

Copyright © Vertu 2002. All rights reserved.

Reproduction, transfer, distribution or storage of part or all of the contents in this document in any form without the prior written permission of Vertu is prohibited.

Vertu is a registered trademark of Nokia Corporation. Other product and company names mentioned herein may be trademarks or tradenames of their respective owners.

US Patent No 5818437 and other pending patents. T9 text input software Copyright (C) 1997-2002. Tegic Communications, Inc. All rights reserved.

Includes RSA BSAFE cryptographic or security protocol software from RSA Security.

Vertu operates a policy of continuous development. Vertu reserves the right to make changes and improvements to any of the products described in this document without prior notice.

Under no circumstances shall Vertu be responsible for any loss of data or income or any special, incidental, consequential or indirect damages howsoever caused.

The contents of this document are provided "as is". Except as required by applicable law, no warranties of any kind, either express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose, are made in relation to the accuracy, reliability or contents of this document. Vertu reserves the right to revise this document or withdraw it at any time without prior notice.

The availability of particular products may vary by region. Please check with the Vertu gallery nearest to you.

DECLARATION OF CONFORMITY

We, VERTU Ltd. declare under our sole responsibility that the product, **Vertu mmii** is in conformity with the provision of the following Council Directive: 1999/5/EC.

issue 1 (date) part :9354167

WELCOME

The Vertu story begins with a vision of superb technology seamlessly merged with the highest level of design and craftsmanship. It continues with a commitment to creativity, originality and excellence.

It draws its inspiration from explorers and visionaries in other creative disciplines and it fulfills an uncompromising mission:

To build an instrument of exceptional artistry, longevity and workmanship. The result is unparalleled communication.

The experience is Vertu.

USER MANUAL

SIM CARD

Subscriber Identity Module.

This is a small card supplied by your service provider to insert into your phone for a network

connection.

STAND-BY

When the phone is on and ready

for use.

DISPLAY

The screen or viewing area of

the phone.

ABOUT THIS MANUAL

CONVENTIONS

menu

This represents text that appears in the phone's display.

For example, "press menu to view the list."

send key

This represents a phone key.

For example, "press and hold the SEND key to send a message."



Caution.

Important information relating to health & safety.



Тір.

Useful information or a quick way to access a feature.



Note.

Points to be aware of when using a particular feature.

GLOSSARY OF TERMS

This manual has been constructed with the intention of explaining your Vertu phone's features in a clear and concise manner.

Extensive use of graphics have been used for most of the phones features and the following tables detail the terminology and conventions used throughout.

ALPHA KEYS

The keys that are used to enter (key in) text or numbers.

DEFAULT

Factory setting.

KEY IN

Enter text or numbers.

SERVICE

PROVIDER

The provider of your SIM card and any associated network

services.

NETWORK SERVICE

A feature available on your phone at the discretion of your

service provider.

V

CARE AND MAINTENANCE

(LA copywriter to check) Your Vertu product has been crafted from the finest materials and care should be taken to keep the product in optimum condition.

Ceramics and sapphire are very hard materials but are also brittle and can be scratched by harder materials or objects. Furthermore, they can be damaged if dropped.

Please avoid the following:

- > Contact with other hard objects and materials such as diamond rings, nail files, sand paper, quartz crystals, metal oxides, nitrides and carbides.
- > Dropping or knocking the product onto hard surfaces.
- Repeated rubbing against hard surfaces in order to prevent degrading the outer casing where the Vertu logo appears.

Damage caused by such treatment is not covered by the warranty.

LEATHER

All Vertu leather products are made by expert craftsmen. Each leather hide is unique and has its own natural characteristics which should be considered part of the individuality of fine leather and not as imperfections or flaws. All leather can be damaged and should be cared for and looked after.

Please Avoid the following:

- > Prolonged exposure to water and high humidity as this may cause swelling.
- > Exposure to extreme temperatures as this may cause cracking.
- > Contact with oily substances, make up and solvents.

METAL

All Vertu metals are finished to a high standard and care needs to be taken to maintain their appearance. Vertu precious metals have a high tarnish resistance but will need polishing to remove finger prints. Protect in soft cases where possible and polish only with Vertu recommended polishing cloths.

Please avoid the following:

- > Contact with chemicals such as solvents, alkali and acids solutions, cola based drinks and prolonged exposure to salt water. (Wipe with a clean, soft cloth as soon as possible if contact occurs).
- > Contact with sharp objects to avoid scratches.
- > Dropping or knocking against hard surfaces as this may scratch or damage the metal.

THE MICROFIBRE POLISHING CLOTH

70% polyester 30% Polamide Washable

The microfibre polishing cloth is able to polish the metal surfaces and remove fingerprints. The surface MUST be free from dust before polishing as dust particles may damage metal surfaces when polished.



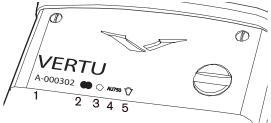
Jewellery cleaner must not be used as this may effect the mechanics of the product and invalidate the warranty.

BATTERY INFORMATION

HALLMARKS

If you have a gold or platinum Vertu phone, hallmarks are stamped as shown below to authenticate the precious metals used. Each precious metal is tested to ensure the purity of the alloy conforms to the exacting standards of the European Convention Mark under the jurisdiction of the Swiss Assay Office.

The hallmark is made up of four stamps which each have an individual meaning and are located on the backplate next to the serial number.



A-000302 1. Serial number.



2. Common control mark denoting the European Convention Mark —750 in scales or 950 in scales.



3. St. Bernard's dog head — Swiss assay office mark.

AU750

4. The fineness (purity) mark — AU 750 18ct. gold or PT950 platinum



5. Sponsors mark denoting Vertu brand.

Your phone is powered by a rechargeable Lithium Ion battery offering high capacity and long life times.

A new battery's full performance is achieved only after two or three complete charge and discharge cycles. It can be charged and discharged hundreds of times but will eventually deteriorate. This is noticeable when the operating time (talk-time and standby time) becomes shorter than normal.

To ensure your battery's performance and lifetime are optimised, observe the following:

- > Only use batteries and chargers approved by Vertu.
- > Unplug the charger when not used and do not leave the battery connected to a charger longer than a week. Overcharging may shorten its lifetime. If left unused, a fully charged battery will discharge itself over time.
- > Only use the battery for its intended purpose.
- > Never use a charger or battery that is damaged or shows sign of damage.
- > Do not short-circuit the battery. This can occur when a metallic object (coin, clip or pen) comes into contact with the + and - terminals of the battery. For example, if you carry a spare battery in your pocket or purse. Short-circuiting the terminals may damage the battery or the connecting object.
- > Do not leave the battery exposed to extreme temperatures such as in a closed car in summer or winter conditions. This reduces the capacity and lifetime of the battery and it may fail to function even if fully charged. Always try to keep the battery between 15°C and 25°C (59°F and 77°F).
- > Battery performance is particularly limited in temperatures well below freezing.



Do not dispose of batteries in a fire and always dispose of a battery according to local regulations (e.g. recycling). Do not dispose of as household waste. spagientys VII



Please read these simple guidelines shown below, disregarding these may be dangerous or illegal.

Full safety instructions are included at the back of this manual.

SAFETY POINTS

ROAD SAFETY COMES FIRST

Do not use a cellular phone while driving.

INTERFERENCE

(P)

All cellular phones are prone to interference which could affect performance.

SWITCH OFF IN HOSPITALS

£

Follow any regulations or rules. Switch phone off near medical equipment.

SWITCH OFF IN AIRCRAFT

(1)

Cellular phones can cause interference in aircraft.

SWITCH OFF WHEN REFUELLING

Do not use the phone at a refuelling point. Do not use near fuel or chemicals.

SWITCH OFF NEAR BLASTING

(This

Do not use the phone where blasting is in progress. Observe restrictions and follow any regulations.

USE SENSIBLY

regulations.

Use only in normal position and do not

QUALIFIED SERVICE

P

Only qualified service personnel must install or repair phone equipment.

touch the antenna unnecessarily.

ACCESSORIES AND BATTERIES

Use only approved accessories and batteries.

Do not connect incompatible products.

CONNECTING TO OTHER DEVICE



When connecting to any other device, read its user guide for detailed safety instructions.

Do not connect incompatible devices.

CONTENTS

(AA - temporary format)

care and maintenance	
hallmarks	
battery information	vi
safety points	vii
01 GETTING STARTED	
phone layout	1-1
the battery and sim card	1-2
phone keys	1-3
switching on your phone	1-3
setting the time and date	1-4
display indicators	1-5
making calls	1-6
your first call	1-6
answering calls	
ending/rejecting calls	1-6
adjusting volume	1-6
last number redial	1-6
calling your voice mailbox	1-7
emergency calls	
making an emergency call	1-7
selection keys	1-8
keypad lock	
locking the keypad	1-8
unlocking the keypad	1-8
directory	
quick store	1-9
quick search	
vertu concierge key	
calling the vertu concierge	
text messaging	
reading/sending messages	1-11

conventionsiv

02 THE MENUS

using the menus 2-3
accessing menus by scrolling 2-3
messages2-4
writing and sending text messages 2-4
manual text input2-4
Writing a message2-4
Text input options2-4
templates folder2-5
Editing a template 2-6
predictive text input2-6
Selecting language for predictive text 2-6
Writing with predictive text input 2-7
Predictive text input options 2-7
reading messages
Reading message options
sending a message
Sending to multiple recipients
organising your messages2-10 Archive and user specified folders2-10
Deleting a folder2-11
Deleting all folders2-11
advanced message functions2-11
call register2-12
call register options2-12
profiles2-13
activating a user profile2-13
Personalising settings2-14
Profile options2-14
Rename profiles2-14
settings2-15
alarm clock2-15
clock2-16
setting the time2-16
call settings2-17
phone settings2-17
roaming2-18
communication settings2-18
restore factory settings2-18
call divert2-19
call divert options2-19
agenda2-20
setting up your agenda2-20
using your agenda2-21
Creating notes2-21
Viewing notes2-22
other agenda options2-23
SIM services2-24
03 THE DIRECTORY
general 3-1
which memory to use
selecting memory types3-1
storing names and numbers
searching and calling
copying between memories
Copying options
Adding additional numbers to a name 3-4
Adding additional text to a name
organising the directory
caller groups
Adding group names and numbers 3-6
Setting group ring tones
Renaming a group
Removing group names or numbers 3-7
- '

business cards (send card)	3-7
Sending business cards	3-7
Receiving business cards	3-8
changing the default number	3-8
common options	3-9
individual options3	-10
04 ADVANCED CALL FUNCTIONS	
speed dialling	4-1
setting up	
calling with speed dialling	
speed dial list	
speed dial options	
in call options	
call waiting	
setting up	
using call waiting	4-3
call holding	
transferring calls	4-4
internal hands free	
conference calls	
pause, wait commands	
setting up the command	
using the command	
cd-rom software	
connecting to a pc	
05 ACCESSORIES	
general information	5-1
headset	
charger	5-2
charging your battery	
charger plug comparison chart	
data cable	
pedestal	
connecting other accessories	5-6
-	
06 SECURITY INFORMATION	
introduction	6-1
summary	6-1
user codes	6-1
network codes	6-1
PIN code request	6-2
change of access codes	6-2
security code	
pin 2 code	
barring password	6-3
PUK codes	6-3

security level 6-3 call barring services 6-4 closed user group 6-5 fixed calls 6-5
important safety information
Appendix shortcuts
index

USER MANUAL Vertu

DRAFT 02

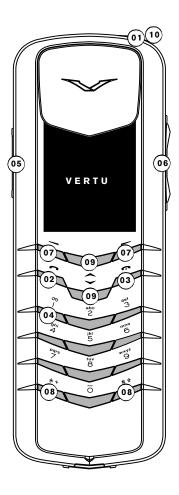
Ol getting started 1-1

01 GETTING STARTED

PHONE LAYOUT

- > 01 POWER key press and hold to switch on and switch off.
- > **02 SEND** key press to answer a call or send a message.
- > 03 END key press to end a call.
- > **04 VOICEMAIL** key press and hold to call your voice mailbox.
- > **05 VERTU CONCIERGE** key press and hold until concierge display appears. Press **SEND** to call.
- > **06 VOLUME** key rocker switch action.

 Press and hold upper key to
 increase volume. Press and hold
 lower key to decrease volume.
- > **07 SELECT** keys press to select a feature that is displayed.
- > 08 *+ # † keys special function keys.
- > **09 scroll** keys Press to move through a list of names or features.
- > 10 Antenna extend in weak signal areas.



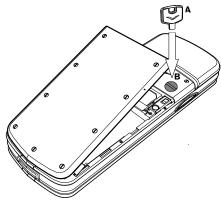
THE BATTERY AND SIM CARD

If you purchased your phone at a Vertu gallery, the battery and SIM card may have already been installed. If this is not the case, please follow the instructions below and observe the following points.



Caution: keep all SIM cards out of the reach of small children.

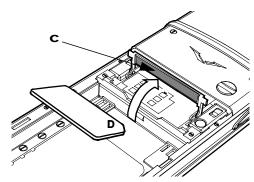
> The SIM card and its contacts are easily damaged. Be careful when handling, inserting or removing the card.



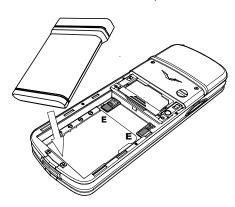
- With the back of the phone facing you, use the special tool provided (A) to turn the locking screw (B) anti-clockwise a quarter of a turn.
- > Gently lift and rotate as shown to remove the back cover.



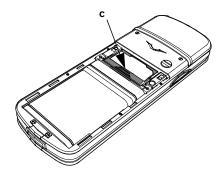
Attach the special tool to your keyring for future convenience.



- Push retaining bar (\mathbf{C}) forward and lift up.
- Insert the SIM card ensuring that the bevelled corner (D) is located bottom right and the gold contact area is facing downwards.
- > Return retaining bar to the original position and slide it backwards to lock into place.



Insert the battery, back end of the battery first, and then ensure that the contacts on the battery align with contact points E.



> Ensure the battery and SIM card are seated correctly and retaining bar (C) is locked into position.

01 getting started 1-3

SWITCHING ON YOUR PHONE



> Press the POWER key (01) and hold for two seconds to switch the phone on.

Your Vertu phone has built in security that protects it against unauthorised use. Should you change or install a different SIM card, you are prompted to enter your security code when you first switch on.

If the display below does not appear when you first switch on, please proceed to **setting the time and date** on the next page. Alternatively follow the procedure shown to key in your security code.



- > Key in 12345
- > Press ok

Your phone is now operational.



PHONE KEYS

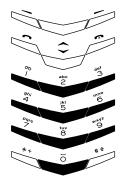
Locate lugs (F) as shown.

click into place.

Alphanumeric keys (referred to as ALPHA keys in this guide) are used to enter (key in) numbers or characters for calling, storing names in the directory or creating text messages.

Rotate the back cover back into position. It should

Should you require any assistance, please refer to our Vertu Concierge service, see 1-10.



The phone software recognises one SIM card at a time, should you remove this SIM card and re-insert it, the phone software recognises it and the phone remains operational.

Should you insert any other SIM cards, the security code will require keying in.

If your normal SIM card has been swapped for another and you subsequently re-insert your original one, the security code will require keying in again.



We recommend that the security code is changed to a number of your choice see security code on page 6-2. Additional security features are also detailed in the security information chapter. USER MANUAL

time of day pm

- Scroll to am or pm.
- Press ok. A confirmation message appears.



To change between a 12 or 24 hour clock see setting the time on page 2-16.



If the battery is removed from the phone for longer than 2 hours, you may need to set the time again.



Change the date setting.

- Key in using the ALPHA keys.
- Press the **SCROLL** keys to toggle between the figures.
- Press ok.



The time and date are also used for the following functions:

messages

call log

alarm clock

agenda

To change the date format see setting up your agenda on page 2-20.

SETTING THE TIME AND DATE

The clock is displayed by default and if you purchased your phone at a Vertu gallery this will already be set up for you.

Set the time and date as follows:



By default the 12 hour clock

- > Key in the correct time using the ALPHA keys.
- Press the **SCROLL** keys to toggle between hour and minutes.

See the examples below.



- > Key in 8.
- > Scroll to minutes, the leading zero is added.
- > Key in 30.
- > Press ok.

Set the time to 12:30

- > Key in 12
- > The cursor automatically jumps to the minutes.
- > Key in 30.
- > Press ok.

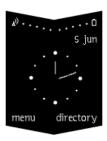
01 getting started ____1-5

At the top of the display, one or more of the following icons may also be shown.

- This indicates that you have received one or more text messages.
- This indicates that you have received one or more voice messages.
- This indicates that the phone has been set up for no audible alert for incoming calls.
- This indicates that the phone keypad is locked.

DISPLAY INDICATORS

Display icons inform you about the current status of your phone. The icons shown below are displayed when the phone is in stand-by and ready for use.



- > The stand-by display shows the clock and at the top of the display the battery and signal strengths are shown.
- You have the option to hide the clock if required.

See setting the time on page 2-16.



> This indicates the signal strength of the cellular network at your current location. In this case it indicates full strength.



> This indicates the battery charge level. A battery low warning appears when charging is required.



This indicates that both battery and signal levels.are at full strength



> This indicates that both battery and signal levels are below full strength.

ANSWERING CALLS



Press the **SEND** key to answer incoming calls.

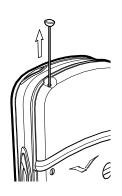
ENDING/REJECTING CALLS



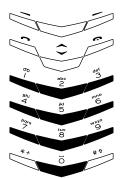
Press the END key to end or reject a call.

MAKING CALLS

YOUR FIRST CALL



> Check the indicator information described on the previous page. If the display indicates poor signal strength, extend the antenna fully.



- Key in the number using the ALPHA keys.
- For international calls, instead of keying in the international access code, for example 00, press the *+ key twice.

 A plus (+) sign appears replacing the access code. This is valid for all international codes.



- Press the **SEND** key.
- Hold the phone in the normal speaking position.

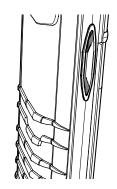


Press the **SEND** key briefly to turn on the display light for 15 seconds.



Press the END key to exit quickly from any function and return to stand-by.

ADJUSTING VOLUME



- Press the VOLUME key on the right side of the phone, to obtain a comfortable listening level.
- > The key is of the rocker type, press the top of the key to increase the level.
- > Press the bottom of the key to decrease the level.

LAST NUMBER REDIAL



In stand-by, press the SEND key to access a list of the 10 most recently dialled numbers.



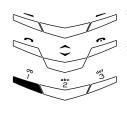
Press the **scroll** keys to scroll to the desired number.



Press the SEND key to make the call. 01 getting started 1-7

CALLING YOUR VOICE MAILBOX

Voicemail is a service for receiving voice messages and is offered by your service provider. To use the service you require a voice mailbox number which must be keyed in to your phone.



- Press and hold the **VOICEMAIL** key.
- If you are asked for the voice mailbox number, key in the number.
 (Contact your service provider if you do not know this.)
- > Press ok.

EMERGENCY CALLS

IMPORTANT! This phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user-programmed functions. Because of this, connections in all conditions cannot be guaranteed.

Therefore, you should never rely solely upon any wireless phone for essential communications (e.g. medical emergencies).

Emergency calls may not be possible on all wireless phone networks or when certain network services and/ or phone features are in use. Check with local service providers.

MAKING AN EMERGENCY CALL

If the phone is not on, switch it on. Check for adequate signal strength.

- > Press the END key to clear the display and return to stand-by.
- > Key in the emergency number for your present location (e.g. 112, 911 or other official emergency number). Emergency numbers vary by location.
- > Press the send key.

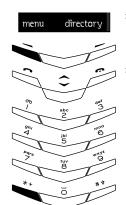
If certain features are in use, you may first need to turn those features off before you can make an emergency call. Consult this guide or your local service provider.

When making an emergency call, remember to give all the necessary information as accurately as possible.

Remember that your phone may be the only means of communication at the scene of an accident — do not cut off the call until given permission to do so.

USER MANUAL

LOCKING THE KEYPAD



- When in stand-by, press menu followed by the *+ key within two seconds.
- A confirmation message briefly appears.

SELECTION KEYS

Below the display are two selection keys. The function of these keys depends on the text displayed above them.

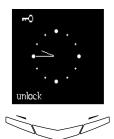


Example A - press the selection key below menu to enter the menu functions. This is where most your phone's features are located.

Example B - press the selection key below directory to access the phone's directory functions. This is where you store all your names and numbers.

KEYPAD LOCK

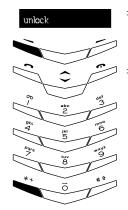
Locks the keypad and prevents the keys operating accidentally, for instance, when your phone is in your pocket or purse.



- When the keypad is locked, a key icon appears at the top of the display.
- To answer a call when the keypad is locked, press the **SEND** key.
- To end or reject a call, press the END key. During a call the phone can be operated as normal.

The phone reverts back to locked after use.

UNLOCKING THE KEYPAD



- Press unlock followed by the *+ key within two seconds.
- A confirmation message briefly appears.



When the keypad is locked, calls may be made to any emergency number supported by your phone. The number is displayed only after you have keyed in its last digit.

01 getting started

QUICK SEARCH

To look for names and numbers quickly, when in standby follow the procedure below.



> Press either **SCROLL** key and key in the first letter of the name required.

1-9 _{N°.}

A list of names starting with that letter appear in the display.



DIRECTORY

The directory is where you store all your names, numbers and addresses. It acts as a personal phone book with a potential capacity of up to 500 entries when all fields are loaded, considerably more if some fields are not used. See storing names and numbers on page 3-2.

QUICK STORE

To store names and numbers quickly, when in stand-by follow the procedure below.



- Key in the phone number using the ALPHA keys.
- Press options.
- Scroll to save.
- Press select.



∂ abc

name:

Maria

- Key in the name, for example "Maria". Follow the sequence below:
- For M press the 6 key.

- For i press the 4 key three
- For a press the 2 key.
- Press clear to delete characters if you make a mistake.
- When complete, press ${f ok}.$

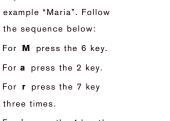


Scroll to the desired name.



Press the SEND key to dial the number.





The Vertu Concierge is an exclusive service for people who believe that quality matters. Our mission is to bring you only the very best, whether it be music, art, travel or food. In addition, the Vertu Concierge offers you clear, concise product support and emergency assistance.

VERTU CONCIERGE KEY

The Vertu Concierge facility exists to provide you with a highly personalised range of services, such as:

- > Lifestyle support.
- > Product assistance.
- > Emergency assistance.

When you press the **VERTU CONCIERGE** key, you are connected to a small team of multi-lingual specialists, as long as the signal strength is sufficient, available 24 hours a day, 7 days a week.

CALLING THE VERTU CONCIERGE



- The **VERTU CONCIERGE** key is located on the left side of the phone as shown.
- > Press and hold, for approximately 2-3 seconds, until the Vertu Concierge display appears.



 Press call or the SEND key to connect to the Vertu
 Concierge service directly.



1-11 _{N°.} 01 getting started

SENDING MESSAGES



- Press menu to access the messages feature.
- > The same key now shows select.
- Press select to display the write message option.
- Press select again.



TEXT MESSAGING

Text messaging allows you to write, send, receive and store text messages. The following example gives a basic overview of how to use the feature manually. For a detailed explanation of all text messaging options and also how to use predictive text, a feature that allows you to key in messages quickly, see messages on page 2-4.

READING MESSAGES



- When you receive a text message, a text note and envelope icon appear in the display. By default a message received will be accompanied by a series of audible tones.
- Press view.
- If necessary, press the SCROLL key shown to read the message and to see who sent it and when it was sent.



- Press options.
- We will assume the message is not required.
- Scroll to erase.
- Press select.
- Press ok.

reply - is for replying to someone who has sent you a message.

forward — is to send that same message to someone else.

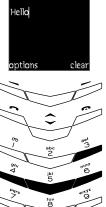


- Key in your message, for example "Hello."
- The first letter of a sentence is automatically capitalised.
- Use the ALPHA keys to key in text like this:
- For **H** press the 4 key twice.
- For e press the 3 key twice
- For I press the 5 key three times.
- For I press the 5 key three
- > For o press the 6 key three times.
- > Press clear to delete a character if you make a mistake.
- To create a space press the zero key.



- Press options.
- Scroll to the **send** option.
- Press select
- Enter the recipient's phone number and press ok.





DRAFT 02

notes

2-1

02 THE MENUS



MISSED CALLS
RECEIVED CALLS
DIALLED NUMBERS
ERASE RECENT CALLS
CALL DURATION

last call duration
all calls duration
received calls duration
dialled calls duration
clear timers
CALL COSTS

Last call units

All calls units

Your phone offers an extensive range of functions which are structured in menus and sub-menus as follows:

02 the menus



WRITE MESSAGE

INBOX

оитвох

ARCHIVE

TEMPLATES

MY FOLDERS

ERASE ALL

MESSAGE SETTINGS

message centre number

message sent as

message validity

default recipient number

delivery reports

reply to you via same centre

message profiles



GENERAL

activate

personalise

incoming call alert ringing tone

ringing volume

vibrating alert

message alert tone

keypad tones

warning tones

alert for

SILENT

activate

personalise**

rename

SOFT*

LOUD*

PAGER*

HEADSET**

* This has the same sub-menus as **silent**

This has the same sub-menus as **general



DIVERT ALL VOICE CALLS
DIVERT IF BUSY
DIVERT IF NOT ANSWERED
DIVERT IF OUT OF REACH
DIVERT IF NOT AVAILABLE
DIVERT ALL FAX CALLS
DIVERT ALL DATA CALLS
CANCEL ALL DIVERTS



ALARM CLOCK

CLOCK

hide clock

set the time

time format

CALL SETTINGS

anykey answer

automatic redial

speed dialling

call waiting service

summary after call

own number sending

PHONE SETTINGS

language

welcome note

network selection

confirm SIM service actions

COMMUNICATION SETTINGS

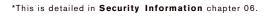
info services

listen to voice messages

voice mailbox number

*SECURITY SETTINGS

RESTORE FACTORY SETTINGS





SIM services

CREATE NOTE

reminder

call

anniversary

VIEW DAY NOTES

VIEW BY WEEKS

GO TO DATE

SETTINGS

set the date

set the time

date format

time format

week starts on

auto erase

Only shown if supported by your SIM card. Contact your service provider for further information.

02 the menus 2-3

- call settings anykey answer off select back
- Press select to enter the next submenu, for example, anykey answer.
- > This only has two options, on or off.



- Use the SCROLL keys to choose.
- > Press **select** to confirm.





USING THE MENUS

The menus and sub-menus are accessed by using the **scroll** keys.

The menu in use is always visible at the top of the display.

ACCESSING MENUS BY SCROLLING



- > Press menu.
- Scroll to reach the desired menu, for example, settings.
- Press select to enter the menu.



settings

call settings

- If there are sub-menus, scroll to the one you want, for example call settings.
- > Press select.
- If the menu contains further sub-menus, repeat the above step.



A scroll bar informs you that you are in a list and indicates where you are in that list.



To return to the previous menu level, press back. To exit the menu without changing settings and to return to stand-by, press the END key.

USER MANUAL

MESSAGES

This allows you to read, write and send text messages or save your own messages for later use.



Before you can send a message a message centre number is required. If this is not set up for your phone, contact your service provider.

WRITING AND SENDING TEXT MESSAGES

The write message menu allows you to write and edit text messages and offers two methods of doing so:

- > Manual text input.
- > Predictive text input.



The amount of characters you can enter into a message is dependant on the country and service provider you use.

MANUAL TEXT INPUT

An example of using this method is shown opposite. When keying in a text message, the first character following a full stop is always upper case.

Writing a message



- > Press menu to access the messages feature.
- > Press select to access write message.
- Press **select** again to write your message.



abo

tuv 8

ŏ

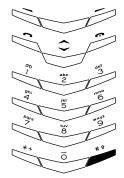
- > Enter your message, for example Hello Jim using the ALPHA keys.
- > For **H** press the 4 key twice.
- > For **e** press the 3 key twice.
- For I press the 5 key 3 times.
- > For I press the 5 key 3 times.
- > For o press the 6 key 3 times.
- Press the zero key to create a space.
- > Press the # hey (this switches to upper case).
- > For J press the 5 key.
- > Press the # * key (return to lower case).
- > For i press the 4 key 3 times.
- > For **m** press the 6 key.
- > Use clear to remove characters entered in error.

Text input options



If the next letter you require is located on the same key:

- > Press the upper scroll key to return the cursor.
- > Alternatively, wait until the cursor re-appears then key in the letter.



To switch between upper and lower case:

- Press the # * key quickly.
- The symbol ABC or abc at the top of the display indicates the selected case.

02 the menus 2-5

Other text input options are listed in a sub-menu and are accessed as follows:

- > Press options.
- > Scroll down to one of the options listed.

clear text

Clears all text from the display.

> Press select to clear.



Pressing and holding the **clear** key also clears all text

insert name

Inserts a name into your message from your directory.

- > Press select.
- > Scroll to the name you require.
- > Press options, insert name is highlighted.
- Press select to enter it into your message.

insert number

Inserts a phone number into your message.

- > Press select.
- Press search, scroll to the name you require.
- > Press **ok**, the number appears.
- > Press **ok** again to enter it into your message.

insert template

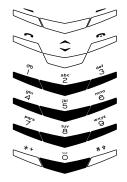
Inserts a template into your message. A list of pre-defined messages is stored in your phone.

- > Press select.
- > Scroll to the required template.
- > Press **select** to enter it into the message.

TEMPLATES FOLDER

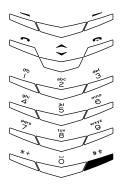
This contains a list of standard answers and templates for writing or replying to messages.

You have the option to edit text message templates but the original templates are restored if the sub-menu settings - restore factory settings is activated.



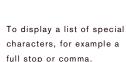
To insert a number:

- Press and hold the required key.
- Number mode is indicated by 123 at the top of the display.



аbс 2 To switch between letters and numbers:

> Press and hold the # *
key.



- > Press *+
- Move through the list to the desired character using the SCROLL keys.
- > Press use to insert it.



The full stop is also available on the 1 key.

Please call me at work Options back

- > For example, change home to work.
- > Press options when complete.
- > Scroll to save message.
- Press select.
- A confirmation message appears.

Editing a template



- > Press menu, scroll to messages.
- > Press select.
- Scroll to templates.
- Press open.



templates

Please call

- Scroll to the template you require.
- > Press select.



I'm at home. Plea...



- Press options. lease call me > Scroll to edit. at hom e
 - > Press select.
 - > Edit the document at the flashing cursor.



Options back

PREDICTIVE TEXT INPUT

Predictive text input is a quick way of entering messages allowing you to key in characters by single key presses. This text is matched against a built-in dictionary which attempts to predict the word you are keying in.

First, you must select the language for the dictionary.

Selecting language for predictive text



- > Press menu to access messages.
- > Press select to access write message.
- > Press select and then options.
- > Scroll to dictionary. Press select.



- > Scroll to the desired language.
- > Press select.
- > T9 dictionary activated is displayed, the predictive text input is now on.



Predictive text is only available for languages listed in your sub-menu.

0.2 the menus 2-7

If the word is correct, confirm it by pressing the zero key (space) and start keying in the next word.

If the word is incorrect, you have the following options:

> Press the *+ key repeatedly until the required word appears, then confirm it by pressing the zero key.

or

- > Press options.
- > Scroll to next match.
- > Press select.
- > Press the *+ key repeatedly until the desired word appears, then confirm it by pressing the zero key.

If a word is not recognised, a question mark appears and an audio alert sounds.

> Press spell, this takes you to the insert word option, explained below.

Predictive text input options

These input options appear in the sub-menu only when predictive text is on.

- > Select options.
- > Scroll to the required option.
- > Press select.

insert word

Adds a new word to the message and dictionary. (Reverts back to manual text input to do this).

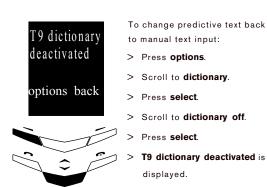
- > Key in the new word, for example Vertu.
- > Press save.

The word is now entered into the message and stored in the dictionary. The next time you use predictive text it will be recognised.

insert symbol

Adds a symbol to your message.

- > Select the required symbol using the **SCROLL** keys.
- Press use to enter it into your message.





Press and hold **options** to quickly activate and deactivate predictive text input.

Writing with predictive text input

Start keying in a word by using the ALPHA keys but instead of pressing the same key two or three times as in manual text input, press the key once for each letter.

The example below shows how to write *Hello* and notice how it differs from the manual text input method. During this stage the phone attempts to match the word with one in it's dictionary so please disregard the display until the word actually appears.

	•
Ī	Press the 4 key for h
<u>He</u>	Press the 3 key for e
<u>Gel</u>	Press the 5 key for I
<u>Hell</u>	Press the 5 key for I
<u>Hello</u>	Press the 6 key for o

Reading message options

When reading a message, a number of options are available.

- > Press **options** to scroll through the list.
- > Press **select** for the required option.

erase Erases the message from memory.

- > Select erase.
- > Press ok to confirm.

reply Choose one of the following reply types.

> Press select.

empty screen - original message not included in the reply message, key in new text accordingly.

orig. message — original message included in the reply message. Add additional text if required.

Insert one of a list of standard answers such as yes, no and so on. Only the selected standard answer is included in the reply. This can be edited.

template - the selected template is included in the beginning of the reply. This can be edited

forward

Forward to someone else.

- > Press select.
- > Press **search**, scroll to a name in your directory or alternatively key in the recipient's number.
- > Press ok.
- > The number is displayed.
- > Press **ok** to forward on the message.

forward options

See: Sending to multiple recipients on page 2-9.

move

Move your message to a folder.

- > Scroll to one of the following: inbox, outbox, archive, templates.
- > Press ok

edit Edit the message as manual text.

See Writing a message on page 2-4.

Rename message, edit as manual text. rename See Writing a message on page 2-4.

READING MESSAGES

When a message is received, information text and an envelope icon appears in the display. By default this is accompanied by a series of audio tone



- > Press view.
- > Use the down scroll key to read all the message.
- > Press exit to read it later.



nessages

inbox

To read the text message later:

- > Select the **messages** menu.
- > Press select.
- Scroll to inbox.
- > Press open.
- Scroll to the required message.
- > Press select to read it.

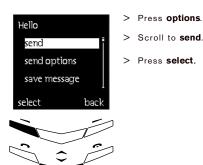
An unread text message is indicated by the envelope icon in front of it.

The message is stored in the inbox folder after you read it.

Unrecognised characters

Occasionally you might receive a message containing unrecognised characters. These are displayed as \square . This does not affect the operation of your phone in anyway and you may still reply in the normal manner.

SENDING A MESSAGE



copy to agenda

Press **select** to copy the message into your agenda menu. It is copied to the **view day notes** section. See *Viewing notes* on page 2-22.

use number

Choose to save, call or send another message.

- > Press select, the current number is highlighted.
- > Press **options**, scroll to the one you require.
- > Press select.

details

Find details of who sent the message and date and time.

> Press select.

font size

Choose between large or small fonts

> Press select.

After choosing any of the above, send your message.



- > Enter the recipient's phone number.
- Alternatively, press search and scroll to a stored name in your directory.
- > Press ok.

Sending to multiple recipients

To send a new message to more than one person:



- > After you have written the message, press **options**.
- > Scroll to send options.
- > Press select.



send options

multiple copies message profile

- > multiple copies is highlighted.
- > Press **select** to display a list of names.



VERTU



- > Scroll to the desired name.
- > Press ok to send the reply.
- > Select the next recipient.
- > Press ok.
- When you have replied to everyone you want to, press done.



ORGANISING YOUR MESSAGES

All messages stored in your phone's message memory are organised in folders.

Inbox and outbox folders

After you have read an incoming message, the phone stores the message in the **inbox** folder.

When you save a message you have written and/or sent, it is stored in the **outbox** folder.



The blinking envelope icon indicates that the message memory is full. Before you can receive or send new messages you need to delete some of your old ones.

Archive and user specified folders

To ensure that certain messages are not overwritten when the message memory is full, you can move some of them to the **archive** folder or add new folders and store them there.

Adding a folder

- > Select the **messages** menu.
- > Press select.
- > Scroll to my folders.
- > Press open.
- > Press options, scroll to add folder.
- > Press select.
- > Key in the name of the new folder.
- > Press ok.



- > Scroll to the desired name.
- Press ok to send the message.
- > Select the next recipient.
- > Press ok.
- When you have sent the message to everyone you want to send it to, press done.

To send a reply to more than one person:



With the received message displayed.

- > Press options.
- > Scroll to forward options.
- > Press select.



send options

- > Scroll to multiple copies.
- Press select to display a list of names.



02 the menus 2-11

Moving or erasing a message

- > Select the **messages** menu.
- > Press select.
- > Scroll to inbox.
- > Press open.
- > Select the message you wish to move/erase.
- > Press select.
- > Press options.
- > Scroll to move or erase.
- > Press select.
- > If you want to move a message, scroll to the selected folder name.
- > Press ok.

MESSAGE SETTINGS

When you reply to a message and send it or when you write a message and send it, the phone uses a default setting.

To access the message settings list:

- > Select the **messages** menu.
- > Press select
- > Scroll to message settings.
- > Press select.
- > Scroll down to access the settings.

You can change settings marked with * but for normal use this is not necessary.

message centre number — this is supplied with your SIMcard and is automatically sent with your message.

- *message sent as the default setting is text. There are also options to send as a fax, e—mail or paging.

 Contact your service provider for further information.
- *message validity Indicates how long messages remain in the phone's memory. Options are: maximum time, 1 hour, 6 hours, 24 hours, 3 days, 1 week.
- **default recipient number** normally inactive, a feature used with **message profiles** (see overleaf).
- *delivery reports informs you that a message has been sent and delivered to the recipient. Options are: **yes** or **no**.

Deleting a folder

- > Select the **messages** menu.
- > Press select
- > Scroll to my folders, press open.
- > Scroll to the folder you want to delete.
- > Press options.
- > Scroll to remove folder.
- > Press select.
- > Press ok to confirm.



When you delete a folder, all the messages in that folder are also deleted.

Deleting all folders

- > Select the $\it messages$ menu.
- > Press select.
- > Scroll to erase all
- > Press select.

Method 1

- > Scroll to the folder you wish to delete.
- > Press ok.
- > erase all read messages from folder? appears.
- > Press ok.

Method 2

- > Scroll to all read.
- > Press **ok** to erase all read messages.
- > erase all read messages from folder? appears.
- > Press ok.

USER MANUAI

*reply to you via same centre (network service) allows the recipient of your message to send you a reply message via your own message centre. This option is a more efficient way of receiving messages when in another network area, typically when you are abroad.

The default setting is no. Check with your service provider that this feature is supported before changing.

ADVANCED MESSAGE FUNCTIONS

Options are: yes or no.

Some service providers offer a message profiles feature which allows you to set up a "profile" or a separate set of message settings. For example one profile for sending e-mail and one for sending text messages.

For further information about these and similar features, contact your service provider.

CALL REGISTER

This allows you to view information and delete phone numbers that are registered by the phone.



- > Press **menu**, scroll to the call register menu.
- > Press select.
- > Scroll to access the options listed below.



CALL REGISTER OPTIONS

missed calls

(Network service). Views a list of the last 10 unanswered phone numbers.

> Press select to view.



When a note about missed calls is being displayed, press list to access the list of missed calls. To call back immediately, press the **SEND** key.

received calls

(Network service). Views a list of the last 10 answered numbers.

> Press select to view

dialled numbers

Views the 10 most recently called numbers.

> Press select to view.



To quickly access a list of previously dialled numbers, press the **SEND** key once when the phone is in stand-by and scroll to the name you require.

erase recent calls

Erases all phone numbers listed in the missed calls, received calls and dialled numbers sub-menus. You cannot undo this operation.

To erase:

- > Press select.
- > Scroll to either: received, missed, dialled, all.
- > Press select to confirm.

02 the menus 2-13

PROFILES

This selects an audio tone setup for different environments such as meetings or outdoor use.

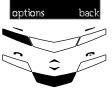
The options are:

- general (default)
- silent
- .∏ soft
- **∭** loud
- pager
- **neadset** (visible only when headset is inserted).

ACTIVATING A USER PROFILE



- Press menu, scroll to profiles.
- > Press select, scroll to the required profile setting.
- > Press options.



call costs

call

duration

> (Network service). This facility allows you to check the cost of all calls or your last call. See your service provider for further information.

Views the duration of your incoming

> Scroll to either: last call duration,

all calls duration, received calls

duration, dialled calls duration.

> To clear timers, the phone security code is required. See security code

and outgoing calls.

clear timers.

on page 6-2.

> Press select.

To view:

missed calls, received calls and dialled numbers

have the following sub-menus and allow you to:



Check the time of call.

Edit the number.

Save the number.

Erase the number from the

View the number.



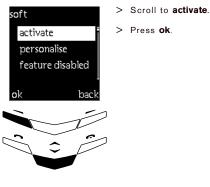
To check or change one of these:

> Press options.

> Scroll to the option.

> Press select.

missed calls and **received calls** are displayed only if your network supports this option.



To access a profile from stand-by:

- > Press the **POWER** key quickly.
- > Scroll to the profile you want.
- > Press ok.

vibrating alert

Sets the phone to vibrate at an incoming voice call and also an incoming message.

- > Press select.
- > Scroll to on or off.
- > Press ok.

message alert tone

Sets the ring tone type for messages received.

- > Press select.
- > Scroll to the type required, the tone will be heard as you scroll.
- > Press ok.

keypad tones

Sets the volume for the keypad when keying in.

- > Press **select**, scroll to the required level.
- > Press ok.

warning tones

Sets a warning tone when the battery is running low.

- > Press select, scroll to on or off.
- > Press ok.

auto answer

With the headset inserted, you can answer using your voice.

- > Press on to use the facility
- > **no** is the default setting.

alert for

> Used with the **caller groups** feature, see *caller groups* on page 3-6.

Rename profiles



- > Scroll to rename.
- > Press ok.
- > Delete the existing name
- > Key in the new name
- > Press ok



Personalising settings



- > Scroll to personalise.
- > Press ok.
- Scroll to one of the profile options below.
- Press back when you are finished.
- > Press activate.

Profile options

incoming call alert

You have a choice of:

ringing

ascending

ring once

beep once

off (no tones).

- Press select, scroll to the option required.
- > Press **select** to confirm.

ringing tone

- $\,>\,$ Press **select**, scroll to your choice.
- > Press ok.

ringing volume

- > Press **select**, scroll through the volume settings.
- > Press ok at the required level.

02 the menus 2-15



- > Scroll between the hour/minute characters.
- > Change the time, with the ALPHA keys.
- > Press ok.



- > Scroll to **am** or **pm** (if 12 hour clock selected).
 - > Press ok.



SETTINGS

To access from stand-by:

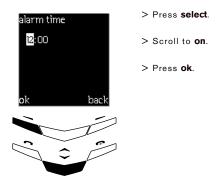
- > Press menu.
- > Scroll to settings.
- > Press select.
- > Scroll to the sub-menus.

The following pages detail the sub-menus and their respective options.

ALARM CLOCK

The alarm clock uses the time format set for the clock, see *setting the time* on page 2-16 if time is not set. In stand-by, an indicator shows that the alarm is set to on. The alarm clock will work even when your phone is off.

To set an alarm time:



At the selected time an alert tone is heard, **alarm** is displayed and the phone backlight flashes.

To stop the alarm:

> Press stop.



If you press **stop**, the phone asks if you want to activate the phone for calls. Press **yes** to do so or press **no** to keep the phone off.

If you let the phone ring for a minute or press ${\tt snooze}$, the alarm stops for 5 minutes and then resumes.

To turn the alarm off:

- > Press select.
- > Scroll to off.
- > Press ok.



The alarm will sound even if you have selected the **silent** profile.

USER MANUAL

сьоск

The clock is displayed by default and is also used with the following functions: messages, call log, alarm clock and agenda.

SETTING THE TIME



- Press select.
- > Scroll to time format.
- Press select.





- Scroll to the required setting.
- Press ok.





- Press select.
- Scroll to set the time.
- Press select.



time

11:00

- > Scroll between the hour/ minute characters.
- > Change the time, with the ALPHA keys.

Example 08:30

- > Key in 8.
- > Scroll to minutes, the leading zero is added.
- Key in 30.
- Press ok.

Example 12:30

- > Key in 12
- > The cursor automatically jumps to the minutes.
- > Key in 30.
- > Press ok.



- Scroll to am or pm (if 12 hour clock selected).
- > Press ok.

Other options are as follows:

hide clock / view clock (Only one is visible).

> Press **select** to either hide or view the clock.



If the battery is removed from the phone for a long time, you may need to set the time again.

02 the menus 2-17

own number sending

(Network service). This displays your phone number to the person you are calling.

Contact your service provider for further information

PHONE SETTINGS

language

- > Press select.
- > Scroll to the required language.
- > Press select.

If **automatic** is selected, the language chosen is based on the current SIM card.

Language setting also affects the time and date formats of the following sub-menus: agenda, alarm clock, clock



Should a SIM card be inserted using an unsupported language, the phone will default to English.

welcome note

Key in a message (up to 44 characters in length) to appear briefly when the phone is switched on.

- > Press select.
- > Key in the text.
- > Press options.
- > Scroll to **save** (or **erase** to remove a message).
- Press select, a confirmation message appears.

call settings

anykey answer

To answer incoming calls using any key except the **POWER** and **END** keys.

- > Press select.
- > Scroll to on.
- > Press select to confirm.

automatic redial

This makes up to 10 attempts to connect a call if the network is busy or fails to connect.

- > Press select.
- > Scroll to on.
- > Press **select** to confirm.

summary after call

(Network service). This displays the duration of the last call. If you have the **call costs** feature enabled, the cost is displayed too.

- > Press select.
- > Scroll to on.
- > Press select to confirm.

The next time you end a call, the summary is briefly displayed.

speed dialling

See *speed dialling* on page 4-1 for further information.

call waiting service

(Network service). This notifies you of another incoming call while you have a call in progress.

See call waiting on page 4-3.

VERTU

info services

COMMUNICATION SETTINGS

- Network service). This service typically offers access to various topics such as weather or traffic conditions. For available topics and relevant topic numbers, contact your service provider.
- > Press select.
- Scroll to on to receive messages on the active topics. You can edit the list of topics, and mark a topic active or inactive.
- > Press ok to confirm.
- > Scroll to **topic index** to retrieve a list of available topics from the network.
- > Press ok to confirm.
- Scroll to topics to add or edit a topic in the list by keying in its number and name.
- > Press ok to confirm.
- > Scroll to language to set the language for the messages. Only messages in the selected language are shown
- > Press ok to confirm.

You can save info service messages in one of your userspecified folders.

listen to voice messages

(Network service). This allows you to call your voice mailbox to see if there are any messages.

Press **ok** and your mailbox will be called automatically.

Follow instructions given by the network voicemail service.

voice mailbox number

Store or edit your voice mailbox number. For more information about your voice mailbox number, contact your service provider.

RESTORE FACTORY SETTINGS

This resets the menu settings listed below to their original values. The security code is needed for this function. See *security code* on page 6-2.

SECURITY SETTINGS

See "Security information" chapter 06.

network selection

The network you are connected to can be selected automatically or manually.

In **automatic** mode the phone automatically seeks and selects one of the cellular networks available in your area.

- > Press select.
- > Scroll to automatic.
- > Press select.

In **manual** mode the phone shows a list of the available networks.

- > Press select.
- > Scroll to manual.
- Scroll to your preferred provider.
- > Press select.

confirm SIM service actions

- This activates any extra network service you may have agreed with your service provider.See SIM services on page 2-24.
- Options are: asked or not asked.

ROAMING

(Network service) Roaming is the ability to make and receive calls in areas not covered by your service provider. This can occur domestically and internationally.

Digital phones work at 900/1800 MHz in Europe, Asia and South America and 1900 MHz primarily for the USA. Your Vertu phone is dual band and works on 900 and 1900 MHz.



This device will not operate on the 900MHz bandwidth in the USA.

02 the menus $^{\circ}$ 2-19

divert if not available

Voice calls are diverted when:

- > You do not answer a call.
- > Your phone is switched off.
- You are out of the network service area.

divert all fax calls

All fax calls are diverted.

divert all data calls

All data calls are diverted.

cancel all diverts

Cancel all diverted calls.

CALL DIVERT

(Network service). This directs your incoming calls to another number (for example, your voice mailbox number). For details contact your service provider.



- > Press menu, scroll to call divert
- > Press select.
- Call divert options are shown below.



To activate, cancel or check the status of these options:



- > Press select at the required option.
- > Scroll to activate.
- > Press **ok** to turn the function on.
- > Scroll to to other number or to voice mailbox
- > Press ok.
- Scroll to cancel, press ok to turn the function off.
- Scroll to check status, press ok to check if the function is on or off.



The con is shown in stand-by when you have activated divert all voice calls.

CALL DIVERT OPTIONS

divert all voice calls

All voice calls are diverted and no ringing tone is played at an incoming call.

divert if busy

Voice calls are diverted when your number is busy.



If divert if busy is activated, rejecting an incoming call will also divert the call.

divert if not answered Voice calls are diverted when you do not answer a call within the preset time.

divert if out of reach

Voice calls are diverted when your phone is switched off or outside of the network service area.

agenda setting set the date set the time date format

- Scroll to set the date.
- > Press select.



AGENDA

The agenda allows you to set up a series of reminders, meeting dates and annual events such as birthdays. You can also be reminded by setting an audio tone.

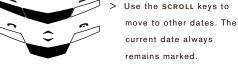
To use the **agenda**, the date and time require setting up. Check this as follows:



The set the time and time format may already be set up but we recommend getting familiar with the following procedure.



- > Press menu, scroll to agenda.
- > Press select.
- > The default view is the day view which highlights the current day.





- > Use the **SCROLL** keys to toggle between the date characters.
- > Use the ALPHA keys to change the figures.
- > When complete, press **ok**.
- Scroll to set the time and repeat the above procedure.
- > Scroll to time format and change as required.
- > Press ok.



- Scroll to date format.
- Press select.
- > Scroll to the required setting.
- Press select.

SETTING UP YOUR AGENDA



- > Press options.
- Scroll to settings.
- > Press select.



- > Scroll to week starts on.
- > Press select.
- > Scroll to the required day.
- > Press select.





- > Scroll to anniversary.
- > Press select.



- erase notes after I month
- > Scroll to auto erase to decide how long an entry remains in your agenda.
- > Press select.
- > Scroll to the required time frame.
- > Press select.



USING YOUR AGENDA

Creating notes

Your agenda is now set up. This example creates a birthday note for someone listed in your directory.



- > Press menu.
- > Scroll to agenda.
- > Press select.
- > Press options and scroll to create note.
- > Press select.



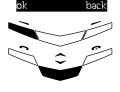
- > Key in the event or search for the persons name and key in any extra text.
- > Press ok.



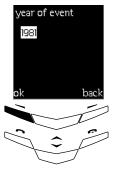
date of event

26-07

- > Use the SCROLL keys to toggle between the figures and set the date with the ALPHA keys.
- > Press ok.



- > At year of event, you may wish to enter date of birth as in this case. This is optional.
- Key in text or leave blank.
- > Press ok.







- The date is now underlined and installed in your agenda.
- Press back to return to the agenda main display.



To create a **call** or a **reminder**, use the same procedure.

Viewing notes



- > Press menu.
- > Scroll to agenda.
- > Press select. The current date is displayed.
- > Scroll to an underlined date.
- > Press options.
- > Scroll to view day notes.
- > Press **select** to view the note.

view day notes is not visible
unless there are notes
attached to that day.

(m)

In the day view or week list, you can quickly go to today's day view by pressing the # * key.



- > Set up an alarm to remind you.
- > Scroll to the required time frame.
- > Press select.



alarm type

silent

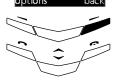
with tone

- > Select if you require an audible tone.
- > Scroll to the setting.
- > Press select.



- A confirmation message appears and your event is displayed along with the age if you used the year of event option.
- Press back to return to the agenda day view.





02 the menus 2-23

view by weeks

Weeks are highlighted instead of days.

- > Press select
- > Use the SCROLL keys to change between weeks.

go to date

Press select to go to the desired date.



You can move to a future date quickly as the following example shows. If today is the 9th, key in 3, the date changes to the third day of the following month.

OTHER AGENDA OPTIONS

view day notes

When viewing details of the attached note, press **options** to access the following:

create note - create another note
for that day.

erase - move the entry from the agenda.

edit - change text information.

move - change the date or other settings.

repeat:

never.
every day.
every week.
every 2 weeks.
every year.

send note – send to the agenda of another Vertu phone by using to agenda. Send as text message to another phone by using as text.

copy - copy the information to another date.

Press select for the option you require.

settings

This is a summary of the settings used to set your agenda up.

set the date.
set the time.
date format:

dd mm yyyy.

Day, Month Year.

mm dd yyyy.

Month, Day, Year.

yyyy mm dd.

Year, Month, Day.

time format: 24hr. 12hr.

week starts on: monday. sunday.

auto erase: never.

after 1 month.

after 3 months.

after 6 months.



Repeat notes e.g birthday notes are not deleted.

Note alarms

The phone emits an audible tone, the display flashes and shows the note (even in **silent** mode). With a **call** note on display, to call the displayed number:

> Press the **SEND** key.

To stop the alarm and view the note:

> Press view.

To stop the alarm without viewing the note:

> Press exit.

VERT

SIM SERVICES

The most common network features are explained in this manual. This is an extra menu, in fact a placeholder, to allow a service provider to offer you their unique set of features or facilities, for example online banking or sports information.

Although this is called *SIM services*, the name and contents of the menu may say something different, for example *Information*.

Contact your service provider for further information.

03 the directory 3-1

03 THE DIRECTORY

GENERAL

The directory acts as a personal phone book, storing your names and numbers in two memory areas, **phone** or **SIM card**.

phone — this is an internal memory and stores up to 500 names fully populated. Each name can have five number types and two text notes assigned to it. See *multiple numbers and text per name* on page 3-4 for an explanation of this.

SIM card — the phone supports SIM cards that store up to 250 names and phone numbers.

WHICH MEMORY TO USE

The **phone** memory has the greater storage capacity but the **SIM** card memory has more flexibility as SIM cards can be used in other phones should you need to change them.

The default setting is SIM card.

Certain features only work when the **phone** memory is in use, these are labelled (*phone memory only*) in this chapter. If you plan to make constant use of the features listed below, use **phone** memory as your normal setting.

- > Business cards.
- > Multiple numbers and text per name.

SELECTING MEMORY TYPES

Set the phone to either internal memory (**phone**) or **SIM card**.

When in stand-by:



- > Press directory.
- Scroll to options.
- > Press select.



options

Press select when memory in use is displayed.



default memory

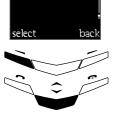
phone

SIM card

memory in use

SIM card

- To change this, scroll to phone.
- > Press select.
- > If the SIM card is changed, the SIM card memory is automatically selected.



STORING NAMES AND NUMBERS

VIEWING STORED NAMES AND NUMBERS

Choose how you want your names displayed, either three names at a time, use name list or one name and phone number at a time, use name & number.

When in stand-by:



- > Press directory.
- Scroll to options.
- > Press select.
- > Scroll to type of view.
- > Press select.





name &numbe

name list

- Scroll to name list or name & number.
- Press ok.





When in stand-by:

directory

erase

♂ Abc

name:

add name

Key in the name details.

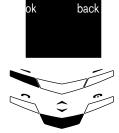
Press directory.

Press select.

Scroll to add name.

- Press ok.
- Key in the number details.
- Press ok.
- A confirmation message appears.





3-3 N°. 03 the directory



When in stand-by, to quickly access a list of stored names and numbers, press either scroll key.

COPYING BETWEEN MEMORIES

This feature allows you to copy names and phone number from the phone memory to your SIM card memory or vice-versa. Copying from the SIM card to the phone memory is necessary if you want to:

- > Add more than one number or some text to a name.
- > Use the business cards feature.

When in stand-by:



- Press directory.
- Scroll to copy.
- Press select.



сору

- Scroll to either from phone to SIM card or from SIM card to phone.
- Press select.



from phone

to SIM card

- Scroll to one of the options
- shown. Press select.



SEARCHING AND CALLING

When in stand-by:



- Press directory.
- Scroll to search
 - Press select.





- Key in the first character of the name you are searching for and press search.
- > Alternatively, press list to access a list of names.



Press the **SEND** key to make a call.







Also two of the following text items can be added to the same number. A total of five numbers and two text items per name is possible.

@ e-mail.

postal add.

notes.

See the example below of a fully populated **directory** entry:

general maria - 01250 1234

mobile 01700 3421

home 01250 2000

office 01580 4201

fax 01580 3000

e-mail maria@vertu.com

notes not working Fridays

Adding additional numbers to a name



- > Press directory.
- > Scroll to add number.
- > Press select.
- > Scroll to the name.
- > Press add no.





When you copy from SIM card to phone, default nos. is not shown.

> Scroll to the required name.

keep original.

keep original.

keep original.

displayed.

> Press copy.

> Select either erase original or

> Select either erase original or

> Press ok when start copying ? is

> Select either erase original or

> Press ok when the text start copying? is displayed.
 > The default numbers are those listed as general (see below).

MULTIPLE NUMBERS AND TEXT PER NAME

(Phone memory only)

Copying options

one by

all

default

nos.

The first number stored under a name automatically becomes the default number. When you select a name from the **directory**, to make a call or to send a message, this number is always used. The default number is listed as **general**. You can store up to 5 types of numbers for the same name, these are:

general (default type).

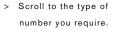
mobile.

home.

住命 office.

目 fax.





> Press select.





- Scroll to the type of text you require.
- > Press select.



- dd text
- > Key in the number details.
- > Press ok.
- > A confirmation message appears.



- > Key in the text details.
- > Press ok.
- > A confirmation message appears.



8 123

phone number:

+4412524444





- > Press directory.
- > Scroll to search.
- > Press select.
- > Scroll to the name.
- > Press details.





- > Press options.
- > Scroll to add text.
- > Press select.



USER MANUAI

ORGANISING THE DIRECTORY

To help organise and manage your directory, useful features like caller groups, business cards and general editing facilities are available.

CALLER GROUPS

This allows you to allocate different groups to the people listed in your directory, for instance Mother would go in the family group. You can also assign a different ring tone to each group for easy recognition. The groups are:

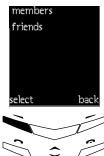
- > family
- > vip
- > friends
- > colleagues
- > other

Adding group names and numbers



- Press directory.
- Scroll to caller groups.
- Scroll to the required aroup.





- Scroll to members.
- Press select.



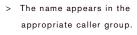
riends

Timothy

Trevor Thames

- Press ok when add name is highlighted.
- Your normal names list appears.
- Scroll to the name required.





To add more names to the group:

back

- > Press options.
- > Scroll to add name.
- > Press ok.
- > Scroll to the name required.
- > Press add.

If you have more than one number stored under the name, for example, the person already has a mobile and a home number listed.

- > Scroll to the number you want to add to the caller group.
- > Press ok.



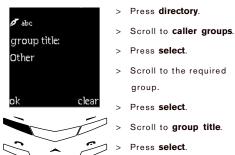
You can also add a new name to a caller group directly from the directory name list as follows.

Scroll to the desired name in the directory.

- > In stand-by, press either SCROLL key, to display the names list.
- > Press details.
- > Press options.
- > Scroll to caller groups.
- > Press select.
- > Scroll to the desired caller group.
- > Press select.

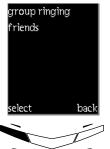
3-7 03 the directory

Renaming a group



- > Press select.
- Key in the new name
- details. > Press ok.

Setting group ring tones



- > Press directory.
- Scroll to caller groups.
- Press select.
- Scroll to the desired group.
- Press select.
- Scroll to group ringing tone.
- Press select.



- Scroll to the desired tone.
- Press ok.

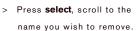
default is the tone that is currently in use on your phone.



Removing group names or numbers



- > Press directory, scroll to caller groups.
- Press select, scroll to the group required.
- Press select, scroll to members.



- Press options.
- > Press ok to confirm the action.

BUSINESS CARDS (SEND CARD)

(Phone memory only)

This feature sends or receives contact information as a text message and is referred to as a business card.

Sending business cards



- > From stand-by, press any SCROLL key.
- > Scroll to the name whose details you wish to send.

Scroll to send card.

- > Press details.
- Press options.

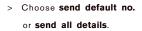


Press select.

USER MANUAL

end default no send all details lect bac

If there is more than one number for the name, the next display will be as shown. If there is only one entry for the name, this display will not appear.







- > Press search.
- Scroll to the person who is to receive it.
- > Press **ok** twice to confirm the action.



Receiving business cards



- > When you receive a business card, an audible tone is heard (assuming tones are not switched off) and a message is displayed.
- > Press view and then
 options to look at the
 details.



- > Choose save or discard as required.
- > Press select.
- > The information is now saved in your phone memory.



CHANGING THE DEFAULT NUMBER

(Phone memory only)

The first number keyed in for a name is called the default number. If you have more than one number per person, for example, they have a mobile or business number, you can change the default number as follows:



- > From stand-by, press any **SCROLL** key.
- > Scroll to the name you wish to change.
- > Press details.



OTHER DIRECTORY OPTIONS

The options listed below affect all **directory** entries. Press **directory** to access them.

erase

Remove all or selected names and numbers.

3-9

- > Press select.
- > Scroll to one by one or erase all.
- > Press select.
- > For **one by one** select the name and press **erase**.
- For erase all, choose either to remove your phone or SIM card entries.
- > Press ok.
- > When the text are you sure? is displayed, press ok.
- > Your security code is requested.
- > Key in your security code, see security code on page 6-2.
- > Press ok.

edit

- > Scroll to the name.
- > Press edit and re-key in the new text.
- > Press **ok** when you have finished editing.

memory status

Check usage of both memories.

- > Scroll to options.
- > Press select.
- > Scroll to memory status.
- > Press **select** to display the SIM card status.
- Press the SCROLL keys to display the status of the internal memory.



> Use the **scroll** keys to choose which number type you require.

> Press options.



- > Scroll to set as default
- > Press select.





INDIVIDUAL OPTIONS

The options listed below apply only when an individual name is selected:

- > From stand-by, press any SCROLL key.
- > Scroll to the name required.
- > Press **details** and then **options** to access the following:

edit number

- > Press **select** to edit the number.
- > Press **ok** when you have finished editing.

erase number

- > Press **select** to erase the number.
- > Press **ok** to confirm.

send message

- > Press **select**.
- > Key in the message.
- > Press options and then send.

edit name

- > Press **select** and edit the name.
- > Press **ok** when you have finished editing.

erase

- > Press select to erase all the names details.
- > Press **ok** to confirm.

сору

Press select to copy the name from phone to SIM card memory or vice versa.

change type

(Phone memory only)

Assign the name to a different type, for example, change from **general** to **home**.

- > Press select.
- > Scroll to required type.
- > Press select.

add number

(Phone memory only)

Assign a different number type to the name, for example, add a number type called **home**.

- > Scroll to the type required.
- > Press select.
- > Key in the new number.
- > Press ok to confirm.

add text

 $(Phone\ memory\ only)$

Assign a text entry to the name.

- > Press select.
- > Scroll to type, for example, **e-mail**
- > Press select.
- > Key in text.
- > Press **ok** to confirm.

speed dials

See $speed\ dialling\ on\ page\ 4-1$

ADVANCED CALL FUNCTIONS

- 2. empty 3. empty Assign Back
- > Press select.
- > Scroll to an empty speed dial key (2 to 9).
- > Press assign.



- > Key in the number or press search to find the desired name in your directory.
- > Press select.



SPEED DIALLING

Speed dialling allows you to assign phone numbers to keys 2 to 9 so that you can dial a number by a single key press.

SETTING UP



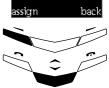
- Press menu.
- Scroll to settings.
- Press select.
- Scroll to call settings.
- Press select.
- Scroll to speed dialling.
- Press select, scroll to on.
- Press select.



- > Press select to assign the displayed number to that
- > Confirmation is displayed shortly afterwards.



- Return to stand-by (press
- > Press directory, scroll to speed dials.



the **END** key).

SPEED DIAL OPTIONS

Press options.

view number

The number attached to the speed dial.

> Press select.

change

The number attached to the speed dial.

- > Press select.
- > Re-key a new number or search for a listed one.
- > Press select to confirm.

undo speed dial

Remove the speed dial entry.

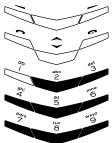
- > Scroll to the name you wish to remove.
- > Press select.
- > Press ok to confirm.

CALLING WITH SPEED DIALLING

When in stand-by:



In stand-by, press and hold the corresponding speed dial key to dial the number.



SPEED DIAL LIST

To access the speed dial list:



- > Return to stand-by.
- > Press directory.
- > Scroll to speed dials.
- > Press select.
- View your list and scroll to the required name.
- Press the SEND key to call if required.



04 advanced call functions $\frac{4-3}{N^2}$

setting up



- Press menu, scroll to settings.
- > Press select to enter the menu.



- > Scroll to call settings.
- > Press select.
- Scroll to call waiting service.
- > Press select.



IN CALL OPTIONS

During a call a number of functions are possible, press **options** to access some or all of the following in-call options:

hold / **unhold** — puts a call on hold or releases a call.

hands free — enables you to hold a conversation without holding the phone.

new call — makes another call when you have a call in progress.

Send DTMF — sends DTMF tone strings stored in the directory or keyed in manually, for example, passwords or bank account numbers.

end all calls — ends all calls.

menu — accesses the menu.

 $\mbox{\bf directory}$ — access the directory.

mute / unmute — mutes the phone's microphone.

swap — switches between the active call and the call on hold.

transfer — connects a call on hold with an active call and disconnects you from both calls.

CALL WAITING

(Network service). Notifies you of a new incoming call while you have a call in progress.



- > Scroll to activate,
- > cancel cancels the service.
- check status checks to see if the service is on or off.
- Press **ok** at the required option.

using call waiting

- > Press the **SEND** key or select **answer**, the first call is put on hold.
- > To switch between the two calls, select swap or press the SEND key.
- > To end the active call, press the **end** key.

To end both calls at the same time:

- > Press options.
- > Scroll to end all calls.
- > Press ok.



If you do not want to answer the call, you can ignore it or reject it. To reject the call press options, scroll to reject and press ok.

8 123 phone number: 012528 clear

- Key in the number.
- Press call or the SEND key.



To switch between the two

You can also mute the line for a while. Press

(network service) When you have one call active and one on hold this allows you to connect the two calls and

the muted call, press unmute.

TRANSFERRING CALLS

disconnect yourself from both calls.

options, scroll to mute. When you want to resume

> To end the active call, press the END key.

calls, press the **SEND** key.

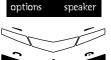
The remaining call still remains active.



call 1

☑ call 2

(pdh)



> Press options, the first call is put on hold.

If you have activated the call divert option, divert if

(Network service). Allows you to make another call

busy, a rejected call will also be diverted.

while you have a call in progress.

speaker



CALL HOLDING

🗸 call I

options

Scroll to new call.





- Press select. call options
 - transfer send DTMF
 - end all calls select
- Press options, scroll to transfer.
- Press select.

04 advanced call functions

CONFERENCE CALLS

(Network service). Allows you to hold multiple conversations with up to six people participating.



> Make a call to the first participant.

Scroll to new call.

Press select.

> Press options.



call options

new call

send DTMF

end all calls

back

select

INTERNAL HANDS FREE

This feature allows you to hold conversations without holding the phone.

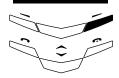


- > When in a call, place the phone down in front of you.
- > Press speaker.



🗸 call I

- To return to the normal speaking mode.
- Press personal.
- Place the phone in the normal speaking position.



personal

- **7** 123 phone number: 012528 clear
- Key in the number of the second participant.
- > Press call or the SEND key.

- To Involve the first participant in the conference call.
- > Press options.
- Scroll to conference.
- Press select.

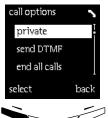






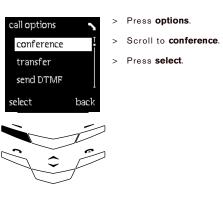
USER MANUAL

To have a private conversation with one of the participants:



- Press options.
- > Scroll to private.
- Press select, then scroll to the desired participant.
- Press ok.

To return to the conference call:



To end the conference call:

- > Press the END key.
- > Press ok.

PAUSE, WAIT COMMANDS

This feature offers you the facility to automate calls made to any service that requires an authorisation code to be entered. These are achieved by entering:

 \mathbf{w} — causing a WAIT period until the **SEND** key is pressed.

p — causing a 2 second PAUSE.

Typical examples would be bank or credit card accounts or even an answerphone that may require a pin code entry.

The following example demonstrates how to set up the facility for accessing a credit card account.

SETTING UP THE COMMAND

A typical online account consists of a 24 hour customer service number and when connected you may be asked to supply your:

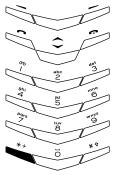
- > Account number.
- > Online credit card security or pin number.



If you use this feature to access any service requiring authorisation we strongly advise using the Vertu security options. See \$paratext < Body</pre>
CopyBold6-2.



- > Key in the 24hour customer service number of your credit card company.
- > Press the *+key four times to enter a w.



04 advanced call functions

CD-ROM SOFTWARE

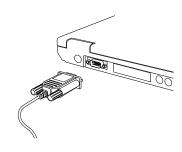
The software supplied on the CD-ROM contains two applications giving you the option to:

- > Back up your phone's settings to your PC for the purposes of restoring them in case they are lost.
- > Use your phone as a modem to gain internet access.

A data cable connection between your phone and PC is required to make these applications functional. Once the CD-ROM is installed and running, self explanatory instructions show you how to use them.

CONNECTING TO A PC

- > Take the data cable supplied and connect the end with the screws attached into the COM port of your PC ensuring it is seated properly.
- > Tighten the screws.



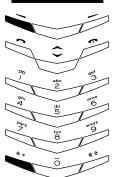
- > Ensure your phone is switched on.
- > Insert the opposite end into the connector of your phone.
- > A confirmation message appears in the display.



- > Switch on your PC and insert your CD-ROM into the draw.
- > The software starts automatically.
- > Click on the icon and follow the instructions displayed.



- Key in your account number (2344110).
- Press the *+key three times to enter a **p.**
- Key in your security number (1234).
- Press options.



- Press save
- Type in a relevant name, for example "card."
- Press ok.



card

You have now stored this in your directory for general usage.

USING THE COMMAND

The next time you call this number and your remote service prompts you for your account number, the phone will WAIT until you press the SEND key.

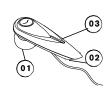
Your account number is then sent and after a two second PAUSE your security number is sent.

USER MANUAL Vertu

DRAFT 02

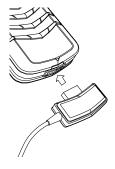
05 accessories 5-1

HEADSET



- > 01 earpiece.
- > 02 microphone.
- > 03 SEND/END button.

05 ACCESSORIES



> Insert the headset connector into the bottom of the phone as shown.

GENERAL INFORMATION

This section shows how to use the individual accessories that are available for your phone.

- > Headset.
- > Charger.
- > Data cable.
- > Pedestal (optional accessory)



Caution: keep all parts out of small children's reach.

- > Use indoors only.
- > Keep dry.
- > Do not use or store in dirty or dusty areas.
- > Do not attempt to open.
- > Do not drop, knock or shake.
- > Do not store in hot areas.
- > Do not store in cold areas.
- > Do not use harsh chemicals, cleaning solvents or strong detergents to clean.
- > Do not paint.

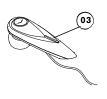


A confirmation message is displayed and a headset icon appears at the top of the display.

Once connected you have the option to answer by voice activation. See *auto answer* on page 2-14.



- Place the earpiece in your ear.
- > Position the microphone (the pointed end) as shown in the illustration.

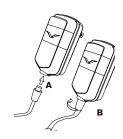


- To answer an incoming call, press the SEND/END button (03).
- > Use the volume control on the phone to adjust to a comfortable level.
- > To end a call, press the **SEND/END** button.



We recommend using the headset with the Vertu leather holster case which is available as a separate complimentary product.

Attaching the charger cable



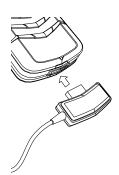
- Attach the cable by inserting it into the charger (A)
- Lock in place by turning a quarter of a turn clockwise. (B)
- > Reverse procedure to detach the cable.

CHARGING YOUR BATTERY

The battery is rechargeable and requires charging at regular intervals.



Only use the recommended charger and battery.



- > Connect your phone to the charger as shown.
- > Connect the charger to a powered AC wall outlet with the multi-purpose power adapter.

CHARGER

The charger re-charges the phone battery quickly and safely by means of any conveniently placed powered AC outlet. Five interchangeable "snap and slide" plugs are supplied for use in regions having the following plug types:

- > USA.
- > UK.
- > Europe.
- > Australia.
- > China

A chart showing which plug to use in other countries/regions is shown overleaf.

Installing a plug



> Slide the required plug onto the back of the charger body, prongs outward, until it clicks into place.

Removing a plug



- Press the lower end of the plug, pushing down on the raised grooves.
- At the same time, slide the plug upwards, disengaging it from the main charger body.

If the battery is totally flat it may take a few minutes before the charging indication appears on the display.

The battery is fully charged when the battery indicator stops moving and **battery full**, is briefly displayed (if the phone is on).

Always disconnect the charger from the AC outlet first and then from the phone.

The charger can be:

- > Plugged directly into the phone.
- > Used in conjunction with the data cable.
- > Plugged into the optional pedestal accessory.

If the text **not charging** is displayed, charging has been suspended. In this case do the following:

- > Wait for a few seconds and disconnect the charger.
- > Plug it in again and retry.
- > If charging still fails, contact your Vertu Concierge for further advice.

05 accessories 5-3

CHARGER PLUG COMPARISON CHART

The following chart indicates which plug to use in a particular country or region.

Country/Region	Plug type
Afghanistan	AFR
Albania	EUR
Algeria	EUR, AFR
American Samoa	US, EUR, AUS
Angola	EUR
Anguilla	UK
Antigua/Barbuda	US, UK
Argentina	EUR, AUS
Armenia	EUR
Aruba	US, EUR
Australia	AUS
Austria	EUR
Azerbaijan	EUR
Azores	EUR,AFR
Bahamas	US
Bahrain	UK, AFR
Bali	EUR
Bangladesh	EUR, AFR
Barbados	US
Belarus	EUR
Belgium	EUR
Belize	US
Benin	AFR
Bermuda	US
Bhutan	EUR, UK
Bolivia	US, EUR
Bosnia-Herzegovina	EUR
Botswana	UK, AFR
Brazil	US, EUR
Bulgaria	EUR
Brazil	US, EUR
Bulgaria	EUR
Burkina	EUR
Burma (Myanmar)	UK, AFR
Burundi	EUR
Cambodia	US, EUR
Cameroon	EUR
Canada	US
Canary Islands	EUR
Cape Verde Islands	EUR
Cayman Islands	US

Country/Region	Plug type
Central African Republic	EUR
Chad	EUR, AFR
Chile	EUR
China	CHINA, EUR, AUS
Colombia	US
Comoros	EUR
Congo	EUR
Costa Rica	US
Croatia	EUR
Cuba	US
Curacao	US, EUR
Cyprus	EUR, UK
Czech Republic	EUR
Denmark	EUR
Djibouti	EUR
Dominica	EUR, UK
Dominican Republic	US
Ecuador	US
Egypt	EUR
El Salvador	US
England	UK, AFR
Eritrea	EUR, AFR
Estonia	EUR
Ethiopia	EUR, AFR
Fiji	AUS
Finland	EUR
France	EUR
Gabon	EUR
Gambia	UK
Georgia	EUR
Germany	EUR
Ghana	EUR, UK, AFR
Greece	EUR
Greenland	EUR
Grenada	EUR, UK, AFR
Grenadines	EUR, UK, AFR
Guadeloupe	EUR
Guam	US
Guatemala	US
Guinea	EUR
Guyana	US
Haiti	US
Honduras	US
Hong Kong	UK, AFR EUR
Hungary	
Iceland India	EUR
Indonesia	EUR, AFR EUR
Iran	EUR UK AFR
Iraq Ireland	EUR, UK, AFR UK, AFR
Israel	EUR EUR
Italy	
Ivory Coast	EUR US
Jamaica	US
Japan Jordan	EUR, UK
Kazakhstan	
	EUR
Kirahizia	EUR, UK, AFR EUR
Kirghizia	
Kuwait	US, EUR
Kuwait	EUR, UK, AFR

Country/Region	Plug type
Laos	US, EUR
Latvia	EUR
Lebanon	EUR
Lesotho	EUR, AFR
Liberia	US, UK
Libya	EUR, AFR
Liechtenstein	EUR
Lithuania	EUR
Luxembourg	EUR
Macao	EUR, AFR
Macedonia	EUR
Madagascar	EUR
Malawi	UK
Malaysia	UK
Mali	EUR
Malta	UK
Martinique	EUR
Mauritania	EUR
Mauritius	EUR, UK, AFR
Mexico	US
Moldova	EUR
Monaco	EUR
Mongolia	EUR
Morocco	EUR, AFR
Mozambique	EUR
Myanmar (Burma)	UK, AFR
Namibia	AFR
Nepal	EUR, AFR
Netherlands	EUR
New Zealand	AUS
Ncaragua	US
Niger	EUR
Nigeria	UK, AFR
Norway	EUR
Oman	UK, AFR
Pakistan	EUR, AFR
Panama	US
Papua New Guinea	AUS
Paraguay	EUR
Peru	US, EUR
Philippines	US, EUR
Poland	EUR
Portugal	EUR, AFR
Puerto Rico	US
Qatar	UK, AFR

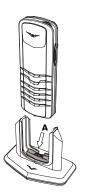
Occupation (Bookley	Diam to a
Country/Region	Plug type
Romania	EUR
Russian Federation	EUR
Rwanda	EUR
St. Kitts-Nevis	UK, AFR
St. Lucia	UK
St. Vincent	UK
Saudi Arabia	US, EUR, UK
Scotland	UK, AFR
Senegal	EUR
Seychelles	UK, AFR
Sierra Leone	UK, AFR
Singapore	EUR, UK, AFR
Slovakia Slovenia	EUR
	EUR
Somalia	EUR
South Africa	AFR
Spain Sri Lanka	EUR AFR
Sudan	
Surinam	EUR, UK
Swaziland	US, EUR AFR
Swaziland	EUR
Switzerland	EUR
Syria	EUR
Tahiti	US, EUR
Taiwan	US
Tajikistan	EUR
Tanzania	UK, AFR
Thailand	US, EUR
Tonga	US, AUS
Trinidad & Tobago	US, UK
Tunisia	EUR
Turkey	EUR
Turkmenistan	EUR
Uganda	UK, AFR
Ukraine	EUR
United Arab Emirates	UK, AFR
United States	US
Uruguay	EUR
Uzbekistan	EUR
Venezuela	US
Vietnam	US, EUR
Virgin Islands	US
Wales	UK, AFR
Western Samoa	AUS
Yemen	EUR, UK, AFR
Yugoslavia	EUR
Zaire	EUR, AFR
Zambia	EUR, UK
Zimbabwe	UK, AFR

05 accessories 5-5

PEDESTAL

The elegant pedestal serves as a natural resting place to protect and display your Vertu phone when it is not in use. It also provides a safe and convenient place to recharge the phone's battery and perform data transfer when connected to a PC.

Install your phone as shown below.



- > Ensure that the phone and pedestal are facing forward (logo to front).
- > Whilst holding the phone vertically above the pedestal, slowly slide it down the guide channels until it makes contact with connector A.



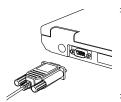
> If the lanyard is attached, hold the lanyard so that it travels up the centre of the back of the phone. with the link pointing back and slightly upwards-out of the path of the connector.

DATA CABLE

The data cable, when used in conjunction with the software supplied on the CD-ROM, allows you to back up and restore phone settings to a personal computer (PC). You may also use the phone as a modem to gain access to the internet.

Full instructions are detailed on the CD-ROM.

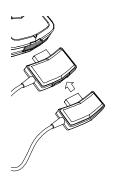
Installing the cable:



- > Connect the end with the screws attached into the COM port of your PC ensuring it is seated properly.
- > Tighten the screws.



- > Ensure your phone is switched on.
- Insert the opposite end into the connector of your phone.
- > A confirmation message appears in the display.



- > With the data cable inserted, the charger may also be connected.
- > Plug this into the back of the data cable connector as shown.

USING THE PEDESTAL

The connector is protected by a dampening platform which moves out of the way when the phone is inserted correctly.



Take care that the phone is seated properly before completing the connection as forcing the connection when mis-aligned could cause serious damage to the pedestal, phone, or both.

To remove the phone from the pedestal:

- > Grasp the phone and pull slowly upwards with a smooth vertical motion.
- > If a lanyard is attached, gather up the lanyard and position it so that it travels up the centre of the back of the phone. Then grasp the phone and pull slowly upwards with a smooth vertical motion.

USER MANUAL

/EDTII

In the first three modes, plug in the accessory shown into the rear connector. The fourth mode, employs "double-stacking," whereby the charger plug is connected to the data cable plug before being inserted into the connector.



The pedestal should only be cleaned using the dry cloth provided.

CONNECTING OTHER ACCESSORIES

Another connector located at the rear is used to connect to the following accessories:









06 security information 6-1

06 SECURITY INFORMATION

INTRODUCTION

This chapter details the security features that prevent unauthorised use of your Vertu phone and SIM card These features are listed under:

menu - settings - security settings.





Use the scroll up key to access the following:

- > PIN code request
- > Change of access codes.

Change barring password.

Change PIN2 code.

Change PIN code.

Change security code.

- > Security level
- > Closed user group.
- > Call barring service.

Some of these features you can change yourself and some require the attention of your service provider.

SUMMARY

user codes

These are codes you can change yourself.

- > PIN code request.
- > Security code.
- > PIN code.
- > Security level.

Having both the **security code** and **PIN code** security features activated is recommended as it offers the following safeguards in case of theft or misuse:

- > Prevents unauthorised use of your phone with your own SIM card installed.
- Prevents unauthorised use of your phone if a different SIM card is inserted.
- > Prevents unathorised use of you SIM card in another phone.

For setting up a security code see page 6-2, change of access codes.

For setting up your PIN code see page 6-2 PIN code request.

network codes

These codes require the assistance of your service provider.

- > PIN 2 code.
- > Call barring service.
- > Closed user group.
- > Fixed dialling.
- > PUK codes.

USER MANUAL

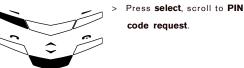
PIN CODE REQUEST

(Personal Identification Number). The PIN code protects your SIM card against unauthorised use. The PIN code number is supplied with your SIM card or available from your service provider.

By default this security function is disabled. To enable the code:



- > Press menu, scroll to settings.
- > Press select, scroll to security settings.





- > Press **select**.
- > Key in the number as supplied with your SIM card.
- > Press ok.



on

off

- Scroll to on.
- > Press **ok**
- > Every time you switch on the phone, your PIN code number is requested.



back

You should now change this to a number of your choice see *change PIN code* on page 6-3

CHANGE OF ACCESS CODES

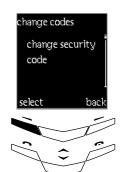
In this list you can change the following codes:

SECURITY CODE

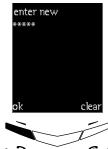
(Default setting 12345). This protects your phone from unauthorised use and is also required for the following:

- > Clearing the contents of your directory.
- > Restoring factory settings.

To change the code:



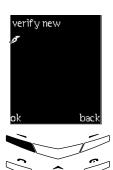
- > Press menu, scroll to settings.
- Press select, scroll to security settings.
- > Press select, scroll to change of access codes.
- Press select to access change security code.



- Press **select**, key in 1,2,3,4,5,
- > Press ok.
- Key in a five figure number of your choice,
- > Use clear to erase incorrectly entered characters.



Avoid using access codes similar to the emergency numbers, such as 112, to prevent accidental dialling of the emergency number.



- Verify this by keying in the number again.
- > Press ok.
- > A confirmation message appears.
- > Keep the new code secret and in a safe place.

06 security information 6-3



- > Key in a four figure number of your choice.
- > Press ok.
- > Verify the number.
- > Press ok again.



Every time you now switch on your phone the PIN number is required to make the phone operational.

PIN 2 CODE

PIN2 code is supplied with some SIM cards and is required to access some functions, such as charging unit counters. These functions are only available if your SIM card supports it. contact your service provider for further information.

BARRING PASSWORD

This is used with the *Call barring* feature and must be requested from your service provider.

PUK CODES

(Personal Unblocking Key) This is not a visible security item but will be displayed if you enter an incorrect PIN number three times in succession. **SIM card blocked** appears followed by **enter PUK code**.

The PUK code is needed to unblock the SIM card and may be supplied with the SIM card. If not, contact your service provider for the code.

The PUK2 code, supplied with some SIM cards, is required to change a blocked PIN2 code. If you lose the code, contact your service provider.



If you enter an incorrect security code five times in succession, the phone is blocked and will not accept the correct security code for the next five minutes.

CHANGE PIN CODE

This protects your SIM card from unauthorised use. This means that your SIM card cannot be used in any other phone without entering the correct PIN code.

To change the code:



- > Press menu, scroll to settings.
- > Press select, scroll to security settings.
- > Press select, scroll to change of access codes.
- Press select, scroll to change PIN code.
- > Press select.



- > Ensure your PIN code request is set to on.(see previous page).
 - > Key in the default number.
 - > Press ok.





VERTU



- > Scroll to the required setting.
- > Press ok.



When you change the security level, all the recent calls lists are cleared.

SECURITY LEVEL

The security level can be set to phone (default setting), memory or none.

When set to **phone**, only one SIM card is recognised, if another one is inserted the security code is asked for.

When set to memory the security code is required to enter the phone's directory.

To change the level:



- > Press menu, scroll to settings.
- > Press select, scroll to security settings.
- > Press select, scroll to security level.
- > Press select.

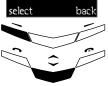


- > Key in the security code number.
- > Press ok.

.6-5 06 security information



- Press select scroll to the required option.
- Press select



- Press activate and then ok
- A confirmation message appears.



CALL BARRING SERVICES

(Network service). This allows you to restrict both incoming and outgoing calls. A barring password is required for using this function and is obtainable from your service provider.

Select one of the following call restrictions:

- > outgoing calls ó bars all outgoing calls.
- > international calls ó bars all international calls made when in the home country.
- > international calls except to home country ó bars all international calls except calls made to the home country when abroad.
- > incoming calls ó bars all incoming calls.
- > incoming calls when abroad o bars all incoming calls when abroad.
- > cancel all barrings of cancels all barring settings.

To set up a barring function:



- Press menu, scroll to settings.
- Press select, scroll to security settings.
- Press select and scroll to call barring service.



When calls are barred, calls may be possible to certain emergency numbers in some networks (e.g. 112 or other official emergency number).

USER MANUAL

FIXED CALLS

(Network service). Restricts outgoing calls to selected phone numbers, if supported by your SIM card. To save and edit the numbers on the list, you will need to have the PIN2 code.

For more information contact your service provider.

CLOSED USER GROUP

(Network service). Specifies a group(s) of people who you can call and who can call you.

 $preset\ \acute{o}\ \ a$ list of names you have agreed with the service provider to be included in the group. You may have more than one group.

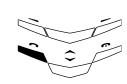
on ó requests the group number, so you can choose which group to use.

off ó switches the feature off (default)

For more information contact your service provider.

USER MANUAL Vertu

DRAFT 02

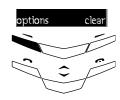


BACKLIGHT

Press the SEND key briefly to switch on for 15 seconds.

APPENDIX 1 SHORT-CUTS

WRITING A MESSAGE/CREATE NOTES



CHANGE TO PREDICTIVE/MANUAL TEXT

> Press and hold options.

When in any of the situations shown, the following short-cuts are available to you.

IN STAND-BY



PHONE BOOK ACCESS

- SCROLL up takes you to the start of your list.
- > SCROLL down takes you to the end of your list.



PREVIOUS DIALLED

> Press the **SEND** key.



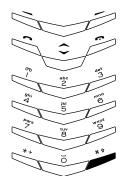
CHANGE PROFILE

Press the POWER key once quickly.

of abc and 3

PUNCTUATION

Press 1 to get a full-stop.

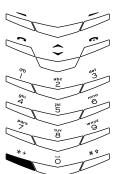


CHANGE TO NUMERIC OR TEXT ENTRY

> Press and hold the # h key

CHANGE TO UPPER CASE/LOWER CASE

> Press the # * key briefly.



INSERT A SPECIAL

> Press the *+key briefly.

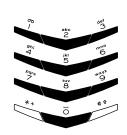
FROM ANY FUNCTION



RETURN TO STANDBY

> Press the END key.

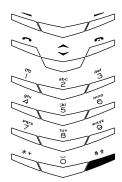
WRITING A MESSAGE



INSERT A NUMBER INTO YOUR MESSAGE

- > Hold down any numbered key until the number appears.
 - Resume text message when the cursor re-appears.

WHEN IN THE DAY VIEW MENU



GO TO THE CURRENT DATE

> Press and hold the # *

WHEN IN A CALL



PUT CALL ON HOLD/UNHOLD

> Press the **SEND** key.

INFORMATION

IMPORTANT SAFETY

TRAFFIC SAFETY

Do not use a hand-held telephone while driving a vehicle. If using a hand-held phone park the vehicle before conversing. Do not place the phone on the passenger seat or where it can break loose in a collision or sudden stop.

The use of an alert device to operate a vehicle's lights or horn on public roads is not permitted.

Remember road safety always comes first!

OPERATING ENVIRONMENT

Remember to follow any special regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.

When connecting the phone or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.

As with other mobile radio transmitting equipment, users are advised that for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the equipment should only be used in the normal operating position (held to your ear).

ELECTRONIC DEVICES

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

PACEMAKERS

Pacemaker manufacturers recommend that a minimum separation of 20 cm (6 inches) be maintained between a hand-held wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should always keep the phone more than 20 cm (6 inches) from their pacemaker when the phone is switched on;
- > Should not carry the phone in a breast pocket;
- > Should use the ear opposite the pacemaker to minimize the potential for interference.
- > If you have any reason to suspect that interference is taking place, switch off your phone immediately.

HEARING AIDS

Some digital wireless phones may interfere with some hearing aids. In the event of such interference, you may want to consult your service provider.

OTHER MEDICAL DEVICES

Operation of any radio transmitting equipment, including cellular phones, may interfere with the functionality of inadequately protected medical devices. Consult a physician or the manufacturer of the medical device to determine if they are adequately shielded from external RF energy or if you have any questions.

Switch off your phone in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

VEHICLES

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles (e.g. electronic fuel injection systems, electronic anti-skid (anti-lock) braking systems, electronic speed control systems, air bag systems).

Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Do not store or carry flammable liquids, gases or explosive materials in the same compartment as the phone, its parts or accessories.

For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including both installed or portable wireless equipment in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result.

AIRCRAFT

Switch off your phone before boarding an aircraft. The use of wireless telephones in an aircraft may be dangerous to the operation of the aircraft, disrupt the wireless telephone network and may be illegal.

Failure to observe these instructions may lead to suspension or denial of telephone services to the offender, or legal action or both.

POSTED FACILITIES

Switch your phone off in any facility where posted notices so require.

POTENTIALLY EXPLOSIVE ATMOSPHERES

Switch off your phone when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch off the phone when at a refuelling point (service station). Users are reminded of the need to observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats; chemical transfer or storage facilities; vehicles using liquified petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powders; and any other area where you would normally be advised to turn off your vehicle engine.

RADIO FREQUENCY (RF) SIGNALS

Your wireless handheld portable telephone is a low power radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals.

In August, 1996, the Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards peviously set by both U.S and international standards bodies:

ANSI C95.1 (1992)*

NCRP report 86 (1986)*

ICNIRP (1996)*

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers and physicians from universities, government health agencies and industry reviewed the available body of research to develop the ANSI standard (C95.1).

The design of your phone complies with the FCC guidelines (and those standards).

*American National Standards Institute, National Council on Radiation Protection and Measurements; International Commission on Non-Ionising Radiation Protection. specifications 7-3

draft

SPECIFICATIONS

Your phone may cause TV or radio interference (e.g. when using a telephone in close proximity to receiving equipment). The FCC/Industry Canada can require you to stop using your telephone if such interference cannot be eliminated. If you require assistance, contact your local service facility.

FCC NOTICE - INDUSTRY CANADA NOTICE

This device complies with part 15 of the FCC rules. Operation is subject to the condition that this device does not cause harmful interference.

DIMENSIONS

	Stainless	Gold	Platinum
Volume	76cc	76cc	76cc
Weight	173g	198g	215g
Length	122mm	122mm	122mm
Width	42mm	42mm	42mm
Thickness	15.5mm	15.5mm	15.5mm

POWER MANAGEMENT

	Capacity (mAh)	Talk time	Standby
BLZ-2	950	Up to 6.00hrs	Up to 200hrs

WARRANTY

VERTU TWO YEAR LIMITED WARRANTY

THIS LIMITED WARRANTY SHALL NEITHER EXCLUDE NOR LIMIT (I) ANY MANDATORY STATUTORY RIGHTS OF THE CUSTOMER OR (II) ANY OF THE CUSTOMER'S RIGHTS AGAINST THE SELLER/DEALER OF THE PRODUCT.

VERTU LTD ("VERTU") warrants that this cellular phone ("Product") is free from defects in material and workmanship, according to the following terms and conditions:

- The Limited Warranty for the Product extends for TWO

 (2) years beginning on the date of original purchase or delivery of the Product whichever is the later. In case of a change of owner/user, such warranty period shall continue for the remaining part of the twenty-four (24) month period and otherwise remain unaffected.
- 2. During the period of the Limited Warranty, VERTU will repair, modify or replace, at VERTU's sole option, any defective parts, or any parts that will not properly operate for their intended use with new or refurbished replacement items if such repair or replacement is needed because of product malfunction or failure during normal usage. No charge will be made to the Customer for the repair or replacement of any such parts. VERTU will also pay for the labour charges incurred by VERTU in repairing or replacing the defective parts. The repaired Product will be warranted for the balance of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. This Limited Warranty does not cover damage to or defects in (other than manufacturing defects) appearance, cosmetic, decorative or structural items and any non-operative parts. VERTU's limit of liability under the Limited Warranty

- shall be the price paid by the Customer for the Product less a reasonable amount for usage. These remedies are the Customer's exclusive remedies for breach of this Limited Warranty.
- 3. Upon request from VERTU, the Customer must prove the date of the original purchase or delivery of the Product by producing a legible and non-modified original certificate of authenticity which clearly indicates the name and address of an authorised retailer, the date and place of purchase/delivery, the product type and the IMEI or serial number of the Product, a bill of sale or a dated receipt which contains the same information.
- 4. VERTU shall bear the cost of shipping the Product to the location from which the Customer handed over the Product to VERTU (or its representatives) after the completion of service under this Limited Warranty.
- 5. The Customer shall have no coverage or benefits under this Limited Warranty if any of the following conditions are applicable:
 - a) The Product has been subject to abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, spillage of food or liquid, exposure to chemical agents, unauthorised modifications, unauthorised connections, unauthorised repair, rough handling, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of VERTU, including without limitation damage caused by shipping, deterioration of consumable parts, such as batteries which by their nature have a limited life cycle, and breakage or damage to antennas.
 - b) The Product has been damaged from external causes such as collision with an object, or from fire, flooding, sand, dirt, windstorm, lightning, earthquake or damage from exposure to thermal, environmental or weather conditions, an Act of God, or battery leakage, theft, blown fuse, or improper use of any electrical source, damage caused by computer or internet viruses, bugs, worms, Trojan Horses, cancel bots or damage caused by the connection to other products not recommended for interconnection by VERTU.
 - c) The Customer Service Department at VERTU was not advised by the Customer in writing of the alleged defect or malfunction of the Product within thirty (30) days after the expiration of the applicable warranty period.
 - d) The Product was not returned to VERTU or its authorised retailer within thirty (30) days after the appearance of the defect within the warranty period.
 - e) The Product serial number plate or the accessory data code has been removed, defaced, altered or is illegible.
 - f) The defect or damage was caused by the defective function of the cellular network system or by inadequate signal reception by the external antenna.
 - g) The defect was caused by the Product being used with or connected to an accessory not manufactured and supplied by VERTU or used other than for its intended
 - h) The battery was short circuited or the seals of the battery enclosure or cells are broken or show evidence of tampering or the battery was used in equipment other than that for which it has been specified.
 - i) The Product software needs to be updated due to changes in cellular network parameters.

7-5

draft

6. If a problem develops during the period of the Limited

Warranty, the following procedure will apply:

- a) The Customer shall return the Product to the place of purchase for repair or replacement processing or if this is not convenient because of distance (more than 50 miles) or for other good cause, the Customer may contact the Customer Service Department at VERTU, at the phone number listed below for further instructions.
- b) The Customer shall bear the costs of transporting the Product to the relevant VERTU service location, with transport and insurance charges prepaid.
- c) Subject to Clause 6(e), the Customer will be billed for any parts or labour charges not covered by this Limited Warranty.
- d) VERTU will repair or authorize the repair of the Product under the Limited Warranty within 30 days after receipt of the Product by VERTU or a VERTU authorised service centre, or within an extended period as may be notified by VERTU to Customer due to the nature of the repair ("Timeframe"). If VERTU cannot repair within the timeframe, or after a reasonable number of attempts to repair the same defect, VERTU at its sole option, will provide a replacement Product or refund the purchase price of the Product less a reasonable amount for usage.
- e) If the Product is returned to the Customer Service Department at VERTU during the period of the Limited Warranty, but the problem with the Product is not covered under the terms and conditions of this Limited Warranty, the Customer will be notified and given an estimate of the charges the Customer must pay to have the Product repaired, with all shipping charges billed to the Customer. If the estimate is refused, the Product will be returned freight collect. If the Product is returned to the Customer Service Department at VERTU after the expiration of the warranty period, VERTU's normal service policies shall apply and the Customer will be responsible for all shipping charges.
- 7.1 TO THE FULLEST EXTENT PERMITTED BY LAW,
 THE WARRANTIES AND CONDITIONS STATED IN
 THIS LIMITED WARRANTY ARE IN LIEU OF ALL
 OTHER CONDITIONS, WARRANTIES OR OTHER
 TERMS CONCERNING THE SUPPLY OR
 PURPORTED SUPPLY OF, OR FAILURE TO SUPPLY
 OR DELAY IN SUPPLYING THE PRODUCT WHICH
 MIGHT, BUT FOR THE AFFECT OF THIS CLAUSE 7,
 HAVE EFFECT BETWEEN VERTU AND THE
 CUSTOMER OR WOULD OTHERWISE BE IMPLIED
 OR INCORPORATED INTO THIS LIMITED

WARRANTY OR ANY COLLATERAL CONTRACT, WHETHER BY STATUE, COMMON LAW OR OTHERWISE, ALL OF WHICH ARE HEREBY EXCLUDED (INCLUDING WITHOUT LIMITATION, THE IMPLIED CONDITIONS, WARRANTIES OR OTHER TERMS AS TO SATISFACTORY QUALITY OR FITNESS FOR PURPOSE).

- 7.2 VERTU SHALL NOT BE LIABLE FOR LOSS OR DAMAGE, WHETHER SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL, INCLUDING BUT NOT LIMITED TO ANY OF THE FOLLOWING LOSSES OR DAMAGE (WHETHER SUCH LOSSES OR DAMAGE WERE FORESEEN, FORESEEABLE, KNOWN OR OTHERWISE):
 - a) LOSS OF ANTICIPATED BENEFITS OR PROFITS.
 - b) LOSS OF ACTUAL OR ANTICIPATED SAVINGS.
 - c) PUNITIVE DAMAGES.
 - d) THIRD PARTY CLAIMS.
 - e) LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT OR FACILITIES.
 - f) DOWNTIME OR LOSS OF BUSINESS.
 - g) LOSS OF OPPORTUNITY.
 - h) LOSS OF GOODWILL.
 - i) LOSS OF REPUTATION.
 - j) LOSS OF OR DAMAGE TO OR CORRUPTION OF DATA.
- $7.3\ \ VERTU\ does\ not\ warrant\ uninterrupted\ or\ error\ free\\ internet\ or\ data\ connections.$
- 7.4 VERTU shall not be liable for any delay in rendering service under the Limited Warranty, or loss of use during the period that the Product is being repaired.
- 7.5 VERTU's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation or otherwise, arising in connection with the sale of the Product shall be the price paid by the Customer for the Product less a reasonable amount for usage.
- 8. The invalidity or unenforceability of any term or any part of any term of, or any right arising pursuant to, this Limited Warranty shall not affect the validity or enforceability of any other terms or rights or the remainder of any such term or right, which shall continue in full force and effect except for any such invalid or unenforceable provision or part thereof.
- 9. VERTU neither assumes nor authorises any authorised service centre or any other person or entity to assume for it any other obligation or liability beyond that which is expressly provided for in this Limited Warranty including the provider or seller of any extended warranty or service agreement. Any change or amendment to this Limited Warranty requires VERTU's prior written consent
- This Limited Warranty represents the whole agreement between the parties relating to the subject matter hereof.
- 11. This Limited Warranty allocates the risk of failure of the Product between the Customer and VERTU. The allocation is recognized by the Customer and is reflected in the purchase price of the Product.

- Any action or lawsuit for breach of warranty must be commenced within thirty (30) months following delivery of the Product.
- 13. All warranty information, product features and specifications are subject to change without notice.
- 14. Questions concerning this Limited Warranty may be directed to: Customer Service Department at the following addresses:

To contact us from Europe, Middle East or Africa: VERTU LTD.,
CUSTOMER SERVICE
BEACON HILL ROAD,
CHURCH CROOKHAM,
HANTS.,

GU52 8DY, UNITED KINGDOM

To contact us from the Americas: VERTU LTD., 595 MADISON AVENUE 37TH FLOOR, NEW YORK, NY 10022 UNITED STATES OF AMERICA

To contact us from Asia Pacific: VERTU LTD., CUSTOMER SERVICE 391B ORCHARD ROAD #24-02/05 NGEE ANN CITY TOWER B SINGAPORE 238874

USER MANUAL Vertu

draft