

**VERTU**

ENGLAND

Quick Guide

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# Welcome to use VERTU IRONFLIP

Device Model : VTL-202302

Device Name : VERTU IRONFLIP 5G Digital Mobile Phone

Manufacturer : Chengdu VERTU Business And Service Management Co., Ltd.

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# OVERVIEW

## About Your VERTU IRONFLIP

The User Guide is designed to show you how to work with main features of VERTU IRONFLIP.

To get premium privileges and benefits, such as My Vertu, Vertu Life and Find My Vertu, you need to register VERTU. The images used in the User Guide are only for illustration and may differ from the actual product.

## Help and Support

To learn more about your device:

Press use Vertu Life app to contact VERTU.

Refer to the User Guide by visiting website:

<https://www.vertu.com>

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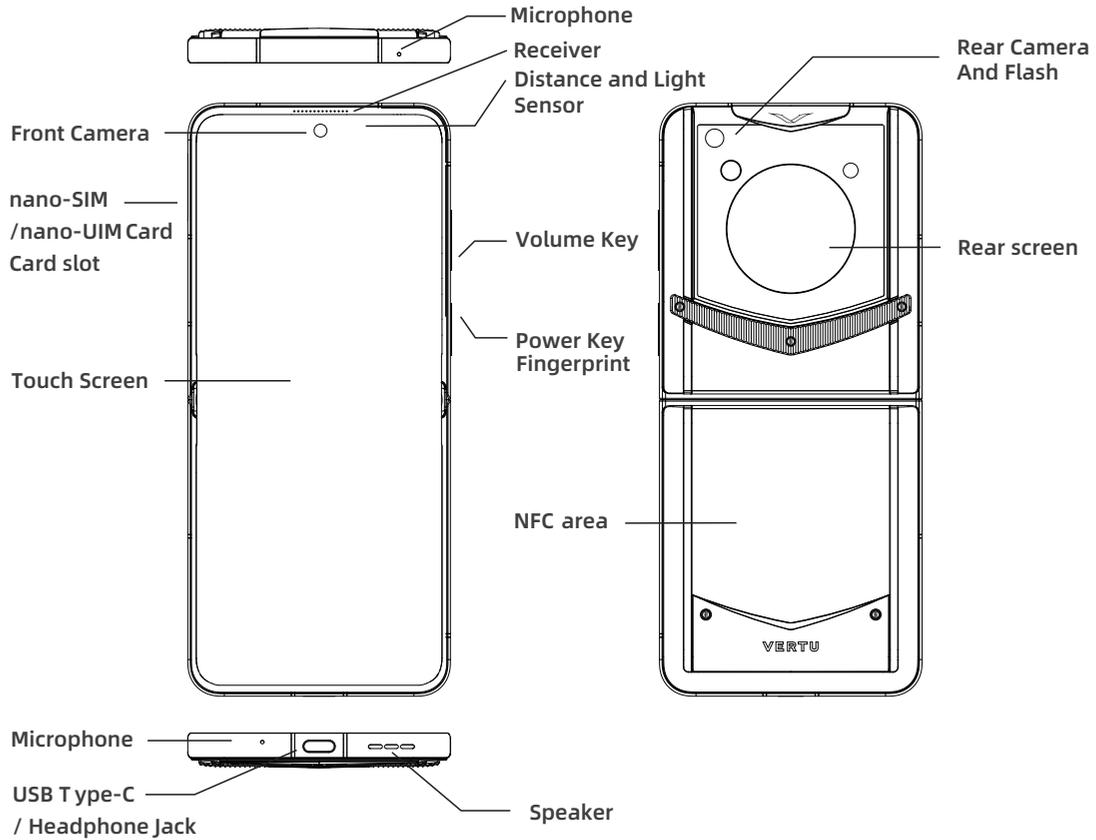
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## Caution

This product is a fold type phone with an internal screen that can be folded inward. Please note the following items:

- The inner screen has been coated with a special protective film before leaving the factory. Please do not remove or paste other protective films on your own, otherwise it may cause damage to the screen. If replacement is necessary, please go to the official VERTU authorized customer service center for support.
  - When folding a phone, do not place any items such as cards, coins, or keys on the internal screen. This can cause serious damage to the screen.
  - Do not use any hard or sharp objects (such as pens or keys) to press the inner screen or the camera area on the screen, or apply excessive pressure, as this may cause damage to the screen.
  - Please do not fold your phone towards the back to avoid damaging it.
  - Before storing the phone, it is recommended to fold it first to avoid hard or sharp objects that may scratch or damage the internal screen.
  - Slight creases and bends in the folding area of the inner screen, as well as slight noises when folding or flipping the phone, are all normal phenomena.
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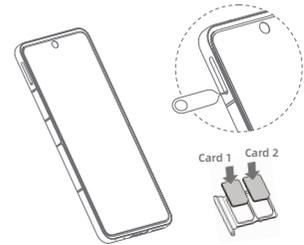
# PRODUCT OVERVIEW



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# GET STARTED

- Take out the cardholder with the needle and install the nano-SIM card or nano-UIM card, as shown in the figure.
- 5G SA/NSA are supported. Both card 1 and card 2 support the 5G/4G/3G/2G network of China Unicom, 5G/4G/2G network of China Mobile, 5G/4G of China Telecom and 5G of CBN.



## • Attention!

- If both cards are issued by China Telecom, the Volte function must be enabled before use of the auxiliary card (non-data card).
- Please consult local network operator to learn whether the Volte function is supported.
- Whether SA/NSA is supported depends on the deployment of local network operator.

## • Warning!

- Please use standard needle rather than sharp objects. The card may not be taken out if non-standard needle is used.
- Please align with the circular center of the cardholder to poke it out to avoid any damage to the phone.
- Please use the standard nano-SIM card/ nano-UIM card provided by the operator. Don't insert cards of other specifications or cut the cards to avoid any damage to the phone.
- Don't insert or take out the card when the phone is connected to external power supply.
- Do not attempt to disassemble the rear cover and battery of the mobile phone. To replace battery, please contact the After-Sales Service Center of VERTU.
- The tempered film on the curved screen may squeeze out excessive glue on both sides of the left and right radians, and may affect the gesture navigation function, which is not the quality defect the mobile phone.

## • Description:

- You may insert or take out the nano-SIM/ nano-UIM card when the mobile phone is on.
  - When the mobile phone needs to be rebooted in the case of errors, you may attempt to tap and hold the Power Button for more than 10 seconds to reboot the mobile phone.
  - In the case of low battery level, the mobile phone may not be turned on even when it is in charging state. In that case, please keep charging the mobile phone for 30 minutes to restore the battery level. If the mobile phone still cannot be turned on after being charged for 30 minutes, please contact the After-Sales Service Center of VERTU.
  - Please use the standard charger and data cable provided by VERTU. Charging with unauthorized charger or data cable may cause battery explosion or damage your phone.
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# PHONE PROTECTION

## Overall Protection

- Please use VERTU IRONFLIP product as described in the documentation. Improper use may affect the performance.
- Don't try to disassemble VERTU IRONFLIP mobile phone. You only need to open SIM card slot. Your VERTU IRONFLIP mobile phone shall be only repaired by service personnel authorized by VERTU.
- Don't use the VERTU IRONFLIP mobile phone rudely or improperly.
- Only use the accessories permitted by VERTU.
- The accompanying charger is only used for charging VERTU IRONFLIP mobile phone. It shall not be used for any other devices, otherwise permanent damage may be caused to the mobile phone, battery or charger.
- Please keep your VERTU IRONFLIP mobile phone and all parts and accessories out of reach of children and pets.
- Please don't make VERTU IRONFLIP mobile phone, battery or accessories in contact with liquid or moisture and dust and dirt.
- Don't expose your VERTU IRONFLIP mobile phone to extreme humidity, otherwise this may cause the battery to temporarily stop working. When the temperature is below the freezing point, its performance will be significantly reduced.
- Don't smear paint or other similar substances on your VERTU IRONFLIP mobile phone.
- Clean your VERTU IRONFLIP mobile phone only using soft and clean cloth. Don't use chemicals, detergents, abrasives or any liquids. Clean the camera before use.
- Don't insert any sharp object into speaker or data port.

If VERTU IRONFLIP mobile phone or any accessory cannot work normally, please contact VERTU dealer.

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## Imported Leather

Leather is natural material, which will result in non-erasable pollution, etc. for all kinds of circumstances in use, therefore:

- If your mobile phone gets wet accidentally, dry it using absorbent soft cloth as soon as possible.
- It shall be avoided to expose in a strong-light and high-temperature humid environment, in order to avoid contact with objects and materials which may pollute or scratch the surface.
- VERTU suggests keeping your mobile phone in the mobile phone bag when not in use.

## Leather

All leathers used by VERTU craftsmen are unique, and the natural stripe on the leather is deemed to be one of individual characteristics of high-quality leather. All leather sheaths are liable to damage, so they should be properly maintained.

The following circumstances shall be avoided:

- Exposure to water and humid environment.
- Contact, friction or strike with the surface of a hard object.
- Exposure to extreme temperature environment.
- Exposure to oils, cosmetics, and solvents.

## Non-precious Metal

VERTU's metal part is manufactured as per high standards, and must be properly maintained to protect its appearance.

The following circumstances shall be avoided:

- Exposure to chemicals, such as solvents, alkaline and acid solutions, carbonate beverages and saline water. In case of accidental contact, wipe in time with clean soft cloth.
  - Contact with sharp objects.
  - Falling or hitting against the surface of a hard object. Metal polishing.
  - Metal polishing.
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## Precious Metal

The synthetic material of precious metals, such as gold and platinum, has a lower hardness, therefore, you must be extremely careful when treating VERTU products containing such materials.

## Gems

Gems are quite hard and durable, but they still can be damaged if not handled properly. For example:

- A sharp impact on a hard surface can break the gem or damage the setting, thereby causing the gem to become a loose stone or to disengage.
- It shall be handled with great care while contacting with diamond rings, diamond earrings and other jewelries, as they will cause diamond or the setting to break or damage.
- Do not allow silk thread (especially artificial silk thread) to entangle the setting. It may cause the setting to bend and the diamond to become loose.
- It is recommended to put your VERTU mobile phone in the leather cover when it is not used, especially when it is put in handbag or other luggage.

## Sapphire and Ceramics

Sapphire and ceramics are very hard, but they are fragile and easily scratched by other hard materials or objects. They may be damaged after falling. Please avoid:

- Contacting with hard materials, such as diamond jewelry, nail files, abrasives and mineral crystals.
  - Falling on or colliding with the surface of hard materials.
  - Repeated friction with the surface of hard materials.
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# SECURITY AND ASSURANCE

## Security Text

The sales package may include multiple kinds of different products and parts (hereinafter jointly referred to as “product”), for example, mobile phone with various chargers. The following suggested guiding principles can apply to all products and parts.

Operation against the guiding principles may result in personal security and data problem, cause damage to the product and may also violate relevant laws and regulations.

## Medical Precautions

Operation of any radio transmission device (including radio telephone) may cause interference to the function of medical device without appropriate protection mechanism. If you cannot determine whether the medical device is provided with appropriate external radio frequency energy protection mechanism, please consult a doctor or medical device manufacturer.

The medical device manufacturer suggests that, a distance of 15.3 cm (6 inches) shall be kept between the wireless device and medical transplant device (for example, pacemaker or transplantation defibrillator). The personnel using such devices shall also pay attention to the followings:

- Never put the mobile phone into the bag at the chest.
- Put the mobile phone beside the ear on the other side of the medical device.
- In case of suspected interference, turn off the mobile phone at once.
- Comply with instructions from the medical transplant device manufacturer.

If you have any doubt about the use of wireless device together with the medical transplant device, please consult the healthcare provider.



Avoid damage to hearing, and never use high volume for a long time. When using an earphone, your ability to listen to outside sounds may be affected. Please don't use earphone where damage may be caused to your personal security. Use medium volume when using earphone, and never put the device near the ear when using the speaker.

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## The Mobile Phone Shall Be Turned Off in Restricted Areas or Dangerous Areas

In cases that the mobile phone is not allowed or interference or danger may be caused, turn off the mobile phone in places which are near to the medical device, fuel, chemicals or explosion areas.

## Use of Flight Mode in a Travel

Unless otherwise expressly stated to turn off your mobile phone, you may select the flight (offline) mode, i.e., you cannot make or answer a call, or use other functions covered by cellular networks, Wi-Fi or bluetooth. However, you can still make an emergency call.

## Use in a Car

The radio signal may affect the electronic system installed improperly or shielded poorly in a car, for example, the electronic fuel injection system, electronic anti-lock braking system, electronic speed control system and airbag system. For more information, please consult the local automobile or its device manufacturers.

Only qualified service personnels can install mobile phone in the automobile. Improper installation or maintenance may cause damage to the device, and may cause warranty failure. Regularly check whether all wireless devices in the automobile are installed and operated properly. Never store the mobile phone and other parts or accessories with the combustible liquid, gas or inflammable and explosive articles in the same cargo space. Please note that the airbag will generate great pressure in expansion, therefore, never put the mobile phone or accessory near the airbag.

## Keep Children out of the Product

Please keep the product and all parts and accessories out of reach of children and pets. Otherwise, they may get hurt, and make your warranty invalid.

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## Traffic Safety First

Please follow all local laws. Both hands shall always remain free in driving, in order to operate the vehicle. Road safety shall be considered firstly.

## Magnetic Field

Please place your mobile phone away from magnet or magnetic field.

## Backup

To ensure the safety of data, please store them in two separate positions, such as mobile phone or PC. It's particularly important that you make a backup before repairing or changing the product, as these contents and data may be lost during this operation.

## Battery, Charger and Other Accessories

The product has built-in battery, the battery is rechargeable, but cannot be demounted. Never try to demount the battery, otherwise damage may be caused.

After two to three complete charging and discharging cycles, the new battery can reach the maximum efficiency. The battery in device can be charged and discharged for hundreds of times, but it will be drained up at last. If you think the performance of the device has degraded (for example, the call and stand-by durations of mobile phone are obviously lower than the normal level), please replace it with the original battery authenticated by VERTU (if the battery can be removed) or deliver the associated device to the nearest service company authorized by VERTU (if the battery cannot be removed).

The battery must be used according to its predetermined purpose. Never use any damaged charger or battery. Only use VERTU authenticated battery, and only use VERTU authenticated charger designated for the device for charging.

If the unauthenticated battery or charger is used, fire, explosion, leakage or other dangers may be caused. Please do not connect other incompatible devices to the charger.

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In case of not using charger, please pull it out of the power plug or other devices. Please do not connect the fully charged battery to the charger, because overcharging may shorten the battery life and result in other safety problems.

Do not change, transform the battery, do not try to insert foreign objects into the battery, and do not immerse or expose it into water or other liquids. Improper use of battery may result in fire, explosion or other dangers. If the device or battery drops (particularly drops onto a hard surface), and you are sure that the battery has been damaged, please deliver to the nearest service company authorized by VERTU for inspection, and then continue to use. If the battery of mobile phone has been unused for a long time, recharging shall be made and you may need to connect a charger; then disconnect, and later reconnect. If the battery is fully discharged, wait for several minutes before you can make a call.

## Please Keep Device Dry

Your device is not waterproof, so please keep it dry.

## SIM Card、UIM Card

VERTU IRONFLIP is designed to use Nano-SIM card or nano-UIM card.

The mobile phone does not support other types of SIM cards or UIM cards. Use of incompatible SIM card or UIM card may damage your mobile phone or card slot.

## IMEI Number and Compliance Number

If you want to look up IMEI number, please dial the serial number \*#06# with mobile phone. Later display 15-digit IMEI code corresponding to the mobile phone at once. Record this code and properly keep it, so as to find out this code when the mobile phone is lost or stolen. You can also find the IMEI number on the compliance label (see reference manual of the mobile phone for position of the label).

## Camera Flash

Please keep a safe distance when using the camera flash. Don't use the camera flash when figures and animals are close to you. Don't cover the flash when shooting. Please avoid direct eye contact with the flash in case of vision damage.

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## Evoked Butler Service

VERTU provides 7\*24 hours British butler service, you can press the power button and the volume button up at the same time to directly arouse the butler service, to begin an extraordinary life of beauty.

## Digital Rights Management (DRM)

When using the mobile phone, you must comply with all laws and respect the local customs, as well as privacy and rights of others, including copyright. The copyright protection can prevent you from copying, amending or sending images, music and other contents.

## OS Update

The product OS supports official system update, so online upgrade is recommended. If user roots third-party's ROM system or modifies system files in a cracking way, it may lead to system instability and cause certain safety risk. VERTU will not support nor bear any liability to the end users in such scenarios.

After product upgrade, all of your personal information could be removed, so please back up these information before upgrade.

Visit <https://www.vertu.com> to check the disclosure information about pre-installed Apps in the phone.

## Specific Notice to the Phone

Avoid scratching the screen of mobile phone. Don't use pens, pencils or other sharp objects on the product. It is recommended to apply phone film to avoid any damage to glass and surface film.

Don't drop, bump or rub the mobile phone onto a hard surface. Avoid contacting with hard objects, such as diamond jewelry, nail files, abrasive tools, and sand.

All leather products are liable to damage, so they should be properly protected. Therefore, in addition to avoid extreme temperatures, water, and humidity, avoiding exposure to oils, cosmetics and solvents is also important.

This mobile phone has no waterproof design, for which it should avoid exposure to water, chemicals and other liquids, for example, solvent, alkaline and acid solutions, sodas and saline water. If in contact with the above liquids, please wipe them as soon as possible with clean and soft absorbent cloth.

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## Protect Your Mobile Phone from Harmful Content

Your mobile phone may be exposed to virus or other harmful contents. Please take the following precautions:

- Be careful when opening a message. It may contain malicious software or other contents that are harmful to your mobile phone or computer.
- Be careful when accepting a connection request, surfing the Internet or downloading content.
- Don't accept bluetooth connection from untrusted sources.
- Only install and use services and softwares from trusted sources with enough safety and protection.
- Install antivirus softwares and other security softwares on your mobile phone and any connected computer. Use one antivirus software at a time (using multiple antivirus will affect the performance and operation of mobile phone and/or computer).
- Please take appropriate preventive measures when accessing to the pre-installed bookmarks and the third-party installation links. VERTU doesn't endorse or assume any responsibility for these websites.

## Other Servicing and Maintenance

The product in the sales package contains one or more sophisticated electronic devices. Therefore, VERTU strongly recommends that you understand the equipment instructions and these devices. To assist you protect your warranty coverage, please follow the aforementioned "security text" and the following instructions:

- Please always use the product as described in the documentation.
  - Your product includes a HD screen, camera, and other similar components, so take extra cares when operating in case of scratch or damage.
  - Don't attempt to remove any fixed internal battery or memory card.
  - Keep the product away from dust.
  - Don't expose the product to extreme temperatures, as this may cause the battery to temporarily stop working. When the temperature is below freezing point, its performance will be significantly limited.
  - Don't use the product rudely or wrongly.
  - Don't paint on the product.
  - Clean the product only using soft and clean cloth. Don't use chemicals, detergents, abrasives or any liquids. Clean the camera before use.
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## After-sales Service

Only the service personnels authorized by VERTU can install or repair the product.

## Manufacturer's Limited Warranty

Within the limit of the applicable law permit, this limited warranty can replace any other warranties and responsibilities of VERTU no matter that they are verbal, written, (non-obligatory) statutory, or tortious, which include but not limited to any implied conditions, warranties or other terms relating to satisfactory quality or fitness for use. However, this limited warranty does not exclude or limit: i) your legal rights under applicable law; ii) any rights you have against the seller of the product.

VERTU assures you (the purchaser of this product): During the warranty period, VERTU or VERTU authorized service companies will repair the product in accordance with this limited warranty, or replace the product if VERTU deems it necessary (unless otherwise provided by law), so as to correct defects in materials, design and craft of the product free of charge within a commercially reasonable period of time.

## Warranty Period

Warranty period starts from the date that the first end user purchases the product. Different individual products and parts in the complete mobile phone may be applicable for different warranty periods. These potentially different warranty periods are as follows:

- a. For mobile phones and their internal stationary batteries, the warranty period is twelve (12) months.
  - b. If they are batteries not listed in a) (either the replaceable batteries included in the mobile phone sales package, the internal stationary batteries replaced within the warranty period or the batteries sold separately), the warranty period is six (6) months.
  - c. For all other electronic accessories not listed above, including charger, USB cable, data cable, earphone, bluetooth earphone, voice box, and power bank, the warranty period is twelve (12) months; for all other non-electronic accessories not listed above, the warranty period is six (6) months.
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## The Way to Acquire Guaranteed Service

If you want to lodge a claim under this limited warranty, please return your product or the affected parts (if not the whole product) to VERTU authorized service companies. For more details on how to lodge a claim, you can call the VERTU Customer Service Center (there may be domestic telephone charges or extra charges). Information on VERTU authorized service companies and call centers can be found in the sales package or on the local website of VERTU.

Any claim under this limited warranty must be notified to VERTU or VERTU authorized service companies within a reasonable time after your notice of the defect, and in no case shall the time be later than the expiration date of the warranty period.

In the event of a claim under this limited warranty, you will be requested to provide: a. product (or affected parts) and b. original proof of purchase, which should clearly state the seller's name and address, date and place of purchase, product type and IMEI or other serial numbers.

## Non-Warranty Coverage

1. This limited warranty is not applicable for the user manuals or any third-party software, settings, contents, data or links. Whether they are attached along with the product or downloaded in this product, and whether they are generated in the installation, assembly, shipping or delivery of any other stages, as well as no matter how you get them, they have no warranty. As long as you use third-party application, you confirm that the application is available as is. VERTU does not warrant that any software of VERTU meets the following conditions: working in conjunction with any hardware or software provided by third parties; the operation of any software is uninterrupted or error-free; or any defects in the software are modifiable or will be modified.

2. Whereas the SIM card and cellular network and/or other network or system required for the operation of product are provided by the third-party independent operator, VERTU assumes no responsibility under this limited warranty for the operation, availability, coverage and service of the cellular network or other network or system. Before the product is repaired or replaced by VERTU or VERTU authorized service companies, the operator may need to unlock the SIM card or add additional locks to lock the product to a specific network or operator. Therefore, VERTU assumes no responsibility if there is any failure or delay to repair the product caused by the delay of operator or failure of the operator to unlock a locked SIM card or other locks. In such cases, the first thing is to ask the operator to unlock your product.

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3. This limited warranty is not applicable for: a) normal wear (including but not limited to the wear of camera, battery or display screen); b) defect due to inappropriate handling (including but not limited to the defects caused by sharp objects, bending, compressing or falling); c) defect or damage caused by inappropriate use of “product”, including the usage that violates the instructions (for example, the instructions stated in the User Guide of the “product”) provided by VERTU; other actions beyond the reasonable control range of VERTU.

4. This limited warranty is not applicable for the defect or the so-called defect caused by the use or connection of the product with any product, accessories, software and/or service not manufactured or provided by VERTU, or the use of the product for non-specific usage. If you or the third party, illegally access the service, other accounts, computer system or network, there may be damages due to virus. The approaches of illegal access include hacker attack, password cracking or other methods.

5. This limited warranty is not applicable for the defects caused by battery short circuit, battery case sealing or the battery damage, or there may be evidence that the battery has been modified, or that the battery has been used in non-specified devices. If the product has been removed, modified or repaired by any person other than VERTU authorized service companies, or has been repaired with non-authoritative spare parts, or the serial number of the product, date code of accessories or the IMEI number have been deleted, erased, or modified and are difficult to identify, this limited warranty is not applicable. This judgment shall be subject to VERTU.

6. If the product has been exposed to humid environment, extreme temperature or environment (or has been exposed to the rapid changes of such conditions), or has been affected by the corrosion, oxidization or splashing of food and liquid, or chemicals, this limited warranty is not applicable.

## VERTU's Limitation of Liability

If there are defects in the product, this limited warranty is your exclusive claim document against VERTU and it's also the exclusive responsibility of VERTU. Within the limit of the applicable law permit, VERTU assumes no responsibility for the loss, damage, or destruction of data, profit loss, inapplicable product, or loss of function, contract loss, loss of revenue or expected savings, increase of expense or expenditure or any indirect, subsequent or special loss or damage. Within the limit of the applicable law permit, VERTU's responsibility is only limited to the product purchase value.

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## Other Important Assurance Statements

Products, functions, application software and service availabilities vary by regions. For more information, please contact your nearest VERTU's brand store or authorized service company.

The performance of all wireless devices may be affected due to interference.

VERTU assumes no liability for any radio or television interferences caused by modification of the product without authorization.

You will lose your rights to operate the devices due to such modification.

Within the limit of the applicable law permit, the reverse engineering of software is prohibited for the product. Within such scope, the document includes limitations for VERTU's any representations, guarantees, damages and responsibilities, so such limitations shall restrict any representations, guarantees, damages and responsibilities for VERTU's licensor.

For any damages or losses caused by content or data loss or damage during product maintenance or replacement, VERTU takes no expressed or implied responsibility in any case according to the way consistent with the provisions under "VERTU's limitation of liability".

All parts or other devices replaced by VERTU belong to VERTU's properties. If the products requiring warranty are not within the terms and conditions of the limited assurance, VERTU and VERTU's authorized service company reserve the right to charge the fees.

When the products are maintained or replaced, VERTU may use new or equivalently new or readjusted product parts. The product may include elements applicable to specific countries, including software. If the product was re-exported to other countries or regions from its original destination country or region, the product may include factors which are not considered to be defective by the limited assurance but are applicable to specific countries or regions.

## Legal Information

Turn on Settings, tap About phone > Legal information to view product legal information.

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## Mobile phone's OS and Software Service Statement

The VERTU service on the mobile phone can send the latest information to the VERTU mobile phone by virtue of data connection. In case of failing to create connection, these functions will be unavailable or restricted for use. You need to contact your network device service provider, consult information about its usage in the local network and availability of data connection when roaming in other networks.

Some applications in the mobile phone (including the aforesaid procedures) may be automatically connected to the Internet.

The automatic connection must be restrained by selecting proper connection setting for the mobile phone or prohibiting these services in roaming.

### Mobile phone's OS and Software Service Statement

VERTU will not be liable for any loss caused by improper use of the communication hardware or software that is not designated by VERTU, or for any security threat arising from customizing OS update. Any attempt to customize the OS may cause the device or application to fail to work properly.

VERTU will provide no warranty or technical support of any kind for the information, materials, documents, third-party software or other products and services obtained through the mobile phone, and will not be liable for the use of such information, materials, documents or other products and services by the user.

Modifying the mobile phone OS, installing third-party mobile phone ROM, or downloading, uploading and installing third-party software programs other than those designated by VERTU may result in security threat, performance failure, loss of user data, unavailability of applications and other exceptions of mobile phone, and such operations will cause the mobile phone to lose its warranty qualification.

Before installing the update, please ensure that the mobile phone can be connected to the Internet and is sufficiently charged (or connected with the charger before updating).

Use of certificate can greatly reduce risks during remote connection and software installation. To obtain enhanced security, the certificate must be used properly and must be effective or trusted. The validity of the certificate is limited. If the certificate expires or is invalid, please inspect whether the system date and time of device are correct. Before changing the setting of any certificate, you must trust the certificate holder, and make sure that the certificate belongs to all listed persons.

Networking support is required to display whether the transmitted message is received or read. But such message may be unreliable.

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Only the compatible device can receive and display the multimedia message. If your file inserted into the multi-media message is too large and goes beyond the network range, the mobile phone may automatically shorten the program. The message is displayed in different devices in varying ways. If your mobile phone can keep in sync with Microsoft Exchange ActiveSync server in a wireless way, you have no right to enjoy or obtain the right with respect to any server software or server device accessed by the mobile phone or use any Microsoft intellectual properties relating to server device or relating to Microsoft Exchange ActiveSync except for the mobile phone.

The buffer memory is used for storing data on mobile phone temporarily. If you attempt to access or have accessed the confidential information or security service needing passwords, please clear the buffer memory upon every use.

The following factors have influence on availability and quality of the GPS signal: your location, satellite location, building, natural obstacle, weather condition and adjustment on the GPS satellite regulated by the U.S. government. The GPS signal cannot be obtained in the building or underground. The precise position is not measured using GPS, so please do not depend on position information provided by GPS and cellular network.

The coordinate information is not available to all regions. In case of adjusting the position via the network and GPS, the position information can be attached to the images or video clips. If your shared images or video clips are attached with the position information, anyone who views the images or video short clips may see this position information. You can close the geological label in camera setting.

Part of position contents are generated by the third party rather than VERTU. A part of contents may be inaccurate, and can be only used locally. Almost all the digital maps are inaccurate or incomplete to some extent. Don't rely entirely on the map downloaded into the device.

As a third party service, VERTU does not provide such social networking service. Not all of countries/regions provide such service. Please check the security settings of the used social networking service, because you may share your position and information with many persons.

The terms of use are applicable to information in the shared service, so you shall be familiar with them as well as service confidentiality practices.

All contents protected by digital rights management (DRM) are attached with the relevant permits which specify your right to use such contents. Some permits may require the connection to the special SIM card, and can access the protected contents only after the SIM card is inserted into the mobile phone.

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## WLAN and Bluetooth Limits

A part of countries/regions may be restricted when WLAN and the bluetooth technology are applied. For more information, please consult the local related organizations.

	AT	BE	BG	HR	CY	CZ	DK
	EE	FI	FR	DE	EL	HU	IE
	IT	LV	LT	LU	MT	NL	PL
	PT	RO	SK	SI	ES	SE	UK

## Product Recovery

If you want VERTU to recover the products out of the service life, please deliver the product to the dealer (as known) purchasing the product or to VERTU headquarter. Besides, if you purchase the alternative product from another provider, the provider is in duty bound to recover the original product and recycle properly.

**Don't throw the device with built-in battery into the fire, because the built-in battery may explode.**

## Export Control

The product may include articles, technologies or software exported from the USA or other countries as per the export control laws and regulations.

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## Specific Absorption Rate (SAR) and Product Safety

Your VERTU mobile phone complies with the radio wave radiation standard.

### SAR (Specific Absorption Rate) Notice

Your VERTU phone meets the guidelines for exposure to the radio waves. Your phone is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP, and where safety factors designed to assure the safety of all persons, regardless of age and health, were included.

The exposure guidelines for mobile devices employ a unit of measurement known as the Specific Absorption Rate (or SAR). The SAR limits stated in the ICNIRP guidelines is 2.0 Watts/kilogram (W/kg), averaged over 10 grams of tissue. Tests for SAR are conducted at standard operating locations, with the device transmitting at its highest certified power level in all tested frequency bands.

The actual SAR level of an operating device can be below the maximum value because the device is designed to use only the power required to reach the network. That number varies, depending on a number of factors, such as how close you are to a network base station.

The highest SAR value under the ICNIRP guidelines for using the device at the ear is  $\leq 2.0$  W/kg.

This phone meets RF exposure guidelines when used in the normal use position against the ear. When a carry case, belt clip or holder is carried with you, it should not contain metal part, and should position the phone away from your body at the abovestated distance.

In order to transmit data or information, this device requires a good quality connection to the network. In some cases, transmission of data or information may be delayed until such a connection is available.

Use of phone accessories and enhancements may result in different SAR values. SAR values may vary depending on the national reporting and testing requirements and the network band.

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## Declaration of Conformity

Hereby, VERTU INTERNATIONAL CORPORATION LIMITED declares that this DIGITAL MOBILE PHONE is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states. Use the DIGITAL MOBILE PHONE in the environment with the temperature between - 20°C and 45°C . Use careful with the earphones. It may be possible that excessive sound pressure from earphones and headphones can cause hearing loss.

### Operation Bands:

GSM900: 880-915MHz(TX), 925-960MHz(RX)	Maximum output power(conducted)
GSM1800: 1710-1785MHz(TX), 1805-1880MHz(RX)	32.57dBm
WCDMA Band 1: 1920-1980MHz(TX), 2110-2170MHz(RX)	29.88
WCDMA Band 5: 824-849MHz(TX), 869-894MHz(RX)	24.2dBm
WCDMA Band 8: 880-915MHz(TX), 925-960MHz(RX)	24.1dBm
LTE Band 1: 1920-1980MHz(TX), 2110-2170MHz(RX)	24.0dBm
LTE Band 3: 1710-1785MHz(TX), 1805-1880MHz(RX)	24.4dBm
LTE Band 5: 824-849MHz(TX), 869-894MHz(RX)	24.6dBm
LTE Band 7: 2500-2570MHz(TX), 2620-2690MHz(RX)	25.0dBm
LTE Band 8: 880-915MHz(TX), 925-960MHz(RX)	24.5dBm
LTE Band 20: 832-862MHz(TX), 791-821MHz(RX)	25.0dBm
LTE Band 28: 703-748MHz(TX), 758-803MHz(RX)	25.0dBm
LTE Band 34: 2010-2025MHz(TX/RX)	25.0dBm
LTE Band 38: 2570-2620MHz(TX/RX)	24.5dBm
LTE Band 40: 2300-2400MHz(TX/RX)	25.0dBm
LTE Band 41: 2496-2690MHz(TX/RX)	24.8dBm
NR Band 1: 1920-1980MHz(TX), 2110-2170MHz(RX)	25.0dBm
NR Band 3: 1710-1785MHz(TX), 1805-1880MHz(RX)	24.75dBm
NR Band 5: 824-849MHz(TX), 869-894MHz(RX)	24.87dBm
NR Band 8: 880-915MHz(TX), 925-960MHz(RX)	24.69dBm
NR Band 28: 703-748MHz(TX), 758-803MHz(RX)	24.35dBm
NR Band 38: 2570-2620MHz(TX/RX)	24.67dBm
NR Band 41: 2496-2690MHz(TX/RX)	26.49dBm
NR Band 77: 3600-4100MHz(TX/RX)	27.79dBm
NR Band 78: 3300-3800MHz(TX/RX)	26.58dBm
2.4G WIFI: 2402-2472MHz	17.93dBm(EIRP)
5G WIFI: 5150-5725MHz	17.17dBm(EIRP)
5.8G WIFI(5725-5850MHz)	13.84dBm (EIRP)
BT: 2402-2480MHz	9.58dBm(EIRP)
13.56MHz NFC	8.08dBuA/m@3m
GNSS(GPS/BDS/GLONASS/Galileo) L1	RX



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The continuous development strategy is applied for VERTU. Hence, VERTU reserves the rights to amend and improve any products described in this document without prior notice.

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## **FCC Caution**

### **§ 15.19 Labelling requirements.**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### **§ 15.21 Information to user.**

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### **§ 15.105 Information to the user.**

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **Body-worn Operation**

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance of 1.5 cm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna. For hotspot mode, should keep 1.0cm distance

## **IC Caution**

Operations in the 5.15-5.25GHz band are restricted to indoor usage only.

### **English:**

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

### **French:**

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radio électrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.