

USER GUIDE

FCC Regulatory Compliance: Notices Class B Equipment: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

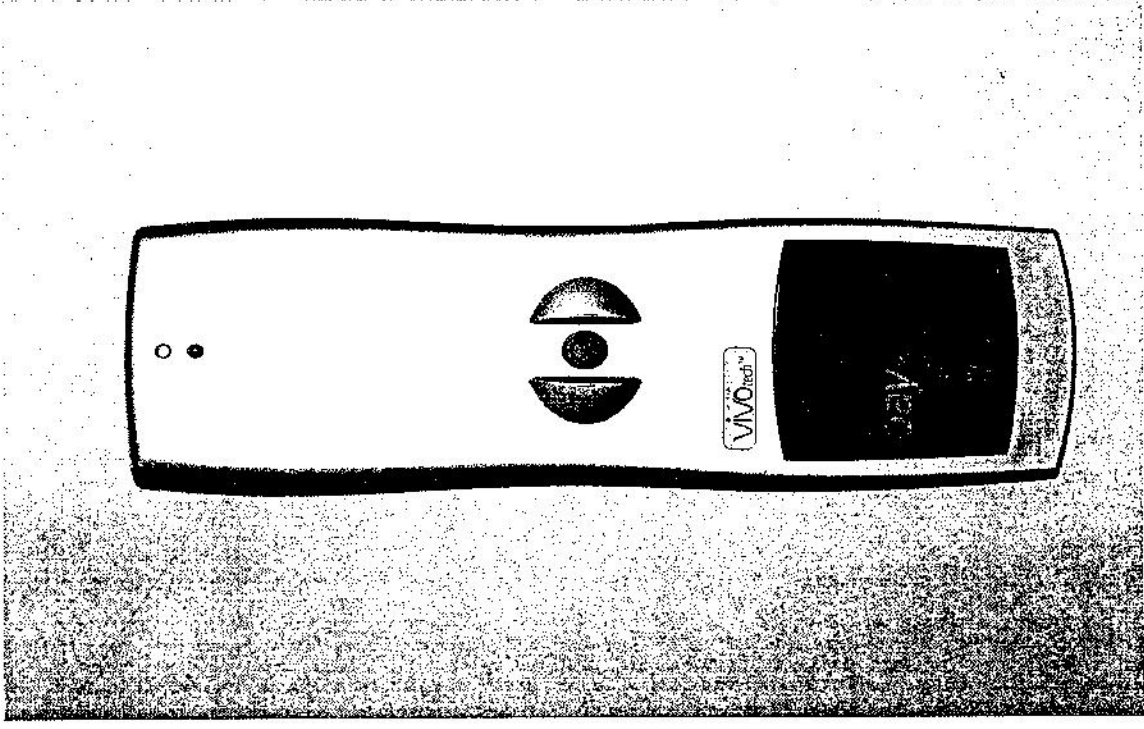


WARNING:

1. The VIVOTicket hardware or software can not be replaced or modified by any third party other than VIVOtech. Changes or modification's not expressly approved by VIVOtech could void the user's authority to operate the equipment.
2. Minimum separation distance between 2 VIVOpay devices should be at least 2 feet.
3. The device should be mounted and seated on a non metal surface and be at least 6 inches far from any metal surface.

Danger of explosion if battery is incorrectly replaced.

Replace only with same or equivalent type recommended by the manufacturer.
Discard used batteries according to the manufacturer's instructions.



VIVOTicket User Guide

The merchant operation of the VIVOTicket is very simple and almost entirely automated. Once installed, the clerk's role on the operation of the system is simply to guide new customers to hold their cell phones or plastic cards enabled with a contactless RF chip in front of the Handheld Reader. The information is automatically transferred to the VIVOpay then the POS system and processed in the same way a standard magnetic card would be.

How it Works

Contactless devices as cell phones and plastic cards are enabled with RF tags that securely release the payment information to the VIVOTicket handheld without the need of physical contact with the Point of Sale terminal using contactless technology. The VIVOTicket is constantly emitting a magnetic field when powered on so when it detects an RF tag in the RF field it communicates with it and retrieves the card information and holds it until it is then transmitted to the VIVOpay which then transmits it to the POS device.

Typical Usage

1. The clerk enters the items into the cash register, once done asks the consumer for the form of payment and mentions the contactless payment option pointing to the handheld VIVOTicket.
2. The consumer pulls it's contactless cell phone or plastic card and holds it in front of the VIVOTicket.
3. The VIVOTicket quickly reads the information from the card through RF technology and the information is held and then the VIVOTicket is held near a VIVOpay device and the information is transmitted to the POS through the VIVOpay device.
(As the reader is facing the customer and probably the clerk won't be seeing the LEDs, a beep will let the clerk know that the read was successful).
4. VIVOpay automatically sends the information to the POS, which processes it as a conventional magnetic stripe card, though with increased security.
(Besides mentioning contactless payments and pointing to the VIVOTicket unit no intervention from the clerk is necessary during the entire procedure).
5. The POS terminal prints the receipt, which the clerk gives to the consumer for signature as with any other purchase.

LEDs and Sound

The VIVOTicket is equipped with 4 LEDs on it's translucent cover as well as sound interface to provide consumers feedback on the read process. Upon a successful transaction all 4 LEDs will turn on and a beep will sound to let the customer know that the transaction is completed.

Idle: Just first LED is ON

Read SUCCESS: all LEDs will be turned on while the module emits a sound acknowledging the success.

Read ERROR: If there's an error while reading a card the LEDs will not turn On and no sound will be emitted

