Chapter

1

Introduction

This chapter provides a brief overview of
how to use Talkman Open terminal.

The Talkman® Open terminal (Talkman terminal) is a portable
voice transaction device you use to gather data or perform
warehouse operations, like order picking. You wear a Talkman
terminal and a headset with an attached microphone. The
headset allows you to hear the Talkman terminal's instructions or
questions, and the microphone lets you talk to the Talkman terminal. For
example, the Talkman terminal asks you, "What is the Part Number?"
and you respond by saying "174". Or the Talkman terminal can provide
instructions, such as "Pick seven items from bin 4." Since you wear the
Talkman terminal around your waist, you are free to use your hands to
inspect items, pick product, or repair defects.

The Talkman terminal offers several advantages over conventional
means of recording information, such as keyboards, and pencil and
paper:

- You communicate naturally with Talkman terminal through
  a voice dialog. It is like talking with someone on a telephone.

- The Talkman terminal is portable and lightweight.

- You can use Talkman terminal in low-light areas or on
  applications where you need full use of your hands.

- Talkman accepts RS-232 input devices to collect data, such as bar code wands or guns. Special devices that use RS-232, like gauges or calipers, can also be used.

Overview of Using the Talkman terminal

To collect data with a Talkman terminal for the first time, do this:

1. Charge the battery. (See Chapter 6, "Maintaining Talkman Batteries.")

2. Become familiar with the Talkman terminal and Talkman accessories. The only required Talkman accessories are the headset with microphone, which allows you to talk and listen to the Talkman terminal, and the battery, which powers the Talkman terminal. (See Chapter 2, "Getting Started.")

3. Learn how to train the Talkman terminal to recognize your voice patterns. This process is called voice training. To do voice training, you need to be wearing the headset with microphone connected to the Talkman terminal. (See Chapter 3, "Getting Talkman Ready.")

4. Learn how to wear the Talkman terminal (see Chapter 3, "Getting Talkman Ready.")

5. Learn to collect data with the Talkman terminal and use voice controls or Talkman buttons to control the conversation with the Talkman terminal. (See Chapter 4, "Using Talkman.")

6. Collect data with the Talkman terminal. (See Chapter 4, "Using Talkman.")

7. Place the Talkman terminal in its cradle any time it is not being used to collect data by an operator (see Chapter 6, "Maintaining Talkman Batteries.").