User's manual

CLP99183/CLP99283/CLP99353/
CLP99383/CLP99483/CLP99553/
CLP99583
DECT 6.0 cordless telephone/
answering system with
BLUETOOTH® wireless technology

Congratulations

on your purchase of this AT&T product. Before using this AT&T product, please read the **Important safety information** section on pages 119-118 of this manual. Please thoroughly read this user's manual for all the feature operations and troubleshooting information necessary to install and operate your new AT&T product. You can also visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

This telephone system is compatible with certain AT&T DECT 6.0 cordless headsets. Visit **www.telephones.att.com/headsets** for a list of compatible cordless headsets.

Model number:	CLP99183 (one handset)
	CLP99283 (two handsets)
	CLP99353/CLP99383 (three handsets)
	CLP99483 (four handsets)
	CLP99553/CLP99583 (five handsets)
Type:	DECT 6.0 cordless telephone/answering system with caller ID/call waiting

Serial number: ———————————————————————————

Purchase date: ———————————————————————————

Place of purchase: ———————————————————————

Both the model and serial numbers of your AT&T product can be found on the bottom of the telephone base.

Save your sales receipt and original packaging in case it is necessary to return your telephone for warranty service.

Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.

The ENERGY STAR® program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR® label indicating it meets the latest energy efficiency guidelines.

Complete user's manual

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CLP99383/CLP99483/CLP99553/
CLP99583
DECT 6.0 cordless telephone/
answering system with
caller ID/call waiting

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You must install and charge the battery before using the telephone.

STOP!

Install the telephone base close to a telephone jack and a power outlet not controlled by a wall switch. The telephone base can be placed on a flat surface or vertically mounted on the wall (see page 11). For optimum range and better reception, place the telephone base in a central and open location.

If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (see the following page). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Your product may be shipped with protective stickers covering the handset and telephone base displays - remove them before use.

For customer service or product information, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Avoid placing the telephone base too close to:

• Communication devices such as television sets, VCRs, or other cordless telephones.
• Excessive heat sources.
• Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
• Excessive dust sources such as a workshop or garage.
• Excessive moisture.
• Extremely low temperature.
• Mechanical vibration or shock such as on top of a washing machine or workbench.

Telephone base and charger installation

Install the telephone base and charger as shown below.

The telephone base is ready for tabletop use. If you want to change to wall mounting, see **Installation options** on page 11 for details.

Telephone base installation

Plug the large end of the telephone base power adapter into a power outlet not controlled by a wall switch.

Route the power adapter cord through this slot.

Raise the antenna.

Plug one end of the telephone line cord into a telephone jack or a DSL filter.

If you have DSL high-speed Internet service, a DSL filter (not included) is required.

Route the telephone line cord through this slot.

Plug the other end of the telephone line cord into the telephone jack on the back of the telephone base.

Plug the small end of the telephone base power adapter into the power adapter jack on the back of the telephone base.

Charger installation

Plug the power adapter into a power outlet not controlled by a wall switch.

IMPORTANT INFORMATION

- Use only the power adapter(s) supplied with this product. To order a replacement power adapter, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
- The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

Battery installation and charging

Install the battery as shown below. Once you have installed the battery, the screen indicates the battery status (see the table below). If necessary, place the handset in the telephone base or charger to charge the battery. For best performance, keep the handset in the telephone base or charger when not in use. The battery is fully charged after 16 hours of continuous charging. See the table on page 126 for battery operating times.

If the screen shows **Place in charger** and ⬚ flashes, you need to charge the handset without interruption for at least 30 minutes to give the handset enough charge to use the telephone for a short time. The following table summarizes the battery charge indicators and actions to take.

Battery indicators	Battery status	Action
The screen is blank, or shows **Place in charger** and ⬚ (flashing).	Battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows **Low battery** and ⬚ (flashing).	Battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
The screen shows **HANDSET X**.	Battery is charged.	To keep the battery charged, place it in the telephone base or charger when not in use.

🛈 *NOTE:* If you are on a phone call in low battery mode, you hear four short beeps every minute.

Step 1

Plug the battery connector securely into the socket inside the handset battery compartment. Insert the supplied battery with the label **THIS SIDE UP** facing up as indicated.

Step 2

Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.

Battery installation and charging

CHARGE light

Step 3

Charge the handset by placing it face forward in the telephone base or charger. The **CHARGE** light on the handset is on during charging.

After you install your telephone or power returns following a power outage, the handset and telephone base will prompt you to set the date and time. For instructions, see **Set date/time** on page 21 or page 26. To skip setting the date and time, press ⌀**OFF/CANCEL** on the handset or **CANCEL** on the telephone base.

IMPORTANT INFORMATION

• Use only the supplied rechargeable battery or replacement battery (model BT183342)· To order, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

• If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.

Quick reference guide-telephone base

USB port

• The USB port in the telephone base is used for charging external electronic devices.

Installation options

Your telephone base is ready for tabletop use. If you want to mount your telephone on a wall, follow the steps below to connect the telephone base with a standard dual-stud telephone wall mounting plate. You may need a professional to install the mounting plate.

Tabletop to wall mount installation

1. Unplug the power adapter from the power outlet. Unplug the telephone line cord from the wall jack (or DSL filter).
2. Press down on the tabs on the wall mount bracket on the telephone base to release it from tabletop orientation.
3. Swivel the wall mount bracket down to wall mount position and push it into the telephone base until it clicks into place.
4. Plug the telephone line cord (or DSL filter) into the wall jack. Plug the power adapter into a power outlet not controlled by a wall switch. Align the holes on the back of the telephone base with the wall mounting plate.
5. Slide the telephone base down until it locks securely. Bundle the telephone line cord and power adapter cord neatly with twist ties.
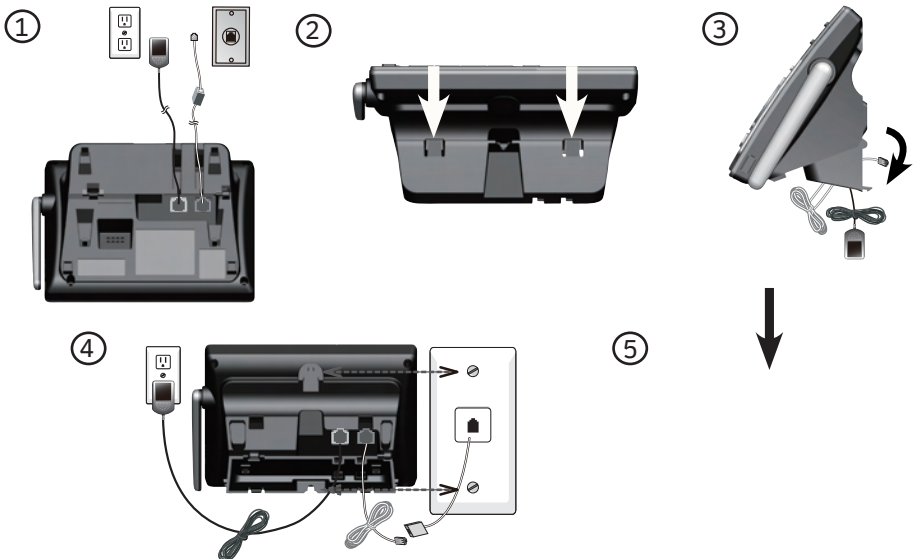
Installation options

Wall mount to tabletop installation

1. If the telephone line cord and power adapter cord are bundled, untie them first. Push the telephone base up to remove it from the wall. Unplug the telephone line cord (or DSL filter) from the wall. Unplug the power adapter from the power outlet.

2. Swivel the wall mount bracket up to tabletop position and push it into the telephone base until it clicks into place.

3. Plug the telephone line cord (or DSL filter) into the wall jack. Plug the power adapter into a power outlet not controlled by a wall switch. Bundle the telephone line cord and power adapter cord neatly with twist ties.
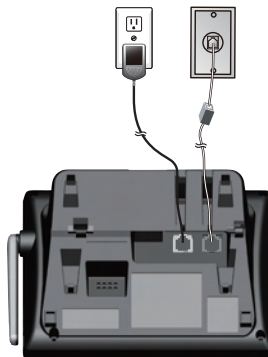
Introducing Bluetooth

Your new AT&T **CLP99183/CLP99283/CLP99353/CLP99383/CLP99483/ CLP99553/CLP99583** telephone system with Bluetooth wireless technology has the following features:

- Pair up to 4 Bluetooth enabled devices (cell phones or headsets) with the telephone base.
- Connect a maximum of 2 Bluetooth enabled devices to make and receive cell calls. Both Bluetooth enabled devices can be active on a call at a time.
- Connect a Bluetooth enabled headset for making and receiving home calls.
- Conference any combination of cell and home call.
- Make and receive calls using your cell phone service with your telephone base or system handsets.

IMPORTANT INFORMATION

- After plugging in the telephone base, wait at least 20 seconds before connecting a Bluetooth device. The screen shows **Bluetooth system busy** if you try to connect too soon.
- Refer to the user's manual of your Bluetooth enabled cell phone or headset for more information about how that device uses Bluetooth connectivity.
- Bluetooth wireless technology operates within a short range (up to 30 feet) from the telephone base. Keep connected cell phones and headsets within this range.
- If your cell phone has poor reception in your home, the **CLP99183/ CLP99283/CLP99353/CLP99383/CLP99483/CLP99553/CLP99583** cannot improve the reception. However, if there is a location in your house with better reception, you can leave your cell phone at that location while you use the **CLP99183/CLP99283/CLP99353/CLP99383/CLP99483/ CLP99553/CLP99583** cell line. For optimal performance, the cell phone must be within 15 feet of the telephone base.
- If you experience poor sound quality, it may be caused by the distance between your cell phone and the telephone base. To improve the performance, place your cell phone closer to the telephone base (within 15 feet) and make sure that there are no physical obstacles such as large furniture or thick wall in between.

Introducing Bluetooth

- Charge your cell phone while it is connected to the telephone base. Your cell phone's battery discharges faster while it is connected to the telephone base via Bluetooth wireless technology.
- Monitor your cell phone's usage because minutes may be deducted from your cellular plan for the duration of all cell calls, depending on the terms of your plan.

Refer to the **Bluetooth setup** section (pages 20-31) to learn how to set up your Bluetooth device. Refer to the **Telephone operation** section (pages 46-61) on how to operate your Bluetooth devices with your new AT&T **CLP99183/CLP99283/CLP99353/CLP99383/CLP99483/CLP99553/ CLP99583** telephone system with Bluetooth wireless technology. Refer to the **Troubleshooting** section (pages 127-139) if you experience difficulty when using the telephone system.

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Bluetooth setup

To use a Bluetooth enabled cellular phone with your telephone, you must first pair and connect your Bluetooth cellular phone with the telephone base. The **CLP99183/CLP99283/CLP99353/CLP99383/CLP99483/CLP99553/CLP99583** can then be used to make or answer calls on the cell phone line.

Bluetooth wireless technology operates within a short range (up to 30 feet). When you pair a Bluetooth cell phone or Bluetooth headset to the telephone base, keep the device within 15 feet of the telephone base for optimal performance.

Add a cell phone

Before you begin, make sure that you have cellular coverage and your Bluetooth enabled cell phone is not connected to any other Bluetooth device. Refer to your cell phone user's manual to learn how to search for or add new Bluetooth devices.

To pair and connect a cell phone:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** to highlight **Bluetooth**, then press **SELECT**.
3. Press **SELECT** to choose **Add device**.
4. Press **SELECT** to choose **Add cellular**. The screen displays **Please wait...** followed by **1. If cell is connected to BT device, please disconnect it**.

   • If there are already 4 paired devices on the device list, the 4th device on the device list will be automatically removed, regardless of whether the new device pairing is successful or not.

   • If there are already 2 active devices on the device list with prefix **D1:** or **D2:**, the telephone base shows **Only 2 devices can be ready for connection.** You are prompted to deactivate an active device.

5. Press **NEXT**. The screen displays **2. Place cell phone next to base**.

   • All devices that are connected to the telephone base are disconnected until the pairing process is completed.
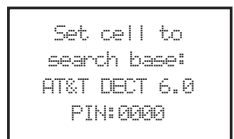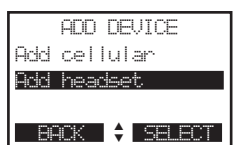
Bluetooth setup

6. Press **NEXT** to turn on the telephone base discoverable mode. The screen displays **Set cell to search base: AT&T DECT 6.0 PIN: 0000**.

7. Promptly turn on the Bluetooth feature of your cell phone and search for or add new devices. Once your cell phone finds your AT&T phone (**AT&T DECT 6.0**), press the appropriate key on your cell phone to continue the pairing process.

   • Your cell phone may require a passcode. Enter the cell phone passcode (typically **0000**) into the telephone base and press **SET**.

   • Enter the PIN of the telephone base (the default PIN is **0000**) into your cell phone to continue the pairing process if required.

8. When a device is successfully connected, the corresponding status icon (🅱 1 or 🅱 2) displays. The corresponding device light on the telephone base (**CELL 1** or **CELL 2/HEADSET**) turns on.

If you have trouble pairing your cell phone, it may not be compatible with your CLP99183/CLP99283/CLP99353/CLP99383/CLP99483/ CLP99553/CLP99583. Check the Bluetooth compatibility list at www.telephones.att.com.

🛈 *NOTES:*

   • The pairing process may take up to one minute. If the pairing process fails, try again.

   • The steps for the pairing process may vary for different cell phones. If this happens, follow the prompts on your cell phone and your **CLP99183/CLP99283/CLP99353/ CLP99383/CLP99483/CLP99553/CLP99583** to complete the pairing process.

   • Refer to the user's manual of your cell phone on how to search for or add a new Bluetooth device.

Bluetooth setup

Add a headset

Before you begin, make sure that your Bluetooth enabled headset is not connected to any other Bluetooth device. Refer to your headset user's manual to learn how to search for or add new Bluetooth devices.

To pair and connect a headset:

1. Press **MENU** on the telephone base in idle mode to enter the main menu.

2. Press ▼**CID** or ▲**DIR** to highlight **Bluetooth**, then press **SELECT**.

```
Diretory
Caller ID log
Intercom
Bluetooth
 BACK   ↕  SELECT
```

3. Press **SELECT** to choose **Add device**.

4. Press **SELECT** to choose **Add headset**, then press **SELECT**. The screen displays **Please wait...** followed by **If headset is connected to cell, please disconnect it**.

```
    BLUETOOTH
Add device
Device list
Download dir
 BACK   ↕  SELECT
```

5. Press **NEXT**. The screen displays **Pls set headset to discoverable mode**. Set your headset to discoverable mode (refer to the user's manual of your headset), then press **NEXT**.

```
    ADD DEVICE
Add cellular
Add headset

 BACK   ↕  SELECT
```

6. The screen displays **Searching for Bluetooth headsets....**

7. When the screen displays the found devices, press ▼**CID** or ▲**DIR** to highlight your headset if necessary, then press **SELECT**.

```
Pls set headset
to discoverable
mode
 BACK      NEXT
```

   • Enter the PIN of your headset if required. The PIN for most Bluetooth devices is **0000** (refer to the user's manual of your headset), then press **NEXT**.

8. When a device is successfully connected, the corresponding status icon

```
   Searching for
     Bluetooth
    headsets...
```

   (🔵2) displays and the **CELL 2/HEADSET** light on the telephone base turns on.
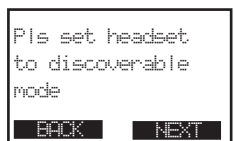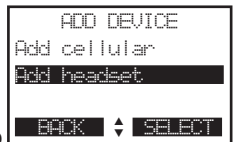
If you have trouble pairing your headset, it may not be compatible with your CLP99183/CLP99283/CLP99353/CLP99383/CLP99483/CLP99553/CLP99583. Check the Bluetooth compatibility list at www.telephones.att.com.

Handset and telephone base settings

Use the menu to change the cordless handset or telephone base settings.

1. Press **MENU** on the handset or telephone base when it is not in use to enter the main menu.

2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to the feature to be changed. When scrolling through the menu, the selected menu item is highlighted.

3. Press **MENU** to select the highlighted item.

NOTE: Press ✆**OFF/CANCEL** on the handset, or press **CANCEL** on the telephone base to cancel an operation, back up to the previous menu or exit the menu display. Press and hold ✆**OFF/CANCEL** on the handset, or press **CANCEL** on the telephone base to return to idle mode.

Handset and telephone base settings

Ringer volume

You can set the ringer volume for incoming calls on all lines. When the ringer volume for all calls (home and cellular is set to off, a steady ringer off icon $\mathbb{Q}$ appears.

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Ringers**, then press **SELECT**.
3. Press **SELECT** again to select **Ringer volume**.
4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to sample each volume level.
5. Press **SET** to save your preference. There is a confirmation tone and the screen returns to the previous menu.
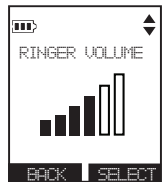
-OR-

1. Press ▼**VOLUME** ▲ on the telephone base to set the ringer volume while the telephone base is in idle mode to set the ringer volume of the telephone base.
2. Press **SET** to confirm and you hear a confirmation tone.

NOTES:

- Changing the handset ringer volume does not affect base ringer volume.
- If the ringer volume is set to off, that handset is silenced for all incoming calls.
- The ringer volume level also determines the ringer levels of intercom calls (page 63).
- If the ringer volume is set to off, the caller ID will not be announced and the screen will briefly display **Caller ID won't be announced**.
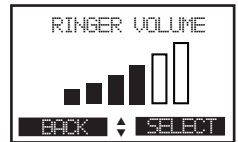
Handset and telephone base settings

Ringer tone

You can select the ringer tones for incoming home and cell calls.

To select a ringer tone:

1. Press **MENU** in idle mode to enter the main menu.

2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **Ringers**, then press **SELECT**.

3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **Ringer tone**, then press **SELECT**.

4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **All lines**, **Home, Cell 1** or **Cell 2**, then press **SELECT**.

5. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to sample each ringer tone. The current ringer tone is checked. A sample of each ringer tone plays as you scroll through the choices.

6. Press **SELECT** to select and save your choice. You hear a confirmation tone.

NOTE: If you turn off the ringer volume, you will not hear ringer tone samples.
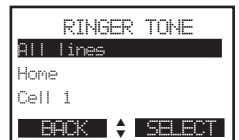
Handset and telephone base settings

Set date/time

The answering system announces the day and time of each message prior to playing it. Before using the answering system, set the date and time as follows. If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. The year must be set so that the day of the week can be calculated from the caller ID information. You can turn off the date and time settings of the caller ID service and set the date and time manually (see **Use caller ID to automatically set date and time** on page 27).

After a power failure or handset registration, the system prompts you to set the date and time.

To set the date and time manually:

1. Press **MENU** in idle mode to enter the main menu.

2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Set date/time** and then press **SELECT**.

3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select the month, then press **NEXT**, or enter the number using the dialing keys.

4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select the day, then press **NEXT**, or enter the number using the dialing keys.

5. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select the year, or enter the number using the dialing keys, then press **NEXT** to move on to set the time.

6. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select the hour, then press **SAVE**, or enter the number using the dialing keys.

7. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select the minute, then press **SAVE**, or enter the number using the dialing keys.

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Handset and telephone base settings

8. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **AM** or **PM**, or press **2** for **AM** or **7** for **PM**. Press **SAVE** to confirm. There is a confirmation tone and the screen returns to the previous menu.

ℹ *NOTE:* If the clock is not set when a message is recorded, the system announces, *"Time and day not set,"* before it plays the message.

LCD language

You can select the language used for all screen displays.

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Settings**, then press **SELECT**.
3. Press **SELECT** to choose **LCD language**.
4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **English**, **Français** or **Español**, then press **SELECT**. The screen prompts **Set English/Français/Español as LCD language?**
5. Press **YES** to save your preference. There is a confirmation tone and the screen returns to the previous menu. Press **NO** to cancel the operation.

ℹ *NOTE:* If you accidentally change the LCD language to French or Spanish, you can reset it back to English without going through the French or Spanish menus. Press **MENU** on the handset in idle mode, then enter **364#**. Press ☎**OFF/CANCEL** after the confirmation tone.

Handset and telephone base settings

Caller ID announce

The caller ID announce feature lets you know who's calling without having to look at the display. When you have an incoming call, the handset and/or base speaks *"Call from…"* and the name of the caller based on the directory or caller ID information. If the caller's name is private or unknown, the phone number up to the last 11 digits will be announced. If the caller's phone number is also private or unknown, no information will be announced. The default setting is **On**.

To turn on or off the caller ID announce feature:

1. Press **MENU** in idle mode to enter the main menu.

2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Caller ID annc**, then press **SELECT**.

3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **On** or **Off**, then press **SELECT**.

   There is a confirmation tone. The handset screen shows **Caller ID Annc On on all HS & BS** briefly and the telephone base screen shows **Caller ID Annc On on all devices** briefly before returning to the previous menu.

🛈 *NOTES:*

- To use the caller ID announce feature, you must subscribe to caller ID service from your telephone service provider.

- When there are up to five handsets registered, the telephone system supports caller ID announce for all handsets. If six or more handsets are registered, the system supports caller ID announce for the first four registered handsets only.

- This feature does not announce information for call waiting calls.

- It takes at least 2 rings for the phone to receive caller ID information and announce it. If the phone is answered before the end of the second ring, the phone won't have time to announce the caller's information.

- Pronunciation of names may vary with this feature. Not all names may be pronounced correctly.

- Caller ID announce is available in English only.

Handset settings

Set speed dial voicemail number

This feature lets you save your voicemail number for easy access when you press and hold the ✉ **1** key.

To save your voicemail number:

1. Press **MENU** in idle mode to enter the main menu.

2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Settings**, then press **SELECT**.

3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Voicemail #**, then press **SELECT**.

4. Use the dialing keys to enter the voicemail access number provided by your telephone service provider (up to 30 digits) when prompted.

   • Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to move the cursor to the left or right.

   • Press **MUTE/DELETE** on the handset to erase a digit.

   • Press and hold **MUTE/DELETE** on the handset to erase all digits.

   • Press and hold **REDIAL/PAUSE** to enter a three-second dialing pause (a **p** appears).

5. Press **SAVE** to save. There is a confirmation tone and the screen displays **Voicemail # saved** then returns to the previous menu.
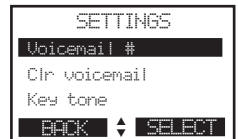
Voicemail (visual message waiting) indicator

If you subscribe to a voicemail service offered by your telephone service provider, this feature provides a visual indication when you have new voicemail messages.

New voicemail and the ✉ icon appear on the handset screen.
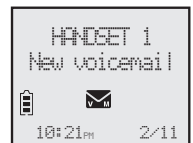
🛈 *NOTES:*

• This feature does not indicate new messages recorded on your phone's built-in answering system.

• For more information about the difference between your answering system and voicemail, see page 90.

Handset and telephone base settings

Clear voicemail indication

Use this feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. This feature only turns off the displayed **New voicemail** and the ✉ icon; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal to turn on the indicators.

To manually turn off the new voicemail indicators:

1. Press **MENU** when in idle mode to enter the main menu.

2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Settings**, then press **SELECT**.

3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Clear voicemail**, then press **SELECT**. The screen shows **Reset Voicemail Indication?**

4. Press **SAVE** to turn the voicemail indication off. There is a confirmation tone and the screen returns to the previous menu.
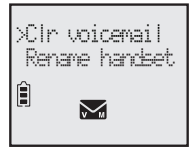
🛈 *NOTES:*

- Your telephone service provider voicemail may alert you to new messages with a stutter (broken) dial tone. Contact your telephone service provider for more details.

- For information about using your voicemail service, contact your telephone service provider.

Handset and telephone base settings

Key tone

The handset is set to beep with each key press. You can adjust the key tone volume or turn it off. If you turn off the key tone, there are no beeps when you press keys.

1. Press **MENU** in idle mode to enter the main menu.

2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Settings**, then press **SELECT**.

3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Key tone**, then press **SELECT**.

4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select the desired volume or **Off**.

5. Press **SET** to save your preference. There is a confirmation tone and the screen returns to the previous menu.
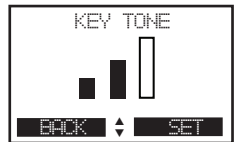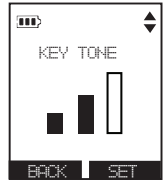
Handset and telephone base settings

Use caller ID to automatically set date and time

If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. Follow the steps below to turn the **CID time sync** feature on or off. The default setting is **On**.

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Settings**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **CID time sync**, then press **SELECT**.
4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **On** or **Off**, then press **SELECT** to save. There is a confirmation tone and the screen returns to the previous menu.
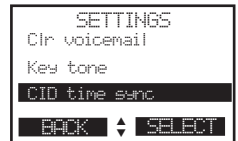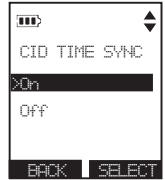
Handset and telephone base settings

Home area code

If you dial seven digits to make a local call (no area code required), enter your area code into the telephone as the home area code. When you receive a call from within your home area code, the caller ID history only displays the seven digits of the telephone number.

This feature makes it easy for you to place a call from the caller ID log. If you dial ten digits to make a local phone call, do not use this home area code feature. If you do, you cannot place local calls from your caller ID log, as they will have only seven digits.

To set the home area code:

1. Press **MENU** in idle mode to enter the main menu.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Directory**, then press **SELECT**.
3. Press **OPTION** to choose **Home**.

Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Home area code**, then press **SELECT**. The screen briefly shows
   Only for 7 digit dial from CID.
4. Use the dialing keys to enter a three-digit home area code.
   • Press **MUTE/DELETE** to delete a digit.
   • Press and hold **MUTE/DELETE** to delete all digits.
5. Press **SAVE** to confirm. There is a confirmation tone and the screen shows **Area code will not show in CID** briefly before returning to the previous menu.

🛈 *NOTE:* If in the future, your telephone service provider requires you to dial ten digits to make a local call (area code plus telephone number), you need to delete your home area code and dial out locally from the call ID log. With the home area code displayed, press and hold **MUTE/DELETE** until the digits are deleted, and then press **SELECT**. The home area code is now restored to its default setting of _ _ _ (empty).

Handset and telephone base settings

Dial mode

The dial mode is preset to tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone.

To set the dial mode:

1. Press **MENU** in idle mode to enter the main menu.

2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Settings**, then press **SELECT**.

3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to scroll to **Dial mode**, then press **SELECT**.

4. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **Touch-tone** or **Pulse**, then press **SELECT**. There is a confirmation tone and the screen returns to the previous menu.
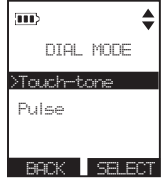
Web address

Use this feature to view the AT&T website address.

1. Press **MENU** in idle mode to enter the main menu.

2. Use ▼**CID** or ▲**DIR** to scroll to **Web address**, then press **SELECT**.

Handset and telephone base settings

QUIET mode

When **QUIET** mode is turned on, the telephone silences all sounds (except the handset locator paging tone) during the set period of time (1-12 hours). After you turn on **QUIET** mode, this feature activates immediately and the answering system turns on automatically. When **QUIET** mode is on, the answering system takes calls and records messages without broadcasting them.

To turn QUIET mode on:

1. Press and hold **QUIET #** in idle mode to enter the **QUIET** mode setting screen. The screen shows **Set quiet mode duration (1-12 hours) _ _**.

2. Use the dialing keys to enter the desired number of hours (1-12) you would like to turn on **QUIET** mode, then press **SELECT**. Your screen briefly shows **Answering sys is ON during quiet mode** and then **Quiet mode on**.

To turn QUIET mode off:

• While **QUIET** mode is on, press and hold **QUIET #**. The screen then shows **Quiet mode is off** and you hear a confirmation tone.

NOTES:

• If you change the base ringer, handset ringer, ringer volume, key tone, or caller ID announce features when QUIET mode is on, the sample plays but the feature is still muted after saving the setting.

• After QUIET mode is turned off or the set period of time has expired, all muted features will be activated again.

• The PTT function is not available when QUIET mode is on.

• Intercom is available during QUIET mode, but the handset and the telephone base will not ring.

Make, answer and end a call

Make, answer or end a home call

Using a cordless handset:

To make a home call:

• Press **⌂HOME/FLASH** or **◄))/SPEAKER**, then enter the telephone number.

To predial a home call:

• Enter the telephone number, then press **⌂HOME/FLASH** or **◄))/SPEAKER**.

To answer a home call:

• Press **⌂HOME/FLASH** or **◄))/SPEAKER**, **⁽ᵠ⁾CELL 1**, **⁽ᵠ⁾CELL 2** or any dialing key (**0**-**9** or **TONE✗**).

To end a home call:

Press **✆OFF/CANCEL,** or put the handset in the telephone base or charger.

❶*NOTES:*
• The screen shows the elapsed time as you talk (in hours, minutes and seconds).
• When predialing (preview numbers before dialing), press **MUTE/DELETE** to backspace and delete; press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
• You cannot answer a home call using your connected cell phone.

Using the telephone base:

To make a home call:

• Press **⌂HOME** on the telephone base, then enter the telephone number.

To predial a home call:

• Enter the telephone number, then press **⌂HOME**.

To answer a home call:

• Press **⌂HOME, ⁽ᵠ⁾CELL 1, ⁽ᵠ⁾CELL 2** or any dialing key **(0-9** or **TONE✗)**.

To end a call a home call:

• Press **⌂HOME**.

❶*NOTES:*
• The screen shows the elapsed time as you talk (in hours, minutes and seconds).
• When predialing (preview numbers before dialing), press **DELETE/X** to backspace and delete; press **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).

Make, answer and end a call

Using a Bluetooth headset:

You can use a Bluetooth headset for home calls. However, you need to keep the device within 15 feet of the telephone base for optimal performance. Please see the user's manual of your Bluetooth headset for more information.

To answer a home call using a Bluetooth headset:

• Press the call key on your headset**.**

To end a home call using a Bluetooth headset:

• Press the call key on your headset.

Call waiting on the home line

If you subscribe to call waiting service from your telephone service provider, you hear a tone if someone calls while you are already on a call.

• Press ⌂**HOME/FLASH** on the handset, or press **FLASH** on the telephone base to put your current call on hold and take the new call.

• Press the same key at any time to switch back and forth between calls.

Make, answer and end a call

Make, answer or end a cell call

The **CLP99183/CLP99283/CLP99353/CLP99383/CLP99483/CLP99553/ CLP99583** can be used to make or answer calls on the cell line. You can connect a maximum of 2 Bluetooth enabled devices to the telephone base, and both Bluetooth enabled devices can be used on a cell call at a time.

Using a cordless handset:

To make a cell call:

- Press (ᵠ)**CELL 1** or (ᵠ)**CELL 2**. Enter the telephone number, then press **DIAL**.

To predial a cell call:

- Enter the telephone number, then press (ᵠ)**CELL 1** or (ᵠ)**CELL 2**.

To answer a cell call:

- Press ⌂**HOME/FLASH** or ◁)/**SPEAKER**, (ᵠ)**CELL 1**, (ᵠ)**CELL 2** or any dialing key (**0**-**9** or **TONE✗**).

To end a cell call:

Press ✆**OFF/CANCEL,** or put the handset in the telephone base or charger.

ⓘ*NOTES:*

- You can also use your cell phone to answer the call.
- If you do not want to answer the call, press **REJECT**. The screen returns to the idle mode.
- When you try to make a cell call but your cell phone is not connected to the base, the handset displays **Cellular phone not connected. Please connect to proceed.** Press **CONNECT** to connect your cell phone to the telephone system. Refer to **Bluetooth connection from idle mode** on page 23 and **Connect/disconnect an active device** on page 24.

Make, answer and end a call

Using the telephone base:

To make a cell call:

1. Press ^(ŋ)**CELL 1 or** ^(ŋ)**CELL 2**, then enter the telephone number.
2. Press **DIAL**.

To predial a cell call:

• Enter the telephone number, then press ^(ŋ)**CELL 1** or ^(ŋ)**CELL 2**.

To answer a cell call:

• Press 🏠**HOME,** ^(ŋ)**CELL 1,** ^(ŋ)**CELL 2** or any dialing key **(0-9** or **TONE✕)**.

To end a cell call:

• Press ^(ŋ)**CELL 1 or** ^(ŋ)**CELL 2**.

🛈*NOTES:*

• You can also use your cell phone to answer the call. If you answer with your cell phone, it disconnects from the telephone base.

• If you do not want to answer the call, press **REJECT**. The screen displays **Call rejected** and then returns to the idle mode.

• When you try to make a cell call but your cell phone is not connected to the base, the telephone base displays **Cellular phone not connected. Please connect to proceed.** Press **CONNECT** to connect your cell phone to the telephone system. Refer to **Bluetooth connection from idle mode** on page 23 and **Connect/disconnect an active device** on page 24.

Call waiting on the cell line

If you subscribe to call waiting service from your cell phone service provider, you hear a beep if someone calls while you are already on a call.

Using a cordless handset:

• Press ^(ŋ)**CELL 1** or ^(ŋ)**CELL 2** to put your current call on hold and take the new call.

• Press ^(ŋ)**CELL 1** or ^(ŋ)**CELL 2** at any time to switch back and forth between calls.

-OR-

Press **SWAP** to switch. To switch back, press **OPTION**. Press **CID▼** or **▲DIR** to highlight **Swap**, then press **SELECT**.

Using the telephone base:

• Press **SWAP** on the telephone base. The original call is put on hold and you take the new call.

• Press **OPTION** on the telephone base. Press **CID▼** or **▲DIR** to highlight **Swap**. Press **SELECT** to resume the original call. The other incoming cell call is put on hold.

Make, answer and end a call

Answer an incoming cell call while on a home call

If you are on a home call and you receive an incoming cell call, you hear a beep and 📶 **1** or 📶 **2** displays on the handset or telephone base you are using. The telephone base and all other handsets ring.

To answer the incoming cell call:

Using a cordless handset or the telephone base:

- Press 📶**CELL 1 or** 📶**CELL 2** on the handset. The home call is automatically placed on hold, all other handsets and the telephone base display **Home call on hold** and **Cell 1/2 line in use** alternately.

To end the cell call:

Using a cordless handset:

- Press 📞**OFF/CANCEL** on the handset. The home line is still on hold. The telephone base and all other handsets all handsets and the telephone base display **Home call on hold**.

Using the telephone base:

- Press 📶**CELL 1** or 📶**CELL 2** on the telephone base. The home line is still on hold. All handsets display **Home call on hold**.

To resume the home call on hold:

Using a cordless handset:

- Press 🏠**HOME/FLASH** on the handset off hold.

Using the telephone base:

- Press 🏠**HOME** on the telephone base.

Make, answer and end a call

Answer a home call while on a cell call

If you are on a cell call and you receive an incoming home call, you hear a beep and 🏠 displays on the handset or telephone base you are using. The telephone base and all other handsets ring.

To answer the incoming home call:

Using a cordless handset:

• Press 🏠**HOME/FLASH** on the handset. The cell call is automatically placed on hold and the telephone base display **Cell 1/2 call on hold** and **Home line in use** alternately.

Using the telephone base:

• Press 🏠**HOME** on the telephone base. The cell call is automatically placed on hold. All handsets display **Cell 1/2 call on hold** and **Home line in use** alternately.

To end the home call:

Using a cordless handset:

• Press 📞**OFF/CANCEL** on the handset. The cell line is still on hold. The telephone base and all handsets display **Cell 1/2 call on hold**.

Using the telephone base:

• Press 📶**CELL 1** or 📶**CELL 2** on the telephone base. The cell line is still on hold. The telephone base and all handsets display **Cell 1/2 call on hold**.

To resume the cell call on hold:

Using a cordless handset:

• Press 📶**CELL 1** or 📶**CELL 2** on the handset.

Using the telephone base:

• Press 📶**CELL 1** or 📶**CELL 2** on the telephone base.

🛈*NOTE:* If you have turned on your answering system and you do not answer the incoming home call, the call is answered by your answering system.

Conference calls

Conference home and cell calls

When you have calls established on the home and cell lines, you can create a 3-way conference.

To conference both home and cell calls:

1. Press **OPTION** on the handset or telephone base.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **Conference**.
3. Press **SELECT**. The conferencing device's screen displays **Conf**.

To select an option while on a conference call:

1. Press **OPTION** on the handset or telephone base.
2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight one of the following options:
   - **End Home line**
   - **End Cell 1/2 line**
   - **Equalizer**
   - **Caller ID log**
   - **Directory**
3. Press **SELECT**.

To end a conference call:

- Press ☎**OFF/CANCEL** on the handset or ⌂**HOME** on the telephone base or put the handset back in the telephone base or charger.

Using the home and cell lines together:

- You can be on two different calls at the same time using the cell line and home line and two handsets.
- You can be on a call using the cell line and a Bluetooth headset via the home line at the same time.
- If you are on a call using the cell line, you cannot join the call using your paired cell phone. However, you can join the call using another **CLP99183/ CLP99283/CLP99353/CLP99383/CLP99483/CLP99553/CLP99583** device. Your cell phone is being used for the phone call so only features that are normally available during a call can be used.

Options while on calls

Speakerphone

Using a handset:

During a call, press ◀⟩/**SPEAKER** on the handset to switch between the speakerphone and normal handset use.

Using the telephone base:

The speakerphone is the only audio option for the telephone base. Press ⌂**HOME** or ⦿**CELL 1** or ⦿**CELL 2** to place, answer, and to end calls from the telephone base.

Volume control

While on a call, you can adjust the listening volume on the handset or telephone base.

If it is a cell call and the volume is too loud, too quiet or drops out, try changing the volume on your cell phone. On some cell phones, changing the volume on the cell phone affects your cell call volume on the **CLP99183/CLP99283/CLP99353/CLP99383/CLP99483/CLP99553/CLP99583** handsets or telephone base.

To adjust the listening volume of a handset:

• Press ▼ **VOLUME** ▲ on the handset while on a call.

To adjust the listening volume of the telephone base:

• Press ▼ **VOLUME** ▲ on the telephone base while on a call.

🛈*NOTE:* The handset earpiece volume setting (1-6) and speakerphone volume setting (1-6) are independent. The speakerphone volume setting of the telephone base (1-8) is also independent.

Options while on calls

Silencing the ringer

When the telephone is ringing, you can temporarily silence the ringer of the handset or telephone base without disconnecting the call. The next call rings normally at the preset volume.

To silence the handset ringer:

• Press **MUTE**, ✆ **OFF/CANCEL**, **MUTE/DELETE** or **QUIET #**on the handset and **Ringer muted** appears.

To silence the base ringer:

• Press **MUTE**, **MUTE or QUIET #**.

The telephone base displays **Ringer muted**.

Mute

Use the mute function to turn off the microphone. You can hear the caller, but the caller cannot hear you.

Using a cordless handset:

To mute a call:

• While on a call, press **MUTE/DELETE**. When mute is on, the handset shows **Muted** for a few seconds and *MUTE* icon displays until you turn off mute.

To end mute a call:

• Press **MUTE/DELETE** again. When mute is off, **Microphone ON** appears temporarily on the handset.

Using the telephone base:

To mute a call:

• While on a call, press **MUTE**. When mute is on, the telephone base shows **Muted** for a few seconds and *MUTE* icon displays until you turn off mute.

To end mute a call:

• Press **MUTE** again. When mute is off, **Microphone ON** appears temporarily on the telephone base.

Mute is automatically canceled when you end the call.

Options while on calls

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call. This is useful if you need to send touch-tone signals to access your telephone banking or long distance services.

1. During a call, press **TONE✶** on the handset or telephone base.
2. Use the dialing keys to enter the desired number. The telephone sends touch-tone signals.
3. The telephone automatically returns to pulse dialing after you end the call.

Hold

You can place any call on hold. You hear an alert tone at the telephone base if you have not taken the call off of hold after 14 minutes. You hear another alert tone at the telephone base 30 seconds later. At 15 minutes on hold, the call on hold automatically disconnects.

To place a home call on hold:

• Press **HOLD** on the handset or telephone base. **Home call on hold** appears on the handsets and telephone base. ⌂**HOME/FLASH** flashes on the handsets and ⌂**HOME** flashes on the telephone base.

To resume a home call on hold:

• Press ⌂**HOME/FLASH** on handsets or ⌂**HOME** on the telephone base.

To place a cell call on hold:

• Press **HOLD** on the handset or telephone base. **Cell 1/2 call on hold** appears on the handsets and telephone base. ᯇ**CELL 1** or ᯇ**CELL 2** on the handsets and on the telephone base flash.

To resume a cell call on hold:

• Press ᯇ**CELL 1** or ᯇ**CELL 2** on the handset or telephone base.

Options while on call

Equalizer

The equalizer feature on the handset enables you to change the quality of the handset audio to best suit your hearing.

Using a cordless handset or the telephone base:

1. While on a home call or cell call, press **OPTION**.

2. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to highlight **Equalizer**, then press **SELECT** .

3. Press ▼**CID** or ▲**DIR** on the handset, or press ▼**CALLER ID** or ▲**DIRECTORY** on the telephone base to select **Treble 1**, **Treble 2**, **Bass** or **Natural** (the default setting), then press **SELECT**.

✋*NOTES:*

- If you switch the call between the handset and speakerphone by pressing ◀))**/SPEAKER**, the audio setting remains unchanged.
- The current equalizer setting remains unchanged until you select a new setting.

Chain dialing

Use this feature to initiate a dialing sequence from the numbers in the directory, caller ID history or redial memory while you are on a call.

Chain dialing is useful when you wish to access other numbers (such as bank account numbers or access codes) from the directory, caller ID history or redial list.

Using a cordless handset:

To access the directory while on a call:

1. Press **OPTION**.

2. Press ▼**CID** or ▲**DIR** to scroll to **Directory**, then press **SELECT**.

3. Press ▼**CID** or ▲**DIR** to scroll to the desired directory, then press **REVIEW**.

4. Press ▼**CID** or ▲**DIR** to highlight the desired entry or perform an alphabetical search (page 40).

5. Press **DIAL** to dial the number shown.

Options while on calls

To access the caller ID log while on a call:

1. Press **OPTION**.
2. Press ▼**CID** or ▲**DIR** to scroll to **Caller ID log**, then press **SELECT**.
3. Press ▼**CID** or ▲**DIR** to scroll to the desired entry, then Press **DIAL** to dial the number shown.

To access the redial list while on a call:

1. Press **REDIAL/PAUSE** to show the most recently dialed number.
2. Press ▼**CID** or ▲**DIR** to scroll to the desired number, or press **REDIAL/PAUSE** repeatedly to find the desired number. Press **DIAL** to dial the number shown.

Using the telephone base:

To access the directory while on a call:

1. Press **OPTION**.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Directory** and then press **SELECT**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to the desired directory, then press **REVIEW**.
4. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to the desired entry. Press **DIAL** to dial the number shown.

To access the caller ID log while on a call:

1. Press **OPTION**.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Caller ID log**, then press **SELECT**.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to the desired number.
4. Press **SELECT** to dial the number shown.

To access the redial list while on a call:

1. Press **REDIAL/PAUSE** to show the most recently dialed number.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to the desired number, or press **REDIAL/PAUSE** repeatedly to find the desired number. Press **DIAL** to dial the number shown.

Options while on calls

NOTES:

- You cannot edit a directory entry while on a call. For more details about the directory, see pages 58-67.

- You cannot copy a caller ID entry into the directory while on a call. For more details about the caller ID history, see pages 68-74.

- If you press **REDIAL/PAUSE** while on a call, you can only view the ten most recently dialed numbers but you cannot erase the entries. For more details about the redial memory, see pages 36-37.

- Press 📞**OFF/CANCEL** on the handset or **CANCEL** on the telephone base to exit redial, directory or caller ID history when on a call.

Redial

The telephone base and each handset store the last 10 dialed numbers (up to 30 digits each) in the redial list. The redial entries of each handset and the telephone base are independent.

Review the redial list

To review the redial list of a handset:

1. Press **REDIAL/PAUSE** in idle mode.

2. Press ▼**CID**, ▲**DIR** or **REDIAL/PAUSE** repeatedly to browse the list. The handset beeps twice at the end of the list.

Press ✆**OFF/CANCEL** to exit.

To review the redial list of the telephone base:

1. Press **REDIAL/PAUSE** in idle mode.

2. Press ▼**CALLER ID**, ▲**DIRECTORY** or **REDIAL/PAUSE** repeatedly to browse the list. The telephone base beeps twice at the end of the list.

Press **CANCEL** to exit.

Dial a redial entry

To dial a redial entry on a handset:

1. Press ⌂**HOME/FLASH**, or ◀ⁱ**/SPEAKER** to use the home line, then press **REDIAL/PAUSE** to enter the redial list.

2. Press ▼**CID**, ▲**DIR or REDIAL/PAUSE** repeatedly to browse until the desire number displays. The handset beeps twice at the end of the list.

3. Press **DIAL** to dial the number displayed.

-OR-

1. Press ⁽ᵠ⁾**CELL 1** or ⁽ᵠ⁾**CELL 2** to use the cell line, then press **REDIAL/PAUSE** to enter the redial list.

2. Press ▼**CID**, ▲**DIR or REDIAL/PAUSE** repeatedly to browse until the desire number displays. The handset beeps twice at the end of the list.

3. Press **INSERT** to insert the desired number.

4. Press **DIAL** to dial the number displayed.

Redial

You can also select a redial entry before dialing.

1. Press **REDIAL/PAUSE** in idle mode.

2. Press ▼**CID**, ▲**DIR** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays. The handset beeps twice at the end of the list.

3. Press ⌂**HOME/FLASH**, or ◄))**/SPEAKER** to use the home line, or ⁽ᵠ⁾**CELL 1**, ⁽ᵠ⁾**CELL 2** to use the cell line.

To dial a redial entry on the telephone base:

1. Press ⌂**HOME** to use the home line, then press **REDIAL/PAUSE** to enter the redial list.

2. Press ▼**CALLER ID**, ▲**DIRECTORY or REDIAL/PAUSE** repeatedly to browse until the desire number displays. The handset beeps twice at the end of the list.

3. Press **DIAL** to dial the number displayed.

-OR-

1. Press ⁽ᵠ⁾**CELL 1** or ⁽ᵠ⁾**CELL 2** to use the cell line, then press **REDIAL/PAUSE** to enter the redial list.

2. Press ▼**CALLER ID**, ▲**DIRECTORY or REDIAL/PAUSE** repeatedly to browse until the desire number displays. The handset beeps twice at the end of the list.

3. Press **INSERT** to insert the desired number.

4. Press **DIAL** to dial the number displayed.

You can also select a redial entry before dialing.

1. Press **REDIAL/PAUSE** in idle mode.

2. Press ▼**CALLER ID**, ▲**DIRECTORY** or **REDIAL/PAUSE** repeatedly to browse until the desired number displays. The telephone base beeps twice at the end of the list.

3. Press ⌂**HOME** to dial using the home line, or ⁽ᵠ⁾**CELL 1** or ⁽ᵠ⁾**CELL 2** to dial using the cell line.

Save a redial entry to the directory

Using a handset:

1. Press **REDIAL**/PAUSE in idle mode.
2. Press ▼**CID**, ▲**DIR or REDIAL/PAUSE** repeatedly to browse until the desire number displays.
3. Press **SAVE**.
4. The screen displays **Edit number**. Use the dialing keys to edit the number, if nesssary.
   - Press **MUTE/DELETE** to erase a digit.
   - Press and hold **MUTE/DELETE** to erase all digits.
   - Press ▼**CID**, ▲**DIR** to move the cursor to the right or left.
   - Press and hold **REDIAL/PAUSE** to insert a dialing pause (a **p** appears).
5. Press **NEXT**.
6. Press ▼**CID**, ▲**DIR** to highlight one of the following types:
   - Home
   - Cell
   - Work
   - Other
7. Press **NEXT**. The screen displays **Enter name**. Use the dialing keys to enter a name.
   - Press **MUTE/DELETE** to erase a character.
   - Press and hold **MUTE/DELETE** to erase all characters.
   - Press ▼**CID** or ▲**DIR** to move the cursor to the right or left.
8. Press **SAVE**. The screen displays **Saved** and you hear a confirmation tone.

Redial

Using the telephone base:

1. Press **REDIAL**/PAUSE in idle mode.

2. Press ▼CALLER ID, ▲DIRECTORY **or REDIAL/PAUSE** repeatedly to browse until the desire number displays.

3. Press SAVE.

4. The screen displays **EDIT NUMBER**. Use the dialing keys to edit the number, if nesssary.

   • Press **X/DELETE** to erase a digit.

   • Press and hold **X/DELETE** to erase all digits.

   • Press ▼CALLER ID or ▲DIRECTORY to move the cursor to the right or left.

   • Press and hold REDIAL/**PAUSE** to insert a dialing pause (a **p** appears).

5. Press NEXT.

6. Press ▼CALLER ID or ▲DIRECTORY to highlight one of the following types:

   • Home

   • Cell

   • Work

   • Other

7. Press NEXT. The screen displays **ENTER NAME**. Use the dialing keys to enter a name.

   • Press **X/DELETE** to erase a character.

   • Press and hold **X/DELETE** to erase all characters.

   • Press ▼CID or ▲DIR to move the cursor to the right or left.

8. Press SAVE. The screen displays **Saved** and you hear a confirmation tone.

Save a redial entry to the directory

1. Press **REDIAL**/PAUSE on the handset or telephone base in idle mode.

2. Press ▼CID or ▲DIR on the handset, or press ▼CALLER ID, ▲DIRECTORY on the telephone base or **REDIAL/PAUSE** repeatedly to browse until the desire number displays.

3. Press MUTE/DELETE on the handset or **X/DELETE** on the telephone base to delete the displayed number. You hear a confirmation tone.

Handset locator

The handset locator feature is useful if you misplace
any handsets.

To start the paging tone:

• Press 📞/**HANDSET LOCATOR** on the telephone
base to start the paging tone on all handsets for
60 seconds.

🛈 *NOTE:* If you press 📞 **OFF/CANCEL**, **QUIET#**, **MUTE/DELETE** or **MUTE** on a handset, the
ringer of that handset stops, but the paging to the rest of the handsets continues.

To stop the paging tone:

• Press 📞**PHONE/FLASH**, 🔊**/SPEAKER**, or any dialing key (**0**-**9**, **TONE** ✻) on
the handset(s).

  -OR-

• Press /**HANDSET LOCATOR, X/DELETE**, **CANCEL** or **STOP** on the
telephone base.

Join a call in progress

Another handset can join you on an outside call. That call continues until all people hang up. You can share an outside call with telephone base and up to 4 system handsets.

To join a home call:

Using a cordless handset:

Press ⌂**HOME/FLASH** or ◀))**/SPEAKER** on another handset to join the call.

Using the telephone base:

Press ⌂**HOME** to join the call.

To join a cell call:

Using a cordless handset:

Press ☏**CELL 1** or ☏**CELL 2** on another handset to join the call.

Using the telephone base:

Press ☏**CELL 1** or ☏**CELL 2** to join the call.

Intercom

Use the intercom feature for conversations between two handsets, or a handset and the telephone base. You can buy additional expansion handsets (model AT&T CLP99003) for this telephone base to expand your telephone system (up to 12 handsets).

Using a cordless handset:

1. Press **MENU** in idle mode to enter the main menu. Press ▼**CID** or ▲**DIR** to scroll to **Intercom**, then press **SELECT**.

   • If you have one handset, the handset shows **Calling base**.

   • If you have more than one handset, the handset shows **INTERCOM TO:** Use the dialing keys to enter a specific device number (**0** for the telephone base, **1-9** for handsets 1-9, **TONE✳** followed by **0**-**2** for handsets 10-12, or **TONE✳** followed by **#** for all devices), or press ▼**CID** or ▲**DIR** to scroll to the desired device and press **SELECT**. Your handset screen shows **Calling HANDSET X**, **Calling BASE 0** or **Calling all**.
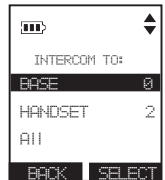
   The destination device(s) rings and shows **HANDSET X is calling** or **HANDSET X is calling all** (**HANDSET** represents the handset name, **X** represents the handset number).

2. To answer the intercom call, press 🏠**HOME/FLASH**, ◀》**/SPEAKER** or any dialing key (**0-9**, **TONE✳**) on the destination handset, or press 🏠**HOME** on the telephone base. Both devices now show **Intercom**.

3. To end the intercom call, presses **END**, ✎**OFF/CANCEL**, or places the handset back in the telephone base or charger; or presses **END** on the telephone base. The other party hears four beeps. Both devices display **Intercom ended**.

Intercom

Using the telephone base:

1. Press **MENU** in idle mode to enter the main menu. Press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to **Intercom**, then press **SELECT**.

   ```
   Answering sys
   Directory
   Caller ID log
   Intercom
   BACK  ♦  SELECT
   ```

   ```
    INTERCOM TO:
   HANDSET        1
   HANDSET        2
   All
   BACK  ♦  SELECT
   ```

   • If you have one handset, the telephone base shows **Calling HANDSET X**.

   • If you have more than one handset, the telephone base shows **INTERCOM TO:** Use the dialing keys to enter a specific handset number (**1-9** for handsets 1-9, **TONE✳** followed by **0**-**2** for handsets 10-12, or **TONE✳** followed by **#** for all handsets), or press ▼**CALLER ID** or ▲**DIRECTORY** to scroll to the desired handset and press **SELECT**. The telephone base shows **Calling HANDSET X** or **Calling all**.

   The destination handset(s) rings and shows **Base is calling**, **BASE 0 is calling** or **BASE 0 is calling all**.

2. To answer the intercom call, press ⌂**HOME/FLASH**, ◀))**/SPEAKER** or any dialing key (**0**-**9**, **TONE✳**) on the destination handset. Both the base and the handset now show **Intercom**.

3. To end the intercom call, one party presses **END**, ✐**OFF/CANCEL**, or places the handset back in the telephone base or charger; or presses **END** on the telephone base. The other party hears four beeps. Both devices display **Intercom ended**.

🛈 *NOTES:*

• Before the intercom call is answered, you can cancel it by pressing ✐**OFF/CANCEL** on the handset or **END** on the telephone base.

• If the called device is not answered within 100 seconds, or accessing the directory or caller ID log, or is on a call, or is out of range, the initiating device shows **No answer. Try again**.

• To temporarily silence the intercom ringer, press ✐**OFF/CANCEL** or **MUTE/DELETE** on the handset, or press **CANCEL** or **MUTE** on the telephone base.

• You can only use one pair of devices at a time to make intercom calls.

Intercom

Answer an incoming call during an intercom call

When you receive an incoming home call during an intercom call, the two handsets on the intercom call hear an alert tone.

To answer a home call during an intercom call:

Using a handset:

• Press 🏠**HOME/FLASH** to answer the home call. The intercom call ends automatically.

Using the telephone base:

• Press 🏠**HOME** to answer the home call and the intercom call ends automatically.

To answer a cell call during an intercom call:

When you receive an incoming cell call during an intercom call, the two handsets on the intercom call hear an alert tone.

Using a handset:

• Press 📶**CELL 1** or 📶**CELL 2** to answer the cell call and the intercom call ends automatically.

Using the telephone base:

• Press 📶**CELL 1** or 📶**CELL 2** to answer the cell call. The intercom call ends automatically.

Call transfer using intercom

Use the intercom feature to transfer an outside call to another system
handset or the telephone base. You can also share an outside call with
another system handset or the telephone base.

To transfer or share an outside call using intercom:

Using a cordless handset:

1. During the call, press **OPTION**.

2. Press **SELECT** to choose **Intercom**.

   • If you have one handset, the handset shows **Calling base**.

   • If you have more than one handset, the handset shows
     INTERCOM TO: Use the dialing keys to enter a specific
     device number (**0** for the telephone base, **1-9** for
     handsets 1-9, **TONE✳** followed by **0**-**2** for handsets 10-12,
     or **TONE✳** followed by **#** for all devices), or press ▼**CID** or
     ▲**DIR** to scroll to the desired device and press **SELECT**.

   The call is automatically put on hold. Your handset screen
   shows **Calling HANDSET X**, **Calling BASE 0** or **Calling all**.
   The destination device rings and displays **HANDSET X is
   calling**, or **HANDSET X is calling all**.
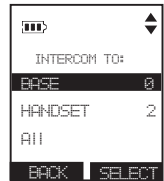
3. To answer the call on the other device, press 🏠**HOME/FLASH**, ◀•))/**SPEAKER**
   or any dialing key (**0**-**9**, **TONE✳**) on the destination handset, or press
   🏠**HOME** on the telephone base.

4. From this intercom call, you have the following options:

   • You can transfer the call. Press **OPTION** and then press **SELECT** to
     select **Transfer** on the calling handset. Your screen shows
     Call transferred. The other device automatically connects to the
     outside call.

   • You can let the other device join you on the outside call in a three-way
     conversation. Press **OPTION**. Press ▼**CID** or ▲**DIR** to highlight **Share
     call**, then press **SELECT**.

   • You can end the intercom call and continue the outside call with your
     handset. Press 🏠**HOME/FLASH** on your handset (the ended intercom call
     party hears four beeps).

Call transfer using intercom

Using the telephone base:

1. During the call, press **OPTION**.

2. Press **SELECT** to choose **Intercom**.

   • If you have more than one handset, the handset shows **INTERCOM TO:** Use the dialing keys to enter a specific handset number (**1-9** for handsets 1-9, **TONE✳** followed by **0-2** for handsets 10-12, or **TONE✳** followed by **#** for all handsets), or press ▼**CID** or ▲**DIR** to scroll to the desired device and press **SELECT**.

```
Answering sys
Directory
Caller ID log
Intercom
 BACK  ♦ SELECT
```

```
 INTERCOM TO:
HANDSET        1
HANDSET        2
All
 BACK  ♦ SELECT
```

   The call is automatically put on hold. Your handset screen shows **Calling HANDSET X**, The destination handset(s) rings and displays **BASE 0 is calling**.

3. To answer the call on any destination handset, press 🏠**HOME/FLASH**, ◀))**/SPEAKER** or any dialing key (**0-9**, **TONE✳**).

4. From this intercom call, you have the following options:

   • You can transfer the call. Press **OPTION** and then press **SELECT** to select **Transfer** on the telephone base. The telephone base shows **Call transferred**. The destination handset automatically connects to the outside call.

   • You can let the handset join you on the outside call in a three-way conversation. Press **OPTION**. Press ▼**CID** or ▲**DIR** to highlight **Share call**, then press **SELECT**.

   • You can end the intercom call and continue the outside call on the telephone base. Press **END** on the telephone base. The destination handset shows **Intercom ended**.

   • You can

Push-to-talk (PTT)

You can directly broadcast messages to the speakerphone of any device.
Press and hold **PUSH TO TALK** on a handset or **PTT** on the telephone base to
begin two-way communication.

- Only one device can talk at a time. While talking to another device, press
  and hold **PUSH TO TALK** on the handset or **PTT** on the telephone base.
- You must release **PUSH TO TALK** on the handset or **PTT** on the telephone
  base, so the other person can respond.
- Only one PTT session can be active at a time.
- While PTT is in use between two devices, other devices cannot use the
  intercom feature but can access the answering system.
- When you attempt to place a PTT call to another device which is accessing
  the answering system or on an intercom call or outside call, your device
  screen shows **Not available at this time**.

NOTE: The PTT function is not available when QUIET mode is on.

Turn PTT on or off

Using a cordless handset:
1. Press **PUSH TO TALK** when the handset is not in use. The **PUSH TO TALK**
   menu displays.
2. Press ▼**CID** or ▲**DIR** to highlight **PTT On/Off**, then press **MENU/SELECT**.
3. Press ▼**CID** or ▲**DIR** to choose **On** or **Off**, then press **SELECT**.

Using the telephone base:
1. Press **PTT** when the telephone base is not in use. The **PUSH TO TALK**
   menu displays.
2. Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight **PTT On/Off**, then press
   SELECT.
3. Press ▼**CALLER ID** or ▲**DIRECTORY** to choose **On** or **Off**, then press **SELECT**.

NOTE: The handset or the telephone base screen displays **No Incoming PTT** when PTT is
turned off.

Push-to-talk (PTT)

PTT call to a single device

Using a cordless handset:

1. There are a few ways to begin a PTT call to a single device. When the handset is not in use:

   • If you have one handset, <u>press and hold</u> **PUSH TO TALK**.

   • If you have more than one handset:

      ◆ Press **PUSH TO TALK** on the handset, then use the dialing keys to enter the destination device number.

      -OR-

      ◆ Press **PUSH TO TALK** on the handset. Press ▼**CID** or ▲**DIR** to highlight the destination device number, then press **SELECT** or **PUSH TO TALK**.

   The handset shows **Connecting to HANDSET X...** (**HANDSET** represents the handset name, **X** represents the destination handset number) or **Connecting to BASE 0...** (**BASE** represents the base name) for a few seconds. When the connection is made, both your and the destination device screens display **Press and hold [PTT] to talk**.

2. <u>Press and hold</u> **PUSH TO TALK**. A chirp indicates your microphone is on. Speak towards the device. Your voice is broadcast to the destination device.

   While you are speaking, your handset shows **PTT To HANDSET X** or **PTT To BASE 0**.

3. Release **PUSH TO TALK** after speaking. Both devices beep once again and the screens show **Press and hold [PTT] to talk**, then you can <u>press and hold</u> **PUSH TO TALK** to continue speaking or the destination device can respond (see **Answer a PTT call** on page 60).

4. To end the PTT call, press ☎**OFF/CANCEL** or **END**, or place the handset in the telephone base or charger. The handset shows **Push to talk ended**.

Push-to-talk (PTT)

Using the telephone base:

1. There are a few ways to begin a PTT call to a single handset. When the telephone base is not in use:

   • If you have one handset, press and hold **PTT**.

   • If you have more than one handset:

     ◆ Press **PTT,** then use the dialing keys to enter the destination handset number.

     -OR-

     ◆ Press ▼**CALLER ID** or ▲**DIRECTORY** to highlight the destination handset number, then press **SELECT** or **PTT**.

   The telephone base shows **Connecting to HANDSET X...** (**HANDSET** represents the handset name, **X** represents the destination handset number) for a few seconds. When the connection is made, both the telephone base and destination handset display **Press and hold [PTT] to talk**.

2. Press and hold **PTT**. A chirp indicates your microphone is on. Speak towards the telephone base. Your voice is broadcast to the destination handset.

   While you are speaking, the telephone base shows **PTT To HANDSET X**.

3. Release **PTT** after speaking. Both devices beep once again and the screens show **Press and hold [PTT] to talk**, then you can press and hold **PTT** to continue speaking or the destination device can respond (see **Answer a PTT call** on page 60).

4. To end the PTT call, press **CANCEL** or **END**. The telephone base shows **Push to talk Ended** for a few seconds.

Push-to-talk (PTT)

PTT call to multiple devices

When there are multiple handsets registered to the phone system, PTT supports one-to-group calls. PTT supports a maximum of one-to-four calls when one to five handsets are registered, and a maximum of one-to-three calls when six or more handsets are registered. The first three or four registered handsets will be able to use this feature. Other handsets can only use PTT for one-to-one calls.

To call multiple devices:

Using a cordless handset:

1. You have three ways to call multiple devices. When the handset is not in use:

   • <u>Press and hold</u> **PUSH TO TALK** until the handset shows **Connecting to group...**

   • Press **PUSH TO TALK**. Press ▼**CID** or ▲**DIR** to choose **Group**. Press **SELECT** or press **PUSH TO TALK** and your handset shows **Connecting to group...**

   When the connection is made, both the caller and the destination parties hear a beep. The speakerphones on all other devices automatically activate.

2. You need to <u>press and hold</u> **PUSH TO TALK** when you want to speak. Speak towards the handset. Your voice is broadcast to all devices.

3. Release **PUSH TO TALK** after speaking.

4. Any extension can reply (see **Answer a PTT call** on page 60).

Push-to-talk (PTT)

Using the telephone base:

1. You have three ways to call multiple handsets. When the telephone base is not in use:
   - Press and hold **PTT** until the screen shows **Connecting to group...**
   - Press **PTT**. Press ▼**CALLER ID** or ▲**DIRECTORY** to choose **Group**. Press **SELECT** or press **PTT** and the telephone base shows **Connecting to group...**

   When the connection is made, both the caller and the destination parties hear a beep. The speakerphones on all other devices automatically activate.

2. You need to press and hold **PTT** when you want to speak. Speak towards the telephone base. Your voice is broadcast to all devices.

3. Release **PTT** after speaking.

4. Any extension can reply (see **Answer a PTT call** on page 60).

NOTE: After **PUSH TO TALK** on the handset or **PTT** on the telephone base is released, the PTT call remains open for a short time. If no one presses **PUSH TO TALK** on the handset or **PTT** on the telephone base within ten seconds, the PTT call ends automatically.

Push-to-talk (PTT)

Answer a PTT call

You can respond to a PTT call as described below.

1. When your device receives a PTT call, it beeps and shows **Press and hold [PTT] to talk**.

2. When the other party is speaking, your speakerphone light is on, and your device shows:

   • **PTT From HS X To devices: X** (the first **X** represents the initiating handset number, and the second **X** represents your handset number; a maximum of four handset numbers appear).

   -OR-

   • **PTT From Base 0 To devices X** (the **X** represents your handset number; a maximum of four handset numbers appear).

3. When your speakerphone light is off (the screen shows **Press and hold [PTT] to talk**), press and hold **PUSH TO TALK** on your handset or **PTT** on your telephone base. You will hear a chirp. Speak towards the device.

   • While you are speaking, your device shows **PTT To Handset: X** (**X** represents the handset numbers of one or more destination handsets; a maximum of four handset numbers appear) or **PTT To devices: X** (**X** represents the handset numbers of one or more destination handsets; a maximum of four handset numbers appear).

   • Your voice is broadcast to all destination devices.

   After speaking, release **PUSH TO TALK** on your handset or **PTT** on your telephone base. Your device will beep. After the beep, if your speakerphone light is off, you can press and hold **PUSH TO TALK** on your handset or **PTT** on your telephone base to continue speaking, or the destination device can respond.