# **Important Safety Instructions**

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- 1. Read and understand all instructions.
- 2. Follow all warnings and instructions marked on the product.
- 3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- 4. Do not use this product near water (for example, near a bath tub, kitchen sink, or swimming pool).
- 5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
- 6. Slots and openings in the cabinet and the back or bottom are provided for ventilation. To protect it from overheating, these openings must not be blocked by placing the product on the bed, sofa, rug, or other similar surface. This product should never be placed near or over a radiator or heat register. This product should not be placed in a built-in installation where proper ventilation is not provided.
- This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
- 8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.
- 9. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
- 10. To reduce the risk of electric shock, do not disassemble this product. Opening or removing cabinet parts other than specified access doors may expose you to dangerous voltages or other risks. Incorrect assembling can cause electric shock when the appliance is subsequently used.
- Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
- 12. Unplug this product from the wall outlet and contact VTECH under the following conditions:
  - A. When the power supply cord or plug is damaged or frayed.
  - B. If liquid has been spilled into the product.
  - C. If the product has been exposed to rain or water.
  - D. If the product does not operate normally by following the operatinginstructions. Adjust only those controls that are covered by the operating instructions, because improper adjustment of other controls may result in damage and will often require extensive work to restore the product to normal operation.
  - E If the product has been dropped and the cabinet has been damaged.
  - F. If the product exhibits a distinct change in performance.
- 13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- 14. Do not use this or any cordless telephone to report a gas leak in the vicinity of the leak.

#### VTECH COMMUNICATIONS INC.

 $\hbox{CUSTOMER SERVICE: 1-800-595-9511. In Canada, call VTech Electronics Ltd. At 1-800-267-7377.}$ 

BEFORE USING YOUR 2625/2650/5825/5850 SYSTEM, CAREFULLY PEEL OFF THE PROTECTIVE FILM, COVERING THE DISPLAYS.

#### **SAVETHESE INSTRUCTIONS**

### Introduction

This is an advanced cordless telephone, capable of supporting 2 Handsets.

This manual is designed to familiarize you with this cordless telephone. We strongly recommend you read the manual before using your phone.



If you have questions about this product, or if you're having difficulty with setup or operation, do not return your phone to the store. Call our Customer Support Center at 1-800-595-9511 In Canada, call 1-800-267-7377

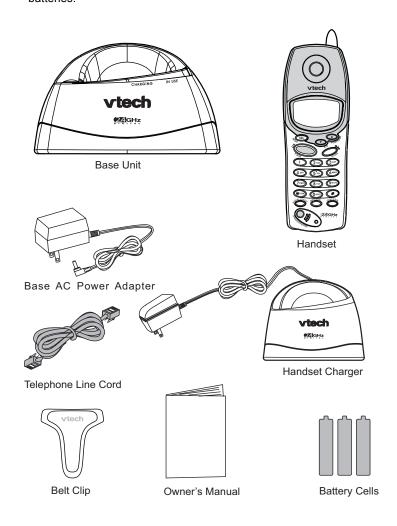
## **Parts Check List**

- 1. Base Unit
- 2. Handset
- 3. Handset Charger
- 4. Base AC Power Adapter

- 5. Telephone Line Cord
- 6. Belt Clip
- 7. Owner's Manual
- 8. Battery Cells

To purchase replacement battery cells, call VTech Communications Inc. at 1-800-595-9511. In Canada, call VTech Electronics Ltd. at 1-800-267-7377.

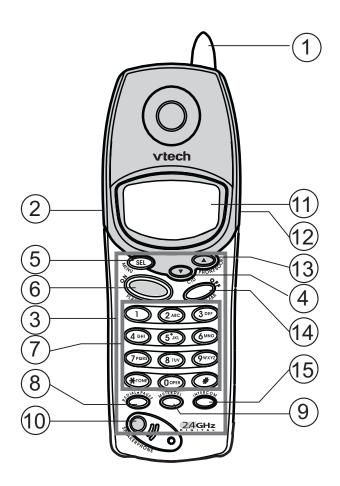
**Note**: Use only VTech batteries P/N 80-5380-00-00 or equivalent AAA NiMH rechargeable batteries.



# The Handset Layout

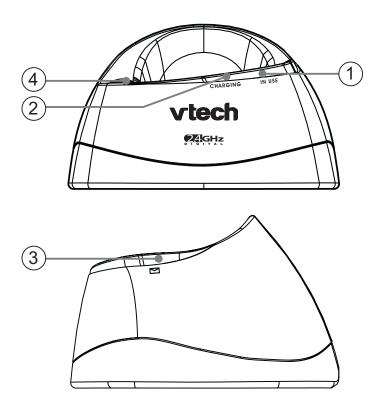
- 1. Antenna
- 2. Volume Control
- 3. Soft Keys
- 4. CID
- 5. Select (Menu)
- 6. On (Flash)
- 7. Dialing Keys (0-9, \*, #)

- 8. Redial (Pause)
- 9. Mute (Delete)
- 10. Speakerphone
- 11. LCD Display
- 12. Headsetjack (2.5mm)
- 13. Phonebook
- 14. Off (Clear)
- 15. Intercom



# The Base Unit Layout

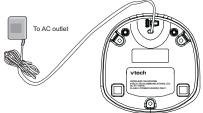
- 1. In Use LED
- 2. Charging LED
- 3. Message Waiting LED
- 4. Page key



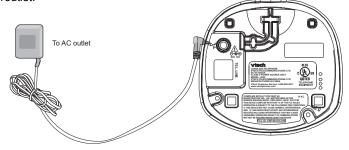
# Setup

#### Connecting power to Base Unit/Handset Charger

 Plug the AC power adapter into an electrical outlet, and the DC connector into the bottom of the Base Unit.



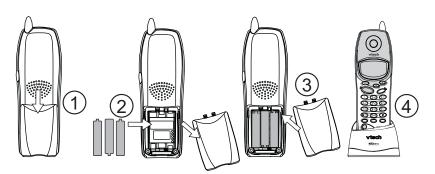
2. Choose the location for your Handset Charger, and plug its power supply into an electrical outlet



## Installation of Battery Cells in Handset

Follow the steps below:

- 1. Remove the battery cover by pressing on the indent and sliding downward.
- 2. Place the new battery cells in the Handset with the positive and negative poles aligned in the battery compartment.
- 3. Replace the battery cover by sliding it upwards.
- 4. If the new battery cells are not already charged, place the Handset in its Charger, and allow it tocharge for 12 hours. After initial charge, a maintenance charge of 8 hours should be sufficient.



# Setup

#### **Charging of the Handset Battery Cells**

The Handset of your cordless telephone is powered by rechargeable battery cells. It charges automatically whenever the Handset is in its charger.

You should charge the battery pack for 12 hours when you first receive your phone. You'll know the battery pack needs charging when:

- · The low battery message is displayed:
- The Handset seems completely dead, theLCD is completely clear and does not activatewhen you press the keys.

#### IMPORTANT:

- 1. Do not dispose of battery cell in a fire, the cell may explode.
- 2. Do not open or mutilate the battery cell. Toxic substances may be released, causing harm to eyes or skin.
- 3. Exercise care in handling battery cell in order to prevent an accidental short of the charge contacts, potentially causing the battery pack to overheat.
- 4. Do not dispose of this battery cell into household garbage. Please refer to the information concerning proper battery recycling.
- 5. Do not charge the battery cell with other electrical device.

#### Connecting to phone line

Plug one end of the telephone line cord into the jack on the back of the Base Unit. Plug the other end of this cord into the wall jack.

#### Checking for dial tone

After the battery is charged, press ON on the Handset. The Phone icon will appear on the Handset display, and you will hear dial tone. If not, see In Case of Difficulty.

#### Tone/Pulse selection

Your phone is preset for tone dialing. See BASE SETTINGS for details.

 $\textbf{CAUTION:} \ Use \ only \ the \ VTech \ power \ supply \ provided \ with \ your \ telephone.$ 

#### **IMPORTANT:**

FORMAXIMUMPERFORMANCEOFYOURCORDLESSTELEPHONESYSTEM:

- 1. Choose a central location for your Base Unit.
- 2. Install your Base Unit and Extension Handsets way from electronic equipment, such as personal computers, television sets and microwave ovens.
- 3. In locations where there are multiple cordless telephones, separate base units as much as possible.
- 4. Install your telephone equipment away from heat sources and sunlight.
- 5. Avoid excessive moisture, dust or extreme cold.

# **Handset and Base Indicators**

HandsetIcons								
lcon	Description							
l landa	act CDo							
nanos LED	set LEDs  Description							
	200011111111111111111111111111111111111							
Base	Unit Icons							
lcon	Description							
Basel	LEDs							
LED	Description							

#### **Making Calls**

- Press ON (or, SPEAKERPHONE to use the Handset Speakerphone feature). Dial the phone number. -OR-
- Dial the phone number first; then press ON (or SPEAKERPHONE).
- · Press OFF to end your call

#### **Answering Calls**

#### From the Handset

- Press any key except OFF and the softkeys.
- Press OFF to end your call.

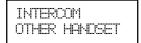
#### Intercom Call

Pressing INT key when the handset is idle initiates an intercom call.

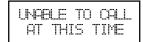
Press INT



The call is performed and when the other handset answers, the display will change to:



If the other handset is out of range, turned off or on an external call, the display will show



and a busy tone will be heard on the earpiece, or through the speaker if in handsfree mode. An intercom call is terminated by:

- Pressing OFF or INT,
- Placing the handset in the charger

After terminating an INTERCOM CALL, the display on both handsets will show:



On the handset that did not terminate the call, a busy tone will be heard, indicating the other handset has ended the call. After several seconds the display will return to idle and the busy tone will stop.

The handsets share a common phone book, which is stored in the base station. This means that entries inserted by one handset are available for both handsets, and if one deletes a phone book entry, it will disappear from both handsets.

The phone book size will hold 50 entries, with names of a maximum length of 16 characters and a 32-digit maximum phone number.

The phone book entries are sorted and presented to the user in alphabetical order.

Names are entered using the numerical keys. Multiple key presses of the dialing digit keys is used to generate characters, see the table below. The cursor moves to the next position if another numerical key is pressed or by pressing the A key. The last entered character is deleted by pressing **DELETE** or The entire name is cleared by holding down **DELETE**.

Key	Characters by number of key presses									
	1	2	3	4	5	6	7	8	9	
1	space	1								
2	Α	В	С	2	а	b	С			
3	D	Е	F	3	d	е	f			
4	G	Н	ı	4	g	h	i			
5	J	K	L	5	j	k	1			
6	М	N	0	6	m	n	0			
7	Р	Q	R	S	7	р	q	r	S	
8	Т	U	٧	8	t	u	V			
9	W	Х	Υ	Z	9	W	Х	у	Z	
0	0									
*	*	?	!	1	(	)				
#	#	-	,	-		&				

The phone book is entered via the menu, as described below or by pressing the  $\land$  key in idle (quick access key) whereby the handset jumps directly to the phone book search menu.

The phone book is accessed as follows:

1) Press SEL, to enter the menu.

>PHONE BOOK CALL LØ6

2) SEL, to enter the Phone book sub-menu.

XEVIEW STORE

#### Storing a new entry

 Press the ▲ key in idle, or scroll through the sub-menu with the ▲ and ▼ keys and press SEL with "STORE" in the first line.

> >STORE REVIEW

2) If the phone book is full the screen will show,

PHONE BOOK IS FULL!

3) If the phone book is not full, the user will be prompted to enter the phone number to be stored as shown below:

STORE NUMBER -

4) Enter the number, up to 32 digits. Press **DELETE** to backspace.

STORE NUMBER 123\_3457\_

In cases the number exceeds 16 digits, the top line will be used to show the entire number.

1234 567890121234567\_

5) Press **SEL** to confirm the number. If there is duplicate number in the phone book, the screen will show:

NUMBER ALREADY IN PHONE BOOK!

and the Handset will return to the 'STORE NUMBER' screen. If the number is unique, you will move to the name entry screen,

STORE NAME

6) Enter the associated name. Use 1 to add a space and DELETE to backspace.

STORE NAME John Smith\_

7) Press SEL to confirm the name. A name must be entered, or you cannot proceed to the next step. Unlike phone numbers, duplicate names are allowed. The new record will be stored in the phone book.

> John Smith <\*7890121234567

The user can press **CLEAR** to return to the phone book operation screen, which will show the last operation:



#### Dialing from the phone book

A number can be recalled and dialed from the phone book by:

Press the ▲ key in idle, or scroll through the menu with the ▲ & ▼ keys and press
 SEL with "REVIEW" in the first line. The first phone book entry will be shown.

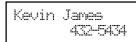
2) Scroll through the phone book entries using ▲ and ▼ keys or enter first character of the name to be searched (using the dial digit keys) and continue navigating using the ▲ or ▼ as scroll keys, until you reach the entry to be dialed.

3) Press ON or SPK, to dial the number.

ACTIVE 00:00:10 555-1212

#### Editing a phone book entry

 Press the ▲ key in idle, or scroll through the menu with the ▲ & ▼ keys and press SEL with "REVIEW" in the first line.



2) Scroll through the phone book entries using ▲and ▼ keys or enter first character of the name to be searched (using the dialing keys) and continue navigating using the ▲ or ▼ as scroll keys, until you reach the entry to be edited.

John Smith 555-1212

3) Press **SEL** to enter number edit mode



4) Edit the number as required, using the following options:

When editing or storing a number, you may do any of the following:

- Enter a digit by pressing 0-9,
- Enter a pause by holding REDIAL,
- Delete a digit by pressing **DELETE**,
- · Delete the entire string by holding **DELETE**,
- Position the cursor to another location by pressing ▲ or ▼,
- Insert a number from the redial list by pressing **REDIAL**.
- 5) Press **SEL** to confirm the number and enter name edit mode.

EDIT NAME John Smith\_

- 6) Edit the name as required, using the following options:
- Enter characters using the keys 0-9, \* and # (See the key/characters table),
- Press DELETE to delete the character under the cursor, or to the left if at the end of the string.
- · Hold **DELETE** to delete the entire string,
- Press  $\blacktriangle$  and  $\blacktriangledown$  to position move to another character
- 7) Press **SEL** to confirm change.

John Smith <del>555</del>-1212

#### Delete a phone book entry

Press the ▲ key in idle, or scroll through the sub-menu with the ▲ & ▼ keys and press SEL with "REVIEW" in the first line.

2) Scroll through the phone book entries using ▲ and ▼ keys or enter first character of the name to be searched (using the dial digit keys) and continue navigating using the ▲ or ▼ as scroll keys, until you reach the entry to be removed.

Press DELETE to delete the entry. The phone returns to the previous entry, or the next entry if the first entry was the entry that was deleted.

#### Additional note on long phone numbers.

When reviewing the phone book the second line of the display will display phone number up to 16 digits. For numbers larger than 16 digits only the last 13 digits will be displayed, as shown in the following example:

The "<\*" indicates there are additional digits to the left, and the \* key can be pressed to scroll the display over to see them.

"<" and ">" indicate additional digits of the left or right side respectively, and the keys "\*" or "#" can be used to scroll the phone number to see the additional digits.

John Smith <\*7890123456#>

# Calls Log (Caller ID - Call Waiting)

All incoming calls with valid caller ID number are stored in a call log. Name and time/date information is also stored in the call log if the central office sends it out.

The number of entries stored in the call log is indicated in idle mode:

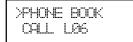


The number of unanswered calls (new), if any, is indicated:



The new call indication is removed when all calls in the call log have been reviewed. The NEW icon indicates, in all screens, that there are new calls log entries that have not been reviewed. The call log is entered via the menu, as described below or by pressing the  $\blacktriangledown$  key in idle (quick access key) whereby the handset jumps directly to the call log review. The call log is reviewed as follows:

1) Press SEL, to enter the menu.



2) Press ▼ to get to the call log option

- 3) SEL, to enter the CALL LOG menu.
- 4) The caller name is shown in the first line of the display, and the number in the second line. If time and date information is contained in the CID and there are three lines in the display, it is shown in the third line.

John smith 123-4567 *2-2311:59* 

The name contained in the received CID is replaced by the name in the phone book, if the phone book contains a matching number, i.e. the phone book name takes precedence.

5) Scroll through the Call Log entries using  $\blacktriangle$  and  $\blacktriangledown$  keys.

A Person 555—1212 *2/2311:5*7

The following actions are possible from the Call Log:

- Dialing the caller displayed by pressing the ON or SPK keys.
- Deleting the caller displayed by pressing the **DELETE** key. The phone returns to call log review.

# Calls Log (Caller ID – Call Waiting)

Deleting all entries in the call log by pressing and holding DELETE. After this, you will
be asked for confirmation by either accepting the deletion with SEL (= yes) or
canceling it with OFF (= no).

If you press SEL, all entries in the call log will be deleted and the handset indicates the call log is

DELETE CALL CALL LOG?

empty and then returns to the idle state. If you select OFF, the phone returns to the last viewed entry.

Storing the caller displayed in the phone book by pressing the SEL key. If the call log
entry has a name and a number it will be added to the phone book and the screen
will show.

ADDED TO PHONE BOOK

before returning the call log entry.
If the phone number already exists in the phone book, the entry will not be stored, and the screen will show.

NUMBER ALREADY IN PHONE BOOK!

If there is no room in the phone book for the new entry, the display will show:

PHONE BOOK IS PJLL!

If the call log entry is missing a name or number, you will be prompted to enter one before the item is stored in the phone book.

If both a name and number is missing, for example as in a private listing, the request will be rejected with the message:

- Exit the Call Log review by pressing the OFF key.
- "!'-character in the right hand side of the first line indicates that the call has not previously been reviewed. The "!'-character is cleared when stepping to the next entry in the log or when leaving the call log.
- The maximum length of the name shown in the first line is 16 characters. If the name as received is longer, only the first 16 characters will be seen.
- The incoming calls are sorted by the order of arrival; the latest is shown first. Calls from the same number will each have separate call log entries.

If the call log is full, the oldest entry is deleted to make room for the new call. If the call log is empty when the user tries to enter to Call log review, a message the following message is displayed:

XPHONE BOOK CALL LØ6

It is possible to change the number format in the call log before storing the name/number in the phone book or dialing the caller. Pressing the '#' key will toggle the number format. The available number formats depend on the number of digits received number.

# **Quick Dialing**

Up to 10 'quick dial 'numbers may be entered into each handset. It is possible to 'quick dial' numbers with just a single key press.

The quick dial list in each handset is unique to that handset and is not shared with the other handset.

#### **Entering a Quick Dial number**

1) Press SEL when the handset is idle to enter the menu system

XPHONE BOOK CALL LØ6

2) Move down to the quick dial option by pressing the  $\mathbf{\nabla}$  key,

XQUICK DIAL RING VOLUME

3) Then press **SEL** to enter the quick dial sub menu.

SELECT QUICK DIAL NUMBER

4) Select a quick dial key location using the 0-9 keys. If that location is empty the screen will show,

QUICK DIAL X IS BYPTY!

where 'x' is the location that was selected (0-9). At this point pressing **OFF** will return you to the quick dial select screen as shown in Step 2, or pressing **SEL** will allow you enter a phone number into the selected location. The user will then be prompted to enter a phone number to be dialed, as shown,

STORE NUMBER -

A phone number can be entered in much the same way as the phonebook. The following options are also available, if the displayed number has no digits:

- Press 
   to select an entry from the phone book. You are presented with the phone book review screen. You can navigate to a desired entry as described in the phone book section. Pressing SEL will copy the stored number to the quick dial number.
- Press ▼ to select an entry from the call log. You are presented with the call log review screen. You can navigate to a desired entry as describe in the call log section.
   Pressing SEL will copy the phone number shown into the guick dial number.
- Press RDL to select an entry from the redial list. You are presented with the call log review screen. You can navigate to a desired entry as describe in the call log section. Pressing SEL will copy the phone number shown into the guick dial number.

# **Quick Dialing**

If all cases, while reviewing phone book, call log or redial list to copy to the quick dial, pressing OFF will return the user to the quick dial number entry screen.

5) The user presses **SEL** to confirm the number.
Once confirmed, a quick dial number cannot be edited, only dialed or deleted.

#### Reviewing quick dial numbers

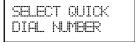
1) Press **SEL** when the handset is idle to enter the menu system

>PHONE BOOK CALL LØ6

2) Move down to the quick dial option by pressing the ▼ key,

XOUICK DIAL RING VOLUME

3) Then press **SEL** to enter the quick dial sub menu.



4) Select a quick dial key location using the 0-9 keys. If that location has a number assigned to it, it will be displayed as follows:

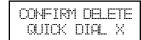
John Smith 1-234-567-8901

or

555-1212

At this point, you have the following options:

- Press OFF to return to the main menu.
- Press 0-9 to review another quick dial location.
- Press **SEL** to edit the currently shown location. The procedure to edit the number is the same as for editing a phone book number.
- Press DEL to delete the currently shown location. The following will be shown:



# **Quick Dialing**

Where x is the quick dial location number. Pressing OFF will return to the quick dial review as shown above. Pressing SEL will confirm the deletion and



will be shown, indicating the location has been deleted.

Press ON or SPK to dial the displayed number.

#### Dialing a Quick Dial number

A quick dial number can be dialed in two ways.

- 1. While reviewing the quick dial numbers as previously shown.
- 2. While the handset is idle or in pre-dial, as follows:

While the handset is idle the user can perform a quick dial by holding down the desired quick dial location key (0-9). If the location is empty then



will be shown for a few seconds before returning to the idle or pre-dial screen.

If the location does have an entry, then that number will be added to any pre-dialed digits and the phone will go off-hook and begin dialing.

#### **Audio Volume**

Audio volume is adjusted during an active call by the following key sequence:

Pressing the volume ▲ or ▼ keys on the side of the unit. Separate volume settings are maintained for normal, handsfree and headset modes. When the volume keys are pressed during a call the screen will show:



As the volume is increase the number of blocks shown will increase. As the volume is decreased fewer blocks will be shown.

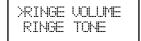
#### Ring Volume

The volume of the ringer signal can be adjusted by the following key sequence:

1) Press SEL



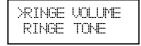
2) Press the ▼ key until the following is shown on the display.



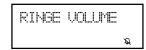
3) Press **SEL** to enter the ring volume sub-menu.



- 4) Enter volume 0 6, or adjust using ▲ and ▼ keys. The current ring tone/melody is played each time the setting is adjusted.
- 5) Press SEL to confirm the setting.



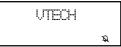
With no bars displayed (Volume Level 0), the ringer has been turned OFF.



A "ringer off" ICON



is shown in the display when the ringer has been switched off.



#### Ring tone

The ring tone of an incoming external/intercom call can be changed by the following key sequence:

1) Press SEL



2) Press the ▲ or ▼ keys until the RING TONE option is shown as follows:

XINGE TONE KEY OLICK

- 3) Press  $\mathbf{SEL}$ , to enter the ring pattern menu.
- Press the ▲ & ▼ keys followed by the SEL key to choose either OUTSIDE or INTERCOM ring tone setting.



or



- 5) Enter setting **0 9**, or adjust using ▲ and ▼ keys. When changed the indicated ring tone will be played in the speaker.
- 6) Press SEL, to confirm the setting.



#### **Key Click (preset to ON)**

When you press a key on the Handset, you hear a confirmation 'click'. You can turn this feature Off and On by doing the following:

1) Press SEL

XPHONE BOOK CALL LØ6

2) Press the ▲ or ▲ key until the KEY CLICK option is shown as follows:

XKEY CLICK HANDSET NAME

3) Press SEL, to enter the key click sub-menu.

XEY CLICK IS ON

4) Enable key click by pressing 1 or ▲, or disable key click by pressing the 0 or ▼ key.

XEY CLICK IS OFF

5) Press **SEL**, to confirm the setting.

XKEY CLICK HANDSET NAME

#### **Handset Name**

It is possible to gives each handset its own unique name. The name is shown in the first line during idle replacing the "VTECH", normally shown when the Handset is idle.

The name can be a maximum of 16 characters in length.

The handset naming procedure is as follows:

1) Press SEL

)PHONE BOOK CALL LØ6

2) Press the ▲ or ▼ keys until the **HANDSET NAME** option is shown as follows:

HANDSET NAME LANGUAGE

3) Press SEL, to enter the handset name sub-menu.

HANDSET NAME -

4) Enter Handset name (characters are entered in the same way as for the phone book).

HANDSET NAME Kitchen\_

5) Press **SEL**, to confirm the setting.

HANDSET NAME LANGUAGE

When returning to idle the display shows:

Kitchen

#### Language (preset to English)

You can change the language on the Handset display:

1) Press SEL

>PHONE BOOK CALL LØ6

Press the ▲ or ▼ key until the LANGUAGE option is shown as follows:

XLANGLAGE CLR MSG WAITING

3) Press SEL, to enter the language selection menu. The current language is shown in the second line. Select **Spanish**, **French** or **English** by pressing ▲ or ▼ key.

LANGLAGE ENGLISH

4) Press SEL, to confirm the setting. The phone returns to the previous menu.

#### **Message Waiting**

Your telephone can detect a Visual Message Waiting signal, generated by many telephone service providers. If you subscribe to Voice Mail service from your local telephone company (fee required), and a Visual Message Waiting signal is provided, the Handset will display **MESSAGES WAITING**, alerting you to new messages.

Once you have reviewed all new messages, the Messages Waiting alert will automatically be turned off.

#### **Clear Message Waiting**

If, after reviewing all new voice mail messages, the Messages Waiting alert still remains on the screen, the Messages Waiting indication can be manually removed from the display by the following sequence:

1) Press SEL

)PHONE BOOK CALL LØ6

2) Press the ▲ or ▼ keys until the CLR MSG WAITING option is shown as follows:

> CLR MSG WAITING DIAL TYPE

3) Press SEL, to enter the message menu.

> CLEAR MSG WAIT CONFIRM?

4) Confirm clearing of the message waiting indication by pressing **SEL** (= yes), or cancel clearing by pressing **OFF** (= no). After this the phone returns to the previous menu.

> OLR MSG WAITING DIAL TYPE

#### Dial Method (preset to DTMF-Tone)

It is possible to change the method of dialing between DTMF (Tone) and pulse dialing, if your local phone company requires pulse dialing in your area:

1) Press SEL

XPHONE BOOK CALL LØ6

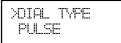
Press the ▲ or ▼ keys until the **DIAL TYPE** option is shown as follows:

XDIAL TYPE PHONE BOOK

3) Press SEL, to enter the dial sub-menu.

OTAL TYPE

4) Press ▲ or ▼ to choose the method of dialing, the display looks like the one below



- 5) Alternately the user can select pulse dialing by pressing 1 or ▲ . Select DTMF dialing by pressing 0 or ▼ .
- 6) Press SEL to confirm the setting.

XOIAL TYPE PHONE BOOK

#### **Temporary Tone**

When the phone is set for pulse dial mode, it is possible to switch to temporary DTMF-Tone mode during an ongoing call by pressing  $^{\star}$ . Once pressed, DTMF will be used for the rest of the call. After you hang up, the phone will return to pulse dialing for the next call.

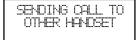
#### **Call Forward & Call Transfer**

An external call can be forwarded or transferred from one handset to the other handset. The difference between forward and transfer depends on if the sending handset needs to talk with the receiving handset, before the external call is actually sent to the other handset

#### Call Forward

A handset on an external call can forward it to the other handset by holding down the INT key.

The display will initially show:



If the base can connect to the other handset, the display will change to:

And then return to the idle display.

If the base cannot find the other handset as a result of it being out of range or powered off, the display will show:

OTHER HANDSET NOT AVAILABEL

And the external will 'call back' to the handset.

#### Call Transfer

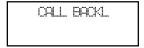
An external call is transferred by:

- 1. Press INT key (the external call is put on hold)
- 2. Destination handset will ring, showing an intercom call.
- 3. Pressing the ON key on the destination handset will answer the intercom call.
- 4. Inform the person using the destination handset that they have a call on hold.
- 5. Press OFF, on the first handset, to transfer external call to other handset.

If there is no answer on the destination handset, the first handset can reconnect to the held call by pressing  ${\bf INT}$  to reconnect to the external call.

#### Call Back

After forwarding a call, a CALL BACK is generated in the forwarding handset if the forwarded call is not answered within 30 seconds. When a call is returned to a handset, it will show the following while ringing:



If the returned call is not answered within 30 seconds, the phone automatically goes on hook, dropping the external call.

#### Conference

It is possible to establish a conference between two handsets and the external line.

If a handset already has a connection to the external line, and another handset goes off-hook, a conference is immediately established. Both handsets will show:

CONF. 00:00:20 555-1212

Both handsets connected to the external line are allowed to transmit DTMF digits / dialing pulses to the line.

If a handset is on the process of transferring a call to the other handset it is possible to conference with both calls by holding down the **INT** key. Holding **INT** when connected to either party, when transferring, or call toggling, will immediately conference both handsets and external line.

A handset can leave the conference by going on-hook, by pressing **OFF**, or placing the handset on the base or charging cradle. The connection continues between the remaining handset and the external party.

#### Redial at On-Hook state

 $\label{pressing} \textbf{REDIAL} \ while the \ handset is idle \ or \ pre-dialing \ will \ access \ the \ last \ dialed \ number.$  Subsequent

presses of **REDIAL** will access previously dialed numbers. After the fifth number the redial list will cycle back to the most recently dialed number. Alternately, you can use the **\Delta** and **\P** keys to scroll through the 5 previously dialed numbers.

Pressing **OFF** will cancel the redial list review.

Pressing **ON** or **SPK** will add the shown redial number to any pre-dialed digits, go off-hook and start dialing.

Pressing **SEL** add just add the shown redial to any pre-dialed digits.

#### Redial at Off-Hook state

Pressing **REDIAL** when on an external call will display the last dialed number. After two second the shown number will be automatically dialed. If during this time, **REDIAL** is pressed again the display will return to the external call presentation, and the number will not be dialed.

#### Flash

During an ongoing external call, press the **FLASH/ON** key to flash the line (to respond to a Call Waiting signal, for example).

#### Mute

It is possible to mute the microphone during a conversation by pressing the **DELETE/MUTE** key. The microphone is un-muted by pressing **DELETE/MUTE** again.

In case the external line is muted, when establishing an intercom connection, the line is un-muted automatically after the intercom call is terminated. The line is also un-muted after the FLASH feature is used.

A text message in the display indicates when the microphone is first muted.





The MUTE icon will also be shown whenever the microphone is muted.

#### MUTE

When mute is disabled, this message will briefly be shown:





And the MUTE icon will turn off.

#### **Page**

The page function is used as an aid to locate the handsets. It can be only done from the Base.

To activate paging the user presses the PAGE button on the base.

All handsets not currently active on a call will show:

BASE IS PAGING!

and start the paging sound.

Either handset can cancel the page by pressing any of the **PHONE**, 0-9, \*,#or **SPK** keys. Or, press **PAGE** at the Base to cancel the page.

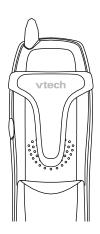
Your cordless telephone is equipped with a 2.5mm Headset Jack for use with an optional accessory Headset for hands-free operation. If you choose to use the Headset option, you must obtain an optional accessory Headset, which is compatible with this product. To purchase a Headset, call VTECH Customer Service at 1-800-595-9511.

Once you have a compatible  $2.5 \, \text{mm}$  Headset, locate the Headset Jack on the Handset. Connect the plug on the Headset cord to the jack on the cordless Handset. The plug should fit securely. Do not force the connection.



#### NOTE:

Whenever a compatible Headset is connected to the cordless Handset, the microphone on the Handset will be muted. This is done to limit the effect of background noise.



#### **Belt Clip**

The phone is also equipped with a detachable belt clip. Align the pins on the inside edge of the clip with the notches on the sides of the Handset. The belt clip should snap securely into place. Do not force the connection.

### **Maintenance**

#### **Taking Care Of Your Telephone**

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

#### Avoid rough treatment

Place the Handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

#### Avoid water

Your telephone can be damaged if it gets wet. Do not use the Handset outdoors in the rain, or handle it with wet hands. Do not install your Base Unit near a sink, bathtub or shower.

#### **Electrical storms**

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, use caution when using electric appliances during storms.

#### Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap. Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If your Base Unit should fall into water, **DO NOT RETRIEVE ITUNTIL YOUUNPLUGTHEPOWER CORD AND TELEPHONELINE CORDS FROM THE WALL**. Then pull the unit out by the unplugged cords.

# In Case Of Difficulty

If you have difficulty operating your phone, the suggestions below should solve the problem. If you still have difficulty after trying these suggestions, call VTECH Communications at 1-800-595-9511. In Canada, call VTECH Electronics at 1-800-267-7377.

#### The Phone Doesn't Work At All

- Make sure the Power Cord is plugged in.
- Make sure the telephone line cord is plugged firmly into the Base Unit and the telephone wall jack.
- Make sure the batteries are properly charged. If the 'LOW BATTERY' message is shown, the battery pack needs charging.

#### No Dial Tone

- First check all the suggestions above.
- If you still don't hear a dial tone, disconnect the Base Unit from the telephone jack and connect a different phone. If there is no dial tone on that phone either, the problem is in your wiring or local service. Contact your local telephone company.

# You Get Noise, Static, Or A Weak Signal Even When You're Near The Base Unit

 Household appliances plugged into the same circuit as the Base Unit can sometimes cause interference.

Try moving the appliance or the Base Unit to another outlet.

# You Get Noise, Static, Or A Weak Signal When You're Away From The Base Unit

- You may be out of range. Either move closer to the Base, or relocate the Base Unit.
- The layout of your home may be limiting the range. Try moving the Base Unit to another
  position.

#### The Handset Does Not Ring When You Receive A Call

- Make sure you have the ringers activated. To set the ringer, see HANDSET SETTINGS
- Make sure the telephone line cord is plugged firmly into the Base Unit and the telephone jack. Make sure the power cord is plugged in.
- You may be too far from the Base Unit.
- You may have too many extension phones on your telephone line to allow all of them to ring. Try plugging some of the other phones.

#### You Hear Other Calls While Using Your Phone

Disconnect your Base Unit from the telephone jack, and plug in a regular telephone.
 If you still hear other calls, the problem is probably in your wiring or local service. Call your local telephone company.

# You Hear Noise In The Handset, And None Of The Keys Or Buttons Work

• Make sure the power cord is plugged in.

# In Case Of Difficulty

#### **Common Cure For Electronic Equipment**

If the unit does not seem to be responding normally, then try putting the Handset in the cradle. If it does not seem to respond, do the following (in the order listed):

- 1. Disconnect the power to the Base.
- 2. Disconnect the Handset battery, and spare battery pack, if applicable.
- 3. Wait a few minutes.
- 4. Connect power to the Base.
- 5. Re-install the battery pack (s)
- 6. Watch for Handset to display: "FOUND BASE".

FOUND BASE

# **Warranty Statement**

#### What does this limited warranty cover?

• The manufacturer of this VTECH product, VTECH Communications, warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the product and all accessories provided by VTECH in the sales package ("Product") are free from material defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with operation instructions, This limited warranty extends only to the Consumer for Products purchased and used in the United States of America.

# What will VTECH Communications do if the Product is not free from material defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

During the limited warranty period, VTECH's authorized service representative will
repair or replace at VTECH's option, without charge, a Materially Defective Product.
If we repair this product, we may use new or refurbished replacement parts. If we
choose to replace this product, we may replace it with a new or refurbished product
of the same or similar design. VTECH will return repaired or replacement products
to you in working condition. VTECH will retain defective parts, modules, or equipment.
Repair or replacement of Product, at VTECH's option, is your exclusive remedy. You
should expect the repair or replacement totake approximately 30 days.

#### How long is the limited warranty period?

The limited warranty period for the product extends for ONE(1) YEAR from the date
of purchase if we repair or replace a Materially Defective Product under the terms
of this limited warranty. This limited warranty also applies to repaired or replacement
Products for a period of either (a) 90 days from the date the repaired or replacement
Product is shipped to you or (b) the time remaining on the original one-year warranty;
whichever is longer.

#### What is not covered by this limited warranty?

This limited warranty does not cover

- Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
- 2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTECH; or
- 3. Product to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- Product to the extent that the problem is caused by use with non-VTECH electrical accessories: or
- 5. Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or
- Product purchased, used, serviced, or shipped for repair from outside the united States, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
- 7. Product returned without valid proof of purchase (see 2 below); or

# **Warranty Statement**

8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

#### How do you get warranty service?

- To obtain warranty service in the United States of America, call 1 800-595-9511 for instructions regarding where to return the Product. Before calling for service, please check the user's manual. A check of the Product controls and features may save you a service call.
- Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. VTECH will return repaired or replaced product under this limited warranty to you,transportation, delivery or handling charges prepaid. VTECH assumes no risk for damage or loss of the Product in transit.
- If the Product failure is not covered by this limited warranty, or proof of purchase does
  not meet the terms of this limited warranty, VTECH will notify you and will request that
  you authorize the cost of repair and return shipping costs for the repair of Products
  that are not covered by this limited warranty.

#### What must you return with the Product to get warranty service?

- Return the entire original package and contents including the Product to the VTECH service location along with a description of the malfunction or difficulty;
- 2. Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
- 3. Provide your name, complete and correct mailing address, and telephone number.

#### Other Limitations

- This warranty is the complete and exclusive agreement between you and VTECH.
   It supersedes all other written or oral communications related to this Product. VTECH
   provides no other warranties for this product. The warranty exclusively describes
   all of VTECH's responsibilities regarding the product. There are no other express
   warranties. No one is authorized to make modifications to this limited warranty and
   you should not rely on any such modification.
  - State Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.
  - **Limitations**: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use) are limited to one year from date of purchase. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
- In to event shall VTECH be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this product, some states do not allow the exclusion or limitation of incidental or consequential damages, so theabove limitation or exclusion may not apply to you.

# FCC, ACTA and IC Regulations

This equipment complies with Parts 15 of the Federal Communications Commission (FCC) rules for the United States. It also complies with regulations RSS210 and CS-03 of Industry and Science Canada. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

A label is located on the underside of the Base Unit containing either the FCC registration number and Ringer Equivalence Number (REN) or the IC registration number and Load Number. You must, upon request, provide this information to your local telephone company.

This equipment is compatible with inductively coupled hearing aids. Should you experience trouble with this telephone equipment, please contact:

#### **VTech Communications Inc**

CUSTOMER SERVICE. at 1-800-595-9511. In Canada, call VTECH Electronics at 1-800-267-7377. For repair/warranty information. The telephone company may ask you to disconnect this equipment from the line network until the problem has been corrected.

#### FCC Part 15

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The equipment has been tested and found to comply with part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by oneor more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet or on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### **FCC Part 68 and ACTA**

If this equipment was approved for connection to the telephone network prior to July 23, 2001, it complies with Part 68 of the Federal Communications Commission (FCC) rules. If the equipment was approved after that date, it complies with the Part 68 rules and with Technical Requirements for Connection of Equipment to

the Telephone Network adopted by the Administrative Council for Terminal Attachments (ACTA). We are required to provide you with the following information.

#### 1. Product identifier and REN information

The label on the back or bottom of this equipment contains, among other things, an identifier indicating product approval and the Ringer Equivalence Number (REN). This information

# FCC, ACTA and IC Regulations

must be provided to your local telephone company upon request. For equipment approved prior to July 23, 2001, the product identifier is preceded by the phrase "FCC Reg No." and the REN is listed separately. For equipment approved after that date, the product identifier is preceded by "US" and a colon (:), and the REN is encoded in the product identifier without a decimal point as the sixth and seventh characters following the colon. For example, the product identifier US:AAAEQ03T123XYZ would indicate an REN of 0.3. The REN is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. In most, but not all areas, the sum of all RENs should be five (5.0) or less. You may want to contact your local telephone company for more information.

#### 2. Connection and use with the nationwide telephone network

The plug and jack used to connect this equipment to the premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in the user's manual. This equipment may not be used with Coin Telephone Lines or with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

#### 3. Repair instructions

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

#### 4. Rights of the telephone company

If this equipment is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service. The telephone company is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone company is required to inform you of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone company is required to notify you if such changes are planned.

#### 5. Hearing aid compatibility

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

#### 6. Programming/testing of emergency numbers

If this product has memory dialing locations, you may choose to store police, fire department and emergency medical service telephone numbers in these locations. If you do, please keep three things in mind:

a We recommend that you also write the telephone number on the directory card, so that you can still dial the emergency number manually if the memory dialing feature doesn't work.

# FCC, ACTA and IC Regulations

- b This feature is provided only as a convenience, and the manufacturer assumes no responsibility for customer reliance upon the memory feature.
- c Testing the emergency telephone numbers you have stored is not recommended. However, if you do

make a call to an emergency number:

- You must remain on the line and briefly explain the reason for the call before hanging
  up.
- Programming/testing of emergency numbers should be performed during off-peak hours, such as in the early morning or late evening, when the emergency services tend to be less busy.

#### IC (Industry Canada)

This telephone is registered for use in Canada.

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

#### Notice:

This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

#### Notice:

The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five. Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of services in some situations. Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment. Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

#### Caution:

Users should not attempt to make such connections themselves, but should contact the appropriate electrical inspection authority, or electrician, as appropriate.

Your phone is designed to operate at the maximum power allowed by the FCC and IC. This means your Handset and Base Unit can communicate only over a certain distance - which will depend on the location of the Base Unit and Handset, weather, and the construction and layout of your home or office.

## The RBRC® Seal

# Technical Specifications (this part will change accordingly)



The RBRC® Seal on the nickel-metal-hydride battery indicates that VTech Communications, Inc. is voluntarily

participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada. The RBRC® program provides a convenient alternative to placing used nickel-metal-hydride batteries into the trash or municipal waste, which may be illegal in vour area. VTech's participation in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers. Please call 1-800-8-BATTERY for information on Ni-MH battery recycling and disposal bans/ restrictions in your area. VTech's

involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

RBRC® is a registered trademark of Rechargeable Battery Recycling Corporation.

#### **FREQUENCY CONTROL**

Crystal controlled PLL synthesizer

#### TRANSMITFREQUENCY

Base: 5744.736 - 5825.952 MHz Handset: 2401.056 - 2482.272 MHz

#### RECEIVEFREQUENCY

Base: 2401.056 - 2482.272 MHz Handset: 5744.736 - 5825.952 MHz

#### **CHANNELS**

95 Channels

#### **NOMINAL EFFECTIVE RANGE**

Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.

#### SIZE

Handset: 193mmx52mmx40mm

(including antenna)

Base: 192mm x 143mm x 91mm Charger: 77mm x 69mm x 54mm

#### WEIGHT

Handset: 138 grams

(excluding Battery Pack)

Base: 396 grams Charger: 216 grams

#### **POWER REQUIREMENTS**

Handset: 2.4V 1400mAh NiMH

Battery Pack
Base:7 VDC @ 900mA
Charger:6 VDC @ 300mA

#### **MEMORY**

Speed Dial: 50 Memory locations; up to 32

digits per location

CID: Alphanumeric Display 50 Memory

locations

SPECIFICATIONS ARE TYPICALAND MAY CHANGE WITHOUTNOTICE.

# vtech

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