off.

There is no audible alert at the handset.

1. Press **MENU** on the handset or the telephone base when the phone is not in use.
2. Press ▼ or ▲ to scroll to **Answering sys**, then press **SELECT**.
3. Scroll to **Play annc**, then press **SELECT**.

Options during playback:

- Press **▲VOLUME/▼** on the cordless handset, or on the telephone base to adjust the listening volume.
- Press **5** to stop playback.

Play your announcement

1. Press **MENU** on the handset or the telephone base when the phone is not in use.
2. Scroll to **Answering sys**, then press **SELECT** twice.
3. Scroll to **Play annc**, then press **SELECT**.

Options during playback:

- Press **▲VOLUME/▼** to adjust the message playback volume.
- Press ▶▶/**SKIP** to skip to the next message.
- Press ◀◀/**REPEAT** to repeat the message.
- Press ◀◀/**REPEAT** twice to hear the previous message.
- Press **SELECT** to save and you hear a confirmation tone.

NOTES

- The answering system must be turned on for the message alert tone to be functional.
- Press any key on the telephone base (except ♪/**HANDSET LOCATOR**) to temporarily silence the message alert tone.

Voice guide

This feature is an alternative way for you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings and the message alert tone.

NOTE

- This feature is only available in the telephone base.

1. Press **MENU** on the telephone base when it is not in use.
2. Scroll to **Answering sys**, then press **SELECT**.
3. Scroll to **Voice guide**, then press **SELECT**. You hear the voice prompt *"Hello! This voice guide will assist you with the basic setup of your answering system."*
4. Set up your answering system by inputting designated numbers as instructed in the voice guide.

Use your built-in answering system

New message indication

When there are new answering system messages, the handset and the telephone base display **XX New messages**, and the ▶/■**PLAY/STOP** light on the telephone base flashes.

If the message alert tone is turned on, the telephone base beeps every 10 seconds when there are messages that have not been reviewed.

Message playback

To play messages at the telephone base:

- Press ▶/■**PLAY/STOP** when the phone is not in use.

-OR-

1. Press **MENU** when the phone is not in use.
2. Press **SELECT** to select **Play messages**.
   - If there are new and old messages, scroll to select **Play new msgs** or **Play old msgs**, and then press **SELECT** or ▶/■**PLAY/STOP**.

Options during playback:

- Press **▲VOLUME/▼** to adjust the message playback volume.
- Press **EQ** to adjust the message playback audio quality.
- Press **6** to skip to the next message.
- Press **4** to repeat the message. Press **4** twice to hear the previous message.
- Press **DELETE** to delete the playing message. The system advances to the next message.
- Press ▶/■**PLAY/STOP** to stop the playback.

To play messages with a handset:

1. Press **MENU** when the phone is not in use.
2. Press **SELECT** to select **Play messages**.
   - If there are new and old messages, scroll to select **Play new msgs** or **Play old msgs**, and then press **SELECT**.

Options during playback:

- Press **▲/VOLUME/▼** to adjust the message playback volume.
- Press **EQ** to adjust the message playback audio quality.
- Press **6** to skip to the next message.
- Press **4** to repeat the message. Press **4** twice to hear the previous message.
- Press **DELETE** to delete the playing message. The system advances to the next message.
- Press **▶/■PLAY/STOP** to stop the playback.

Delete all old messages

You can only delete old (reviewed) messages. You cannot delete new messages until you review them. You cannot retrieve deleted messages.

To delete all messages with the telephone base:

- Press **DELETE** twice when in idle mode.

To delete all messages with a handset:

1. Press **MENU** when the phone is not in use.
2. Scroll to **Answering sys**, then press **SELECT**.
3. Scroll to **Delete all old**, and then press **SELECT** twice.

Remote access

A two-digit security code is required to access the answering system remotely from any touch-tone telephone. The preset code is **19**. You can use this preset code, or set your own.

1. Dial your telephone number from any touch-tone telephone.
2. When the system plays your announcement, enter the two-digit security code.
3. Enter one of the following remote commands.

Command	Description
1	Play all messages.
2	Play only new messages.
3	Delete the current message (during playback).
33	Delete all old messages.
4	Repeat the current message (during playback).
5	Stop.
*5	Hear a list of remote commands.
6	Skip to the next message (during playback).
*7	Record a new announcement.
8	End the call.
0	Turn the answering system on or off.

4. Hang up or press **8** to end the call.

Set your remote access code

You can set your own remote access code from **00** to **99**.

1. Press **MENU** on the handset or the telephone base when the phone is not in use.
2. Scroll to **Answering sys**, then press **SELECT**.
3. Scroll to **Ans sys setup**, then press **SELECT**.
4. Scroll to **Remote code**, then press **SELECT**.
5. Press ▼ or ▲ or use the dialing keys (**0**-**9**) to enter a two-digit number.
   - Press **DELETE** on the handset or telephone base to backspace and delete a digit.
6. Press **SELECT** to save and you hear a confirmation tone.

Use the built-in answering system and voicemail service

You can use your answering system and voicemail service together by setting your answering system to answer before voicemail service answers as described below. To learn how to program your voicemail settings, contact your telephone service provider.

If you are on a call, or if the answering system is busy recording a message when you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail is set to answer. For example, if your voicemail answers after six rings, set your answering system to answer after four rings. Some voicemail providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

Retrieve voicemail from telephone service

Voicemail is a feature available from most telephone service providers. It may be included with your telephone service, or may be optional. Fees may apply.

Retrieve voicemail

When you received a voicemail, the handset and the telephone base display 🖂 and **New voicemail**. To retrieve, you typically dial an access number provided by your telephone service provider, and then enter a security code. Contact your telephone service provider for instructions on how to configure the voicemail settings and listen to messages.

NOTE

- After you have listened to all new voicemail messages, the indicators on the handset and the telephone base turn off automatically.

Set your voicemail number

You can save your access number on each handset and the telephone base for easy access to your voicemail. After you saved the voicemail number, you can press and hold **1** to retrieve voicemail.

1. Press and hold **1** on the handset or the telephone base when it is not in use.
2. Use the dialing keys to enter the voicemail access number provided by your telephone service provider (up to 30 digits) when prompted.
3. Press **SELECT** to save.

Turn off the new voicemail indicator

If you have retrieved your voicemail while away from home, and the telephone still displays the new voicemail indicators, use this feature to turn off the indicators.

NOTE

- This feature turns off the indicators only, it does not delete your voicemail messages.

1. Press **MENU** on the handset or the telephone base when it is not in use.
2. Scroll to **Settings**, then press **SELECT**.
3. Scroll to **Ctr voicemail**, then press **SELECT**.
4. Press **SELECT** again to confirm.

Expand your telephone system

You can add new handsets (**DS5101**), cordless headsets (**ISE6200**) or speakerphones (**MA3222** or **AT&T TLB0133**) to your telephone system. All accessories are sold separately. Your telephone base supports a maximum of 12 devices.

For more details, refer to the user's manual that comes with your new device.

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

General product care

Taking care of your telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

Avoid rough treatment

Place the handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

Your telephone can be damaged if it gets wet. Do not use the handset outdoors in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electrical appliances during storms.

Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a dry non-abrasive cloth. Do not use dampened cloth or cleaning solvents of any kind.

Frequently asked questions

Below are the questions most frequently asked about the cordless telephone. If you cannot find the answer to your question, visit our website at **www.vtechcanada.com** or call **1 (800) 267-7377**.

My telephone does not work at all.	Make sure the telephone base is installed properly, and battery is installed and charged correctly. For optimum daily performance, return the handset to the telephone base after use.
The display shows **No line**. I cannot hear the dial tone.	Disconnect the telephone line cord from your telephone and connect it to another telephone. If there is no dial tone on that other telephone either, then the telephone line cord may be defective. Try installing a new telephone line cord.
	If changing the telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Contact your telephone service provider.
	You may be using a new cable or VoIP service, the existing telephone jacks in your home may no longer work. Contact your service provider for solutions.
The display shows **To register HS, see manual**. The handset does not work at all.	The handset is deregistered from the telephone base.
	Place the handset in the telephone base to register it.
	You hear a beep when the registration process completes. This process takes about 60 seconds.
The answering system does not record messages.	Make sure the answering system is on. When the answering system is on, **ANS ON** should display on the handset and the **ANS ON/OFF** light on the telephone base should be on.
	When the answering machine memory is full, it does not record new messages until some old messages are deleted.
	If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail service answers. To determine how many rings activate your voicemail service, contact your telephone service provider.
The answering system does not announce the correct day of the week for recorded messages time stamp.	Make sure you have set the date and time. See **Configure your telephone** section.
The messages on the answering system are incomplete.	If a caller leaves a very long message, part of it may be lost when the answering system disconnects the call after the preset recording time.
	If the memory on the answering system becomes full during a message, the answering system stops recording and disconnects the call.
I accidentally set my LCD language to Spanish or French, and I don't know how to change it back to English.	While the handset is not in use, press **MENU** and then **3664** to change the handset LCD language back to English.

Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water such as near a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower.
5. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
6. Avoid placing the telephone system in places with extreme temperature, direct sunlight, or other electrical devices. Protect your phone from moisture, dust, corrosive liquids and fumes.
7. Slots and openings in the back or bottom of the telephone base and handset are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register. This product should not be placed in any area where proper ventilation is not provided.
8. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home or office, consult your dealer or local power company.
9. Do not allow anything to rest on the power cord. Do not install this product where the cord may be walked on.
10. Never push objects of any kind into this product through the slots in the telephone base or handset because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
11. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the telephone base or handset other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
12. Do not overload wall outlets and extension cords.
13. Unplug this product from the wall outlet and refer servicing to an authorized service facility under the following conditions:
    - When the power supply cord or plug is damaged or frayed.
    - If liquid has been spilled onto the product.
    - If the product has been exposed to rain or water.
    - If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operation instructions. Improper adjustment of other controls may result in damage and often requires extensive work by an authorized technician to restore the product to normal operation.
    - If the product has been dropped and the telephone base and/or handset has been damaged.
    - If the product exhibits a distinct change in performance.
14. Avoid using a telephone (other than cordless) during an electrical storm. There is a remote risk of electric shock from lightning.
15. Do not use the telephone to report a gas leak in the vicinity of the leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in the cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments might include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
16. Only put the handset of your telephone next to your ear when it is in normal talk mode.
17. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
18. For pluggable equipment, the socket-outlet (power adapter) shall be installed near the equipment and shall be easily accessible.

SAVE THESE INSTRUCTIONS

Battery

- CAUTION: Use Only Supplied Battery.
- Do not dispose of the battery in a fire. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials.
- Charge the battery provided with this product only in accordance with the instructions and limitations specified in this manual.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

- Should keep wireless telephones at least six inches from the pacemaker.
- Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.
- Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

About cordless telephones

- **Privacy:** The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the cordless handset by radio waves, so there is a possibility that the cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
- **Electrical power:** The telephone base of this cordless telephone must be connected to a working electrical outlet. The electrical outlet should not be controlled by a wall switch. Calls cannot be made from the cordless handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
- **Potential TV interference:** Some cordless telephones operate at frequencies that may cause interference to televisions and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR often reduces or eliminates the interference.
- **Rechargeable batteries:** Exercise care in handling batteries in order not to create a short circuit with conducting material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- **Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture the battery. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.

The RBRC® seal

The RBRC® seal on the nickel-metal hydride battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used Nickel-metal hydride batteries into the trash or municipal waste, which may be illegal in your area. VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers. Please call **1 (800) 8 BATTERY®** for information on Ni-MH battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

RBRC® and 1 (800) 8 BATTERY® are registered trademarks of the Rechargeable Battery Recycling Corporation.

FCC, ACTA and IC regulations

FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement:

CAN ICES-3 (B)/NMB-3(B).

FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, contact your telephone service provider.

This equipment must not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

Remain on the line and briefly explain the reason for the call before hanging up.

Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this telephone.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 1.0. The REN indicates the maximum number of devices allowed to be connected to a telephone interface. The termination of an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices not exceed five.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

Limited warranty

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty, whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech;
3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems;
4. Product to the extent that the problem is caused by use with non-VTech accessories;
5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible;
6. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes);
7. Product returned without a valid proof of purchase (see item 2 below); or
8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?

To obtain warranty service in Canada, please visit our website at www.vtechcanada.com or call 1 (800) 267-7377.

NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Technical specifications

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	Handset: 1921.536-1928.448 MHz