



at&t

User's manual

**TL91178/TL91278/TL91378**  
**DECT 6.0 cordless**  
**telephone with Bluetooth®**  
**wireless technology**



# Congratulations

on your purchase  
of this AT&T product.

Before using this AT&T product, please  
read the **Important safety information**  
on pages 72-74 of this manual.

Please thoroughly read this user's  
manual for all the feature operations  
and troubleshooting information necessary  
to install and operate your new  
AT&T product. You can also visit our  
website at **www.telephones.att.com** or call  
**1 (800) 222-3111.**

In Canada, dial **1 (866) 288-4268.**

Model #: TL91178 (one handset)  
          TL91278 (two handsets)  
          TL91378 (three handsets)

Type: DECT 6.0 cordless telephone with Bluetooth wireless  
       technology

Serial #: \_\_\_\_\_

Purchase date: \_\_\_\_\_

Place of purchase: \_\_\_\_\_

Both the model and serial number of your AT&T product can be found on the  
bottom of the telephone base.

Save your sales receipt and original packaging in case it is necessary to return  
your telephone for warranty service.



Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.



The ENERGY STAR<sup>®</sup> program ([www.energystar.gov](http://www.energystar.gov)) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR<sup>®</sup> label indicating it meets the latest energy efficiency guidelines.

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# Before you begin

you must install and charge the battery.

See page 9 for **Battery installation** instructions.

Please read and follow these instructions carefully:

- Use only the supplied rechargeable battery or replacement battery.
- Observe the proper polarity orientation between the battery and handset during battery installation.
- Do not dispose of the battery in a fire. Check with local codes for special disposal instructions.
- Do not open or mutilate the battery. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
- Exercise care in handling batteries in order not to create a short circuit with conductive materials such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm.
- Charge the supplied battery or replacement battery with this product only in accordance with the instructions and limitations specified in this manual.
- Do not disassemble your telephone. There are no user-serviceable parts inside. Refer to qualified service personnel for servicing.
- To prevent fire or shock hazard, do not expose this product to water or any type of moisture.

# Parts checklist

Your telephone package contains the following items.



User's manual



Quick start guide



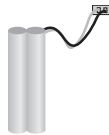
Cordless handset  
(1 for TL91178)  
(2 for TL91278)  
(3 for TL91378)



Telephone base



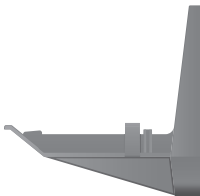
Charger for cordless handset  
with power adapter installed  
(1 for TL91278)  
(2 for TL91378)



Battery for cordless handset  
(1 for TL91178)  
(2 for TL91278)  
(3 for TL91378)



Battery compartment cover  
(1 for TL91178)  
(2 for TL91278)  
(3 for TL91378)



Wall mount bracket



Telephone line cord



Power adapter for  
telephone base

# User's manual

## TL91178/TL91278/TL91378

### DECT 6.0 cordless telephone with Bluetooth® wireless technology



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# Quick reference guide - handset

## CHARGE indicator

On when the handset is charging in the telephone base or charger.

## DIR / CID

Press  **DIR** to show directory entries (page 45).  
Press to scroll up while in menu.  
While entering names or numbers, press to move the cursor to the right.  
Press to increase the listening volume when on a call.

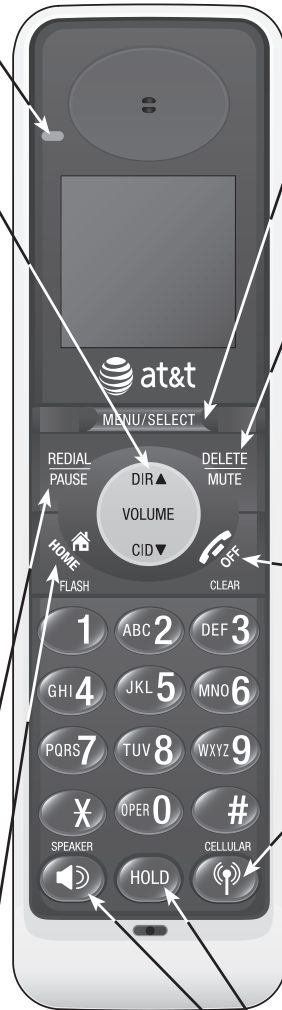
Press  **CID** to show caller ID history (page 52).  
Press to scroll down while in menu.  
While entering names or numbers, press to move the cursor to the left.  
Press to decrease the listening volume when on a call.

## REDIAL/PAUSE

Press to view redial memory (page 30).  
While entering numbers, press and hold to insert a dialing pause (page 45).

## HOME/FLASH

Press to make or answer a **HOME** call.  
Flashes rapidly when there is an incoming **HOME** call.  
Flashes slowly when a **HOME** call is on hold.  
During a **HOME** call, press to receive an incoming call if call waiting is activated (page 26).



## MENU/SELECT

Press to show the menu.  
While in the menu, press to select an item or save an entry or setting.

## DELETE/MUTE

During a call, press to mute microphone (page 33).  
While reviewing the caller ID history, press to delete an individual entry, or press and hold to clear the caller ID history (page 53).  
While predialing, press to delete digits (pages 26 & 28).

## OFF/CLEAR

During a **HOME** or **CELLULAR** line call, press to end the call.  
While in a menu, press to cancel an operation, back up to the previous menu, or exit the menu display.

## CELLULAR

Press to make or answer a **CELLULAR** call.  
Flashes rapidly when there is an incoming **CELLULAR** call.  
Flashes slowly when a **CELLULAR** call is on hold.  
During a **CELLULAR** call, press to receive an incoming call if call waiting is activated (page 29).

## SPEAKER

Press to turn on the handset speakerphone.  
Press again to resume normal handset use (page 30).

## HOLD

Press to put the **HOME** or **CELLULAR** call on hold (page 34).



## Quick reference guide - handset

### Feature menu


The > symbol shows a highlighted menu item.




#### Feature menu

- DIRECTORY (page 40)
- CALL LOG (page 47)
- INTERCOM (page 36) - This feature is not available on model TL91178.
- RINGER VOLUME (page 21)
- RINGER TONE (page 22)
- KEY TONE (page 23)
- LANGUAGE (page 23)
- CLR VOICEMAIL (page 24)
- HOME AREA CODE (page 25)

#### Using menus

Press  or  to scroll through menu items.

Press **MENU/SELECT** to select or save changes to a highlighted menu item.

Press  **OFF/CLEAR** to cancel an operation, back up to the previous menu, or exit the menu display.

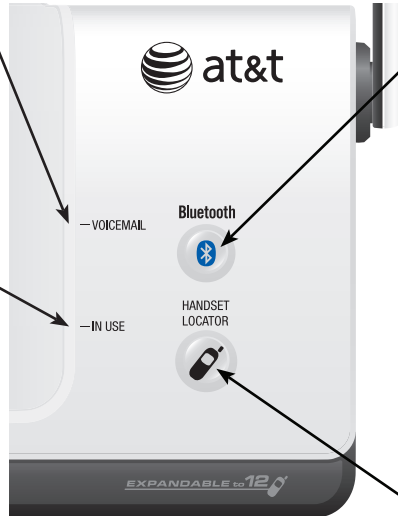
## Quick reference guide - telephone base

### **VOICEMAIL indicator**

Flashes when you have new voicemail on your **HOME** line (offered by your telephone service provider). The indicator does not support voicemail on your **CELLULAR** line.

### **IN USE indicator**

- On when the handset is in use, or when you are registering a handset.
- Flashes when another telephone is in use on the same line, or when you are de-registering handsets from the telephone base.
- Flashes quickly when there is an incoming call.



### **Bluetooth**









- Press and hold to enable the Bluetooth feature on the telephone base (page 17).
- On when the telephone base is paired and connected with a cellular phone.
- Flashes when the Bluetooth feature is activated and waiting for pairing and connection.

### **HANDSET LOCATOR**

Press to make handsets beep so you can locate them (page 31).

## Handset status icons



	<b>HOME</b> line - on steady when the <b>HOME</b> line is in use.
	<b>CELLULAR</b> line - on steady when the <b>CELLULAR</b> line is in use.
	<b>BLUETOOTH</b> - on steady when a cellular phone is connected with the telephone base.
	<b>NEW VOICEMAIL</b> - new voicemail received on your <b>HOME</b> line.
	<b>SPEAKERPHONE</b> - the speakerphone is in use.
	<b>Ringer off</b> - the handset ringer is turned off.
	<b>Battery status</b> - battery is charging (animated display).
	<b>Battery status</b> - low battery (flashing); place handset in telephone base or charger to recharge.
<b>MUTE</b>	Microphone is muted.
<b>NEW</b>	Missed and unreviewed calls.

## Installation

You must install and charge the handset battery before using the cordless handset.



**See page 9**  
for easy instructions.

Install the telephone base close to a telephone jack and a power outlet not controlled by a wall switch. The telephone base can be placed on a flat surface or vertically mounted on the wall (see page 10). For optimum range and better reception, place the telephone base in a central and open location.

You may hear interference if your cellular phone is too close to the telephone base during a **CELLULAR** call. Make sure that your Bluetooth enabled cellular phone is between one to 12 feet away from the telephone base in order to maintain a clear and consistent connection between your Bluetooth cell phone, telephone base and cell tower.

If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone line, you must install a DSL filter between the telephone base and the telephone wall jack (see the following page). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Your product may be shipped with a protective sticker covering the handset or telephone base display - remove it before use.

For customer service or product information, visit our website at **[www.telephones.att.com](http://www.telephones.att.com)** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

## Installation

### **Avoid placing the telephone base too close to:**

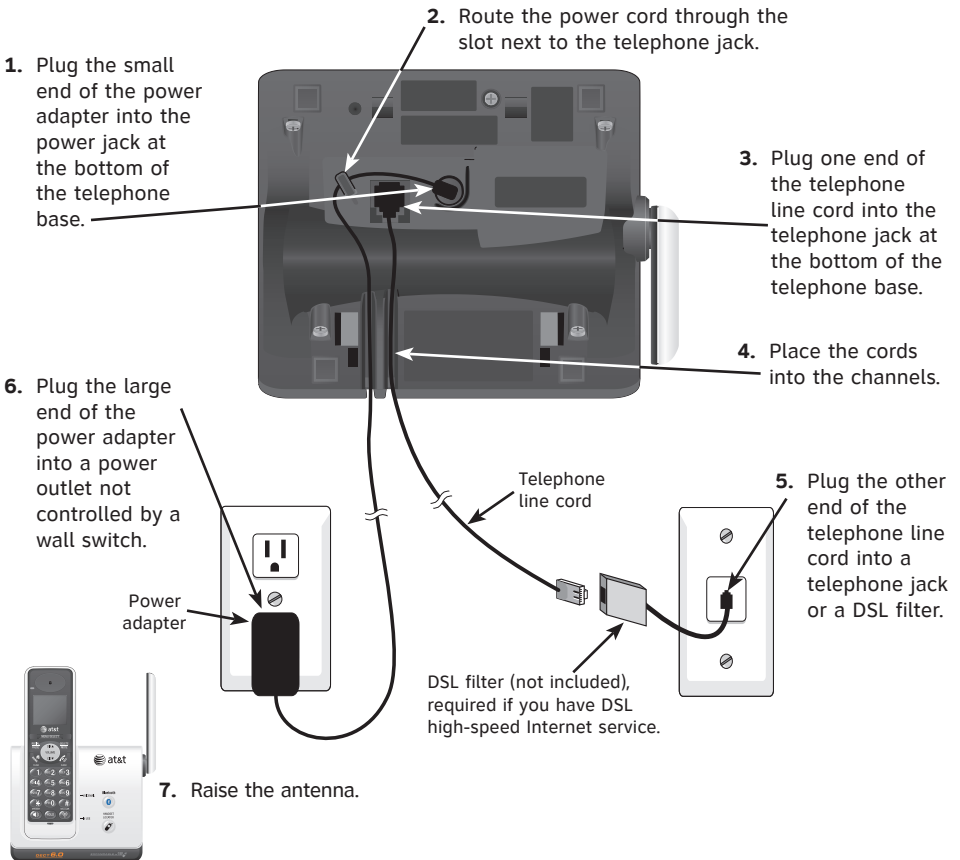
- Communication devices such as: television sets, VCRs, or other cordless telephones.
- Excessive heat sources.
- Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
- Excessive dust sources such as a workshop or garage.
- Excessive moisture.
- Extremely low temperature.
- Mechanical vibration or shock such as on top of the washing machine or workbench.

# Telephone base installation

Install the telephone base as shown below. Make sure that the electrical outlet is not controlled by a wall switch.

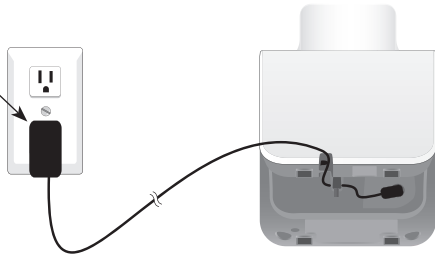
If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone line, you must install a DSL filter between the telephone base and the telephone wall jack. The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

The telephone base is set for desktop use. If you want to change to the wall mounting position, install the supplied wall mount bracket to the telephone base. See page 10 for details.



## Charger installation

Plug the power adapter into an electrical outlet not controlled by a wall switch.

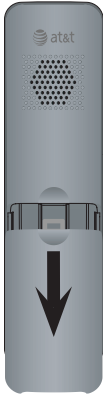


### IMPORTANT INFORMATION

1. Use only the power adapter supplied with this product. To order a replacement power adapter, visit our website at [www.telephones.att.com](http://www.telephones.att.com), or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
2. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

## Battery installation & charging

Install the battery as shown below. After installing the battery, you can make and receive short calls. Place the handset in the telephone base or charger when not in use. For optimal performance, charge the handset battery for at least 16 hours before use. See the table on page 81 for battery operating times.



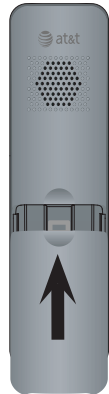
### Step 1

Press on the recessed area and slide the battery compartment cover downwards (if necessary).



### Step 2

Plug the battery securely into the connector inside the handset battery compartment, matching the color-coded label. Insert the supplied battery with the label **THIS SIDE UP** facing up as indicated.



### Step 3

Align the cover flat against the battery compartment cover, then slide it upwards until it clicks into place.

### Step 4

Charge the handset by placing it face up in the telephone base or charger. The **CHARGE** light is on when charging.



### IMPORTANT INFORMATION

Use only the supplied rechargeable battery or replacement battery (model BT8001). To order, visit our website at [www.telephones.att.com](http://www.telephones.att.com) or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.



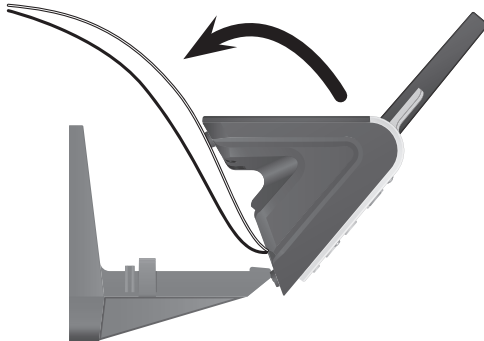
## Installation options

The telephone base is set for desktop use. It is possible to change to a wall mounting position by installing the provided wall mount bracket. Wall mounting requires a telephone outlet wall mounting plate with mounting studs that may require professional installation. You can purchase the mounting plate from many hardware or consumer electronics retailers.

### Desktop to wall mount installation

Before you begin, make sure you unplug the telephone line cord and power adapter from the wall outlets. To prevent possible damage, remove the handset from the telephone base.

1. Position the telephone base as shown below, and insert the extended tabs of the bracket into the slots under the telephone base.



2. Push the telephone base down until it clicks into place on both sides of the bracket.

