



at&t



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User's manual

**CL82100/CL82200/CL82300/
CL82350/CL82400/CL82500
DECT 6.0 cordless
telephone/answering system
with caller ID/call waiting**



Congratulations

on your purchase of this AT&T product. Before using this AT&T product, please read the **Important safety information** on pages 64-65 of this manual. Please thoroughly read this user's manual for all the feature operations and troubleshooting information necessary to install and operate your new AT&T product. You can also visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Model #: CL82100 (one handset)
CL82200 (two handsets)
CL82300 (three handsets)
CL82350 (three handsets)
CL82400 (four handsets)
CL82500 (five handsets))

Type: DECT 6.0 cordless telephone/answering system with caller ID/call waiting

Serial #: _____

Purchase date: _____

Place of purchase: _____

Both the model and serial number of your AT&T product can be found on the bottom of the telephone base.

Save your sales receipt and original packaging in case it is necessary to return your telephone for warranty service.



Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.



The ENERGY STAR® program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to supply this product with an ENERGY STAR® qualified power adapter meeting the latest energy efficiency guidelines.

Parts checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



User's manual



Quick start guide



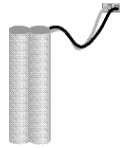
Cordless handset
(One for CL82100)
(Two for CL82200)
(Three for CL82300
and CL82350)
(Four for CL82400)
(Five for CL82500)



Telephone base



Charger for cordless handset
with power adapter installed
(One for CL82100)
(Two for CL82200)
(Three for CL82300
and CL82350)
(Four for CL82400)
(Five for CL82500)



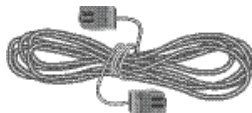
Battery for cordless handset
(One for CL82100)
(Two for CL82200)
(Three for CL82300
and CL82350)
(Four for CL82400)
(Five for CL82500)



Battery compartment cover
(One for CL82100)
(Two for CL82200)
(Three for CL82300
and CL82350)
(Four for CL82400)
(Five for CL82500)



Wall-mount bracket



Telephone line cord



Power adapter for
telephone base

User's manual

CL8210/CL82200/CL82300/ CL82350/CL82400/CL82500 DECT 6.0 cordless telephone/answering system with caller ID/call waiting



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Quick reference guide - handset

CHARGE indicator

On when the handset is charging in the telephone base or charger.

▼CID/-VOLUME

Press ▼CID to show caller ID history (page 37).

Press to scroll down while in menus.

While entering names or numbers, press to move the cursor to the left.

Press to decrease the listening volume when on a call.

PHONE/FLASH

Press to make or answer a call.

During a call, press to answer an incoming call when you receive a call waiting alert (page 24).

1

While reviewing a call log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it in the directory.

MUTE/DELETE

During a call, press to mute the microphone (page 24).

While reviewing the caller ID history (page 38), or the directory (page 33) or the redial memory (page 22), press to delete an individual entry.

While predialing, press to delete digits (page 21).

SPEAKER

Press to switch between speakerphone and handset (page 22).

MENU/SELECT

Press to show the menu.

While in the menu, press to select an item or save an entry or setting.

▲DIR/+VOLUME

Press ▲DIR to show directory entries (page 32).

Press to scroll up while in menus.

While entering names or numbers, press to move the cursor to the right.

Press to increase the listening volume when on a call.

OFF/CLEAR

During a call, press to hang up.

While in a menu, press to cancel an operation, back up to the previous menu, or exit the menu display.

Press and hold while the telephone is not in use to erase the missed calls indicator.

#

Press repeatedly to display other dialing options when reviewing a call log entry.

REDIAL/PAUSE

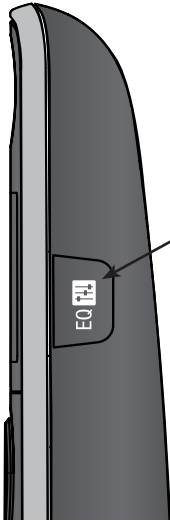
Press repeatedly to view the last five numbers dialed (page 22).

While entering numbers, press and hold to insert a dialing pause (page 30).

INT

Press to begin an intercom conversation (page 27) or to transfer a call (page 28).



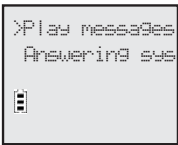


EQ

During an outside call, intercom call, message or announcement playback, press to change the audio tone.

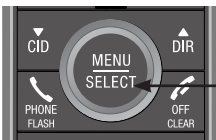
Main menu

The > symbol highlights a menu item.



Main menu

- Play messages (page 43)
- Answering sys (page 40)
- Directory (page 29)
- Call log (page 34)
- Ringers (page 10)
- Settings (page 10)
- User help (page 11)



Using menus

Press **MENU/SELECT** to show the first menu item, **Play messages**.

Press **▼CID** or **▲DIR** to scroll through menu items.

Press **MENU/SELECT** to select or save changes to a highlighted menu item.

Press **OFF/CLEAR** to cancel an operation, back up to the previous menu, or exit the menu display.

Quick reference guide - telephone base



HANDSET LOCATOR

Press to make handsets beep so you can locate them (page 26).

IN USE Indicator

On when the handset is in use, when the answering system is answering an incoming call.

Flashes when another telephone is in use on the same line.

Flashes quickly when there is an incoming call.

X DELETE

Press to delete the message currently playing (page 44).

Press twice to delete all old messages when the phone is not in use (page 44).

ANSWER ON/OFF

Press to turn the built-in answering system on or off (page 16).

VOLUME ▲▼

During message playback, press to adjust the listening volume (page 44).

While in idle mode, press to adjust the base ringer volume (page 42).

MESSAGE COUNTER

Number of messages (or during playback, message number currently playing).

PLAY/STOP

Press to start or stop message playback (page 43).

REPEAT

Press to repeat a message.

Press twice to play the previous message (page 44).

SKIP

Press to skip a message (page 44).



You must install and charge the battery before using the telephone.



See pages 6-7 for easy instructions.

Install the telephone base close to a telephone jack and a power outlet not controlled by a wall switch. The telephone base can be placed on a flat surface or vertically mounted on the wall (see page 8). For optimum range and better reception, place the telephone base in a central and open location.

If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (see the following page). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Your product may be shipped with a protective sticker covering the handset or telephone base display - remove it before use.

For customer service or product information, visit our website at

www.telephones.att.com or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

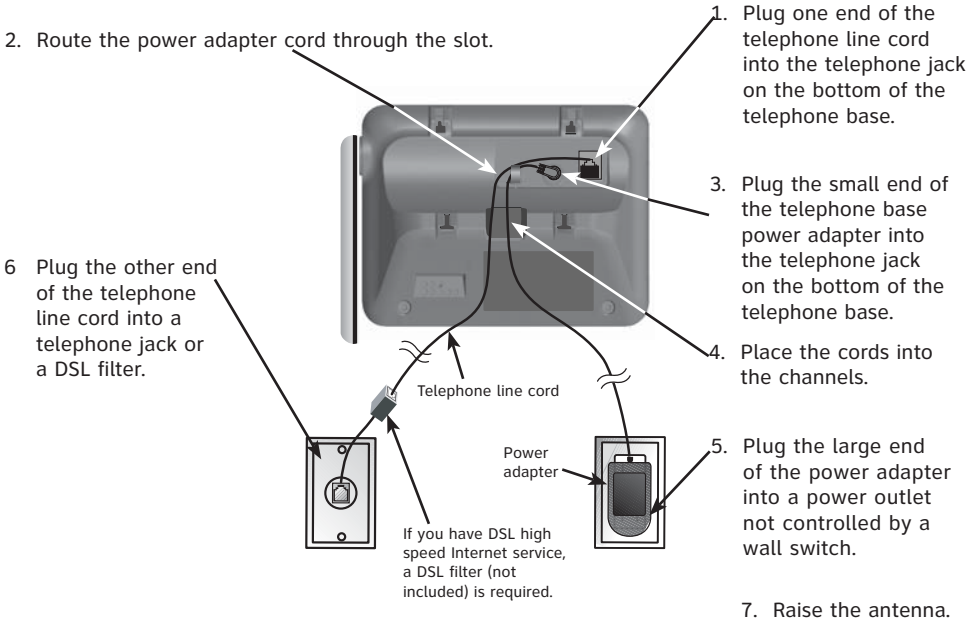
Avoid placing the telephone base too close to:

- Communication devices such as: television sets, VCRs, or other cordless telephones.
- Excessive heat sources.
- Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
- Excessive dust sources such as a workshop or garage.
- Excessive moisture.
- Extremely low temperature.
- Mechanical vibration or shock such as on top of the washing machine or workbench.

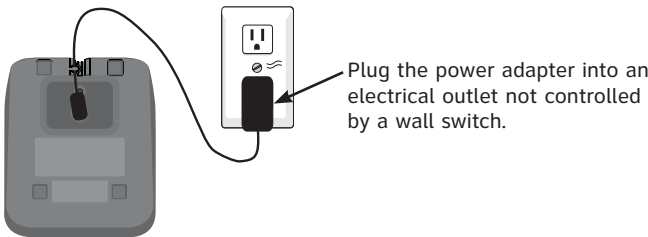
Telephone base & charger installation

Install the charger as shown below.

The telephone base is ready for tabletop use. If you want to change to wall mounting, see for details.



Charger installation





IMPORTANT INFORMATION

1. Use only the power adapter(s) supplied with this product. To order a replacement power adapter, visit our website at www.telephones.att.com or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
2. The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

Battery installation & charging

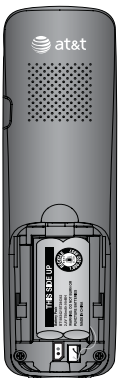
Install the battery as shown below. Once you have installed the battery, the screen indicates the battery status (see table below). If necessary, place the handset in the telephone base or charger to charge the battery. For best performance, keep the handset in the charger when not in use. The battery is fully charged after 16 hours of continuous charging. See the table on page 70 for battery operating times.

If the screen is blank, you need to charge the handset without interruption for at least 4 minutes to give the handset enough charge to use the telephone for a short time. The screen shows **Low battery** and the backlight is off until you have charged the battery without interruption for at least 30 minutes. The following table summarizes the battery charge indicators and actions to take.

Battery indicators	Battery status	Action
The screen is blank.	Battery has no charge and the handset cannot be used.	Charge without interruption until the screen shows Low battery (at least 30 minutes).
The screen shows Place in charger and  flashes.	Battery has very little charge and the handset cannot be used.	Charge without interruption until the screen shows Low battery (at least four minutes).
The screen shows Low battery and  flashes.	Battery has enough charge to be used for a short time.	Charge without interruption until the screen shows HANDSET X (at least one hour).
The screen shows HANDSET X .	Battery is charged.	To keep the battery charged, place it in the charger when not in use.

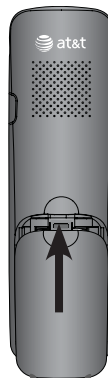


NOTE: If you are on a phone call in low battery mode, you hear four short beeps every minute.



Step 1

Plug the battery connector securely into the socket inside the handset battery compartment, matching the color-coded label. Insert the supplied battery with the label **THIS SIDE UP** facing up as indicated.



Step 2

Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.

Battery installation & charging

Step 3

Charge the handset by placing it face forward in the telephone base or charger. The **CHARGE** light on the top of the handset is on during charging.

CHARGE light



IMPORTANT INFORMATION

1. Use only the supplied rechargeable battery or replacement battery (model BT166342). To order, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
2. If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.

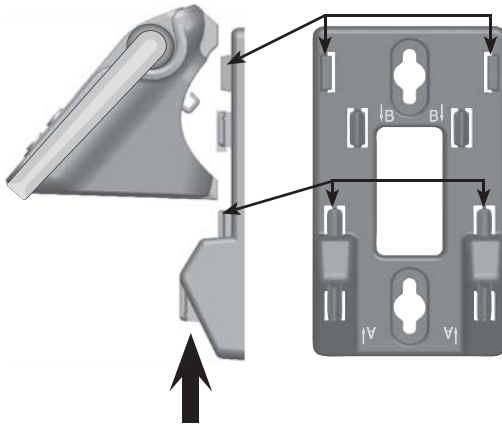
Installation options

Your telephone base is ready for tabletop use. If you want to mount your telephone on a wall, use the provided wall mount bracket to connect with a standard dual-stud telephone wall mounting plate. If you do not have this mounting plate, you can purchase one from many hardware or consumer electronic retailers. You might need a professional to install the mounting plate.

Desktop to wall-mount installation

1. Position the telephone base as shown below. Insert the extended tabs (see below figure 1) of the wall mount bracket into the slots on the back of the telephone base (marked **B**). Push the telephone base down until it is securely in place.
2. If you are using a DSL filter, plug the line cord into the filter now. Route the telephone line cord (or DSL filter) through the wall mount bracket hole. Route the power cord out of the bottom of the telephone.
3. Plug the telephone line cord (or DSL filter) into the wall jack. Plug the power adapter into a power outlet not controlled by a wall switch.
4. Align the holes on the wall mount bracket with the standard wall plate and slide the wall mount bracket down until it locks securely. Bundle the telephone line cord and power adapter cord neatly with a twist tie.

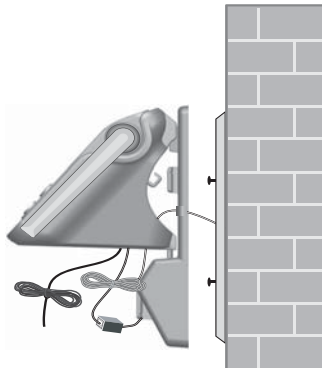
1.



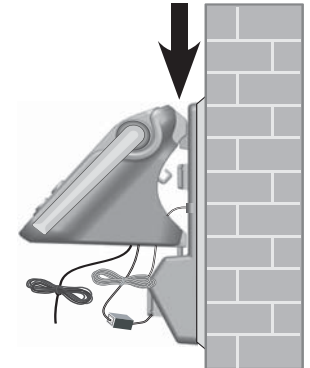
2.



3.



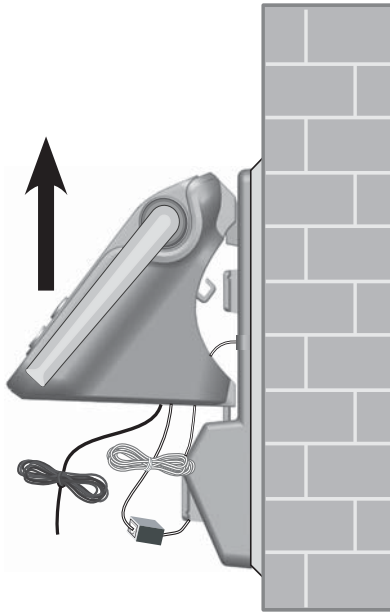
4.



Installation options

Wall mount to tabletop installation

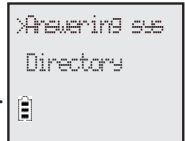
1. If the telephone line cord and power adapter cord are bundled, untie them first.
2. Push the telephone base up to detach it from the wall mount bracket. Unplug the telephone line cord (or DSL filter) from the wall. Unplug the power adapter from the power outlet.
3. See **Telephone base & charger installation** on page 5.



Telephone settings


Use the menu to change the telephone's setting.

1. Press **MENU/SELECT** when in idle mode (when the phone is not in use) to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to the feature to be changed. When scrolling through the menu, the top menu item is always highlighted with a **>** symbol.
3. Press **MENU/SELECT** to select the highlighted item.

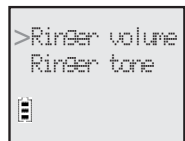
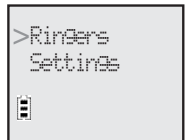


NOTE: Press **OFF/CLEAR** to cancel an operation, back up to the previous menu or exit the menu display. Press and hold **OFF/CLEAR** to return to idle mode.

Ringer volume

You can set the ringer volume level (1-6) to one of six levels or turn the ringer off. When the ringer is off,  appears on the screen.

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **>Ringers**, then press **MENU/SELECT**.
3. Press **MENU/SELECT** again to select **>Ringer volume**.
4. Press **▼CID** or **▲DIR** to sample each volume level.
5. Press **MENU/SELECT** to save your preference and return to the main menu. Press **OFF/CLEAR** to cancel the procedure.



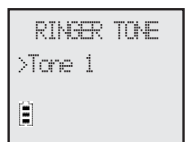
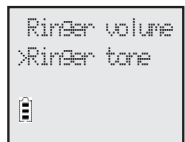
NOTE: The ringer volume also determines the ringer volume for intercom calls (page 31) and the paging tone for the handset locator (page 30). If the ringer volume is set to off, that handset is silenced for all incoming calls and paging.



Ringer tone

You can choose one of 10 ringer tones.

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **>Ringers**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **>Ringer tone**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to sample each ringer tone.
5. Press **MENU/SELECT** to save your preference and return to the main menu. Press **OFF/CLEAR** to cancel the procedure.



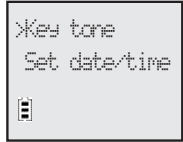
NOTE: If you turn off the ringer volume, you do not hear ringer tone samples.

Telephone settings

Key tone

The handset is factory programmed to beep with each key press. If you turn off the key tone, there are no beeps when you press keys.

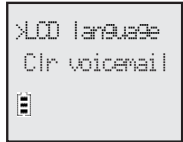
1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **>Settings**, then press **MENU/SELECT**.
3. Use **▼CID** or **▲DIR** to scroll to **>Key tone**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to select **On** or **Off**.
5. Press **MENU/SELECT** to save your preference and return to the main menu. Press **✎ OFF/CLEAR** to cancel the procedure.



LCD Language

You can select the language used for all screen displays.

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **>Settings**, then press **MENU/SELECT**.
3. Use **▼CID** or **▲DIR** to scroll to **>LCD language**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to select **English**, **Français** or **Español**.
5. Press **MENU/SELECT** to save your preference and return to the main menu. Press **✎ OFF/CLEAR** to cancel the procedure.



Telephone settings

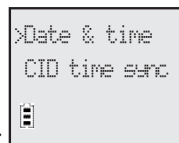
The answering system announces the day and time of the message prior to playing it. Before using the answering system, set the date and time as follows. If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. The year must be set so that the day of the week can be calculated from the caller ID information. You can turn off the date and time settings of the caller ID service and use your own settings for each incoming call (see **CID time synchronize** section on the following page).

After a power failure or the first handset registration, the system reminds you to set the date and time for backup before entering the idle mode.

Set date/time

Follow the steps below to set the month, day, year and time.

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **>Settings**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **>Date & time**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to select the month, or enter the correct number using the dial pad, then press **MENU/SELECT** to confirm.
5. Press **▼CID** or **▲DIR** to select the day, or enter the correct number using the dial pad, then press **MENU/SELECT** to confirm.
6. Press **▼CID** or **▲DIR** to select the year, or enter the correct number using the dial pad, then press **MENU/SELECT** to confirm.
7. Press **▼CID** or **▲DIR** to select the hour, or enter the correct number using the dial pad, then press **MENU/SELECT** to confirm.
8. Press **▼CID** or **▲DIR** to select the minute, or enter the correct number using the dial pad, then press **MENU/SELECT** to confirm.
9. Press **▼CID** or **▲DIR** to select the **AM** or **PM**, then press **MENU/SELECT** to confirm. There is a confirmation tone. Press **OFF/CLEAR** to cancel the procedure.



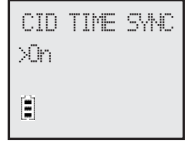
i **NOTE:** If the clock is not set when a message is recorded, the system announces, "Time and day not set." before it plays the message.

Telephone settings

CID time synchronize

Follow the steps below to turn the **CID time sync** feature on or off. The default setting is **On**.

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **>Settings**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **>Set date/time**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to scroll to **>CID time sync**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to select **On** or **Off**, then press **MENU/SELECT** to confirm. There is a confirmation tone.



Handset settings

Voice mail (visual message waiting) indicator

If you subscribe to a voicemail service offered by your telephone service provider, this feature provides a visual indication when you have new voicemail messages.


New voicemail and the  icon appear on the handset screen.




NOTES:

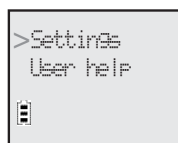
1. This feature does not indicate new answering system messages recorded on your phone.
2. For more information about the difference between your answering system and voicemail, see page 40.

Clear voicemail indication

Use this feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. This feature only turns off the displayed  icon; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal to turn on the indicator.

To manually turn off the new voicemail indicator:

1. Press **MENU/SELECT** when in idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **>Settings**, then press **MENU/SELECT**.
3. Use **▼CID** or **▲DIR** to scroll to **>Clr voicemail**, then press **MENU/SELECT**, the screen shows **Turn off indicator?**
4. Press **MENU/SELECT** again to turn the voicemail indication off. There is a confirmation tone. Press  **OFF/CLEAR** to cancel the procedure.



NOTES:

1. Telephone service provider voicemail might alert you to new messages with a stutter (broken) dial tone. Contact your telephone service provider for more details.
2. For information about using your voicemail service, contact your telephone service provider for assistance.

Handset settings

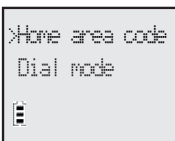
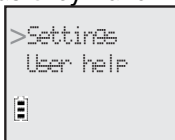
Home area code

If you dial seven digits to make a local call (no area code required), enter your area code into the telephone as the home area code. When you receive a call from within your home area code, the caller ID history only displays the seven digits of the telephone number.

This feature makes it easy for you to place a call from the caller ID log. If you dial 10 digits to make a local phone call, do not use this home area code feature. If you do, you cannot place calls from your caller ID log as they have only seven digits.

To set the home area code on a cordless handset:

1. Press **MENU/SELECT** in the idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **>Settings**, then press **MENU/SELECT**.
3. Use **▼CID** or **▲DIR** to scroll to **>Home area code**, then press **MENU/SELECT**.
4. Use the dial pad keys to enter a three-digit home area code. Press **MUTE/DELETE** to delete digit while entering, or press and hold **MUTE/DELETE** to delete all the digits.
5. Press **MENU/SELECT** to save and return to the main menu. There is a confirmation tone. Press **OFF/CLEAR** to cancel the procedure.



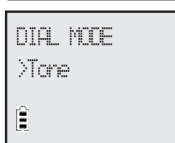
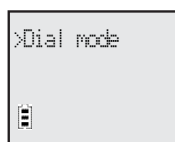
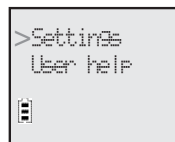
NOTE: If, in the future, your telephone service provider requires you to dial 10 digits to make a local call (area code + phone number), you need to delete your home area code. With the home area code displayed, press and hold **MUTE/DELETE** until the digits are deleted, and then press **MENU/SELECT**. The home area code is now restored to its default setting of _ _ _.

Dial mode

Use this feature to set the dial mode as tone or pulse. You can press * to switch to the tone mode while dialing in pulse mode.

To set the dial mode on a cordless handset:

1. Press **MENU/SELECT** in the idle mode to enter the main menu.
2. Use **▼CID** or **▲DIR** to scroll to **>Settings**, then press **MENU/SELECT**.
3. Use **▼CID** or **▲DIR** to scroll to **>Dial mode**, then press **MENU/SELECT**.
4. Use **▼CID** or **▲DIR** to scroll to **>Tone** or **>Pulse**, then press **MENU/SELECT**.
5. Press **MENU/SELECT** to save and return to the main menu. There is a confirmation tone. Press **OFF/CLEAR** to cancel the procedure.



Answering system settings

Use the answering system menu to turn on or off the answering system, setup the announcement message, or change the number of rings, remote access code, and message alert tone.

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **>Answering sys**, then press **MENU/SELECT**.

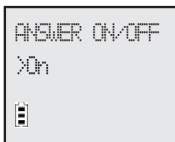
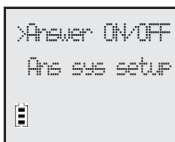


Answer on/off

Unless you change it, the answering system is on and ready to record messages. You can turn the answering system off, but if you do so, the answering system does not answer calls and record incoming messages.

To turn the answering system on or off from a handset:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **>Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **>Answer ON/OFF**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to select between **On** and **Off**, then press **MENU/SELECT** to confirm the setting and you hear a confirmation tone. Press **✎ OFF/CLEAR** to cancel the procedure.



If the answering system is on, the handset screen shows the **ANS ON** icon.



NOTE: If the answering system is off and there is an incoming call, the system answers after 10 rings and announces, "Please enter your remote access code." For more information about remote access codes, see page 47.

Answering system settings

Announcement

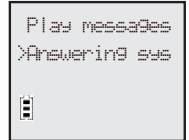
Your outgoing announcement plays when calls are answered by the answering system.

The telephone has a prerecorded outgoing announcement, *"Hello. Please leave a message after the tone."* You can use this announcement, or record your own announcement.

You can record an announcement up to 90 seconds. The system does not record any announcement shorter than two seconds.

To play your current outgoing announcement:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **>Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **>Announcement**, then press **MENU/SELECT**, the system announces, *"To play, press 2. To record, press 7."*
4. Press **2** to play the current announcement.



To record a new outgoing announcement:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **>Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **>Announcement**, then press **MENU/SELECT**, the system announces, *"To play, press 2. To record, press 7."*
4. Press **7** to record an announcement, the system announces, *"Record after the tone, press 5 when you are done."*
5. Press **5** when you finish recording. Your recorded announcement plays.



To listen to the recorded announcement again, press **2** after playback is completed.

To record a new announcement, press **7** and follow the above steps.

Answering system settings

To delete your outgoing announcement:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **>Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **>Announcement**, then press **MENU/SELECT**, the system announces, *"To play, press 2. To record, press 7."*
4. Press **3** to delete your recorded announcement.



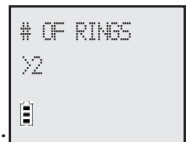
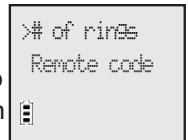
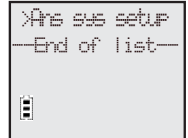
When your announcement is deleted, the system answers calls with the pre-recorded announcement described on the previous page.

Number of rings

You can set the answering system to answer an incoming call after two, four, or six rings. You can also select toll saver, which is explained below. Unless you change it, the answering system answers an incoming call after four rings.

To set the number of rings:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **>Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **>Ans sys setup**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to scroll to **># of rings**, then press **MENU/SELECT**.
5. Press **▼CID** or **▲DIR** to scroll and choose among **2, 4, 6** or **Toll saver**.
 - Toll saver - the answering system answers a call after two rings if you have new messages, and after four rings when there are no new messages. This feature allows you to check for new messages and avoid paying long distance charges when calling from out of your local area.
6. Press **MENU/SELECT** to confirm your setting and you hear a confirmation tone. Press **OFF/CLEAR** to cancel the procedure.



NOTE: If you subscribe to caller ID/call waiting services through your telephone service provider, see **Answering system and voicemail** on page 40.

Answering system settings

Remote access code

To access your answering system remotely from any touch tone phone, you need to enter a two-digit number (10-99). Unless you change it, the remote access code is 19.

To change the remote access code:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **>Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **>Ans sys setup**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to scroll to **>Remote code**, then press **MENU/SELECT**.
5. Use the dial pad to enter a four-digit number. Use **MUTE/DELETE** to backspace and delete a digit, or press **▼CID** or **▲DIR** to change the remote access code.
6. Press **MENU/SELECT** to confirm your setting and you hear a confirmation tone. Press **OFF/CLEAR** to cancel the procedure.

```
Play messages
>Answering sys
|
```

```
>Ans sys setup
—End of list—
|
```

```
>Remote code
Msg alert tone
|
```

```
REMOTE CODE
19
|
```

Message alert tone

When the message alert tone is set to **ON**, and there is at least one new message, the telephone base beeps every 10 seconds. Unless you change it, the message alert tone is set to off.

There is no audible alert at the handset.

To change the setting:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **>Answering sys**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to **>Ans sys setup**, then press **MENU/SELECT**.
4. Press **▼CID** or **▲DIR** to scroll to **>Msg alert tone**, then press **MENU/SELECT**.
5. Press **▼CID** or **▲DIR** to choose between **On** and **Off**.
6. Press **MENU/SELECT** to confirm your setting and you hear a confirmation tone. Press **OFF/CLEAR** to cancel the procedure.

```
Play messages
>Answering sys
|
```

```
>Ans sys setup
—End of list—
|
```

```
>Msg alert tone
Call screening
|
```

```
MSG ALERT TONE
>On
|
```

Answering system settings



NOTES:

- The message alert tone beeps only if all the conditions below are met:
 - Answering system is on.
 - Message alert tone setting is on.
 - There are new messages.
- To temporarily turn off the message alert tone, see page 53.

Call screening

Use this feature to choose whether incoming messages can be heard over the speaker when they are being recorded. If you turn call screening on, you hear the incoming message. While monitoring message is recording, you can answer the call by lifting the cordless handset or by pressing **SPEAKER**.

To change the setting:

- When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
- Press **▼CID** or **▲DIR** to scroll to **>Answering sys**, then press **MENU/SELECT**.
- Press **▼CID** or **▲DIR** to scroll to **>Ans sys setup**, then press **MENU/SELECT**.
- Press **▼CID** or **▲DIR** to scroll to **>Call screening**, then press **MENU/SELECT**.
- Press **▼CID** or **▲DIR** to choose between **On** and **Off**.
- Press **MENU/SELECT** to confirm your setting and you hear a confirmation tone. Press **OFF/CLEAR** to cancel the procedure.

```
Play messages
>Answering sys
[ ]
```

```
>Ans sys setup
—End of list—
[ ]
```

```
>Call screening
# of rings
[ ]
```

```
CALL SCREENING
>On
[ ]
```

Making, answering, and ending calls

Making a call

To make a call:

- Press **PHONE/FLASH** or **SPEAKER**, then enter the telephone number.

The screen displays the elapsed time as you talk (in hours, minutes and seconds).

i **NOTE:** Pressing **PHONE/FLASH** to access services from your local telephone service provider does not affect the elapsed time.

Elapsed time



On-hook dialing (predialing)

1. Enter the telephone number. Press **MUTE/DELETE** or **OFF/CLEAR** to make corrections when entering the phone number.
2. Press **PHONE/FLASH** or **SPEAKER** to dial.



Answering a call

To answer a call:

- Press **PHONE/FLASH** or **SPEAKER**.
-OR-

Press any dial pad key (0-9, * or #).



Temporary ringer silencing

Press **OFF/CLEAR** or **MUTE/DELETE** while the telephone is ringing to silence the ringer temporarily on that handset only. This turns off the ringer without disconnecting the call. The next incoming call rings normally at the preset volume.

i **NOTE:** Each handset rings when there is an incoming call unless the ringer volume is turned off on that handset.



Ending a call

Press **OFF/CLEAR** or return the handset to the telephone base or charger.

Auto off

A call ends automatically when you put the handset in the telephone base or charger.

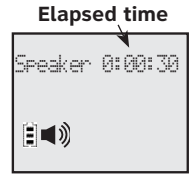
Handset operation

Speakerphone

During a call, press **SPEAKER** to switch between hands-free speakerphone and normal handset use. Press **OFF/CLEAR** to hang up.

NOTES:

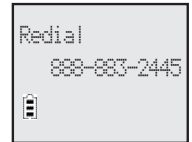
1. If you use the speakerphone during **Low battery** mode, the handset is not lit except for the **SPEAKER** button.
2. The speakerphone uses more power than the normal handset. If the handset battery becomes very low while you are using the speakerphone, the call remains in speakerphone mode until you hang up or the battery becomes depleted. When the battery is very low, you cannot switch a call from normal handset use to speakerphone mode.
3. After installing the battery into the handset, the screen may show **Low battery**. If you use speakerphone at this time, the battery may become depleted. Follow the instruction in the **Battery installation & charging** section on pages 6-7.

**Last number redial**

The last 10 telephone numbers dialed (up to 30 digits) are stored in system memory.

To view the 10 most recently dialed numbers:

- To display the most recently called number (up to 30 digits), press **REDIAL/PAUSE**.
- To view up to 10 recently called numbers, press **REDIAL/PAUSE** then **▼CID** or **▲DIR**, or press **REDIAL/PAUSE** repeatedly.



The handset beeps twice at the end of the list.

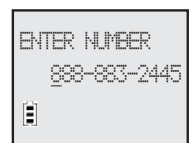
Press **OFF/CLEAR** to exit.

To redial a number:

- To dial the displayed number, press **PHONE/FLASH** or **SPEAKER**.
- OR-
- You can call the most recently called number by pressing **PHONE/FLASH** or **SPEAKER**, then pressing **REDIAL/PAUSE**.
- OR-
- Press **PHONE/FLASH** or **SPEAKER**, then press **REDIAL/PAUSE** repeatedly to view the redial memory. The displayed number you view for over two seconds will be automatically dialed out.

To edit a number:

- While the desired number displays, press **MENU/SELECT** to enter editing mode.
- Press **OFF/CLEAR** to backspace and delete characters, or use dial pad to enter the number.




Handset operation

To delete a number:


- While the screen displays the desired number, press **MUTE/DELETE** to delete the number from the redial memory.

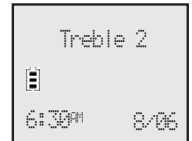
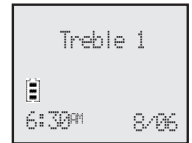
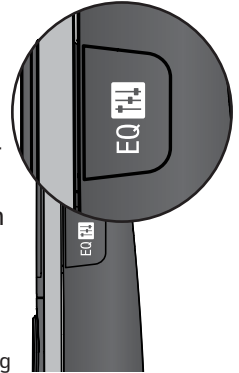
Equalizer

The equalizer feature on the handset enables you to change the audio tone of the handset during an outside call, intercom call or message or announcement playback.

When on an outside call, intercom call, message or announcement playback, press **EQ**  to select the equalizer setting among **Treble 1**, **Treble 2**, **Bass** or **Natural** (the preset tone) for the handset. The current setting is shown on the handset for two seconds.

NOTES:

1. If you switch the call between the handset and speakerphone by pressing  **SPEAKER**, the audio setting remains unchanged.
2. The current equalizer setting remains unchanged until a new setting.

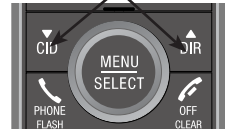


Options while on calls

Volume control

While on a call, press **VOLUME-/▼CID** to decrease or press **VOLUME+/▲DIR** to increase the listening volume. You can set the listening volume level (1-5) to one of five levels.

VOLUME/▼CID or
VOLUME/▲DIR




NOTES:

1. Handset and speakerphone volume settings are independent.
2. When the volume reaches the minimum or maximum setting, you hear two beeps.



Call waiting

If you subscribe to call waiting service from your telephone service provider, you hear two beeps if someone calls while you are already on a call. Press **PHONE/FLASH** to put your current call on hold and take the new call. Press **PHONE/FLASH** at any time to switch back and forth between the calls.

 **NOTE:** Missed call-waiting call is not counted as missed call.

Mute

Use the mute function to turn off the microphone. You can hear the caller, but the caller does not hear you.

To mute a call:

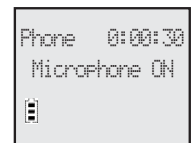
- Press **MUTE/DELETE**. When mute is on, the handset screen shows **Muted** for a few seconds and the **MUTE** icon appears until you turn off mute.

To un-mute a call:

- Press **MUTE/DELETE** again. When mute is off, **Microphone ON** appears temporarily on the handset screen.



MUTE/DELETE



Options while on calls

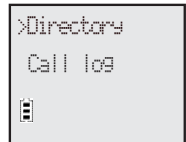
Chain dialing

Use this feature to initiate a dialing sequence from the numbers in the directory, caller ID history, or redial memory while you are on a call.

Chain dialing can be useful if you wish to access other numbers (such as bank account information or access codes) from the directory, caller ID history, or redial list.

To access the directory while on a call:

1. Press **MENU/SELECT**.
2. Press **MENU/SELECT** again to enter **>Directory**.
3. Press **▼CID** or **▲DIR** to scroll to the desired number.
4. Press **MENU/SELECT** to dial the number shown.



To access the caller ID history (call log) while on a call:

1. Press **MENU/SELECT**.
2. Press **▼CID** or **▲DIR** to scroll to **>Call log**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to scroll to the desired number.
4. Press **MENU/SELECT** to dial the number shown.




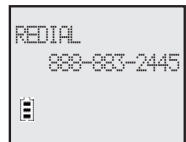
To access the last number redial while on a call:

Press **REDIAL/PAUSE** to show and dial the most recently dialed number. If you press **REDIAL/PAUSE** again within two seconds, the system does not dial the number.



NOTES:

1. You cannot edit a directory entry while on a call. For more details about the directory, see page 29.
2. You cannot copy a caller ID entry into the directory while on a call. For more details about the caller ID history, see page 34.
3. If you press **REDIAL/PAUSE** while on a call, you can only view the most recent call, and you cannot erase the entry. For more details about the redial memory, see page 22.
4. Press and hold  **OFF/CLEAR** exit redial, directory or caller ID history when on a call.



Switch dial mode

Use this feature to temporary switch the dial mode from **Pulse** to **Tone** while on a call. When the current call is ended, the **Tone** mode resumes to **Pulse** mode for the next phone call.

To switch the dial mode while on a call:

- Press ***** on the dial pad.



Multiple handset use

Handset locator



The handset locator feature is useful if you misplace any handsets.

To start the paging tone:

- Press  **HANDSET LOCATOR** at the telephone base to start the paging tone on all handsets for 60 seconds.


 **NOTE:** If you press  **OFF/CLEAR** or **MUTE/DELETE** on a handset, the ringer of the handset is off, but the page tone does not stop.

To stop the paging tone:

- Press  **PHONE/FLASH**,  **SPEAKER**, or any dial pad key (0-9, *, or #) on the handset(s).



-OR-


Press  **HANDSET LOCATOR** on the telephone base.


 **NOTE:** The handset ringer volume also determines the volume of the paging tone. If the handset ringer volume level is set to off, that handset is silent for all calls and paging (page 10).



Join a call in progress

You can conference with another system handset while on a call. If a handset is already on a call and you would like to join the call, press  **PHONE/FLASH** or  **SPEAKER** on another cordless handset.

Press  **OFF/CLEAR** or place the handset in the telephone base or charger to end the call. The call does not terminate until all handsets hang up.

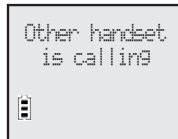
 **NOTE:** You can use four system handsets at the same time on an outside call.

Intercom

Use the intercom feature for conversations between handsets. This feature is not available for model CL82100.

Use the handset number to initiate intercom and transfer calls.

1. Press **INT** on your handset when not in use.
 - If you have a two-handset system, your handset screen shows **Calling other handset**.
 - If you have more than two handsets, your screen shows **INTERCOM** Use the dialing keys to enter a handset number. Your handset screen shows **Calling handset X**.



The other handset rings and its screen shows either **Other handset is calling** or **Handset X is calling**.

2. To answer the intercom call, press **\ PHONE/FLASH, INT, \) SPEAKER** or any dial pad keys (**0-9, #, ***) on the called handset. Both handsets now show **Intercom**.
3. To end the intercom call, press **INT** or **\ OFF/CLEAR**, or place the handset back in the telephone base or charger.



NOTES:

1. Before the intercom call is answered, you can cancel the intercom call by pressing **\ OFF/CLEAR** or **INT** on the calling handset.
2. If the called handset is not answered within 100 seconds, or if it is in the directory or call log mode, or is on a call, or is out of range, the calling handset shows the message **Unable to call try again**.
3. Pressing **\ OFF/CLEAR** or **MUTE/DELETE** temporarily silences the intercom ringer.
4. You can use a maximum of two pairs of handsets to make intercom calls at a time. If there is an incoming call, other system handsets ring but cannot answer the call by pressing **\ PHONE/FLASH**. Only the handset on an intercom call can answer the incoming call by pressing **\ PHONE/FLASH** while the previous intercom call ends automatically.

Answer an incoming call during an intercom call

If you receive an incoming outside call during an intercom call, there is a two-beep call waiting tone.

- To answer the call, press **\ PHONE/FLASH**. The intercom call ends automatically.

To end the intercom call without canceling the incoming call, press **\ OFF/CLEAR**.

Call transfer using intercom

Use the intercom feature to transfer an outside call to another system handset. This feature is not available for model CL82100.

1. During a call, press **INT**.

- If you have a two-handset system, the outside call is put on hold and your handset screen shows **Calling other handset**. The other handset rings and its screen shows **Other handset is calling**.
- If you have more than two handsets, your screen shows **INTERCOM TO:** Use the dialing keys to enter a handset number. The outside call is put on hold and your handset screen shows **Calling HANDSET X**. The other handset rings and its screen shows **HANDSET X is calling**.

2. To answer the call on the other handset, press **PHONE/FLASH**, **INT**, **SPEAKER**, or any dial pad key (**0-9**, ***** or **#**). The outside call is still on hold and both handsets now show **Intercom**. You can now have a private conversation between the system handsets.



NOTES:

1. To cancel the transfer and return to the external call before the intercom call is answered, press and hold **OFF/CLEAR**, or press **PHONE/FLASH** or **INT** on your handset.
2. If the other handset does not answer the intercom call within 60 seconds, or if the other handset is in the directory or call log mode, or is out of range, the calling handset shows **Unable to call. Try again** on its screen and automatically returns to the external call.

3. From this intercom call, you have the following options:

- You can transfer the call. Press **MENU/SELECT** and scroll to **Transfer** on the calling handset. Your screen shows **Call transfered**. The other handset automatically connects to the outside call.
- You can let the other handset join you on the outside call in a three-way conversation. Press **MENU/SELECT** and scroll to **Call sharing** on the calling handset.
- You can alternate between the outside call (**Outside call** appears on the screen) and the intercom call (**Intercom** appears on the screen). Press **INT** on your handset to alternate.
- The other person can end the intercom call by pressing **OFF/CLEAR**, or by placing the other handset back in the telephone base or charger. The outside call continues with the original system handset.

Calling
other handset

INTERCOM TO:

Calling
HANDSET X

HANDSET X
is calling

Intercom

>Transfer
Call sharing

Call transfered

Outside call

About the directory

Shared directory

The directory is in the telephone base and is common for all handsets. Changes made to the directory from any handset apply to all.



Charlie Johnson
888-883-2445



NOTE: Only one handset can review the directory at a time. If another handset tries to enter the directory, the screen shows **Not available at this time.**

Capacity

The directory can store up to 50 entries, with a maximum of 15 alphanumeric characters (including spaces) for names and 30 digits for telephone numbers. A convenient search feature can help you find and dial numbers quickly (page 32).

Exiting the directory

Press **OFF/CLEAR** to cancel an operation, back up to the previous menu, or exit the menu display. Press and hold **OFF/CLEAR** to return to the idle mode.

If you pause for too long while creating or reviewing an entry, the procedure times out and you have to begin again.

Create directory entries

To create a new directory entry

1. Press **MENU/SELECT** in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **>Directory**, then press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to highlight **Add contact**.
4. Press **MENU/SELECT**.
5. Enter the telephone number when prompted.
 - Use the dial pad to enter up to 30 digits.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
 - Press **MUTE/DELETE** to erase digits.
 - Press and hold **MUTE/DELETE** to erase all digits.
 - Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **p** appears).



-OR-

Copy a number from the redial list by pressing **REDIAL/PAUSE** then **▼CID** or **▲DIR**, or pressing **REDIAL/PAUSE** repeatedly to locate the number to copy. Press **MENU/SELECT** to copy the number.

6. Press **MENU/SELECT** to save the number in the display.

The display shows **Already saved** if the number is already in the directory. You cannot save the same number twice.

7. Enter the name when prompted.
 - Use the dial pad to enter a name (up to 15 characters). Each time you press a key, the character on that key appears. Additional key presses produce other characters on that key. See the chart on the next page.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
 - Press **MUTE/DELETE** to erase letters.
 - Press and hold **MUTE/DELETE** to erase all letters.



i NOTE: The first letter of every word is a capital letter. The remaining letters in a word start as lower case letters as in the chart on the next page.

Create directory entries

Dial Key	Characters by number of key presses								
	1	2	3	4	5	6	7	8	9
1	1	#	'	,	-	.	&		
2	A	B	C	2	a	b	c		
3	D	E	F	3	d	e	f		
4	G	H	I	4	g	h	i		
5	J	K	L	5	j	k	l		
6	M	N	O	6	m	n	o		
7	P	Q	R	S	7	p	q	r	s
8	T	U	V	8	t	u	v		
9	W	X	Y	Z	9	w	x	y	z
0	0								
*	*	?	!	/	()	@		
#	space								

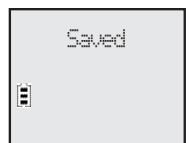
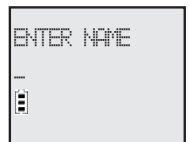
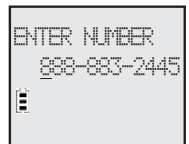
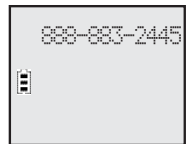
8. Press **MENU/SELECT** to store your new directory entry. There is a confirmation tone. The name and the telephone number appear. To change them later, see page 33.



To add a pre-dialing telephone number to the directory

You can save a pre-dialing telephone number to the directory.

1. Enter the telephone number in idle mode (see step 5 on the previous page).
2. Press **MENU/SELECT** to edit the number and the name (see **To edit an entry** on page 33).
3. Press **MENU/SELECT** to save the number to the directory. There is a confirmation tone.



Review directory

To review directory entries

1. Press **DIR▲** when in idle mode to show the first entry in the directory.
Directory empty appears if there are no directory entries.

-OR-

You can also show the first entry in the directory by pressing **MENU/SELECT** when in idle mode, then press **▼CID** or **▲DIR** to scroll to **>Directory**, then press **MENU/SELECT** twice.

2. Press **▼CID** or **▲DIR** to browse through the directory. Entries appear alphabetically by the first letter in the name.



NOTE: If the telephone number in the directory exceeds 15 digits, **<*** appears in front of the telephone number. Press ***** to move towards the end of the telephone number or press **#** to move towards the beginning of the telephone number.

Search directory

To search by name

1. Press **DIR▲** in idle mode to show the first listing in the directory.
Directory empty appears if there are no directory entries.
2. When a name entry appears, press the dial pad keys (**2-9**) to start a name search.
The directory shows the first name beginning with the first letter associated with the dial pad key if there is an entry in the directory beginning with that letter.
3. To see other names starting with the letters on the same dial pad key, keep pressing the key. The names appear in alphabetical order.

For example, if you have the names **Jennifer**, **Jessie**, **Kevin** and **Linda** in your directory:

- If you press **5 (JKL)** once, you see **Jennifer**.
- If you press **5 (JKL)** twice, you see **Jessie**.
- If you press **5 (JKL)** three times, you see **Kevin**.
- If you press **5 (JKL)** four times, you see **Linda**.
- If you press **5 (JKL)** five times, you see **Jennifer** again.



NOTES:

1. If there is no name matching the first letter of the key you press, the directory shows a name matching the following letters of the key.
2. If you press a key (**2-9**) and no name starts with the letters on that key, the directory shows the entry matching the next letter in the directory.

To dial, delete or edit entries

To dial, delete or edit a directory entry (name and number), the entry must be on the handset. Use the directory review or search (page 32) to show an entry.

Display dial

To dial a displayed number from the directory, press **PHONE/FLASH** or **SPEAKER**.

To delete an entry

When a directory entry appears, press **MUTE/DELETE** to delete the displayed entry from the directory. You cannot retrieve a deleted entry.



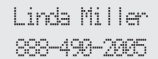
Robert Brown
Delete contact?



To edit an entry

When a directory entry appears:

- Press **MENU/SELECT** to modify the number. You need to **EDIT CONTACT**. Press **▼CID** or **▲DIR** to select **>Number**.
 - Press the dial pad keys to add digits.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
 - Press **MUTE/DELETE** to erase digits.
 - Press and hold **MUTE/DELETE** to erase all digits.
 - Press and hold **REDIAL/PAUSE** to add a three-second pause, if desired.
 - Copy a number from the redial list by pressing **REDIAL/PAUSE**, then **▼CID** or **▲DIR**, or pressing **REDIAL/PAUSE** repeatedly to locate the number to copy. Press **MENU/SELECT** to copy the selected number.
- Press **MENU/SELECT** to save the setting. There is a confirmation tone. The updated directory entry appears.
- Press **MENU/SELECT** to modify the name. Press **▼CID** or **▲DIR** to select **>Name**.
 - Press the dial pad keys to add characters (page 30).
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
 - Press **MUTE/DELETE** to erase characters.
 - Press and hold **MUTE/DELETE** to erase all digits.
- Press **MENU/SELECT** to confirm. There is a confirmation tone.



Linda Miller
888-490-2005




EDIT CONTACT
>Number




EDIT NUMBER
888-883-2445




EDIT CONTACT
>Name




EDIT NAME
Robert Brown_




Robert Brown
888-883-2445



About caller ID

This product supports caller ID services that most telephone service providers provide. Depending on your service subscription, you might see the caller's number, or the caller's name and number from the telephone service provider after the first or second ring. Caller ID allows you to see the name, number, date and time of calls.

Information about caller ID with call waiting

Caller ID with call waiting lets you see the name and telephone number of the caller before answering the telephone, even while on another call.

It might be necessary to change your telephone service to use this feature. Contact your telephone service provider if:

- You have both caller ID and call waiting, but as separate services (you might need to combine these services).
- You have only caller ID service, or only call waiting service.
- You don't subscribe to caller ID or call waiting services.

There are fees for caller ID services. In addition, services may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering caller ID service and if both telephone service providers use compatible equipment. The time and date are from the telephone service provider along with the call information.

Caller ID information might not be available for every incoming call. Callers may intentionally block their names and/or telephone numbers. To view call log entries with numbers between 16 and 23 digits, you must save the entry to the directory (see page 38)



i **NOTE:** You can use this product with regular caller ID service, or you can use this product's other features without subscribing to caller ID or combined caller ID with call waiting service.

Caller ID history

How the caller ID history (call log) works

The telephone stores caller ID information about the last 50 incoming calls in the telephone base. Entries are stored in reverse chronological order. The phone deletes the oldest entry when the log is full to make room for new calls. This information is common to all handsets, so changes made using any handset are reflected in all other handsets. If you answer a call before the information appears on the screen, it does not show in the caller ID history.

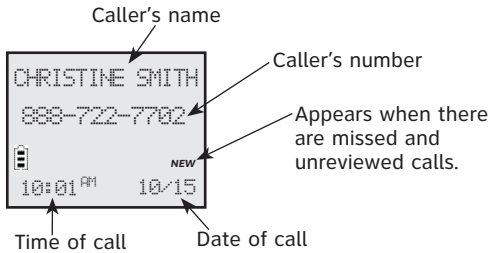


Review the caller ID history to find out who called, to easily return the call, or to copy the caller's name and number into your directory.

XX Missed call(s) appears if there are new call log entries (including missed and unreviewed calls). **Call log empty** appears if there are no records in the call log.

NOTES:

1. Only one handset can review the caller ID history at a time. If another party tries to enter the directory or caller ID history, it shows **Not available at this time**.
2. Each entry may have up to 24 digits for the phone number and 15 characters for the name.



Caller ID operation

Memory match

If the incoming telephone number exactly matches a telephone number in your directory, the name that appears on the screen matches the corresponding name in your directory.



For example, if Christine Smith calls, her name appears as Chris if this is how you entered it into your directory.



NOTE: The number you see on your caller ID is in the format from the telephone service provider. The telephone service provider usually delivers ten-digit phone numbers (area code plus phone number). If the telephone number of the caller does not exactly match a number in your directory, the name appears the same from the telephone service provider. For example, if the telephone service provider includes the area code and the directory number does not, the name is the one which the telephone service provider sends.

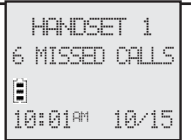


Missed (new) calls indicator

When a handset is in idle mode and has unreviewed calls, its screen shows **XX Missed calls**.

All unreviewed entries are counted as missed calls. Each time you review a call log entry with the icon **NEW**, the number of missed calls decreases by one.

If you do not want to review the missed calls one by one, but you still want to keep them in the caller ID history, you can press and hold **OFF/CLEAR** for four seconds when the handset is idle. All the entries in the caller ID history become old (have been reviewed), and the missed calls counter shows **0**.



Caller ID operation

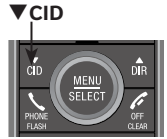
To review the caller ID history

1. When a handset is in idle mode, press ▼ **CID** to review the caller ID history in reverse chronological order starting with the most recent call.



-OR-

You can also review the caller ID history by pressing **MENU/SELECT**, then press ▼ **CID** or ▲ **DIR** to scroll to > **Call log**, then press **MENU/SELECT** twice to **Review**.



2. Press ▼ **CID** or **DIR**▲ to scroll through the list.

3. Press **OFF/CLEAR** to exit the caller ID history.

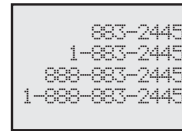
You hear a double beep when the list reaches the beginning or end of the call log.



Make a call log entry ready to dial

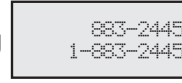
Although the incoming call log entries have 10 digits (the area code plus the seven-digit number), in some areas, you might need to dial only the seven digits, 1 plus the seven digits, or 1 plus the area code plus the seven digits. You can change and store the number of digits that you dial in the call log.

While reviewing the call log, press **#** repeatedly to show different dialing options for local and long distance numbers before dialing or saving the telephone number in the directory.



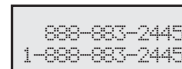
Press **#**

Press **1** repeatedly if you need to add or remove 1 in front of the telephone number before dialing or saving it in the directory.



Press **1**

When the number shows in the correct format for dialing, press **PHONE/FLASH** or **SPEAKER** to call the number.



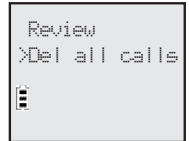
Caller ID operation

Dial a call log entry

1. When in the call log, press **▼CID** or **DIR▲** to browse.
2. Press **PHONE/FLASH** or **▶) SPEAKER** to dial the entry.

Delete entries

- Press **MUTE/DELETE** to delete the shown entry from the caller ID history.
- Follow the steps below to delete all call log entries.
 1. Press **MENU/SELECT** when in idle mode.
 2. Press **▼CID** or **▲DIR** to scroll to **>Call log**, then press **MENU/SELECT**.
 3. Press **▼CID** or **▲DIR** to scroll to **>Del all calls**, then press **MENU/SELECT**.
 4. When the screen shows **Delete all calls?** press **MENU/SELECT** to clear the caller ID history of all entries. There is a confirmation tone. Press **OFF/CLEAR** to exit and leave all entries in the caller ID history intact.



Save a call log entry to the directory

1. When in the call log, press **▼CID** or **▲DIR** to browse.
2. Press **MENU/SELECT** to select an entry. The screen displays **EDIT NUMBER**.
3. Use the dialing keys to edit the number.
 - Press **▼CID** or **▲DIR** to move the cursor to the left or right.
 - Press **MUTE/DELETE** to backspace and erase a digit.
 - Press and hold **MUTE/DELETE** to erase the entire entry.
 - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
 - Copy a number from the redial list by pressing **REDIAL/PAUSE** then **▼CID** or **▲DIR**, or pressing **REDIAL/PAUSE** repeatedly to select a number. Press **MENU/SELECT** to copy the number.
4. Press **MENU/SELECT** to move to the name. The screen displays **EDIT NAME**.
 - Use the dial pad keys (page 30) to add characters.
 - Press **▼CID** or **▲DIR** to move the cursor to the left and right.
 - Press **MUTE/DELETE** to erase characters.
 - Press and hold **MUTE/DELETE** to erase all characters.
5. Press **MENU/SELECT** when done and the handset shows **Saved**.
 - If the entry is already saved in the directory, the handset shows **Already saved**.



NOTES:

1. You might need to change how a caller ID number is dialed if the entry does not appear in the correct format. Caller ID numbers might appear with an area code that might not be necessary for local calls, or without a 1 that might be necessary for long distance calls (page 37).
2. You cannot store a new number to a full directory until you delete one. The screen shows **Directory full**.

Reasons for missing caller ID information

There are also occasions when other information or no information shows for various reasons:



On-screen message	Reason
PRIVATE NUMBER	The caller prefers not to show the phone number.
PRIVATE NAME	The caller prefers not to show the name.
PRIVATE CALLER	The caller prefers not to show the phone number and name.
UNKNOWN NUMBER	Your telephone service provider cannot determine the caller's number.
UNKNOWN NAME	Your telephone service provider cannot determine the caller's name.
UNKNOWN CALLER	Your telephone service provider cannot determine the caller's name and telephone number. Calls from other countries may also generate this message.


About the answering system

Answering system and voicemail

Your telephone has separate indicators for two different types of voice messages: those left on its built-in digital answering system and those left at your telephone service provider's voicemail (fees may apply). Your telephone's built-in digital answering system messages and voicemail messages are separate. Each alerts you to new messages differently.



If  and  display on the handset, and the message counter indicator on the telephone base flashes, your telephone service provider is indicating that it has new voicemail for you. To listen to your voicemail, you typically dial an access number provided by your telephone service provider, followed by a security code or PIN.

To listen to messages recorded on your digital answering system, press /■/PLAY/STOP on the telephone base (page 28).

Some telephone service providers bundle or combine multiple services like voicemail and call waiting, so you may not be aware that you have voicemail. To check what services you have and how to access them, contact your telephone service provider.

You can use your telephone answering system and voicemail together by setting your built-in answering system to answer before voicemail answers. To learn how to program your voicemail settings, contact your telephone service provider. If you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message by following the instruction below.

Set your answering system to answer calls at least two rings earlier than your voicemail is set to answer. For example, if your voicemail answers after six rings, set your answering system to answer after four rings. Some voicemail providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

Message capacity

The answering system can record up to 99 messages, depending on the length of each message. Individual messages can be up to four minutes, and the maximum recording time is approximately 11 minutes. The actual recording time depends on individual message characteristics. Messages remain available for replay until you delete them.

When there are new messages (including memos) on the answering system, the number of messages stored flashes in the message counter.

If the answering system has less than three minutes, it announces, *“Less than three minutes to record.”* The handset screen displays **Less than 3 minutes to record** before message playback.

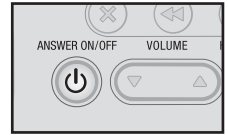
About the answering system

If the memory is full, the answering system announces, *"Memory is full."* the handset screen displays **Memory full** and the number of messages and **F** are flashing alternatively in the message counter. You cannot record new messages until old ones have been deleted.

Turn the answering system on or off at the telephone base

Unless you change it, the answering system is on and ready to record messages. You can turn the answering system off, but if you do so, the answering system does not answer calls and record incoming messages.

Press **ANSWER ON** to turn the answering system on or off. If the answering system is turned on, it announces *"Calls will be answered."* If the answering system is turned off, it announces *"Calls will not be answered."*



New message indication

The message window on the telephone base flashes and **OO** shows on the handset when there are new answering system messages.



NOTE: After reviewing new message(s), the number of old message(s) appears on the message window.



If the new message alert tone is turned on, the telephone base beeps every 10 seconds when there are unreviewed messages.

Call screening at the telephone base

If the answering system is on and the telephone base volume is not off (set to 1 or higher), you hear the announcement and the incoming message when receiving a call. If you want the telephone base to be silent while recording messages, make sure you set the telephone base volume to **0**.

If the call screening is off, you can temporarily turn on the call screening by press **VOLUME ▲**. The call screening setting resumes to **Off** for the next incoming message.

Call intercept

While screening a call, you can stop recording and speak to the caller by pressing **PHONE/FLASH** or **SPEAKER** on the handset.

About the answering system

Base ringer


Press **VOLUME ▲▼** on the telephone base to adjust the ringer volume when the telephone is not in use.

You hear a sample of the ringer while adjusting the volume. The telephone base announces, *"Base ringer is off."* when you set the volume to **0**.

Voice prompts

The system provides voice prompts to guide you through remote access and recording outgoing announcements.

Temporarily turning off the message alert tone

Pressing any telephone base key (except  **HANDSET LOCATOR**) temporarily silences the message alert tone.

If you press **X DELETE** when in idle mode, there is a voice prompt to direct you to press **X DELETE** again to delete all old messages, and the message alert tone is temporarily off.

The message alert tone is reactivated with the next incoming message.

Message playback

If you have new messages, you hear only the new messages (oldest first). If there are no new messages, the system plays back all the messages (oldest first).

When playback begins, the total number of messages is announced. Before each message, you hear the day and time of the recording. If the date and time is not set, you hear, *"Time and date not set."* before playback. After the last message, you hear, *"End of messages."* If the recording time is less than three minutes, you hear, *"Less than three minutes to record"* (see **Message capacity** on page 40).

To listen to messages at the telephone base:

Press ►/■ **PLAY/STOP** on the telephone base to listen to the messages. The system announces the number of messages, then begins playback. Press ►/■ **PLAY/STOP** again to end the message playback.

To listen to messages on a cordless handset:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **MENU/SELECT** again to select **>Play messages**.
3. Press ▼**CID** or ▲**DIR** to select **>Play new msgs** or **>Play old msgs**.

The system announces the number of messages, then begins playback. The message sequence is shown on the handset screen. If there are no recorded messages, the handset screen shows **No message** with voice prompt *"You have no messages"*.



Options during playback


When a message is playing, you can adjust the playback volume, skip, repeat, or delete the message. You can only adjust the handset message playback tone by activating equalizer (see **Equalizer** on page 23).

When messages are playing on the telephone base:

- Press **VOLUME ▲▼** button to adjust the message playback volume.
- Press ►► **SKIP** to skip to the next message.
- Press ◀◀ **REPEAT** to repeat the message. Press twice to hear the previous message.
- Press **X DELETE** to delete the message.
- Press ►/■ **PLAY/STOP** to stop the playback.

Message playback

When messages are playing on the handset:

- Press **▼CID** or **▲DIR** to adjust the message playback volume.
- Press **EQ**  button to adjust the message playback tone.
- Press **6** to skip to the next message.
- Press **4** to repeat the message. Press twice to hear the previous message.
- Press **3** to delete the message.
- Press **5** to stop the playback.
- Press **🔊) SPEAKER** to switch between speakerphone mode and handset mode.



NOTE: If you adjust handset playback tone by equalizer, the current equalizer setting remains unchanged until your next adjustment.

To delete all old messages

You can only delete old (reviewed) messages. You cannot delete new messages until you review them. You cannot retrieve deleted messages.

To delete all old messages on the telephone base:

1. When the telephone is idle, press **X DELETE**. The system announces, *"To delete all old messages, press **DELETE** again."*
2. Press **X DELETE** again. The system announces, *"All old messages deleted."*

```
Play messages
>Answering sys
|
```

```
Announcement
>Delete all old
|
```

```
Delete all
old messages?
|
```

```
Deleting...
|
```

```
All old msgs
deleted!
|
```

To delete all old messages on the handset:

1. Press **MENU/SELECT** when in idle mode to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **>Answering sys**. Press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to select **>Delete all old**, then press **MENU/SELECT**, the screen shows **Delete all old messages?**
4. Press **MENU/SELECT** again to confirm. The screen displays **Deleting...** then **All old msgs deleted!** There is a confirmation tone.

Recording & playing memos

Memos are messages you record at a handset. You can save, play back, and delete them like incoming messages. You can record a memo as a reminder to yourself, or leave a message for others who use the answering system.

To record a memo:

1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
2. Press **▼CID** or **▲DIR** to scroll to **>Answering sys.** Press **MENU/SELECT**.
3. Press **▼CID** or **▲DIR** to select to **>Record memo.** Press **MENU/SELECT**. The system announces, *"Record after the tone. Press 5 when you are done."* You can record a memo for up to four minutes. The system does not save memos shorter than two seconds.
4. Speak facing the handset to record the memo.
5. Press **5** to stop recording. The system announces, *"Recorded."*



To play back a memo

Play memos the same way as messages. See **Message playback** on page 43.

Base message counter displays

The base message counter shows the total number of answering system messages. See the table below for other message counter displays.

Message counter displays

0	No messages.
0 (flashing)	You need to set the clock (pages 12).
1-99	Total number of old messages and memos, or message number currently playing during old message playback.
1-99 (flashing)	Total number of messages and memos. The number flashes when there are new (unreviewed) messages. After a power failure, the number in the message counter flashes to indicate that you need to set the clock.
1-99 & F (alternating)	Memory is full. You must delete some messages before recording new messages.
--- ---	The system is answering a call, or someone is trying to reach it remotely. The system is in program mode.
0-6	Shows for two seconds while adjusting the telephone base speaker volume.

















Remote access

You can reach your answering system remotely by dialing your home telephone number from any touch-tone telephone.

To remotely reach your answering system:

1. Dial your telephone number from any touch-tone telephone.
2. When the system answers, enter the two digit remote access code (**19** is the default code, see page 19 to change it).
 - The system automatically announces the number of messages (new and/or old) if there are any, and then begins to play them.
3. You can also enter the following remote commands.

Remote commands

	Press to listen to all messages.
	Press to listen to new messages only.
	Press to delete the current message (during playback).
 	Press twice to delete all old messages.
	Press to repeat the current message (during playback).
 	Press twice to listen to the previous message.
	Press to stop any operation (including recording).
 	Press to listen to a list of remote commands.
	Press to skip to the next message (during playback).
 	Press to record a new announcement.
	Press to end remote access (the call will be terminated).
	Press to turn the answering system on or off.

4. Hang up to end the call and save all undeleted messages.

Cut out and carry the remote access wallet card at the back of this user's manual for quick reference.

Remote access



NOTES:

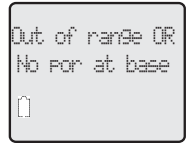
1. If you do not enter a valid remote access code, the system answers the call automatically.
2. If you pause for more than four seconds during remote access, you hear a help menu listing all features and commands. If there is no command for another 20 seconds, the call ends automatically.
3. If you want to delete all the old messages remotely, press **3** twice in remote standby mode.
4. If the memory is full, the answering system answers after 10 rings and announces, *"Memory is full. Enter the remote access code."* Enter your remote access code to access the messages and announcements.

Adding and registering handsets

Your telephone can support up to 12 cordless handsets (AT&T model CL80100, sold separately). The handset needs to synchronize with the telephone base before use. You must register each handset separately.

The handsets provided within your product box is pre-registered as **HANDSET 1**. Additional handset are assigned numbers in the order they are registered (**HANDSET 2** to **HANDSET 12**).

When first purchased, all expansion handsets show **Out of range OR No pwr at base** on the screen. New handset may need to be charged without interruption for at least four minutes before registering to the telephone base.



To register a handset to your telephone base

1. Make sure the handset is out of the telephone base or charger and alternatively shows **1.Press FIND HS on base 4 sec** and **2. Then press # on handset** before you begin registration.
2. Press and hold **HANDSET LOCATOR** on the telephone base for about four seconds (until the red **IN USE** light on the telephone base is on) and then release the button.
3. Press # on the handset. The screen shows **Registering... Please wait**. It takes up to 60 seconds to complete the registration. Then **HANDSET X Registered** appears on the screen, with **X** being the handset number (1-12). The handset is now registering with the telephone base. There is a beep sound when the registration is successful.
4. If the registration is not successful, the handset screen displays **Registration failed** appears on the screen. Please start again from steps 2-3 above.



NOTE: You cannot register a handset if any other system handset is in use.

Deregistering a handset

You can deregister handsets. You may need to deregister your handsets if:

You have twelve registered handsets and need to replace a handset.



-OR-

You wish to change the designated handset number of your registered handsets.

You must first deregister ALL the handsets, and then re-register each handset you wish to use.

Please read carefully through all the instructions on this page before beginning the deregistration process.

To deregister all handsets

1. Press and hold  **HANDSET LOCATOR** on the telephone base for about 10 seconds (until the **IN USE** light starts to flash), then release the  **HANDSET LOCATOR** button.
2. Immediately press and release  **HANDSET LOCATOR** again. You must press  **HANDSET LOCATOR** while the **IN USE** light is still flashing. (The light flashes for about seven seconds. If the light stops flashing, pick up the handset and place it back into the telephone base, then start again with step one above.)
3. It takes up to 60 seconds to complete the deregistration process. Then the handset screen alternatively display **1.Press FIND HS on base 4 sec** and **2. Then press # on handset** to wait for re-registration.
4. To re-register the handset(s) to the telephone base, follow the registration instructions on the previous page.










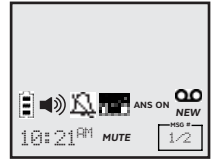
NOTES:

1. If the deregistration process is not successful, you might need to reset the system and try again.
To reset: You may reset by unplugging the power from the telephone base and plugging it back in.
2. You cannot deregister the handset(s) if any other system handset is in use.
3. Even if the battery is depleted, you can still deregister the handset by following the steps above.
After the handset is charged for at least 10 minutes, the screen shows **1.Press FIND HS on base 4 sec** and **2. Then press # on handset**.

Alert tones and lights

Screen icons


	Battery status - battery is charging (animated display).
	Battery status - low battery (flashing); place handset in telephone base or charger to recharge.
	SPEAKERPHONE - the speakerphone is in use.
	Ringer off - the handset ringer is off.
	New voicemail - there are new voicemail from the telephone service provider.
ANS ON	Answering system is on.
	Message - new message in the answering system.
NEW	Missed and unreviewed calls.
MUTE	Microphone is off.
	Message counter - number of messages playing.



Handset alert tones

One short beep	Tone of each dial pad key press if key tone is turned on.
One long beep	Before each message, memor or announcement recording.
Two short beeps	You are pressing the ▼CID or DIR▲ keys when the volume is already at its highest or lowest setting. -OR- Call waiting tone. -OR- Error tone.
Four short beeps	Low battery warning.
Three beeps	Out of range while the handset is on a call.
Confirmation tone (Three rising tones)	The system has completed the command successfully.

Telephone base tone

Three beeps	 HANDSET LOCATOR is pressed.
Beeps every 10 seconds	Message alert.
Fast busy beeps	You are pressing the VOLUME▲▼ keys on the telephone base.

Alert tones and lights

Lights

ANSWER ON
On when the answering system is on and ready to receive calls.



IN USE
On when the handset is in use, or when the answering system is answering an incoming call.
Flashes when another telephone is in use on the same line.
Flashes quickly when there is an incoming call.

CHARGE
On when the handset is charging in the telephone base or charger.

Lighted display

Lighted key pad

SPEAKER
On when the speakerphone is on.



Handset display screen messages

Screen display messages

Already saved	The telephone number you have entered is already in the directory.
Call log empty	You are trying to reach an empty caller ID history.
Call transfered	You are transferring an outside call to another cordless handset or the telephone base.
Calling HANDSET X (For systems with two or more handsets)	The handset is calling the other handset (for intercom calls).
Calling other handset (For systems with two handsets)	The handset is calling the other handset (for incoming call). The handset is going to transfer an outside call to another handset.
Directory empty	There are no directory entries.
Ended	You have just ended a call.
HANDSET X is calling (For systems with three or more handsets)	Another system handset is calling.
Incoming call	There is a call coming in.
Intercom	The handset is on an intercom call.
Intercom ended	The intercom call has just ended.
INTERCOM TO: (For systems with three or more handsets)	You have started the intercom process, and need to enter the number of the handset you wish to call.
Line in use	An extension phone, or one of the handsets, or the telephone base is in use.
Directory full	The directory is full. You cannot save any new entries unless you delete some current entries.
Low battery	You should charge the battery.
Microphone ON	Mute is off so the other party can hear your voice.
XX Missed calls	There are new calls in the caller ID history.
Muted	The microphone is off.
New voicemail	There are new voicemail messages.
No line	There is no telephone line connection.
Searching for base	The handset is out of range while on a call.

Handset display screen messages

Screen display messages

Not available at this time	Someone else is already using the directory or caller ID history.
Other handset is calling (For system with two handsets)	The other handset is calling.
Outside call	You are on the external call during call transfer.
** Paging **	The telephone base is paging handset(s).
Phone	The handset is in use.
Place in charger	The battery is very low. The handset should be charged.
Ringer off	The ringer is off temporarily during an incoming call.
Saved	The entry in caller ID history is now in the directory.
Speaker	The handset speakerphone is in use.
Transfer to: (For systems with three or more handsets)	You have started transferring a call, and need to enter the desired handset number.
Unable to call try again	Failed intercom or conference call (there are already two handsets being used).
Out of range OR No fur at base	The telephone base is out of power, or the handset is out of range.
1.Press FIND HS on base 4 sec	Screen display before handset registration.
2.Then press # on handset	Screen display before handset registration.

Troubleshooting

If you have difficulty with your phone, please try the suggestions below. For Customer Service, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

My telephone doesn't work at all.

- Make sure the power cord is securely plugged in.
- Make sure you plug the battery connector securely into the cordless handset.
- Make sure you plug the telephone line cord securely and firmly into the telephone base and the telephone wall jack.
- Charge the battery in the cordless handset for at least 16 hours. For optimum daily performance, return the cordless handset to the charger when not in use.
- If the battery is depleted, it might take approximately 30 minutes to charge the handset before it shows **Low battery**, see page 6 for details.
- Reset the telephone base. Unplug the electrical power. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- You may need to purchase a new battery. Please refer to **Battery installation & charging** in this user's manual on pages 6-7.

I cannot get a dial tone.

- First try all the suggestions above.
- Move the cordless handset closer to the telephone base. You might have moved out of range.
- If the previous suggestions do not work, disconnect the telephone base from the telephone jack and connect to a different phone. If there is no dial tone on that phone either, the problem is in your wiring or local service. Contact your telephone service provider.
- Your line cord might be malfunctioning. Try installing a new line cord.

Troubleshooting

I cannot dial out.

- First try all the suggestions above.
 - Make sure you have a dial tone before dialing. The cordless handset might take a second or two to find the telephone base and produce a dial tone. This is normal. Wait an extra second before dialing.
 - Eliminate any background noise. Noise from a television, radio or other appliances might cause the phone to not dial out properly. If you cannot eliminate the background noise, first try muting the cordless handset before dialing, or dialing from another room with less background noise.
 - If the other phones in your home are having the same problem, contact your telephone service provider (charges might apply).
-

My cordless handset isn't performing normally.

- Make sure you plug the power cord securely into the telephone base. Plug the power adapter into a different, working electrical outlet without a wall switch.
 - Move the cordless handset closer to the telephone base. You might have moved out of range.
 - Reset the telephone base. Unplug the electrical power. Wait for 15 seconds then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
 - Other electronic products can cause interference to your cordless phone. Try installing your phone as far away from these types of electronic devices as possible: television sets, VCRs, or other cordless telephones.
-

Out of range OR No prw at base appears on my cordless handset.

- Ensure you plug the telephone base in properly and the power is on.
- Place the cordless handset in the telephone base for one minute to allow the cordless handset and base to synchronize.
- Move the cordless handset closer to the telephone base. You might have moved out of range.
- Reset the telephone base. Unplug the electrical power. Wait for 15 seconds then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.

Troubleshooting

- Other electronic products can cause interference with your cordless phone. Try installing your phone as far away from these types of electronic devices as possible: television sets, VCRs, or other cordless telephones.

The batteries do not hold a charge.

- If the cordless handset is in the telephone base or charger and the charge light is not on, refer to **The charge light is off or blinking** (page 59) in this **Troubleshooting** guide.
- Charge the battery in the cordless handset for at least 16 hours. For optimum daily performance, return the cordless handset to the telephone base or charger when not in use.
- If the battery is depleted, it might take approximately 30 minutes to charge the handset before it shows **Low battery**, refer to the table on page 6 for details.
- You might need to purchase a new battery. Please refer to **Battery installation & charging** in this user's manual on pages 6-7.

I get noise, static, or weak signals even when I'm near the telephone base.

- If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack (see page 5). The filter prevents noise and caller ID problems as a result of DSL interference. Please contact your DSL service provider for more information about DSL filters.
- You may be able to improve the performance of your cordless phone by installing your new telephone base as far as possible from any other existing cordless telephone system that may already be installed.
- Other electronic products can cause interference to your cordless phone. Try installing your phone as far away from the following electronic devices as possible: television sets, VCRs, or other cordless telephones.
- Do not install this phone near a microwave oven or on the same electrical outlet. You might experience decreased performance while the microwave oven is operating.
- If you plug your phone in with a modem or a surge protector, plug the phone (or modem/surge protector) into a different location. If this does not solve the problem, re-locate your phone or modem farther apart from one another, or use a different surge protector.

Troubleshooting

- Relocate your phone to a higher location. The phone might have better reception in a high area.
 - If the other phones in your home are having the same problem, contact your telephone service provider (charges may apply).
-

I experience poor sound quality when using the speakerphone.

- For increased sound quality while using the speakerphone, place the handset on a flat surface with the dial pad facing up.
-

I hear other calls while using my phone.

- Disconnect the telephone base from the telephone jack, and plug in a different telephone. If you still hear other calls, call your telephone service provider.
-

My cordless handset does not ring when I receive a call.

- Make sure that the ringer is not off. Refer to Ringer volume on page 10 in this user's manual.
- Make sure you plug in the telephone line cord securely into the telephone base and the telephone jack. Make sure you plug in the power cord securely.
- The cordless handset may be too far from the telephone base.
- Charge the battery in the cordless handset for at least 16 hours. For optimum daily performance, return the cordless handset to the telephone base or charger when not in use.
- You may have too many extension phones on your telephone line to allow all of them to ring simultaneously. Try unplugging some of the other phones.
- The layout of your home or office might be limiting the operating range. Try moving the telephone base to another location, preferably on an upper floor.
- If the other phones in your home are having the same problem, contact your telephone service provider (charges might apply).
- Test a working phone at the phone jack. If another phone has the same problem, contact your telephone service provider (charges might apply).

Troubleshooting

- Other electronic products can cause interference with your cordless phone. Try installing your phone as far away as possible from electronic devices such as television sets, VCRs, or other cordless telephones.
- Re-install the battery, and place the cordless handset in the telephone base. Wait for the cordless handset to re-establish its connection with the telephone base. Allow up to one minute for this to take place.
- Your line cord might be malfunctioning. Try installing a new line cord.

My calls cut in and out while I'm using my cordless handset.

- Other electronic products can cause interference with your cordless phone. Try installing your phone as far away from the following electronic devices as possible: television sets, VCRs, or other cordless telephones.
- Do not install this phone near a microwave oven or on the same electrical outlet. You might experience decreased performance while the microwave oven is operating.
- If you plug your phone in with a modem or surge protector, plug the phone (or modem/surge protector) into a different location. If this does not solve the problem, re-locate your phone or modem farther apart from one another, or use a different surge protector.
- Relocate your telephone base to a higher location. The phone might have better reception when installed in a high area.
- If the other phones in your home are having the same problem, contact your telephone service provider (charges may apply).

The charge light is off.

- Make sure you plug the power and line cords in correctly and securely.
- Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- Clean the cordless handset and telephone base charging contacts each month with a pencil eraser or cloth.
- A blinking **CHARGE** light is an indication that the battery is not connected to the handset or missing completely. Ensure that the battery is installed properly.

Troubleshooting

My caller ID isn't working.

- Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your phone.
- The caller must be calling from an area that supports caller ID.
- Both you and your caller's telephone service providers must use caller ID compatible equipment.
- If you subscribe to high-speed Internet service (digital subscriber line - DSL) through your telephone lines, you must install a DSL filter between the telephone base and the telephone wall jack (page 5). The filter prevents noise and caller ID problems resulting from DSL interference. Please contact your DSL service provider for more information about DSL filters.

System does not receive caller ID when on a call.

- Make sure you subscribe to caller ID with call waiting features from your telephone service provider. Caller ID features works only if both you and the caller are in areas offering caller ID service, and if both telephone service providers use compatible equipment.

Incomplete messages.

- If a caller leaves a very long message, part of it may be lost when the system disconnects the call after four minutes.
- If the caller pauses for longer than seven seconds, the system stops recording and disconnects the call.
- If the system's memory becomes full during a message, the system stops recording and disconnects the call.
- If the caller's voice is very soft, the system may stop recording and disconnects the call.

Difficulty hearing messages.

- Press **VOLUME▲** to increase speaker volume.

System does not answer after the correct number of rings.

- Make sure that the answering system is on. **ANS ON** should show on the handset and **ANS ON/OFF** light on the telephone base should be on.
- If toll saver is activated, the number of rings changes to two when you have new messages stored (page 18).
- If the memory is full or the system is off, the system will answer after 10 rings.

Troubleshooting

- In some cases, the answering system is affected by the ringing system used by your telephone service provider.
- If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail answers (page 40). To determine how many rings activate your voicemail, contact your telephone service provider.
- If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

System does not respond to remote commands.

- Make sure to enter your remote access code correctly (page 19).
- Make sure you are calling from a touch-tone phone. When you dial a number, you should hear tones. If you hear clicks, the phone is not a touch-tone telephone and cannot activate the answering system.
- The answering system may not detect the remote access code while your announcement is playing. Try waiting until the announcement is over before entering the code.
- There may be interference on the phone line you are using. Press dial pad keys firmly.

System does not record messages.

- Make sure the answering system is on. **ANS ON** should show on the handset and **ANS ON/OFF** light on the telephone base should be on.
- Make sure the memory of the answering system is not full.
- If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail answers (page 40). To determine how many rings activate your voicemail, contact your local telephone service provider.
- If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.


Troubleshooting


System announces *“Time and day not set.”*

- You need to reset the system clock (pages 12).

Outgoing announcement is not clear.

- When you record your announcement, make sure you speak in a normal tone of voice, about nine inches from the telephone base.
- Make sure there is no background noise (TV, music, etc.) while recording.

New voicemail and  shows on the handset display and I don't know why.

- Your telephone has both a built-in answering system and voicemail indication. If **New voicemail** and  appears on the handset display, then your telephone has received a signal from your telephone service provider that you have a voicemail message waiting for you to retrieve from them. Contact your telephone service provider for more information on how to access your voicemail.

I cannot retrieve voicemail messages.

- Your telephone has both a built-in answering system and voicemail indication. They are independent features and each alerts you to new messages differently (page 26). If you subscribe to voicemail service from your telephone service provider, contact your telephone service provider for more information on how to access your voicemail.

Common cure for electronic equipment.

- If the telephone does not seem to be responding normally, try putting the cordless handset in the charger. If it does not seem to respond, do the following (in the order listed):
- Disconnect the power to the telephone base.
 - Disconnect the cordless handset battery, and spare battery, if applicable.
 - Wait a few minutes.
 - Connect power to the telephone base.
 - Re-install the battery, and place the cordless handset into the charger.
 - Wait for the cordless handset to re-establish its connection with the telephone base. Allow up to one minute for this to take place.

Maintenance

Taking care of your telephone

- Your cordless telephone contains sophisticated electronic parts, so you must treat it with care.
- Avoid rough treatment.
- Place the handset down gently.
- Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

- You can damage your telephone if it gets wet. Do not use the handset in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

- Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

Cleaning your telephone

- Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or a mild soap.
- Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL. Then pull the unit out by the unplugged cords.

Important safety information



This symbol is to alert you to important operating or servicing instructions that may appear in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

Safety information

- Read and understand all instructions in the user's manual. Observe all markings on the product.
- Avoid using a telephone during a thunderstorm. There may be a slight chance of electric shock from lightning.
- Do not use a telephone in the vicinity of a gas leak. If you suspect a gas leak, report it immediately, but use a telephone away from the area where the gas is leaking. If this product is a cordless model, make sure the telephone base is also away from the area.
- Do not use this product near water, or when you are wet. For example, do not use it in a wet basement or shower, or next to a swimming pool, bathtub, kitchen sink, or laundry tub. Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any liquid, unplug any line or power cord immediately. Do not plug the product back in until it has dried thoroughly.
- Install this product in a protected location where no one can trip over any line or power cords. Protect cords from damage or abrasion.
- If this product does not operate normally, see the **Troubleshooting** section on pages 55-62 of this user's manual. If you cannot solve the problem, or if the product is damaged, refer to the **Limited warranty** section pages 68-69. Do not open this product except as directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.
- Replace batteries only as described in your user's manual, see pages 6-7. Do not burn or puncture batteries — they contain caustic chemicals.
- This power adapter is intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling or an under-the-table/cabinet outlet.



Caution: Use only the power adapter provided with this product. To obtain a replacement, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Important safety information

Especially about cordless telephones

- **Privacy:** The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the handset by radio waves, so there is a possibility that your cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
- **Electrical power:** The telephone base of this cordless telephone must be connected to a working electrical outlet which is not controlled by a wall switch. Calls cannot be made from the handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
- **Potential TV interference:** Some cordless telephones operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.
- **Rechargeable batteries:** This product contains nickel-metal hydride rechargeable batteries. Exercise care in handling batteries in order not to create a short circuit with conductive material such as rings, bracelets, and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- **Nickel-metal hydride rechargeable batteries:** Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.



The RBRC™ Seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle nickel-metal hydride rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. Or you may call 1 (800) 8-BATTERY for locations accepting spent Ni-MH batteries.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

Should keep wireless telephones at least six inches from the pacemaker.

Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.

Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

Especially about telephone answering systems

Two-way recording: This unit does not sound warning beeps to inform the other party that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the conversation.

SAVE THESE INSTRUCTIONS

FCC part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

Remain on the line and briefly explain the reason for the call before hanging up.

Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference, including interference that may cause undesired operation.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 0.1. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

This product meets the applicable Industry Canada technical specifications.

FCC part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian ICES-003.

Limited warranty

The AT&T brand is used under license - any repair, replacement or warranty service, and all questions about this product should be directed to our website at www.telephones.att.com or you may call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

1. What does this limited warranty cover?

The manufacturer of this AT&T-branded product warrants to the holder of a valid proof of purchase ("CONSUMER" or "you") that the product and all accessories provided in the sales package ("PRODUCT") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the PRODUCT operating instructions. This limited warranty extends only to the CONSUMER for products purchased and used in the United States of America and Canada.

2. What will be done if the PRODUCT is not free from defects in materials and workmanship during the limited warranty period ("materially defective PRODUCT")?

During the limited warranty period, the manufacturer's authorized service representative will repair or replace at the manufacturer's option, without charge, a materially defective PRODUCT. If the manufacturer repairs the PRODUCT, they may use new or refurbished replacement parts. If the manufacturer chooses to replace the PRODUCT, they may replace it with a new or refurbished PRODUCT of the same or similar design. The manufacturer will retain defective parts, modules, or equipment. Repair or replacement of the PRODUCT, at the manufacturer's option, is your exclusive remedy. The manufacturer will return repaired or replacement products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

3. How long is the limited warranty period?

The limited warranty period for the PRODUCT extends for ONE (1) YEAR from the date of purchase. If the manufacturer repairs or replaces a materially defective PRODUCT under the terms of this limited warranty, this limited warranty also applies to repaired or replacement PRODUCT for a period of either (a) 90 days from the date the repaired or replacement PRODUCT is shipped to you or (b) the time remaining on the original one-year limited warranty; whichever is longer.

4. What is not covered by this limited warranty?

This limited warranty does not cover:

- PRODUCT that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water, or other liquid intrusion; or
- PRODUCT that has been damaged due to repair, alteration, or modification by anyone other than an authorized service representative of the manufacturer; or
- PRODUCT to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- PRODUCT to the extent that the problem is caused by use with non-AT&T accessories; or
- PRODUCT whose warranty/quality stickers, PRODUCT serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- PRODUCT purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to products used for rental purposes); or
- PRODUCT returned without valid proof of purchase (see item 6 below); or
- Charges for installation or setup, adjustment of customer controls, and installation or repair of systems outside the unit.

Limited warranty

5. How do you get warranty service?

To obtain warranty service, visit **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

NOTE: Before calling for service, please review the user's manual; a check of the PRODUCT controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the PRODUCT(s) to the service location. The manufacturer will return repaired or replaced PRODUCT under this limited warranty to you. Transportation, delivery or handling charges are prepaid. The manufacturer assumes no risk for damage or loss of the PRODUCT in transit. If the PRODUCT failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, the manufacturer will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of products that are not covered by this limited warranty.

6. What must you return with the PRODUCT to get warranty service? You must:

- Return the entire original package and contents including the PRODUCT to the service location along with a description of the malfunction or difficulty; and
- Include "valid proof of purchase" (sales receipt) identifying the PRODUCT purchased (PRODUCT model) and the date of purchase or receipt; and
- Provide your name, complete and correct mailing address, and telephone number.

7. Other limitations

This warranty is the complete and exclusive agreement between you and the manufacturer of this AT&T branded PRODUCT. It supersedes all other written or oral communications related to this PRODUCT. The manufacturer provides no other warranties for this PRODUCT. The warranty exclusively describes all of the manufacturer's responsibilities regarding the PRODUCT. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the PRODUCT is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall the manufacturer be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the PRODUCT or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this PRODUCT. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Technical specifications

RF frequency band	1921.536 MHz — 1928.448 MHz
Channels	5
Operating temperature	32°F — 122°F 0°C — 50°C
Telephone base voltage (AC voltage, 60Hz)	96 - 130 Vrms
Telephone base voltage (AC adapter output)	6VDC @ 400mA
Handset voltage	2.4 - 3.2 VDC
Charger voltage (AC adapter output)	6VAC @300mA

Operation	Operating time*
Talk time (cordless handset)	Up to seven hours
Talk time (cordless handset speakerphone)	Up to five hours
Standby	Up to seven days

* Operating times varies depending on your actual use and the age of the battery.

DECT 6.0 digital technology

The AT&T DECT 6.0 products offer unsurpassed range performance and sound clarity. This is achieved through a unique antenna design and advances in noise-filtering technology. An independent laboratory has confirmed that AT&T DECT 6.0 products perform up to 45% better in range competitions. Now calls can be taken in the basement, backyard and garage with exceptional sound quality.

Telephone operating range

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over only a certain distance — which can vary with the locations of the telephone base and handset, the weather, and the construction of your home or office.

Redefining long range coverage and clarity

This telephone base comes with an antenna which gives much better clarity and covers a longer range than before.

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Remote access wallet card

Use the wallet card below to help you remember commands to control your answering system from any touch tone telephone.

Cut along dotted line.



at&t

Call your phone number, then enter your two-digit access code (preset to **19**).

Action	Remote command
--------	----------------

Play all messages	1
Play new messages.....	2
Delete the message.....	3
Delete all old messages	33
Repeat or go back.....	4
Stop.....	5
Help menu	*5

Fold here.

Skip the message.....	6
Record announcement	*7
End remote access call	8 (or hang up)
Turn system off or on	0

Model name: CL84109/CL84209/CL84309

Type: DECT 6.0 corded/cordless telephone/answering system with caller ID/call waiting

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