DS6251
DS6251-2
DS6251-3
DS6251-4

2-Line Cordless Answering System
with Smart Call Blocker

BC

vtech®

Quick start guide

The ENERGY STAR® program (www.energystar.gov)
recognizes and encourages the use of products that save
energy and help protect our environment. We are proud
to mark this product with the ENERGY STAR® label
indicating it meets the latest energy efficiency guidelines.

Telephones identified with this logo have reduced noise
and interference when used with most T-coil equipped
hearing aids and cochlear implants. The TIA-1083
Compliant Logo is a trademark of the Telecommunications
Industry Association. Used under license.

Technical specifications

Frequency control	Crystal controlled PLL synthesizer
Channels	5
Transmit frequency	Handset: 1921.536-1928.448 MHz Telephone base: 1921.536-1928.448 MHz
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirement	Handset: 2.4V NI-MH battery Telephone base: 6V DC @ 600mA Charger: 6V DC @ 400mA
Memory	Phonebook: 50 memory locations; up to 30 digits and 15 characters Caller ID log: 50 memory locations; up to 24 digits and 15 characters Call block: 1000 entries

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What's in the box

Quick start guide

Smart call blocker leaflet

Important safety information

1 set for DS6251
2 sets for DS6251-2
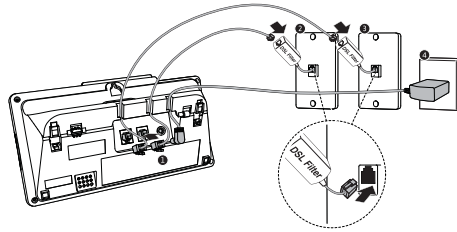3 sets for DS6251-3
4 sets for DS6251-4

1 set for DS6251-2
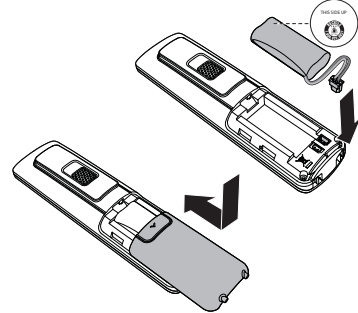2 sets for DS6251-3
3 sets for DS6251-4

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1 Connect and install
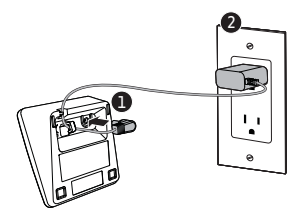
① Connect the telephone base

If you subscribe to digital subscriber line (DSL) high-speed Internet service through your telephone line, make sure you connect a DSL filter (not included) to the telephone wall jack.
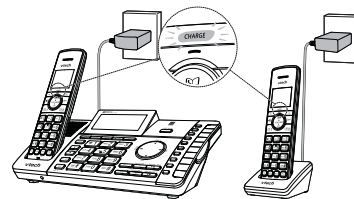

② Install the battery

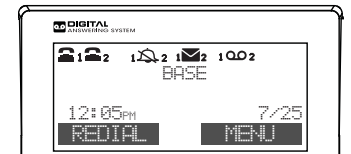### ③ Connect the charger

④ Charge the battery

12 hrs

Display

Handset:

HANDSET
12:05PM   7/25
MENU

Telephone base:

BASE
12:05PM   7/25
REDIAL   MENU

🔋	The battery is low and needs charging.	☎₁ / ☎₂	Line 1 or line 2 is in use.
▶▶▶▶	The battery is charging.	🔕₁₂	Telephone base ringer on line 1 and/or line 2 is off.
🔋	The battery is fully charged.	✉₁₂	New voicemail received on line 1 and/or line 2 from your telephone service provider.
☎₁ / ☎₂	Line 1 or line 2 is in use.	📼₁₂	There are new answering system message(s) on line 1 and/or line 2.
🔕₁₂	Handset ringer on line 1 and/or line 2 is off.	MUTE	The microphone is muted.
✉₁₂	New voicemail received on line 1 and/or line 2 from your telephone service provider.	NEW	New caller ID log entries.
📼₁₂	There are new answering system message(s) on line 1 and/or line 2.	🔍	You can perform 3-character alphabetical search.
ANS1 ON2	Answering system of line 1 and/or line 2 is on.		
MUTE	The microphone is muted.		
NEW	New caller ID log entries.		
🔍	You can perform 3-character alphabetical search.		

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2 Setup

After you install your telephone or power returns following a power outage and battery depletion, the handset and telephone base will prompt you to set the date and time, Smart call blocker, and to configure the answering system through voice guide.

Date and time

Follow the steps below to set the date and time. For example, if the date is 25 July, 2018, and the time is 12:05 PM:

SET DATE
—/—/—
MM/DD/YY
BACK   NEXT

When the handset and telephone base prompts you to set the date and time

SET DATE
07/22/—
MM/DD/YY
BACK   NEXT

①

SET DATE
07/25/18
MM/DD/YY
BACK   NEXT

② NEXT

Enter the date

SET TIME
HH:MM —
BACK   SAVE

③

SET TIME
12:05 PM
BACK   SAVE

④ SAVE

Enter the time

Voice guide for Smart call blocker

After setting the date and time, the handset and telephone base will prompt if you want to set Smart call blocker. For more details, see **Use voice guide to set Smart call blocker** in the **Smart call blocker** leaflet.

When the handset and telephone base prompt you to set up the Smart call blocker via voice guide

Start voice guide to set up Smart call blocker now?
NO   YES

① YES

SMART CALL BLK
All lines
Line 1
Line 2
NO   SELECT

② SELECT

Choose to set for all lines or a specific line

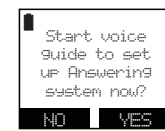"Hello! This voice guide will assist you with the basic setup of Smart call blocker"

Setup your Smart call blocker by inputting the designated numbers as instructed in the voice guide.
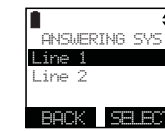
Voice guide for answering system

After setting the Smart call blocker, the handset and telephone base will display **Start voice guide to set up Answering system now?**.

This feature assists you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings and the message alert tone.

When the handset and telephone base prompt you to set up the answering system via voice guide

Start voice guide to set up Answering system now?
NO   YES

① YES

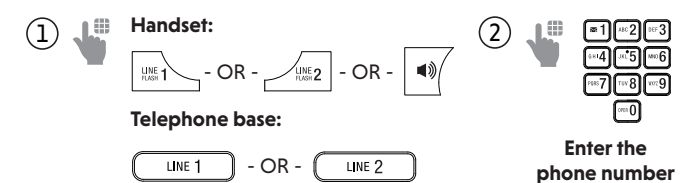ANSWERING SYS
Line 1
Line 2
BACK   SELECT

② SELECT

Choose to set for a specific line

"Hello! This voice guide will assist you with the basic setup of your answering system"
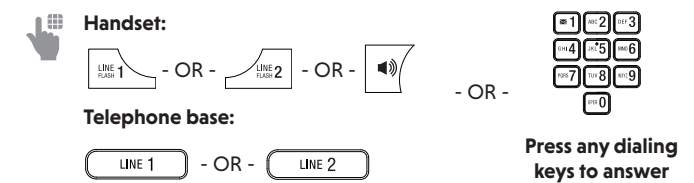
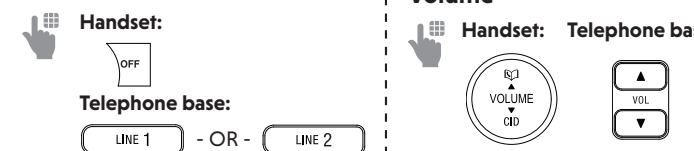Setup your answering system by inputting the designated numbers as instructed in the voice guide.

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3 Operate

Make a call

① **Handset:**
LINE 1 - OR - LINE 2 - OR - 🔊

Telephone base:
LINE 1 - OR - LINE 2

② Enter the phone number

Answer a call

Handset:
LINE 1 - OR - LINE 2 - OR - 🔊

Telephone base:
LINE 1 - OR - LINE 2

- OR -

Press any dialing keys to answer

End a call

Handset:
OFF

Telephone base:
LINE 1 - OR - LINE 2

Volume

Handset: **Telephone base:**
VOLUME   VOL

For detailed instructions, read the online user's manual or frequently asked questions at **www.vtechphones.com**.

Caller ID

Caller ID

If you subscribe to caller ID service, information about each caller appears after the first or second ring.

The caller ID log stores up to 50 entries. Each entry has up to 24 digits for the phone number and 15 characters for the name.

Review caller ID log entries

```
        HANDSET
5:32am    8/17
          MENU
```

① 👆 VOLUME ▼ CID   ② 👆 VOLUME ▼ CID

```
🖼:         NEW▾
800-595-9511
5:32am    8/17
BACK      SAVE
```

Browse the entries

Dial a caller ID log entry

When your desired caller ID entry displays on the handset or telephone base screen

```
🖼:         NEW▾
800-595-9511
5:32am    8/17
BACK      SAVE
```

👆 **Handset:**

LINE 1 - OR - LINE 2 - OR - 🔊

Telephone base:

LINE 1 - OR - LINE 2

Save a caller ID log entry to the phonebook

When your desired caller ID entry displays on the handset or telephone base screen

```
🖼:         NEW▾

800-595-9511
5:32am    8/17
BACK      SAVE
```
① 👆 **SAVE**

```
        SAVE TO ▲
Phonebook
Allow list
Block list ▾
BACK    SELECT
```
② 👆 **SELECT**

```
EDIT NUMBER
595-9511
BACKSP    NEXT
```
③ 👆

```
EDIT NUMBER
800-95-9511 _
BACKSP    NEXT
```
④ 👆 **NEXT**

```
EDIT NAME
Mike Smith _
[#]-Order
BACKSP    SAVE
```
⑤ 👆 **SAVE**

Delete a caller ID log entry

When your desired caller ID entry displays on the handset or telephone base screen

```
🖼:
Mike Smith
888-883-2445
7:05pm   10/25
BACK      SAVE
```

👆 MUTE DELETE

Phonebook

Phonebook

The phonebook can store up to 50 entries, which are shared by all handsets. Each entry may consist of a telephone number up to 30 digits, and a name up to 15 characters.

Add a phonebook entry

```
        HANDSET
5:32am    8/17
          MENU
```
① 👆 [keypad]

```
        595-9511
BACK      SAVE
```
② 👆 **SAVE**

```
EDIT NUMBER
595-9511 _
BACKSP    NEXT
```
③ 👆 **NEXT**

Enter the phone number

```
ENTER NAME
_
BACKSP    SAVE
```
④ 👆 [keypad]

```
ENTER NAME
Mike Smith _
BACKSP    SAVE
```
⑤ 👆 **SAVE**

Enter the name

Review phonebook entries

```
        HANDSET
5:32am    8/17
          MENU
```
① 👆 VOLUME ▼ CID

```
🖼 🔍      1/4
Mike Smith
800-595-9511
DELETE    EDIT
```
② 👆 VOLUME ▼ CID

Browse the entries

Delete a phonebook entry

When your desired phonebook entry displays on the handset or telephone base screen

```
🖼 🔍      1/4
Mike Smith
800-595-9511
DELETE    EDIT
```
① 👆 **DELETE**

```
Delete contact?
Mike Smith
NO        YES
```
② 👆 **YES**

Speed dial

Speed dial

The telephone system has 10 speed dial locations where you can store the telephone numbers you wish to dial more quickly. All speed dial assignments can only be selected from the existing phonebook entries.

Assign a speed dial entry

```
        HANDSET
5:32am    8/17
          MENU
```
① 👆 **MENU**

② 👆 VOLUME ▼ CID **SELECT**

```
Play messages ▲
Answering sys
Smart call blk
Phonebook
BACK    SELECT
```

③ 👆 VOLUME ▼ CID **SELECT**

```
PHONEBOOK ▲
Review
Add contact
Speed dial ▾
BACK    SELECT
```

④ 👆 VOLUME ▼ CID **ASSIGN**

```
🖼:           ▾
1:Empty
2:Empty
3:Empty
4:Empty
DELETE  ASSIGN
```

Choose a speed dial location

⑤ 👆 VOLUME ▼ CID **ASSIGN**

```
🖼 🔍      1/4
Mike Smith
800-595-9511
BACK    ASSIGN
```

When your desired phonebook entry displays on the handset or telephone base screen

Dial a speed dial entry

👆 [keypad]

Press the corresponding speed dial key* on the telephone base to dial via the first available line.

*The 10 speed dial keys represents speed dial locations, **1-9** and **0**, from top to bottom.

Smart Call Blocker

Smart call blocker

If you have subscribed to caller ID service, you can use the Smart call blocker feature to screen incoming calls. Smart call blocker is on, and to allow all incoming calls by default.

Turn the smart call blocker on or off

```
        HANDSET
5:32am    8/17
          MENU
```
① 👆 CALL BLOCK

② 👆 VOLUME ▼ CID **SELECT**

```
SMART CALL BLK
Allow list
Star name list
SCB Setup
BACK    SELECT
```

③ 👆 VOLUME ▼ CID **SELECT**

```
SMART CALL BLK
Line 1
Line 2
BACK    SELECT
```

Choose to set for a specific line

④ 👆 VOLUME ▼ CID **SELECT**

```
🖼:    SCB SETUP
SCB On/Off
Calls w/o num
Uncategorized
BACK    SELECT
```

⑤ 👆 VOLUME ▼ CID **SELECT**

```
🖼:    SCB ON/OFF
✓On
Off
BACK    SELECT
```

For more details, refer to the **Smart call blocker** leaflet.

Answering system

About the built-in answering system and voicemail service

For message recording, your telephone has a built-in answering system, and it also supports voicemail service offered by your telephone service provider (subscription is required, and fee may apply).

Built-in answering system VS Voicemail service

	BUILT-IN ANSWERING SYSTEM	**VOICEMAIL SERVICE**
SUPPORTED BY	Telephone system	Telephone service provider
SUBSCRIPTION	No	Yes
FEES	No	May apply
ANSWER INCOMING CALLS	• After 4 rings by default. • It can be changed in the handset or the telephone base menu.	• Usually after 2 rings. • It can be changed by contacting your telephone service provider.
STORAGE	Telephone base	Server or System
DISPLAY NEW MESSAGES	• Handset - 📼 and **XX New Msg** • Telephone base - 📼 and **XX New Msg**	• Handset - ✉ • Telephone base - ✉
RETRIEVE MESSAGES	• Press ▶/■ on the telephone base; OR • Press **MENU**, and then select **Play messages** on the handset; OR • Access remotely with an access code.	• Press ✉ on the dialpad, and enter an access number and/or passcode from your telephone service provider.

Turn the built-in answering system on or off

On the telephone base

👆 ON/OFF LINE 1 ⏻ - OR - ON/OFF LINE 2 ⏻

Press to turn on; press again to turn off.

Message playback on the telephone base

👆 MAILBOX LINE 1 ▶/■ - OR - MAILBOX LINE 2 ▶/■

Skip a message

👆 [dial pad]

Repeat the playing message

👆 [dial pad]

Play the previous message

① 👆 ② 👆

Delete all messages

① 👆

②
```
DELETE OLD MSGS
Line 1
Line 2
BACK    SELECT
```
👆 **SELECT**

Choose a specific line

③
```
Delete all
old messages?
NO        YES
```
👆 **YES** - OR - 👆