

Handset settings

Home area code



If you dial seven digits to make a local call (no area code required), program your area code into the telephone as the home area code. After setting, if you receive a call from within your home area code, the caller ID history will only display the seven digits of the telephone number.

1. Press **MENU/SELECT** in the idle mode to enter the handset main menu.
2. Use **DIR** / **CID** to scroll to **>HOME AREA CODE**, then press **MENU/SELECT**.
3. Press the dial pad keys to enter a three-digit home area code. Press **DELETE/MUTE** to delete digit while entering.
4. Press **MENU/SELECT** to save and return to the main menu.



NOTE: If, in the future, your telephone service provider requires you to dial 10 digits to make a local call (area code + phone number), re-program the home area code by following the steps above. With the home area code displayed, press and hold **DELETE/MUTE** to remove the contents. The home area code will now be restored to its default setting of _ _ _.

Temporary ringer silencing



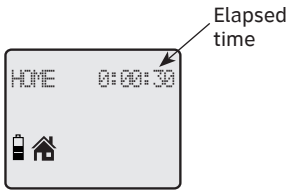
DELETE/MUTE

OFF/CLEAR

Press **OFF/CLEAR** or **DELETE/MUTE** while the telephone is ringing to silence the ringer temporarily. This will silence the ringer without disconnecting the call. The next incoming call will ring normally at the preset volume.



NOTE: Each handset will ring when there is an incoming call unless the ringer volume is turned off. Pressing **OFF/CLEAR** or **DELETE/MUTE** on one handset will only silence the ringer of that particular handset.



NOTE: Pressing **HOME/FLASH** to access services from your local telephone service provider will not affect the elapsed time.

Handset operation

Making a HOME call

To make a **HOME** call:

- Press **HOME/FLASH** or **SPEAKER**, then enter the telephone number.
- OR-
- Enter the telephone number, then press **HOME/FLASH** or **SPEAKER**. Press **DELETE/MUTE** or **OFF/CLEAR** to make corrections when entering the phone number.

To end a **HOME** call:

- Press **OFF/CLEAR** or return the handset to the telephone base or charger.

Answering a HOME call

To answer a **HOME** call:

- Press **HOME/FLASH** or **SPEAKER**.

To end a **HOME** call:

- Press **OFF/CLEAR** or return the handset to the telephone base or charger.


Call waiting on the HOME line

If you subscribe to call waiting service with your local telephone service provider, you will hear a beep if someone calls while you are already on a call.



Press **HOME/FLASH** to put your current call on hold and take the new call. You can press **HOME/FLASH** at any time to switch back and forth between calls.

Handset operation


Receive a CELLULAR call while on a HOME call

While on a **HOME** call and there is an incoming **CELLULAR** call,  **CELLULAR** on the handset will flash and you will hear a short beep.

To answer the incoming **CELLULAR** call:

- Press  **CELLULAR** on the handset. The **HOME** call will automatically be placed on hold and  **HOME/FLASH** will start flashing.

To end the **CELLULAR** call:

- Press  **OFF/CLEAR** on the handset. The **HOME** line will still be on hold. **HOME LINE HELD** will appear on the screen display.

To resume the **HOME** call already on hold:

- Press  **HOME/FLASH** on the handset.





NOTE: If you have voicemail service active on your cellular phone, and you do not answer the incoming **CELLULAR** call, the call will be answered by your cellular phone's voicemail. Contact your cellular service provider for more information about voicemail service.


Handset operation

Making a **CELLULAR** call

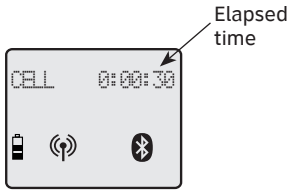
To make a **CELLULAR** call:

- Enter the telephone number (pre-dial mode), then press  **CELLULAR**. Press **DELETE/MUTE** or  **OFF/CLEAR** to make corrections when entering the phone number.

To end a **CELLULAR** call:

- Press  **OFF/CLEAR** or return the handset to the telephone base or charger.

The screen displays the elapsed time as you talk (in hours, minutes and seconds).




Answering a **CELLULAR** call

To answer a **CELLULAR** call:



- Press  **CELLULAR** or  **SPEAKER**.

To end a **CELLULAR** call:

- Press  **OFF/CLEAR** or return the handset to the telephone base or charger.


Call waiting on the **CELLULAR** line

If you subscribe to call waiting service provided by your cellular service provider, you will hear one or more beeps if you have an incoming **CELLULAR** call while already on a call.



Press  **CELLULAR** to put your current call on hold and take the new call. You can press  **CELLULAR** at any time to switch back and forth between calls.

Handset operation


Receive a HOME call while on a CELLULAR call

While on a **CELLULAR** call and there is an incoming **HOME** call,  **HOME/FLASH** will flash on the handset and you will hear a short beep.

To answer the incoming **HOME** call:

- Press  **HOME/FLASH** on the handset. The **CELLULAR** line call will automatically be placed on hold and  **CELLULAR** will start flashing.

To end the **HOME** call:

- Press  **OFF/CLEAR** on the handset. The **CELLULAR** line will still be on hold. **CELL LINE HELD** will appear on the display.

To resume the **CELLULAR** call on hold:

- Press  **CELLULAR** on the handset.



NOTE: If the answering system is on and you do not answer an incoming **HOME** call while on the **CELLULAR** line, the incoming **HOME** line call will be answered by the answering system.

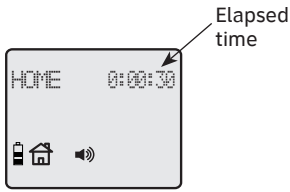
Handset operation

Handset speakerphone

During a call, you can press **SPEAKER** to alternate between hands-free speakerphone and normal handset use. Press **OFF/CLEAR** to hang up.



NOTE: The speakerphone is disabled when the battery is low. However, if the handset enters low battery mode while you are using the speakerphone, the call will remain in speakerphone mode until you hang up.



Last number redial

To view the five most recently dialed numbers:

- Press **REDIAL/PAUSE** to display the most recently called number (up to 30 digits).
- Press **DIR / CID** or **REDIAL/PAUSE** repeatedly to view up to five recently called numbers.

The handset will beep twice at the beginning and at the end of the list.

Press **OFF/CLEAR** to exit.

To redial a number:

- Press **HOME/FLASH** or **SPEAKER** to dial the displayed number from the **HOME** line.
- OR-
- Press **CELLULAR** to dial the displayed number from the **CELLULAR** line.
- OR-
- Press **HOME/FLASH** or **SPEAKER**, then **REDIAL/PAUSE** to call the most recently called number (up to 30 digits).

While reviewing the redial memory, press **DELETE/MUTE** to delete the displayed number.

Handset operation

Handset locator



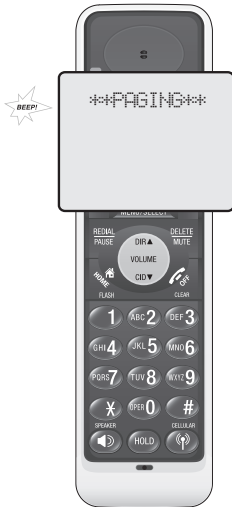
The handset locator feature is useful if you misplace a handset(s).

To start the paging tone:

- Press **HANDSET LOCATOR** at the telephone base. This starts the paging tone on the handset(s) for 60 seconds.



NOTE: When paging, if you press **OFF/CLEAR** or **DELETE/MUTE** on a handset, the ringer of the handset will be silent but the handset locator feature will not be cancelled.



To stop the paging tone:

- Press **HOME/FLASH**, **SPEAKER**, or any dial pad key (0-9, *, or #) on the handset(s),
–OR–
- Press **HANDSET LOCATOR** on the telephone base.



NOTE: The handset ringer volume also determines the level of the paging tone. If the handset ringer volume level is set to off, that handset will be silent for all calls and paging (page 21).



Options while on calls

Volume control



Volume control

To adjust the listening volume on a handset:

Press  **DIR** /  **CID** to adjust the listening volume when on a call. Each press of the button increases or decreases the volume level by one increment.





NOTES:


1. All volume settings (handset and speakerphone) are independent.
2. When the volume reaches the minimum or maximum setting, you will hear two beeps.


Multiple handset use

You can conference with another system handset while you are on a **HOME** or **CELLULAR** call. However, you cannot conference between a **HOME** call and a **CELLULAR** call. A maximum of two handsets can be used on an outside call.

If a handset is already on a **HOME** call and you would like to join the call, press  **HOME/FLASH** or  **SPEAKER** on another system handset.

-OR-

If a handset is already on a **CELLULAR** call and you would like to join the call, press  **CELLULAR** on another system handset

Press  **OFF/CLEAR** or place the handset in the telephone base or charger to end the call. The call will not be terminated until all handsets hang up.



NOTE: A maximum of four handsets can be used at a time. When two handsets are being used on either the **HOME** or **CELLULAR** call, the other two handsets in the system can be used for a call on the line that is not being used.

Options while on calls

Mute

The mute function allows you to turn off the microphone. You can hear the caller, but the caller will not be able to hear you.

To mute a call:

- Press **DELETE/MUTE** to turn off the microphone. When mute is on, the handset screen will show **MUTED** for a few seconds and the **MUTE** icon will be shown until mute is turned off.

To un-mute a call:

- Press **DELETE/MUTE** again and resume speaking. When mute is turned off, **MICROPHONE ON** will display temporarily on the handset screen.




Options while on calls

Hold

You can place a **HOME** or **CELLULAR** call on hold. If the call is not retrieved in one minute, it will be disconnected.


To place a **HOME** call on hold:

- Press the **HOLD** key on the handset. **HOME LINE HELD** will appear on the display and  **HOME/FLASH** will flash.

To resume a **HOME** call which is on hold:

- Press  **HOME/FLASH** again.

To place a **CELLULAR** call on hold:

- Press the **HOLD** key on the handset. **CELL LINE HELD** will appear on the display and  **CELLULAR** will flash.

To resume a **CELLULAR** call which is on hold:

- Press the  **CELLULAR** key again.





NOTES:

1. You cannot edit a directory entry while you are on a call. For more details about the directory, see page 40.
2. You cannot copy a caller ID entry into the directory while you are on a call. For more details about the caller ID history, see page 46.
3. While on a call, only the most recently called number can be reviewed, and erasing the entry is not allowed. For more details about the redial memory, see page 30.
4. Press and hold **OFF/CLEAR** to exit redial, directory or caller ID history when you are on a call.

Chain dialing

This feature allows you to initiate a dialing sequence from numbers stored in the directory, caller ID history or redial list while you are on a call.

Chain dialing can be useful if you wish to access numbers other than phone numbers (such as bank account information or access codes) from the directory, caller ID history or redial list.

Directory

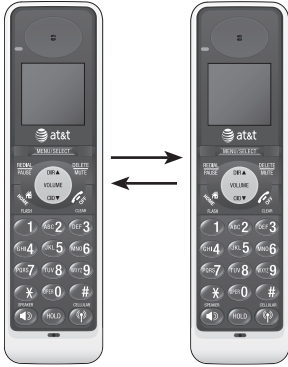
1. Press **MENU/SELECT** twice.
2. Press **DIR** / **CID** to scroll to the desired number.
3. Press **MENU/SELECT** to dial the displayed number.

Caller ID history (call log)

1. Press **MENU/SELECT**.
2. Press **DIR** / **CID** to scroll to **>CALL LOG**.
3. Press **MENU/SELECT**.
4. Press **DIR** / **CID** to scroll to the desired number.
5. Press **MENU/SELECT** to dial the displayed number.

Last number redial

Press **REDIAL/PAUSE** to display and dial the most recently dialed number. If you press **REDIAL/PAUSE** again within two seconds, the number will not be dialed.



i **NOTES:**

1. Before the intercom call is answered, you can cancel the intercom call by pressing **OFF/CLEAR** on the calling handset.
2. If the called handset is not answered within 100 seconds, or if it is in the directory or caller ID history mode, or on a call, or out of range, the calling handset will show the message **UNABLE TO CALL TRY AGAIN**.
3. Pressing **OFF/CLEAR** or **DELETE/MUTE** will temporarily silence the intercom ringer.

Intercom

Use the intercom feature for conversations between handsets.

Model TL92278 (no additional handsets registered)

1. Press **MENU/SELECT** when in idle mode to enter the feature menu.
2. Use **DIR** / **CID** to scroll to **>INTERCOM**, then press **MENU/SELECT**.
3. The screen will show **CALLING OTHER HANDSET**. The called handset will ring, and its screen will show **OTHER HANDSET IS CALLING**.
4. On the ringing handset, press **HOME/FLASH** or **SPEAKER** to answer the intercom call.

To end the intercom call:

- Press **OFF/CLEAR** on either handset.
- OR-
- Place either handset in the charger or telephone base.



NOTES:

1. Before the intercom call is answered, you can cancel the intercom call by pressing **OFF/CLEAR** on the calling handset.
2. If the called handset is not answered within 100 seconds, or if it is in the directory or caller ID history mode, or on a call, or out of range, the calling handset will show the message **UNABLE TO CALL TRY AGAIN**.
3. Pressing **OFF/CLEAR** or **DELETE/MUTE** will temporarily silence the intercom ringer.
4. A maximum of four handsets can be used at a time. When two handsets are being used on an intercom call, the other two handsets in the system can be used for a call on either the **HOME** or **CELLULAR** line.

Intercom

You can buy additional expansion handsets (model AT&T TL90078) for this telephone base. Up to 12 handsets can be registered to the telephone base.

The first nine handsets that you register will be named Handsets 1-9. Use the handset number to intercom and transfer calls.

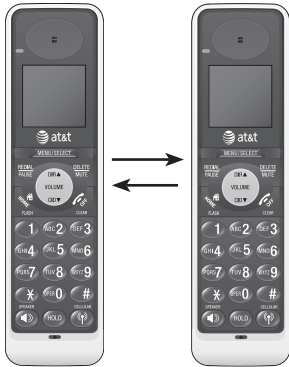
Although the names for handsets 10-12 will appear in their displays as 10-12, when you intercom or transfer to one of them, you must use ***0** for Handset 10, ***1** for handset 11, and ***2** for Handset 12.

Models TL92278/TL92328/TL92378 (three handsets system)

1. Press **MENU/SELECT** when in idle mode to enter the feature menu.
2. Use **DIR** / **CID** to scroll to **>INTERCOM**, then press **MENU/SELECT**. The screen will show **INTERCOM TO:**
3. Enter the handset number **1-9** or, for handsets **10, 11** and **12**, enter ***0, *1** or ***2**, respectively. The display will show **CALLING HANDSET X**, with **X** being the handset number. The called handset will ring, and its screen will show **HANDSET X IS CALLING**.
4. On the ringing handset, press **HOME/FLASH** or **SPEAKER** to answer the intercom call.

To end the intercom call:

- Press **OFF/CLEAR** on either handset.
- OR-
- Place either handset in the charger or telephone base.



Call transfer using intercom

Use the intercom feature to transfer an outside call to another system handset.

Model TL92218 (two handsets system)

1. When on an outside call, press **MENU/SELECT** to enter the feature menu.
2. Use **DIR** / **CID** to scroll to **>TRANSFER**, then press **MENU/SELECT**. The outside call is automatically placed on hold. The transferring handset's screen will show **CALLING OTHER HANDSET**. The called handset will ring, and its screen will show **OTHER HANDSET IS CALLING**.
3. On the ringing handset, press **HOME/FLASH** or **SPEAKER** to answer the intercom call. You can now talk without the outside caller hearing the conversation.
4. Press **OFF/CLEAR** on the transferring handset or place it in the telephone base or handset charger to complete the transfer. The transferring handset's screen will show **CALL TRANSFERED** and the other handset will automatically be connected to the outside call.



NOTES:

1. Before the intercom call is answered, you can cancel the transfer and return to the outside call by pressing and holding **OFF/CLEAR**.
2. If the called handset does not answer the intercom call within 100 seconds, is in directory or caller ID history mode, is on a call, or is out of range, the transferring handset will show **UNABLE TO CALL TRY AGAIN** on its screen and will automatically return to the outside call.
3. You can end the intercom call and return to the outside call by pressing **HOME/FLASH** or **CELLULAR** (depending on which call is being transferred) on the transferring handset, or pressing **OFF/CLEAR** on the called handset.

-OR-

Press **HOME/FLASH** or **CELLULAR** (depending on which call is being transferred) on the called handset to let both parties conference with the external line.

Call transfer using intercom

Models TL92278/TL92328/TL92378 (three or more handsets)



NOTES:

1. Before the intercom call is answered, you can cancel the transfer and return to the outside call by pressing and holding **OFF/CLEAR**.
2. If the called handset does not answer the intercom call within 100 seconds, is in directory or caller ID history mode, is on a call, or is out of range, the transferring handset will show **UNABLE TO CALL TRY AGAIN** on its screen and will automatically return to the outside call.
3. You can end the intercom call and return to the outside call by pressing the **HOME/FLASH** or **CELLULAR** (depending on which call is being transferred) on the transferring handset, or pressing **OFF/CLEAR** on the called handset.

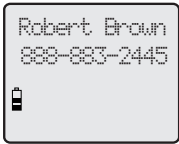
1. When on an outside call, press **MENU/SELECT** to enter the feature menu.
2. Use **DIR / CID** to scroll to **>TRANSFER**, then press **MENU/SELECT**. The screen will show **INTERCOM TO:**
3. Enter the handset number **1-9** or, for handsets **10, 11** and **12**, enter ***0, *1** or ***2**, respectively. The display will show **CALLING HANDSET X**, with **X** being the handset number. The called handset will ring, and its screen will show **HANDSET X IS CALLING**.
4. On the ringing handset, press **HOME/FLASH** or **SPEAKER** to answer the intercom call. You can now talk without the outside caller hearing the conversation.
5. Press **OFF/CLEAR** on the transferring handset or place it in the telephone base or handset charger to complete the transfer. The transferring handset's screen will show **CALL TRANSFERRED** and the other handset will automatically be connected to the outside call.

-OR-

Press **HOME/FLASH** or **CELLULAR** (depending on which call is being transferred) on the destination handset to let both parties conference with the external line.

About the directory

Shared directory



The directory is stored in the telephone base, and is shared by all handsets. Changes made to the directory on any one handset will apply to all.



NOTE: Only one handset can review the directory at a time. If another handset attempts to enter the directory, the screen will display **NOT AVAILABLE AT THIS TIME**.

Capacity

The directory can store up to 50 entries, with a maximum of 15 alphanumeric characters (including spaces) for the names and 30 digits for the telephone numbers. A convenient search feature can help you find and dial numbers quickly (page 44).

If there are already 50 entries, the screen will display **LIST FULL**. You will not be able to store a new number until an existing one is deleted.

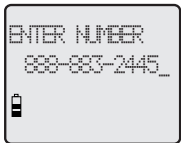
Exiting the directory





Press **OFF/CLEAR** to cancel an operation, back up to the previous menu, or exit the menu display. Press and hold **OFF/CLEAR** to return to the idle mode.

If you pause for too long while creating or reviewing an entry, the procedure will time out and you will have to begin again.



Creating directory entries

To create a new directory entry



1. Press **MENU/SELECT** when in idle mode to enter the feature menu.
2. Press **MENU/SELECT** again to enter **>DIRECTORY** menu.
3. Press  **DIR** or  **CID** to highlight **STORE**.
4. Press **MENU/SELECT**.
5. Enter the telephone number when prompted.
 - Use the dial pad to enter up to 30 digits.
 - Press  **DIR** /  **CID** to move the cursor to the right or left.
 - Press **DELETE/MUTE** to erase digits.
 - Press and hold **DELETE/MUTE** to erase all digits.
 - Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause.

-OR-

- Copy a number from redial by pressing **REDIAL/PAUSE** then press  **DIR** or  **CID**, or pressing **REDIAL/PAUSE** repeatedly to locate the number to copy. Press **MENU/ SELECT** to copy the number.
6. Press **MENU/SELECT** to save the number in the display.

The display will show **ALREADY SAVED** if the number is already in the directory. The same number cannot be saved twice.



Creating directory entries

7. Enter the name when prompted.

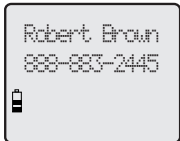


NOTE: The first letter of every word will be capitalized. The remaining letters in a word begin with lower case letters shown in the chart to the right.

- Use the dial pad to enter a name (up to 15 characters). Each time a key is pressed, the character on that key will be displayed. Additional key presses will produce other characters on that key. See the chart below.

- Press  **DIR** or  **CID** to move the cursor to the right or left.
- Press **DELETE/MUTE** to erase letters.
- Press and hold **DELETE/MUTE** to erase all letters.

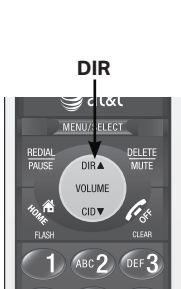
Dial Key	Characters by number of key presses								
	1	2	3	4	5	6	7	8	9
1	1	#	'	.	-	.	&		
2	A	B	C	2	a	b	c		
3	D	E	F	3	d	e	f		
4	G	H	I	4	g	h	i		
5	J	K	L	5	j	k	l		
6	M	N	O	6	m	n	o		
7	P	Q	R	S	7	p	q	r	s
8	T	U	V	8	t	u	v		
9	W	X	Y	Z	9	w	x	y	z
0	0								
*	*	?	!	/	()	@			
#	space								




8. Press **MENU/SELECT** to store your new directory entry. The name and the telephone number will then be shown on the screen. To change them later, see page 45.

Directory review

To review directory entries



1. Press  **DIR** when in idle mode to display the first entry in the directory. **DIRECTORY EMPTY** will be displayed if there are no directory entries.

-OR-


You can also display the first entry in the directory by pressing **MENU/SELECT** twice, then pressing **MENU/SELECT** again to choose **>REVIEW**.

2. Press  **DIR** or  **CID** to browse through the directory. Entries will be displayed alphabetically by the first letter in the name.

Directory search

To search by name



1. Press  **DIR** when in idle mode to display the first listing in the directory. **DIRECTORY EMPTY** will be displayed if there are no directory entries.
2. When a name entry is displayed, press the dial pad keys (2-9) to start a name search.

The directory will display the first name beginning with the first letter associated with the dial pad key if there is an entry in the directory that begins with that letter.

3. To see other names that start with the letters on the same dial pad key, keep pressing the key. The names will be shown in alphabetical order.

For example, if you have the names **Jennifer**, **Jessie**, **Kevin** and **Linda** in your directory:

- If you press **5 (JKL)** once, you will see **Jennifer**.
- If you press **5 (JKL)** twice, you will see **Jessie**.
- If you press **5 (JKL)** three times, you will see **Kevin**.
- If you press **5 (JKL)** four times, you will see **Linda**.
- If you press **5 (JKL)** five times, you will see **Jennifer** again.



NOTES:

1. If there is no name matching the first letter of the key you press, you will see a name that matches the following letters of the key.
2. If you press a key (2-9) and no name starts with the letters on that key, the directory will show the entry that matches the next letter in the directory.

To dial, delete or edit entries

To dial, delete or edit a directory entry (name and number), the entry must be displayed on the handset. Use the directory search or review (pages 43-44) to display an entry.

Display dial

To dial a displayed number from the directory, press **HOME/FLASH** or **SPEAKER** to dial from the **HOME** line; or press **CELLULAR** to dial from the **CELLULAR** line.

To delete an entry

When a directory entry is displayed, press **DELETE/MUTE** to delete the displayed entry from the directory. Once deleted, an entry cannot be retrieved.

To edit an entry

When a directory entry is displayed:

1. Press **MENU/SELECT** to modify the entry. You will be prompted to **EDIT NUMBER**.
 - Press the dial pad keys to add digits.
 - Press **DELETE/MUTE** to erase digits.
 - Press **DIR** or **CID** to move the cursor to the right or left.
 - Press and hold **REDIAL/PAUSE** to add a three-second pause if desired.
 - Copy a number from redial by pressing **REDIAL/PAUSE** then press **DIR** or **CID**, or pressing **REDIAL/PAUSE** repeatedly to locate the number to copy. Press **MENU/ SELECT** to copy the number.
2. Press **MENU/SELECT**. You will be prompted to **EDIT NAME**.
 - Press the dial pad keys to add characters (page 42).
 - Press **DELETE/MUTE** to erase characters.
 - Press **DIR** or **CID** to move the cursor to the right or left.
3. Press **MENU/SELECT** to confirm.



Caller ID operation



This product supports caller ID services provided by most local telephone service companies. Depending on your service subscription, you may see the caller's number, or the caller's name and number which are sent by the telephone company after the first or second ring. Caller ID from the **HOME** line allows you to see the name, number, date and time of the incoming call. However, caller ID from the **CELLULAR** line only shows the number of the incoming call; date and time of the call will not be shown.

Caller ID with call waiting lets you see the name and telephone number of the caller before answering the telephone, even when on another call. For incoming **HOME** call, the time and date will also be sent by the telephone service provider along with the caller ID information. For incoming **CELLULAR** call, only the caller's number will be provided. These services are available only if both you and the caller are in areas offering caller ID service, and if both telephone companies use compatible equipment.



NOTE: You can use this product with regular caller ID service, or you can use this product's other features without subscribing to either caller ID or combined caller ID with call waiting service.

Contact your local telephone company and cellular service provider if:

- You have both caller ID and call waiting, but as separate services (you may need to combine these services).
- You have only caller ID service, or only call waiting service.
- You don't subscribe to any caller ID or call waiting services.

You can use this product with regular caller ID service, or you can use this product's other features without subscribing to either caller ID or combined caller ID with call waiting service.

Caller ID operation

Caller ID history information



If you subscribe to caller ID services, provided by your local telephone company and/or cellular service provider, the caller ID history stores information about the last 50 incoming calls for both the **HOME** and **CELLULAR** lines.

Although the caller ID history records the caller ID information of both lines, the **CELLULAR** line caller ID entries only provide the incoming telephone number. The Bluetooth name of the cellular phone will also appear. However, if the number on the incoming **CELLULAR** call matches a number in the directory, the name will be retrieved from the matched directory entry.

Review the caller ID history to find out who called, to easily return the call, or to copy the caller's name and number into your directory.

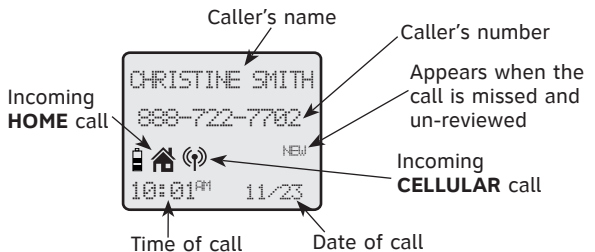
The phone deletes the earliest entry when the log is full to make room for new calls.

If you answer a call before the information appears on the screen, it will not be saved in the caller ID history.

The caller ID history is stored in the telephone base, and is shared by all handsets. Changes made on any one handset will be reflected in all.



NOTE: Only one handset can review the caller ID history at a time. If another handset attempts to enter the directory or caller ID history, it will display **NOT AVAILABLE AT THIS TIME.**





Caller ID operation

Memory match

If the incoming telephone number exactly matches a telephone number in your directory, the name that appears on the screen will match the corresponding name in your directory.

For example, if Christine Smith calls, her name will appear as **Chris** if this is how you entered it into your directory.



NOTE: The number shown by your caller ID will be in the format sent by the phone company. The phone company usually delivers ten-digit phone numbers (area code plus phone number). If the telephone number of the caller does not exactly match a number in your directory, the name will appear as it is delivered by the phone company. For example, if the phone company includes the area code and the directory number does not, the name will appear as delivered by the phone company.

There are also occasions when other information or no information is displayed for various reasons:

On-screen message	Reason
PRIVATE NUMBER	The caller's number has been set as private.
PRIVATE NAME	The caller's name has been set as private.
PRIVATE CALLER	Caller's name and telephone number are not revealed at caller's request.
UNKNOWN NUMBER	Your local telephone company is unable to determine the caller's number.
UNKNOWN NAME	Your local telephone company is unable to determine the caller's name.
UNKNOWN CALLER	Your local telephone company is unable to determine the caller's name and telephone number. Calls from other countries may also generate this message.

Caller ID operation

Missed (new) calls indicator



When a handset is in idle mode and has calls that have not been reviewed, its screen will show **XX MISSED CALLS**.

All entries which have not been reviewed will be counted as missed calls when the phone is idle. Each time an entry in the caller ID history marked **NEW** is reviewed, the number of missed calls decreases by one.

If you have too many missed calls and you do not want to review them one by one, but you still want to keep them in the caller ID history, you can press and hold **OFF/CLEAR** for four seconds when the handset is idle. All the entries in the caller ID history will be considered old (have been reviewed), and the missed calls counter is reset to 0.

To review the caller ID history

To review the caller ID history



CID



1. Press **CID** to review the caller ID history in reverse chronological order starting with the most recent call.

-OR-

You can also review the caller ID history by pressing **MENU/SELECT**, and using **DIR** or **CID** to scroll to **>CALL LOG**, then press **MENU/SELECT**.

2. Press **DIR** or **CID** to scroll through the list as shown on the left.

To dial from the caller ID history

While reviewing an entry in the caller ID history:

- To dial a displayed number from the caller ID history.

Press **HOME/FLASH** or **SPEAKER** to dial from the **HOME** line, or press **CELLULAR** to dial from the **CELLULAR** line.

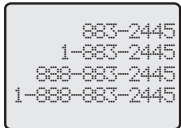
-OR-

- Press **#** repeatedly to display different dialing options for local and long distance numbers before dialing or saving the telephone number in the directory. See the example on the left.

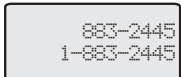
You may also press **1** repeatedly to add or remove a 1 in front of the telephone number before dialing or saving the telephone number in the directory. See the examples on the left.

When the number displayed is in the correct format for dialing, following the above step to dial the number.

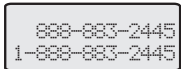
The various dialing options are:



Press #



Press 1



To review the caller ID history

Other options

- Press **DELETE/MUTE** to delete the displayed entry from the caller ID history.
- When an entry from the caller ID history is displayed, press and hold **DELETE/MUTE** to delete all entries from the caller ID history. When the screen displays **DELETE ALL CALLS?** press **MENU/SELECT** to clear the caller ID history of all entries, or press **OFF/CLEAR** to exit and leave all entries in the caller ID history intact.
- Press **MENU/SELECT** to copy the entry into your directory. You can edit the name and the number (see page 45).
- Press **OFF/CLEAR** to exit the caller ID history.



NOTES:

1. You may need to change how a caller ID number will be dialed if the entry is not displayed in the correct format. Caller ID numbers may appear with an area code which may not be required for local calls, or without a 1 which may be needed for long distance calls (see page 50).
2. If neither the name nor number is provided, **UNABLE TO SAVE** will be displayed.

About the answering system

Answering system and voicemail

Your telephone has both a digital answering system and voicemail indication. Voicemail is offered by your telephone service provider (fees may apply). Your telephone's answering system and voicemail indication are independent features, and each alerts you to new messages differently. For more information on the voicemail indicators see page 24. To listen to your voicemail, you typically dial an access number provided by your telephone company, followed by a security code or PIN. To listen to messages recorded on your digital answering system, press ►/■ **PLAY/STOP** button on the telephone base.

If you subscribe to caller ID/call waiting service through your telephone service provider, you can use your telephone answering system and voicemail together. Set your answering system to answer calls at least two rings earlier than your voicemail is set to answer. For example, set your voicemail to answer calls after six rings and set your answering system to answer after four rings. Some voicemail providers may program the delay before answering calls in seconds instead of rings; in this case, allow six seconds per ring when determining the appropriate setting. By doing this, if you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.



NOTE: Only messages from the **HOME** line can be recorded in the system.

About the answering system

The answering system can record up to 99 messages, depending on the length of each message. Individual messages can be up to four minutes, and the maximum recording time is 14 minutes. The actual recording time depends on individual message characteristics. Messages will remain available for replay until you delete them.

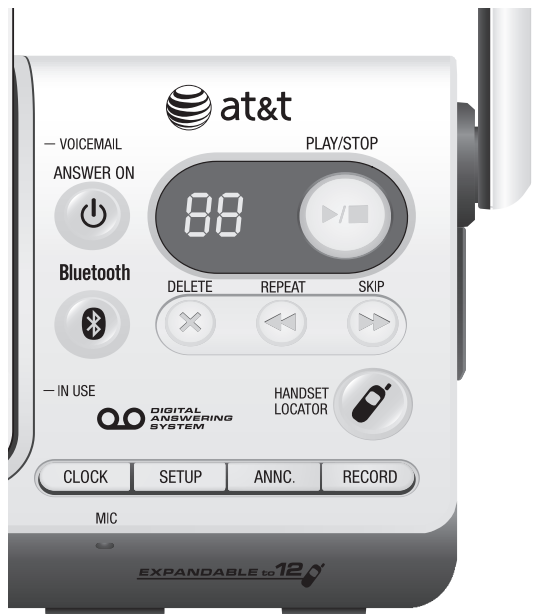
When there are new messages (including memos) on the answering system, the number of messages stored will flash in the message counter.

If **F** is flashing in the message counter, the memory is full. You will have to delete some messages before new ones can be recorded.

To play the answering system messages, press **▶/■ PLAY/STOP**. Press **VOLUME ▼▲** on the side of the telephone base to adjust the playback volume when playing messages.

Voice prompts

The system provides voice prompts to guide you through the setup procedures.



Day & time announcement

Before playing each message, the answering system announces the day and time the message was received.

If you subscribe to caller ID service from your local telephone company, the time will automatically be set with every incoming call. You must set the year so that the day of the week can be calculated from the caller ID information.



To check day & time

You can press **CLOCK** when the system is idle to hear the current day and time.

If you do not hear the correct year, time and day, follow the steps below.

To set day & time

Follow the steps below to set the year, time and day, so the day and time are correct. Each time you press **▶SKIP** or **◀REPEAT**, the year, hour, minute or day is adjusted by one increment. Press and hold **▶SKIP** or **◀REPEAT** to adjust the minutes or year by increments of ten. When you hear the correct setting, press **CLOCK** to move to the next setting.

1. Press **CLOCK**. The system will announce the current clock setting, and then announce "To set the clock, press **CLOCK**."
2. Press **CLOCK**. The system will announce the current year setting, and then announce "To change the year, press **SKIP** or **REPEAT**. To change the hour, press **CLOCK**."
3. Press **CLOCK**. The system will announce the current hour setting, and then announce "To change the hour, press **SKIP** or **REPEAT**. To change the minute, press **CLOCK**."
4. Press **CLOCK**. The system will announce the current minute setting, and then announce "To change the minute, press **SKIP** or **REPEAT**. To change the day, press **CLOCK**."



NOTE: If the clock is not set when a message is recorded, the system will announce, "Time and day not set" before the message is played.