Table of contents

Getting started

Quick reference guide - handset

CHARGE indicator

On when the handset is charging in the telephone base or charger.

DIR / CID

Press **DIR** to display directory entries (page 34).
Press to scroll up while in menus.
While entering names or numbers, press to move the cursor to the right.
Press **CID** to display caller ID history (page 40).
Press to scroll down while in menus.
While entering names or numbers, press to move the cursor to the left.

REDIAL/PAUSE
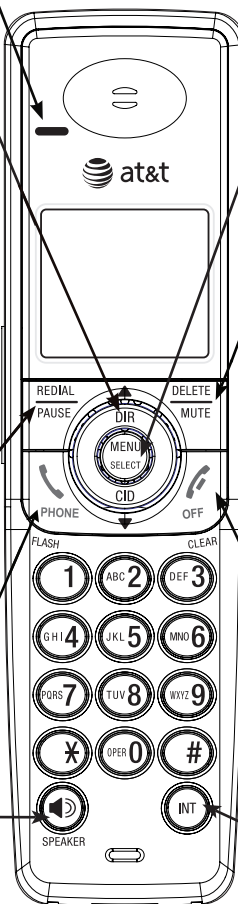
Press to view redial memory (page 22).
While entering numbers, press and hold to insert a dialing pause (page 32).

PHONE/FLASH

Press to make or answer a call.
During a call, press to receive an incoming call if call waiting is activated (page 24).

SPEAKER

Press to turn on the handset speakerphone.
Press again to resume normal handset use (page 21).

MENU/SELECT

Press to display the menu.
While in the menu, press to select an item or save an entry or setting.

DELETE/MUTE

During a call, press to mute microphone (page 25).
While reviewing the caller ID history, press to delete an individual entry, or press and hold to clear the caller ID history (page 40).
While predialing, press to delete digits (page 21).

VOLUME ▼▲

Press the volume key on the side of the handset to adjust listening volume when on a call.
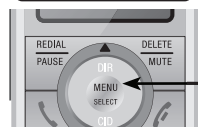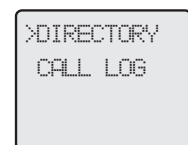Press to adjust ringer volume when in idle mode.

OFF/CLEAR

During a call, press to hang up.
While using menus, press to cancel an operation, back up to the previous menu, or exit the menu display.

INT

Press to begin an intercom conversation or to transfer a call (pages 27-30).

Feature menu

The **>** symbol shows a highlighted menu item.

>DIRECTORY
CALL LOG

Menu

Feature menu

DIRECTORY (page 34)
CALL LOG (page 40)
RINGER VOLUME (page 16)
RINGER TONE (page 17)
KEY TONE (page 17)
LANGUAGE (page 18)
CLR VOICE MAIL (page 19)

Using menus

Press ⬆ or ⬇ to scroll through menu items.

Press **MENU/SELECT** to select or save changes to a highlighted menu item.

Press **OFF/CLEAR** to cancel an operation, back up to the previous menu, or exit the menu display.

3

Quick reference guide - telephone base

IN USE indicator

- On when the handset is in use, when the answering system is answering an incoming call or when you are registering a handset.

- Flashes when another telephone is in use on the same line, or you are deregistering handset(s) from the telephone base.

- Flashes quickly when there is an incoming call.

VOICEMAIL indicator

Flashes when you have new voicemail. Voicemail is a service offered by your local telephone company, and is different from answering system messages (page 19).

HANDSET LOCATOR

Press to make handsets beep so you can locate them (page 23).

MESSAGE COUNTER

Number of messages (or during playback, message number currently playing).

X/DELETE

Press to delete the message currently playing. Press twice to delete all old messages when the phone is not in use (page 51).

◄◄ /REPEAT

Press to repeat a message. Press **twice** to play the previous message (page 51).

CLOCK
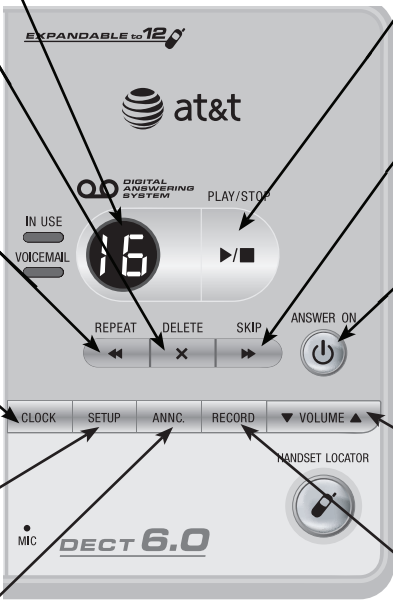
Press to review or set the clock (page 43).

SETUP

Press to hear and change setup options (page 47).

ANNC.

Press to review or record the outgoing announcement. Press again to end announcement playback or recording (page 45).

Answering System Functions

►/■ PLAY/STOP

Press to start or stop message playback (page 51).

►►/SKIP

Press to skip a message (page 51).

ANSWER ON

Press to turn the answering system on or off (page 44).

VOLUME

Press to adjust playback volume (page 51).

RECORD

Press to record a memo (page 52) or, after pressing **ANNC.** to record an outgoing announcement (page 45).

4

Installation preparation

You must install and charge the battery before using the telephone.

STOP!

See page 8 for easy instructions.

If you subscribe to high-speed Internet service (Digital Subscriber Line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack (see the following page). The filter will prevent noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Your product may be shipped with a protective sticker covering the handset or telephone base display - remove it before use.

For customer service or product information, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Avoid placing the telephone base too close to:

• Communication devices such as: television sets, VCRs, or other cordless telephones.

• Excessive heat sources.

• Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.

• Excessive dust sources such as a workshop or garage.

• Excessive moisture.

• Extremely low temperature.

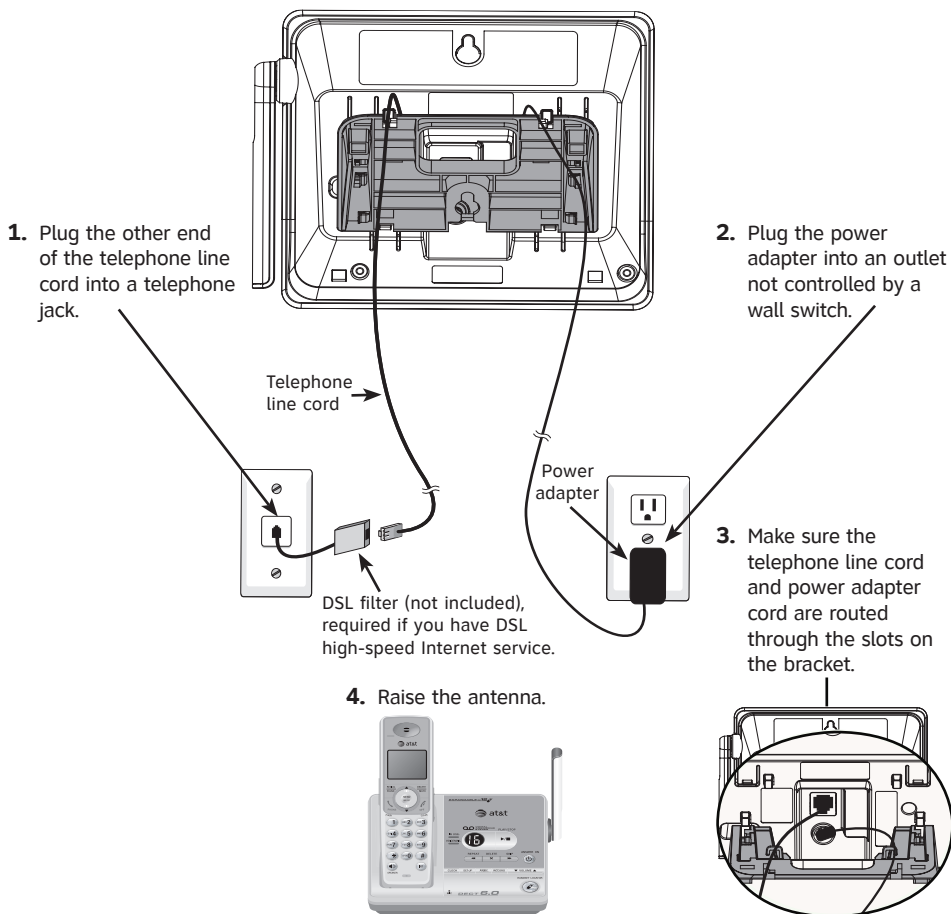• Mechanical vibration or shock such as on top of the washing machine or work bench.

Telephone base & charger installation

Install the telephone base as shown below. Make sure that the electrical outlet is not controlled by a wall switch.

If you subscribe to high-speed Internet service (Digital Subscriber Line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack. The filter will prevent noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.
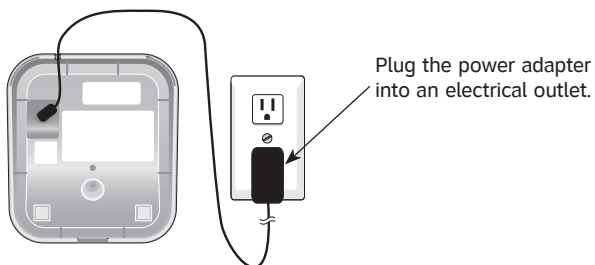
The telephone base comes with the mounting bracket installed for desktop use. Also, the telephone line cord and the power adapter are already plugged into the telephone base. If you want to change to wall mounting installation, see page 10 for details.

Telephone base installation

1. Plug the other end of the telephone line cord into a telephone jack.

Telephone line cord

2. Plug the power adapter into an outlet not controlled by a wall switch.

Power adapter

DSL filter (not included), required if you have DSL high-speed Internet service.

3. Make sure the telephone line cord and power adapter cord are routed through the slots on the bracket.

4. Raise the antenna.

Telephone base & charger installation

Charger installation

Plug the power adapter into an electrical outlet.

IMPORTANT INFORMATION

1. Use only the power adapter(s) supplied with this product. To order a replacement power adapter, visit our website at **www.telephones.att.com**, or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

2. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

Battery installation & charging

Install the battery as shown below. After installing the battery, you can make and receive short calls, but replace the handset in the telephone base or charger when not in use. For optimal performance, charge the handset battery for at least 16 hours before use. When fully charged, the handset battery provides approximately five hours of talk time or three days of standby time.

Step ❶
Press the depression and slide the battery compartment cover downwards.
(if necessary)
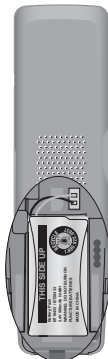
Step ❷
Plug the battery securely into the connector inside the handset battery compartment, matching the color-coded label. Insert the supplied battery with the label **THIS SIDE UP** facing up as indicated.

Step ❸
Align the cover flat against the battery compartment cover, then slide it upwards until it clicks into place.

Step ❹
Charge the handset by placing it face up in the telephone base or charger. The **CHARGE** light will be on when charging.
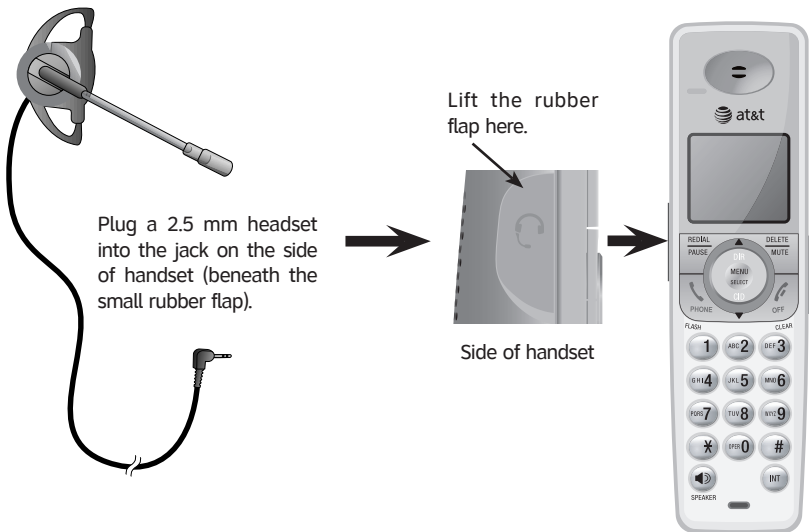
IMPORTANT INFORMATION

Use only the supplied rechargeable battery or replacement battery (model BT8001). To order, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111.** In Canada, dial **1 (866) 288-4268.**

Belt clip & optional headset

To attach the belt clip:

Snap the belt clip into the retaining tabs on both sides of the handset as shown in the figure.

To remove the belt clip:

Gently lift either of the belt clip retaining tabs, shown in the figure, outwards to remove the belt clip from the handset.
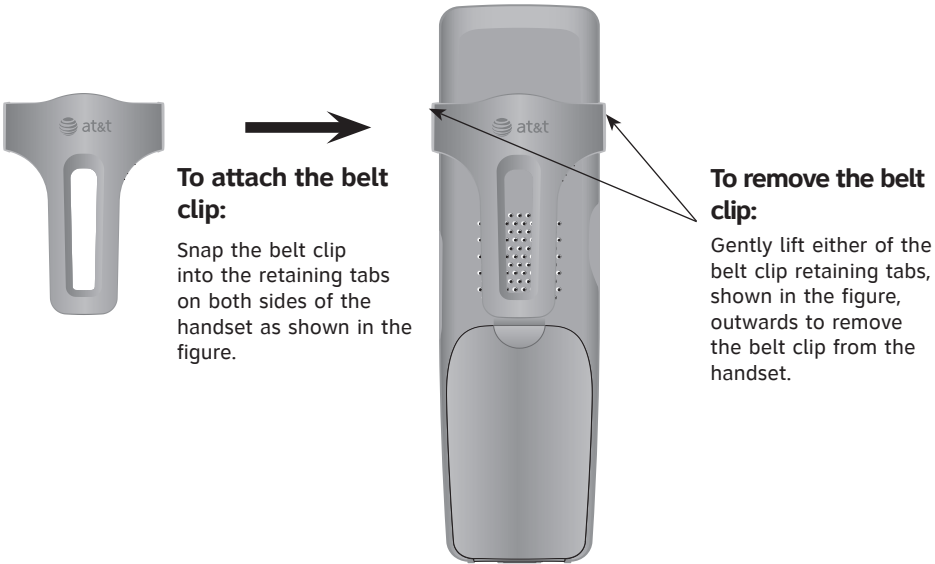
For handsfree telephone conversations, you can use any industry standard 2.5 mm headset (purchased separately). For best results, use an AT&T 2.5 mm headset. To purchase a headset, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111.** In Canada dial **1 (866) 288-4268.**

Plug a 2.5 mm headset into the jack on the side of handset (beneath the small rubber flap).

Lift the rubber flap here.

Side of handset

Mounting bracket procedure

The telephone base comes with the mounting bracket installed for desktop use. Wall mounting requires a telephone outlet wall mounting plate with mounting studs that may require professional installation. You can purchase the mounting plate from many hardware or consumer electronics retailers.

NOTE: The mounting bracket must be used for both tabletop and wall mounting positions.

Desktop to wall mount installation

To change the telephone base to the wall mount position:

1. Remove the cords from the routing slots on the bracket.
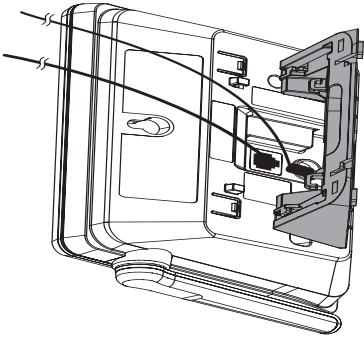
Figure 1. Cords removed from the routing slots

2. Place the telephone base on a flat surface with the antenna on the left side as shown in Figure 2.

Antenna
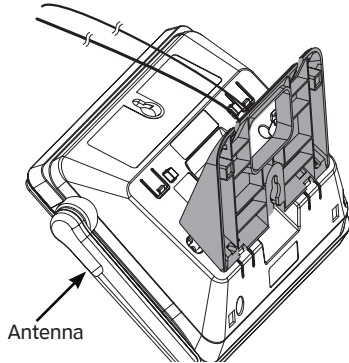
Figure 2. Desktop mounting bracket location

3. Position your hands as shown in Figure 3. Press your thumbs down on the tabs that are below the bracket, holding it in place. Use your index fingers to move the bracket towards yourself.
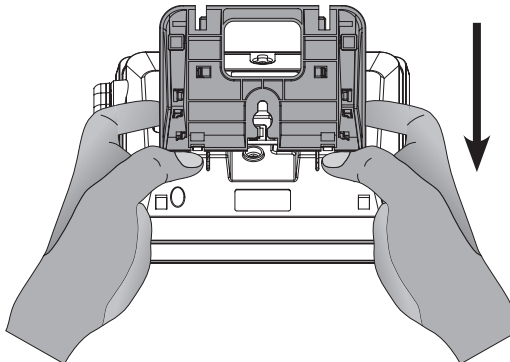
Figure 3. Detaching the bracket from the telephone base

10

Mounting bracket procedure

Desktop to wall mount installation

4. Make sure the cords are pointing towards you as shown in Figure 4.
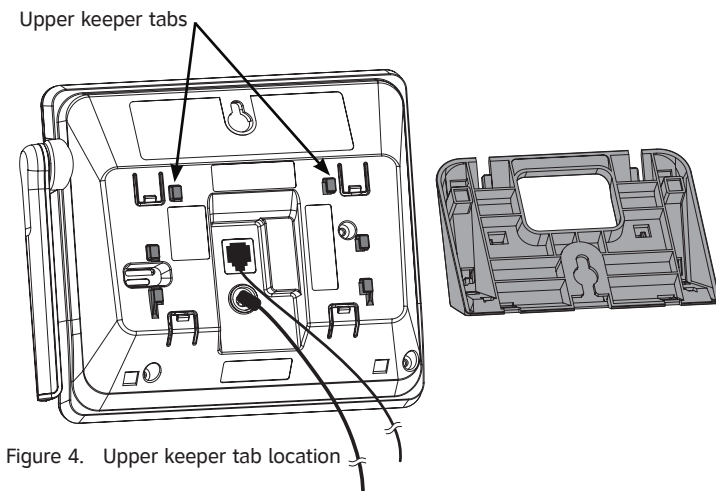
Upper keeper tabs

Figure 4. Upper keeper tab location

5. **Tilt the top of the bracket away from you until it is resting on the telephone** base. **Align the grooves of the bracket with the upper keeper tabs on the** telephone base.

6. Slide the bracket away from you until it clicks into the keeper tabs. Bundle the telephone line cord and power adapter cord, and secure them with a twist tie.

7. Place the bundled telephone cord and power adapter cord under the bracket as shown below.
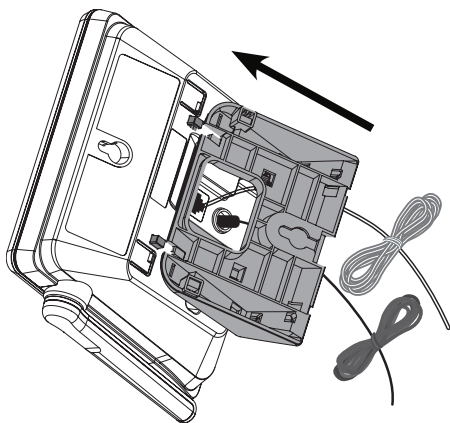
Figure 5. Bracket installation
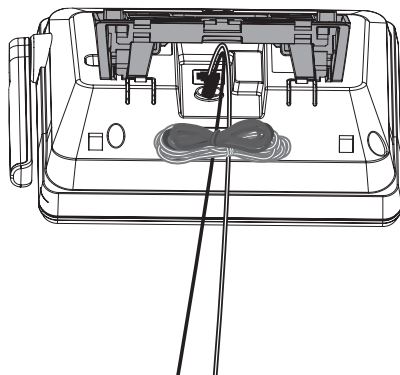
Figure 6. Cord bundles

Mounting bracket procedure

Desktop to wall mount installation

8. Route the other end of the telephone line cord through the bottom of the bracket until it loops through the large rectangular opening in the middle of the bracket as shown in Figure 7 below.

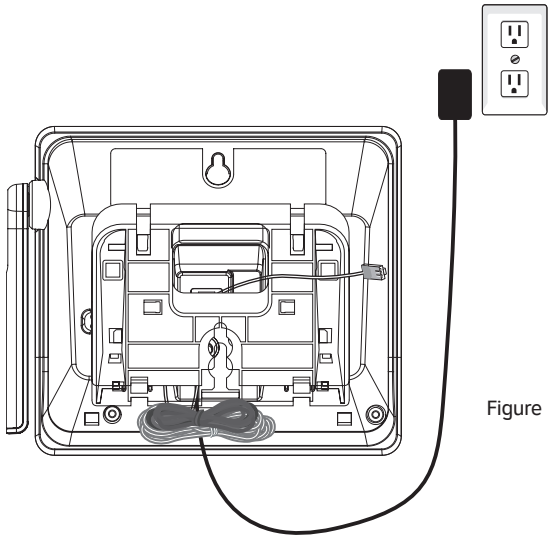9. Plug the power adapter into an electrical outlet not controlled by a wall switch.

Figure 7. Cord routing

10. Plug the telephone line cord into the wall plate telephone jack. Align the holes on the telephone base with the standard wall plate.

11. Slide the telephone base down until it locks in place. Make sure the telephone is securely positioned as shown in Figure 9, and raise the antenna.
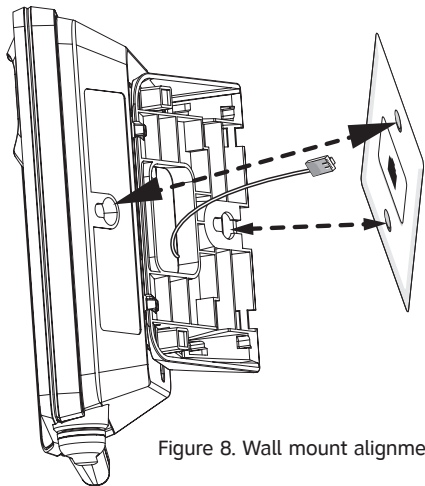
Figure 8. Wall mount alignment
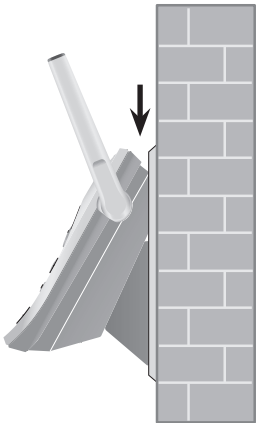
Figure 9. Wall mount position

Mounting bracket procedure

Wall mount to desktop installation

To change the telephone base to the desktop position:

1. Remove the telephone base from the wall and unplug the telephone line cord from the wall plate. Loop the telephone line cord through the large rectangular opening in the middle of the bracket, making sure both cords are pointing downwards as shown in Figure 10 below.
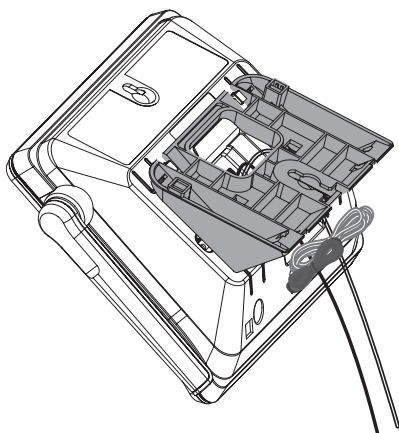
Figure 10. Cord routing

2. Untie the bundled telephone cord and power adapter cord. Place the telephone base on a flat surface with the antenna on the left side as shown in Figure 11.

Antenna
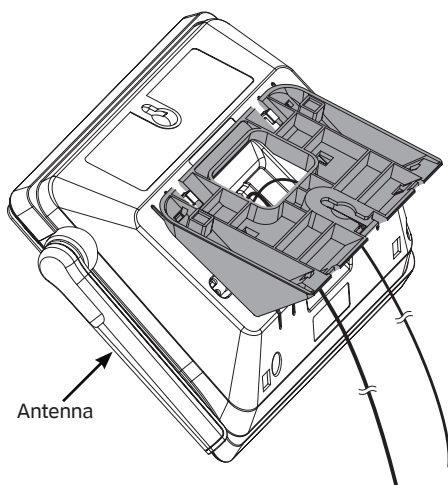
Figure 11. Unbundled cords

13

Mounting bracket procedure

Wall mount to desktop installation

3. Position your hands as shown in Figure 12. Press your thumbs down on the tabs that are below the bracket, holding it in place. Use your index fingers to move the bracket towards yourself.
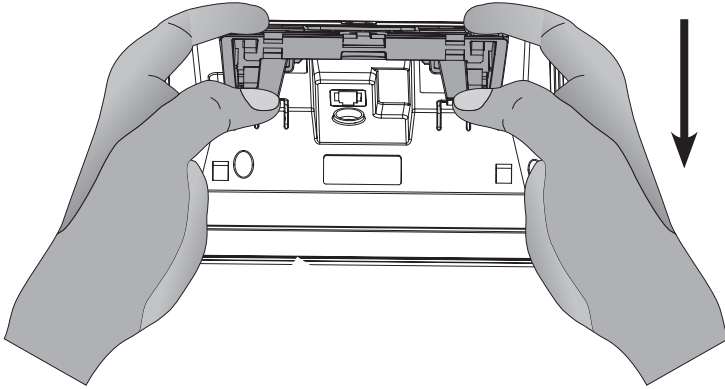

Figure 12.   Detaching the bracket from the telephone base

4. Tilt the top of the bracket towards you until it is resting on the telephone base.

5. **Align the grooves of the bracket with the lower keeper tabs on the base. Make** sure the cords are pointing away from you as shown in Figure 13.

Lower keeper tabs
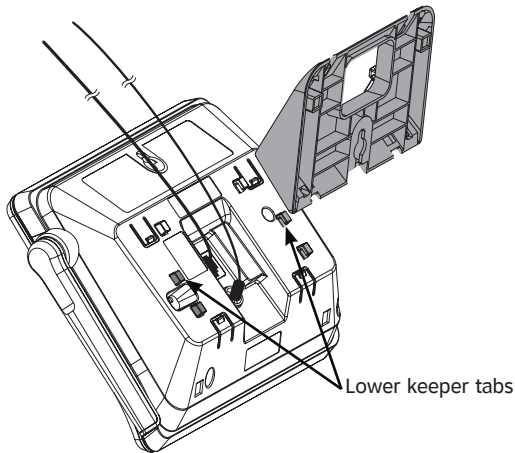
Figure 13. Bracket installation

14

Mounting bracket procedure

Wall mount to desktop installation

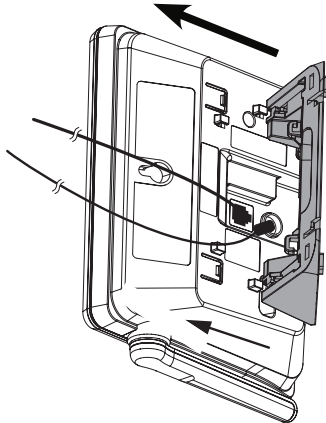6. Slide the bracket away from you until it clicks into the keeper tabs.

Figure 14. Bracket installation

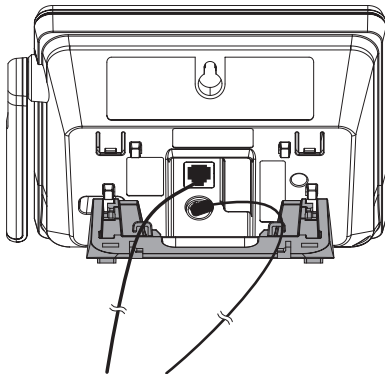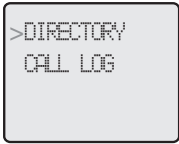7. Route the telephone line cord and the power adapter through the slots on the bracket.

Figure 15. Cord routing

Handset settings

Using the feature menu, you can customize many of the telephone's settings.

1. Press **MENU/SELECT** when in idle mode (when the phone is not in use) to enter the feature menu.

2. Use ⬆ **DIR /** ⬇ **CID** to scroll to the feature to be changed. When scrolling through the menu, the top menu item is always highlighted with a **>** symbol.

3. Press **MENU/SELECT** to select the highlighted item.

ℹ️ *NOTE:* Press ✎ **OFF/CLEAR** to cancel an operation, back up to the previous menu or exit the menu display. Press and hold ✎ **OFF/CLEAR** to return to idle mode.

Ringer volume
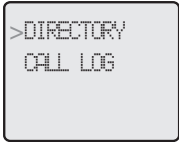
Using this menu, you can set the ringer volume level (1-6), or turn the ringer off. When the ringer is turned off, 🔕 will appear on the handset screen.

To adjust the **RINGER VOLUME**:
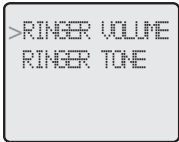
1. Press **MENU/SELECT** when in idle mode to enter the feature menu.

2. Use ⬆ **DIR /** ⬇ **CID** to scroll to >**RINGER VOLUME**, then press **MENU/SELECT**.

3. Press ⬆ **DIR /** ⬇ **CID** to sample each volume level.

4. Press **MENU/SELECT** to save your preference and return to the feature menu.

-OR-

When the handset is in idle mode, press the **VOLUME ▼▲** buttons on the right side of the handset to change the ringer volume.

ℹ️ *NOTE:* The ringer volume also determines the ringer volume of intercom calls (pages 27-28) and the paging tone for the handset locator feature (page 23). If the handset ringer volume is set to off, that handset is silenced for all incoming calls and paging.

Handset settings

Ringer tone

```
>DIRECTORY
 CALL LOG
```

```
>RINGER TONE
 KEY TONE
```

```
RINGER TONE
1
```

This feature allows you to choose one of 10 ringer tones.

To choose a ringer tone:

1. Press **MENU/SELECT** when in idle mode to enter the feature menu.

2. Use $\bigoplus$ **DIR /** $\bigoplus$ **CID** to scroll to >**RINGER TONE**, then press **MENU/SELECT**.

3. Press $\bigoplus$ **DIR /** $\bigoplus$ **CID** to get to the next ringer tone and to hear a sample of it.

4. Press **MENU/SELECT** to save your preference and return to the feature menu.

Key tone

```
>DIRECTORY
 CALL LOG
```

```
>KEY TONE
 LANGUAGE
```

```
KEY TONE
ON
```

The handset is factory programmed to beep with each key press. If you turn off the **KEY TONE**, there will be no beeps when keys are pressed.

To turn the **KEY TONE** on or off:

1. Press **MENU/SELECT** when in idle mode to enter the feature menu.

2. Use $\bigoplus$ **DIR /** $\bigoplus$ **CID** to scroll to >**KEY TONE**, then press **MENU/SELECT**.

3. Press $\bigoplus$ **DIR /** $\bigoplus$ **CID** to select **ON** or **OFF.**

4. Press **MENU/SELECT** to save your preference and return to the feature menu.

Handset settings

Language

In this menu, you can select the language used for all screen displays.

To select a language:

1. Press **MENU/SELECT** when in idle mode to enter the feature menu.

2. Use ⬆ **DIR /** ⬇ **CID** to scroll to >**LANGUAGE**, then press **MENU/SELECT**.

3. Press ⬆ **DIR /** ⬇ **CID** to select **ENGLISH**, **FRANCAIS** or **ESPANOL.**

4. Press **MENU/SELECT** to save your preference and return to the feature menu.

>DIRECTORY
 CALL LOG

>LANGUAGE
 CLR VOICE MAIL

LANGUAGE
ENGLISH
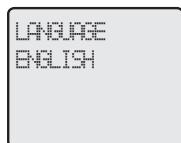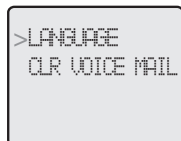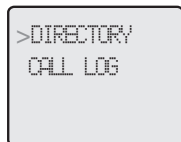
Handset settings

Visual message waiting (voicemail) indicator

If you subscribe to a voicemail service offered by your local telephone company, the voicemail waiting indicator feature will provide visual indication when you have new voicemail messages. The **VOICEMAIL** light on the telephone base will flash, and **NEW VOICE MAIL** and the ✉ icon will appear on the handset screen(s).

🛈 *NOTES:*

1. This feature does not indicate new answering system messages recorded on your phone.
2. For more information about the difference between your answering system and voicemail, see page 41.

To clear voicemail indication

Use this feature when the telephone indicates there is new voicemail but there is none (for example, when you have accessed your voicemail from a different telephone line while away from home). This feature only turns off the displayed **NEW VOICE MAIL** message, ✉ icon and **VOICEMAIL** light; it does not delete your voicemail message(s). If there actually are new voicemail messages, your local telephone company will continue to send the signal to activate the visual message waiting indicator.

To manually turn off the new voicemail indicator:

1. Press **MENU/SELECT** when in idle mode to enter the feature menu.

2. Use (⬆) **DIR /** (⬇) **CID** to scroll to >**CLR VOICE MAIL**, then press **MENU/SELECT**.

3. Press **MENU/SELECT** again to turn the voicemail indication off, or press 🖉**OFF/CLEAR** to cancel the procedure.

```
>DIRECTORY
 CALL LOG
```

```
>CLR VOICE MAIL
 DIRECTORY
```

```
TURN INDICATOR
     OFF?
```
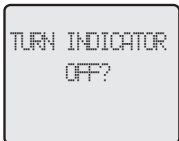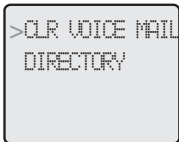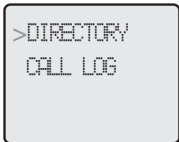
🛈 *NOTES:*

1. Telephone company voicemail may alert you to new messages with stutter (broken) dial tone. Contact your telephone company for more details.

2. For information about using your voicemail service contact your telephone company for assistance.
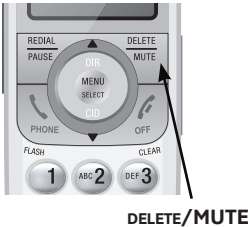
Handset settings

Temporary ringer silencing

OFF/CLEAR

DELETE/MUTE

Press ✎**OFF/CLEAR** or **DELETE/MUTE** while the telephone is ringing to silence the ringer temporarily. This will silence the ringer without disconnecting the call. The next incoming call will ring normally at the preset volume.

NOTE: If more than one handset is installed, each handset will ring when there is an incoming call unless the ringer volume is turned off. Pressing ✎**OFF/CLEAR** or **DELETE/MUTE** on one handset will only silence the ringer of that particular handset.

Handset operation

Making a call

To make a call:

PHONE 00:00:30

• Press **PHONE/FLASH** or **SPEAKER**, then enter the telephone number.

To end a call:

• Press **OFF/CLEAR** or return the handset to the telephone base or charger.

The screen displays the elapsed time as you talk (in hours, minutes and seconds).
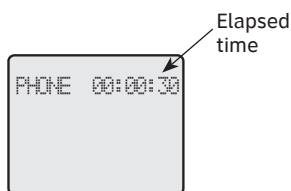
NOTE: Pressing **PHONE/FLASH** to access services from your local telephone service provider will not affect the elapsed time.

On-hook dialing (predialing)

• Enter the telephone number. Press **DELETE/MUTE** or **OFF/CLEAR** to make corrections when entering the phone number.

• Press **PHONE/FLASH** or **SPEAKER** to dial.

The screen displays the elapsed time as you talk (in hours, minutes and seconds).

Handset speakerphone

Elapsed time

SPEAKER 00:00:30

During a call, you can press **SPEAKER** to alternate between hands-free speakerphone and normal handset use. Press **OFF/CLEAR** to hang up.

NOTE: If a headset is plugged into the handset, you will not be able to use the handset speakerphone.

Answering a call

To answer a call:

• Press **PHONE/FLASH** or **SPEAKER**.
  –OR–

• Press any dial pad key (0-9, * or #).

To end a call:

• Press **OFF/CLEAR** or return the handset to the telephone base or charger.

Handset operation

Auto off

A call will end automatically when you put the handset in the telephone base or charger.

Last number redial

To view the five most recently dialed numbers:

```
REDIAL
888-883-2445
```

• Press **REDIAL/PAUSE** to display the most recently called number (up to 30 digits).

• Press $\bigcirc$ **DIR /** $\bigcirc$ **CID** or **REDIAL/PAUSE** repeatedly to view up to five recently called numbers.

The handset will beep twice at the beginning and at the end of the list.

Press ✆**OFF/CLEAR** to exit.

To redial a number:

• Press ☎**PHONE/FLASH** or ◄**SPEAKER** to dial the displayed number.

–OR–

• Press ☎**PHONE/FLASH** or ◄**SPEAKER,** then **REDIAL/PAUSE** to call the most recently called number (up to 30 digits).

While reviewing the redial memory, press **DELETE/MUTE** to delete the displayed number.
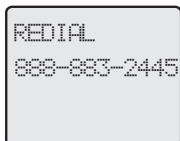
Handset operation

Handset locator

The handset locator feature is useful if you misplace a handset(s).

To start the paging tone:

• Press ✐**HANDSET LOCATOR** at the telephone base. This starts the paging tone on the handset(s) for 60 seconds.

ⓘ

NOTE: When paging, if you press ✐**OFF/CLEAR** or **DELETE/MUTE** on a handset, the ringer of the handset will be silent but the handset locator feature will not be canceled.

To stop the paging tone:

• Press ☏**PHONE/FLASH**, ◀**SPEAKER**, or any dial pad key (0-9, *, or #) on the handset(s),

–OR–

• Press ✐**HANDSET LOCATOR** on the telephone base.

ⓘ

NOTE: The handset ringer volume also determines the level of the paging tone. If the handset ringer volume level is set to off, that handset will be silent for all calls and paging (page 16).
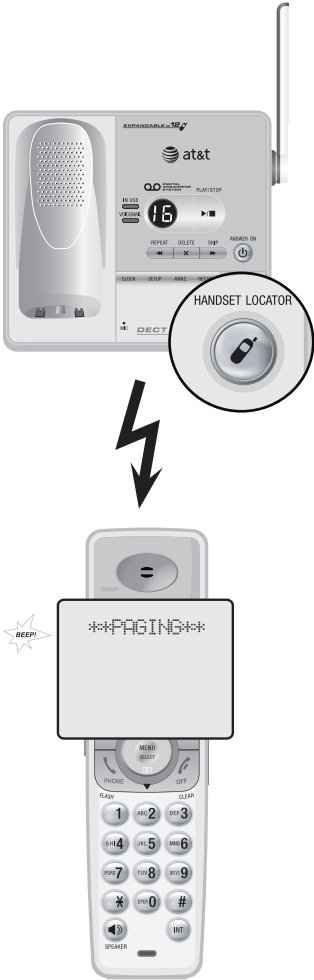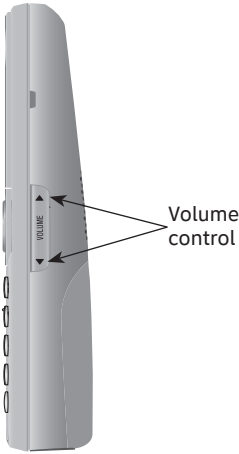
Options while on calls

Volume control

Press the **VOLUME ▼▲** keys on the side of the handset to adjust the listening volume. Each press of the button increases or decreases the volume level.

Volume control

ℹ *NOTES:*

1. All volume settings, (normal handset, speakerphone, and headset) are independent.
2. When the volume reaches the minimum or maximum setting, you will hear two beeps.

Call waiting

If you subscribe to call waiting service with your local telephone service provider, you will hear a beep if someone calls while you are already on a call. Press ☎**PHONE/FLASH** to put your current call on hold and take the new call. You can press ☎**PHONE/FLASH** at any time to switch back and forth between calls.

Multiple handset use (not for model SL82118)

If a handset is already on a call and you'd like to join the call, press ☎**PHONE/FLASH** or ◀**SPEAKER** on another system handset.

Press ✎**OFF/CLEAR** or place the handset in the telephone base or charger to exit the call. The call will not be terminated until all handsets hang up.

ℹ *NOTE:* Only two system handsets can be used at the same time on an outside call.

Options while on calls

Mute

The mute function allows you to turn off the microphone. You can hear the caller, but the caller will not be able to hear you.

To mute the call:

- Press **DELETE/MUTE** to turn off the microphone. When mute is on, the handset screen will show **MUTED** for a few seconds and the **MUTE** icon will be shown until mute is turned off.

To un-mute the call:

- Press **DELETE/MUTE** again and resume speaking. When mute is turned off, **MICROPHONE ON** will display temporarily on the handset screen.

DELETE/MUTE
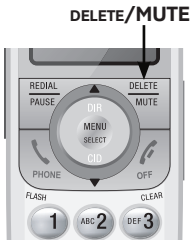
NOTE: You cannot press ✆ **OFF/CLEAR** to exit redial, directory or caller ID history without ending the call.

25

Chain dialing

This feature allows you to initiate a dialing sequence from numbers stored in the directory, caller ID history or redial list while you are on a call.

Chain dialing can be useful if you wish to access numbers other than phone numbers (such as bank account information or access codes) from the directory, caller ID history or redial list.

Directory

Press ⬆ **DIR** to review the directory. To dial the displayed number, press **MENU/SELECT**.

Caller ID history (call log)

Press ⬇ **CID** to review the caller ID history. To dial the displayed number, press **MENU/SELECT**.

Last number redial

Press **REDIAL/PAUSE** to display and dial the most recently dialed number. If you press **REDIAL/PAUSE** again within two seconds, the number will not be dialed.

INT

Intercom

Use the intercom feature for conversations between handsets. Unless additional handsets have been registered, this feature is not available on model SL82118.

You can buy additional accessory handsets (model SL80108) for this telephone base. Up to 12 handsets can be registered to the telephone base. The first nine handsets that you register will be named Handsets 1-9. Use the handset number to intercom and transfer calls.

Although the names for handsets 10-12 will appear in their displays as 10-12, when you intercom or transfer to one of them, you must use ***0** for Handset 10, ***1** for handset 11, and ***2** for Handset 12.
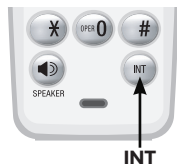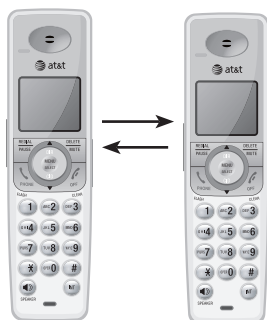
Model SL82218

1. Press **INT**. The screen will show **CALLING OTHER HANDSET**. The called handset will ring, and its screen will show **OTHER HANDSET IS CALLING**.

2. On the ringing handset, press ☎**PHONE/flash**, **INT**, ◄ϑ**SPEAKER**, or any dial pad key (0-9, * or #) to answer the intercom call.

Models SL82318/SL82418/SL82518/SL82558/ SL82658

1. Press **INT**. The screen will show **INTERCOM TO:**

2. Enter the handset number **1-9** or, for handsets **10**, **11** and **12**, enter ***0**, ***1** or ***2**, respectively. The display will show **CALLING HANDSET X**, with **X** being the handset number. The called handset will ring, and its screen will show **HANDSET X IS CALLING**.

3. On the ringing handset, press ☎**PHONE/flash**, **INT**, ◄ϑ**SPEAKER**, or any dial pad key (0-9, * or #) to answer the intercom call.

Intercom

To end the intercom call:

- Press ✆**OFF/CLEAR** or **INT** on either handset.

  -OR-

- Place either handset in the charger or telephone base.

🛈_NOTES_**:**

1. Before the intercom call is answered, you can cancel the intercom call by pressing ✆**OFF/CLEAR** or **INT** on the calling handset.

2. If the called handset is not answered within 100 seconds, or if it is in the directory or caller ID history mode, or on a call, or out of range, the calling handset will show the message **UNABLE TO CALL TRY AGAIN**.

3. Pressing ✆**OFF/CLEAR** or **DELETE/MUTE** will temporarily silence the intercom ringer.

4. You can buy additional accessory handsets, (SL80108). If there are a total of two handsets registered to the telephone base, the intercom feature will be the same as that of model SL82218. If there are more than two handsets registered to the telephone base, the intercom feature will be the same as that of models SL82318/SL82418/SL82518/SL82558/SL82658. If you want to intercom with the handset 10, 11 or 12, enter the handset number as ***0**, ***1** or ***2** respectively on the calling handset.

Call transfer using intercom

Use the intercom feature to transfer an outside call from one handset to another. Unless additional handsets have been registered, this feature is not available on model SL82118.

Model SL82218

1. When on an outside call, press **INT**. The outside call is automatically placed on hold. The transferring set's screen will show **CALLING OTHER HANDSET**. The called handset will ring, and its screen will show **OTHER HANDSET IS CALLING**.

2. On the ringing handset, press ☎**PHONE/FLASH**, **INT**, ◀�))**SPEAKER**, or any dial pad key (0-9, * or #) to answer the intercom call. You can now talk without the outside caller hearing the conversation.

3. Press ✏**OFF/CLEAR** on the transferring handset or place it in the telephone base or handset charger to complete the transfer. The transferring handset's screen will show **CALL TRANSFERED** and the other handset will automatically be connected to the outside call.

🛈*NOTES:*

1. Before the intercom call is answered, you can cancel the transfer and return to the outside call by pressing ✏**OFF/CLEAR**, ☎**PHONE/FLASH**, or **INT**.

2. If the called handset does not answer the intercom call within 100 seconds, is in directory or caller ID history mode or is or out of range, the transferring handset will show **UNABLE TO CALL TRY AGAIN** on its screen and will automatically return to the outside call.

3. You can switch between the intercom call and the outside call by pressing **INT** on the transferring handset. The display will alter between **INTERCOM** and **OUTSIDE CALL** to indicate which call is active.

4. You can end the intercom call and return to the outside call by pressing ☎**PHONE/FLASH** on the transferring handset.

5. If you register an accessory handset to your SL82118 (for a total of two handsets), call transfer using intercom will be the same as model SL82218.

INT

Call transfer using intercom

Models SL82318/SL82418/SL82518/SL82558/SL82658

1. While on an outside call, press **INT**. The screen will display **TRANSFER TO:**

2. Enter a handset number, **1**-**9** or ***0**-***2**. The transferring set's screen will show **CALLING HANDSET X**. The called handset will ring, and its screen will show **HANDSET X IS CALLING**.

3. On the ringing handset, press ✆**PHONE/FLASH**, **INT**, ◀))**SPEAKER**, or any dial pad key (0-9, * or #) to answer the intercom call. You can now talk without the outside caller hearing the conversation.

4. Press ✐**OFF/CLEAR** on the transferring handset or place it in the telephone base or handset charger to complete the transfer. The transferring handset's screen will show **CALL TRANSFERED** and the other handset will automatically be connected to the outside call.

ℹ*NOTES:*

1. Before the intercom call is answered, you can cancel the transfer and return to the outside call by pressing ✐**OFF/CLEAR**, ✆**PHONE/FLASH**, or **INT.**

2. If the called handset does not answer the intercom call within 100 seconds, is in directory or caller ID history mode or is or out of range, the transferring handset will show **UNABLE TO CALL TRY AGAIN** on its screen and will automatically return to the outside call.

3. You can switch between the intercom call and the outside call by pressing **INT** on the transferring handset. The display will change between **INTERCOM** and **OUTSIDE CALL** to indicate which call is active.

4. You can end the intercom call and return to the outside call by pressing ✆**PHONE/FLASH** on the transferring handset.

5. If you register two or more accessory handsets (for a total of three or more), the feature of call transfer using intercom will be the same as models SL82318/SL82418/SL82518/SL82558/SL82658. If you want to transfer the call to handset 10, 11 or 12, enter the handset number as ***0**, ***1** or ***2** respectively on the calling handset.

```
Robert Brown
888-883-2445
```

About the directory

Shared directory

The directory is stored in the telephone base, and is shared by all handsets. Changes made to the directory on any one handset will apply to all.

NOTE: Only one handset can review the directory at a time. If another handset attempts to enter the directory, the screen will display **NOT AVAILABLE AT THIS TIME**.

Capacity

The directory can store up to 50 entries, with a maximum of 15 alphanumeric characters (including spaces) for the names and 30 digits for the telephone numbers. A convenient search feature can help you find and dial numbers quickly (page 35).

If there are already 50 entries, the screen will display **LIST FULL**. You will not be able to store a new number until an existing one is deleted.

Exiting the directory

Press *OFF/CLEAR* to cancel an operation, back up to the previous menu, or exit the menu display. Press and hold *OFF/CLEAR* to return to the idle mode.

If you pause for too long while creating or reviewing an entry, the procedure will time out and you will have to begin again.

Creating directory entries

To create a new directory entry

>DIRECTORY
 CALL LOG

>REVIEW
 STORE

>STORE
 REVIEW

ENTER NUMBER
 888-883-2445_

1. Press **MENU/SELECT** when in idle mode to enter the feature menu.

2. Press **MENU/SELECT** again to enter **>DIRECTORY** menu.

3. Press (▲▼) **CID** to highlight **STORE**.

4. Press **MENU/SELECT**.

5. Enter the telephone number when prompted.

   • Use the dial pad to enter up to 30 digits.

     – Press (▲) **DIR /** (▼) **CID** to move the cursor to the right or left.

     – Press **DELETE/MUTE** to erase digits.

     – Press and hold **DELETE/MUTE** to erase all digits.

     – Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause.

   -OR-

   • Copy a number from redial by pressing **REDIAL/PAUSE** then press (▲) **DIR** or (▼) **CID** to locate the number to copy. Press **MENU/SELECT** to copy the number.

6. Press **MENU/SELECT** to save the number in the display.

   The display will show **ALREADY SAVED** if the number is already in the directory. The same number cannot be saved twice.

Creating directory entries

```
ENTER NAME
Robert Brown_
```

NOTE: The first letter of every word will be capitalized. The remaining letters in a word begin with lower case letters shown in the chart to the right.

```
Robert Brown
888-883-2445
```

7. Enter the name when prompted.

   • Use the dial pad to enter a name (up to 15 characters). Each time a key is pressed, the character on that key will be displayed. Additional key presses will produce other characters on that key. See the chart below.

      – Press ⬆ **DIR or** ⬇ **CID** to move the cursor to the right or left.

      – Press **DELETE/MUTE** to erase letters.

      – Press and hold **DELETE/MUTE** to erase all letters.

Dial Key	Characters by number of key presses								
	1	2	3	4	5	6	7	8	9
1	1	#	'	,	-	.	&		
2	A	B	C	2	a	b	c		
3	D	E	F	3	d	e	f		
4	G	H	I	4	g	h	i		
5	J	K	L	5	j	k	l		
6	M	N	O	6	m	n	o		
7	P	Q	R	S	7	p	q	r	s
8	T	U	V	8	t	u	v		
9	W	X	Y	Z	9	w	x	y	z
0	0								
*	*	?	!	/	(	)	@		
#	space								

8. Press **MENU/SELECT** to store your new directory entry. The name and the telephone number will then be shown on the screen. To change them later, see page 36.

DIR

Directory review

To review directory entries
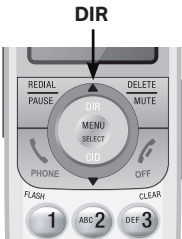
1. Press ⬒ **DIR** when in idle mode to display the first entry in the directory. **DIRECTORY EMPTY** will be displayed if there are no directory entries.
   -OR-
   You can also display the first entry in the directory by pressing **MENU/SELECT** twice, then pressing **MENU/SELECT** again to choose >**REVIEW**.

2. Press ⬒ **DIR** or ⬓ **CID** to browse through the directory. Entries will be displayed alphabetically by the first letter in the name.

Directory search

To search by name

DIR
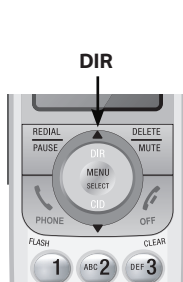
1. Press (▲▼) **DIR** when in idle mode to display the first listing in the directory. **DIRECTORY EMPTY** will be displayed if there are no directory entries.

2. When a name entry is displayed, press the dial pad keys (2-9) to start a name search.

   The directory will display the first name beginning with the first letter associated with the dial pad key if there is an entry in the directory that begins with that letter.

3. To see other names that start with the letters on the same dial pad key, keep pressing the key. The names will be shown in alphabetical order.

For example, if you have the names **Jennifer**, **Jessie**, **Kevin** and **Linda** in your directory:

• If you press **5 (JKL)** once, you will see **Jennifer**.
• If you press **5 (JKL)** twice, you will see **Jessie**.
• If you press **5 (JKL)** three times, you will see **Kevin**.
• If you press **5 (JKL)** four times, you will see **Linda**.
• If you press **5 (JKL)** five times, you will see **Jennifer** again.

ℹ*NOTES:*

1. If there is no name matching the first letter of the key you press, you will see a name that matches the second letter of the key.

2. If you press a key (2-9) and no name starts with the letters on that key, the directory will show the entry that matches the next letter in the directory.

35

To dial, delete or edit entries

To dial, delete or edit a directory entry (name and number), the entry must be displayed on the handset. Use the directory search or review (pages 34-35) to display an entry.

Display dial

To dial a displayed number from the directory, press ☎**PHONE/FLASH** or ◀**SPEAKER**.

To delete an entry

When a directory entry is displayed, press **DELETE/MUTE** to delete the displayed entry from the directory. Once deleted, an entry cannot be retrieved.

To edit an entry

When a directory entry is displayed:

1. Press **MENU/SELECT** to modify the entry. You will be prompted to **EDIT NUMBER**.

   • Press the dial pad keys to add digits.

   • Press **DELETE/MUTE** to erase digits.

   • Press ⬆ **DIR** or ⬇ **CID** to move the cursor.

   • Press and hold **REDIAL/PAUSE** to add a three-second pause if desired.

   • Press **REDIAL/PAUSE**, then ⬆ **DIR** or ⬇ **CID** to scroll to a previously dialed number. Press **MENU/SELECT** to add the redial number to the entry.

2. Press **MENU/SELECT**. You will be prompted to **EDIT NAME.**

   • Press the dial pad keys to add characters (page 33).

   • Press **DELETE/MUTE** to erase characters.

   • Press ⬆ **DIR** or ⬇ **CID** to move the cursor.

3. Press **MENU/SELECT** to confirm.

Andrew
888-490-2005

EDIT NUMBER
888-883-2445▮

EDIT NAME
Andy▮

Andy
888-883-2445

36

CHRISTINE SMITH
888-722-7702
                  NEW
10:01^AM 11/23

Caller ID operation

This product supports caller ID services provided by most local telephone service companies. Depending on your service subscription, you may see the caller's number, or the caller's name and number which are sent by the telephone company after the first or second ring. Caller ID allows you to see the name, number, date and time of calls.

Information about caller ID with call waiting

Caller ID with call waiting lets you see the name and telephone number of the caller before answering the telephone, even while on another call.

It may be necessary to change your telephone service to use this feature. Contact your telephone company if:

• You have both caller ID and call waiting, but as separate services (you may need to combine these services).
• You have only caller ID service, or only call waiting service.
• You don't subscribe to caller ID or call waiting services.

There are fees for caller ID services. In addition, services may not be available in all areas.

Depending on your service, you may see the caller's phone number or the caller's name and number.

This product can provide information only if both you and the caller are in areas offering caller ID service and if both telephone companies use compatible equipment. The time and date are sent by the telephone company along with the call information.

NOTE: You can use this product with regular caller ID service, or you can use this product's other features without subscribing to either caller ID or combined caller ID with call waiting service.

Caller ID operation

How the caller ID history (call log) works

The caller ID history stores information about the last 50 incoming calls. Review the caller ID history to find out who called, to easily return the call, or to copy the caller's name and number into your directory.

The phone deletes the earliest entry when the log is full to make room for new calls.

If you answer a call before the information appears on the screen, it will not be saved in the caller ID history.

The caller ID history is stored in the telephone base, and is shared by all handsets. Changes made on any one handset will be reflected in all.

NOTE: Only one handset can review the caller ID history at a time. If another handset attempts to enter the directory or caller ID history, it will display **NOT AVAILABLE AT THIS TIME**.

Caller's name

Caller's number

Appears when the call is missed and un-reviewed

Date of call

Time of call

RING!

Chris
888-722-7702
NEW
10:01^AM 11/23

REDIAL PAUSE ▲ DELETE MUTE

DIR

MENU
SELECT

CID

PHONE OFF

FLASH ▼ CLEAR

1 ABC 2 DEF 3

GHI 4 JKL 5 MNO 6

PQRS 7 TUV 8 WXYZ 9

* OPER 0 #

🔊 INT

SPEAKER

HANDSET 1
6 MISSED CALLS

Robert Brown
888-883-2445
NEW
10:31^AM 11/23
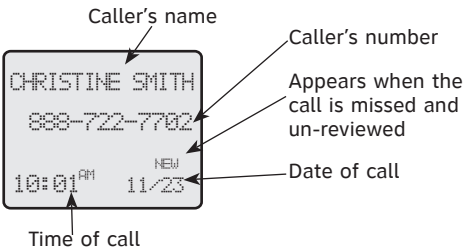
Caller ID operation

Memory match

If the incoming telephone number exactly matches a telephone number in your directory, the name that appears on the screen will match the corresponding name in your directory.

For example, if Christine Smith calls, her name will appear as **Chris** if this is how you entered it into your directory.

🛈 *NOTE:* The number shown by your caller ID will be in the format sent by the phone company. The phone company usually delivers ten-digit phone numbers (area code plus phone number). If the telephone number of the caller does not exactly match a number in your directory, the name will appear as it is delivered by the phone company. For example if the phone company includes the area code and the directory number does not, the name will appear as delivered by the phone company.

Missed (new) calls indicator

When a handset is in idle mode and has calls that have not been reviewed, its screen will show **XX MISSED CALLS**.

All entries which have not been reviewed will be counted as missed calls when the phone is idle. Each time an entry in the caller ID history marked **NEW** is reviewed, the number of missed calls decreases by one.

If you have too many missed calls and you do not want to review them one by one, but you still want to keep them in the caller ID history, you can press and hold ✆**OFF/CLEAR** for four seconds when the handset is idle. All the entries in the caller ID history will be considered old (have been reviewed), and the missed calls counter is reset to 0.

```
HANDSET 1
6 MISSED CALLS
```


CID

```
Robert Brown
888-883-2445
                NEW
10:31 AM   11/23
```

```
Charlie Johnson
800-222-3111
                NEW
10:21 AM   11/23
```
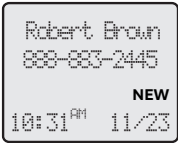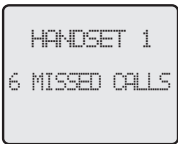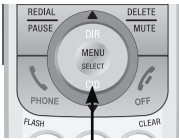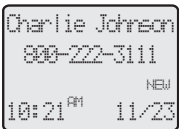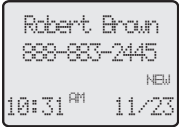
The various dialing options are:

```
      883-2445
  888-883-2445
1-888-883-2445
    1-883-2445
```
Press **#**

```
      883-2445
    1-883-2445
```

```
  888-883-2445
1-888-883-2445
```
Press **1**

NOTES:

1. You may need to change how a caller ID number will be dialed if the entry is not displayed in the correct format. Caller ID numbers may appear with an area code which may not be required for local calls, or without a 1 which may be needed for long distance calls.

2. If neither the name nor number is provided, **UNABLE TO SAVE** will be displayed.

To review the caller ID history

To review the caller ID history

1. Press ⬇ **CID** to review the caller ID history in reverse chronological order starting with the most recent call.
   -OR-
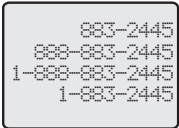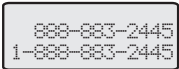   You can also review the caller ID history by pressing **MENU/SELECT**, and using ⬇ **DIR** or ⬇ **CID** to scroll to **>CALL LOG**, then press **MENU/SELECT**.

2. Press ⬆ **DIR** or ⬇ **CID** to scroll through the list as shown on the left.

To dial from the caller ID history

While reviewing an entry in the caller ID history:

• Press **PHONE/FLASH** or **SPEAKER** to call the number as it is displayed in the caller ID history.
  -OR-

• Press **#** repeatedly to display different dialing options for local and long distance numbers before dialing or saving the telephone number in the directory. See the example on the left.

  You may also press **1** repeatedly to add or remove a 1 in front of the telephone number before dialing or saving the telephone number in the directory. See the examples on the left.

  When the number displayed is in the correct format for dialing, press **PHONE/FLASH** or **SPEAKER** to call the number.

Other options

• Press **DELETE/MUTE** to delete the displayed entry from the caller ID history.

• With an entry from the caller ID history is displayed, underline press and hold **DELETE/MUTE** to delete all entries from the caller ID history. When the screen displays **DELETE ALL CALLS**, press **MENU/SELECT** to clear the caller ID history of all entries, or press **OFF/CLEAR** to exit and leave all entries in the caller ID history intact.

• Press **MENU/SELECT** to copy the entry into your directory. You can edit the name and the number (page 36).

• Press **OFF/CLEAR** to exit the caller ID history.

About the answering system

Answering system and voicemail

Your telephone has both a digital answering system and voicemail indication. Voicemail is offered by your telephone service provider (fees may apply). Your telephone's answering system and voicemail indication are independent features. Each alerts you to new messages differently. For more information on the voicemail indicators, see page 19. To listen to your voicemail, you typically dial an access number provided by your telephone company, followed by a security code or PIN. To listen to messages recorded on your digital answering system, press ▶/■ **PLAY/STOP** button on the telephone base.

If you subscribe to caller ID/call waiting service through your telephone service provider, you can use your telephone answering system and voicemail together. Set your answering system to answer calls at least two rings earlier than your voicemail is set to answer. For example, set your voicemail to answer calls after six rings and set you answering system to answer after four rings. Some voicemail providers may program the delay before answering calls in seconds instead of rings; in this case allow six seconds per ring when determining the appropriate setting. By doing this, if you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

About the answering system

The answering system can record up to 99 messages, depending on the length of each message. Individual messages can be up to four minutes, and the maximum recording time is 14 minutes. Messages will remain available for replay until you delete them.

When there are new messages (including memos) on the answering system, the number of messages stored will flash in the message counter.

If **F** is flashing in the message counter, the memory is full. You will have to delete some messages before new ones can be recorded.

To play the answering system messages, press ▶/■ **PLAY/STOP.** Press **VOLUME ▼▲** to adjust the playback volume when playing messages.

Voice prompts

The system provides voice prompts to guide you through setup.

Day & time announcement

Before playing each message, the answering system announces the day and time the message was received.

If you subscribe to caller ID service from your local telephone company, the time will automatically be set with every incoming call. You must set the year so that the day of the week can be calculated from the caller ID information.

To check day & time

You can press **CLOCK** when the system is idle to hear the current day and time.

If you do not hear the correct time, day, and year, follow the steps below.

To set day & time

Follow the steps below to set the year, time and day, so the day and time are correct. Each time you press ▶▶**SKIP** or ◀◀**REPEAT**, the year, hour, minute or day is adjusted by one. Press and hold ▶▶**SKIP** or ◀◀**REPEAT** to adjust the minutes or year by increments of ten. When you hear the correct setting, press **CLOCK** to move to the next setting.

1. Press **CLOCK.** The system will announce the current clock setting, and then announce "*To set the clock, press CLOCK.*"

2. Press **CLOCK.** The system will announce the current year setting, and then announce *"To change the year, press SKIP or REPEAT. To change the hour, press CLOCK."*

3. Press **CLOCK.** The system will announce the current hour setting, and then announce *"To change the hour, press SKIP or REPEAT. To change the minute, press CLOCK."*

4. Press **CLOCK.** The system will announce the current minute setting, and then announce *"To change the minute, press SKIP or REPEAT. To change the day, press CLOCK."*

5. Press **CLOCK.** The system will announce the current day setting, and then announce *"To change the day, press SKIP or REPEAT. Press CLOCK when you are done."*

6. Press **CLOCK.** The system announces the current clock setting.

NOTE: If the clock is not set when a message is recorded, the system will announce *"Time and day not set"* before the message is played.