Go to www.vtechphones.com to register your product for enhanced warranty support and the latest VTech

VM923 VM923-2











ower requirements	Parent unit: $3.6V$ , $2.6UmDh$ , $0.36Mh$ Li-ion battery Baby unit power adapter: Output: $5V$ DC @ $1A$ Premis and $1.6V$ DC
ominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
do.	2.8" Color LCD (QVGA 320x240 pixel)
sjauuey	32
ransmit frequency	Baby unit: 2405 - 2475 MHz Parent unit: 2405 - 2475 MHz
requency control	Crystal controlled PLL synthesizer

# TECHNICAL SPECIFICATIONS

Turn off the screen

Press POWER/LCD OFF to switch off the

screen. You can still hear sound from the

# IMPORTANT SAFETY INSTRUCTIONS

- Follow all warnings and instructions marked on the product.
- Control 2010 in Install the basic part and a hospital above 2 maters.

  This product is not a substitute for adult supervision of the product is not a substitute for adult supervision of the responsibility. This product could classe operating, and therefore you should not assume it will continue working, and properly for any given period of time. Further, this is not a medical device and should not be used as such. This product is intended to assist you in supervising your baby.
- Do not use this product near water. For example, do not use it next to a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement
- or thower.

  CAUTION: Use only the battery provided. There may be a risk of explosion if a wrong type of battery is used for the apparent unit. The battery cannot be subjected to high or low parent unit. The battery cannot be subjected to high or low during use, storage of transportation. Disposal of battery using time, storage or transportation. Disposal of battery units file or a bott diven, or mechanismly viruling or cutting or the battery can result in an explosion. Leaving the battery in a cannot unit in an explosion or the loading of filmmable liquid can result in an explosion or the loading of filmmable liquid.
- The RBRC seal.
  Use only the adapters included with this product.
  Incorrect adapter polarity or voltage can seriously damage the product.

  Description of the product of the
- Zhuhai Great Power Energy Co., Ltd. Li-ion battery, 3.6V, 2600mAh, 9.36Wh; Model: ICR18650-2.6Ah-3.6V-1S1P
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily
- accessible. Unplug this product from the wall outlier before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning. Do not cut off the power adapters to replace them with other plugs, as this causers a hazardous sinuation. Do not allow anything to rest on the power cords. Do not install this product where the cords may be walked

- wever push objects of any kind into this product through the slots because they may touch dangerous voltage points or create a short circuit. Never spill liquid
- of any find on the product.

  To reduce the risk of electric chock, do not disastemble this product, but take it to an authorize service facility, opening or removing parts of the product offer than specifical access doors might be producted to the thing part of the product offer the product of the production of the production of the product of the product is subsequently used. You should test the sound reception every time you turn on the units or move one of the components. Periodically eventure all components for damage, and
- time. ren should be supervised to ensure that they do lay with the product. The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

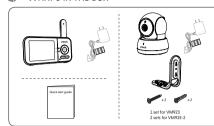
# SAVE THESE INSTRUCTIONS

- Use and store the product at a temperature between 32°F and 104°F. Do not expose the product to extreme cold, heat or direct sunlight. Do not put the product close to a heating source.

- or diset satisfielt. Do not put the product dose to a that starting should be expected to exceed whe at such as begind students or fise.

  \*\*DATE AND MARRING—PROMISSION THAT STARTING AND THE Chape the scar out of the reach of those pits cust out of the reach of the common starting and the chape the scar out of the reach of the common starting and the common starting the common starting the common starting th
- devices; Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the erence between portable wireless devices and inted cardiac pacemakers. Supported by the U.S. Food Drug Administration, WTR recommends to physicians
- emaker. uld NOT place wireless devices directly over the emaker, such as in a breast pocket, when it is turned
- ON.
  WTR's evaluation did not identify any risk to bystanders with
  narremakers from other persons using wireless devices. pacemakers from other persons using wireless devices. Electromagnetic fields (EMF) This VTech product complies with all standards regardin electromagnetic fields (EMF). If handled properly and according to the instructions in this user's manual, the

# WHAT'S IN THE BOX



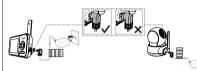
# CONNECT THE BABY MONITOR

# MOTES

- The rechargeable battery in the parent unit is built-in
- Use only the power adapters supplied with this product.

OVERVIEW - BABY UNIT

- Make sure the baby monitor is not connected to a switch-controlled electric outlet
- make sale the day minimum is no contented to a switch-continued section. Content the power adapters in a vertical or floor mount position only. The adapters' prongs are n designed to hold the weight of baby monitor, so do not connect them to any ceiling, under-the-tion cabinet outlets. Otherwise, the adapters may not properly connect to the outlets.



# CONNECT THE BABY MONITOR (CONT'D)

### Charge the parent unit battery When you have connected and turned on the parent unit, the battery will be charged automatically.

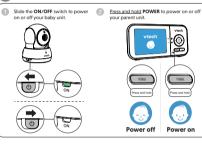
- **■Notes**
- BNOIS

  Before using the baby monitor for the first time, charge the parent unit battery for 12 hours. When the parent unit battery is fully charged, the battery is one becomes sold the thing the battery with talkes longer for battery when the parent unit is burned on. To shorten the charging time, the battery with the battery.

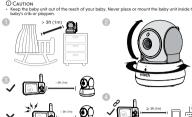
  The standby time varies depending on the sensitivity level you set, your actual use and the age of the battery.

The battery icon indicates the battery status (see the following table).			
BATTERY INDICATORS			
The screen displays	The battery has very little power and can only be used for a short time.	Charge without interruption (about 30 minutes).	
The battery icon becomes	The battery is fully charged.	To keep the battery charged, connect the unit to AC power when not in use.	

# Power on or off the baby monitor



# POSITIONING THE BABY MONITOR



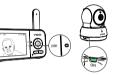
O CAUTION

- CAUTION
   The default volume of your parent unit is level 3, and the maximum volume is level 5. If you experience high-pitched screeching noise from your baby monitor while positioning:
- Make sure your baby unit and parent unit are more than 3 feet (1 meter) apart, OR Turn down the volume of your parent unit
- owaves, cell phones and computers



Once you newer on both

light turns on.



# Use the menu

01 00000000 01 000000 010 000 010 000

# Basic operation - Parent unit

# Press MENU to enter the menu, or save a setting. You can use the parent unit for advanced

settings or operations, such as to play or stop the baby unit's lullaby, or to adjust the baby unit's sound sensitivity

# While in the menu:

- and return to live view.

### Press ◀ or ▶ to scroll among the menu options. • Press ▲ or ▼ to select an item. Press SELECT to confirm your selection Press TALK/EXIT to exit the menu

# Talk to your baby unit

Press and hold TALK and speak to your parent unit. Your voice is transmitted to the baby unit. Release TALK when done talking and hear your baby again







### Adjust parent unit speaker volume

- 1. Press MENU when in idle mode



Press ◀ or ▶ to choose ◀•10.





- level, then press SELECT to confirm you

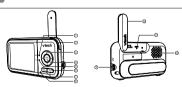




- Press MENU when in idle mode Press ◀or ▶ to choose ♥.
- Press ▲ or ▼ to choose ₱, press SELECT. Press ▲ or ▼ to choose 2X (Zoom in) or
- (Zoom out), then press SELECT to confirm your selection.



# OVERVIEW - PARENT UNIT



- Battery LED light 3-level sound indicator light
- Arrow keys
- MENU/SELECT
- LINK LED light
- Flashes when the link to the baby unit is lost. 9 Power jac Antenna TALK/EXIT
- On when the parent unit is linked to the baby 8 Microphone
- 11 RESET Press and hold to talk to the baby unit
- 9 Power lack
- Force reboot the parent unit. While in a submenu, 12 Speaker press to exit.

- POWER/LCD OFF



- -(2) -3
- Light sensor Camera
- Microphone POWER LED ligh ON/OFF switch
- Speaker Antenna Power jack
- 10 Slots for wall mounting 11 PAIR/RESET key

# NEED HELP?

For operations and guides to help you use your video monitor and for the latest information and support, check out our onlin help topics and online FAQs.

Use your smartphone or mobile device to access our online help.

Go to https://help.vtechphones.com/vmass

https://help.vtechphones.com/vm923-2; OR Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tao the notification to be redirected to the online help page.

 If the QR code is not clearly displayed, adjust your camera's focus by mov your device closer or further away until it is clear. You can also call our Customer Support at 1 (800) 595-9511 (in US) or 1 (800) 267-7377 (in Canada) for help





# ■ PARENT UNIT ICONS

| Till | Connection status | Connection status | Till | T

 Displays when the parent unit is in PATROL mode (For VM923-2 only). Current view status
- Displays the baby unit number of the baby unit that is being viewed.

Zoom ø Displays when the current image on the parent unit has zoomed in.

× Night vision Displays when the baby unit being viewed has activated the night vision feature. Talkback

 Displays when talking back to the baby units from parent unit. Lullaby

Displays when a lullaby is playing. 13

Mute alert Displays when the parent unit speaker volume is set to zero. Displays when the parent unit is talking to the baby unit. Real-time temperature

### Displays the real-time temperature detected by the baby unit in Fahrenheit (°F) or Celsius (°C) (e.g. 57°F or 14°C). °C Rattory status

# Main menu icons Main Sub-menu

Parent unit speaker volume Adjust the parent unit's speaker

**☼** ⊕ 1X 2X

Zoom in and out of the video

OFF 5 30 60

volume.

 The parent unit display will dim to conserve energy after your chosen amount of time of inactivity.

Brightness Adjust the parent unit's LCD screen brightness level.



· Set the parent unit to beep











**■Note** 



unit, your parent unit displays image from the baby unit, and the LINK LED light turns on.



Main Sub-menu Sound Detection

VXX (Voice activated Alert)

southing:

\*You can choose to hear

sounds from the baby unit
all the time, or to only hear

sounds that exceed a certain

sensitivity of your baby unit,
the higher the sensitivity level,
the more sensitive the baby

transmitting to the parent unit.
See Sound sensitivity and
sound activation section.



Sound-activated screen

Sound-activated screen

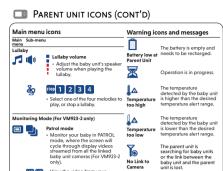
When it is on, and the baby
unit detects no sound, the
parent unit screen stays off
to save power. Once a sound
is detected, the parent unit
screen and speaker turns on
automatically, and you can
see and hear you baby. The
again after 50 seconds of no
sound detection.

parent unit and baby unit, or battery is low, the parent unit screen and speaker will turn on for 10 seconds.



When the parent unit screen is off and it receives alerts, for example, link lost between





# 1

Parent Unit Indication Lights On when the parent unit is linked to the baby unit. Flashes when the link to the baby unit being viewed is

> On when the parent unit is connected to AC power, or the battery is charging. · Flashes when the paren unit battery is low and needs charging.

Off when the parent unit is disconnected from AC

# Sound sensitivity and sound activation

Adjust the sound sensitivity of the baby unit You can choose to hear sounds from the baby unit all the time or to hear sounds that exceed a certain level. You can use the

parent unit to adjust the microphone sensitivity of your baby unit. The higher the sensitivity level, the more sensitive the paby unit is in detecting sounds that transmit to the parent unit The VOX sensitivity level is preset to the highest leve



### Sound activated screen

When sound activation is on, the parent unit screen stays off to save power when the baby unit detects no sound. Once the baby unit detects sounds that are louder than the chosen sound seconds of no sound detection.

soundly.





sounds.



sounds.

i ning

# DIM MODE

The dim mode is to help you save the parent unit power. Your parent unit display will dim automatically after 10 minutes of inactivity, in which there is neither key pressed nor alert received from the haby unit



### ENOTE

While the screen is dimmed, any keypress or alert message will trigger the screen to return to the preset brightness level. After 10 minutes of inactivity, it will resume to dim mode

# NIGHT VISION



The baby unit has infrared LEDs that allow you to see your baby clearly at night or in a dark room. When the baby t being viewed detects low light levels, the infrared LEDs are switched on automatically. The images from the baby unit are in black and white, and 2 appears on the screen.

### ■ Notes

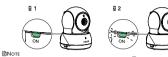
It is normal to see a short white glare on It is normal to see a short white glare on your parent unit screen as the baby unit is adapting to the dark environment. When the infrared LEDs are on, the images are in black and white. This is normal.

Depending on the surroundings and other interfering factors, like lighting, objects, colors and backgrounds, the display resolution may vary. Adjust the baby unit's angle or place the baby unit at a higher level to prevent glare and blurry display

# FOR VM923-2 ONLY

### Status check - Two baby units

If you are viewing baby unit @ 1, the POWER LED light of baby unit @ 1 turns or As baby unit 2 2 is not being viewed, its POWER LED light flashes.



# Change different views - Patrol

- 1. Press MENU when the parent unit is idle
- 2. Proce of or by to choose ...
- Press ▼ or ▲ to choose , then press SELECT to confirm your selection.



### Change different views - Single-cam

- 1. Press MENU when the parent unit is idle. 2. Press ◀or ▶ to choose □.
- 3. Press ▼ or ▲ to choose between and and then press SELECT to confirm the camera

unit you would like to view



# MOUNT THE BABY UNIT ON DRY WALL (OPTIONAL)

### **■**Notes

- Check for reception strength and camera angle before drilling the holes
- The types of screws and anchors you the wall. You may need to purchase the screws and anchors separately to mount



0

angle before drilling the holes. Place the wall mount bracket on a wall and then use a pencil to mark two holes in parallel.



Drill two holes in the wall (7/23 inch drill bit If you drill the holes into a stud, go to step 3,

If you drill the holes into an object other than a stud, insert the wall anchors into the holes, Tap gently on the ends with a hammer until the wall anchors are flush with the wall.



screws with the holes in the wall as shown. Tighten the screw in the middle position is fixed. You can tighten the other screw in the top hole



Place the camera unit on the wall mount supply not controlled by a wall switch



# $^{\mathrm{Q}_{\mathrm{s}_{\Delta}}}$ Frequently asked questions

selected paired baby unit's

camera

Below are the questions most frequently asked about the baby monitor.

To lisconnect the power to the baby units and the parent unit.

2. Wait a few seconds before connecting power back to the baby units and the parent unit.

3. Turn on the baby units and the parent unit.

4. Wait for the parent unit to synchronize with the baby units. Allow up to one minute

Perhaps the baby unit is not connected to the power. Insert the appliance plug into the baby unit and put the adapter in a wall socket. Then, slide the  $\circlearrowleft$ ON/OFF switch to ON to switch on the baby unit and to establish connection with the parent unit.

Make sure the power is not controlled by a wall switch. You may have used the battery for a long time. See Warranty for repair/repla-The screen is in black and white during night-time or in a dark room when the night vision feature is activated. This is normal.

During night-time or in a dark room, the surroundings and other interfering factors, like lightings, objects, colors and backgrounds may affect the image quality on your parent unit screen. Adjust the abby unit's angle or place the baby unit at a higher level to prevent glare and blurry display. Why do I get glare or blurry display on my ... wnen viewing my baby at night? Why does the baby monitor produce a

The parent unit and baby units may be too close to each other.

Move the parent unit away from the baby units until the noise stops; OR

Turn down the volume of your parent unit. high-pitched noise The baby units may be out of range. Move the parent unit closer to the baby units (but not less than 3 feet).

The temperature of your baby's room may be too high or too low. Why does the parent unit react too quickly to other sounds? The baby unit also picks up other sounds than those of your baby. Adjust the VOX sensitivity level to a lower level or lower the parent unit speaker volume.

The parent unit speaker volume may be too low. See **Adjust parent unit speaker volume** to increase the volume. You may have set a low VOX sensitivity level. See Adjust the sound sensitivity of the baby unit to set to a higher level.

The baby units may be out of range. Move the parent unit closer to the baby units (but not less than 3 feet).

If you power on only one baby unit, your parent unit may display  $\overline{Y}_{\!\!B}$ , and the LINK LED light will flash.

## THE RBRC SEAL

The RRRC Seal and 1 (800) 8 RATTERY® are registered trademarks of California Inc.

## FCC AND IC REGULATIONS

### ECC Part 15

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 Consult the dealer or an experienced radior/IV technical for help.
 WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to expert the equipment.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NIMB-3(B)

# Industry Canada

erm "IC" before the certification/registration number only signifies that the Industry Canada technical specification product meets the applicable Innovation, Science and Economic Development Canada technical specifications

RF radiation exposure statement

### CALIFORNIA ENERGY COMMISSION BATTERY CHARGING TESTING MODE

This baby monitor meet the California Energy Commission (ECC) regulations for energy contumption. Your baby monitor is set up to comply with the energy-conserving standards right out of the loss. Follow the instructions to install and charge the battery. The CEC battery charging testing mode is activated while charging. Even if the parent unit is paired to baby units, the CEC battery charging testing mode is activated while it is powered off and charging.

### FOR CETL COMPLIANCE ONLY

Mesures de sécurité importantes La plaque signalétique appliquée est située au bas du socie de l'unité du bébé.

- ceux qui suivent : Observez toutes les instructions et mises en garde inscrites rur l'avescrall
- sur rappareii. L'installation par un adulte est requise. MISE FN GARDE: N'installez rass l'unité du héhé à une.
- hauteur supérieure à 2 mètres.

  Ce produit ne remplace par la surveillance aduite du nourisson est la responsabilité du perent ou de la personne qui Soccupe de l'enfent. Ce de la personne qui Soccupe de l'enfent. Ce vous ne devriez pas présumer qu'il continuer de forticionne correctement pendat une période de temps donnée. De partie de la la continuer de l'enfent. Ce de l'enfent de l'enf
- superviser votre bebb.

  N'ufflisor per cert appareil près de l'eau ni de toute autre source d'humidité, par exemple, près d'une balgnoire, cus el lessive, derré de cuisire, d'ains un source s'onne piscine, dans un source humide ou une une près d'une piscine, dans un souscol humide ou une
- MISE EN GARDE: Utilise uniquement les piles fournies. Il oxiste un risque d'explosion d'un autre type de batterje coriste un risque d'explosion d'un autre type de batterje chi requirement regolares, afest les piles sudes s'aboli est ci requirement regolares, afest les piles sudes s'aboli en renseignements suivant le sceau du RBRC. N'utiliser que les d'abspletaurs intales avec co produit. N'utiliser que les d'abspletaurs intales avec co produit n'utiliser que les d'abspletaurs intales avec co produit n'utiliser que les voir securités en prés.
- Adaptateur de l'unité du parent : Sorlie : SV DC 1A
  VIECH Télecommunications Ltd.
  Modèle : VT0SEUS03100

Modelle : VTDSEUS0S100 Adaptateur de l'unité du bébé : Sortie : SV DC 1A VTech Telecommunications Ltd. Modèlle : VTDSEUS0S100

Modelle: VTDSEUMUSEU

Linion battery, 3.0V, 2600mAh, 9.36Wh;
Model: ICR18650-2.6Ah-3.6V-151P

Model: ICR18650-2.6Ah-3.6V-151P Lorsqu'ils sont branchis dans une prise de courant, les adaphateurs secteur ont été conçur pour être orientés correctement, soit à la verticale ou au plancher. Les bro n'ont pas été conçuis pour supporter le politis du bloc

- d'alimentation et le maintenir en place si celuici est li dans une prise au plafond, sous une table ou dans u
- procedure, annu assurer une accessionité sécuritaire à la prise bébandiere produit de la prise de courant auent de procéder au nethoyage, Nullisce pas de nethyants en adrossé. Utilisce un chiffen humide pour le nethyants en adrossé. Utilisce un chiffen humide pour le nethyants en Ne couper pas les cordons d'alternativation pour remplacer Ne couper pas les cordons d'alternativation pour remplacer Ne lessore aucun boule reposer en la popuyer sur le cordon d'allementation. M'installer pas cet appareil dars un endroit of l'on risque d'écrasse le cordon d'allementation ou de le
- pietiner.

  Ne faltes fonctionner cet appareil qu'avec le type d'alimentation indiqué sur l'étiquerte. Si vous he con pas le type d'alimentation que vous possédez à votre domicile, consultez votre marchand ou votre compagilierale r'éléctririsé.
- Ne surchargez pas les prises de courant murales ni les rallonges électriques.
- an met saucurégoz pat ses printés de courant muralés ni les parties par les parties parties

- des points de tension dangereux ou causer des courts-circuits qui peuvent dégénérer en incendies ou en risqu d'électrocution. Ne renversez lamais de liquide dans ce
- . réduire les risques d'électrocution, ne démontez appareil, mais apportez-le dans un centre de sen pas cer appareir, mais apponers-re dans un centre de servir autorisé. L'ouverture du boîtier ou le retrait de toutes pièce que confient cet appareir, à l'exception de l'accès autorisé à certaines portes du ouvertures, risque de vous exposer à des points de tension dangereux ou d'autres dangers. Un remontage incorrect peut par la suite présenter dès risque-
- d'électroculien. Vous devriez tester la réception chaque fois que vous mettre l'appareill en fonction. Examinez les composantes afin de vérifies si celles-ci ne sont pas endommagées. Il existe un très faible risque de perte de confidentialité avec cortains appareils électroniques (suntres écoute-béb héléphones sens fils etc.). Pour l'éviter, s'assurer que le
- produit n'a jamais été utilisé avant l'achat, réinitialises de façon périodique, éteindre l'écoute-bébé quanc pas en cours d'utilisation pas en colars d'utilisation. Les enfants devraient être supervisés afin de vous assurer qu'ils ne jouent pas avec l'appareil. Le produit n'est pas conçu pour être utilisé par des personnes (incluant des enfants) aux capacités physiques, sensorielles ou mentales réduites ou qui manquent

# d'expérience et de connaissances, à moins qu'on leur ait donné suffisamment de supervision ou d'instructions relativement à l'utilisation de l'appareil par une personne sable de leur sécurité.

- Mises en garde

  1. Utilisez et entreposez le produit à une température entre
  0. C (32° F) et 40° C (304° F).
  2. Monages par est appareil à des froids ou des chalours.
- N'exposez pas cet appareil à des froids ou des chaleurs extrêmes, ainsi qu'à la lumière directe du soleil. Ne l'installez pas près d'une source de chauffage. Le bioc-piles ne doit pas être exposé à la chaleur excessive telle que la lumière du soleil ou au feu.
- salte que la lumière d'arcelle du agrapas a su s'absilier accessive salte de versionement. Répus de strangulation de versionement de la portie de cordonis Fact de porties des enfants (s) plus de 0,7 m). N'entiver pas virus de la portie de cordonis Fact de la portie de se enfants (s) plus de 0,7 m). N'entiver pas virus de la portie de bebe de la portie de bebé de la part de bebé. Ne jamais pouvrir le monifieur du me couvertificatione avec un article fest due secrétifie ou une couvertificatione avec un article fest due secrétifie ou une couvertifier de une secretifier ou une secretifier

numenques sans til): L'organisme "Wireless Technology Research, LLC (WTR)", une firme de recherche indépendante, a mené une évaluation pluridisciplinaire des intérférences entre les téléphones sans fil portatifs et les stimulateurs cardiaques implantés dans l'organisme. Appuyée par l'Administration des aliments et drobues (FDA) des Ftats-I lois la firme WTR recommande au

medecins: Avis aux détenteurs de stimulateurs cardiaques • Vous devriez maintenir les dispositifs sans fil à au moins six vous devinez maintenir les dispositifs sans til à au moins su pouces du simulateur cardiaque, ils ne doivent PAS placer le téléphone sans fil directemen sur le stimulateur cardiaque, tel que dans une poche de chemise, lorsque celui-ci est en marche. L'erude effectuée par l'organisme WRS n'a pas identifié de risque pour les défenteurs de simulateurs cardiaques causés les gens qui utilisent dispositifs sans fil à proximité de ceux-ci

### LIMITED WARRANTY

What does the limited warranty cover?

The manufacture of thir VIche Podeck unwarent to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are fire from defects in material and vocinnarating, pursurant for the following terms and vocinnaria for the vocinnaria for vocinnar

Crando.

What will Visch do if the Product is not free from defects in materials and workmanking during the limited warranty in the product is materials and workmanking during the limited warranty broads. Visch's authorized service in presentative will repair or replace at Visch's option, and the product is well on the product, we may replace materials and productive the product, and will replace the Product, we may replace and the product of the product, and will replace the Product, and will replace the product of th

How long is the immed warrany period. The limited warrany period of to the Product extends for ONE (I) YEAR from the date of purchase. If VB-ch repairs corplaces a Malarially Defencies Product under the terms of respicace and variety of the complex of the product for a period of either (a) 90 days from the date the repaired or replacement Product for a period of either (a) 90 days from the date the repaired or replacement point or replacement product is shipped to you or (b) the time remaining on the original one-years warranty, whichever is longer.

- This limited warranty does not cover:
- shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
- Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech: or Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or
- Product to the extent that the problem is caused by use with non-VTech accessories: or
- with non-VTech accessories; or

  5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed altered or rendered illenible; or
- Product returned without a valid proof of purchase (see item 2 below); or

How long is the limited warranty period?

- What is not covered by this limited warranty?
- Product that has been subjected to misuse, accident
- Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
- Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the

To obtain warranty service:

To obtain warranty service in the USA, please visit our website at www.vtechphones.com or call 1 (800) 595-9511. In Canada, go to www.vtechcanada.com or call 1 (800) 267-7377.

NOTE: Before calling for service, please review the user's manual - a check of the Product's controls and features ma save you a service call.

save your a service can.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return repaired or replaced Product under this warranty. Transportation, delivery or handling charge warranty. Trainportation, delivery or handling charges are prepaid. Vieto- hassumen on risk for damage or loss of the Product in transit. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet with the property of the product failure is not covered by further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

# What must you return with the Product to get warranty

- Return the entire original package and contents includ the Product to the VTech service location along with a description of the malfunction or difficulty; and
- Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and

Other limitations
This warranty is the complete and exclusive agreement between you and Viech. It supersedes all other written or and communications related to the Product. Viech provides or communications related to the Product. Viech provides of the Viech of the

Law fight, is now make if gift, taked vary frost sear to one provinces to provinces. Limitations: implied warrantes, including those of finese or provinces to province as provinces as provinces.

Limitations: implied warrantes, including those of finese the respective of the provinces of the other provinces do not allow imitations on how just implied one provinces do not allow imitations on how just implied in nor went thalf Virtu ho laided for any indirect, special in nor went thalf Virtu ho laided for any indirect, special in nor went thalf Virtu ho laided for any indirect, special in nor went thalf Virtu ho laided for any indirect, special in nor went thalf Virtu ho laided for any indirect, special in normal provinces and control of the provinces and collections of the provinces and claims by the disputing resulting and collection for the control of the control

nay not apply to you Please retain your original sales receipt as proof of purchase.

VTech Communications, Inc. and its suppliers assume no responsibility for any damage or loss resulting from the use of this user's manual. VTech Communications, Inc. and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this product.

Company: VTech Communications, Inc.
Address: 9020 SW Washington Square Road - Ste 555 Tigard, OR 97223, United State:
Phone: 1 (800) 595-9511 in the U.S. or 1 (800) 267-7377 in Canada







# DISCLAIMER AND LIMITATION OF LIABILITY