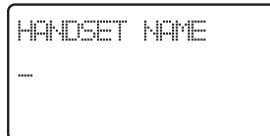


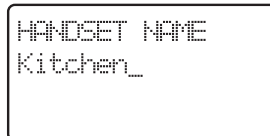


## Handset Settings

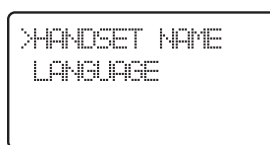
- 3) Press **SEL**, to enter the handset name sub-menu.



- 4) Enter Handset name (characters are entered in the same way as for the phone book).



- 5) Press **SEL**, to confirm the setting.



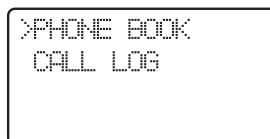
When returning to idle the display shows:



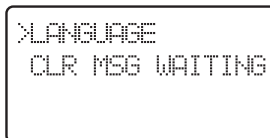
### Language (preset to English)

You can change the language on the Handset display:

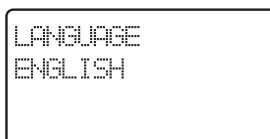
- 1) Press **SEL**



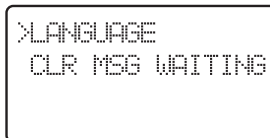
- 2) Press the ▲ or ▼ key until the **LANGUAGE** option is shown as follows:



- 3) Press **SEL**, to enter the language selection menu. The current language is shown in the second line. Select Spanish, French or English by pressing ▲ or ▼ key.



- 4) Press **SEL**, to confirm the setting. The phone returns to the previous menu.





## Handset Settings

### Message Waiting

Your telephone can detect a Visual Message Waiting signal, generated by many telephone service providers. If you subscribe to Voice Mail service from your local telephone company (fee required), and a Visual Message Waiting signal is provided, the Handset will display **MESSAGES WAITING**, alerting you to new messages.

Once you have reviewed all new messages, the Messages Waiting alert will automatically be turned off.

### Clear Message Waiting

If, after reviewing all new voice mail messages, the Messages Waiting alert still remains on the screen, the Messages Waiting indication can be manually removed from the display by the following sequence:

1) Press **SEL**

```
>PHONE BOOK
CALL LOG
```

2) Press the **▲** or **▼** keys until the **CLR MSG WAITING** option is shown as follows:

```
>CLR MSG WAIT
DIAL TYPE
```

3) Press **SEL**, to enter the message menu.

```
CLEAR MSG WAIT
CONFIRM?
```

4) Confirm clearing of the message waiting indication by pressing **SEL** (= yes), or cancel clearing by pressing **OFF** (= no). After this the phone returns to the previous menu.

```
>CLR MSG WAIT
DIAL TYPE
```

### Dial Method (preset to DTMF-Tone)

It is possible to change the method of dialing between DTMF (Tone) and pulse dialing, if your local phone company requires pulse dialing in your area:





## Handset Settings

1) Press **SEL**

```
>PHONE BOOK
CALL LOG
```

2) Press the ▲ or ▼ keys until the DIAL TYPE option is shown as follows:

```
>DIAL TYPE
PHONE BOOK
```

3) Press **SEL**, to enter the dial sub-menu.

```
>DIAL TYPE
DTMF
```

4) Press ▲ or ▼ to choose the method of dialing, the display looks like the one below

```
>DIAL TYPE
PULSE
```

5) Alternately the user can select pulse dialing by pressing 1 or ▲. Select DTMF dialing by pressing 0 or ▼.

6) Press **SEL** to confirm the setting.

```
>DIAL TYPE
PHONE BOOK
```

### Temporary Tone

When the phone is set for pulse dial mode, it is possible to switch to temporary DTMF-Tone mode during an ongoing call by pressing \* . Once pressed, DTMF will be used for the rest of the call. After you hang up, the phone will return to pulse dialing for the next call.

### Call Forward & Call Transfer

An external call can be forwarded or transferred from one handset to the other handset. The difference between forward and transfer depends on if the sending handset needs to talk with the receiving handset, before the external call is actually sent to the other handset.





## Handset Settings

### Call Forward

A handset on an external call can forward it to the other handset by holding down the **INT** key. The display will initially show:

SENDING CALL TO  
OTHER HANDSET

If the base can connect to the other handset, the display will change to:

CALL SENT TO  
OTHER HANDSET

And then return to the idle display.

If the base cannot find the other handset as a result of it being out of range or powered off, the display will show:

OTHER HANDSET  
NOT AVAILABLE

And the external will 'call back' to the handset.

### Call Transfer

An external call is transferred by:

1. Press INT key (the external call is put on hold)
2. Destination handset will ring, showing an intercom call.
3. Pressing the ON key on the destination handset will answer the intercom call.
4. Inform the person using the destination handset that they have a call on hold.
5. Press OFF, on the first handset, to transfer external call to other handset.

If there is no answer on the destination handset, the first handset can reconnect to the held call by pressing **INT** to reconnect to the external call.

### Call Back

After forwarding a call, a CALL BACK is generated in the forwarding handset if the forwarded call is not answered within 30 seconds. When a call is returned to a handset, it will show the following while ringing:

CALL BACK





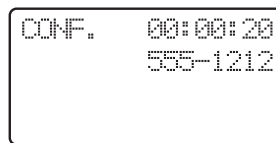
## Handset Settings

If the returned call is not answered within 30 seconds, the phone automatically goes on hook, dropping the external call.

### Conference

It is possible to establish a conference between two handsets and the external line.

If a handset already has a connection to the external line, and another handset goes off-hook, a conference is immediately established. Both handsets will show:



Both handsets connected to the external line are allowed to transmit DTMF digits / dialing pulses to the line.

If a handset is on the process of transferring a call to the other handset it is possible to conference with both calls by holding down the **INT** key. Holding **INT** when connected to either party, when transferring, or call toggling, will immediately conference both handsets and external line.

A handset can leave the conference by going on-hook, by pressing **OFF**, or placing the handset on the base or charging cradle. The connection continues between the remaining handset and the external party.

### Redial at On-Hook state

Pressing **REDIAL** while the handset is idle or pre-dialing will access the last dialed number. Subsequent presses of **REDIAL** will access previously dialed numbers. After the fifth number the redial list will cycle back to the most recently dialed number. Alternately, you can use the **▲** and **▼** keys to scroll through the 5 previously dialed numbers.

Pressing **OFF** will cancel the redial list review.

Pressing **ON** or **SPK** will add the shown redial number to any pre-dialed digits, go off-hook and start dialing.

Pressing **SEL** add just add the shown redial to any pre-dialed digits.

### Redial at Off-Hook state

Pressing **REDIAL** when on an external call will display the last dialed number. After two second the shown number will be automatically dialed. If during this time, **REDIAL** is pressed again the display will return to the external call presentation, and the number will not be dialed.





## Handset Settings

### Flash

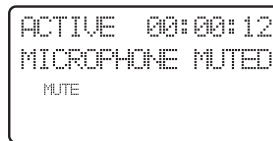
During an ongoing external call, press the **FLASH/ON** key to flash the line (to respond to a Call Waiting signal, for example).

### Mute

It is possible to mute the microphone during a conversation by pressing the **DELETE/MUTE** key. The microphone is un-muted by pressing **DELETE/MUTE** again.

In case the external line is muted, when establishing an intercom connection, the line is un-muted automatically after the intercom call is terminated. The line is also un-muted after the FLASH feature is used.

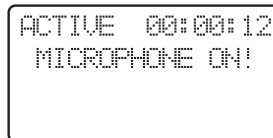
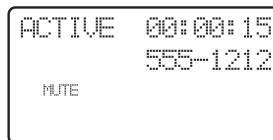
A text message in the display indicates when the microphone is first muted.



The MUTE icon will also be shown whenever the microphone is muted.

MUTE

When mute is disabled, this message will briefly be shown:



And the MUTE icon will turn off.





## Handset Settings


---

### Page

The page function is used as an aid to locate the handsets. It can be only done from the Base.

To activate paging the user presses the **PAGE** button on the base.

All handsets not currently active on a call will show:



BASE IS  
PAGING!

and start the paging sound.

Either handset can cancel the page by pressing any of the **PHONE**, **0-9**, **\***, **#** or **SPK** keys. Or, press **PAGE** at the Base to cancel the page.





## Answering System Operation At the Base

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### SETTING UP YOUR ANSWERING SYSTEM

#### Set outgoing Message (Your Greeting)

Press **MENU**. Voice prompt will say "Set Outgoing Message".  
Press any **MAILBOX** key to hear your greeting.

#### To Erase your Outgoing Message

Press **MENU**. Voice prompt will say "Set Outgoing Message".  
Press any **MAILBOX** key to hear your greeting.  
Press **ERASE** while your greeting is playing. Voice prompt: 'Outgoing message has been erased.'

#### Pre-recorded Outgoing Messages

If you do not record your own Outgoing Message(s), your Answering System provides the following greetings:

**(With Announce Only set to OFF)** 'Hello! I'm unable to answer your call right now. Please leave your name, number and the message after the tone.'

**(With Announce Only set to ON)** 'Hello! I'm unable to answer your call right now. Please call again. Thank you!'

#### HINT FOR RECORDING OUTGOING MESSAGES

If you want to use the Mailbox feature of your answering system, instruct your caller to press **1**, **2** or **3** before leaving a message. By doing this, the message will be stored in the corresponding mailbox. For example:

*"Howdy! We can't come to the phone right now. To leave a message for Tex, press 1 now; to leave a message for Gomer, press 2 now; or, to leave a message for Fabio, press 3 now; or, just wait for the beep, and start talkin'. Thanks, pardner!"*

If your caller does not select a mailbox, the message will be recorded in Mailbox 1.

#### Set Security Code

A 2-digit security is required to access your answering system from a remote location.

Press **MENU** until 'Set Security Code' or 'Change remote access code' prompt is heard.

Press **SELECT** to hear the current setting.

Press **SELECT** again to advance the setting by 1; or press and hold to advance in increments of 10.

Press **TIME/SET** to confirm your setting.

#### SET AUDIBLE MESSAGE ALERT MODE (preset to ON)

This feature generates a beep tone at the Base every 10 seconds, alerting you to new messages.







## Answering System Operation At the Base

To set AUDIBLE MESSAGE ALERT:  
Press **MENU** until 'Set Audible Message Alert' is heard.  
Pressing **SELECT**; the current setting will be announced.  
Press **SELECT** again to toggle the between ON & OFF.  
Press **TIME/SET** to confirm your setting.

### SET ANNOUNCE-ONLY MODE (preset to OFF)

If you want your outgoing message to be heard by callers, but not take messages, set Announce Only to **ON**. However, if you want your callers to leave you messages, Announce Only must be set to **OFF**.

To set ANNOUNCE-ONLY:  
Press **MENU** until: 'Set Announce Only' is heard.  
Pressing **SELECT**; the current setting will be announced.  
Press **SELECT** again to toggle between ON & OFF.  
Press **TIME/SET** to confirm your selection.

### SET CALL SCREENING MODE (preset to ON)

Call Screening lets you listen to the incoming message at the Base, as the caller leaves it.

To set **CALL SCREENING**:  
Press **MENU** until: 'Set Call-Screening' is heard.  
Pressing **SELECT**; the current setting will be announced.  
Press **SELECT** again to toggle the between ON & OFF.  
Press **TIME/SET** to confirm your selection.

### SET BASE RINGER MODE (preset to ON)

The Base Unit has its own ringer, which operates independently of the Handset ringer.

To set the **BASE RINGER**:  
Press **MENU** until: 'Set Base Ringer' is heard.  
Pressing **SELECT**; the current setting will be announced.  
Press **SELECT** again to toggle between ON & OFF.  
Press **TIME/SET** to confirm your selection.

### SET NUMBER OF RINGS

The Answering System has 4 'rings-to-answer' settings:

**2 rings** The incoming call is answered after 2 rings.

**4 rings** The incoming call is answered after 4 rings.

**6 rings** The incoming call is answered after 6 rings.

**Toll Saver** The incoming call is answered after 2 rings only if there are **new** messages/memos present in memory; otherwise, the call is answered after 4 rings. Thus, if Toll Saver is active, and your system rings 3 times when you call, you can hang-up to avoid any long distance charges.

To set **NUMBER OF RINGS**:  
Press **MENU**: 'Set Number of Rings' is heard.  
Pressing **SELECT**; the current setting will be announced.  
Press **SELECT** again to select 2, 4, 6 & Toll Saver.  
Press **TIME/SET** to confirm your selection.





## Answering System Operation At the Base

### LEAVING A MESSAGE (Announce Only set to OFF)

If your caller presses **1**, **2** or **3** as instructed by your outgoing greeting, he will hear '**Mailbox \_ , Now Recording**', followed by a beep. If no mailbox is chosen, the message will be stored in Mailbox **1**.

If, after recording has begun, the caller does not speak, or hangs up, the recording will terminate in approximately 6 seconds.

The maximum length of each message or memo is **4** minutes. The maximum storage capacity of old & new messages / and memos is 99. Total capacity from all sources (Greetings, Messages and Memos) is approximately **15** minutes.

### RECORDING A MEMO

Press **REC/MEMO** at the Base. You will hear '**Please select mailbox**'. Press the desired **Mailbox** key.

You will hear '**Now recording**'. Speak towards the Base Unit. During recording, the Message Window will count the recording time in seconds. If it exceeds 99 seconds, it will flash [99]. Press any **Mailbox** key when finished.

### PLAYING MESSAGES & MEMOS

During IDLE mode, press **MAILBOX x** (x=1, 2 or 3). You will hear '**Mailbox X. You have XX new messages and XX old messages.**' (if there are new messages) or '**Mailbox X.**

**You have XX old messages.**' (if there are only old messages) or '**Mailbox X. You have no messages.**' (if there are no messages). Next, the system will play the messages in mailbox 1, 2 or 3. If there are old and new messages, only new ones are played back. If there are only old messages, all of them are played back. Each message is preceded by a date-time stamp.

**NOTE:** If the system has less than 5 minutes recording time remaining, it will announce the remaining recording time to alert the user after all messages has been played. For example, if the system has less than 3 minutes of storage, it will announce: '**Remaining recording time is 2 minutes**'.

### ERASE (ALL OLD MESSAGES & MEMOS)

During IDLE mode, press **ERASE**. You will hear '**Please select mailbox**', then press **MAILBOX x** (x=1,2 or 3) to erase all the old messages in the corresponding mailbox.

### ANNOUNCE DAY & TIME

During IDLE mode, press **TIME/SET** to hear the current day and time. After the announcement, the system will say: '**To change clock, press Time/Set.**' If **TIME/SET** is pressed again within 10 seconds, the system will enter DATE & TIME SETTING MODE; otherwise, it will return to IDLE mode.

### DATE & TIME SETTING MODE

The Day and Time defaults to *Monday 12:00am* during power-up. The Message Window will show 'CL'

flashing to indicate that clock setup is necessary. During day & time setting, the window will show 'CL' steadily.





## **Answering System Operation At the Base**

### **To Set the Day and Time:**

Press **TIME/SET** twice. The **DAY** will be announced.

Press **SELECT** until you hear the correct **day**, then press **TIME/SET**.

The hour is announced. Press **SELECT** until you hear the correct **hour**. Press **TIME/SET**.

The minute is announced. Press **SELECT** until you hear the correct **minute**. To increment the minutes by 10, press and hold **SELECT**.

When finished, press **TIME/SET**. The day and time setting will be announced for you.

### **REMOTE ACCESS (calling your line from a remote location)**

First, from a remote location, call your Answering System's line. When it answers, enter your **2-digit Security Code (aka Remote Access Code)**. Remember, you must do this from a touch-tone phone. The system will announce **'You have X / No new message(s).'** Now you can use the remote commands below to access various system functions, such as playing messages. If no command is received within 10 seconds, the system will provide a **Voice Menu**, and then wait for another 20 seconds. If no more command is received within these 20 seconds, the system will automatically hang up and terminate remote access.

### **ENTER YOUR SECURITY CODE (when System is Off or Full)**

If the ANSWERING SYSTEM is OFF, the unit will connect to the line after 10 rings, announcing: **'Please enter your security code'**, and wait for the 2-digit security code to be entered.

If the memory is full, the unit will connect to line after 10 rings, and announce: **'Memory full. Please enter your security code'**. Enter your remote access code.

### **REMOTE COMMANDS:**

#1	#2	#3
Play all messages in mailbox 1	Play all messages in mailbox 2	Play all messages in mailbox 3
#4	#5	#6
Repeat Message	Stop	Skip the message.
#7 / *7	*8	*9
Play Greeting / Record Greeting	Record Memo	Erase current message
	#0	
	Answering System On/ Off	





## Answering System Operation At the Base

Other functions:

#4 twice	Skip back to previous message
*5	Help menu
*0	Hang up

### RECORD OUTGOING MESSAGE (GREETING) [\*7]

This mode is entered if [\*7] is pressed during REMOTE MODE. Whether your greeting is stored as **OGM1** or **OGM2** will depend on whether **ANNOUNCE ONLY** is set to **OFF** or **ON**.

Voice prompt: *'Now recording.'*

### MEMO RECORDING (MAILBOX x) [\*8]

This mode is entered if [\*8] is pressed during REMOTE MODE. The system will then prompt you to

choose a **mailbox** (1/2/3). By pressing [1], [2] or [3], your Memo will be saved in the corresponding mailbox.

(Remark: Recordings less than 1 second is not stored. Maximum length of each recording is 4 minutes. The

maximum number of old & new messages / memo is 99.)

Voice prompt: [\*8] > 'Please select mailbox' > pressing [1], [2] or [3] > 'Now recording.'

### OUTGOING MESSAGE (GREETING) PLAYBACK [#7]

This mode is entered if "#7" is pressed during REMOTE MODE. Outgoing Message 1 or 2 is played, depending on whether **ANNOUNCE ONLY** is set to **OFF** or **ON**.

### MAILBOX 1/2/3 PLAYBACK [#1, #2 or #3]

This mode is entered if [#1], [#2] or [#3] is pressed during REMOTE MODE.

**NOTE:** If the system has less than 5 minutes recording time remaining, it will announce the remaining recording time to alert the user after all messages has been played. For example, if the system has less than 3 minutes capacity remaining, it will announce: *'Remaining recording time is 2 minutes'*.

### VOICE MENU [\*5]

Press [\*5] for voice menu and press [\*5] again for next page of voice menu. Hence, pressing [\*5] alternatively can play back the following menus: —

The *simple voice menu* is as follows:

- Press [#1] to play mailbox 1.
- Press [#2] to play mailbox 2.
- Press [#3] to play mailbox 3.
- Press [#5] to stop
- Press [#4] to repeat the message
- Press [#6] to skip the message
- Press [#9] to erase the message; or Press [#9] to delete the message





## Answering System Operation At the Base

- Press [\*5] for other functions; or Press [\*5] for help
- The *advance voice menu* is as follows:
  - Press [#7] to review outgoing message; or Press [#7] to review announcement
  - Press [\*7] to record outgoing message; or Press [\*7] to record announcement
  - Press [\*8] to record a memo
  - Press [#4] twice to repeat previous message
  - Press [#0] to turn the system on or off; or Press [#0] to turn the machine on or off
- Press [\*5] for other functions; or Press [\*5] for help

### ERASE [#9]

In MAILBOX 1/2/3 PLAYBACK mode, messages can be erased by pressing [#9] during playback. The next message, if any, will be announced after erasing the current message.

### SYSTEM ON/OFF [#0]

This function is activated if [#0] is pressed during REMOTE MODE. The system will toggle between ON & OFF.

Voice prompt: *'Answering machine on (or off)'*

### END REMOTE MODE [\*0]

This function is activated if [\*0] is pressed during REMOTE MODE. The REMOTE MODE will end and the line is released after a beep tone. The unit will then return to IDLE MODE.

#1	#2	#3
Play all messages in mailbox 1	Play all messages in mailbox 2	Play all messages in mailbox 3
#4	#5	#6
Repeat Message	Stop	Skip the message.
#7 / *7	*8	*9
Play Greeting / Record Greeting	Record Memo	Erase current message
	#0	
	Answering System On/Off	

Other functions:

#4 twice	Skip back to previous message
*5	Help menu
*0	Hang up



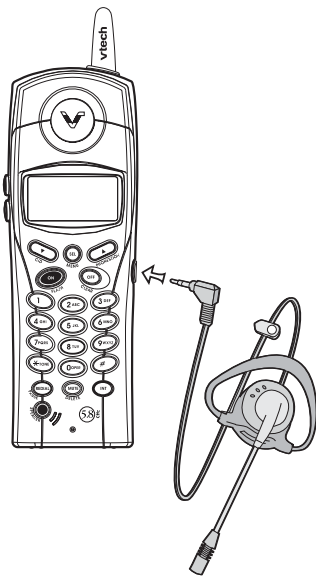
## Handset Operation

### Headset Operation

Your ip 5825 Handset is equipped with a 2.5mm Headset Jack for use with an optional accessory Headset for hands-free operation. If you choose to use the Headset option, you must obtain an optional accessory Headset, which is compatible with the ip 5825.

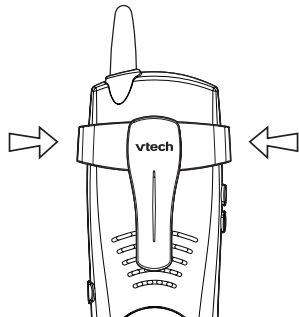
To purchase a Headset, call VTech Customer Service at 1-800-595-9511.

Once you have a compatible 2.5mm Headset, locate the Headset Jack on the ip 5825 Handset. Connect the plug on the Headset cord to the jack (under a small rubber flag) on the cordless Handset. The plug should fit securely. Do not force the connection.



#### NOTE:

Whenever a compatible Headset is connected to the cordless Handset, the microphone on the Handset will be muted. This is done to limit the effect of background noise.



#### Belt Clip

The ip 5850 is also equipped with a detachable belt clip. Align the pins on the inside edge of the clip with the notches on the sides of the Handset. The belt clip should snap securely into place. Do not force the connection.



## Maintenance

### Taking Care Of Your Telephone

Your cordless telephone contains sophisticated electronic parts, so it must be treated with care.

#### Avoid rough treatment

Place the Handset down gently. Save the original packing materials to protect your telephone if you ever need to ship it.

#### Avoid water

Your telephone can be damaged if it gets wet. Do not use the Handset outdoors in the rain, or handle it with wet hands. Do not install your Base Unit near a sink, bathtub or shower.

#### Electrical storms

Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, use caution when using electric appliances during storms.

#### Cleaning your telephone

Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap. Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If your Base Unit should fall into water, **DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL.** Then pull the unit out by the unplugged cords.

### In Case Of Difficulty

If you have difficulty operating your phone, the suggestions below should solve the problem. If you still have difficulty after trying these suggestions, call VTECH Communications at 1-800-595-9511. In Canada, call VTECH Telecommunications Canada Ltd at 1-800-267-7377.

#### The Phone Doesn't Work At All

- Make sure the Power Cord is plugged in.
- Make sure the telephone line cord is plugged firmly into the Base Unit and the telephone wall jack.
- Make sure the batteries are properly charged. If you get a 'LOW BATTERY' message or indication, the battery pack needs charging.

#### No Dial Tone

- First check all the suggestions above.
- If you still don't hear a dial tone, disconnect the Base Unit from the telephone jack and connect a different phone. If there is no dial tone on that phone either, the problem is in your wiring or local service. Contact your local telephone company.





## Maintenance

### You Get Noise, Static, Or A Weak Signal Even When You're Near The Base Unit

- Household appliances plugged into the same circuit as the Base Unit can sometimes cause interference. Try moving the appliance or the Base Unit to another outlet.

### You Get Noise, Static, Or A Weak Signal When You're Away From The Base Unit

- You may be out of range. Either move closer to the Base, or relocate the Base Unit.
- The layout of your home may be limiting the range. Try moving the Base Unit to another position.

### The Handset Does Not Ring When You Receive A Call

- Make sure you have the ringers activated. Refer to the section(s) on **setting the ringer** in this User's Manual.
- Make sure the telephone line cord is plugged firmly into the Base Unit and the telephone jack. Make sure the power cord is plugged in.
- You may be too far from the Base Unit.
- You may have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of the other phones.

Your Handset vibrates or shakes when a call comes in ( applies only to models with the Handset Vibrate Control feature)

- It is likely that your Vibrating Handset Ringer option has been set to ON. If you'd like to turn it off, see the section on VIBRATE CONTROL in this User's Manual.

### You Hear Other Calls While Using Your Phone

- Disconnect your Base Unit from the telephone jack, and plug in a regular telephone. If you still hear other calls, the problem is probably in your wiring or local service. Call your local telephone company.

### You Hear Noise In The Handset, And None Of The Keys Or Buttons Work

- Make sure the power cord is plugged in.

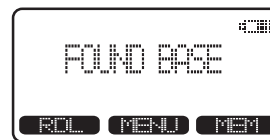
#### Common Cure For Electronic Equipment

If the unit does not seem to be responding normally, then try putting the Handset in the cradle. If it does not seem to respond, do the following (in the order listed):

1. Disconnect the power to the Base.
2. Disconnect the Handset battery, and spare battery pack, if applicable.
3. Wait a few minutes.
4. Connect power to the Base.
5. Re-install the battery pack (s)
6. Watch for Handset to display: "**FOUND BASE**".



then



Additional Information







## Warranty Statement

### What does this limited warranty cover?

- The manufacturer of this VTech product, VTech Communications, warrants to the holder of a valid proof of purchase (“Consumer” or “you”) that the product and all accessories provided by VTech in the sales package (“Product”) are free from material defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with operation instructions, This limited warranty extends only to the Consumer for Products purchased and used in the United States of America.

### What will VTech Communications do if the Product is not free from material defects in materials and workmanship during the limited warranty period (i°Materially Defective Product±)?

- During the limited warranty period, VTech’s authorized service representative will repair or replace at VTech’s option, without charge, a Materially Defective Product. If we repair this product, we may use new or refurbished replacement parts. If we choose to replace this product, we may replace it with a new or refurbished product of the same or similar design. VTech will return repaired or replacement products to you in working condition. VTech will retain defective parts, modules, or equipment. Repair or replacement of Product, at VTech’s option, is your exclusive remedy. You should expect the repair or replacement to take approximately 30 days.

### How long is the limited warranty period?

- The limited warranty period for the product extends for ONE(1) YEAR from the date of purchase if we repair or replace a Materially Defective Product under the terms of this limited warranty. This limited warranty also applies to repaired or replacement Products for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year warranty; whichever is longer.

### What is not covered by this limited warranty?

This limited warranty does not cover

1. Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water or other liquid intrusion; or
2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or
3. Product to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
4. Product to the extent that the problem is caused by use with non-VTech electrical accessories; or
5. Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or

Additional Information





## Warranty Statement

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6. Product purchased, used, serviced, or shipped for repair from outside the United States, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
7. Product returned without valid proof of purchase (see 2 below); or
8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the unit.

### How do you get warranty service?

- To obtain warranty service in the United States of America, call 1 800-595-9511 for instructions regarding where to return the Product. Before calling for service, please check the user's manual. A check of the Product controls and features may save you a service call.
- Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. VTech will return repaired or replaced product under this limited warranty to you, transportation, delivery or handling charges prepaid. VTech assumes no risk for damage or loss of the Product in transit.
- If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, VTech will notify you and will request that you authorize the cost of repair and return shipping costs for the repair of Products that are not covered by this limited warranty.

### What must you return with the Product to get warranty service?

1. Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty;
2. Include valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
3. Provide your name, complete and correct mailing address, and telephone number.

### Other Limitations

- This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product. VTech provides no other warranties for this product. The warranty exclusively describes all of VTech's responsibilities regarding the product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.





## Warranty Statement

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Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use) are limited to one year from date of purchase. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

- In to event shall VTech be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this product, some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## FCC, ACTA and IC Regulations

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This equipment complies with Parts 15 of the Federal Communications Commission (FCC) rules for the United States. It also complies with regulations RSS210 and CS-03 of Industry and Science Canada. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

A label is located on the underside of the Base Unit containing either the FCC registration number and Ringer Equivalence Number (REN) or the IC registration number and Load Number. You must, upon request, provide this information to your local telephone company.

This equipment is compatible with inductively coupled hearing aids. Should you experience trouble with this telephone equipment, please contact:

### VTech Communications Inc

CUSTOMER SERVICE at 1-800-595-9511. In Canada, call VTech Telecommunications Canada Ltd. at 1-800-267-7377.

For repair/warranty information. The telephone company may ask you to disconnect this equipment from the line network until the problem has been corrected.

### FCC Part 15

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The equipment has been tested and found to comply with part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.





## FCC, ACTA and IC Regulations

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However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet or on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset has such a low power that it does not require testing. It may be safely held against the ear of the user. The base unit shall be installed & used such that parts of the user's body other than the hands should be maintained at a comfortable distance of approximately 20 cm or more.

### FCC and ACTA Information

If this equipment was approved for connection to the telephone network prior to July 23, 2001, it complies with Part 68 of the Federal Communications Commission (FCC) rules. If the equipment was approved after that date, it complies with the Part 68 rules and with Technical Requirements for Connection of Equipment to the Telephone Network adopted by the Administrative Council for Terminal Attachments (ACTA). We are required to provide you with the following information.

#### 1. Product identifier and REN information

The label on the back or bottom of this equipment contains, among other things, an identifier indicating product approval and the Ringer Equivalence Number (REN). This information must be provided to your local telephone company upon request. For equipment approved prior to July 23, 2001, the product identifier is preceded by the phrase "FCC Reg No." and the REN is listed separately. For equipment approved after that date, the product identifier is preceded by "US" and a colon (:), and the REN is encoded in the product identifier without a decimal point as the sixth and seventh characters following the colon. For example, the product identifier US:AAAEQ01B123XYZ would indicate an REN of 0.3. The REN is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. In most, but not all areas, the sum of all RENs should be five (5.0) or less. You may want to contact your local telephone company for more information.

#### 2. Connection and use with the nationwide telephone network

The plug and jack used to connect this equipment to the premises wiring and the





## FCC, ACTA and IC Regulations

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telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in the user's manual. This equipment may not be used with Coin Telephone Lines or with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

### 3. Repair instructions

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

### 4. Rights of the telephone company

If this equipment is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service. The telephone company is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone company is required to inform you of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone company is required to notify you if such changes are planned.

### 5. Hearing aid compatibility

If this product is equipped with a corded or cordless Handset, it is hearing aid compatible.

### 6. Programming/testing of emergency numbers

If this product has memory dialing locations, you may choose to store police, fire department and emergency medical service telephone numbers in these locations. If you do, please keep three things in mind:

- a We recommend that you also write the telephone number on the directory card, so that you can still dial the emergency number manually if the memory dialing feature doesn't work.
- b This feature is provided only as a convenience, and the manufacturer assumes no responsibility for customer reliance upon the memory feature.
- c Testing the emergency telephone numbers you have stored is not recommended. However, if you do make a call to an emergency number:





## FCC, ACTA and IC Regulations

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- You must remain on the line and briefly explain the reason for the call before hanging up.
- Programming/testing of emergency numbers should be performed during off-peak hours, such as in the early morning or late evening, when the emergency services tend to be less busy.

### IC (Industry Canada)

This telephone is registered for use in Canada.

The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

#### Notice:

This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation, IC, before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met. It does not imply that Industry Canada approved the equipment.

#### Notice:

The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

#### Caution:

Users should not attempt to make such connections themselves, but should contact the appropriate electrical inspection authority, or electrician, as appropriate.

Your Cordless Phone is designed to operate at the maximum power allowed by the FCC and IC. This means your Handset and Base Unit can communicate only over a certain distance - which will depend on the location of the Base Unit and Handset, weather, and the construction and layout of your home or office.



## The RBRC® Seal

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### The RBRC® Seal



The RBRC® Seal on the nickel-metal-hydride battery indicates that VTech Communications, Inc. is voluntarily participating in an industry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The RBRC® program provides a convenient alternative to placing used nickel-metal-hydride batteries into the trash or municipal waste, which may be illegal in your area.

VTech's partnership in RBRC® makes it easy for you to drop off the spent battery at local retailers participating in the RBRC® program or at authorized VTech product service centers. Please call **1-800-8-BATTERY** for information on Ni-MH battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our environment and conserving natural resources.

***RBRC® is a registered trademark of Rechargeable Battery Recycling Corporation.***

Additional Information



## Technical Specifications

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### FREQUENCY CONTROL

Crystal controlled  
PLL synthesizer

### TRANSMIT FREQUENCY

Base : 5744.736 - 5825.952 MHz  
Handset: 2401.056 - 2482.272 MHz

### RECEIVE FREQUENCY

Base: 2401.056 - 2482.272 MHz  
Handset : 5744.736 - 5825.952 MHz

### CHANNELS

95 Channels

### NOMINAL EFFECTIVE RANGE

Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.

### SIZE

Handset : 182mm x 55.3mm x 40mm  
(including antenna)  
Base : 115.8mm x 112.2mm x 62.6mm  
Charger: 77mm x 79mm x 45mm

### WEIGHT

Handset : 146 grams  
(excluding Batteries)  
Base : 210 grams  
Charger : 225 grams

### POWER REQUIREMENTS

Handset : 3.6V 750mAh NiMH  
(3 AAA cells)  
Base : 9 VDC @ 600mA  
Charger : 9 VDC @ 150mA

### MEMORY

Speed Dial: 50 Memory locations; up to 32 digits per location  
CID : Alphanumeric Display  
50 Memory locations

**SPECIFICATIONS ARE TYPICAL  
AND MAY CHANGE WITHOUT  
NOTICE.**





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**vtech**

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