



at&t

User's manual

5.8 GHz Cordless Telephone E5804

with Caller ID & Call Waiting



Congratulations on your purchase
of this AT&T product.

Important! Before using this telephone system,
you must read **Important safety instructions**
on pages 36 to 38 of this manual.

NEED HELP?

Our representatives are here
to help you with any questions concerning the
operation of this product, available accessories,
or any other related issues.

Visit our web site at
www.telephones.att.com

Model #: E5804

Product name: 5.8GHz cordless telephone

Serial #: _____

(found on the bottom of the telephone base)

Purchase date: _____

Place of purchase: _____

You must install and charge the battery before using the telephone.



See page 7 for easy instructions.

For customer service or product information, visit our web site at

www.telephones.att.com

or call 1 (800) 222-3111.

In Canada, call 1 (866) 288-4268.



CAUTION: To reduce the risk of fire or injury to persons or damage to the telephone, read and follow these instructions carefully:

- Use only replacement battery 2422 (SKU 23402. Part number 80-5074-00-00).
- Do not dispose of the battery in a fire. Like other batteries of this type, it could explode if burned. Check with local codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit, do not allow conductive materials such as rings, bracelets, or keys to touch the battery. The battery or conductor may overheat and cause harm.
- Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in this manual.
- Observe proper polarity orientation between the battery and battery charger.

Do not disassemble your telephone. There are no user-serviceable parts inside. Refer for servicing to qualified service personnel.

5.8 GHz Cordless Telephone E5804

with caller ID & call waiting



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Quick reference guide

Cordless handset

▼CID

While in menus, press to scroll down.
 When phone is not in use, press to display call log entries (see page 27).
 While entering names or numbers, press to delete last character entered.
 During a call, press **CID▼** to decrease listening volume.

PHONE/FLASH

Press to make or answer a call.
 During a call, press to receive an incoming call if call waiting is activated (see page 14).

CHAN/DELETE

When the telephone is off the hook, for example, when on a call, pressing the **CHAN/DELETE** button causes the telephone to scan for a clearer channel when there is static or interference on the line (see page 17).
 When the telephone is in the CID mode, press either it to delete the displayed caller ID entry (see page 24), or press and hold it to delete all caller ID entries (see page 24).

▶SPEAKER

Press to activate handset speakerphone. Press again to resume normal handset use (see page 14).



DIR▲

While in menus, press to scroll up.
 When phone is not in use, press to display directory entries (see page 22).
 While entering names, press to advance the cursor to the next space.
 During a call, press **▲DIR** to increase listening volume.

OFF/CLEAR

During a call, press to hang up.
 While using menus, press to cancel an operation, back up to the previous menu, or exit the menu display. (see pages 12).

MENU/SELECT

Press to display menu.
 Press to store a programming option.

MUTE

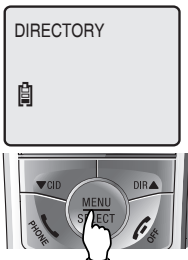
While on a call, press to mute microphone (see page 17).

REDIAL/PAUSE

While phone is idle, press to display last number called (see page 15).
 While dialing or entering numbers into your directory, press to insert a four-second dialing pause (see page 21).

Feature menu

shows a highlighted item



→ Feature menu

- DIRECTORY See page 18
- SPEED DIAL See page 19
- RINGER See page 12
- DATE/TIME See page 12
- DIAL MODE..... See page 11
- CLR VOICE MAIL... See page 13
- LANGUAGE..... See page 11

Quick reference guide

Telephone base



CHARGE/IN USE

On when the cordless handset is properly positioned to charge in the telephone base.

On when handset is in use, the answering system is answering an incoming call or you are registering a handset.

Flashes while an incoming call is ringing, when another telephone is in use on the same line, or you are de-registering a handset from the telephone base.

VOICEMAIL

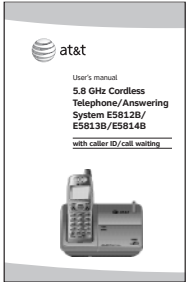
Flashes when there is new voicemail (requires voicemail service from your local telephone company).

HANDSET LOCATOR

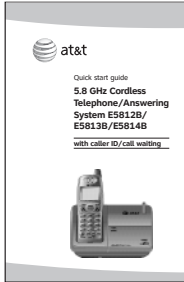
Press to make handset(s) beep (see page 16).

Parts checklist

Save your sales receipt and original packaging in case you need to ship your telephone for warranty service.



User's manual



Quick start guide



Cordless handset



Telephone base



Battery for cordless handset



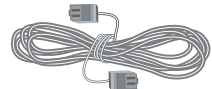
Battery compartment door



Power adapter for telephone base



Belt clip for cordless handset



Telephone line cord

Telephone base installation

Choose a central location close to a telephone jack and a power outlet not connected to a wall switch. The telephone base can be placed on a flat surface or mounted on a standard wall plate. For optimum range and better reception, place the telephone base in a high and open location.

Avoid placing the telephone base too close to:

- Communication devices such as: personal computers, computer routers, television sets, VCRs, wireless routers (wireless broadband, wi-fi, or 802.11) or other cordless telephones.
- Excessive heat sources.
- Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
- Excessive dust sources such as a workshop or garage.
- Excessive moisture.
- Extremely low temperatures.
- Mechanical vibration or shock such as on top of the washing machine or work bench.

Telephone base installation

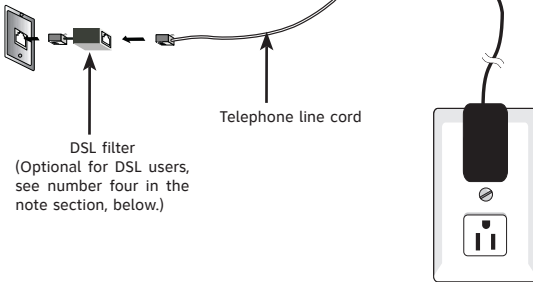
1. Plug one end of the telephone line cord into the telephone jack at the bottom of the telephone base.

2. Plug the small end of the larger power adapter into the power jack at the bottom of the telephone base.

5. Plug the other end of the telephone line cord into a telephone jack.

3. Route cords through slots.

4. Plug the large end of the larger power adapter into an electrical outlet not controlled by a wall switch.

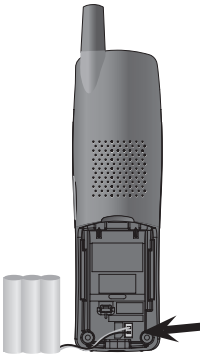


NOTES:

1. Use only the power cord supplied with this product.
2. Be sure to use an electrical outlet not controlled by a wall switch.
3. This power unit is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under-the-table/cabinet outlet.
4. If there is interference during telephone conversations and/or your caller ID features are not functioning properly, install a DSL filter to the telephone line between the telephone base and the telephone wall jack. Contact your DSL service provider for a DSL filter.

Battery installation & charging

After battery installation, the battery may have enough charge to allow for some calls. For best performance, place the handset(s) in the telephone base or charger(s) and allow to charge for 16 hours before use. You can keep the battery charged by returning the handsets to the telephone base or chargers after each use. When the battery is fully depleted, a recharge takes about 12 hours. The average talk time on a fully charged battery is about eight hours depending on environmental conditions, and the standby time is approximately three days. Actual battery life will depend on usage conditions and age of battery.



1. Plug the battery securely into the plug inside the handset battery compartment, matching the color-coded label.



2. Place the battery pack and wires inside the compartment.



3. Slide battery compartment cover towards the center until it clicks closed.



4. The battery may have enough charge to allow for some calls. For best performance, place handset in the telephone base to charge for at least 16 hours before first use.



then




Battery low indicator

Return handset to the telephone base or charger to recharge when this symbol flashes, the handset screen is dim or completely clear. (Handset will beep when battery is low.)

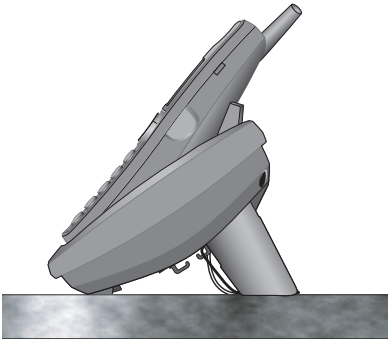


To replace the battery, press in and downward on the tab to open the battery compartment cover. Then lift out the old battery and disconnect. Follow the instructions on this page to install and charge the new battery.

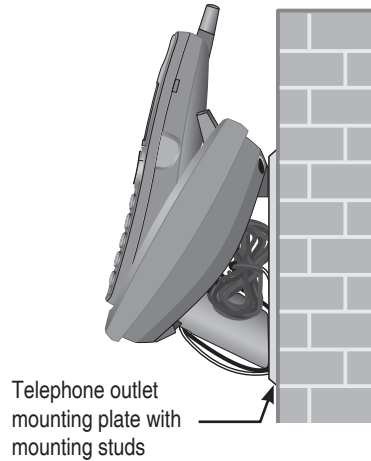
 **Caution:** Use only the supplied rechargeable battery 2422 (SKU 23402, part number 80-5074-00-00) or equivalent. To order a replacement battery, visit our website at www.telephones.att.com.

Installation options

Tabletop mount



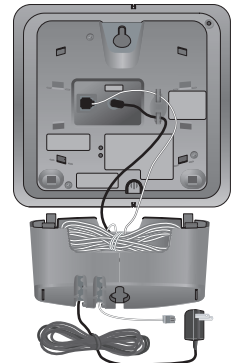
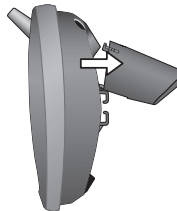
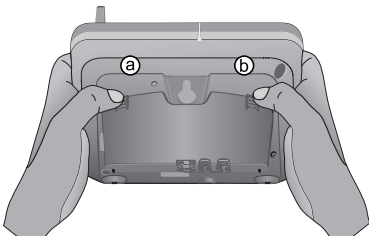
Wall mount



Wall mounting

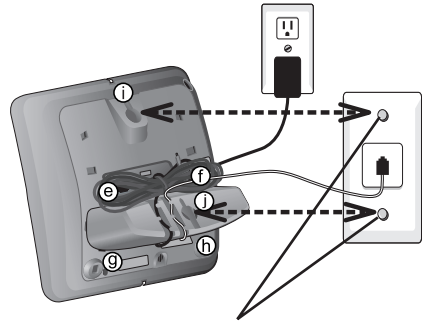
The telephone base comes with the bracket mounted for tabletop use. If wall-mounting is desired, a telephone outlet wall mounting plate with mounting stud is recommended. This is available from many hardware and consumer electronics stores.

1. To remove the bracket, hold the telephone base in both hands, press the two bracket tabs and lift the bracket away from slots (a) and (b).
2. Connect the telephone line cord and power adapter to the jacks on the bottom of the telephone base. Bundle the telephone cord, and secure it with a twist tie before placing it inside the bracket.



Mounting options

3. To attach the bracket for wall mounting, insert the tabs of the bracket into the slots ⑩ and ⑪ on the telephone base, then press the other bracket tabs into slots ⑨ and ⑧ as shown on the right.
4. Plug the power adapter into an electrical outlet not controlled by a wall switch. Plug the telephone line cord into a telephone wall jack. To mount the telephone on the wall, position the mounting holes ① and ② over the telephone outlet mounting studs. Press and slide the bracket down firmly so the telephone is held securely on the telephone outlet mounting studs.

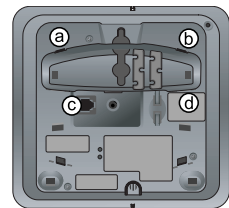
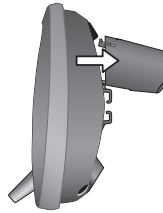
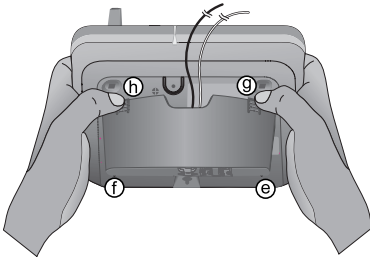


Telephone outlet mounting studs

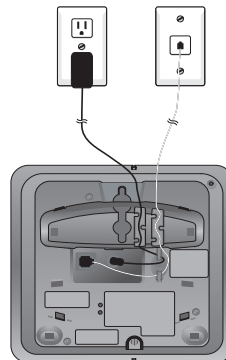
Tabletop mounting

To return the bracket from the wall mount to tabletop position, follow the directions below.

1. Remove the telephone base from the wall. Unplug the cords from the wall jacks. Remove the bracket from the telephone base.
2. Insert the bracket tabs into the slots ③ and ④ on the telephone base, then press the other bracket tabs into the slots ⑤ and ⑥.

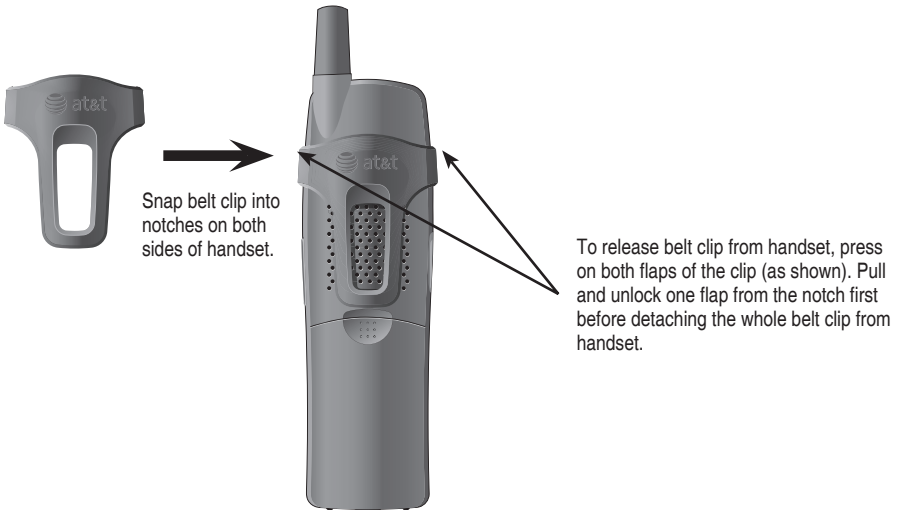


3. Route cords through slots. Plug the other end of the telephone line cord into a telephone wall jack. Plug the large end of the larger power adapter into an electrical outlet not controlled by a wall switch.



Belt clip & optional headset

Install belt clip as shown below if desired.



For hands-free telephone conversations, you can use any industry standard 2.5 mm headset (purchased separately). For best results, use an AT&T 2.5 mm headset.



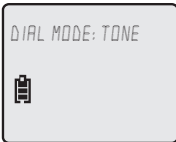
Settings



Language

The default language for the handset screen displays is English. To change the language to Spanish (Espanol), or French (Francais) if you follow these steps:

1. Press **MENU/SELECT**.
2. Press **▼CID** or **DIR ▲** until the screen displays *LANGUAGE*.
3. Press **MENU/SELECT** to change the current setting.
4. Press **▼CID** or **DIR ▲** to choose between ENGLISH, FRANCAIS, or ESPANOL.
5. Press **MENU/SELECT** to choose display language and exit.

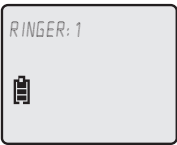


Choose dial mode

The dial mode defaults to TONE. If you do not have touch tone service, you'll need to change the setting to PULSE by following these steps:

1. Press **MENU/SELECT**.
2. Press **▼CID** or **DIR ▲** until the screen displays *DIAL MODE:* and the current setting.
3. Press **MENU/SELECT** to change the current setting.
4. Press **▼CID** or **DIR ▲** to display TONE or PULSE.
5. Press **MENU/SELECT** to choose displayed dial mode and exit.

Settings



NOTE: You can choose to set the time manually, or you can allow it to be set automatically with incoming caller ID information. The time will be set automatically only if you subscribe to caller ID service provided by your local telephone company (see page 24).

Each cordless handset operates as an individual unit. The ringer sound, ringer volume, date/time, dial mode and language must be programmed separately for each cordless handset. Follow the steps below to program the cordless handset. To stop at any time, press **OFF/CLEAR**.

Choose cordless handset ringer sound

1. Press **MENU/SELECT** to begin programming.
2. Press **▼CID** or **DIR ▲** until the screen displays **RINGER:** and the current setting.
3. Press **MENU/SELECT** to change the current setting.
4. Press **▼CID** or **DIR ▲** to display 1, 2, 3, 4 or OFF. You will hear a sample of each ringer sound.
5. Press **MENU/SELECT** to choose displayed ringer sound and exit.



NOTE: If you choose OFF, the cordless handset ringer will be turned off, and the screen will display RINGER OFF when the cordless handset is idle (not in use). If there are any un-reviewed calls, the screen will display XX MISSED CALLS instead of RINGER OFF.

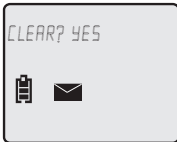
Set cordless handset display date and time

1. Press **MENU/SELECT** to begin programming.
2. Press **▼CID** or **DIR ▲** until the screen displays **DATE/TIME**.
3. Press **MENU/SELECT** to view or change date and time.
4. Press **▼CID** or **DIR ▲** to change the month in the date and time line at the bottom of the display, then press **MENU/SELECT**.
5. Repeat step 4 to set day, hour, minute, and AM/PM.
6. Press **MENU/SELECT** to save selection and exit.

Settings




NOTE: If you choose OFF, the cordless handset ringer will be turned off, and the screen will display RINGER OFF when the cordless handset is idle (not in use). If there are any un-reviewed calls, the screen will display XX MISSED CALLS instead of RINGER OFF.






Choose ringer volume setting

1. Press and hold ▼CID or DIR ▲ when the cordless handset is idle (not in use). This feature allows you to choose low, med, high ringer volume or turn the ringer off.
2. Press ▼CID or DIR ▲ to choose the desired option. You will hear a sample of each ringer volume.
3. Press **MENU/SELECT** to choose blinking ringer volume and exit.

Clear voicemail indication

If you subscribe to voicemail services provided by your local telephone company, **NEW VOICE MAIL** and a  icon will appear on the handset display when you have a new voicemail message. The **VOICEMAIL** light on the telephone base will flash.

Follow the steps on the left to manually remove the **NEW VOICE MAIL** message, the  icon, and turn off the **VOICEMAIL** light.

This only turns off the displayed **NEW VOICE MAIL** message,  icon and the **VOICEMAIL** light; it does not delete your voicemail message(s). Use this feature when the telephone indicates there is voicemail when you have none or you have accessed your voicemail from a remote location (while away from home). If there is actually a new voicemail message, your local telephone company will continue to send a signal which will cause the **NEW VOICE MAIL** message, the  icon and the **VOICEMAIL** light to turn back on.



NOTE: Telephone company voicemail may alert you to new messages with a stutter (broken) dial tone. Contact your telephone company for more details.

Basic operation

Making and answering calls



NOTE: Only one cordless handset can be on a call at a time. If another cordless handset attempts to join a call, its screen will display **OTHER HANDSET ON** and then **OR OUT OF RANGE**.

To answer an incoming call, press **PHONE/FLASH** or **SPEAKER**, or any dial-pad key (0-9, * or #). To make a call, press **PHONE/FLASH** or **SPEAKER**, then dial a number. Press **OFF/CLEAR** to hang up.

To predial (preview numbers before dialing), enter numbers first, then press **PHONE/FLASH** or **SPEAKER** to dial. Press **MUTE** or **OFF/CLEAR** anytime to make corrections when entering numbers.

The screen displays the elapsed time of the current call (in hours, minutes and seconds).

i NOTES:

1. The elapsed time format is in minutes and seconds **MM:SS** until one hour has elapsed, then it will change to hours, minutes and seconds **H:MM:SS**.
2. Pressing **PHONE/FLASH** to access service from your local telephone service provider will not affect the elapsed time. The elapsed time will not be carried over to the other cordless handset on a transferred call.

Hands-free speakerphone calls



To answer a call, press **SPEAKER**. To make a call, press **SPEAKER**, then dial a number. During a call press **SPEAKER** to alter between hands-free speakerphone and normal handset use. Press **OFF/CLEAR** to hang up.

i **NOTE:** If a headset is plugged into the handset, the handset speakerphone will be disabled.



Redial



Ringer silenced

Mute

Basic operation

Last number redial

Before pressing **PHONE/FLASH** or **SPEAKER**, press **REDIAL/PAUSE** to display the most recently called numbers (up to 32 digits). Press **CID** or **DIR** or **REDIAL/PAUSE** repeatedly to view up to five recently called numbers. The handset will beep twice at the beginning or end of the list.

Press **OFF/CLEAR** to exit.

Press **PHONE/FLASH** or **SPEAKER** to redial any displayed number (up to 32 digits). Or press **PHONE/FLASH** or **SPEAKER** then **REDIAL/PAUSE** to dial the most recently called number (up to 32 digits).

Press **CHAN/DELETE** to delete the displayed number from the redial memory.

Temporary ring silencing

Press **OFF/CLEAR** or **MUTE** while the telephone is ringing to silence the ringer temporarily. This will silence the ringer without disconnecting the call. You can answer the call or let the caller leave a message on the answering system.

The next incoming call will ring normally.



NOTE: If you have more than one handset in use, all handsets ring with an incoming call. Pressing **OFF/CLEAR** or **MUTE** on one handset will only silence the ringer of that particular handset but the other handset(s) will continue to ring.