

BASIC OPERATION

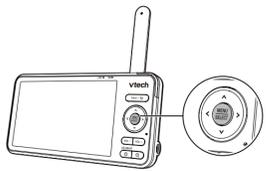
After powering up your video monitor, the parent unit streams live video in direct mode. We recommend you follow the instructions on screen to set up home Wi-Fi network with your monitor for functionality enhancements and mobile access. See **Auto software and firmware update** and **Download app for mobile access** in this quick start guide.

Use the menu

Press **MENU** on the parent unit to enter the main menu, choose a menu item, or save a setting. You can use the parent unit menu for advanced settings or operations, such as to play or stop the baby unit lullaby, or adjust the baby unit sound sensitivity.

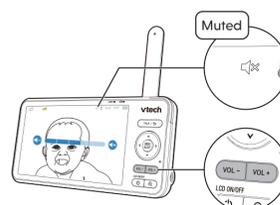
While in the menu:

- Press **◀|▶|▲|▼** to scroll among the menu options.
- Press **SELECT** to select an item.
- Press **TALK** to return to the live video.



Adjust speaker volume

Press **VOL -|VOL +** to adjust the parent unit speaker volume level received from the baby unit.



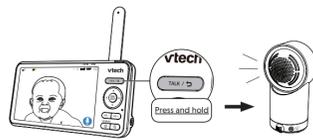
Zoom

Press **Q** to zoom in or out in a fixed zoom sequence. **3x** indicates that the image is magnified 3 times.



Talk to your baby via the baby unit

- Press and hold the **TALK** key.
- When the **🔊** icon displays on screen, speak to your parent unit. Your voice is transmitted to the baby unit.
- When finished talking, release the **TALK** key to hear your baby again.



Turn on/off the parent unit screen

You can turn on or turn off the parent unit screen without powering off the unit. You will still hear sounds from the baby unit.

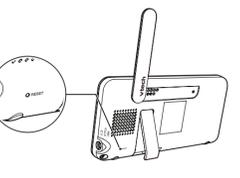
- Press **📺 LCD ON/OFF** on the parent unit to turn off the screen.
- Press any key on the parent unit to turn the screen on again.



Tip

You can reset the parent unit by pressing the **RESET** key at the back of the unit.

Insert a pin into the **RESET** hole on the back of the parent unit, and then press the key inside.



NIGHT LIGHT

You can control the night light remotely on the parent unit or directly on the baby unit.

On the parent unit:

- Press **MENU**.
- Press **◀** or **▶** to scroll to **Night Light** menu, then press **MENU** or **▼** to enter.
- Press **◀** or **▶** to choose below options:

- Turn on/off night light
- Change night light color
- Adjust night light brightness
- Set night light timer

On the baby unit:

Night Light Control Key

- Single Tap: Turn on/off
- Tap and hold (with the light turned on): Adjust night light brightness.



FOR RM5766-2HD ONLY

Monitoring Modes

When more than one baby unit is paired to the parent unit, you can choose to view different baby units in three monitoring modes. Learn more about each below:

Single Mode		The screen displays images only from the selected baby unit in full screen.
Split Mode		The screen displays images from all paired baby units at the same time in split view.
Patrol Mode		The screen displays a single cam view that transitions to a different baby unit every 10 seconds.

Change the monitoring mode:

- Press **MENU** when the parent unit is idle.
- Press **MENU** or **▼** to enter **Monitoring Mode** menu.
- Press **◀** or **▶** to choose between **Single**, **Split**, and **Patrol** monitoring mode options. Press **SELECT** to confirm.

TEST THE SOUND LEVEL AND POSITION THE BABY MONITOR

Testing the sound level of the baby monitor

NOTE

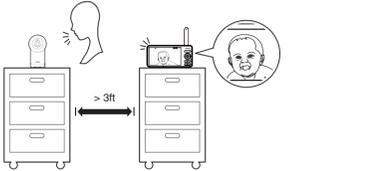
This baby monitor is intended as an aid. It is not a substitute for proper adult supervision, and should not be used as such.

CAUTION

For hearing protection, make sure the parent unit is more than 3 feet away from the baby unit. If you hear any feedback noise from the parent unit, move the parent unit further until the noise stops. You can also press **VOL -** on the parent unit to lower or mute the noise.

TIP

Increase the parent unit speaker volume if you cannot hear the sounds transmitted from the baby unit.

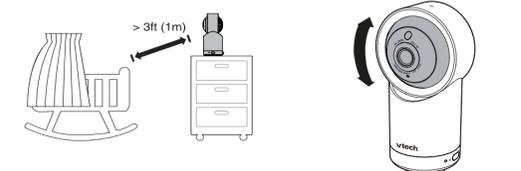


Positioning the baby monitor

CAUTION

Keep the baby unit out of the reach of your baby. Never place or mount the baby unit inside the baby's crib or playpen.

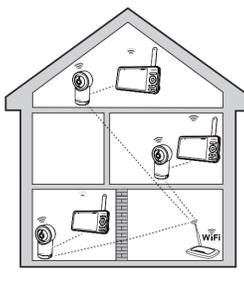
- Place the baby unit more than 3 feet away from your baby.
- Adjust the angle of the baby unit to aim at your baby.



TEST THE LOCATION FOR THE BABY UNIT

If you plan to install your baby unit in a designated location, and use your home Wi-Fi network to connect your video monitor, you need to test which of your selected monitoring areas within the house have good Wi-Fi signal strength. After you have powered on your parent unit, you can use your parent unit's **Wi-Fi signal indicator** to assist in checking. Once you have identified the suitable location, you can install your baby unit. Adjust the distance between your baby unit and the Wi-Fi router if needed.

- Surroundings and obstructing factors, such as electrical appliances, and internal walls, may reduce Wi-Fi signal.



NEED HELP?

For instructions and guides to make the best use of your baby monitor, and for the latest information and support, check out our online help topics and FAQs. The online help page will also be updated periodically to reflect product system updates.

Use your smartphone or mobile device to access our online help.

- Go to <https://help.vtechphones.com/RM5766HD> or <https://help.vtechphones.com/RM5766-2HD>; OR

- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to be redirected to the online help page.

- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until the image is clear.

If you would like to contact us, visit

<https://help.vtechphones.com/cs>.

You can also call our Customer Support at 1-844-848-8324 (1-844-84-VTECH) [in US] or 1-888-211-2005 [in Canada] for help.



RM5766HD online help



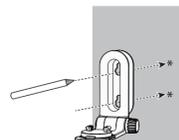
RM5766-2HD online help

MOUNT THE BABY UNIT (OPTIONAL)

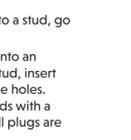
NOTES

- Check for reception strength and camera angle of the baby unit before drilling the holes.
- The types of screws and plugs you need depend on the composition of the wall. You may need to purchase the screws and plugs separately to mount your baby units.

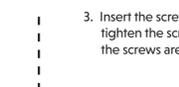
- Place the wall mount bracket on a wall and then use a pencil to mark two holes in parallel. Remove the wall mount bracket and drill two holes in the wall (7/32 inch drill bit).



- If you drill the holes into a stud, go to step 3.
 - If you drill the holes into an object other than a stud, insert the wall plugs into the holes. Tap gently on the ends with a hammer until the wall plugs are flush with the wall.



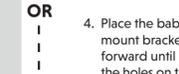
- Align the wall mount bracket and screws with the holes in the wall as shown. Tighten the screw in the middle hole first, so that the wall mount bracket position is fixed. You can tighten the other screw in the top hole.



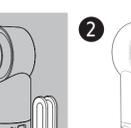
- Insert the screws into the holes and tighten the screws until only 1/4 inch of the screws are exposed.



- Place the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Connect the power adapter to the baby unit and a power supply.



- Place the baby unit on the wall mount bracket, and then slide it forward until it locks into place. Align the holes on the wall mount bracket with the screws on the wall, and slide the wall mount bracket down until it locks into place.



- You can maximize your baby unit's viewing angles by tilting the wall mount bracket. Hold the baby unit, and then rotate the knob in anticlockwise direction. This will loosen the joint of the wall mount bracket. Tilt your baby unit up or down to adjust to your preferred angle. Then, rotate the knob in clockwise direction to tighten the joint and secure the angle.



GENERAL PRODUCT CARE

To keep this product working well and looking good, follow these guidelines:

- Avoid placing it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose it to direct sunlight or moisture.
- Avoid dropping the product or treating it roughly.
- Clean with a soft damp cloth.
- DO NOT immerse the parent unit and the baby unit in water and do not clean them under running water.
- DO NOT use cleaning spray or liquid cleaners.
- Make sure the parent unit and the baby unit are dry before you connect them to the mains again.

STORAGE

When you are not going to use the video monitor for some time, store the parent unit, the baby unit and the adapters in a cool, dry place.

FREQUENTLY ASKED QUESTIONS

Below are the questions most frequently asked about the video monitor.

Can I turn the parent unit display screen off but keep hearing sounds from the baby unit?	Yes, press 📺 LCD ON/OFF on the parent unit to turn off the screen. The parent unit display will also dim automatically after being inactive for some time. In both instances, you will still be able to hear all sounds from the baby unit. Press any key to turn the screen back on.
Why is the baby unit not responding normally?	Try the following (in the order listed) for a common cure: 1. Disconnect the power to the baby unit. 2. Wait a few minutes before connecting power back to the baby unit. 3. Reboot the parent unit.
Why is my screen in black and white?	The baby unit has a light sensor that measures ambient light. When the ambient light is dim, such as during night time or in a dark room, the baby unit activates its infrared LEDs, and displays the camera images in black and white night vision.
Why does my baby unit show offline? Why is the connection lost every now and then?	The baby unit may have lost connection to the Wi-Fi router. Check your network and router settings. Other electronic products may cause interference with your baby unit. Try installing your baby unit as far away from these electronic devices as possible.
Why can't I hear a sound/Why can't I hear my baby crying?	The parent unit speaker volume may be too low. Press VOL + on the parent unit to increase the volume. You may have set a low sound sensitivity level. Set the sound sensitivity to a higher level. For details, go to www.vtechphones.com for online help topics.

THE RBRC SEAL



The RBRC seal on the lithium-ion battery indicates that VTECH Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada. The program provides a convenient alternative to placing used lithium-ion batteries into the trash or municipal waste, which may be illegal in your area.

VTECH's participation makes it easy for you to drop off the spent product at local retailers participating in the program or at authorized VTECH product service centers. Please call 1-800-8 BATTERY for information on Li-ion battery recycling and disposal responsibilities in your area. VTECH's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

The RBRC Seal and 8(B)08 BATTERY are registered trademarks of Call2recycle, Inc.

FCC AND IC REGULATIONS

FCC Part 15

NOTE: This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

This Class B digital apparatus complies with Canadian requirements.
WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The baby unit shall be installed and used such that parts of all persons' body are maintained at a distance of approximately 8 in (20 cm) or more. The transmitter and antenna of the parent unit shall be held at least 1 in (2.5 cm) from your face.

This Class B digital apparatus complies with Canadian requirements.

Industry Canada
This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC" before the certification/registration number only signifies that the Industry Canada technical specifications were met. This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

RF radiation exposure statement
The product complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The baby unit should be installed and operated with a minimum distance of 8 in (20 cm) between the baby unit and all persons' body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. This equipment complies also with Industry Canada RSS-312 with respect to Canada's Health Code 6 for Exposure of Humans to RF Fields.

Stimulateurs cardiaques implantés dans l'organisme
Les stimulateurs cardiaques ne s'applique qu'aux dispositifs

l'organisme "Wireless Technology Research, LLC (WTR)", une

firmes de recherche indépendante appuier sur le cordon

pluridisciplinaire des interférences entre les téléphones sans fil

portatifs et les stimulateurs cardiaques implantés dans l'organisme.

interférences, ainsi qu'à la lumière directe ou réfléchi.

États-Unis, la firme WTR recommande aux médecins:

1. Ne chargez pas cet appareil sur un chariot, meuble, trépied,

support de montage ni table chancelante.

2. Ne coupez pas les câbles d'alimentation pour remplacer les

filaires, car ceci peut présenter un danger potentiel.

3. Ne laissez aucun objet reposer ni appuyer sur le cordon

d'alimentation, ni le câble de chargement, ni le câble de

charge, car ceci peut présenter un danger potentiel.

FOR CETL COMPLIANCE ONLY

Un endroit avant de vous assurer qu'il y ait une bonne circulation

d'air.

1. N'enforcez jamais d'objets à travers les ouvertures de cet

appareil, car il pourrait entrer en contact avec des points de

tension dangereux ou causer des courts-circuits qui peuvent

dégradier en incendies ou un risque d'électrocution. Ne

renversez jamais de liquide sur ce produit.

2. Afin de réduire les risques d'électrocution, ne démontez pas cet

appareil. Si l'ouverture des boîtiers de toutes pièces qui confient

ce produit à l'inspection des locaux autorisés à certaines portes

ou ouvertures, risque de vous exposer à des points de tension

dangereux ou d'autres dangers. Un remontage incorrect peut

par la suite présenter des risques d'électrocution.

21. Vous devriez tester la réception chaque fois que vous mettez

l'appareil en fonction.

22. Examinez les composantes afin de vérifier si celles-ci ne sont pas

endommagées.

23. Il existe un très faible risque de perte de confidentialité

avec certains appareils électroniques (autres écoute-bébé,

téléphones sans fil, etc.). Pour éviter, assurez-vous que le produit

n'a jamais été utilisé avant l'achat, réinitialiser l'unité de façon

periodique, attendre l'écoute-bébé quand il est pas en cours

d'utilisation.

24. Les enfants devraient être supervisés afin de vous assurer qu'ils

ne jouent pas avec l'appareil.

25. Les petites pièces de ce moniteur peuvent être avalées par les

bébé ou les petits enfants. Veuillez tenir ces pièces hors de

portée des enfants.

26. Le produit n'est pas conçu pour être utilisé par des personnes

(incluant des enfants) aux capacités physiques, sensorielles ou

mentales réduites ou qui manquent d'expérience et de

connaissances, à moins qu'on leur ait donné suffisamment

de supervision ou d'instructions relativement à l'utilisation de

l'appareil par une personne responsable de leur sécurité.

27. Les enfants devraient être supervisés afin de vous assurer qu'ils

ne jouent pas avec l'appareil.

LIMITED WARRANTY

What does this limited warranty cover?

The manufacturer of this VTECH Product warrants to the holder of a valid proof of purchase ("Consumer" or "You") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America and Canada.

What will VTECH do if the Product is not free from defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTECH's authorized service representative will replace a VTECH's option, without charge, a Materially Defective Product. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will

return the replacement Product to the service location. VTECH will return replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTECH assumes no risk for damage or loss of the Product in transit.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTECH will return replaced Product under this limited warranty. Transportation, delivery or handling charges are prepaid. VTECH assumes no risk for damage or loss of the Product in transit.

What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the VTECH service location along with a description of the malfunction or difficulty, and

2. Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and

3. Provide your name, complete and correct mailing address, and telephone number.

Other limitations

This warranty is the complete and exclusive agreement between you and VTECH. It supersedes all other written or oral communications related to this Product. VTECH provides no other warranties for this Product. The warranty exclusively describes all of VTECH's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modifications. State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall VTECH be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

How long is the limited warranty period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase (90 days on products purchased as Refurbished). This limited warranty also applies to the replacement Product for a period of either (a) 90 days from the date the replacement Product is shipped to you or (b) the time remaining on the original one-year warranty (90-day limited warranty on products that are purchased as Refurbished); whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion, or

2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTECH; or

3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or

4. Product to the extent that the problem is caused by use with non-VTECH accessories; or

5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or

6. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or

7. Product returned without a valid proof of purchase (see Item 2 below); or

8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.