

Complete user's manual

CL84115/CL84215/CL84265/ CL84365 DECT 6.0 corded/cordless telephone/answering system with caller ID/call waiting



Congratulations

on your purchase of this AT&T product. Before using this AT&T product, please read the **Important safety information** section on pages 112-113 of this manual. Please thoroughly read this user's manual for all the feature operations and troubleshooting information necessary to install and operate your new AT&T product. You can also visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268.**

This telephone meets the California Energy Commission regulations for energy consumption. Your telephone is set up to comply with the energy-conserving standards right out of the box. No further action is necessary.

This telephone system is compatible with certain AT&T DECT 6.0 cordless headsets and speakerphones. Visit

www.telephones.att.com/accessories for a list of compatible cordless headsets and speakerphones.

Model number:	CL84115 (one handset)
	CL84215/CL84265 (two handsets)
	CL84365 (three handsets)
Туре:	DECT 6.0 corded/cordless telephone/answering system with caller ID/call waiting
Serial number: _	
Purchase date: _	
Place of purchase	

Both the model and serial numbers of your AT&T product can be found on the bottom of the telephone base.

Save your sales receipt and original packaging in case it is necessary to return your telephone for warranty service.



Telephones identified with this logo have reduced noise and interference when used with most T-coil equipped hearing aids and cochlear implants. The TIA-1083 Compliant Logo is a trademark of the Telecommunications Industry Association. Used under license.



The ENERGY STAR[®] program (www.energystar.gov) recognizes and encourages the use of products that save energy and help protect our environment. We are proud to mark this product with the ENERGY STAR[®] label indicating it meets the latest energy efficiency guidelines.

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Parts checklist

Your telephone package contains the following items. Save your sales receipt and original packaging in the event warranty service is necessary.



Abridged user's manual



Quick start guide



Cordless handset (1 for CL84115) (2 for CL84215/CL84265) (3 for CL84365)



Telephone base



Corded handset

cord attached

with coiled handset





Power adapter for telephone base

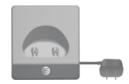
Telephone line cord



Battery for cordless handset (1 for CL84115) (2 for CL84215/CL84265) (3 for CL84365)



Battery compartment cover (1 for CL84115) (2 for CL84215/CL84265) (3 for CL84365)



Charger for cordless handset with power adapter installed (1 for CL84115) (2 for CL84215/CL84265) (3 for CL84365)

Complete user's manual

CL84115/CL84215/CL84265/ CL84365 DECT 6.0 corded/cordless telephone/ answering system with caller ID/call waiting



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Getting started Quick reference guide - handset

CHARGE indicator

On when the handset is charging in the charger.

▼CID/VOLUME

Press $\mathbf{\nabla CID}$ to show caller ID log when the handset is not in use (page 66).

Press to scroll down while in menus.

While entering names or numbers, press to move the cursor to the left.

Press to decrease the listening volume when on a call (page 38), or to decrease the message playback volume (page 89).

REDIAL/PAUSE

Press repeatedly to view the last 10 numbers dialed (page 36).

While entering numbers, <u>press and hold</u> to insert a dialing pause.

\PHONE/FLASH

Press to make or answer a call (page 34).

During a call, press to answer an incoming call when you receive a call waiting alert (page 38).

During message playback, press to call back the caller if the caller's number is available (page 89).

>1

While reviewing a caller ID log entry, press repeatedly to add or remove 1 in front of the telephone number before dialing or saving it (page 67).

<u>Press and hold</u> to set (page 18) or dial your voicemail number (page 62).

TONE¥/a>A

Press to switch to tone dialing temporarily during a call if you have pulse service (page 40).

While entering names, press to change the next letter to upper or lower case.

SPEAKER

Press to make or answer a call using the speakerphone (page 34).

Press to switch between the speakerphone and the handset (page 36).

▲DIR/VOLUME

Press \blacktriangle DIR to show directory entries when the handset is not in use (page 56).

Press to scroll up while in menus.

While entering names or numbers, press to move the cursor to the right.

Press to increase the listening volume when on a call (page 38), or to increase the message playback volume (page 89).

MENU/SELECT

When the handset is not in use, press to show the menu.

While in the menu, press to select an item or save an entry or setting.

JOFF/CANCEL

During a call, press to hang up (page 35).

While in a menu, press to cancel an operation, back up to the previous menu, or exit the menu display; or <u>press and hold</u> this button to exit to idle mode.

When the handset is ringing, press to mute the ringer temporarily (page 35).

<u>Press and hold</u> while the telephone is not in use to erase the missed call indicator.

QUIET# (pound key)

Press repeatedly to display other dialing options when reviewing a caller ID log entry (page 67).

Press and hold to enter the QUIET mode setting screen, or to deactivate QUIET mode (page 23).

EQ

During an outside call, intercom call, message or announcement playback, press to change the audio quality to best suit your hearing (page 37).

MUTE/DELETE

MUTE DELETE

-

SPEAKER

CANCEL

ij

OFF

h

#

EQ PU

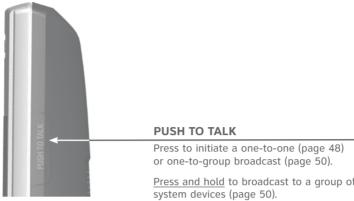
During a call, press to mute the microphone (page 38). When the handset is ringing, press to mute the ringer temporarily (page 35).

While reviewing the caller ID log, the directory or the redial memory, press to delete an individual entry (page 67, page 58 and page 37, respectively).

While predialing, press to delete digits (page 34).

During message or announcement playback, press to delete the playing message or the recorded announcement (page 89 and page 77, respectively).

Getting started Quick reference quide - handset



Main menu

CANCE

The > symbol highlights a menu item.



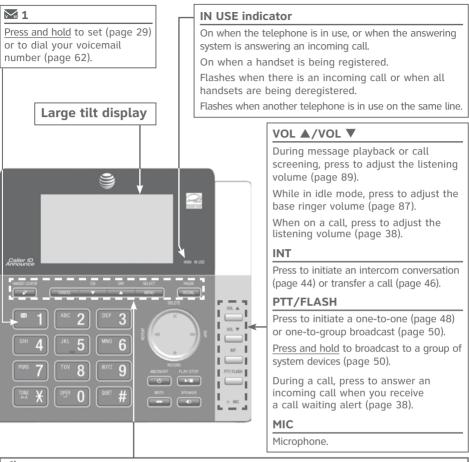
Using menus:

Press and hold to broadcast to a group of

Main menu

- Play messages (page 88) •
- Answering sys (page 75)
- Directory (page 53)
- Caller ID log (page 63)
- Intercom (page 44)
- Ringers (page 14)
- Set date/time (page 15)
- Settings (page 16)
- Web address (page 22)
- Press MENU/select to show the menu.
- Press $\mathbf{\nabla}$ cid or $\mathbf{\Delta}$ Dir to scroll through menu items. .
- Press MENU/SELECT to confirm or save changes to a highlighted menu item.
- Press JOFF/CANCEL to cancel an operation, back up to the previous menu, or exit the menu display.

Getting started Quick reference guide - telephone base



/HANDSET LOCATOR

While the telephone is idle, press to page all handsets (page 43).

CANCEL

While in a menu, press to cancel an operation, back up to the previous menu or exit the menu display; or <u>press and hold</u> to go back to idle mode.

When the telephone base is ringing, press to mute the ringer temporarily (page 35).

When the telephone base is not in use, <u>press and hold</u> to erase the missed call indicator.

Press to display the caller ID log when the telephone is not in use (page 66).

Press to scroll down while in menus and lists.

While entering names or numbers, press to move the cursor to the left.

▲DIR

Press to display the directory when the telephone is not in use (page 56).

Press to scroll up while in menus and lists.

While entering names or numbers, press to move the cursor to the right.

MENU/SELECT

When the telephone base is not in use, press to show the menu.

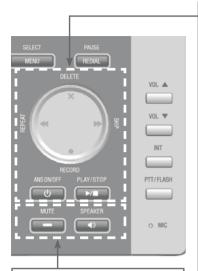
While in the menu, press to confirm or save an entry or setting.

REDIAL/PAUSE

Press repeatedly to view the last 10 numbers dialed (page 36).

While entering numbers, <u>press and hold</u> to insert a dialing pause.

Getting started Quick reference guide - telephone base



MUTE

During a call, press to mute the microphone (page 38).

When the telephone is ringing, press to mute the ringer temporarily (page 35).

SPEAKER

Press to make or answer a call using the speakerphone (page 34).

X/DELETE

While reviewing the caller ID log, the directory or the redial memory, press to delete an individual entry (page 67, page 58 and page 37, respectively).

While predialing, press to delete digits (page 34).

During message or announcement playback, press to delete the playing message or announcement (page 89 and page 77, respectively).

Press twice to delete all old messages when the telephone is not in use (page 90).

◄/REPEAT

During playback, press to repeat the playing message (page 89).

During playback, press twice to play the previous message (page 89).

►/SKIP

Press to skip a message (page 89).

•/RECORD

Press to record memo (page 91) or record your own announcement (page 76).

එ/ANS ON/OFF

Press to turn the built-in answering system on or off (page 78).

/I/PLAY/STOP

Press to start or stop message playback (page 88).

Main menu



The > symbol highlights a menu item.



Main menu

- Play messages (page 88)
- Answering sys (page 75)
- Directory (page 53)
- Caller ID log (page 63)
- Call block (page 70)
- Intercom (page 44)
- Ringers (page 25)
- Set date/time (page 26)
- Settings (page 27)
- Web address (page 33)

Using menus:

- Press MENU/select to show the menu.
- Press ▼ciD or ▲DIR to scroll through menu items.
- Press MENU/SELECT to confirm or save changes to a highlighted menu item.
- Press **CANCEL** to cancel an operation, back up to the previous menu, or exit the menu display.

Getting started



Install the telephone base close to a telephone jack and a power outlet not controlled by a wall switch. The telephone base can be placed on a flat surface or vertically mounted on the wall (see page 9). For optimum range and better reception, place the telephone base in a central and open location.

If you subscribe to high-speed Internet service (DSL - digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (see the following page). The filter prevents noise and caller ID problems caused by DSL interference. Please contact your DSL service provider for more information about DSL filters.

Your product may be shipped with protective stickers covering the handset and telephone base displays - remove them before use.

For customer service or product information, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

Avoid placing the telephone base and charger too close to:

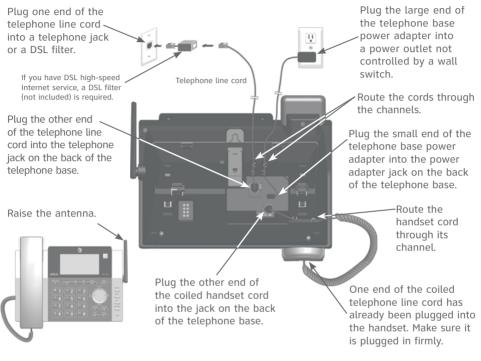
- Communication devices such as television sets, VCRs, or other cordless telephones.
- Excessive heat sources.
- Noise sources such as a window with traffic outside, motors, microwave ovens, refrigerators, or fluorescent lighting.
- Excessive dust sources such as a workshop or garage.
- Excessive moisture.
- Extremely low temperature.
- Mechanical vibration or shock such as on top of a washing machine or workbench.

Getting started Telephone base and charger installation

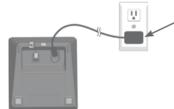
Install the telephone base and charger, as shown below.

The telephone base is ready for tabletop use. If you want to change to wallmounting, see **Installation options** on page 9 for details.

Telephone base installation



Charger installation



Plug the power adapter into a power outlet not controlled by a wall switch.

IMPORTANT INFORMATION

- Use only the power adapter(s) supplied with this product. To order a replacement power adapter, visit our website at www.telephones.att.com or call 1 (800) 222-3111. In Canada, dial 1 (866) 288-4268.
- The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.

Getting started Battery installation and charging

Install the battery, as shown below. Once you have installed the battery, the screen indicates the battery status (see the following table). If necessary, place the handset in its charger to charge the battery. For best performance, keep the handset in the charger when not in use. The battery is fully charged after 10 hours of continuous charging. See the table on page 119 for battery operating times.

If the screen shows **Place in charger** and $\hat{\Box}$ flashes, you need to charge the handset without interruption for at least 30 minutes to give the handset enough charge to use the telephone for a short time. The following table summarizes the battery charge indicators and actions to take.

Battery indicators	Battery status	Action
The screen is blank, or shows Place in charger and $\widehat{\Box}$ (flashing).	Battery has no or very little charge. The handset cannot be used.	Charge without interruption (at least 30 minutes).
The screen shows Low battery and [] (flashing).	Battery has enough charge to be used for a short time.	Charge without interruption (at least 30 minutes).
The screen shows HANDSET X.	Battery is charged.	To keep the battery charged, place the handset in the charger when not in use.

6

NOTE: If you are on a phone call in low battery mode, you hear four short beeps every minute.

Step 1

Plug the battery connector securely into the socket inside the handset battery compartment. Insert the supplied battery with the label **THIS SIDE UP** facing up, as indicated.



Getting started Battery installation and charging

Step 2

Align the cover flat against the battery compartment, then slide it upwards until it clicks into place.





CHARGE light



Step 3

Charge the handset by placing it face forward in the charger. The **CHARGE** light on the top of the handset is on during charging.

After you install your telephone or power returns following a power outage, the handset and base will prompt you to set the date and time. For instructions on setting the date and time using a cordless handset or the telephone base, see **Set date/time** on page 15 and page 26, respectively. To skip setting the date and time, press **?OFF/CANCEL** on a cordless handset or **CANCEL** on the telephone base.

After the date and time setting is done or skipped, the telephone base will prompt if you want to set up the answering system. Press **MENU/SELECT** to start the answering system setup via voice guide. For more details, see **Voice guide** on page 79. To skip the setup, press **CANCEL** on the telephone base.



IMPORTANT INFORMATION

- Use only the supplied rechargeable battery or replacement battery (model BT183342/ BT283342). To order, visit our website at www.telephones.att.com or call 1 (800) 222-3111. In Canada, dial 1 (866) 288-4268.
- If you do not use the handset for a long time, disconnect and remove the battery to prevent possible leakage.

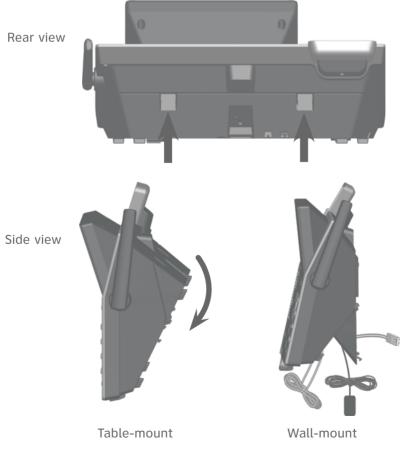
Getting started Installation options

The telephone base comes with a mount bracket set for tabletop use. If you want to mount your telephone on a wall, rotate the mount bracket down so the telephone can connect with a standard dual-stud telephone wall-mounting plate. If you do not have this mounting plate, you can purchase one from many hardware or consumer electronics retailers. You might need a professional to install the mounting plate.

Tabletop to wall-mount installation

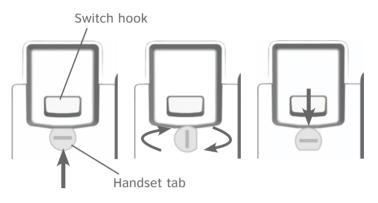
To install the telephone base in the wall-mount position, make sure that you first unplug the telephone line cord and power adapter from the telephone wall jack and power outlet. Make sure they are plugged into their jacks on the telephone base and routed through the channels.

1. Press the tabs indicated by the arrows. The bracket will detach from the telephone base. Rotate it down into wall-mount position, making sure it clicks into place.

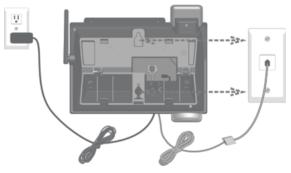


Getting started Installation options

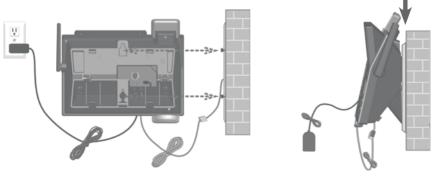
2. Slide the handset tab upward. Rotate the handset tab by 180 degrees. The protruding edge of the handset tab holds the corded handset in place when the telephone is mounted on the wall.



3. If necessary, bundle the telephone cord and power adapter cord, and secure them with twist ties. Plug the power adapter and telephone line into the wall outlets.



4. Align the mounting studs on the mounting plate with the mounting holes on the bracket and press the telephone base down until it clicks securely into place.

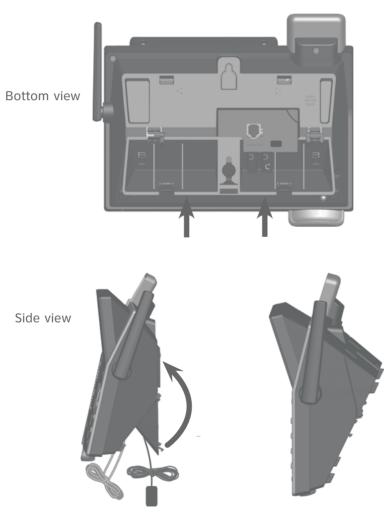


Getting started Installation options

Wall-mount to tabletop installation

To change the telephone base from the wall-mount position to tabletop position:

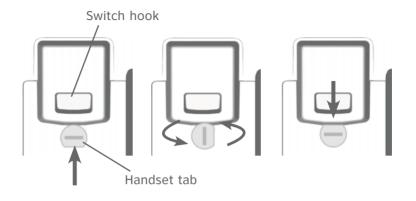
- 1. Remove the telephone base from the wall.
- 2. If necessary, untie the bundled telephone cord and power adapter cord. Make sure that you unplug the power adapter and telephone line cord from the wall outlets before you begin.
- 3. Push, as indicated by arrows in the illustration, until the bracket is released, and then rotate it upward until it clicks into the tabletop position.



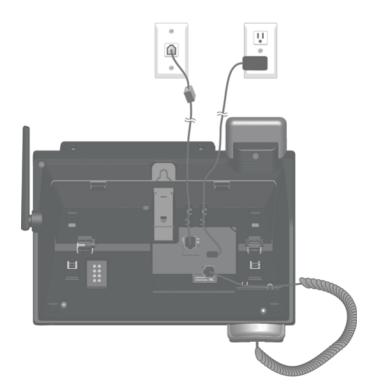
Wall-mount

Table-mount

4. Slide the handset tab upward. Rotate the handset tab by 180 degrees.



5. Make sure the telephone line cord and power adapter cord are securely plugged into their jacks on the back of the telephone base. Plug the power adapter and telephone line into the wall outlets.



Telephone settings Handset settings

Use the menu to change the telephone settings.

- 1. Press **MENU/SELECT** on the handset when it is not in use to enter the main menu.
- Press ▼CID or ▲DIR to scroll to the feature to be changed. When scrolling through the menu, the > symbol indicates the selected menu item.
- 3. Press **MENU/SELECT** to select the highlighted item.

NOTE: Press **JOFF/CANCEL** to cancel an operation, back up to the previous menu or exit the menu display. <u>Press and hold</u> **JOFF/CANCEL** to return to idle mode.

Go to **Answering system settings** starting on page 75 for instructions on how to use a system handset to modify the answering system settings, as shown below.

Setting	Page
Announcement (play, record and delete)	75-77
Answer on/off	78
Call screening	80
Number of rings	81
Remote access code	82
Message alert tone	83
Message recording time	84

Play messages Answering sys

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Telephone settings Handset settings

Ringer volume

You can set the ringer volume level to one of six levels or turn the ringer off. When the ringer is off, Δ appears on the screen.

- 1. Press **MENU/SELECT** in idle mode to enter the main menu.
- 2. Use **▼CID** or **▲DIR** to scroll to **Ringers**, then press **MENU/SELECT**.
- 3. Press MENU/SELECT again to select Ringer volume.
- 4. Press **▼ciD** or **▲DiR** to sample each volume level.

5.	Press MENU/SELECT to save your preference. There is
	a confirmation tone and the screen returns to the
	previous menu.



- The handset ringer volume also determines the ringer volume for intercom calls.
- If the ringer volume is set to off, that handset is silenced for all incoming calls. However, the handset still plays the paging tone when responding to the handset locator.
- If the ringer volume is set to off, the caller ID will not be announced and the screen will briefly display Caller ID won't be announced.

Ringer tone

You can choose one of ten ringer tones.

- 1. Press **MENU/SELECT** in idle mode to enter the main menu.
- 2. Use **▼CID** or **▲DIR** to scroll to **Ringers**, then press **MENU/SELECT**.
- 3. Press **▼ciD** or **▲DiR** to scroll to **Ringer tone**, then press **MENU/SELECT**.
- 4. Press $\mathbf{\nabla cid}$ or $\mathbf{\Delta dir}$ to sample each ringer tone.
- 5. Press **MENU/SELECT** to save your preference. There is a confirmation tone and the screen returns to the previous menu.

Ringer volume >Ringer tone RINGER TONE >Tone 1

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Intercom Жingers



NOTE: If you turn off the ringer volume, you will not hear ringer tone samples.

Set date/time

The answering system announces the day and time of each message prior to playing it. Before using the answering system, set the date and time as follows. If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. The year must be set so that the day of the week can be calculated from the caller ID information. You can turn off the date and time settings of the caller ID service and set the date and time manually (see **Use caller ID to automatically set date and time** on page 21).

After a power failure or handset registration, the system prompts you to set the date and time.

To set the date and time manually:

- 1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press **▼CID** or **▲DIR** to scroll to **Set date/time** and then press **MENU/SELECT.**
- 3. Press **▼ciD** or **▲DiR** to select the month, then press **MENU/SELECT**, or enter the number using the dialing keys.
- Press ▼ciD or ▲DiR to select the day, then press MENU/SELECT, or enter the number using the dialing keys.
- Press ▼ciD or ▲DiR to select the year, or enter the number using the dialing keys, then press MENU/SELECT to move on to set the time.
- Press ▼CID or ▲DIR to select the hour, then press MENU/SELECT, or enter the number using the dialing keys.
- 7. Press **▼ciD** or **▲Dir** to select the minute, then press **MENU/SELECT**, or enter the number using the dialing keys.
- 8. Press ▼ciD or ▲DiR to highlight AM or PM, or press 2 for AM or
 7 for PM. Then, press MENU/SELECT to confirm. There is a confirmation tone and the screen returns to the previous menu.

NOTE: If the clock is not set when a message is recorded, the system announces, "Time and day not set," before it plays the message.

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Telephone settings Handset settings

LCD language

You can select the language used for all screen displays.

- 1. Press **MENU/SELECT** in idle mode to enter the main menu.
- 2. Use **VCID** or **ADIR** to scroll to **Settings**, then press MENU/SELECT.
- 3. Press MENU/SELECT to choose LCD language.
- 4. Press **VCID** or **ADIR** to highlight **English**, **Français** or Español, then press MENU/SELECT. The screen prompts Set English/ Français/ Español as LCD language?.
- 5. Press MENU/SELECT to confirm. There is a confirmation tone and the screen returns to the previous menu.

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LCD language?

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NOTE: If you accidentally change the LCD language to French or Spanish, you can reset it back to English without going through the French or Spanish menus. When in idle mode, press **MENU/select** once on the handset, then enter **364**#. There is a confirmation tone.

Telephone settings Handset settings

Caller ID announce

The caller ID announce feature lets you know who's calling without having to look at the display. When you have an incoming call, the handset and/or base speaks "*Call from...*" and the name of the caller based on the directory or caller ID information. If the caller's name is private or unknown, the phone number up to the last 11 digits will be announced. If the caller's phone number is also private or unknown, no information will be announced. The default setting is **On**.

To turn on or off the caller ID announce feature:

- 1. Press **MENU/select** in idle mode to enter the main menu.
- 2. Use **▼ciD** or **▲DiR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Use **▼ciD** or **▲DiR** to scroll to **Caller ID annc**, then press **MENU/SELECT**.
- 4. Use **▼CID** or **▲DIR** to scroll to the desired option, then press **MENU/SELECT**.
 - Set all On/Off Change the setting for the base and all handsets.
 - **Local handset** Change the setting for that handset only (when programming from a cordless handset only).
 - **Base** Change the setting for the telephone base only.
- 5. Use **▼CID** or **▲DIR** to highlight **On** or **Off**, then press **MENU/SELECT**. There is a confirmation tone and the screen returns to the previous menu. If you change the setting for **Set all On/Off**, the screen shows **CID Annc ON/OFF on all HS & BS**.

- To use the caller ID announce feature, you must subscribe to caller ID service from your telephone service provider.
- If you have paired an AT&T TL80133 DECT 6.0 cordless speakerphone to the telephone base, the caller ID announce setting for all devices also applies to the cordless speakerphone. When the setting is On, the cordless speakerphone speaks "Call from..." and the name of the caller based on the directory or caller ID information during an incoming call. If the caller's name is unavailable, the phone number up to the last 11 digits will be announced.
- When there are up to five handsets registered, the telephone system supports caller ID announce for all handsets. If six or more handsets are registered, the system supports caller ID announce for the first four registered handsets only.
- This feature does not announce information for call waiting calls.
- It takes at least 2 rings for the phone to receive caller ID information and announce it. If the phone is answered before the end of the second ring, the phone won't have time to announce the caller's information.
- Pronunciation of names may vary with this feature. Not all names may be pronounced correctly.
- Caller ID announce is available in English only.







Set speed dial voicemail number

This feature lets you save your voicemail number for easy access when you press and hold the $1 \ge k$ ey.

To save your voicemail number:

- 1. Press **MENU/select** in idle mode to enter the main menu.
- 2. Use **▼ciD** or **▲DiR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Use ▼CID or ▲DIR to scroll to Voicemail #, then press MENU/SELECT.
- 4. Use the dialing keys to enter the voicemail access number provided by your telephone service provider (up to 30 digits).
 - Press **VciD** or **ADIR** to move the cursor to the left or right.
 - Press MUTE/DELETE to erase a digit.
 - <u>Press and hold</u> **MUTE/DELETE** to erase all digits.
 - Press REDIAL/PAUSE to enter a three-second dialing pause (a p appears).
- 5. Press **MENU/SELECT** to save. There is a confirmation tone. The screen displays **Voicemail # saved**, and then returns to the previous menu.

Voicemail (visual message waiting) indicator

If you subscribe to a voicemail service offered by your telephone service provider, this feature provides a visual indication when you have new voicemail messages.

New voicemail and the \mathbf{M} icon appear on the handset screen.



- This feature does not indicate new messages recorded on your phone's built-in answering system.
- For more information about the difference between your answering system and voicemail, see page 85.





Telephone settings Handset settings

Clear voicemail indicator

Use this feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. This feature only turns off the displayed **New voicemail** and the **Second** icon; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal to turn on the indicator.

To manually turn off the new voicemail indicator:

- 1. Press **MENU/SELECT** when in idle mode to enter the main menu.
- 2. Use **▼CID** or **▲DIR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Use ▼ciD or ▲DIR to scroll to Clr voicemail, then press MENU/SELECT. The screen shows Reset Voicemail Indicator?.
- 4. Press **MENU/SELECT** again to turn the voicemail indicator off. There is a confirmation tone and the screen returns to the previous menu.

Voicemail # XClr voicemail
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- Your telephone service provider voicemail may alert you to new messages with a stutter (broken) dial tone. Contact your telephone service provider for more details.
- For information about using your voicemail service, contact your telephone service provider.

Rename handset

The default handset name is **HANDSET**. You can create your own handset name for each system handset.

- 1. When the handset is idle, press **MENU/SELECT**.
- 2. Use **▼ciD** or **▲DiR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Use ▼CID or ▲DIR to scroll to Rename handset, then press MENU/SELECT.
- 4. Change the handset name when prompted.
 - Use the dialing keys and the chart on page 55 to enter a name (up to 11 characters). Press a key repeatedly until the desired character appears on the screen.
 - Press ▼ciD or ▲DIR to move the cursor to the left or right.
 - Press MUTE/DELETE to backspace and delete a character.
 - <u>Press and hold</u> **MUTE/DELETE** to delete all characters.
- 5. Press **MENU/SELECT** to save the setting and return to the previous menu. There is a confirmation tone.

Key tone

The handset is set to beep with each key press. You can adjust the key tone volume or turn it off. If you turn off the key tone, there are no beeps when you press keys.

- 1. Press **MENU/SELECT** in idle mode to enter the main menu.
- 2. Use **▼ciD** or **▲DiR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Use **▼ciD** or **▲DiR** to scroll to **Key tone**, then press **MENU/SELECT**.
- 4. Use **V**ciD or **A**DIR to select the desired volume or **Off**.
- 5. Press **MENU/SELECT** to save your preference. There is a confirmation tone and the screen returns to the previous menu.

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Use caller ID to automatically set date and time

If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. Follow the steps below to turn the **CID time sync** feature on or off. The default setting is **On**.

- 1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press **▼ciD** or **▲DiR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Press **▼ciD** or **▲DiR** to scroll to **CID time sync**, then press **MENU/SELECT**.
- 4. Press ▼CID or ▲DIR to highlight On or Off, then press MENU/SELECT to save. There is a confirmation tone and the screen returns to the previous menu.

Home area code

If you dial seven digits to make a local call (no area code required), enter your area code into the telephone as the home area code. When you receive a call from within your home area code, the caller ID log only displays the seven digits of the telephone number.

This feature makes it easy for you to place a call from the caller ID log. If you dial 10 digits to make a local phone call, do not use this home area code feature. If you do, you cannot place local calls from your caller ID log, as they will have only seven digits.

To set the home area code:

- 1. Press **MENU/SELECT** in idle mode to enter the main menu.
- 2. Use ▼CID or ▲DIR to scroll to Settings, then press MENU/SELECT.
- 3. Use ▼CID or ▲DIR to scroll to Home area code, then press MENU/SELECT. The screen briefly shows Only for 7digit dial from CID.
- 4. Use the dialing keys to enter a three-digit home area code.
 - Press MUTE/DELETE to delete a digit.
 - Press and hold **MUTE/DELETE** to delete all digits.
- 5. Press **MENU/SELECT** to save. There is a confirmation tone and the screen shows **Area code will not show in CID** briefly before returning to the previous menu.

NOTE: If in the future, your telephone service provider requires you to dial 10 digits to make a local call (area code plus telephone number), you need to delete your home area code and dial out locally from the call ID log. With the home area code displayed, press and hold MUTE/DELETE until the digits are deleted, and then press MENU/SELECT. The home area code is restored to its default setting of _ _ _ (empty).





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Dial mode

The dial mode is preset to tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone.

To set the dial mode:

- 1. Press **MENU/SELECT** in idle mode to enter the main menu.
- 2. Use **▼ciD** or **▲DiR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Use **▼ciD** or **▲DiR** to scroll to **Dial mode**, then press **MENU/SELECT**.
- 4. Use ▼ciD or ▲DIR to highlight Touch-tone or Pulse, then press MENU/SELECT. The screen shows DIAL MODE is touch-tone or DIAL MODE is pulse. There is a confirmation tone and the screen returns to the previous menu.

Web address

Use this feature to view the AT&T website address.

- 1. Press **MENU/select** in idle mode to enter the main menu.
- 2. Use **▼ciD** or **▲DiR** to scroll to **Web address**, then press **MENU/SELECT**.

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QUIET mode

When **QUIET** mode is turned on, the telephone silences all sounds during the set period of time (1-12 hours). However, the handset locator paging tone and any sound-generating operations initiated by users, such as making calls using the speakerphone or setting ringer volume, will sound as normal. After you turn on **QUIET** mode, this feature activates immediately and the answering system turns on automatically. When **QUIET** mode is on, the answering system takes calls and records messages without broadcasting them.

To turn QUIET mode on:

- 1. <u>Press and hold</u> **QUIET #** in idle mode to enter the **QUIET** mode setting screen. The screen shows **Quiet:** _ hours (1-12 hours).
- 2. Use the dialing keys to enter the desired number of hours (1-12) you would like to turn on **QUIET** mode, then press **MENU/SELECT**. Your screen briefly shows **Answering sys is ON** and then **Quiet mode on**.

To turn QUIET mode off:

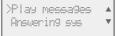
• While **QUIET** mode is on, <u>press and hold</u> **QUIET #**. The screen then shows **Quiet mode is off** and you hear a confirmation tone.



- If you change the base ringer, handset ringer, ringer volume, key tone, or caller ID announce features when **QUIET** mode is on, the sample plays but the feature is still muted after saving the setting.
- After **QUIET** mode is turned off or the set period of time has expired, all muted features will be activated again.
- The PTT function is not available when QUIET mode is on.
- When **QUIET** mode is on, the handset does not ring when there is an incoming intercom call, but the handset which initiates the intercom call does have the calling tone as normal.

Use the menu to change the telephone settings.

- 1. Press **MENU/SELECT** on the telephone base when it is not in use to enter the main menu.
- Press ▼CID or ▲DIR to scroll to the feature to be changed. When scrolling through the menu, the > symbol indicates the selected menu item.



3. Press **MENU/SELECT** to select the highlighted item.

NOTE: Press **CANCEL** to cancel an operation, back up to the previous menu or exit the menu display. <u>Press and hold</u> **CANCEL** to return to idle mode.

Ringer volume

You can set the ringer volume level to one of six levels or turn the ringer off. When the ringer is off, ${\bf A}$ appears on the screen.

- 1. Press **MENU/select** in idle mode to enter the main menu.
- 2. Use **▼CID** or **▲DIR** to scroll to **Ringers**, then press **MENU/SELECT**.
- 3. Press MENU/SELECT again to select Ringer volume.
- 4. Press **▼ciD** or **▲DIR** to sample each volume level.
- Press MENU/SELECT to save your preference. There is a confirmation tone and the screen returns to the previous menu.



- The telephone base ringer volume also determines the ringer volume for intercom calls.
- If the ringer volume is set to off, the telephone base is silenced for all incoming calls.
- If the ringer volume is set to off, the caller ID will not be announced and the screen will briefly display **Caller ID won't be announced**.

Ringer tone

You can choose one of ten ringer tones.

- 1. Press **MENU/select** in idle mode to enter the main menu.
- 2. Use **▼CID** or **▲DIR** to scroll to **Ringers**, then press **MENU/SELECT**.
- 3. Press ▼CID or ▲DIR to scroll to Ringer tone, then press MENU/SELECT.
- 4. Press **▼ciD** or **▲DiR** to sample each ringer tone.
- 5. Press **MENU/SELECT** to save your preference. There is a confirmation tone and the screen returns to the previous menu.

NOTE: If you turn off the ringer volume, you will not hear ringer tone samples.





Set date/time

The answering system announces the day and time of each message prior to playing it. Before using the answering system, set the date and time as follows. If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. The year must be set so that the day of the week can be calculated from the caller ID information. You can turn off the date and time settings of the caller ID service and set the date and time manually (see **Use caller ID to automatically set date and time** on page 31).

After a power failure, the system prompts you to set the date and time.

To set the date and time manually:

- When the telephone base is in idle mode, press MENU/SELECT to enter the main menu.
- 2. Press **▼CID** or **▲DIR** to scroll to **Set date/time** and then press **MENU/SELECT.**
- Press ▼ciD or ▲DiR to choose the month, then press MENU/SELECT, or enter the number using the dialing keys.
- Press ▼CID or ▲DIR to choose the day, then press MENU/SELECT, or enter the number using the dialing keys.
- Press ▼ciD or ▲DiR to choose the year, or enter the number using the dialing keys, then press MENU/SELECT to move on to set the time.
- 6. Press **▼ciD** or **▲DiR** to choose the hour, then press **MENU/SELECT**, or enter the number using the dialing keys.
- 7. Press **▼CID** or **▲DIR** to choose the minute, then press **MENU/SELECT**, or enter the number using the dialing keys.
- 8. Press ▼CID or ▲DIR to highlight AM or PM, or press 2 for AM or 7 for PM. Then, press MENU/SELECT to confirm. There is a confirmation tone and the screen returns to the previous menu.

NOTE: If the clock is not set when a message is recorded, the system announces, "Time and day not set," before it plays the message.



LCD language

You can select the language used for all screen displays.

- 1. Press **MENU/SELECT** in idle mode to enter the main menu.
- 2. Use **▼ciD** or **▲DiR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Press MENU/SELECT to choose LCD language.
- 4. Press ▼CID or ▲DIR to highlight English, Français or Español, then press MENU/SELECT. The screen prompts Set English/Français/Español as LCD language?.

5. Press **MENU/SELECT** to confirm. There is a confirmation tone and the screen returns to the previous menu.

NOTE: If you accidentally change the LCD language to French or Spanish, you can reset it back to English without going through the French or Spanish menus. Press **MENU/SELECT** on the telephone base, then enter **364#**. There is a confirmation tone.

Caller ID announce

The caller ID announce feature lets you know who's calling without having to look at the display. When you have an incoming call, the handset and/or base speaks "Call from..." and the name of the caller based on the directory or caller ID information. If the caller's name is private or unknown, the phone number up to the last 11 digits will be announced. If the caller's phone number is also private or unknown, no information will be announced. The default setting is **On**.

To turn on or off the caller ID announce feature:

- 1. Press **MENU/select** in idle mode to enter the main menu.
- 2. Use **V**cID or **A**DIR to scroll to **Settings**, then press MENU/SELECT.
- 3. Use **VCID** or **ADIR** to scroll to **Caller ID annc**, then press MENU/SELECT.



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- CALLER ID ANNO >Set all On/Off w
- 4. Use $\mathbf{\nabla}$ cip or $\mathbf{\Delta}$ pir to scroll to the desired option, then press MENU/SELECT.
 - Set all On/Off Change the setting for the base and all handsets.
 - Base Change the setting for the telephone base only.
- 5. 5. Use ▼cip or ▲ Dir to highlight On or Off, then press MENU/SELECT. There is a confirmation tone and the screen returns to the previous menu. If you change the setting for Set all On/Off, the screen shows CID Annc ON/OFF on all HS & BS.

NOTES:

- To use the caller ID announce feature, you must subscribe to caller ID service from your telephone service provider.
- If you have paired an AT&T TL80133 DECT 6.0 cordless speakerphone to the telephone base. the caller ID announce setting for all devices also applies to the cordless speakerphone. When the setting is **On**, the cordless speakerphone speaks "Call from..." and the name of the caller based on the directory or caller ID information during an incoming call. If the caller's name is unavailable, the phone number up to the last 11 digits will be announced.
- This feature does not announce information for call waiting calls.
- It takes at least 2 rings for the phone to receive caller ID information and announce it. If the phone is answered before the end of the second ring, the phone won't have time to announce the caller's information.
- Pronunciation of names may vary with this feature. Not all names may be pronounced correctly.
- Caller ID announce is available in English only.

Set speed dial voicemail number

This feature lets you save your voicemail number for easy access when you press and hold the $\mathbf{1}$ M key.

- 1. Press **MENU/SELECT** in idle mode to enter the main menu.
- 2. Use **▼ciD** or **▲DiR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Use ▼CID or ▲DIR to scroll to Voicemail #, then press MENU/SELECT.
- 4. Use the dialing keys to enter the voicemail access number provided by your telephone service provider.
 - Press ▼CID or ▲DIR to move the cursor to the left or right.
 - Press X/DELETE to erase a digit.
 - Press and hold **X/DELETE** to erase all digits.
 - Press REDIAL/PAUSE to enter a three-second dialing pause (a p appears).
- 5. Press **MENU/SELECT** to save. There is a confirmation tone. The screen displays **Voicemail # saved** and then returns to the previous menu.

Voicemail (visual message waiting) indicator

If you subscribe to a voicemail service offered by your telephone service provider, this feature provides a visual indication when you have new voicemail messages.

New voicemail and the \mathbf{M} icon appear on the telephone base screen.

- This feature does not indicate new messages recorded on your phone's built-in answering system.
- For more information about the difference between your answering system and voicemail, see page 85.





Clear voicemail indicator

Use this feature when the telephone indicates there is new voicemail but there is none. For example, when you have accessed your voicemail while away from home. This feature only turns off the displayed **New voicemail** and the **S** icon; it does not delete your voicemail messages. As long as you have new voicemail messages, your telephone service provider continues to send the signal to turn on the indicators.



Indicator?

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To manually turn off the new voicemail indicators:

- 1. Press **MENU/SELECT** when in idle mode to enter the main menu.
- 2. Use **▼CID** or **▲DIR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Use ▼CID or ▲DIR to scroll to Clr voicemail, then press MENU/SELECT. The screen shows Reset Voicemail Indicator?.
- 4. Press **MENU/SELECT** again to turn the voicemail indicator off. There is a confirmation tone and the screen returns to the previous menu.

- Your telephone service provider voicemail may alert you to new messages with a stutter (broken) dial tone. Contact your telephone service provider for more details.
- For information about using your voicemail service, contact your telephone service provider.

Rename base

You can create a new name for the telephone base.

- 1. When the telephone is idle, press **MENU/SELECT**.
- 2. Use **▼ciD** or **▲DiR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Use **▼ciD** or **▲DiR** to scroll to **Rename base**, then press **MENU/SELECT**.
- 4. Change the telephone base name when prompted.
 - Press ▼CID or ▲DIR to move the cursor to the left or right.
 - Use the dialing keys to enter a name (up to 11 characters). Each time you press a key, a character on that key appears. Additional key presses produce other characters on that key. See the chart on page 55.
 - Press X/DELETE to backspace and delete a character.
 - Press and hold X/DELETE to delete all characters.
- 5. Press **MENU/SELECT** to save the setting and return to the previous menu. There is a confirmation tone.

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>Rename base		•

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Telephone settings Telephone base settings

Key tone

The telephone base is set to beep with each key press. You can adjust the key tone volume or turn it off. If you turn off the key tone, there are no beeps when you press keys.

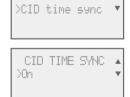
- 1. Press **MENU/SELECT** in idle mode to enter the main menu.
- 2. Use **▼ciD** or **▲DiR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Use **▼ciD** or **▲DiR** to scroll to **Key tone**, then press **MENU/SELECT**.
- 4. Use ▼CID or ▲DIR to select the desired volume or Off.
- 5. Press **MENU/SELECT** to save your preference. There is a confirmation tone and the screen returns to the previous menu.

Use caller ID to automatically set date and time

If you subscribe to caller ID service, the day, month and time are set automatically with each incoming call. Follow the steps below to turn the **CID time sync** feature on or off. The default setting is **On**.

- 1. When the telephone base is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press **▼CID** or **▲DIR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Press **▼CID** or **▲DIR** to scroll to **CID time sync**, then press **MENU/SELECT**.
- 4. Press ▼CID or ▲DIR to highlight On or Off, then press MENU/SELECT to save. There is a confirmation tone and the screen returns to the previous menu.

Rename base Жеу tone	•
KEY TONE	



Key tone

Telephone settings Telephone base settings

Home area code

If you dial 7 digits to make a local call (no area code required), enter your area code into the telephone as the home area code. When you receive a call from within your home area code, the caller ID log only displays the 7 digits of the telephone number.

This feature makes it easy for you to place a call from the caller ID log. If you dial 10 digits to make a local phone call, do not use this home area code feature. If you do, you cannot place local calls from your caller ID log, as they will have only 7 digits.

To set the home area code:

- 1. Press **MENU/SELECT** in idle mode to enter the main menu.
- 2. Use **▼CID** or **▲DIR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Use ▼CID or ▲DIR to scroll to Home area code, then press MENU/SELECT. The screen briefly shows Only for 7digit dial from CID.



HOME AREA CODE

- 4. Use the dialing keys to enter a three-digit home area code.
 - Press X/DELETE to delete a digit.
 - Press and hold X/DELETE to delete all digits.
- 5. Press **MENU/SELECT** to save. There is a confirmation tone and the screen shows **Area code will not show in CID** briefly before returning to the previous menu.

NOTE: If in the future, your telephone service provider requires you to dial 10 digits to make a local call (area code plus telephone number), you need to delete your home area code and dial out locally from the caller ID log. With the home area code displayed, press and hold **X/DELETE** until the digits are deleted, and then press **MENU/SELECT**. The home area code is now restored to its default setting of _ _ _ (empty).

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Dial mode

The dial mode is preset to tone dialing. If you have pulse (rotary) service, you must change the dial mode to pulse dialing before using the telephone.

To set the dial mode:

- 1. Press **MENU/SELECT** in idle mode to enter the main menu.
- 2. Use **▼CID** or **▲DIR** to scroll to **Settings**, then press **MENU/SELECT**.
- 3. Use **▼CID** or **▲DIR** to scroll to **Dial mode**, then press **MENU/SELECT**.
- Use ▼ciD or ▲DiR to highlight Touch-tone or Pulse, then press MENU/SELECT. The screen shows DIAL MODE is touch-tone or DIAL MODE is pulse. There is a confirmation tone and the screen returns to the previous menu.

Web address

Use this feature to view the AT&T website address.

- 1. Press **MENU/select** in idle mode to enter the main menu.
- 2. Use **▼CID** or **▲DIR** to scroll to **Web address**, then press **MENU/SELECT**.

DIAL MODE

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Making a call

Using a cordless handset:

• Press **\PHONE/FLASH** or **I/SPEAKER**, then enter the telephone number.

The screen displays the elapsed time as you talk (in hours, minutes and seconds).

Using the telephone base:

• Lift the corded handset or press **●/SPEAKER**, then enter the telephone number.

The screen displays the elapsed time as you talk (in hours, minutes and seconds).

NOTE: Pressing **\PHONE/FLASH** or **\D**/**SPEAKER** to access services from your telephone service provider does not affect the elapsed time.

On hook dialing (predialing)

Using a cordless handset:

- 1. Enter the telephone number. Press **MUTE/DELETE** to make corrections when entering the phone number.
- 2. Press **\PHONE/FLASH** or **\PHONE/FLASH**.

Using the telephone base:

- 1. Enter the telephone number. Press **X/DELETE** to make corrections when entering the phone number.
- 2. Press **I**/SPEAKER, or lift the corded handset.

Answering a call

Using a cordless handset:

- Press \PHONE/FLASH or \)/SPEAKER.
 -OR-
- Press any dialing key (0-9, TONE X or #).

Using the telephone base:

- Lift the corded handset, or press I/SPEAKER.
 -OR-
- Press any dialing key (0-9, TONE X or #).

34



Speaker 0:00:30

Elapsed time

Telephone operation Telephone operation

Ending a call

Using a cordless handset:

• Press **JOFF/CANCEL** or return the handset to the charger.

Using the telephone base:

• Return the corded handset to the telephone base, or press **I**/SPEAKER.

Auto off

A call ends automatically when you put the cordless handset in the charger.

Temporary ringer silencing

Using a cordless handset:

Press **JOFF/CANCEL** or **MUTE/DELETE** while the telephone is ringing to silence the ringer temporarily on that handset only. This turns off the ringer without disconnecting the call. The next incoming call rings normally at the preset volume.

Ri	n9er	muted
Î	Ø	

Using the telephone base:

Press **CANCEL** or **MUTE** while the telephone is ringing to silence the ringer temporarily on the telephone base only. This turns off the ringer without disconnecting

the call. The next incoming call rings normally at the preset volume.

NOTE: The telephone base and all handsets ring when there is an incoming call unless the ringer volume is turned off on that device.



Telephone operation Telephone operation

Handset speakerphone

During a call, press **I**/**SPEAKER** to switch between handsfree speakerphone and normal handset use. Press **I**/**OFF/CANCEL** to hang up.

- When you use the speakerphone, the key pad of the handset and the **◀**୬**/SPEAKER** button are lit.
- The speakerphone uses more power than the normal handset. If the handset battery becomes very low while you are using the speakerphone, the call remains in speakerphone mode until you hang up or the battery becomes depleted.
- After installing a battery into the handset, the screen may show **Low battery**. If you use the speakerphone at this time, the battery may become depleted. Follow the battery charging instructions in the **Battery installation and charging** section on pages 7-8.

Last number redial

Each handset and the telephone base stores the last 10 telephone numbers dialed (up to 30 digits each).

To view the 10 most recently dialed numbers:

Using a cordless handset:

- To display the most recently called number, press **REDIAL/PAUSE**.
- To view up to 10 recently called numbers, press **REDIAL/PAUSE**, then **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly.

The handset beeps twice at the end of the list. Press **JOFF/CANCEL** to exit.

Using the telephone base:

- To display the most recently called number, press **REDIAL/PAUSE**.
- To view up to 10 recently called numbers, press **REDIAL/PAUSE**, then **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly.

The telephone base beeps twice at the end of the list. Press **CANCEL** to exit.

	888-8	83-2	445
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Radial #1/10

REDIAL 888-88	#1∕10⊾
888-88	3-2445 🔻

Telephone operation Telephone operation

To redial a number:

Using a cordless handset:

- To dial the displayed number, press **\PHONE/FLASH** or **■)/SPEAKER**. -OR-
- Press \ PHONE/FLASH or \)/SPEAKER, then press REDIAL/PAUSE repeatedly to view the redial memory. Press MENU/SELECT to dial the displayed number.

Using the telephone base:

- To dial the displayed number, lift the corded handset or press **●/SPEAKER**. -**OR**-
- Lift the corded handset or press **■)/SPEAKER**. Then, press **REDIAL/PAUSE** repeatedly to view the redial memory. Press **MENU/SELECT** to dial the displayed number.

To delete a redial entry:

Using a cordless handset:

• While the screen displays the desired number, press **MUTE/DELETE** to delete the number from the redial memory.

Using the telephone base:

• While the screen displays the desired number, press **X/DELETE** to delete the number from the redial memory.

Equalizer

The handset and base equalizers enable you to change the quality of the audio to best suit your hearing.

Using a cordless handset:

While on a call or intercom call, or listening to a message or announcement, press **EQ** on the cordless handset to select the equalizer setting **Treble 1**, **Treble 2**, **Bass** or **Natural** (the default setting). The current setting is shown on the handset screen for two seconds.

Using the telephone base:

- 1. While on a call, press **MENU/SELECT**.
- 2. Press **VCID** or **ADIR** to scroll to **Equalizer** and then press **MENU/SELECT**.
- 3. Press **▼CID** or **▲DIR** to select **Treble 1**, **Treble 2**, **Bass** or **Natural** (the default setting), then press **MENU/SELECT** to store the setting.

DNOTES:

- If you switch the call between the handset and the speakerphone by pressing ■)/SPEAKER, the audio setting remains unchanged.
- The current equalizer setting remains unchanged until a new setting is selected.

Volume control

Using a cordless handset:

You can set the listening volume to one of six levels. While on a call, press ▼cid/VOLUME to decrease or press ▲DIR/VOLUME to increase the listening volume.

Using the telephone base:

You can set the listening volume to one of eight levels. While on a call, press **VOL** \blacksquare to decrease or **VOL** \blacktriangle to increase the listening volume.



INT



- Handset and speakerphone volume settings are independent.
- When the volume reaches the minimum or maximum setting, you hear two beeps.

Call waiting

If you subscribe to call waiting service from your telephone service provider, and someone calls while you are already on a call, you hear two beeps.

- Press **\PHONE/FLASH** on the handset or **PTT/FLASH** on the telephone base to put your current call on hold and take the new call.
- Press \ PHONE/FLASH on your handset or PTT/FLASH on the telephone base at any time to switch back and forth between calls.

DNOTE: Missed call waiting calls are not counted as missed calls.

Mute

Use the mute function to turn off the microphone. You can hear the caller, but the caller cannot hear you.

To mute a call:

 While on a call, press MUTE/DELETE on the handset or MUTE on the telephone base. When mute is on, the handset or telephone base shows Muted for a few seconds. The MUTE icon displays on the handset screen or the MUTE button lights up on the base until you turn it off.

To end mute a call:

• Press **MUTE/DELETE** or **MUTE** again. When mute is off, **Microphone ON** appears temporarily on the handset or telephone base.





Chain dialing

Use this feature to initiate a dialing sequence from the numbers in the directory, caller ID log or redial memory while you are on a call.

Chain dialing is useful when you wish to access other numbers (such as bank account numbers or access codes) from the directory, caller ID log or redial list.

Using a cordless handset:

To access the directory while on a call:

- 1. Press **MENU/SELECT**.
- 2. Press **▼ciD** or **▲DiR** to scroll to **Directory** and then press **MENU/SELECT**.
- 3. Press $\mathbf{\nabla cid}$ or $\mathbf{\Delta dir}$ to scroll to the desired number.
- 4. Press MENU/SELECT to dial the number shown.

To access the caller ID log while on a call:

- 1. Press **MENU/SELECT**.
- Press ▼ciD or ▲DiR to scroll to Caller ID log, then press MENU/SELECT.
- 3. Press $\mathbf{\nabla cid}$ or $\mathbf{\Delta dir}$ to scroll to the desired number.
- 4. Press MENU/SELECT to dial the number shown.

To access the redial list while on a call:

- 1. Press **REDIAL/PAUSE** to show the most recently dialed number.
- Press ▼ciD or ▲DiR to scroll to the desired number, or press REDIAL/PAUSE repeatedly to find the desired number. Then, press MENU/SELECT to dial the number shown.

Using the telephone base:

To access the directory while on a call:

- 1. Press **MENU/select**.
- 2. Press **▼ciD** or **▲DiR** to scroll to **Directory** and then press **MENU/SELECT**.
- 3. Press **VCID** or **ADIR** to scroll to the desired number.
- 4. Press **MENU/SELECT** to dial the number shown.

Intercom >Directory
Charlie Johnson 888-883-2445
Î
Phone 0:01:20 Charlie Johnson
6:30# 8/06
REDIAL #1/10 899-369-4121

Intercom XDirectory
Charlie Johnson ▲ 888-883-2445 ▼
Speaker 0:01:20 Charlie Johnson
06:30 [™] 8/06

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To access the caller ID log while on a call:

- 1. Press **MENU/SELECT**.
- 2. Press VCID or ADIR to scroll to Caller ID log, then press MENU/SELECT.
- 3. Press **VCID** or **ADIR** to scroll to the desired number.
- 4. Press MENU/SELECT to dial the number shown.

To access the redial list while on a call:

- 1. Press **REDIAL/PAUSE** to show the most recently dialed number.
- REDIAL #1/10▲ 800-360-4121▼
- 2. Press ▼ciD or ▲DiR to scroll to the desired number, or press REDIAL/PAUSE repeatedly to find the desired

number. Then, press MENU/SELECT to dial the number shown.



- You cannot edit a directory entry while on a call. For more details about the directory, see the **Directory** section starting on page 53.
- You cannot copy a caller ID entry into the directory while on a call. For more details about the caller ID log, see page 63.
- If you press REDIAL/PAUSE while on a call, you can only view the 10 most recently dialed numbers and you cannot erase the entries. For more details about the redial memory, see page 36.
- Press *J* oFF/CANCEL on the handset or CANCEL on the telephone base to exit redial, directory or caller ID log when on a call.

Temporary tone dialing

If you have pulse (rotary) service only, you can switch from pulse to touch-tone dialing temporarily during a call. This is useful if you need to send touch-tone signals to access your telephone banking or long distance services.

- 1. During a call, press **TONE**^{*}.
- 2. Use the dialing keys to enter the desired number. The telephone sends touch-tone signals.
- 3. The telephone automatically returns to pulse dialing after you end the call.

Blind transfer

While on an outside call, you can transfer the call to a specific device or any device without notifying them.

To transfer an outside call from a handset:

- 1. During the call, press **MENU/SELECT**.
- 2. Press **MENU/SELECT** to choose **Transfer**.
 - If you have one handset and no other registered devices, the outside call is put on hold and your handset shows **Transferring call...** The telephone base rings and shows **Transfer from HANDSET X**.
 - If you have other registered device(s) or more than one handset, your screen shows TRANSFER TO:. Use the dialing keys to enter a specific device number (0 for the telephone base, 1-9 for handsets 1-9, TONEX followed by 0-2 for handsets 10-12, or TONEX followed by # for all devices), or press ▼CID or ▲DIR to scroll to the desired device and press MENU/SELECT. The outside call is put on hold and your handset screen shows Transferring call... or Transferring call to all.... The

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other device rings and shows **Transfer from HANDSET X** (**HANDSET** represents the handset name, **X** represents the handset number).

3. To answer the call on the destination handset, press **\PHONE/FLASH** or **◀>/SPEAKER**. To answer the call on the telephone base, lift the corded handset or press **◀>/SPEAKER**. The initiating handset shows **Call transferred** and goes to idle mode.

To transfer an outside call from the telephone base:

- 1. During the call, press **MENU/SELECT**.
- 2. Press MENU/SELECT to choose Transfer.
 - If your have one handset and no other registered devices, the outside call is put on hold and the telephone base shows Transferring call.... The handset rings and shows Transfer from BASE 0 (BASE represents the base name).
 - If you have other registered device(s) or more than one handset, the telephone base shows TRANSFER TO:. Use the dialing keys to enter a specific handset number (1-9 for handsets 1-9, TONE¥ followed by 0-2 for handsets 10-12, or TONE¥ followed by

Speaker	0:00:12
06:30 ^{am}	8/86
>Transfer Intercom	▲ ▼

TRANSFER	TO:	▲
>HANDSET	2	▼

for all handsets), or press ▼CID or ▲DIR to scroll to the desired handset and press MENU/SELECT. The outside call is put on hold and the telephone base shows Transferring call... or Transferring call to all.... The other handset(s) rings and shows Transfer from BASE 0 (BASE represents the base name).

3. To answer the call on the destination handset, press **\PHONE/FLASH** or **●)/SPEAKER**. The telephone base shows **Call transferred** and goes to idle mode.

- To cancel the transfer and return to the external call before the blind transfer call is answered, press **J** oFF/CANCEL, **\ PHONE/FLASH** or **◀)**/SPEAKER on your handset, or **CANCEL** or **◀)**/SPEAKER on your telephone base.
- If the other device does not answer the transfer within 30 seconds, the transfer ends and the initiating device rings while showing **No response to transfer**. If it does not pick up within 30 seconds, the device returns to idle mode and the outside call ends.

Multiple handset use Multiple handset use

Handset locator

The handset locator feature is useful if you misplace any handsets.

To start the paging tone:

- Press *I*/HANDSET LOCATOR on the telephone base to start the paging tone on all handsets for 60 seconds.
- A

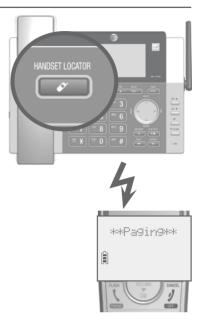
NOTE: If you press **JOFF/CANCEL** or **MUTE/DELETE** on a handset, the ringer of that handset stops, but the paging to the rest of the handsets continues.

To stop the paging tone:

 Press \ PHONE/FLASH, \) /SPEAKER, or any dialing key (0-9, TONE \) on the handset(s).

-OR-

 Press *V*/HANDSET LOCATOR, MUTE or CANCEL on the telephone base.



Join a call in progress

When a handset or the telephone base is already on a call and you would like to join the call, press **\PHONE/FLASH** or **\Delta /SPEAKER** on your handset or **\Delta /SPEAKER** on your telephone base, or lift the corded handset.

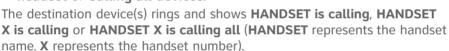
To end the call using a cordless handset, press **JOFF/CANCEL** or place the handset in the charger. To end the call using the telephone base, press **④**/**SPEAKER** or return the corded handset to the telephone base. The call does not end until all handsets and the telephone base hang up.

NOTE: You can use up to four system handsets and the telephone base at the same time on an outside call.

Use the intercom feature for conversations between two handsets, a handset and the telephone base, or a handset/telephone base and a cordless headset/speakerphone (sold separately). You can buy additional expansion handsets (model AT&T CL80115), cordless headsets and speakerphones for this telephone base to expand your telephone system (up to 12 handsets or 10 cordless handsets and two cordless headsets/speakerphones).

Using a cordless handset:

- Press MENU/SELECT in idle mode to enter the main menu. Press ▼CID or ▲DIR to scroll to Intercom, then press MENU/SELECT.
 - If you have one handset and no other registered devices, the handset shows **Calling base**.
 - If you have other registered device(s) or more than one handset, the handset shows INTERCOM TO:. Use the dialing keys to enter a specific device number (0 for the telephone base, 1-9 for handsets 1-9, TONE¥ followed by 0-2 for handsets 10-12, # for a single headset/ speakerphone, # followed by 1 or 2 for headset/ speakerphone 1 or 2, or TONE¥ followed by # for all devices), or press ▼CID or ▲DIR to scroll to the desired device and press MENU/SELECT. Your handset screen shows Calling HANDSET X, Calling BASE 0, Calling headset or Calling all devices.



- To answer the intercom call, press \ PHONE/FLASH, ▲ >/SPEAKER or any dialing key (0-9, TONEX, or #) on the called device. On the called telephone base, press ▲ >/SPEAKER or any dialing key (0-9, TONEX, or #), or lift the corded handset. Both devices now show Intercom.
- 3. To end the intercom call, one party presses **JOFF/CANCEL** or places the cordless handset back in the charger, presses **CANCEL** on the telephone base, or hangs up the corded handset. **The other party hears four beeps.** Both devices display **Intercom ended**.

Using the telephone base:

- 1. When the telephone base is not in use, press **INT**. You can also press **MENU/SELECT** in idle mode to enter the main menu, then press **▼CID** or **▲DIR** to scroll to **Intercom** and press **MENU/SELECT**.
 - If you have one handset and no other registered devices, the telephone base shows Calling HANDSET X.



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If you have other registered device(s) or more than one handset, the telephone base shows INTERCOM TO:. Use the dialing keys to enter a specific handset number (1-9 for handsets 1-9, TONE¥ followed by 0-2 for handsets 10-12, # for a single headset/speakerphone, # followed by 1 or 2 for headset/speakerphone 1 or 2, or TONE¥ followed by # for all devices), or press ▼CID or ▲DIR to scroll to the desired handset and press MENU/SELECT. The telephone base shows Calling HANDSET X or Calling all handsets.

The destination handset(s) rings and shows **Base is** calling, **BASE 0** is calling or **BASE 0** is calling all.

To answer the intercom call, press \PHONE/FLASH,
 ▲)/SPEAKER or any dialing key (0-9, TONEX, or #) on the destination handset. Both the base and the handset now show Intercom.

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 To end the intercom call, one party presses
 JOFF/CANCEL or places the cordless handset back in the charger, presses CANCEL on the telephone base,

or hangs up the corded handset. The other party hears four beeps. Both devices display Intercom ended.

- Before the intercom call is answered, you can cancel it by pressing *JoFF/CANCEL* on the handset or CANCEL on the telephone base.
- If the called device is not answered within 100 seconds, or if it is in use, on a call or out of range, the initiating device shows **No answer. Try again**.
- To temporarily silence the intercom ringer, press *JOFF/cancel* or MUTE/DELETE on the handset, or press CANCEL or MUTE on the telephone base.
- You can only use one pair of devices at a time to make intercom calls.
- For cordless headsets and speakerphones, refer to the corresponding user's manual on how to answer and end an intercom call.
- If a total of two cordless headset(s) and/or speakerphone(s) are registered to the telephone base, they appear as HEADSET 1 and HEADSET 2, respectively, in the intercom menu.

Answer an incoming call during an intercom call

If you receive an outside call during an intercom call, there is a two-beep call waiting tone.

- To answer the call, press \PHONE/FLASH on the cordless handset. You can also lift the corded handset or press
 >> SPEAKER on the telephone base. The intercom call ends automatically. The party on the intercom call hears four beeps. Other system devices can also answer the incoming call by pressing \PHONE/FLASH or
 >> SPEAKER on the handset, or pressing
 >> SPEAKER or lifting the corded handset on the telephone base.
- To end the intercom call without answering the incoming call, press *j*oFF/CANCEL on the handset or CANCEL on the telephone base. You can also return the corded handset back to the telephone base.

NOTE: For cordless headsets and speakerphones, refer to the corresponding user's manual on how to answer an incoming call during an intercom call.

Multiple handset use Call transfer using intercom

Use the intercom feature to transfer an outside call to another system handset or the telephone base. You can also share an outside call with another system handset or the telephone base.

To transfer or share an outside call using intercom:

Using a cordless handset:

- 1. During the call, press **MENU/select**.
- 2. Press **V**CID or **A**DIR to scroll to **Intercom** and press **MENU/SELECT**.
- 3. Choose the device(s) you would like to transfer the call to using the options from Step 1 on page 44.
- 4. When the destination device picks up, your handset shows **Intercom** and the outside call is put on hold. You have the following options:
 - You can transfer the call. Press **MENU/SELECT** twice to choose **Transfer**. The handset shows **Call transferred**. The other device automatically connects to the outside call.

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Share ca	l	

- You can let the other device join you on the outside call in a three-way conversation. Press MENU/SELECT.
 Press ▼CID or ▲DIR to highlight Share call, then press MENU/SELECT.
- You can end the intercom call and continue the outside call with your handset. Press **\PHONE/FLASH** on your handset (the ended intercom call party hears four beeps).

Using the telephone base:

- 1. During the call:
 - Press INT.

-OR-

- Press **MENU/SELECT**. Press **▼CID** or **▲DIR** to scroll to **Intercom**, then press **MENU/SELECT**.
- 2. Choose the handset(s) you would like to transfer the call to using the options from Step 1 on pages 44-45.
- 3. When the destination handset(s) picks up, the telephone base shows **Intercom** and the outside call is put on hold. Then, you have the following options:

•

- You can transfer the call. Press **MENU/SELECT** twice to choose **Transfer**. The telephone base shows **Call transferred**. The other handset automatically connects to the outside call.
- You can let the other handset join you on the outside call in a threeway conversation. Press **MENU/SELECT**. Press **▼CID** or **▲DIR** to highlight **Share call**, then press **MENU/SELECT**.
- You can end the intercom call and continue the outside call with the telephone base. Press **CANCEL** on the telephone base (the ended intercom call party hears four beeps).

You can directly broadcast messages to the speakerphone of any device. Press and hold PUSH TO TALK on a handset or PTT/FLASH on the telephone base to begin two-way communication.

- While talking to another device. Press and hold PUSH TO TALK on the handset or PTT/FLASH on the telephone base and release when you are finished speaking, so that the other person can respond.
- Only one device can talk at a time.
- Only one PTT session can be active at a time.
- While PTT is in use between two devices, other devices cannot use the intercom feature but can access the answering system.
- When you attempt to place a PTT call to another device which is accessing the answering system or on an intercom call or outside call, your device screen shows Not available at this time.

Turn PTT on or off

Using a cordless handset:

- 1. Press **PUSH TO TALK** when the handset is not in use. The PUSH TO TALK menu displays.
- 2. Press **V**ciD or **A**DIR to highlight **PTT On/Off**, then press MENU/SELECT.
- 3. Press **V**cID or **A**DIR to choose **On** or **Off**, then press **MENU/SELECT**.

Using the telephone base:

- 1. Press **PTT/FLASH** when the telephone base is not in use. The **PUSH TO TALK** menu displays.
- 2. Press **V**ciD or **A**DIR to highlight **PTT On/Off**, then press MENU/SELECT.
- 3. Press **V**cID or **A**DIR to choose **On** or **Off**, then press **MENU/SELECT**.

NOTE: The handset or the telephone base screen displays No Incoming PTT when PTT is turned off.



PTT







PTT call to a single device

Using a cordless handset:

- 1. There are a few ways to begin a PTT call to a single device. When the handset is not in use:
 - If you have one handset, press and hold PUSH TO TALK.
 - If you have more than one handset:
 - Press PUSH TO TALK on the handset. Then, use the dialing keys to enter the destination device number.
 -OR-
 - Press PUSH TO TALK on the handset. Press ▼CID or ▲DIR to highlight the destination device number, then press MENU/SELECT or PUSH TO TALK.

The handset shows **Connecting to HANDSET X...** (**HANDSET** represents the handset name, **X** represents the destination handset number) or **Connecting to BASE 0...** (**BASE** represents the base name) for a few seconds. When the connection is made, both your and the destination device screens display **Press and hold [PTT] to talk**.

2. <u>Press and hold</u> **PUSH TO TALK**. A chirp indicates your microphone is on. Speak towards the device. Your voice is broadcast to the destination device.

While you are speaking, your handset shows **PTT To handset: X** or **PTT To base**.

- Release PUSH TO TALK after speaking. Both devices beep once again and the screens show Press and hold [PTT] to talk, then, you can press and hold PUSH TO TALK to continue speaking or the destination device can respond (see Answer a PTT call on page 51).
- 4. To end the PTT call, press **JOFF/CANCEL** or place the cordless handset in the charger. The handset shows **Push to talk Ended** for a few seconds.



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Using the telephone base:

- 1. There are a few ways to begin a PTT call to a single handset. When the telephone base is not in use:
 - If you have one handset, press and hold PTT/FLASH.
 - If you have more than one handset:
 - Press **PTT/FLASH**, then, use the dialing keys to enter the destination handset number.
 - -OR-
 - Press ▼CID or ▲DIR to highlight the destination handset number, then press MENU/SELECT or PTT/FLASH.

The telephone base shows **Connecting to HANDSET X...** (**HANDSET** represents the handset name, **X** represents the destination handset number) for a few seconds. When the connection is made, both the telephone base and destination handset display **Press and hold [PTT] to talk**.

2. <u>Press and hold</u> **PTT/FLASH**. A chirp indicates your microphone is on. Speak towards the telephone base. Your voice is broadcast to the destination handset.

While you are speaking, the telephone base shows **PTT To handset: X**.

- Release PTT/FLASH after speaking. Both devices beep once again and the screens show Press and hold [PTT] to talk. Then, you can press and hold PTT/FLASH to continue speaking or the destination device can respond (see Answer a PTT call on page 51).
- 4. To end the PTT call, press **CANCEL**. The telephone base shows **Push to talk Ended** for a few seconds.

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Handset X	



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PTT call to multiple devices

When there are multiple handsets registered to the phone system, PTT supports one-to-group calls. PTT supports a maximum of one-to-five calls when one to five handsets are registered, and a maximum of one-to-four calls when six or more handsets are registered. The first four registered handsets will be eligible to use this feature. Other handsets can only use PTT for one-to-one calls.

To call multiple devices using a cordless handset:

1. You have three ways to call multiple devices. When the handset is not in use:

- <u>Press and hold</u> **PUSH TO TALK** until the handset shows **Connecting to group...**.
- Press PUSH TO TALK. Press ▼cip or ▲Dir to choose Group. Press MENU/SELECT or PUSH TO TALK, then your handset shows Connecting to group....
- Press PUSH TO TALK. Press TONEX followed by # (pound key). The handset shows Connecting to group.....

When the connection is made, both the caller and the destination parties hear a beep. The speakerphones on all other devices automatically activate.

- 2. You need to <u>press and hold</u> **PUSH TO TALK** when you want to speak. Speak towards the handset. Your voice is broadcast to all eligible devices.
- 3. Release **PUSH TO TALK** after speaking.
- 4. Any device can reply (see **Answer a PTT call** on page 51).

To call multiple devices using the telephone base:

- 1. You have three ways to call multiple handsets. When the telephone base is not in use:
 - Press and hold **PTT/FLASH** until the screen shows **Connecting to group...**.
 - Press PTT/FLASH. Press ▼CID or ▲DIR to choose Group. Press MENU/SELECT or PTT/FLASH, then the telephone base shows Connecting to group....
 - Press PTT/FLASH. Press TONEX followed by # (pound key). The screen shows Connecting to group....

When the connection is made, both the caller and the destination parties hear a beep. The speakerphones on all other devices automatically activate.

- 2. You need to <u>press and hold</u> **PTT/FLASH** when you want to speak. Speak towards the telephone base. Your voice is broadcast to all devices.
- 3. Release **PTT/FLASH** after speaking.
- 4. Any handset can reply (see **Answer a PTT call** on page 51).

NOTE: After **PUSH TO TALK** on the handset or **PTT/FLASH** on the telephone base is released, the PTT call remains open for a short time. If no one presses **PUSH TO TALK** on the handset or **PTT/FLASH** on the telephone base within 10 seconds, the PTT call ends automatically.

Answer a PTT call

You can respond to a PTT call, as described below.

- 1. When your device receives a PTT call, it beeps and shows **Press and hold** [PTT] to talk.
- 2. When the other party is speaking, your speakerphone light is on, and your device shows:
 - **PTT From HS X To HS X** (the first **X** represents the initiating handset number, and the second **X** represents your handset number; a maximum of four handset numbers appear).

-OR-

• **PTT From HS X To Base** (X represents the initiating handset number) or **PTT From HS X To Base & HS X** (the first **X** represents the initiating handset number, and the second **X** represents your handset number; a maximum of four handset numbers appear).

-OR-

- **PTT From Base To HS X** (the **X** represents your handset number; a maximum of five handset numbers appear).
- 3. When your speakerphone light is off (the screen shows **Press and hold [PTT] to talk**), <u>press and hold</u> **PUSH TO TALK** on your handset or **PTT/FLASH** on your telephone base. You will hear a chirp. Speak towards the device.
 - While you are speaking, your device shows PTT To Base, PTT To Handset: X (X represents the handset numbers of one or more destination handsets; a maximum of five handset numbers appear), or PTT To Base & Handset: X (X represents the handset numbers of one or more destination handsets; a maximum of four handset numbers appear).
 - Your voice is broadcast to all destination devices.

After speaking, release **PUSH TO TALK** on your handset or **PTT/FLASH** on your telephone base. Your device will beep. After the beep, if your speakerphone light is off, you can <u>press and hold</u> **PUSH TO TALK** on your handset or **PTT/FLASH** on your telephone base to continue speaking, or the destination device can respond.

Change a one-to-one PTT call to an intercom call

You can convert a one-to-one PTT session to an intercom call.

- 1. When your device shows **Press and hold [PTT] to talk**, press **MENU/SELECT**. The screen shows **Intercom**.
- Press MENU/SELECT. Your device displays Calling base, Calling BASE 0 or Calling HANDSET X. The destination device briefly shows Push to talk Ended and then HANDSET is calling, HANDSET X is calling, Base is calling or BASE 0 is calling. The destination device rings.

^{Multiple handset use} Push-to-talk (PTT)

- 3. Press **\ PHONE/FLASH** or any dialing key (**0-9**, **#** or **TONE**★) on the destination handset, or press **\)/SPEAKER** or any dialing key (**0-9**, **#** or **TONE**★) on the telephone base or lift the corded handset to answer. Both devices show **Intercom**.
- 4. To end the intercom call, press **JOFF/CANCEL** on your handset or place the handset in the charger, or press **CANCEL** on the telephone base. Both screens show **Intercom ended**.

Answer an incoming call during a PTT call

When you receive an outside call during PTT, there is an alert tone.

- During a one-to-one PTT call, press **\PHONE/FLASH** on your handset or ●**J**/**SPEAKER** on the telephone base. The PTT call ends automatically and the outside call is answered.
- During a one-to-group PTT call, press **\PHONE/FLASH** on the initiating handset or **\Deltay SPEAKER** on the initiating telephone base. The PTT call ends automatically and the outside call is answered.
- During a one-to-group PTT call, press \PHONE/FLASH on any one of the destination handsets, or press
 /SPEAKER on the destination telephone base. That device answers the outside call. The PTT call continues for the rest of the PTT participants.
- To leave the PTT call without answering the incoming call, press *JOFF/CANCEL* on your handset or CANCEL on your telephone base. The telephone continues to ring.

Make an outgoing call during a PTT call

- During a one-to-one PTT call, press \ PHONE/FLASH on your handset or
 ■)/SPEAKER on your telephone base to get a dial tone. The PTT call ends automatically.
- During a one-to-group PTT call, press **\PHONE/FLASH** on the initiating handset or **\Deltay /SPEAKER** on the initiating telephone base. The PTT call ends automatically and you get a dial tone.
- During a one-to-group PTT call, press **\PHONE/FLASH** on any one of the destination handsets or press **■)/SPEAKER** on the destination telephone base. That device gets a dial tone. The PTT call continues for the rest of the PTT participants.

End or leave a PTT call

The initiating device can end the PTT call. If any one of the destination devices leaves the PTT call, the call continues until all participants or the initiator hangs up.

Press **JOFF/CANCEL** on the handset or place the handset in the charger, or press **CANCEL** on the telephone base. The screen shows **Push to talk Ended**.

Directory About the directory

Shared directory

The directory is shared by all handsets and the telephone base. Changes made to the directory from any device apply to all.

Charlie Johnson 888-883-2445 Ê

NOTE: Only one handset or the telephone base can review the directory at a time. If another device tries to enter the directory, the screen shows **Not available at this time**.

Capacity

The directory can store up to 50 entries, with a maximum of 15 alphanumeric characters (including spaces) for names and 30 digits for telephone numbers. A convenient search feature can help you find and dial numbers quickly (page 57).

If you try to save an entry when there are already 50 entries, the screen shows **Directory full**. You cannot store a new number until you delete one.

Directory Create directory entries

Create a new directory entry

Using a cordless handset or the telephone base:

- 1. Press **MENU/select** in idle mode to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Directory, then press MENU/SELECT.
- 3. Press **▼ciD** or **▲DiR** to scroll to **Add contact**, then press **MENU/SELECT**.
- 4. Use the dialing keys to enter a telephone number (up to 30 digits) when prompted.
 - Press **▼ciD** or **▲DiR** to move the cursor to the left or right.
 - Press **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to erase a digit.
 - <u>Press and hold</u> MUTE/DELETE on the handset or X/DELETE on the telephone base to erase all digits.
 - <u>Press and hold</u> **REDIAL/PAUSE** to enter a three-second dialing pause (a **p** appears).

-OR-

Copy a number from the redial list by pressing **REDIAL/PAUSE**, then **▼CID**, **▲DIR** or pressing **REDIAL/PAUSE** repeatedly to locate the number. Press **MENU/SELECT** to copy the number.

- 5. Press **MENU/SELECT** to move on to the name.
 - The display shows **Number already saved** if the number is already in the directory. You cannot save the same number twice.
- 6. Use the dialing keys to enter a name (up to 15 characters) when prompted. Each time you press a key, the character on that key appears. Additional key presses produce other characters on that key. See the chart on the following page.
 - Press ▼CID or ▲DIR to move the cursor to the left or right.
 - Press **0** to add a space.
 - Press **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to erase a character.
 - <u>Press and hold</u> **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to erase all characters.
 - Press **TONE** to change the next letter to upper or lower case.

Answering sys >Directory Review >Add contact ENTER NUMBER





Directory Create directory entries

NOTE: The first letter of every word is a capital letter. The remaining letters in a word start as lower case letters, as shown in the chart below.

Dialing			С	haracte	rs by n	umber	of key	presses			
keys	1	2	3	4	5	6	7	8	9	10	11
1	1		-	1	()	*	#	&	/	,
2	А	В	С	а	b	С	2				
3	D	E	F	d	е	f	3				
4	G	Н	I	g	h	i	4				
5	J	K	L	j	k	l	5				
6	М	N	0	m	n	0	6				
7	Р	Q	R	S	р	q	r	S	7		
8	Т	U	V	t	u	V	8				
9	W	Х	Y	Z	W	х	у	z	9		
0	space	0									
*											
#											

 Press MENU/SELECT to store your new directory entry. There is a confirmation tone and the screen shows Saved. To change the entry later, see page 59.

Add a predialed telephone number to the directory

You can save a predialed telephone number to the directory.

- 1. Enter the telephone number when in idle mode.
- 2. Follow the steps in **Edit a directory entry** on page 59.

Review directory entries

Using a cordless handset or the telephone base:

1. Press **ADIR** when in idle mode. The summary screen shows briefly and then the first entry in the directory shows.

-OR-

Press **MENU/SELECT** when in idle mode, then press **▼ciD** or **▲DiR** to scroll to **Directory**. Press **MENU/SELECT** twice.

2. Press **▼ciD** or **▲DiR** to browse through the directory. Entries appear alphabetically by the first letter in the name.



- If the telephone number in the directory exceeds 15 digits, <* appears in front of the telephone number. Press TONE X to move towards the end of the telephone number or press # (pound key) to move towards the beginning of the telephone number.
- Directory empty appears if there are no directory entries.

Directory Search the directory

Search by name

Using a cordless handset or the telephone base:

- 1. Press **ADIR** in idle mode to show the first listing in the directory.
- 2. When an entry appears, press the dialing keys (**0**-**9**) to start a name search. The directory shows the first name beginning with the first letter associated with the dialing key, if there is an entry in the directory beginning with that letter. Press **▼ciD** or **▲DiR** to scroll through the directory.
- 3. To see other names starting with the letters on the same dialing key, keep pressing the key. The names appear in alphabetical order. For example, if you have the names **Jennifer**, **Jessie**, **Kevin** and **Linda** in your directory:
 - If you press **5** (JKL) once, you see Jennifer. Press ▼ciD and you see Jessie.
 - If you press 5 (JKL) twice, you see Kevin.
 - If you press 5 (JKL) three times, you see Linda.
 - If you press **5** (JKL) four times, you see **5** and then the directory entry beginning with 5 or the next closest entry after 5.
 - If you press 5 (JKL) five times, you see Jennifer again.

- If there is no name matching the first letter of the key you press, the directory shows a name matching the following letters of the key.
- If you press a key (0-9) and no name starts with any of the letters on that key, the directory shows the entry matching the next letter in the directory.

Directory Dial, delete or edit directory entries

To dial, delete or edit a directory entry (name and number), the entry must be displayed on the screen. Use **Review the directory** (page 56) or **Search by name** (page 57) to show an entry.

Display dial

To dial a displayed number from the directory:

Press **\PHONE/FLASH** or **\PHONE/FLASH** or **t**he handset.

-OR-

On the telephone base, lift the corded handset or press **I**/**SPEAKER**.

Delete a directory entry

Using a cordless handset:

To delete the displayed directory entry, press **MUTE/DELETE**. Press **MENU/SELECT** to confirm. You cannot retrieve a deleted entry. Robert Brown Delete contact?

Using the telephone base:

To delete the displayed directory entry, press **X/DELETE**. Press **MENU/SELECT** to confirm. You cannot retrieve a deleted entry. Robert Brown Delete contact?

Directory Dial, delete or edit directory entries

Edit a directory entry

Using a cordless handset or the telephone base:

- When a directory entry displays, press MENU/SELECT. The screen shows EDIT NUMBER along with the phone number to be edited. If you only want to edit the name, skip to Step 3.
- 2. To edit the number:
 - Press the dialing keys to add digits.
 - Press ▼CID or ▲DIR to move the cursor to the left or right.
 - Press MUTE/DELETE on the handset or X/DELETE on the telephone base to erase a digit.
 - <u>Press and hold</u> MUTE/DELETE on the handset or X/DELETE on the telephone base to erase all digits.
 - <u>Press and hold</u> **REDIAL/PAUSE** to add a three-second dialing pause (a **p** appears).
- 3. Press **MENU/SELECT** to move on to the name. The screen shows **EDIT NAME** along with the name to be edited.
- 4. To edit the name:
 - Press the dialing keys to add characters (page 55).
 - Press $\mathbf{\nabla cid}$ or $\mathbf{\Delta dir}$ to move the cursor to the left or right.
 - Press **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to erase a character.
 - <u>Press and hold</u> **MUTE/DELETE** on your handset or **X/DELETE** on your telephone base to erase all characters.
- 5. Press **MENU/SELECT** to save the entry. There is a confirmation tone and the screen shows **Saved**.

r	Linda Miller 888-722-7702
	EDIT NJYEER 888-883-2445_ Î
e	EDIT NAME Robert Brown_ Î
	Robert Brown 888-883-2445

The telephone system has 10 speed dial locations (2-9 and 0, location ≥ 1 is reserved for voicemail) where you can store the telephone numbers you wish to dial more quickly. You can store up to 30 digits in each location. Speed dial assignments can only be selected from the existing directory entries, with the exception of ≥ 1, which must be manually entered. In the directory, speed dial locations except for ≥ 1 are indicated by their number in the bottom right hand corner of the entry.

Assign a speed dial number

Using a cordless handset or the telephone base:

- 1. When the telephone is idle, press **MENU/SELECT**.
- 2. Press **V**CID or **A**DIR to scroll to **Directory**. Press **MENU/SELECT**.
- 3. Press ▼cid or ▲dir to scroll to Speed dial. Press MENU/SELECT.
- Press ▼CID or ▲DIR to choose your desired speed dial location (2-9, 0), then press MENU/SELECT. The screen briefly shows Copy from Directory... and then displays the directory list.
- 5. Press **▼CID** or **▲DIR** to scroll to the phone number you wish to assign to the selected speed dial location.
- 6. Press **MENU/SELECT** to save the setting and return to the previous menu. There is a confirmation tone and the screen returns to the speed dial list.

-OR-

- When the telephone is idle, <u>press and hold</u> the desired speed dial location (2-9, 0), then press MENU/SELECT. The screen briefly shows Copy from Directory... and then displays the directory list.
- 2. Press $\mathbf{\nabla}$ cid or $\mathbf{\Delta}$ Dir to scroll to the phone number you wish to assign to the selected speed dial location.
- 3. Press **MENU/SELECT** to save the setting and return to the previous menu. There is a confirmation tone and the screen returns to the speed dial list.



Speed dial location



Speed dial location

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Î		

Reassign a speed dial number

Using a cordless handset or the telephone base:

- 1. When the telephone is idle, press **MENU/SELECT**.
- 2. Press **V**CID or **ADIR** to scroll to **Directory**. Press **MENU/SELECT**.
- 3. Press **▼ciD** or **▲DiR** to scroll to **Speed dial.** Press **MENU/SELECT**.
- Press ▼ciD or ▲DiR to choose the location you wish to reassign, then press MENU/SELECT to show the directory entry.
- 5. Press **MENU/SELECT** again.
- Scroll to Change SD and then press MENU/SELECT. The screen briefly shows Copy from Directory... and then displays the directory list.
- 7. Press **▼CID** or **▲DIR** to scroll to the phone number you wish to reassign to the selected speed dial location.



8. Press **MENU/SELECT** to save the setting and return to the speed dial list. There is a confirmation tone.

Assign your speed dial voicemail number

See the **Set speed dial voicemail number** sections on page 18 and page 29 for instructions on assigning your speed dial voicemail number.

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Linda Miller

888-722-7782

Directory Speed dial

Delete a speed dial number

Using a cordless handset or the telephone base:

- 1. When the telephone is idle, press **MENU/SELECT**.
- 2. Press ▼CID or ▲DIR to scroll to Directory. Press MENU/SELECT.
- 3. Press **▼ciD** or **▲DiR** to scroll to **Speed dial.** Press **MENU/SELECT**.
- 4. Press **▼ciD** or **▲DiR** to scroll to the location you wish to delete the speed dial number from, then:
 - Press **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to delete the displayed speed dial number. There is a confirmation tone and the screen shows **Speed dial empty** before returning to the speed dial list.

Linda Miller 888-722-7702 Î



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-OR-

- i. Press **MENU/SELECT** to show the directory entry.
- ii. Press **MENU/SELECT** again.
- iii. Scroll to Clear SD and then press MENU/SELECT to delete the displayed speed dial number. There is a confirmation tone and the screen shows Speed dial empty before returning to the speed dial list.

Make a call using speed dial

Using a cordless handset or the telephone base:

When in idle mode, <u>press and hold</u> the dialing key (**2-9**, **0**) corresponding to the assigned location you wish to call.

-OR-

- 1. Press **MENU/SELECT** when in idle mode.
- 2. Press **V**CID or **A**DIR to scroll to **Directory**, then press **MENU/SELECT**.
- 3. Press **▼ciD** or **▲DIR** to scroll to **Speed dial**, then press **MENU/SELECT**.

Check your voicemail using speed dial

Using a cordless handset or the telephone base:

<u>Press and hold</u> the \bowtie 1 key on a cordless handset or the telephone base to dial your voicemail number. If you are using the telephone base, the speakerphone is used to dial out. You may switch to corded handset mode by picking up the corded handset.

About caller ID

This product supports caller ID services offered by most telephone service providers. Caller ID allows you to see the name, number, date and time of calls. The available caller ID information will appear after the first or second ring.

Information about caller ID with call waiting

Caller ID with call waiting lets you see the name and telephone number of the caller before answering the call, even while on another call.

It may be necessary to change your telephone service to use this feature. Contact your telephone service provider if:

- You have both caller ID and call waiting, but as separate services (you may need to combine these services).
- You have only caller ID service, or only call waiting service.
- You don't subscribe to caller ID or call waiting services.

There are fees for caller ID services. In addition, services may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering caller ID service and if both telephone service providers use compatible equipment. The time and date, along with the call information, are from the telephone service provider.

Caller ID information may not be available for every incoming call. Callers may intentionally block their names and/or telephone numbers. You can only view a maximum of 15 digits of every caller ID log entry. To view caller ID log entries with numbers between 16 and 24 digits, you must save the entry to the directory (see page 68).

NOTE: You can use this product with regular caller ID service, or you can use this product's other features without subscribing to caller ID or combined caller ID with call waiting service.





Caller ID Log

How the caller ID log works

The telephone stores caller ID information about the last 50 incoming calls in the telephone base. Entries are stored in reverse chronological order. The phone deletes the oldest entry when the log is full to make room for new calls. This information is common to the telephone base and all handsets, so changes made using any handset or the telephone base are reflected in all other devices. If you answer a call before the information appears on the screen, it does not show in the caller ID log.

NOTE: Each entry may have up to 24 digits for the phone number and 15 characters for the name.

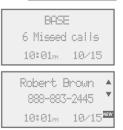
Missed (new) call indicator

When a handset or the telephone base is in idle mode and has new or missed calls, its screen shows **XX Missed calls**.

All new and missed entries are counted as missed calls. Each time you review a new caller ID log entry (indicated by **NEW** on the screen), the missed calls message goes away. When there is a new unanswered call, the missed calls message displays again. The number of missed calls includes all new and missed entries that have not been reviewed.

If you do not want to review the missed calls one by one, but still want to keep them in the caller ID log, you can <u>press and hold</u> **JOFF/CANCEL** on the handset for four seconds when the handset is idle, or <u>press and hold</u> **CANCEL** on the telephone base for four seconds when the telephone base is idle. You will hear a confirmation tone. All the entries in the caller ID log become old (reviewed already), and the missed calls message goes away.





Caller ID operation

Memory match

If the incoming telephone number matches the last 7 digits of a telephone number in your directory, the name that appears on the screen matches the corresponding name in your directory.

For example, if Christine Smith calls, her name appears as **Chris** if this is how you entered it into your directory.

NOTE: The number shown in the caller ID log will be in the format sent by the telephone service provider. The telephone service provider usually delivers ten-digit phone numbers (area code plus telephone number). If the telephone number of the caller does not match a number in your directory, the name will appear as it is delivered by the telephone service provider.





Caller ID operation

Review the caller ID log

Review the caller ID log to find out who called, to return the call, or to copy the caller's name and number into your directory. **Caller ID log empty** appears if there are no records in the caller ID log.

Using a cordless handset or the telephone base:

 When the handset or the telephone base is in idle mode, press ▼CID to review the caller ID log in reverse chronological order starting with the most recent call.

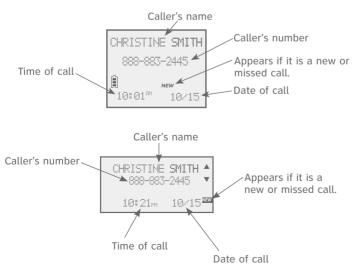
-OR-

Review the caller ID log by pressing **MENU/SELECT**. Press **▼ciD** or **▲DiR** to scroll to **Caller ID log**, then press **MENU/SELECT** twice to select **Review**.

- 2. Press $\mathbf{\nabla cid}$ or $\mathbf{\Delta dir}$ to scroll through the list.
- 3. Press **JOFF/CANCEL** on the handset or **CANCEL** on the telephone base to exit the caller ID log.

You hear a double beep when the list reaches the beginning or end of the caller ID log.

NOTE: Only one handset or the telephone base can review the caller ID log at a time. If another device tries to enter the directory or caller ID log, it shows **Not available at this time**.













Caller ID operation

View dialing options

Although the incoming caller ID log entries have 10 digits (the area code plus the seven-digit number), in some areas, you may need to dial only the seven digits, 1 plus the seven digits, or 1 plus the area code plus the seven digits. You can change and store the number of digits that you dial in the caller ID log.

While reviewing the caller ID log, press **#** (pound key) repeatedly to show different dialing options for local and long distance numbers before dialing or saving the telephone number in the directory.

Press **1** repeatedly if you need to add or remove 1 in front of the telephone number before dialing or saving it in the directory.

When the number is in the correct format for dialing, call the number by pressing **\PHONE/FLASH** or



■)/SPEAKER on the cordless handset, or press **■)**/SPEAKER or lift the corded handset on the telephone base.

To save the number to the directory, see **Save a caller ID log entry to the directory** on the next page.

Dial a caller ID log entry

Using a cordless handset or the telephone base:

- 1. When in the caller ID log, press **VCID** or **ADIR** to browse.
- 2. Press **\ PHONE/FLASH** or **◀**୬**/SPEAKER** on the cordless handset, or press **◀**୬**/SPEAKER** or lift the corded handset on the telephone base to dial the displayed entry.

Delete caller ID log entries

Using a cordless handset or the telephone base:

To delete an entry:

• Press **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to delete the shown entry.

To delete all entries:

- 1. Press **MENU/SELECT** when in idle mode.
- 2. Press **V**ciD or **A**DIR to scroll to **Caller ID log**, then press **MENU/SELECT**.
- 3. Press **VCID** or **ADIR** to scroll to **Del all calls**, then press **MENU/SELECT**.
- 4. When the screen shows **Delete all calls?**, press **MENU/SELECT** to confirm. There is a confirmation tone and the screen returns to the previous menu.

Caller ID operation

Save a caller ID log entry to the directory

Using a cordless handset or the telephone base:

- 1. When in the caller ID log, press **V**ciD or **A**DIR to browse.
- 2. Press **MENU/SELECT** to select an entry. On the telephone base, you need to press **MENU/SELECT** again to select **Directory**.
- 3. When the screen displays **EDIT NUMBER**, use the dialing keys to edit the number.
 - Press $\mathbf{\nabla}$ cid or $\mathbf{\Delta}$ direction to the left or right.
 - Press **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to backspace and erase a digit.
 - <u>Press and hold</u> **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to erase the entire entry.
 - <u>Press and hold</u> **REDIAL/PAUSE** to insert a three-second dialing pause (a **p** appears).
- 4. Press **MENU/SELECT** to move to the name.
- 5. When the screen displays **EDIT NAME**, use the dialing keys (page 55) to edit the name.
 - Press $\mathbf{\nabla cid}$ or $\mathbf{\Delta dir}$ to move the cursor to the left or right.
 - Press **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to erase a character.
 - <u>Press and hold</u> **MUTE/DELETE** on the handset or **X/DELETE** on the telephone base to erase all characters.
 - Press # (pound key) to move the last word to the front. For example, Johnson Charlie becomes Charlie Johnson when you press # (pound key).
- 6. Press MENU/SELECT when done. The screen shows Saved.

- You may need to change how a caller ID number is dialed if the entry does not appear in the correct format. Caller ID numbers may appear with an area code that is not necessary for local calls, or without a 1 that is necessary for long distance calls (see **View dialing options** on the previous page).
- If the caller's name you received from the telephone service provider is all in capital letters, the first letter of every word remains a capital letter, while other letters become lower case. However, the next letter after the prefix "Mac", "Mc", "D"', "C"'' or "O"', is kept as a capital letter. For example, the "D" in "MacDonald" is kept as a capital letter. Another exception is that "VAN DER" will be changed to "Van der".
- If the telephone number from the caller ID information has already been saved in the directory under a different name, the new name will overwrite the old one.

Caller ID Reasons for missing caller ID information

There are occasions when other information or no information shows for various reasons:

On-screen message	Reason		
PRIVATE NUMBER	The caller prefers not to show the telephone number.		
PRIVATE NAME	The caller prefers not to show the name.		
PRIVATE CALLER The caller prefers not to show the phone number and name.			
UNKNOWN NUMBER	Your telephone service provider cannot determine the caller's number.		
UNKNOWN NAME	Your telephone service provider cannot determine the caller's name.		
UNKNOWN CALLER	Your telephone service provider cannot determine the caller's name and telephone number.		
	Calls from other countries may also generate this message.		

Call block About call block

If you have subscribed to caller ID service, you can use the call block feature to reject certain calls automatically. The call block list stores up to 20 entries. The telephone system can reject calls automatically according to:

- Numbers saved into the call block list
- Incoming calls without numbers

This feature is only available on the telephone base.

Blocked call 888-772-7702 10:01m 10/15

NOTE: The blocked calls are displayed as **Blocked call** in the caller ID log.

Add a call block entry

- 1. When the telephone base is in idle mode, press **MENU/SELECT**.
- 2. Press ▼cid or ▲dir to scroll to Call block, then press MENU/SELECT.
- 3. Press MENU/SELECT to choose Block list.
- 4. Press **▼ciD** or **▲DiR** to scroll to **Add new entry**, then press **MENU/SELECT**.
- 5. When the screen displays **ENTER NUMBER**, use the dialing keys to enter a number (up to 30 digits).
 - Press **VCID** or **ADIR** to move the cursor to the left or right.
 - Press X/DELETE to erase a digit.
 - <u>Press and hold</u> **X/DELETE** to erase all digits.
 - <u>Press and hold</u> **REDIAL/PAUSE** to enter a three-second dialing pause (a **p** appears).

-OR-

Copy a number from the redial list by pressing **REDIAL/PAUSE**. Then, press **▼CID**, **▲DIR** or **REDIAL/PAUSE** repeatedly to find the desired number. Press **MENU/SELECT** to copy the number.

- 6. Press **MENU/SELECT** to move on to the name.
 - The display shows **Number already saved** if the number is already in the call block list. You cannot save the same number twice.
- 7. When the screen displays **ENTER NAME**, use the dialing keys to enter a name (up to 15 characters). Press a key repeatedly until the desired character appears. The first character of every word is capitalized.
 - Press $\mathbf{\nabla}$ cid or $\mathbf{\Delta}$ direction to the left or right.
 - Press **0** to add a space.
 - Press **X/DELETE** to erase a character.
 - Press and hold **X/DELETE** to erase all characters.
 - Press **TONE X** to change the next letter to upper or lower case.
- 8. Press **MENU/SELECT** to store your call block entry.

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Call block

Review call block list

- 1. When the telephone base is in idle mode, press **MENU/SELECT**.
- 2. Press ▼CID or ▲DIR to scroll to Call block, and then press MENU/SELECT.
- 3. Press MENU/SELECT to choose Block list.
- 4. Press MENU/SELECT again to choose Review.
- 5. Press $\mathbf{\nabla cid}$ or $\mathbf{\Delta dir}$ to browse through the call block entries.

NOTE: Block list is empty appears if there are no call block entries.

Save a caller ID log entry to call block list

- 1. Search for the desired caller ID log entry (see **Review the caller ID log** on page 66).
- 2. When the desired entry displays, press **MENU/SELECT**.
- 3. Press **V**cid or **A**DIR to scroll to **Call block**, then press **MENU/SELECT**.
- 4. The screen displays **EDIT NUMBER**. Use the dialing keys to edit the number, when necessary.
 - Press ▼ciD or ▲DIR to move the cursor to the left or right.
 - Press **X/DELETE** on the telephone base to backspace and erase a digit.
 - <u>Press and hold</u> **X/DELETE** on the telephone base to erase the entire entry.
 - <u>Press and hold</u> **REDIAL/PAUSE** to insert a three-second dialing pause (a **p** appears).
- 5. Press MENU/SELECT to move to the name. The screen displays EDIT NAME.
- 6. Use the dialing keys to add or edit the name.
 - Press ▼ciD or ▲DIR to move the cursor to the left or right.
 - Press **0** to add a space.
 - Press **X/DELETE** on the telephone base to erase a character.
 - Press and hold **X/DELETE** on the telephone base to erase all characters.
 - Press # (pound key) to move the last word to the front. For example, Johnson Charlie becomes Charlie Johnson when you press # (pound key).
- 7. Press MENU/SELECT when done and the screen shows Saved.



Call block

Edit a call block entry

- 1. Search for the desired entry in the call block list (see **Review call block list** on page 72).
- 2. When the desired entry displays, press **MENU/SELECT**. The screen displays **EDIT NUMBER** along with the phone number to be edited. If you only want to edit the name, skip to Step 4.
- 3. To edit the number:
 - Use the dialing keys to enter digits.
 - Press **VciD** or **ADIR** to move the cursor to the left or right.
 - Press **X/DELETE** on the telephone base to erase a digit.
 - Press and hold **X/DELETE** to erase all digits.
 - <u>Press and hold</u> **REDIAL/PAUSE** to enter a three-second dialing pause (a **p** appears).
- 4. Press **MENU/SELECT** to move on to the name. The screen displays **EDIT NAME** along with the name to be edited.
- 5. To edit the name:
 - Use the dialing keys to enter characters.
 - Press $\mathbf{\nabla}$ cid or $\mathbf{\Delta}$ dir to move the cursor to the left or right.
 - Press **0** to add a space.
 - Press **X/DELETE** to erase a character.
 - Press and hold **X/DELETE** to erase all characters.
 - Press TONE~X to change the next letter to upper or lower case.
- 6. Press **MENU/SELECT** to save the entry. The screen displays **Saved**.







Call block Call block

Delete a call block entry

- 1. Search for the desired entry in the call block list (see **Review call block** list on page 72).
- 2. When the desired entry displays, press **X/DELETE** on the telephone base.
- 3. The screen shows **Deleted** and the next entry displays. You cannot retrieve a deleted entry.

Block calls without number

You can use this feature to reject all incoming calls which are "out of area" or with numbers set to "Private".

- 1. When the telephone base is in idle mode, press MENU/SELECT.
- 2. Press **V**ciD or **A**DIR to scroll to **Call block**, then press MENU/SELECT.
- 3. Press VCID or ADIR to scroll to Calls w/o num, then press MENU/SELECT.
- 4. Press **V**cip or **A**pir to choose **Not block** or **Block**. then press MENU/SELECT.

Mute first ring of blocked calls

An incoming call will ring once and then the system will ch should be blocked. You can mute the first ring of blocked c

- 1. When the telephone base is in idle mode, press MENU/SELECT.
- 2. Press 7464#.
- 3. Press VCID or ADIR to scroll to select On or Off, then press MENU/SELECT.

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>Not block

Block

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MUTE FIRS	ST RING 🔺	



Use the answering system menu of a system handset or the telephone base to set up the announcement message, turn on or off the answering system or message alert tone, activate call screening, or change the number of rings, remote access code or message recording time. If the answering system is off when you change any setting in the answering system setup menu, the answering system automatically turns on.

Play messa9es >Answerin9 sys Î

- 1. When the device is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press **▼CID** or **▲DIR** to scroll to **Answering sys**, then press **MENU/SELECT**.

Announcement

Your outgoing announcement plays when calls are answered by the answering system.

The telephone has a default outgoing announcement, *"Hello. Please leave a message after the tone."* You can use this announcement, or record your own.

You can record an announcement up to 90 seconds. The system does not record any announcement shorter than two seconds.

To play your current outgoing announcement:

Using a cordless handset:

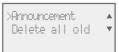
- 1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press MENU/SELECT again to select Announcement.
- 4. Press **▼ciD** or **▲DiR** to scroll to **Play annc**, then press **MENU/SELECT**.

Using the telephone base:

- 1. When the telephone base is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press **MENU/SELECT** again to select **Announcement**.
- 4. Press ▼ciD or ▲DiR to scroll to Play annc, then press MENU/SELECT.

≻Announcement Delete all old Ê





To record a new outgoing announcement:

Using a cordless handset:

- 1. When the handset is in idle mode, press **MENU/select** to enter the main menu.
- 2. Press ▼cid or ▲dir to scroll to Answering sys, then press MENU/SELECT.
- 3. Press MENU/SELECT again to select Announcement.
- 4. Press **MENU/SELECT** to select **Record annc**. The system announces, "Record after the tone. Press **5** when you are done."
- 5. Speak towards the handset to record your announcement. Press **5** to end recording. Your recorded announcement plays.

To listen to the recorded announcement again, scroll to **Play annc** and press **MENU/SELECT**.

Using the telephone base:

- 1. When the telephone base is in idle mode, press •/RECORD.
- 2. Press ▼CID or ▲DIR to scroll to Announcement, then press MENU/SELECT. The system announces, "Record after the tone. Press 5 when you are done."
- 3. Speak towards the telephone base to record your announcement. Press **5** to end recording. Your recorded announcement plays.

-OR-

- 1. When the telephone base is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press MENU/SELECT again to select Announcement.
- Press MENU/SELECT again to select Record annc. The system announces, "Record after the tone. Press 5 when you are done."
- 5. Speak towards the telephone base to record your announcement. Press **5** to end recording. Your recorded announcement plays.

To listen to the recorded announcement again, scroll to **Play annc** and press **MENU/SELECT**.



Record memo XAnnouncement



≫Record annc Play annc Î

To delete or reset your outgoing announcement:

Using a cordless handset:

- 1. When the handset is in idle mode, press **MENU/SELECT**.
- 2. Press **▼CID** or **▲DIR** to scroll to **Answering sys**, then press **MENU/SELECT**.
- 3. Press MENU/SELECT again to select Announcement.
- 4. Press **▼CID** or **▲DIR** to scroll to **Play annc**, then press **MENU/SELECT**.
- 5. While the announcement is playing, press **MUTE/DELETE** to delete the announcement. The system announces, "Announcement deleted" and the screen shows **Annc. Deleted**.

-OR-

- 1. When the handset is in idle mode, press **MENU/SELECT**.
- 2. Press VCID or ADIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press MENU/SELECT again to select Announcement.
- Press ▼ciD or ▲DiR to scroll to Reset annc, then press MENU/SELECT. The screen shows Reset to default annc?.
- 5. Press MENU/SELECT again to confirm. The screen shows Annc. reset to default before returning to the previous menu.

Using the telephone base:

- 1. When the telephone base is in idle mode, press **MENU/select**.
- 2. Press **V**CID or **ADIR** to scroll to **Answering sys**, then press **MENU/SELECT**.
- 3. Press MENU/SELECT again to select Announcement.
- 4. Press **▼ciD** or **▲DIR** to scroll to **Play annc**, then press **MENU/SELECT**.
- 5. While the announcement is playing, press **X/DELETE** to delete the announcement. The system announces, "Announcement deleted" and the screen shows **Annc. Deleted**.

-OR-

- 1. When the telephone base is in idle mode, press **MENU/select**.
- 2. Press **▼CID** or **▲DIR** to scroll to **Answering sys**, then press **MENU/SELECT**.
- 3. Press MENU/SELECT again to select Announcement.
- 4. Press **▼ciD** or **▲DiR** to scroll to **Reset annc**, then press **MENU/SELECT**. The screen shows **Reset to default annc**?.
- 5. Press MENU/SELECT again to confirm. The screen shows Annc. reset to default before returning to the previous menu.

When your announcement is deleted, the system answers calls with the default announcement described on page 75. You cannot delete the default announcement.

Answer on/off

By default, the answering system is on and ready to record messages. You can turn the answering system off, but if you do so, the answering system does not answer calls and record incoming messages.

To turn the answering system on or off:

Using a cordless handset:

- 1. When the handset is in idle mode, press **MENU/select** to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press ▼ciD or ▲DIR to scroll to Answer ON/OFF, then press MENU/SELECT.
- 4. Press ▼CID or ▲DIR to highlight On or Off, then press MENU/SELECT to save the setting. You hear a confirmation tone.

When the answering system is on, the handset shows **ANS ON**.

Using the telephone base:

 Press Ø/ANS ON/OFF to turn the answering system on or off. If the answering system is turned on, it announces, "Calls will be answered." If the answering system is turned off, it announces, "Calls will not be answered."

-OR-

- 1. When the telephone base is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press VCID or ADIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press VCID or ADIR to scroll to Answer ON/OFF, then press MENU/SELECT.
- 4. Press **▼CID** or **▲DIR** to highlight **On** or **Off**, then press **MENU/SELECT** to save the setting. You hear a confirmation tone.

NOTE: If the answering system is off and there is an incoming call, the system answers after 10 rings and announces, *"Please enter your remote access code."* For more information about remote access, see page 93.

Play messages >Answering sys
Record memo)Answer ON/OFF Ê
ANSWER ON/OFF >On



Voice guide

This feature is an alternative way for you to do the basic setup of the answering system. You can follow the voice guide to record your own announcement, set the number of rings, and set the message alert tone.

This feature is only available on the telephone base.

- 1. When the telephone base is in idle mode, press **MENU/SELECT**.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press ▼ciD or ▲DIR to scroll to Voice guide, then press MENU/SELECT. You hear a voice prompt, "Hello! This voice guide will assist you with the basic setup of your answering system."
- 4. Setup your answering system by inputting designated numbers, as instructed in the voice guide.

- You can press CANCEL to quit the voice guide at any time.
- If the system does not receive any input, it will announce "Sorry, I still have not received any input. If you want to restart the voice guide, please enter the menu and select Voice guide under Answering system. Good bye."
- After a power outage, the system prompts you to set the date and time. After the date and time setting is done or skipped, the system prompts if you want to set up the answering system via **voice guide**. Press MENU/SELECT to start the setup.

Play messages ▲ XAnswering sys ▼

Answer ON/OFF	
Woice 9uide	▼

Setup	Ans	595.	

Call screening

Use this feature to choose whether incoming messages can be heard over the speaker when they are being recorded. If you turn call screening on, you hear the incoming message. While monitoring an incoming message, you can answer the call by pressing **\PHONE/FLASH** on a cordless handset, or pressing **\PEAKER** or lifting the corded handset on the telephone base.

To change the setting:

Using a cordless handset:

- 1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press **▼ciD** or **▲DiR** to scroll to **Ans sys setup**, then press **MENU/SELECT**.
- 4. Press MENU/SELECT to select Call screening.
- 5. Press **V**ciD or **A**DIR to choose **On** or **Off**.
- 6. Press **MENU/SELECT** to save the setting. You hear a confirmation tone.

Using the telephone base:

- 1. When the telephone base is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press **▼ciD** or **▲DiR** to scroll to **Ans sys setup**, then press **MENU/SELECT**.
- 4. Press MENU/SELECT to select Call screening.
- 5. Press **▼ciD** or **▲DIR** to choose **On** or **Off**.
- 6. Press **MENU/SELECT** to save the setting. You hear a confirmation tone.



Answer ON/OFF XAns sus setur Î
XCall screenin9 # of rin9s
CALL SCREENING XOn Î



CALL	SCREENING	
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Number of rings

You can set the answering system to answer an incoming call after two, three, four, five or six rings. You can also select toll saver. If toll saver is selected, the answering system answers a call after two rings when you have new messages, and after four rings when there are no new messages. This feature allows you to check for new messages and avoid paying long distance charges when calling from out of your local area. By default, the answering system answers an incoming call after four rings.

To set the number of rings:

Using a cordless handset:

- 1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼ciD or ▲DiR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press **▼ciD** or **▲DiR** to scroll to **Ans sys setup**, then press **MENU/SELECT**.
- 4. Press **▼ciD** or **▲DiR** to scroll to **# of rings**, then press **MENU/SELECT**.
- 5. Press ▼CID or ▲DIR to choose among 2, 3, 4, 5, 6 or Toll saver.
- 6. Press MENU/SELECT to save the setting. You hear a confirmation tone.

Using the telephone base:

- 1. When the telephone base is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press **▼ciD** or **▲DiR** to scroll to **Ans sys setup**, then press **MENU/SELECT**.
- 4. Press **▼ciD** or **▲DiR** to scroll to **# of rings**, then press **MENU/SELECT**.
- 5. Press ▼ciD or ▲DiR to choose 2, 3, 4, 5, 6 or Toll saver.
- 6. Press MENU/SELECT to save the setting. You hear a confirmation tone.

- If you subscribe to voicemail service through your telephone service provider, see Answering system and voicemail indicators on page 85.
- If you set the number of rings for the answering system as two or three rings, the caller ID
 announce feature may not have enough time to announce the caller's full information.

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Remote access code

To access your answering system remotely from any touch-tone phone, you need to enter a two-digit number (00-99). By default, the remote access code is **19**.

To change the remote access code:

Using a cordless handset:

- 1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼ciD or ▲DiR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press **▼ciD** or **▲DiR** to scroll to **Ans sys setup**, then press **MENU/SELECT**.
- Press ▼CID or ▲DIR to scroll to Remote code, then press MENU/SELECT.
- 5. Use the dialing keys to enter a two-digit number. Press **MUTE/DELETE** to backspace and delete a digit.
- 6. Press **MENU/SELECT** to save the setting. You hear a confirmation tone.

Using the telephone base:

- 1. When the telephone base is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press **▼ciD** or **▲DiR** to scroll to **Ans sys setup**, then press **MENU/SELECT**.
- 4. Press ▼ciD or ▲DiR to scroll to Remote code, then press MENU/SELECT.
- Use the dialing keys to enter a two-digit number. Press
 X/DELETE to backspace and delete a digit.
- 6. Press **MENU/SELECT** to save the setting. You hear a confirmation tone.

Answer ON/OFF XAns sys setup
of rin9s >Remote code
REMOTE CODE 19





REMOTE	CODE	
		19

Message alert tone

When the message alert tone is set to **On**, and there is at least one new message, the telephone base beeps every 10 seconds. By default, the message alert tone is set to off.

There is no audible alert at the handset.

To change the setting:

Using a cordless handset:

- 1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press **▼ciD** or **▲DiR** to scroll to **Ans sys setup**, then press **MENU/SELECT**.
- 4. Press ▼CID or ▲DIR to scroll to Msg alert tone, then press MENU/SELECT.
- 5. Press **▼ciD** or **▲DiR** to choose **On** or **Off**.
- 6. Press **MENU/SELECT** to save the setting. You hear a confirmation tone.

Using the telephone base:

- 1. When the telephone base is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press ▼ciD or ▲DiR to scroll to Ans sys setup, then press MENU/SELECT.
- 4. Press ▼CID or ▲DIR to scroll to Msg alert tone, then press MENU/SELECT.
- 5. Press **▼ciD** or **▲DiR** to choose **On** or **Off**.
- 6. Press MENU/SELECT to save the setting. You hear a confirmation tone.

- The message alert tone beeps only if all the following conditions are met:
 - Answering system is on.
 - Message alert tone setting is on.
 - There are new messages.
- To temporarily turn off the message alert tone, see page 87.

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Message recording time

You can set the recording time allowed for incoming messages. The message length is three minutes by default.

To change the setting:

Using a cordless handset:

- 1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press ▼ciD or ▲DiR to scroll to Ans sys setup, then press MENU/SELECT.
- 4. Press ▼CID or ▲DIR to scroll to Recording time, then press MENU/SELECT.
- Press ▼CID or ▲DIR to choose 3 minutes, 2 minutes or 1 minute, then press MENU/SELECT to save the setting. You hear a confirmation tone.

Using the telephone base:

- 1. When the telephone base is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press ▼ciD or ▲DiR to scroll to Ans sys setup, then press MENU/SELECT.
- 4. Press ▼CID or ▲DIR to scroll to Recording time, then press MENU/SELECT.
- 5. Press **▼CID** or **▲DIR** to choose **3 minutes**, **2 minutes** or **1 minute**, then press **MENU/SELECT** to save the setting. You hear a confirmation tone.

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>Recordin9	time

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RECORDING >3 minutes	TIME	*

Answering system About the answering system

Answering system and voicemail indicators

Your telephone has separate indicators for two different types of voice messages: those left on its built-in digital answering system and those left at your telephone service provider's voicemail (fees may apply). Your telephone's built-in digital answering system messages and voicemail messages are separate. Each alerts you to new messages differently.

- If QO and XX New messages show on the handset, and XX New messages shows and ▶/■/PLAY/STOP flashes on the telephone base, there are new messages in the built-in answering system. To listen to messages recorded on your digital answering system, press ▶/■/PLAY/STOP on the telephone base (page 88).
- If and New voicemail display on the handset and the telephone base, your telephone service provider is indicating that it has new voicemail for you. To listen to your voicemail, dial an access number provided by your telephone service provider, followed by a security code or PIN.

HANDS 1 New me	ET 1 196390
Î	ANS ON
10:01 ⁹⁴	10/15

	BASE
1	New messa9e
MSG #	10:01 10/15

Some telephone service providers bundle or combine multiple services like voicemail and call waiting, so you may not be aware that you have voicemail. To check what services you have and how to access them, contact your telephone service provider.

To use your voicemail service rather than the answering system, turn off the answering system. To use the answering system rather than your voicemail service, contact your telephone service provider to deactivate your voicemail service.

NOTE: After reviewing all new messages, the number of old messages appears on the message counter.

Using the answering system and voicemail together

You can also use your telephone answering system and voicemail together by setting your built-in answering system to answer before voicemail answers, as described below. To learn how to program your voicemail settings, contact your telephone service provider. Then, if you are on a call, or if the answering system is busy recording a message and you receive another call, the second caller can leave a voicemail message.

Set your answering system to answer calls at least two rings earlier than your voicemail is set to answer. For example, if your voicemail answers after six rings, set your answering system to answer after four rings. Some voicemail providers may program the delay before answering calls in seconds instead of rings. In this case, allow six seconds per ring when determining the appropriate setting.

Answering system About the answering system

Message capacity

The answering system can record up to 99 messages, depending on the length of each message. Individual messages can be up to three minutes, and the maximum recording time is approximately 22 minutes. The actual recording time depends on individual message characteristics. Messages remain available for replay until you delete them.

When there are messages (including memos) on the answering system, the total number of messages stored shows in the message counter.



If the answering system has less than three minutes of

recording time left, it announces, "Less than three minutes to record," before message playback at the handset or the telephone base. **Rec mem low** displays on the device screen in idle mode. When you turn on the answering system at the telephone base, it announces, "Calls will be answered. Less than three minutes to record."

If the memory is full, the answering system announces, "Memory is full," before message playback. The device screen displays **Rec mem full** in idle mode. Once the memory is full, you cannot turn the answering system back on if it has been turned off, nor can you record new messages until old ones have been deleted. **Memory full** displays if you want to turn on the answering system on the handset but there is no memory.

Voice prompts

The system provides voice prompts to guide you through the setup procedures at the telephone base, message playback, remote access and recording outgoing announcements.

Call screening

To screen a call at the telephone base:

If the answering system and call screening are on (see **Call screening** on page 80), the announcement and the incoming message broadcast at the telephone base when a call is answered by the answering system.

Options while a message is being recorded:

- Press VOL ▼ or VOL ▲ on the telephone base to adjust the call screening volume.
- Press **>/=/PLAY/STOP** or **CANCEL** to temporarily silence the call screening.
- Press ►/■/PLAY/STOP to temporarily turn on the call screening if call screening is set to off.
- Lift the corded handset or press **I**/SPEAKER to answer the call.

Answering system About the answering system

To screen a call at the handset:

While a message is being recorded, the handset shows **To screen call, press [SELECT]**. Press **MENU/SELECT** to screen the call.

Options while a message is being recorded:

- Press ▼ciD/VOLUME or ▲DIR/VOLUME on the handset to adjust the call screening volume.
- Press **JOFF/CANCEL** to temporarily silence the call screening.
- Press **MENU/SELECT** to temporarily turn on the call screening if call screening is set to off.
- Press I/SPEAKER to turn off the speakerphone and screen the call through the handset earpiece.

Call intercept

While screening a call, you can stop recording and speak to the caller by pressing **\PHONE/FLASH** on the cordless handset, pressing **\PFEAKER** on the telephone base, or lifting the corded handset.

Base ringer

Press **VOL** \blacksquare or **VOL** \blacktriangle on the telephone base to adjust the ringer volume when the telephone is not in use.

You hear a sample of the ringer while adjusting the volume. The telephone base shows **Ringer off** and \mathfrak{A} when you set the volume to **0**.

Temporarily turning off the message alert tone

If the message alert tone is turned on, the telephone base beeps every 10 seconds when there are new messages. Pressing any telephone base key temporarily silences the message alert tone.

If you press **X/DELETE** when in idle mode to temporarily turn off the message alert tone, there is a voice prompt directing you to press **X/DELETE** again to delete all old messages. The message alert tone is temporarily off. Only press **X/DELETE** a second time if you wish to erase all old messages in your answering system.

The message alert tone resumes when you receive another message.

Answering system Message playback

If you have new messages, you hear only the new messages in chronological order. If there are no new messages, the system plays back all old messages (in chronological order). If there are both new and old messages, you have the option of playing the new or old messages.

When playback begins, the total number of messages is announced. Before each message, you hear the day and time of the recording. If the date and time are not set, you hear, *"Time and date not set,"* before playback. After the last message, you hear, *"End of messages."* If the recording time is less than three minutes, you hear, *"Less than three minutes to record"* before playback (see **Message capacity** on page 86).

To listen to messages at the telephone base:

Press ►/■/PLAY/stop on the telephone base to listen to the messages.

- If there are new and old messages, press ▼CID or ▲DIR to select Play new msgs or Play old msgs, then press MENU/SELECT or ▶/■/PLAY/STOP.
- If there are only new or only old messages, they are played automatically.

The system announces the number of messages, then begins playback. The message sequence is shown on the telephone base. If there are no recorded messages, the telephone base shows **No message** and you hear, "You have no message."

To listen to messages on a cordless handset:

- 1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press MENU/SELECT again to select Play messages.
 - If there are new and old messages, press ▼CID or ▲DIR to select Play new msgs or Play old msgs, then press MENU/SELECT.
 - If there are only new or only old messages, they are played automatically.

The system announces the number of messages, then begins playback. The message sequence is shown on the handset. If there are no recorded messages, the handset shows **No message** and you hear, "You have no message."





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3 New	pessa3es
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Options during playback

When a message is playing, you can adjust the playback volume, skip, repeat, pause, stop or delete the message.

When messages are playing on the telephone base:

- Press **VOL** \blacksquare or **VOL** \blacktriangle to adjust the message playback volume.
- Press **>/SKIP** to skip to the next message.
- Press ◀/REPEAT to repeat the message. Press twice to hear the previous message.
- Press **X/DELETE** to delete the message.
- Press ▶/■/PLAY/STOP to stop the playback.
- Press ()/SPEAKER to stop playback. The screen shows Call back?, then press MENU/SELECT, or ()/SPEAKER to call back the caller if the caller's number is available. If the dialing format used is not correct, then use the following option to choose the correct dialing format before calling back the caller.
- Press MENU/SELECT to pause playback and show the caller ID information, if available. From here, you can press CANCEL to resume playback. You can also press # (pound key) repeatedly to show the desired dialing option (page 67), then press
 SPEAKER or MENU/SELECT to call back the caller. If you do not call back within 10 seconds, message playback resumes automatically.

When messages are playing on the handset:

- Press **VciD/VOLUME** or **ADIR/VOLUME** to adjust the message playback volume.
- Press **EQ** 🔣 to adjust the message playback audio quality.
- Press 6 to skip to the next message.
- Press 4 to repeat the message. Press twice to hear the previous message.
- Press **MUTE/DELETE** to delete the message.
- Press 5 or JOFF/CANCEL to stop the playback.
- Press **●)/SPEAKER** to switch between speakerphone mode and handset mode.
- Press \ PHONE/FLASH to stop playback. The screen shows Call back?, then press MENU/SELECT, \ PHONE/FLASH, or <>/>

 SPEAKER to call back the caller if the caller's number is available. If the dialing format used is not correct, then use the following option to choose the correct dialing format before calling back the caller.
- Press MENU/SELECT to pause playback and show the caller ID information, if available. From here, you can press **JOFF/CANCEL** to resume playback. You can press **#** (pound key) repeatedly to show the desired dialing option (page 67), then press **\PHONE/FLASH** or **4)**/SPEAKER to call back the caller. If you do not call back within 10 seconds, message playback resumes automatically.

igcup NOTE: The equalizer stays on the same settings until you change it by pressing EQ ${f R}$.

Answering system Message playback

Delete all old messages

You can only delete old (reviewed) messages. You cannot delete new messages until you review them. You cannot retrieve deleted messages.

To delete all old messages on the telephone base:

- When the telephone is idle, press X/DELETE. The screen shows Delete all old messages? and the system announces, "To delete all old messages, press DELETE again."
- 2. Press X/DELETE again. The system announces, "All old messages deleted."

-OR-

- 1. Press **MENU/SELECT** when in idle mode to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys. Press MENU/SELECT.
- 3. Press ▼CID or ▲DIR to highlight Delete all old, then press MENU/SELECT. The screen shows Delete all old messages?.
- 4. Press MENU/SELECT again to confirm. The screen displays **Deleting...** and then **All old msgs deleted!**. There is a confirmation tone.

To delete all old messages on the handset:

- 1. Press **MENU/SELECT** when in idle mode to enter the main menu.
- 2. Press ▼cid or ▲dir to scroll to Answering sys. Press MENU/SELECT.
- 3. Press ▼CID or ▲DIR to highlight Delete all old, then press MENU/SELECT. The screen shows Delete all old messages?.
- Press MENU/SELECT again to confirm. The screen displays Deleting... and then All old msgs deleted!. There is a confirmation tone.

Announcement A >Delete all old V	
Delete all old messa9es?	
Deletin9	



Answering system Recording and playing memos

Memos are your own recorded messages used as reminders for yourself or others using the same answering system. You can record your own memos using a system handset or the telephone base. Play and delete them in the same way as incoming messages.

Record a memo

Using a cordless handset:

- 1. When the handset is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼cid or ▲dir to scroll to Answering sys. Press MENU/SELECT.
- 3. Press ▼CID or ▲DIR to highlight **Record memo**, then press MENU/SELECT. The system announces, "*Record after the tone. Press 5 when you are done.*" You can record a memo for up to four minutes.
- 4. Speak towards the handset to record a memo.
- 5. Press **5** to stop recording. The system announces, *"Recorded."* The system does not save memos shorter than two seconds.

Using the telephone base:

- 1. When the telephone base is in idle mode, press •/RECORD.
- Press •/RECORD again or press MENU/SELECT to select Record memo. The system announces, "Record after the tone. Press 5 when you are done." You can record a memo for up to four minutes.
- 3. Speak towards the telephone base to record a memo.
- 4. Press **5** to stop recording. The system announces, *"Recorded."* The system does not save memos shorter than two seconds.

-OR-

- 1. When the telephone base is in idle mode, press **MENU/SELECT** to enter the main menu.
- 2. Press ▼CID or ▲DIR to scroll to Answering sys, then press MENU/SELECT.
- 3. Press ▼CID or ▲DIR to highlight **Record memo**, then press MENU/SELECT. The system announces, "Record after the tone. Press 5 when you are done." You can record a memo for up to four minutes.
- 4. Speak towards the telephone base to record a memo.
- 5. Press **5** to stop recording. The system announces, *"Recorded."* The system does not save memos shorter than two seconds.

Play back a memo

Play memos the same way as messages. See Message playback on page 88.





>Record memo

Announcement



Answering system Base message counter displays

The base message counter shows the total number of answering system messages. See the following table for other message counter displays.

Message counter displays

Ø	No messages.
1-99	Total number of messages and memos.
	The remote access system is being used.

Answering system Remote access

You can reach your answering system remotely by dialing your home telephone number from any touch-tone telephone.

To remotely reach your answering system:

- 1. Dial your telephone number from any touch-tone telephone.
- 2. When the system answers, enter the two-digit remote access code (**19** is the default code. See page 82 to change it).
 - The system automatically announces the number of new or old messages (if any), and then begins to play them.
- 3. You can also enter the following remote commands:

Remote	commands
ite inote	commanas

1	Press to listen to all messages.
2	Press to listen to new messages only.
3	Press to delete the current message (during playback).
33	Press twice to delete all old messages.
4	Press to repeat the current message (during playback).
4 4	Press twice to listen to the previous message.
5	Press to stop any operation (including recording).
*5	Press to listen to a list of remote commands.
6	Press to skip to the next message (during playback).
*7	Press to record a new announcement.
8	Press to end remote access (the call will be terminated).
0	Press to turn the answering system on or off.

4. Hang up or press 8 to end the calls.

Answering system Remote access

Cut out and carry the remote access wallet card at the back of this user's manual for quick reference.

- If you pause for more than four seconds during remote access, you hear a help menu listing all features and commands. If there is no command for another 20 seconds, the call ends automatically.
- If the memory is full, the answering system answers after 10 rings and announces, "Memory is full. Enter the remote access code." Enter your remote access code to access the messages and announcements.

Appendix Adding and registering handsets/headsets/speakerphones

Your telephone can support up to 12 DECT 6.0 cordless handsets (AT&T model CL80115, sold separately) or up to 10 cordless handsets and 2 cordless headsets or speakerphones (sold separately). Visit

www.telephones.att.com/accessories for a list of compatible DECT 6.0 cordless headsets and speakerphones. Each new handset, headset or speakerphone must be registered to the telephone base before use. You must register each handset, headset or speakerphone separately.

To register a cordless headset or speakerphone to this telephone system, please refer to the corresponding user's manual for more details. To register a cordless handset, see below.

The handsets provided within your product box are already registered as **HANDSET 1**, and so forth. Additional handsets are assigned numbers in the sequential order they are registered (up to **HANDSET 12**).

Register a handset to the telephone base

- 1. Before you begin registration, put the handset you wish to register near the telephone base. Make sure the handset shows **To register HS, see manual**.
- 2. On the telephone base, press **MENU/select** in idle mode.
- 3. On the telephone base, use **▼CID** or **▲DIR** to scroll to **Settings**, then press **MENU/SELECT**.
- 4. On the telephone base, use **▼ciD** or **▲DiR** to scroll to **Registration**, then press **MENU/SELECT**.
- Press # (pound key) on the handset. Both the handset and the telephone base show Registering... Please wait and the IN USE light turns on.

To register HS, see manual.
Re9isterin9 Please wait Î
HANDSET X Registered

6. After a while, Both the handset and the telephone base beep and the IN USE light turns off. HANDSET X
 Registered appears on the handset screen (HANDSET represents the handset name, X represents the handset number). The handset is now registered with the telephone base.

If registration fails, the system will automatically try to register again. If registration fails after the third try, **Registration failed** appears on the handset screen. This may take up to five minutes to occur. Please start again from Step 1.



- You cannot register a handset if any other system handset is in use.
- If you try to register more than 12 handsets to the telephone base, the telephone base shows Registration slots are full and sounds two beeps.

Appendix Deregistering handsets

You may need to deregister your handsets if:

You have 12 registered handsets and need to replace a handset.

-OR-

• You wish to change the designated handset number of your registered handsets.

You must first deregister ALL handsets, and then register each handset you wish to use again, one at a time.

Please read carefully through all the instructions on this page before beginning the deregistration process.

Deregister all handsets from the telephone base

In addition to the cordless handsets, this operation will also deregister all cordless headsets and speakerphones registered to your telephone base.

- 1. Make sure that all handsets are out of the chargers before you begin deregistration.
- 2. Press and hold **A**/HANDSET LOCATOR on the telephone base for about 10 seconds. The **IN USE** light turns on after about four seconds. Keep holding *(*/HANDSET LOCATOR until the screen shows Deregister all devices? and the



IN USE light begins to flash. Release *A*/**HANDSET LOCATOR**.

- 3. Immediately press *V*/**HANDSET LOCATOR** or **MENU/SELECT** while the **IN USE** light is still flashing. (If the light stops flashing, start again with Step 1.)
- 4. It takes up to 10 seconds to complete the deregistration process. Before registering the handset again, wait for the cordless handset screen to display To register HS, see manual.
- 5. To register the handset(s) to the telephone base again, follow the registration instructions on the previous page.



- If the deregistration process fails, you may need to reset the system and try again. To reset, unplug the power from the telephone base and plug it back in.
- You cannot deregister the handsets if any other system handset is in use. Any call activity will cancel the deregistration process.
- Even if the battery is depleted, you can still deregister the handsets by following the steps mentioned above. After the handset is charged for at least 10 minutes, the screen shows To register HS, see manual.

Appendix Alert tones and lights

Handset screen icons

	Battery status - battery is charging (animated display).	
	Battery status - low battery (flashing); place the handset in the charger to recharge.	
N	Speakerphone - the speakerphone is in use.	
Ŭ	Ringer off - the handset ringer is off.	
×	New voicemail - you have new voicemail from your telephone service provider.	
ANS ON	Answering system on - the answering system is turned on to answer calls.	
00	Message - new message in the built-in answering system.	
NEW	New caller ID log - new and missed calls.	
MUTE	MUTE - the handset microphone is off.	
мsg # 1/2	Message counter - number of message playing/total number of messages.	



Telephone base screen icons

Ď	Ringer off - the telephone base ringer is off.	
⋗	New voicemail - you have new voicemail from your telephone service provider.	[<u>***</u>]10:21 _{PM} № 10/15 💭
NEW	New caller ID log - new and missed calls.	
MSG #	Message counter - Total number of messages.	

Appendix Alert tones and lights

Handset alert tones

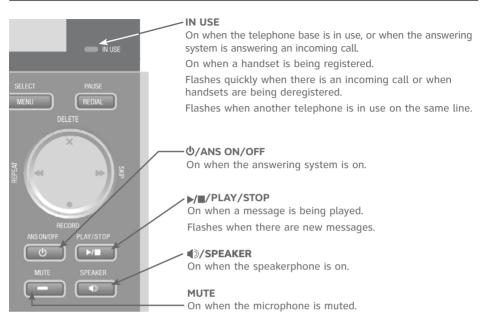
One short beep	Tone of each key press, if key tone is turned on.
One long beep	Indication to begin recording a message, memo or announcement.
Two short beeps	You are pressing VCID or ADIR on a cordless handset when the volume is already at its highest or lowest setting.
	-OR-
	Call waiting tone.
	-OR-
	Error tone.
Confirmation tone (three rising tones)	The system has completed the command successfully.
Four beeps	The other party has ended your intercom call.
	-OR-
	The handset has gone out of range from the base during a call.
Four short beeps	Low battery warning.

Telephone base alert tones

One short beep	Tone of each key press, if key tone is turned on.
One long beep	Indication to begin recording a message, memo or announcement.
	Indicates the start of message recording during call screening or the end of a message playback session.
Two short beeps	You are pressing VOL \blacktriangle or VOL \lor on the telephone base when the volume is already at its highest or lowest setting.
	-OR-
	Call waiting tone.
	-OR-
	Error tone.
	-OR-
	Registration slots are full.
Confirmation tone (three rising tones)	The system has completed the command successfully.
Four beeps	The other party has ended your intercom call.
Four short beeps	Registration failure tone.
Beeps every 10 seconds	Message alert.

Appendix Alert tones and lights

Lights





Appendix Screen display messages

Screen messages

BREE Ø	The telephone base is calling.
is calling	
Blocked call	An incoming call is blocked.
Block list	There are no call block entries.
is emety	
Call	You have transferred an outside call to another device.
transferred	
Caller ID 109 Tempty	There are no entries in the caller ID log.
Calling BRSE 0	The handset is calling the telephone base (for intercom calls).
Calling HANDSET X	The handset or telephone base is calling another handset (for intercom calls).
	The telephone base is transferring an outside call to a handset.
Call answered	The answering system has answered an incoming call.
Contact deleted	A directory entry is deleted.
Directory empty	There are no directory entries.
Directory full	The directory is full. You cannot save any new entries unless you delete some current entries.
Ended	You have just ended a call.
HANDSET X	Another system handset is calling.
is calling	
Incomin9 call	There is an incoming call.
Intercom	The device is on an intercom call.
Intercom ended	The intercom call has just ended.
INTERCOM TO:	You have started the intercom process, and need to enter the number of the device you wish to call.
Line in use	An extension phone, or one of the devices is in use.
Low battery	The battery is low. You should charge the battery.
Microphone ON	Mute is off so the other party can hear your voice.
Muted	The microphone is off. The other party cannot hear you.
New voicemail	There are new voicemail messages from your telephone service provider.
No battery	The handset in the charger has no battery installed.
No line	There is no telephone line connection.

Appendix Screen display messages

Screen messages

No answer. Try again	The device(s) you are trying to transfer a call to is out of range, off hook, or has no power.
No caller info	The caller information is unavailable.
Number already saved	The telephone number you have entered is already in the directory.
Not available at this time	Someone else is already using the directory or caller ID log.
No Incoming PTT	The incoming PTT function is turned off. The handset will not receive PTT calls.
Out of range OR No pur at base	The telephone base has lost power, or the handset is out of range.
** Paging **	The cordless handset is paged by the telephone base.
Pa9in9 all handsets	The telephone base is paging all cordless handsets.
Phone	The handset or telephone base is on a call.
Place in charger	The battery is very low. The handset should be charged.
Quiet mode on	QUIET mode is on.
Quiet mode is off	QUIET mode is turned off.
Rec mem full	The system recording memory is full.
Rec mem low	The system recording time is running short.
Recording message	The telephone is recording a message.
Registering Please wait	Handset registration is in progress.
Registration slots are full	The telephone base has the maximum of 12 handsets registered to it.
Registration failed	The handset registration is not successful.
Ringer off	The ringer is turned off.
Rin9er muted	The ringer is off temporarily while the device is ringing.
Saved	An entry has been successfully saved in the directory.
Setup Ans sys	The telephone base is playing voice guide.
Seeaker	The handset or telephone base speakerphone is in use.
TRANSFER TO:	You have started transferring a call, and need to enter the desired device number or choose all devices.
To register HS.	Screen display before handset registration.

Appendix Screen display messages

Screen messages

To screen call, press [SELECT]	Press MENU/SELECT to activate call screening on the handset.
Unable to call. Line in use	Failed phone call (the telephone line is in use).
Unable to call. Try again	You try to join a call when there are already four handsets on that call. You try to make an outside call when another device is transferring a call with the intercom feature.
XX Missed calls	There are new calls in the caller ID log.
XX New messages	There are new messages in the answering system.

If you have difficulty with your phone, please try the following suggestions. For Customer Service, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

My telephone doesn't work at all.

- Make sure the power cord is securely plugged in.
- Make sure you plug the battery connector securely into the cordless handset.
- Make sure you plug the telephone line cord securely and firmly into the telephone base and the telephone wall jack.
- Charge the battery in the cordless handset for at least 10 hours. For optimum daily performance, return the cordless handset to the charger when not in use.
- If the battery is depleted, it may take approximately 30 minutes to charge the handset before it shows **Low battery**. See page 7 for details.
- Reset the telephone base. Unplug the electrical power. Wait for approximately 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- You may need to purchase a new battery. Please refer to **Battery installation and charging** in this user's manual on pages 7-8.

The display shows No line. I cannot get a dial tone.

- Try all the suggestions, as mentioned above.
- If the previous suggestions do not work, disconnect the telephone line cord from your telephone and connect the telephone line cord to another telephone.
 - If there is no dial tone on that other telephone either, your telephone line cord may be defective. Install a new telephone line cord.
 - If changing the telephone line cord does not help, the wall jack (or the wiring to this wall jack) may be defective. Try using a different wall jack in your home to connect your CL84115/CL84215/CL84265/ CL84365 telephone, or contact your telephone service provider (charges may apply).

I cannot dial out.

- Try all the suggestions, as mentioned above.
- Make sure you have a dial tone before dialing. The cordless handset may take a second or two to find the telephone base and produce a dial tone. This is normal. Wait an extra second before dialing.

- Eliminate any background noise. Noise from a television, radio or other appliances may cause the phone to not dial out properly. If you cannot eliminate the background noise, first try muting the cordless handset before dialing, or dialing from another room with less background noise.
- If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).

My cordless handset isn't performing normally.

- Make sure you plug the power cord securely into the telephone base. Plug the power adapter into a different working electrical outlet without a wall switch.
- Move the cordless handset closer to the telephone base. You may have moved out of range.
- Reset the telephone base. Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- Other electronic products such as HAM radios and other DECT phones, can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

Out of range OR No pwr at base appears on my cordless handset.

- Ensure you plug the telephone base in properly and the power is on.
- Place the cordless handset closer to the telephone base for synchronization.
- Move the cordless handset closer to the telephone base. You may have moved out of range.
- Reset the telephone base. Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- Other electronic products such as HAM radios and other DECT phones, can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.

The batteries do not hold a charge.

- If the cordless handset is in the charger and the charge light is not on, refer to **The charge light is off** (page 107).
- Charge the battery in the cordless handset for at least 10 hours. For optimum daily performance, return the cordless handset to the charger when not in use.
- If the battery is depleted, it may take approximately 30 minutes to charge the handset before it shows **Low battery**. Refer to the table on page 7 for details.
- You may need to purchase a new battery. Please refer to **Battery installation and charging** in this user's manual on pages 7-8.

I get noise, static, or weak signals even when I'm near the telephone base.

- If you subscribe to high-speed Internet service (DSL digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (page 6). The filter prevents noise and caller ID problems as a result of DSL interference. Please contact your DSL service provider for more information about DSL filters.
- You may be able to improve the performance of your cordless phone by installing your new telephone base as far as possible from any other existing cordless telephone system that may already be installed.
- Other electronic products such as HAM radios and other DECT phones, can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.
- Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.
- If you plug your phone in with a modem or a surge protector, plug the phone (or modem/surge protector) into a different location. If this does not solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.
- Move your phone to a higher location. The phone may have better reception in a high area.
- If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).

I experience poor sound quality when using the handset speakerphone.

• For increased sound quality while using the handset speakerphone, place the handset on a flat surface with the dial pad facing up.

I hear other calls while using my phone.

• Disconnect the telephone base from the telephone jack, and plug in a different telephone. If you still hear other calls, call your telephone service provider.

My cordless handset does not ring when I receive a call.

- Make sure that the ringer is not off. Refer to **Ringer volume** on page 14 in this user's manual.
- Make sure you plug in the telephone line cord securely into the telephone base and the telephone jack. Make sure you plug in the power cord securely.
- The cordless handset may be too far from the telephone base.

- Charge the battery in the cordless handset for at least 10 hours. For optimum daily performance, return the cordless handset to the charger when not in use.
- You may have too many extension phones on your telephone line to allow all of them to ring simultaneously. Try unplugging some of the other phones.
- The layout of your home or office may be limiting the operating range. Try moving the telephone base to another location, preferably to a higher location.
- If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).
- Test a working phone at the phone jack. If another phone has the same problem, contact your telephone service provider (charges may apply).
- Other electronic products can cause interference with your cordless phone. Try installing your phone as far away as possible from electronic devices such as television sets, VCRs, or other cordless telephones.
- Remove the battery. Install the battery again and place the cordless handset in the charger. Wait for the cordless handset to reestablish its connection with the telephone base. Allow up to one minute for this to take place.
- Your line cord may be defective. Try installing a new line cord.

My calls cut in and out while I'm using my cordless handset.

- Other electronic products such as HAM radios and other DECT phones, can cause interference with your cordless phone. Try installing your phone as far away as possible from these types of electronic devices.
- Do not install this phone near a microwave oven or on the same electrical outlet. You may experience decreased performance while the microwave oven is operating.
- If you plug your phone in with a modem or surge protector, plug the phone (or modem/surge protector) into a different location. If this does not solve the problem, relocate your phone or modem farther apart from one another, or use a different surge protector.
- Move your telephone base to a higher location. The phone may have better reception when installed in a high area.
- If other phones in your home are having the same problem, contact your telephone service provider (charges may apply).

The charge light is off.

- Make sure you plug the power and line cords in correctly and securely.
- Unplug the electrical power. Wait for 15 seconds, then plug it back in. Allow up to one minute for the cordless handset and telephone base to reset.
- Clean the cordless handset, charger's charging contacts each month with a pencil eraser or cloth.
- The battery may not be connected to the handset or is missing completely. Ensure that the battery is installed properly.

My caller ID isn't working.

- Caller ID is a subscription service. You must subscribe to this service from your telephone service provider for this feature to work on your phone.
- The caller may not be calling from an area that supports caller ID.
- Both your and your caller's telephone service providers must use caller ID compatible equipment.
- If you subscribe to high-speed Internet service (DSL digital subscriber line) through your telephone line, you must install a DSL filter between the telephone line cord and the telephone wall jack (page 6). The filter prevents noise and caller ID problems resulting from DSL interference. Please contact your DSL service provider for more information about DSL filters.

System does not receive caller ID when on a call.

• Make sure you subscribe to caller ID with call waiting features from your telephone service provider. The caller ID feature works only if both you and the caller are in areas offering caller ID service, and if both telephone service providers use compatible equipment.

Incomplete messages.

- If a caller leaves a very long message, part of it may be lost when the system disconnects the call after the maximum recording time you have set.
- If the caller pauses for longer than seven seconds, the system stops recording and disconnects the call.
- If the system's memory becomes full during a message, the system stops recording and disconnects the call.
- If the caller's voice is very soft, the system may stop recording and disconnect the call.

Difficulty hearing messages.

- Press **VOL t** to increase the telephone base speaker volume.
- Press ADIR/VOLUME to adjust the message playback volume on a handset.

System does not answer after the correct number of rings.

- Make sure that the answering system is on. ANS ON should show on the handset and the U/ANS ON/OFF light on the telephone base should be on.
- If toll saver is activated, the number of rings changes to two when you have new messages stored (page 81).
- If the memory is full or the system is off, the system will answer after 10 rings.
- In some cases, the answering system is affected by the ringing system used by your telephone service provider.
- If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail (pages 81). To determine how many rings activate your voicemail, contact your telephone service provider.
- If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

System does not respond to remote commands.

- Make sure to enter your remote access code correctly (page 82).
- Make sure you are calling from a touch-tone phone. When you dial a number, you should hear tones. If you hear clicks, the phone is not a touch-tone telephone and cannot activate the answering system.
- The answering system may not detect the remote access code while your announcement is playing. Try waiting until the announcement is over before entering the code.
- There may be interference on the phone line you are using. Press dialing keys firmly.

System does not record messages.

- Make sure the answering system is on. ANS ON should show on the handset and the Φ/ANS ON/OFF light on the telephone base should be on.
- Make sure the memory of the answering system is not full.
- If you subscribe to voicemail service, change the number of rings so that your answering system answers before your voicemail (pages 81). To determine how many rings activate your voicemail, contact your telephone service provider.
- If there is a fax machine connected to the same telephone line, try disconnecting the fax machine. If that solves the problem, consult your fax machine documentation for information on compatibility with answering systems.

System announces, "Time and day not set."

• You need to reset the system clock (page 15 or page 26).

Outgoing announcement is not clear.

- When you record your announcement, make sure you speak in a normal tone of voice, about nine inches from the handset or the telephone base.
- Make sure there is no background noise (TV, music, etc.) while recording.

New voicemail and M show on the screens, and I don't know why.

 Your telephone has both a built-in answering system and voicemail indicator. If New voicemail and M appear on the screens, then your telephone has received a signal from your telephone service provider that you have a voicemail message waiting for you to retrieve from them. Contact your telephone service provider for more information on how to access your voicemail.

I cannot retrieve voicemail messages.

• Your telephone has both a built-in answering system and voicemail indicator. They are independent features and each alerts you to new messages differently (page 85). If you subscribe to voicemail service from your telephone service provider, contact your telephone service provider for more information on how to access your voicemail.

I've set my LCD language to Spanish or French and I don't know how to change it back to English.

• Press **MENU/SELECT** once on your handset or base. Then, on the handset or base enter **364#**. You hear a confirmation tone.

I subscribe to a nontraditional telephone service that uses my computer to establish connections, and my telephone doesn't work.

- Make sure your computer is powered on.
- Make sure your Internet connection is working properly.
- Make sure that the software is installed and running for your nontraditional telephone service.
- Make sure to plug your USB telephone adapter into a dedicated USB port on your computer. Do not plug it into a multiple port USB hub (USB splitter) that is not powered.
- In a few rare instances, the USB port on your computer may not have enough power. Try using a USB hub with its own external power supply.
- If you are using a firewall, it may prevent access to your nontraditional telephone service provider. Contact your service provider for more information.

Common cure for electronic equipment.

If the telephone does not seem to be responding normally, try putting the cordless handset in the charger. If it does not fix the problem, do the following (in the order listed):

- 1. Disconnect the power to the telephone base.
- 2. Disconnect the cordless handset battery.
- 3. Wait a few minutes.
- 4. Connect power to the telephone base.
- 5. Remove the battery. Replace the battery and place the cordless handset into the charger.
- 6. Wait for the cordless handset to reestablish its connection with the telephone base. Allow up to one minute for this to take place.

Taking care of your telephone

- Your cordless telephone contains sophisticated electronic parts, so you must treat it with care.
- Avoid rough treatment.
- Place the handset down gently.
- Save the original packing materials to protect your telephone if you ever need to ship it.

Avoid water

• You can damage your telephone if it gets wet. Do not use the handset in the rain, or handle it with wet hands. Do not install the telephone base near a sink, bathtub or shower.

Electrical storms

• Electrical storms can sometimes cause power surges harmful to electronic equipment. For your own safety, take caution when using electric appliances during storms.

Cleaning your telephone

- Your telephone has a durable plastic casing that should retain its luster for many years. Clean it only with a soft cloth slightly dampened with water or mild soap.
- Do not use excess water or cleaning solvents of any kind.

Remember that electrical appliances can cause serious injury if used when you are wet or standing in water. If the telephone base should fall into water, DO NOT RETRIEVE IT UNTIL YOU UNPLUG THE POWER CORD AND TELEPHONE LINE CORDS FROM THE WALL. Pull the unit out by the unplugged cords.

Appendix Important safety information



This symbol is to alert you to important operating or servicing instructions that may appear in this user's manual. Always follow basic safety precautions when using this product to reduce the risk of injury, fire, or electric shock.

Safety information

- Read and understand all instructions in the user's manual. Observe all markings on the product.
- Avoid using a telephone during a thunderstorm. There may be a slight chance of electric shock from lightning.
- Do not use a telephone in the vicinity of a gas leak. Under certain circumstances, a spark may be created when the adapter is plugged into the power outlet, or when the handset is replaced in its cradle. This is a common event associated with the closing of any electrical circuit. The user should not plug the phone into a power outlet, and should not put a charged handset into the cradle, if the phone is located in an environment containing concentrations of flammable or flame-supporting gases, unless there is adequate ventilation. A spark in such an environment could create a fire or explosion. Such environments may include: medical use of oxygen without adequate ventilation; industrial gases (cleaning solvents; gasoline vapors; etc.); a leak of natural gas; etc.
- Do not use this product near water, or when you are wet. For example, do not use it in a
 wet basement or shower, or next to a swimming pool, bathtub, kitchen sink, or laundry tub.
 Do not use liquids or aerosol sprays for cleaning. If the product comes in contact with any
 liquid, unplug any line or power cord immediately. Do not plug the product back in until it
 has dried thoroughly.
- Install this product in a protected location where no one can trip over any line or power cords. Protect cords from damage or abrasion.
- If this product does not operate normally, see the **Troubleshooting** section on pages 103-110 of this user's manual. If you cannot solve the problem, or if the product is damaged, refer to the **Limited warranty** section on pages 117-118. Do not open this product except as directed in your user's manual. Opening the product or reassembling it incorrectly may expose you to hazardous voltages or other risks.
- Replace batteries only as described in your user's manual (pages 7-8). Do not burn or puncture batteries they contain caustic chemicals.
- The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.



- Use only the power adapters provided with this product. To obtain a replacement, visit our website at www.telephones.att.com or call 1 (800) 222-3111. In Canada, dial 1 (866) 288-4268.
- Use only the supplied rechargeable battery or replacement battery (model BT183342/ BT283342). To order, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.
- To prevent risk of fire or battery explosion, replace with the correct battery type. Dispose of used batteries according to the instructions.

Appendix Important safety information

Especially about cordless telephones

- Privacy: The same features that make a cordless telephone convenient create some limitations. Telephone calls are transmitted between the telephone base and the handset by radio waves, so there is a possibility that your cordless telephone conversations could be intercepted by radio receiving equipment within range of the cordless handset. For this reason, you should not think of cordless telephone conversations as being as private as those on corded telephones.
- Electrical power: The telephone base of this cordless telephone must be connected to a working electrical outlet which is not controlled by a wall switch. Calls cannot be made from the handset if the telephone base is unplugged, switched off or if the electrical power is interrupted.
- Potential TV interference: Some cordless telephones operate at frequencies that may cause interference to TVs and VCRs. To minimize or prevent such interference, do not place the telephone base of the cordless telephone near or on top of a TV or VCR. If interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.
- Rechargeable batteries: This product contains nickel-metal hydride rechargeable batteries. Exercise care in handling batteries in order not to create a short circuit with conductive material such as rings, bracelets and keys. The battery or conductor may overheat and cause harm. Observe proper polarity between the battery and the battery charger.
- Nickel-metal hydride rechargeable batteries: Dispose of these batteries in a safe manner. Do not burn or puncture. Like other batteries of this type, if burned or punctured, they could release caustic material which could cause injury.



The RBRC[®] Seal means that the manufacturer is voluntarily participating in an industry program to collect and recycle nickel-metal hydride rechargeable batteries when taken out of service within the United States. These batteries may be taken to a participating local retailer of replacement batteries or recycling center. You may call 1-800-8-BATTERY[®] for locations accepting spent Ni-MH batteries.

 ${\sf RBRC}^{\circledast}$ and 1-800-8-BATTERY $^{\circledast}$ are registered trademarks of the Rechargeable Battery Recycling Corporation.

Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless telephones):

Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless telephones and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that:

Pacemaker patients

Should keep wireless telephones at least six inches from the pacemaker.

Should NOT place wireless telephones directly over the pacemaker, such as in a breast pocket, when it is turned ON.

Should use the wireless telephone at the ear opposite the pacemaker.

WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless telephones.

ECO mode

This power conserving technology reduces power consumption for optimal battery performance. The ECO mode activates automatically whenever the handset is synchronized with the telephone base.

Especially about telephone answering systems

Two-way recording: This unit does not sound warning beeps to inform the other party that the call is being recorded. To ensure that you are in compliance with any federal or state regulations regarding recording a telephone call, you should start the recording process and then inform the other party that you are recording the conversation.

SAVE THESE INSTRUCTIONS

Appendix FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). The label on the back or bottom of this equipment contains, among other things, a product identifier in the format US:AAAEQ##TXXXX. This identifier must be provided to your telephone service provider upon request.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with the applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See the installation instructions in the user's manual.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your telephone service provider.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable the alarm equipment, consult your telephone service provider or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited warranty.

If this equipment is causing harm to the telephone network, the telephone service provider may temporarily discontinue your telephone service. The telephone service provider is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone service provider is required to inform you of your right to file a complaint with the FCC. Your telephone service provider may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone service provider is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

Remain on the line and briefly explain the reason for the call before hanging up.

Perform such activities in off-peak hours, such as early morning or late evening.

Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Privacy of communications may not be ensured when using this telephone.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

The Ringer Equivalence Number (REN) for this terminal equipment is 1.0. The REN is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

This product meets the applicable Industry Canada technical specifications.

Appendix FCC Part 15

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B)

Appendix California Energy Commission battery charging testing instructions

This telephone is set up to comply with the energy-conserving standards right out of the box. These instructions are intended for California Energy Commission (CEC) compliance testing only. When the CEC battery charging testing mode is activated, all telephone functions on the cordless handsets, except battery charging, will be disabled.

To activate the CEC battery charging testing mode:

- 1. When the telephone base is in idle mode, press and hold *V*/HANDSET LOCATOR.
- After about 10 seconds, when the IN USE light starts flashing and the screen displays Deregister all devices?, release //HANDSET LOCATOR, and then press it again or press MENU/SELECT within two seconds.



The process takes up to one minute to complete. When the phone successfully enters the CEC battery charging testing mode, all handsets display **To register HS, see manual**. When the phone fails to enter this mode, repeat the steps mentioned above.

To deactivate the CEC battery charging testing mode:

- 1. Unplug the telephone base power adapter from the power outlet, then plug it back in. The telephone base is powered up as normal.
- 2. Register your handsets back to the telephone base. See page 95 for handset registration instructions.



Appendix Limited warranty

The AT&T brand is used under license - any repair, replacement or warranty service, and all questions about this product should be directed to our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

1. What does this limited warranty cover?

The manufacturer of this AT&T branded product warrants to the holder of a valid proof of purchase ("CONSUMER" or "you") that the product and all accessories provided in the sales package ("PRODUCT") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the PRODUCT operating instructions. This limited warranty extends only to the CONSUMER for products purchased and used in the United States of America and Canada.

2. What will be done if the PRODUCT is not free from defects in materials and workmanship during the limited warranty period ("materially defective PRODUCT")?

During the limited warranty period, the manufacturer's authorized service representative will repair or replace at the manufacturer's option, without charge, a materially defective PRODUCT. If the manufacturer repairs the PRODUCT, they may use new or refurbished replacement parts. If the manufacturer chooses to replace the PRODUCT, they may replace it with a new or refurbished PRODUCT of the same or similar design. The manufacturer will retain defective parts, modules, or equipment. Repair or replacement of the PRODUCT, at the manufacturer's option, is your exclusive remedy. The manufacturer will return repaired or replacement products to you in working condition. You should expect the repair or replacement to take approximately 30 days.

3. How long is the limited warranty period?

The limited warranty period for the PRODUCT extends for ONE (1) YEAR from the date of purchase. If the manufacturer repairs or replaces a materially defective PRODUCT under the terms of this limited warranty, this limited warranty also applies to repaired or replacement PRODUCT for a period of either (a) 90 days from the date the repaired or replacement PRODUCT is shipped to you or (b) the time remaining on the original one-year limited warranty; whichever is longer.

4. What is not covered by this limited warranty?

This limited warranty does not cover:

- PRODUCT that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation or handling, neglect, inundation, fire, water, or other liquid intrusion; or
- PRODUCT that has been damaged due to repair, alteration, or modification by anyone other than an authorized service representative of the manufacturer; or
- PRODUCT to the extent that the problem experienced is caused by signal conditions, network reliability or cable or antenna systems; or
- PRODUCT to the extent that the problem is caused by use with non-AT&T accessories; or
- PRODUCT whose warranty/quality stickers, PRODUCT serial number plates or electronic serial numbers have been removed, altered or rendered illegible; or
- PRODUCT purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or used for commercial or institutional purposes (including but not limited to products used for rental purposes); or
- PRODUCT returned without valid proof of purchase (see item 6); or
- Charges for installation or setup, adjustment of customer controls, and installation or repair of systems outside the unit.

Appendix Limited warranty

5. How do you get warranty service?

To obtain warranty service, visit our website at **www.telephones.att.com** or call **1 (800) 222-3111**. In Canada, dial **1 (866) 288-4268**.

NOTE: Before calling for service, please review the user's manual; a check of the PRODUCT's controls and features may save you a service call.

Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of the PRODUCT(s) to the service location. The manufacturer will return repaired or replaced PRODUCT under this limited warranty to you. Transportation, delivery or handling charges are prepaid. The manufacturer assumes no risk for damage or loss of the PRODUCT in transit. If the PRODUCT failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, the manufacturer will notify you and will request that you authorize the cost of repair prior to any further repair activity. You must pay for the cost of repair and return shipping costs for the repair of products that are not covered by this limited warranty.

6. What must you return with the PRODUCT to get warranty service?

You must:

- Return the entire original package and contents including the PRODUCT to the service location along with a description of the malfunction or difficulty; and
- Include a "valid proof of purchase" (sales receipt) identifying the PRODUCT purchased (PRODUCT model) and the date of purchase or receipt; and
- Provide your name, complete and correct mailing address, and telephone number.

7. Other limitations

This warranty is the complete and exclusive agreement between you and the manufacturer of this AT&T branded PRODUCT. It supersedes all other written or oral communications related to this PRODUCT. The manufacturer provides no other warranties for this PRODUCT. The warranty exclusively describes all of the manufacturer's responsibilities regarding the PRODUCT. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

State/Provincial Law rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the PRODUCT is fit for ordinary use) are limited to one year from date of purchase. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In no event shall the manufacturer be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the PRODUCT or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this PRODUCT. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.

Appendix Technical specifications

RF frequency band	1921.536MHz - 1928.448MHz
Channels	5
Telephone base voltage	96Vrms - 130Vrms
(AC voltage, 60Hz)	
Telephone base voltage	6VDC @ 600mA
(AC adapter output)	
Handset voltage	2.4V 400mAh, 2 x AAA Ni-MH
Charger voltage	6VDC @ 100mA
(AC adapter output)	

Operation	Operating time*
Talk time (cordless handset)	Up to 7 hours
Talk time (cordless handset speakerphone)	Up to 5 hours
Standby	Up to 7 days

* Operating times vary depending on your actual use and the age of the battery.

DECT 6.0 digital technology

The AT&T DECT 6.0 products offer unsurpassed range performance and sound clarity. This is achieved through a unique antenna design and advances in noise-filtering technology. An independent laboratory has confirmed that AT&T DECT 6.0 products perform up to 45% better in range competitions against similarly equipped phones of the leading competition. Now, calls can be taken in the basement, backyard and garage with exceptional sound quality.

Telephone operating range

This cordless telephone operates within the maximum power allowed by the Federal Communications Commission (FCC). Even so, this handset and telephone base can communicate over a certain distance — which can vary with the locations of the telephone base and handset, the weather, and the construction of your home or office.

Redefining long range coverage and clarity

This telephone base comes with an antenna which gives much better clarity and covers a longer range than before.

HD audio

HD audio improves sound quality by expanding and rebuilding frequencies that are lost with traditional phone calls. There is no additional telephone service requirement to use HD audio.

It is designed to work with standard telephone service. Your system will automatically enhance all received sound with HD audio.

Simulated full-duplex handset speakerphone

The simulated full-duplex speakerphones on your handset and telephone base allow both ends of a call to speak and be heard at the same time. Optimal performance is subject to external factors and individual usage.

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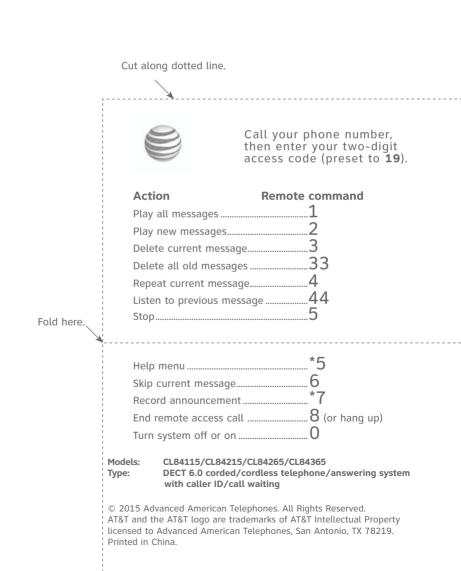
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Remote access wallet card

Use the following wallet card to help you remember commands to control your answering system from any touch-tone telephone.





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