

# Important Safety Instructions

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When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water (for example, near a bath tub, kitchen sink, or swimming pool).
5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
6. Slots and openings in the cabinet and the back or bottom are provided for ventilation. To protect it from overheating, these openings must not be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation where proper ventilation is not provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
9. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
10. To reduce the risk of electric shock, do not disassemble this product, but take it to a VTech authorized service facility. Opening or removing cabinet parts other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the appliance is subsequently used.
11. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
12. Unplug this product from the wall outlet and refer servicing to a VTech authorized service facility under the following conditions:
  - A. When the power supply cord or plug is damaged or frayed.
  - B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions, because improper adjustment of other controls may result in damage and will often require extensive work by a VTech authorized technician to restore the product to normal operation.
  - E. If the product has been dropped and the cabinet has been damaged.
  - F. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lighting.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.

# Important Safety Instructions

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VTECH COMMUNICATIONS, INC

SERVICE DEPT. at 1-800-595-9511. In Canada, call VTech Telecommunications Ltd at 1-800-267-7377.

## SAVE THESE INSTRUCTIONS



If you have questions about this product, or if you're having difficulty with setup or operation, do not return your phone to the store. Call our CUSTOMER SERVICE at:  
1-800-595-9511

In Canada, call  
1-800-267-7377

# Before You Begin

Enhanced 2.4GHz Technology - *Dual Band* transmission combines the best of 2.4GHz and 900MHz technologies, providing enhanced performance over standard cordless telephones.

## About Caller Identification (Caller ID)

This product has a Caller ID with Call Waiting feature that works with service from your local phone service provider.

Caller ID with Call Waiting lets you see who's calling before you answer the phone, even when you're on another call.

You may need to change your phone service to use this feature. Contact your phone service provider if:

- You have both Caller ID and Call Waiting, but as separate services (you may need combined service)
- You have only Caller ID service, or only Call Waiting service
- You don't subscribe to any Caller ID or Call Waiting services.

You can use this product with regular Caller ID service, and you can use this product's other features without subscribing to either Caller ID or combined Caller ID with Call Waiting service.

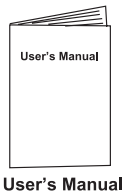
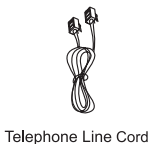
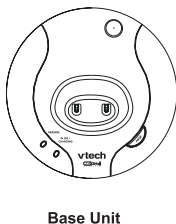
There are fees for Caller ID services, and they may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

## Parts Check List:

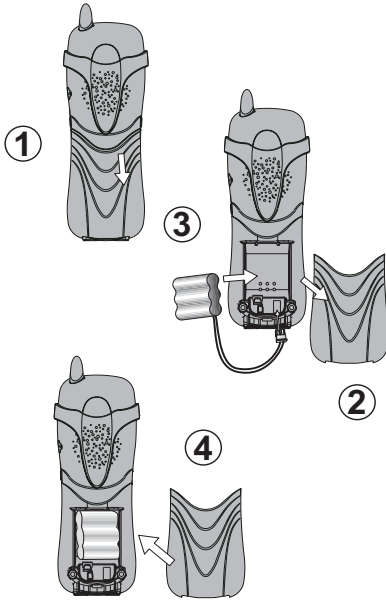
1. Base Unit
2. Handset
3. AC Power Adapter
4. Telephone Line Cord
5. Battery Pack
6. Belt Clip
7. User's Manual

To purchase replacement battery packs, call VTech Communications, Inc at 1-800-595-9511. In Canada, call VTech Telecommunications Ltd at 1-800-267-7377.



# Setup

## Installation of Battery Pack in Handset



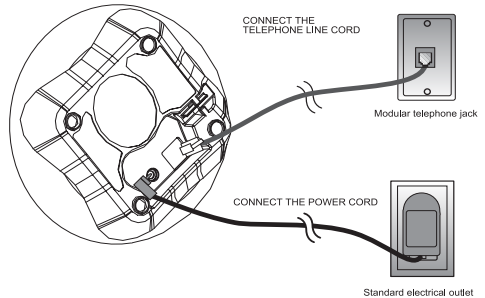
Follow the steps below:

1. Remove battery compartment cover by pressing on the indentation and sliding downward.
2. Align the two holes in the plug with the socket pins, then snap the plug into place.
3. Place the battery pack in the compartment, with the wires in the lower left corner, along the bottom of the pack. Angle the top half of the pack in first, under the 2 claws. Then snap the lower portion of the pack into place. Place the wires under the guide, located below the battery pack.
4. Replace cover by sliding it up into place.

## Connecting Power to Base Unit

Choose a location for the Base near an electrical outlet and a telephone jack.

This phone requires a modular telephone jack and a standard electrical outlet (110v AC) not controlled by a wall switch. Plug the AC power adaptor into the electrical outlet and the DC connector to the jack on the bottom of the Base Unit.



## Charge the Battery Pack

The Handset should be charged initially for 12 hours. Afterwards, a maintenance charge of at least 10 hours is sufficient. Maximum talk time on a full charge is approximately 5 hours. Maximum standby time is 5 days.

## Check for Dial Tone

After the batteries are charged, connect the modular telephone cord between a live phone jack and the jack located on the bottom of the Base Unit. Pick up the Handset and press PHONE. You should hear a dial tone.

## Set the Dial Mode.

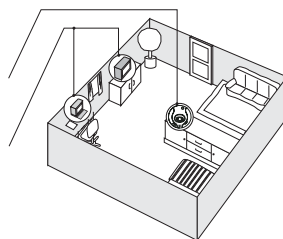
### Tone/Pulse Selection

Your gz 2434 is preset for tone dialing, see "Telephone Operation" for details.

**⚠ CAUTION:** Use only the VTech power supply provided with your telephone.



**IMPORTANT:  
FOR MAXIMUM PERFORMANCE OF YOUR  
CORDLESS TELEPHONE SYSTEM:**

1. Choose a central location for your Base Unit.
2. Install your Base Unit and Extension Handsets away from electronic equipment, such as personal computers, television sets and microwave ovens.
3. In locations where there are multiple cordless telephones, separate base units as much as possible.
4. Install your telephone equipment away from heat sources and sunlight.
5. Avoid excessive moisture, dust or extreme cold.




# Handset Feature

**Volume Keys**

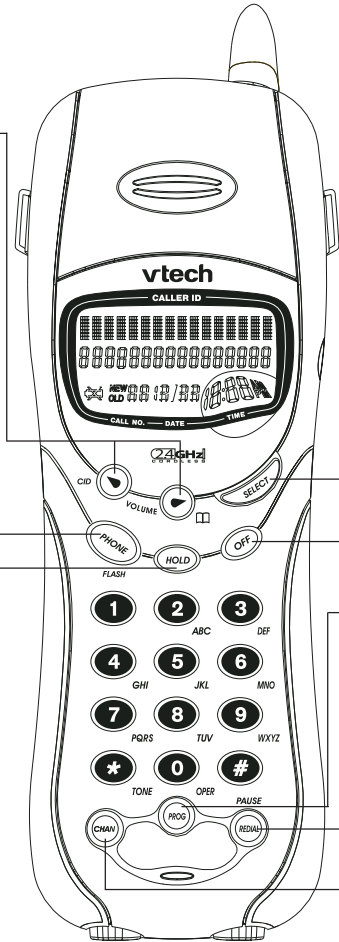
- While on a call, press  to raise or  to lower the volume.

**PHONE/FLASH**

- Press PHONE/FLASH then dial the number to make a call.
- Dial the number (use  to backspace and correct digits), then press PHONE/FLASH to make a call.
- While on a call, when you receive a Call Waiting alert, press PHONE/FLASH to switch between calls.
- Press PHONE/FLASH or any keys except OFF to answer a call.

**HOLD**

- Press this key to put a call on hold, press again to release hold.



**SELECT**

- Press to confirm an entry of operation, a change in Directory editing or programming.

**OFF**

- Press this key to end a call. The OFF key is also used to exit all modes of operation.

**PROGRAM**

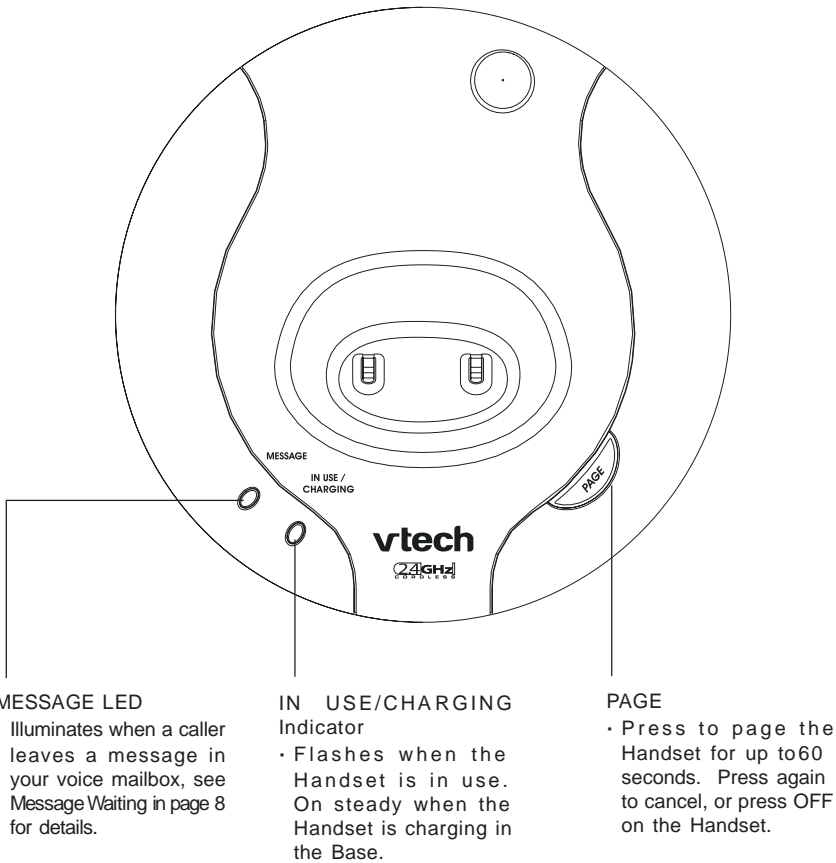
- This key is used to enter Programming mode.

**REDIAL/PAUSE**

- Press PHONE, then press REDIAL/PAUSE to call last number dialed (up 32 digits)

**CHANNEL**




- If you experience noise or interference while on a call, press CHAN to switch to clear channel.



# Telephone Operation

## Handset Ringer Style/Battery Save




You can select from four different Handset ringer styles, or turn the ringer off and extend the battery life.

- 1 Make sure the Handset is off.
- 2 Press PROG to enter programming mode.
- 3 Press  until the screen displays RINGER: and the current setting.
- 4 Press SELECT. The the current setting blinks.
- 5 Press  or  to select the desired option . You will hear a sample of each ring.
- 6 Press SELECT to choose the displayed ringer setting.

See RINGER OPTIONS, on page 15, to learn about all of the exciting custom rings you can program on your **g2 2434**.

## Set Date and Time

You can edit the date and the time by choosing the "DATE/TIME" mode.




1. Make sure the Handset is off.
2. Press PROG to enter programming mode.
3. Press  until the screen display DATE/TIME.
4. Press SELECT. The current month blinks.
5. Use  or  to adjust the month, then press SELECT.
6. Repeat step 5 to adjust the day, hour, minute and AM or PM.
7. You'll hear a long beep to confirm your settings.

NOTE: You can choose to set the time manually, or you can allow it to be set automatically with incoming Caller ID information.

## Set the Dial Mode (Preset to TONE)

If you have touch tone service, the phone is ready to use as soon as the batteries are charger.

If you have dial pulse (rotary) service, you'll need to change the dial mode.

1. Make sure the Handset is off.
2. Press PROG to enter programming mode.
3. Press  until the screen display DIAL MODE : and the currently selected mode.
4. Press SELECT. The current setting blinks.
5. Press  or  to select TONE or PULSE.
6. Press SELECT to save the displayed mode.

## Message Waiting

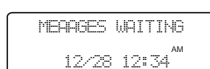
Your **g2 2434** is designed to work with most local and regional telephone service provider is Voice Messaging systems, providing alerts on both the Handset and Base Unit when new messages come in.

Voice Messaging is subscription service, available through most local and regional service providers, for a monthly fee. Contact your local telephone company for more information.

When a caller leaves a message in your voice mailbox, the MESSAGE light on the Base Unit will illuminate. In addition, the Handset will display, for example:



alternately



After calling your voicemail service and listening to all new messages, the indicators will be turned off within a few seconds after you complete your call.



# Telephone Operation

You can retrieve your voicemail messages from any telephone. If the indicators remain on after all new messages have been reviewed, you can turn them off manually:

1. Make sure the Handset is off.
2. Press PROG to enter programming mode.
3. Press ◀ or ▶ until the screen display MESSAGES WAITING.
4. Press SELECT. The screen displays:



5. Use ◀ or ▶ to choose YES or NO. Press SELECT or PROG to confirm. If you choose YES, the MESSAGES WAITING animation on the Handset and the MESSAGE LED on the Base will turn off.

## Temporary Tone Dialing

If you have dial pulse (rotary) service, you can change from dial pulse to touch tone dialing during a call by pressing \* . This is useful if you need to send touch tone signals for access to telephone banking or long-distance services.

- 1 Dial the number.
- 2 Press \* . Buttons pressed after this send touch tone signals.
- 3 After you hang up, the phone automatically returns to dial pulse (rotary) service.

## Operating Range

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this Handset and Base can communicate over only a certain distance — which can vary with the locations of the Base and Handset, the weather, and the construction of your home or office. For best performance, keep the Base antenna fully upright.

If you receive a call while you are out of range, the Handset might not ring — or if it does ring, the call might not connect when you press PHONE . Move closer to the Base, then press PHONE to answer the call.

If you move out of range during a phone conversation, you might hear noise or interference. To improve reception, move closer to the Base.

If you move out of range without pressing OFF, your phone will be left “off the hook.” To hang up properly, walk back into range, periodically pressing OFF .

## Display Screen Messages

Screen Displays:	When
** RI NGI NG **	There is a call coming in.
CONNECTI NG. . .	The Handset is waiting for dial tone.
PHONE ON	The Handset is in use.
MESSAGES WAI TI NG	You have recieved telephone company voice mail.
** PAGI NG**	The Base is paging the Handset.
HOLD	There is a call on hold.
BATTERY LOW	The battery needs to be recharged.

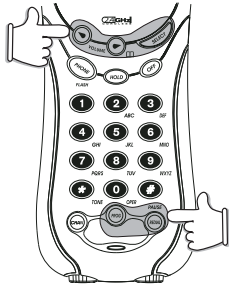
# Telephone Directory

This cordless phone can store 50 telephone numbers with names, each up to 24 digits long. Entries are stored alphabetically. For consistency with Caller ID entries, you may wish to enter last names first.

Note: Press OFF at any time to exit directory.

### Store a Number/Name in the Directory

- 1 Press PROG. The screen displays DI RECTORY .
- 2 Press SELECT . The screen displays ENTER NAME .
- 3 Using the chart below, enter up to 15 characters for the name you're storing with the number. Use ◀ to backspace and make corrections; use ▶ to advance and add a space.



Dial Key:	Presses					
	1	2	3	4	5	6
1	1					
2	A	B	C	2		
3	D	E	F	3		
4	G	H	I	4		
5	J	K	L	5		
6	M	N	O	6		
7	P	Q	R	S	7	
8	T	U	V	8		
9	W	X	Y	Z	9	
0	0					
*	*					
#	&	'	,	-	.	#

- 4 When you finish entering the name, press SELECT or PROG. The screen displays ENTER NUMBER .
- 5 Enter the telephone number. Use ◀ to backspace and make a correction. Press REDIAL/PAUSE to store a pause in the dialing sequence.  
-OR-  
Press REDIAL/PAUSE to display the last number (up to 24 digits) dialed from this phone.
- 6 Press SELECT or PROG. The screen displays DI STI NCT RI NG? and the current setting.

# Telephone Directory


- 7 Press **▲** or **▶** to change the setting. Choose **Y** (for Yes) if you wish the phone to alert you to calls from this number by changing to a distinctive ringing pattern after the first ring. Choose **N** (for NO) for a normal ringing pattern.
- 8 Press **SELECT** or **PROG** to confirm your selection. If you choose **Y**, the screen displays:

```
MELODY: AustrFus
9735550123
```

Note: If choose **N**, you can skip to Step 10.


- 9 The Melody name will blink. Press **▲** or **▶** to choose the desired Melody. Then press **SELECT** or **PROG** to confirm your selection. The screen displays:

```
ANIMATION? N
9735550123
```

- 10 Press **▲** or **▶** to change the setting. Choose **Y** (for Yes) if you wish the phone to show an animation when the incoming call matches this number. Choose **N** (for NO) for no animation.
- 11 Press **SELECT** or **PROG** to confirm your selection. If you choose **Y**, the screen will play the animation. Press **▲** or **▶** to change the setting then press **SELECT** to confirm your desired option. You'll hear a long beeps confirming your entry, a  will be displayed with the directory entry.

*Note: When memory is full the screen displays MEMORY FULL, an error tone sounds, and you will not be able to store a new number until you delete a stored number.*

## Edit a Number/Name Stored in the Directory

- 1 Press **▶** (). The screen displays **DI RECTORY**.
- 2 Press **▲** or **▶** to scroll alphabetically through entries stored in memory  
-OR-  
Press the dial pad key for the first letter of the entry you want to edit.
- 3 When the screen displays the number you want to edit, press **SELECT**. Then press **▲** or **▶** until **EDIT** flashes.

```
EDIT DIAL ERASE
9735550123
```







- 4 Press **SELECT**. The screen displays the name and number. The flashing cursor appears at the end of the name. Use **▲**, **▶** and the dial pad keys to edit the name. Press **SELECT** to move on to edit the number. Press **SELECT** to move to edit the

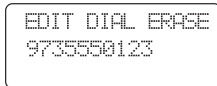
# Telephone Directory



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Distinctive Ring setting. Follow steps 7~11 in “Store a Number/Name in the Directory”.







## Delete a Number/Name Stored in the Directory

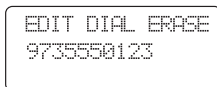
- 1 Press  (  ). The screen displays DI RECTORY.
- 2 Press  or  to scroll alphabetically through entries stored in memory.  
-OR-  
Press the dial pad key for the first letter of the entry you want to delete.
- 3 When the screen displays the number you want to delete, press SELECT . Then press  or  until ERASE flashes.



- 4 Press SELECT. The screen displays ERASE NO YES and the number. The current choice flashes.
- 5 Press  or  until YES flashes.
- 6 Press SELECT. You'll hear a long of beep confirming the deletion.

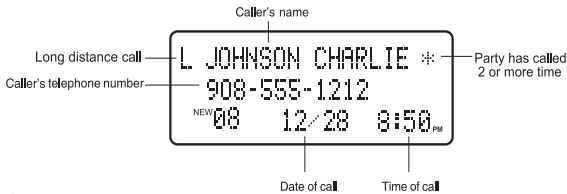
## Dial a Number from the Directory

- 1 Press  (  ). The screen displays DI RECTORY.
- 2 Press  or  to scroll alphabetically through entries stored in memory.  
-OR-  
Press the dial pad key for the first letter of the entry you want to dial.
- 3 When the screen displays the number you want to dial, press SELECT. Then press  or  until DI AL flashes.



- 4 Press SELECT. The phone automatically dials the number.  
-OR-  
When the screen displays the number you want to dial, press PHONE.

# Caller ID Operation



## About Call History

This phone assigns each incoming call a number from 1 to 90. The most recent call will have the highest number. When the memory is full, the oldest call information is deleted to make room for new incoming call information.

For each call that comes in, the screen displays the following information between the first and second rings:

- Your caller's name (15 letters are sent by your telephone company)
- The caller's area code and telephone number
- The time and date of the call
- The position of the call in call history.
- The repeat Tag (showing the is telephone number is the same as the latest record in the memory).

**Note:** When a repeating CID arrives, its time and date information will overwrite the old information in the CID memory and displayed during CID review.

If you answer a call before the information appears on the screen, it will not be in the call history.

**Note:** Press **OFF** at any time to exit call history.

## Review Call History

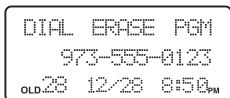
The screen displays call information for about 15 seconds after it has been received.

- 1 Press **▲** (CID) to view call history.
- 2 Use **▲** or **▼** to scroll through records in call history.

## Delete Records from Call History

### Delete a Specific Call

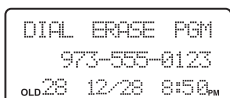
- 1 Locate the record you want to delete from call history.
- 2 Press SELECT, then press **▲** or **▼** until ERASE NO YES ALL flashes.



- 3 Press SELECT. The screen displays ERASE NO YES ALL and the phone number. The current choice flashes.
- 4 Press **▲** or **▼** until YES flashes.
- 5 Press SELECT. You'll hear a long of beep confirming the deletion.

## Delete All Calls

- 1 While viewing call history, press SELECT, then press **▲** or **▼** until ERASE flashes.



# Caller ID Operation

- 2 Press SELECT. The screen displays ERASE NO YES ALL and the phone number. The current choice flashes.
- 3 Press ◀ or ▶ until ALL flashes, then press SELECT. The screen displays ERASE ALL NO YES. The current choice flashes.
- 4 Press ◀ or ▶ until YES flashes.
- 5 Press SELECT. You will hear a long of beep confirming the deletion.

## Dial a Displayed Number

1. Locate the record in call history you want to store in memory.
2. If the phone number is not in the correct format, press the # key until it is in the desired dialing format.

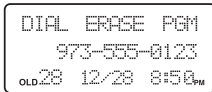
Continued pressing of # will change the phone number as follows:

973-555-0123	10 digits
1-973-555-0123	11 digits
555-0123	7 digits
1-555-0123	8 digits

3. With the correct dialing format displayed, press PHONE to make the call.  
-OR-

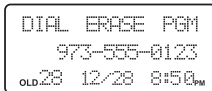
Press SELECT, then use ◀ or ▶ until DIAL flashes.

Press SELECT to make the call.



## Store a Call History Record in the Directory

1. Locate the record in call history you want to store in memory.
2. Press SELECT, then the ◀ or ▶ until ERASE NO YES ALL flashes.



3. Press SELECT. Using the chart in page 10, enter up to 15 characters for the name you're storing with the number. Use ◀ to backspace and make corrections; use ▶ to advance and add a space.
4. Press SELECT to move to the next row. Use ◀ to backspace and make corrections on the number.
5. Press SELECT to confirm. Then follow the steps 7 – 11 in "Store a Number /Name in the Directory".

## Display Screen Messages

Screen Displays:	When:
PRIVATE	The other party is blocking name information.
	The other party is blocking name and number information.
OUT OF AREA	Your phone company is unable to receive information about this caller's name.
	Your phone company is unable to receive information about this caller's name and number.

# Ringer Options

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In addition to 4 traditional ring options and ringer OFF, your **gz 2434** Handset has 6 popular pre-programmed melodies, plus the option for you to compose up to 7 melodies, using the COMPOSER feature.

Traditional Ring Options	Ringer 1
	Ringer 2
	Ringer 3
	Ringer 4
	Ringer OFF



Pre-composed Melodies	TakeOff
	Carefree
	StepAsid
	Emotion
	Vtechtun



To select traditional and pre-programmed rings, see Handset Ringer Style/Battery Save, on page 8.

## COMPOSER

1. Press PROG, then use  or  until you see COMPOSER.
2. Press SELECT. You will see EMPTY 1, or the name of the first composed melody, if you've already composed a tune in this location.
3. Use  and  to scroll to other melody locations.
4. Once you've chosen a location, press SELECT.
5. Use the keypad to compose your own creation. The maximum number of notes is 99.

You can adjust the characteristics of the 'note' you've just selected, by entering the following digits:

- |   |  |
|---|--|
| 8 | Shortens the duration of the note (or rest).                         |
| 9 | Lengthens the note.  |
| 0 | Inserts a rest (or pause) of the same duration of the previous note. |
| * | Sets the octave for new notes.                                       |
| # | Makes the note a sharp.  |
|   | Deletes the last note or rest you entered.                           |
6. Press SELECT after you have finished composing your tune. Your choices are now OPTION, PLAY and SAVE.
  7. Using  and , choose one of the 3 selections.

Choosing OPTION allows you adjust the Tempo and the Instrument used to play your tune. Tempo ranges from slowest (80) to fastest (225), with the default setting at 140. Using  or  until you select a tempo, press SELECT.

# Ringer Options

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Choosing INSTRUMENT, you have a choice of the following:

Grand Piano (the default setting)	01
Church Organ	02
Steel Guitar	03
Violin	04
Music Box	05
Soprano Sax	06
Pizzicato String	07
Flute	08

Use ◀ or ▶ until you select an instrument, press SELECT.

Choose the PLAY option to hear approximately 1 minute of your composition. Press OFF to stop playback.

Choose SAVE to save your composition. Using the keypad, give your composition a name. You can use a maximum of 8 characters.

You can also convert a favorite tune from any MIDI file into code for entering on the **gz 2434**, using the [www.vtechphones.com](http://www.vtechphones.com) website. See the enclosed insert for details.

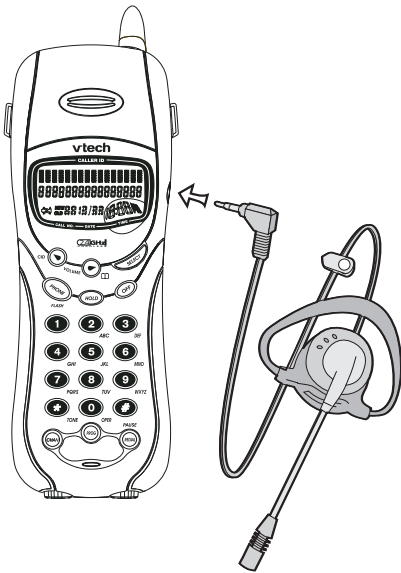


# Headset Operation

Your gz 2434 Handset is equipped with a 2.5mm Headset Jack for use with an optional accessory Headset for hands-free operation. If you choose to use the Headset option, you must obtain an optional accessory Headset, which is compatible with the gz 2434.

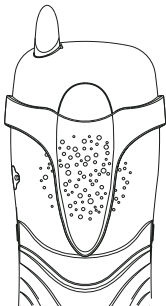
To purchase a Headset, call VTech Customer Service at 1-800-595-9511.

Once you have a compatible 2.5mm Headset, locate the Headset Jack on the gz 2434 Handset. Connect the plug on the Headset cord to the jack on the cordless Handset. The plug should fit securely. Do not force the connection.



## NOTE :

Whenever a compatible Headset is connected to the cordless Handset, the microphone on the Handset will be muted. This is done to limit the effect of background noise.



## Belt Clip

The gz 2434 is also equipped with a detachable belt clip. Align the pins on the inside edge of the clip with the notches on the sides of the Handset. The belt clip should snap securely into place. Do not force the connection.

# IN CASE OF DIFFICULTY

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For Customer Service, call 1-800-595-9511. Please retain your receipt as your proof of purchase

If the phone doesn't work at all, check these items first:

- Make sure the AC adapter is plugged into an outlet not controlled by a wall switch.
- Make sure the telephone line cord is plugged firmly into the base unit and the modular jack.
- Make sure the Base antenna is fully upright.
- If the Handset does not beep when you press PHONE, the battery might need charging.
- Make sure the battery pack is installed correctly.
- If you have dial pulse (rotary) service on your phone line, make sure the dial mode is set to dial pulse (see Telephone Operation).
- Microwave appliances may cause interference with this phone. If you experience interference, move away from the microwave

If the above suggestions don't solve the problem, try re-initializing the Handset and Base:

- 1 Disconnect the power to the Base.
- 2 Remove the Handset battery pack.
- 3 Wait a few minutes.
- 4 Connect the power to the Base.
- 5 Insert the Handset battery pack.
- 6 Put the Handset in the Base to re-initialize.

If you hear a two-beep signal when you try to use the handset:

- You might be out of range. Move closer to the Base and try again.
- If moving closer to the Base doesn't help, try following the directions above for re-initializing the Handset and Base.

If the phone does not ring when you receive a call:

- Make sure the Handset ringer is on.
- Make sure the telephone line cord is connected firmly to the Base and the telephone jack.
- Make sure the AC adapter is plugged firmly into an outlet not controlled by a wall switch.
- You might be too far from the Base; move closer.
- You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of them.

If you hear noise or interference when using the phone:

- Make sure the Base antenna is fully upright.
- You may be out of range. Move closer to the Base.
- Press and release CHAN to change to another of the 30 channels available. If noise is exceptionally loud, move closer to the Base before changing channels.
- Household appliances plugged into the same circuit as the Base can sometimes cause interference. Try moving the appliance or the Base to another outlet.
- Using the Handset near household appliances (microwaves, computers, television, stereos, etc.) can sometimes cause interference. Move away from appliances while using the Handset.

## IN CASE OF DIFFICULTY

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- The layout of your home or office might be limiting the operating range. Try moving the Base to another location, preferably on an upper floor.
- If the buttons don't work, try placing the handset in the Base for at least 15 seconds.

If you hear other calls while using your phone:

- Press CHAN to change to another channel.
- Disconnect the Base from the modular jack and plug in a corded telephone. If you still hear other calls, the problem is probably in your wiring or local service. Call your local telephone service company.


If you lose a call after changing channels:

You were probably almost out of range. Move closer to the Base before changing channels. Before placing another call, set the Handset in the Base for at least 15 seconds.

If you are unable to operate special telephone services or other equipment requiring touch tone signals:

If you have dial pulse (rotary) service, follow the directions under "Temporary Tone Dialing" in the TELEPHONE OPERATION section of this manual.

If the MESSAGE light on the base does not go off even after you've listened to voice mail messages:

- 1 Press PROG.
- 2 Press  until the screen displays MESSAGES WAI TI NG .
- 3 Press SELECT. The screen displays LI GHTS OFF?YES .
- 4 Press SELECT again to turn off the MESSAGE light on Base.

# Maintenance

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## Taking Care Of Your Telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

### Avoid rough treatment

Place the Handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

### Avoid water

Your telephone can be damaged if it gets wet. Do not use the Handset outdoors in the rain, or handle it with wet hands. Do not install your Base Unit near a sink, bathtub or shower.

### Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment.

For your own safety, use caution when using electric appliances during storms.

### Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap. Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If your Base Unit should fall into water, **DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL.** Then pull the unit out by the unplugged cords.

# Warranty Statement

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What does this limited warranty cover?

- The manufacturer of this VTech product, VTech Communications, warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the product and all accessories provided by VTech in the sales package ("Product") are free from material defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with operation instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America.

What will VTech Communications do if the Product is not free from material defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

- During the limited warranty period, VTech's authorized service representative will repair or replace at VTech's option, without charge, a Materially Defective Product. If we repair this product, we may use new or refurbished replacement parts. If we choose to replace this product, we may replace it with a new or refurbished product of the same or similar design. VTech will return repaired or replacement products to you in working condition. VTech will retain defective parts, modules, or equipment. Repair or replacement of Product. at Vtech's option is your exclusive remedy. You should expect the repair or replacement to take approximately 30 days.

How Long is the limited warranty period ?

- The limited warranty period for the product extends for ONE(1)YEAR from the date of purchase if we repair or replace a Materially Defective Product the terms of this limited warranty. this limited warranty also applies to repaired or replacement Products for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year limited warranty. whichever is longer.

What is not covered by this limited warranty ?

This limited warranty does not cover

1. Product that has been subjected to misuse, accident, shipping or other physical damage improper installation, abnormal operation or handling, neglect, inundation fire, water, or other liquid intrusion; or
2. Product that has been damaged due to repair, alteration, or modification by anyone other than an authorized service representative of VTech; or
3. Product to the extent that the problem experienced is caused by signal conditions network reliability or cable or antenna systems; or
4. Product to the extent that the problem is caused by use with non\_VTech electrical accessories; or
5. Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or
6. Product purchased, used, serviced, or shipped for repair from outside the United States, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes ) ; or
7. Product returned without valid proof of purchase (see 6 below); or
8. Charges for installation or set up , adjustment of customer controls. and installation or repair of systems outside the unit.

# Warranty Statement

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How do you get warranty service?

- To obtain warranty service in the United States of America, call 1 800-595-9511 for instructions regarding where to return the Product. Before calling for service, please check the user's manual. A check of the Product controls and features may save you a service call.
- Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location . VTEch will return repaired or replaced product under this limited warranty to you , transportation, delivery or handling charges prepaid. VTEch assumes no risk for damage or loss of the Product in transit.
- If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTEch will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the VTEch service location along with a description of the malfunction or difficulty:
2. Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

Other Limitations

- This warranty is the complete and exclusive agreement between you and VTEch. It supersedes all other written or oral communications related to this Product. VTEch provides no other warranties for this product. The warranty exclusively describes all of VTEch's responsibilities regarding the product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State Law Rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use) are limited to one year from date of purchase. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

- In no event shall VTEch be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

# FCC and IC Regulations

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This equipment complies with Parts 15 of the Federal Communications Commission (FCC) rules for the United States. It also complies with regulations RSS210 and CS-03 of Industry and Science Canada. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

A label is located on the underside of the Base Unit containing either the FCC registration number and Ringer Equivalence Number (REN) or the IC registration number and Load Number. You must, upon request, provide this information to your local telephone company.

This equipment is compatible with inductively coupled hearing aids.

Should you experience trouble with this telephone equipment, please contact:

VTech Communications, Inc.

CUSTOMER SERVICE at 1-800-595-9511. In Canada, call VTech Telecommunications at 1-800-267-7377.

For repair/warranty information. The telephone company may ask you to disconnect this equipment from the line network until the problem has been corrected.

## FCC Part 15

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The equipment has been tested and found to comply with part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet or on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## FCC and ACTA Information

If this equipment was approved for connection to the telephone network prior to July 23, 2001, it complies with Part 68 of the Federal Communications Commission (FCC) rules. If the equipment was approved after that date, it complies with the Part 68 rules and with Technical Requirements for Connection of Equipment to the Telephone Network

# FCC and IC Regulations

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adopted by the Administrative Council for Terminal Attachments (ACTA). We are required to provide you with the following information.

## 1. Product identifier and REN information

The label on the back or bottom of this equipment contains, among other things, an identifier indicating product approval and the Ringer Equivalence Number (REN). This information must be provided to your local telephone company upon request. For equipment approved prior to July 23, 2001, the product identifier is preceded by the phrase "FCC Reg No." and the REN is listed separately. For equipment approved after that date, the product identifier is preceded by "US" and a colon (:), and the REN is encoded in the product identifier without a decimal point as the sixth and seventh characters following the colon. For example, the product identifier US:AAAEQ03T123XYZ would indicate an REN of 0.3. The REN is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. In most, but not all areas, the sum of all RENs should be five (5.0) or less. You may want to contact your local telephone company for more information.

## 2. Connection and use with the nationwide telephone network

The plug and jack used to connect this equipment to the premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in the user's manual. This equipment may not be used with Coin Telephone Lines or with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

## 3. Repair instructions

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

## 4. Rights of the telephone company

If this equipment is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service. The telephone company is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone company is required to inform you of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone company is required to notify you if such changes are planned.

## 5. Hearing aid compatibility

If this product is equipped with a corded or cordless Handset, it is hearing aid compatible.

## 6. Programming/testing of emergency numbers

If this product has memory dialing locations, you may choose to store police, fire department and emergency medical service telephone numbers in these locations. If you do, please keep three things in mind:



# FCC and IC Regulations

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- a. We recommend that you also write the telephone number on the directory card, so that you can still dial the emergency number manually if the memory dialing feature doesn't work.
- b. This feature is provided only as a convenience, and the manufacturer assumes no responsibility for customer reliance upon the memory feature.
- c. Testing the emergency telephone numbers you have stored is not recommended.

However, if you do make a call to an emergency number:

- You must remain on the line and briefly explain the reason for the call before hanging up.
- Programming/testing of emergency numbers should be performed during off-peak hours, such as in the early morning or late evening, when the emergency services tend to be less busy.

## IC (Industry Canada)

This telephone is registered for use in Canada.

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

### Notice:

This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

### Notice:

The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

### Caution :

Users should not attempt to make such connections themselves, but should contact the appropriate electrical inspection authority, or electrician, as appropriate.

Your Cordless Phone is designed to operate at the maximum power allowed by the FCC and IC. This means your Handset and Base Unit can communicate only over a certain distance - which will depend on the location of the Base Unit and Handset, weather, and the construction and layout of your home or office.

# The RBRC™ Seal

# Technical Specifications

## The RBRC™ Seal



The RBRC® Seal on the nickel-cadmium battery contained in our product indicates that VTech Communications, Inc. is voluntarily participating in an

industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used nickel-cadmium batteries into the trash or municipal waste, which may be illegal in your area.

VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers. Please call 1-800-8-BATTERY™ for information on Ni-Cd battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

Remove the nickel-cadmium battery pack by pressing on the Handset battery cover and sliding downward.

**RBRC® is a registered trademark of Rechargeable Battery Recycling Corporation.**

## FREQUENCY CONTROL

Crystal controlled PLL synthesizer

## TRANSMIT FREQUENCY

Base: 2410.2 - 2418.9 MHz

Handset: 912.75 - 917.10 MHz

## RECEIVE FREQUENCY

Base: 912.75 - 917.10 MHz

Handset: 2410.2 - 2418.9 MHz

## CHANNELS

30 Channels

## NOMINAL EFFECTIVE RANGE

Maximum power allowed by FCC and IC.

Actual operating range may vary according to environmental conditions at the time of use.

## SIZE

Handset : 58mm x 38mm x 181mm

Base : 135mm x 135mm x 82mm

## WEIGHT

Handset : 170 grams

Base : 206 grams

## POWER REQUIREMENTS

Handset : 400mAh NI-CD Battery Pack

Base : 9V DC @ 300mA

## MEMORY

Directory: 50 Memory locations;

16 digits per location.

CID: Alpha Numeric Display;

99 Memory locations.

**SPECIFICATIONS ARE TYPICAL AND MAY CHANGE WITHOUT NOTICE.**

**vtech**

VTECH TELECOMMUNICATIONS LTD.

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