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VM5254
VM5254-2
Video Baby Monitor

vtech®

Quick start guide

Technical specifications

Frequency control	Crystal controlled PLL synthesizer
Transmit frequency	Baby unit: 2405 - 2475 MHz Parent unit: 2405 - 2475 MHz
Channels	32
LCD	5" Color LCD (WQVGA 480x272 pixel)
Nominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
Power requirements	Parent unit: 3.6V Ni-MH battery Baby unit power adapter: Output: 5V DC ⊕ 600mA Parent unit power adapter: Output: 5V DC ⊕ 1A

Credits:
The *Background Noise* sound file was created by Caroline Ford, and is used under the Creative Commons license.
The *Stream Noise* sound file was created by Caroline Ford, and is used under the Creative Commons license.
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Specifications are subject to change without notice.
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Document order number: 96-012921-010-100

Important safety instructions

The applied nameplate is located at the bottom of the baby unit's base.

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Follow all warnings and instructions marked on the product.
2. Adult setup is required.
3. **CAUTION:** Do not install the baby unit at a height above 2 meters.
4. This product is not a substitute for adult supervision of the infant. Supervising the infant is the parent's or caregiver's responsibility. This product could cease operating, and therefore you should not assume it will continue working properly for any given period of time. Further, this is not a medical device and should not be used as such. This product is intended to assist you in supervising your baby.
5. Do not use this product near water. For example, do not use it next to a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower.
6. **CAUTION:** Use only the battery provided. There may be a risk of explosion if a wrong type of battery is used for the parent unit. The battery cannot be subjected to high or low extreme temperature and low air pressure at high altitude during use, storage or transportation. Disposal of battery into fire or a hot oven, or mechanically crushing or cutting of the battery can result in an explosion. Leaving the battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid or gas. Battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas. Dispose of used battery according to the information in **The RBRC® seal**.
7. Use only the adapters included with this product. Incorrect adapter polarity or voltage can seriously damage the product.
   Baby unit power adapter: Output: 5V DC 600mA;
   Parent unit power adapter: Output: 5V DC 1A.
8. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
9. For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
10. Unplug this product from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
11. Do not cut off the power adapters to replace them with other plugs, as this causes a hazardous situation.
12. Do not allow anything to rest on the power cords. Do not install this product where the cords may be walked on or crimped.
13. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company.
14. Do not overload wall outlets or use an extension cord.
15. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
16. This product should not be placed in any area where proper ventilation is not provided. Slots and openings in the back or bottom of this product are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This product should never be placed near or over a radiator or heat register.
17. Never push objects of any kind into this product through the slots because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
18. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the product other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used.
19. You should test the sound reception every time you turn on the units or move one of the components.
20. Periodically examine all components for damage.
21. Be aware of possible loss of privacy while using public airwaves. Conversations may be picked up by other nursery monitors, cordless phones, scanners, etc.
22. Children should be supervised to ensure that they do not play with the product.
23. The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

SAVE THESE INSTRUCTIONS

Cautions

1. Use and store the product at a temperature between 32° F and 104° F.
2. Do not expose the product to extreme cold, heat or direct sunlight. Do not put the product close to a heating source.
3. Batteries should not be exposed to excessive heat such as bright sunshine or fire.
4. Make sure the baby unit(s) and the adapter cord(s) are always out of reach of the baby, at least 3 feet away from the baby or crib, to avoid a possible strangulation hazard.
5. Never place the baby unit(s) inside the baby's crib or playpen. Never cover the baby unit(s) or parent unit with anything such as a towel or a blanket.
6. Other electronic products may cause interference with your baby monitor. Try installing your baby monitor as far away from these electronic devices as possible: wireless routers, radios, cellular telephones, intercoms, room monitors, televisions, personal computers, kitchen appliances and cordless telephones.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless devices):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless devices and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

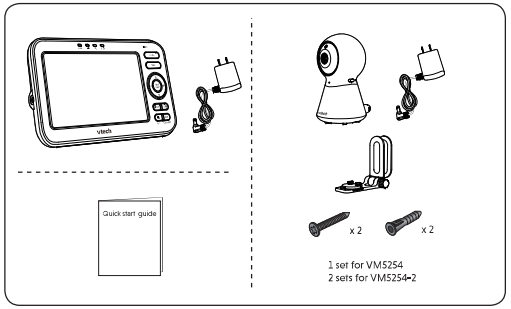
- Should keep wireless devices at least six inches from the pacemaker.
- Should NOT place wireless devices directly over the pacemaker, such as in a breast pocket, when it is turned ON.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless devices.

Electromagnetic fields (EMF)

This VTech product complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user's manual, the product is safe to be used based on scientific evidence available today.

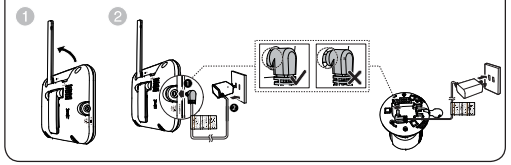
What's in the box



1 Connect the baby monitor

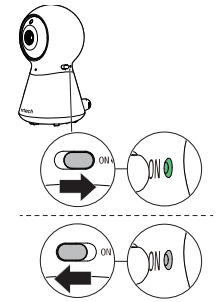
NOTES

- The rechargeable battery in the parent unit is built-in.
- Use only the power adapters supplied with this product.
- Make sure the baby monitor is not connected to a switch-controlled electric outlet.
- Connect the power adapters in a vertical or floor mount position only. The adapters' prongs are not designed to hold the weight of baby monitor, so do not connect them to any ceiling, under-the-table, or cabinet outlets. Otherwise, the adapters may not properly connect to the outlets.
- Make sure the parent unit, the baby units and the power adapter cords are out of reach of children.

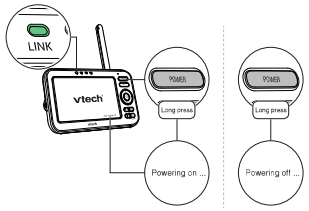


2 Power on or off the baby monitor

1. Slide the **ON/OFF** switch to power on or off your baby unit.

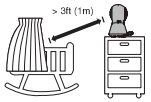


2. Press and hold **POWER** to power on or off your parent unit.



3 Positioning the baby monitor

1



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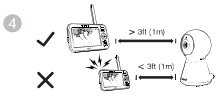
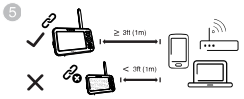


Caution

- The default volume of your parent unit is level 4, and the maximum volume is level 7. If you experience high-pitched screeching noise from your baby monitor while positioning:
  - Make sure your baby unit and parent unit are more than 3 feet (1 meter) apart, OR
  - Lower the volume of your parent unit.

5



Note

- To avoid interference from other electronic devices, place your baby monitor at least 3 feet (1 meter) away from devices such as wireless routers, microwaves, cell phones and computers.

4 Status check

Once you power on both your baby unit and parent unit, your parent unit displays image from the baby unit, and the **LINK** LED light turns on.

The **ON/OFF** LED light of baby unit turns on.

Basic operation - Parent unit

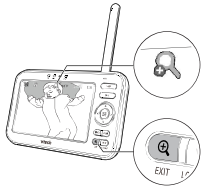
Adjust speaker volume

Press VOL / VOL to adjust your parent unit speaker volume.

The sound sensitivity setting also affects the speaker volume. For details, refer to **Sound sensitivity and sound activation**.

Zoom

Press to zoom in or out.



Use the menu

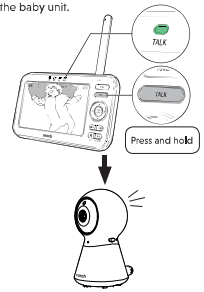
Press MENU/SELECT to enter the menu, choose a menu item, or save a setting. You can use the parent unit for advanced settings or operations, such as to play or stop the baby unit lullaby, or to adjust the baby unit sound sensitivity.

While in the menu:

- Press ∧ or ∨ to scroll among the menu options.
- Press MENU/SELECT or > to select an item.
- Press < to return to the main menu or idle screen.

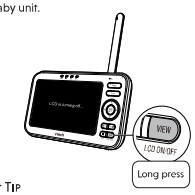
Talk to your baby unit

Press and hold **TALK** and speak to your parent unit. Your voice is transmitted to the baby unit.



Turn off the screen

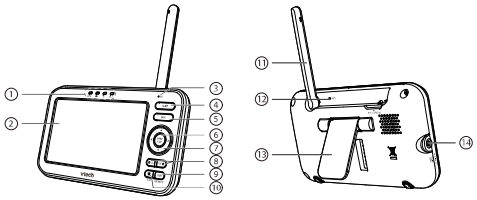
Press and hold **LCD ON/OFF** to switch off the screen. You can still hear sound from the baby unit.



Tip

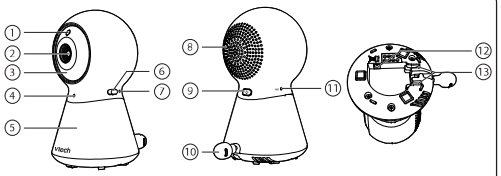
- Press any keys on the parent unit to turn on the screen again.

Overview - Parent unit



1 **LED lights**
2 **LCD display**
3 **Microphone**
4 **POWER**
5 **TALK**
   - Press and hold to talk to the selected baby unit.
6 **MENU/SELECT**
   - Press to enter the menu.
7 **Arrow keys**
8 **Volume**
9 **VIEW /LCD ON/OFF**
10 **/EXIT**
   - Press to zoom in or out.
   - While in a menu, press to exit.
11 **Antenna**
12 **RESET**
13 **Stand**
14 **Power jack**

Overview - Baby unit



1 **Light sensor**
2 **Camera**
3 **Gloss lens**
4 **Microphone**
5 **Night light**
6 **On/Off switch**
   - Slide to turn on or off the baby unit.
7 **On/Off LED light**
   - On when the baby unit is turned on and is paired to the parent unit.
   - Flashes when the baby unit is not being viewed; or when the link to the parent unit is lost.
8 **Speaker**
9 **Night light on/off key**
10 **Temperature sensor**
11 **Pair key**
12 **Power jack**
13 **Slots for wall mounting**

Get help with the online topics

For operations and guides to help you using your video monitor, and for latest information and supports, go and check the online help topics and online FAQs.

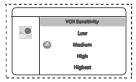
Use your smartphone or mobile device to access our online help.

- Go to **https://help.vtechphones.com/vm5254**; OR
- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to trigger the redirection of the online help.
  - If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear.

Sound sensitivity and sound activation

Adjust sound detection sensitivity

With sound sensitivity setting, you can choose to hear sounds from the baby unit all the time, or to hear sounds that exceed a certain level.

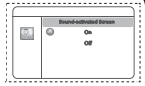


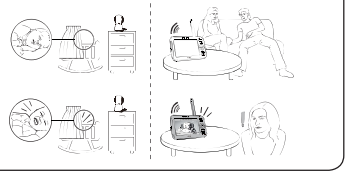
Parent unit setting	What happens...	You may experience...	What you could do...
Speaker volume: LOW Sensitivity: Highest (Default)	Hear all sounds all the time, including background sounds.	Difficulty in hearing your baby's soft sounds if the background sounds are louder.	• Increase parent unit's speaker volume, and lower sound sensitivity. • If you are using a white noise machine or sound machine, set its volume to low, or relocate it to minimize background sounds.
Speaker volume: MAX Sensitivity: Low / Medium	Only hear sounds that exceed the selected sound sensitivity level.	No sound; or sounds that cut in and out at times as the baby unit may not detect extra soft sounds.	Increase the sound sensitivity, and adjust the volume level if necessary.

For details, please see **Adjust the sound sensitivity of the baby unit** in the User's manual.

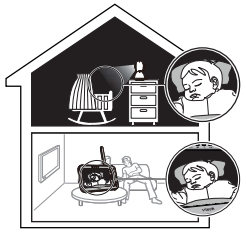
Sound activated screen

When sound activation is on, the parent unit screen stays off to save power when the baby unit detects no sound. Once the baby unit detects sounds that are louder than the chosen sound sensitivity level, the parent unit screen turns on automatically. It will then turn off again after 50 seconds of no sound detection.





Night vision



The baby unit has infrared LEDs that allow you to see your baby clearly at night or in a dark room. When the baby unit being viewed detects low light levels, the infrared LEDs are switched on automatically. The images from the baby unit are in black and white, and appears on the screen.

Notes

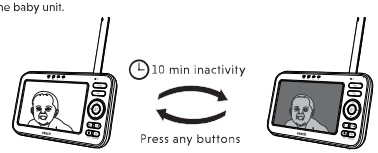
- It is normal if you see a short white glare on your parent unit screen as the baby unit is adapting to the dark environment.
- When the infrared LEDs are on, the images are in black and white. This is normal.

Tip

- Depending on the surroundings and other interfering factors, like lightings, objects, colors and backgrounds, the video quality may vary. Adjust the baby unit's angle or place the baby unit at a higher level to prevent glare and blurry display.

Dim mode

With dim mode preset to on, your parent unit display will dim to conserve energy after 10 minutes of inactivity, in which there is neither key pressed nor alert received from the baby unit.



Note

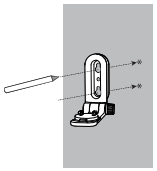
- If you do not want LCD to dim automatically, turn off the **Dim Mode**

Mount the baby unit on dry wall (optional)

Notes

- Check for reception strength and camera angle before drilling the holes.
- The types of screws and anchors you need depend on the composition of the wall. You may need to purchase the screws and anchors separately to mount your camera units.

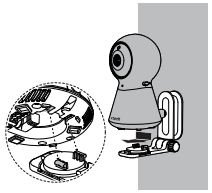
1. Place the wall mount bracket on a wall and then use a pencil to mark two holes in parallel. Remove the wall mount bracket and drill two holes in the wall (7/32 inch drill bit).



2. If you drill the holes into a stud, go to step 3.
   - If you drill the holes into an object other than a stud, insert the wall anchors into the holes. Tap gently on the ends with a hammer until the wall anchors are flush with the wall.

3. Align the wall mount bracket and screws with the holes in the wall as shown. Tighten the screw in the middle hole first, so that the wall mount bracket position is fixed. You can tighten the other screw in the top hole.

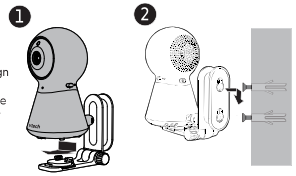
4. Place the camera unit on the wall mount bracket, and then slide it forward until it locks into place. Connect the power adapter to the camera unit and a power supply not controlled by a wall switch.



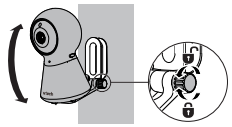
OR

3. Insert the screws into the holes and tighten the screws until only 1/4 inch of the screws are exposed.

4. Place the camera unit on the wall mount bracket, and then slide it forward until it locks into place. Align the holes on the wall mount bracket with the screws on the wall, and slide the wall mount bracket down until it locks into place.



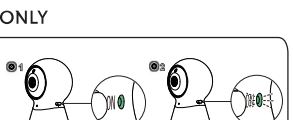
5. You can maximize your camera unit's viewing angles by tilting the wall mount bracket. Hold the camera unit, and then rotate the knob in anticlockwise direction. This will loosen the joint of the wall mount bracket. Tilt your camera unit up or down to adjust to your preferred angle. Then, rotate the knob in clockwise direction to tighten the joint and secure the angle.



For VM5254-2 only

Status check - Two baby units

If you are viewing baby unit 1, the **POWER** LED light of baby unit 1 turns on. As baby unit 2 is not being viewed, its **POWER** LED light flashes.

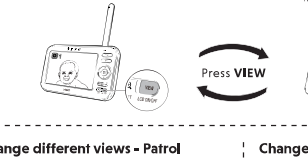


Note

- If you power on only one baby unit, you may see the parent unit displaying and then **No link to CAM #** (# represents the baby unit number), and the **LINK** LED light flashing. Press **VIEW** in **Single CAM** or **Patrol** mode to switch to the baby unit you have powered on.

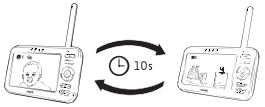
Change different views - Single CAM

In **Single CAM** or **Patrol** mode, press **VIEW** to switch between the image of baby units 1 and 2.



Change different views - Patrol

Select **Patrol** as your monitoring mode to alternately view the image from baby units 1 and 2 every 10 seconds.



Change different views - Split

Select **Split** as your monitoring mode to view the images from both baby units at once.

The RBRC® seal

The RBRC® seal on the Ni-MH battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used Ni-MH batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers. Please call **1 (800) 8 BATTERY**® for information on Ni-MH battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

RBRC® and 1 (800) 8 BATTERY® are registered trademarks of the Rechargeable Battery Recycling Corporation.

FCC and IC regulations

FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The baby unit shall be installed and used such that parts of all persons' body are maintained at a distance of approximately 8 in (20 cm) or more. The transmitter and antenna of the parent unit shall be held at least 1 in (2.5 cm) from your face.

This Class B digital apparatus complies with Canadian requirement.
CAN ICES-3 (B)/NMB-3(B)

Industry Canada

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

RF radiation exposure statement

The baby unit complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The baby unit should be installed and operated with a minimum distance of 8 in (20 cm) between the baby unit and all persons' body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment complies also with Industry Canada RSS-102 with respect to Canada's Health Code 6 for Exposure of Humans to RF Fields.

California Energy Commission battery charging testing mode

This baby monitor meets the California Energy Commission (CEC) regulations for energy consumption. Your baby monitor is set up to comply with the energy-conserving standards right out of the box. Follow the instructions to install and charge the battery. The CEC battery charging testing mode is activated while charging. Even if the parent unit is paired to baby units, the CEC battery charging testing mode is activated while it is powered off and charging.

For CETL compliance only

Mesures de sécurité importantes

La plaque signalétique appliquée est située au bas du socle de l'unité de bébé.

Lorsque vous utilisez votre appareil, vous devriez toujours suivre certaines mesures de précaution de base afin de réduire les risques d'incendie, d'électrocution et de blessures corporelles, dont ceux qui suivent :

1. Observez toutes les instructions et mises en garde inscrites sur l'appareil.
2. L'installation par un adulte est requise.
3. **MISE EN GARDE:** N'installez pas l'unité du bébé à une hauteur supérieure à 2 mètres.
4. Ce produit ne remplace pas la surveillance adulte du nourrisson. La supervision du nourrisson est la responsabilité du parent ou de la personne qui s'occupe de l'enfant. Ce produit pourrait cesser de fonctionner et, par conséquent, vous ne devriez pas présumer qu'il continuera de fonctionner correctement pendant une période de temps donnée. De plus, il ne s'agit pas d'un instrument médical et ne devrait pas être utilisé comme tel. Ce produit est destiné à vous aider à superviser votre bébé.
5. N'utilisez pas cet appareil près de l'eau ni de toute autre source d'humidité, par exemple, près d'une baignoire, cuve à lessive, évier de cuisine, dans un sous-sol humide ou près d'une piscine, dans un sous-sol humide ou une douche.
6. **MISE EN GARDE:** Utilisez uniquement les piles fournies. Il existe un risque d'explosion si un autre type de batterie est utilisé pour l'unité Parents. N'incinérez pas les piles. Celles-ci risqueraient d'exploser. Jetez les piles usées selon les renseignements suivant **le sceau du RBRC®**.
7. N'utilisez que les adaptateurs inclus avec ce produit. L'utilisation d'un adaptateur dont la polarité ou la tension serait inadéquate risque d'endommager sérieusement le produit et mettre votre sécurité en péril.
   Adaptateur de l'unité du bébé : Sortie : 5V CC 600mA
   Adaptateur de l'unité du parent : Sortie : 5V CC 1A
8. Lorsqu'ils sont branchés dans une prise de courant, les adaptateurs secteur ont été conçus pour être orientés correctement, soit à la verticale ou au plancher. Les broches n'ont pas été conçues pour supporter le poids du bloc d'alimentation et le maintenir en place si celui-ci est branché dans une prise au plafond, sous une table ou dans un meuble.
9. Pour les PRODUITS À BRANCHER À UNE PRISE DE COURANT, la prise de courant doit être installée près du produit, afin d'assurer une accessibilité sécuritaire à la prise de courant.
10. Débranchez ce produit de la prise de courant avant de procéder au nettoyage. N'utilisez pas de nettoyants en aérosols. Utilisez un chiffon humide pour le nettoyer.
11. Débranchez les cordons d'alimentation avant de remplacer le bloc-piles.
12. Ne coupez pas les cordons d'alimentation pour remplacer les fiches, car ceci peut présenter un danger potentiel.
13. Ne laissez aucun objet reposer ni appuyer sur le cordon d'alimentation. N'installez pas cet appareil dans un endroit où l'on risque d'écraser le cordon d'alimentation ou de le plémner.
14. Ne faites fonctionner cet appareil qu'avec le type d'alimentation indiqué sur l'étiquette. Si vous ne connaissez pas le type d'alimentation que vous possédez à votre domicile, consultez votre marchand ou votre compagnie locale d'électricité.
15. Ne surchargez pas les prises de courant murales ni les rallonges électriques.
16. Ne placez pas cet appareil sur un chariot, meuble, trépied, support de montage ni table chancelants.
17. Les trous et ouvertures du boîtier, situés à l'arrière de l'appareil ou sous celui-ci, servent à aérer l'appareil. Pour l'empêcher de surchauffer, ne bloquez sous aucun prétexte ces ouvertures et n'empêchez pas l'aération adéquate de l'appareil en le plaçant sur un lit, divan, tapis ou toute autre surface similaire. De même, ne le positionnez pas à proximité ni au-dessus d'une source de chaleur ou d'un calorifère. De plus, ne placez pas l'appareil dans un endroit avant de vous assurer qu'il y ait une bonne circulation d'air.
18. N'enfoncez jamais d'objets à travers les ouvertures de cet appareil, car ils pourraient entrer en contact avec des points de tension dangereux ou causer des courts-circuits qui peuvent dégénérer en incendies ou en risques d'électrocution. Ne renversez jamais de liquide dans ce produit.
19. Afin de réduire les risques d'électrocution, ne démontez pas cet appareil, mais apportez-le dans un centre de service autorisé. L'ouverture du boîtier ou le retrait de toutes pièces que contient cet appareil, à l'exception de l'accès autorisé à certaines portes ou ouvertures, risque de vous exposer à des points de tension dangereux ou d'autres dangers. Un remontage incorrect peut par la suite présenter des risques d'électrocution.
20. Vous devriez tester la réception chaque fois que vous mettez l'appareil en fonction.
21. Examinez les composantes afin de vérifier si celles-ci ne sont pas endommagées.
22. Soyez avisé de la perte de la confidentialité lorsque vous utilisez les ondes publiques. Les conversations peuvent être entendues par d'autres moniteurs de bébé, des téléphones sans fil, des scanneurs, etc.
23. Les enfants devraient être supervisés afin de vous assurer qu'ils ne jouent pas avec l'appareil.
24. Le produit n'est pas conçu pour être utilisé par des personnes (incluant des enfants) aux capacités physiques, sensorielles ou mentales réduites ou qui manquent d'expérience et de connaissances, à moins qu'on leur ait donné suffisamment de supervision ou d'instructions relativement à l'utilisation de l'appareil par une personne responsable de leur sécurité.

CONSERVEZ CES INSTRUCTIONS

Mises en garde

1. Utilisez et entreposez le produit à une température entre 0° C (32° F) et 40° C (104° F).
2. N'exposez pas cet appareil à des froids ou des chaleurs extrêmes, ainsi qu'à la lumière directe du soleil. Ne l'installez pas près d'une source de chauffage.
3. Le bloc-piles ne doit pas être exposé à la chaleur excessive telle que la lumière du soleil ou au feu.
4. Assurez-vous que le moniteur et le cordon de l'adaptateur sont toujours hors de portée des enfants, au moins 1 mètre (3 pieds) de l'enfant ou du berceau, pour éviter tout risque de strangulation.
5. Ne jamais placer le moniteur à l'intérieur du berceau ou du parc de bébé. Ne jamais couvrir le moniteur ou l'unité (s) portative avec un article tel une serviette ou une couverture.
6. D'autres équipements électroniques peuvent produire des interférences sur votre moniteur vidéo et audio. Tentez d'installer votre moniteur vidéo ou audio à l'écart des appareils électroniques tels que des fours sans fil, radios, téléphones cellulaires, interphones, moniteurs, téléphones, ordinateurs personnels, électroménagers et téléphones sans fil.

Stimulateurs cardiaques implantés dans l'organisme

Les stimulateurs cardiaques (ne s'applique qu'aux dispositifs numériques sans fil) :

L'organisme Wireless Technology Research, LLC (WTR)*, une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des interférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drogues (FDA) des États-Unis, la firme WTR recommande aux médecins:

Avis aux détenteurs de stimulateurs cardiaques

- Vous devriez maintenir les dispositifs sans fil à au moins six pouces du stimulateur cardiaque.
- Ils ne doivent PAS placer le téléphone sans fil directement sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en marche.

L'étude effectuée par l'organisme WTR n'a pas identifié de risque pour les détenteurs de stimulateurs cardiaques causés par les gens qui utilisent dispositifs sans fil à proximité de ceux-ci.

Champs électromagnétiques (EMF)

Ce produit de VTech est conforme à toutes les normes se rapportant aux champs électromagnétiques (EMF) standard. Si vous le manipulez correctement en suivant les instructions de ce guide, son utilisation sera sécuritaire pendant de nombreuses années, selon les meilleures évidences scientifiques dont nous disposons aujourd'hui.

Limited warranty

What does this limited warranty cover?

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product. If we repair the Product, we may use new or refurbished replacement parts. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Repair or replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the repaired or replacement Products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase. If VTech repairs or replaces a Materially Defective Product under the terms of this limited warranty, this limited warranty also applies to the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or
3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or
4. Product to the extent that the problem is caused by use with non-VTech accessories; or
5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
6. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
7. Product returned without a valid proof of purchase (see item 2 below); or
8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

How do you get warranty service?

To obtain warranty service in the USA, please visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

NOTE: Before calling for service, please review the user's manual – a check of the Product's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under the limited warranty. Transportation, delivery or handling charges are prepaid. VTech assumes no risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this Product. The warranty exclusively describes all of VTech's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification. State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.