



BAMBOO™

Important Product Information

(CTH-470, CTH-670, CTL-470)

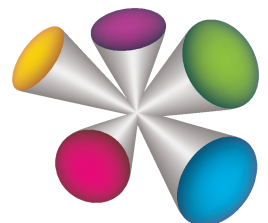
Precautions

Product Specifications

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Regulatory Statement

License and Warranty





Bamboo® (CTH-470, CTH-670, CTL-470)

Important Product Information

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Wacom does its best to provide current and accurate information in this manual. However, Wacom reserves the right to change any specifications and product configurations at its discretion, without prior notice and without obligation to include such changes in this manual.

The above year indicates when this manual was prepared. However, the date of release to the users of the "manual" is simultaneous with the introduction into the market of the applicable Wacom product.

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PRECAUTIONS

WARNING

If your product is used improperly there is a potential for accident or human injury. Prevent children from swallowing the pen nib or button part. The pen nib, button part, or other movable parts may accidentally be pulled out if children are biting on them. Small parts, such as the pen nib or nib refills, or pen button part can be removed and accidentally swallowed by children.

Do not use the tablet in a facility control system that requires extremely high reliability. It may cause other electronic devices to malfunction, or other devices may cause the tablet to malfunction.

Power off your tablet in locations where/when electronic devices are not allowed. Because the tablet may cause other electronic devices to malfunction in some locations where/when the use of electronic devices is not allowed, such as within an airplane, be sure to turn off the tablet by unplugging the USB connector of this product from your computer.

Do not disassemble the tablet or pen (when equipped). Do not disassemble or otherwise modify the tablet or pen. Such action may cause heat generation, ignition, electrical shock, or other damage, including human injury. Disassembly of the product will void your warranty.

Take note of damaged cabling. If you notice that your tablet cabling is torn or otherwise damaged, there is a potential for product malfunction, electrical shock, or fire. Stop using the product and contact your local distributor or the Wacom customer support center for your region.

Do not expose this product to water or other liquids. Take care to never spill liquids onto the tablet or pen (when equipped). Exposing this product to water or other liquids may cause product malfunction or electrical shock. If the product is exposed to water or other liquids, unplug the USB connector. If your product is equipped with a power cord, unplug the cord from the wall outlet. Power down your computer. Then disconnect any other cables that may remain between the tablet and your computer. Stop using the product and contact your local distributor or the Wacom customer support center for your region.

Do not insert foreign material into the USB plug end or any other opening of this product. If a metal object or foreign material is inserted into the USB plug or other opening of this product, it may cause the product to malfunction or burn out, or cause electrical shock.





Do not use any organic solvent (e.g. alcohol) or even mild detergent to clean the product and the pen. Use of these cleaners can damage the product. Damage of this kind is not covered by the manufacturer's warranty.

Do not use or store this product where:

- Temperature changes are severe or exceed specifications (e.g. outdoors or inside a vehicle).
- Do not use the product in a dusty area.

Do not place heavy articles on the cabling, repeatedly bend the cables sharply, or apply heavy stress to the cable connectors; this may damage the unit or cabling.

Refrain from using this product during thunder or electrical storms. Using this product during thunder or electrical storms may cause product malfunction, fire, or electrical shock.

CAUTION

Do not place or use this product on an unstable surface or workspace. Do not place this product on a shaky, inclined, or vibrating surface. It may drop or fall off, causing damage to the product or human injury.

When cleaning your tablet, power off the unit by unplugging the USB connector from between the tablet and your computer. Electrical shock may occur if you attempt to clean this product when it is connected to your computer.

Further precautions regarding your tablet:

- If equipped with a pen, do not apply heavy stress to the pen tip, eraser, or button part. It may shorten pen tip life or may cause the pen to malfunction.
- If equipped with a pen and a distorted or bent pen nib is used, the pen tool may operate improperly. Therefore, do not apply excessive force when using the pen.
- If equipped with a pen, using a pen nib other than one specifically designed by Wacom for your pen input tool may cause product malfunction.
- When using the pen holder and to avoid damaging the pen (if equipped), do not use excessive force when inserting or removing the pen from the holder. Also, do not store the pen within the pen holder in such a way that the pen tip, buttons, or eraser are continually depressed.
- Do not excessively rub, abrade, or apply liquid to the pen holder (if equipped). These actions may cause threading frays or discoloration of the pen holder.
- Do not place metal objects on this product when it is in use. Metal objects placed on the tablet during use may cause interference, improper operation, or product malfunction.





PRODUCT SPECIFICATIONS

GENERAL SPECIFICATIONS

Aspect ratio	16:10
Coordinate resolution, pen input	100 lpmm (2540 lpi)
Coordinate resolution, touch input	10 lpmm (254 lpi)
Accuracy, pen input	+/- 0.5 mm (0.02 in)
Accuracy, touch input	+/- 1.0 mm (0.04 in)
Pen detection height	16 mm (0.63 in)
Reading height with pen, average	7 mm (0.28 in)
Report rate, pen input	133 point per second, maximum
Report rate, touch input	100 frame per second (up to 5 fingers)
ExpressKeys stroke	0.25 mm (0.01 in) (approximate)
Communication interface	USB
Connector	USB Type A (PC side), USB Micro B (tablet side)
Cable length	1.0 m (3.3 ft)
Operating temperature	5 to 40 degrees C (41 to 104 degrees F)
Storage temperature	-20 to 60 degrees C (-4 to 140 degrees F)
Operating relative humidity	30 % to 80 % (non-condensing)
Storage relative humidity	30 % to 90 % (non-condensing)

BAMBOO PEN TABLET CTL-470

Pen active area (W x D)	147.2 x 92.0 mm (5.8 x 3.6 in)
Physical size (W x D x H)	278 x 176 x 9.8 mm (10.9 x 6.9 x 0.4 in) (approximate, without tag and rubber foot)
Weight	390 g (approximate)
Power requirement	DC 5 V, without wireless module: less than 36 mA, from USB port



**BAMBOO TABLET CTH-470**

Pen active area (W x D)	147.2 x 92.0 mm (5.8 x 3.6 in)
Touch active area (W x D)	147.2 x 92.0 mm (5.8 x 3.6 in)
Physical size (W x D x H)	278 x 176 x 9.8 mm (10.9 x 6.9 x 0.4 in) (approximate, without tag and rubber foot)
Weight	420 g (approximate)
Power requirement	DC 5 V, without wireless module: less than 105 mA, from USB port, with wireless module: less than 500 mA, from USB port (charging)

BAMBOO TABLET CTH-670

Pen active area (W x D)	216.4 x 137.0 mm (8.5 x 5.4 in)
Touch active area (W x D)	216.4 x 137.0 mm (8.5 x 5.4 in)
Physical size (W x D x H)	351.8 x 209 x 9.8 mm (13.8 x 8.2 x 0.4 in) (approximate, without tag and rubber foot)
Weight	640 g (approximate)
Power requirement	DC 5 V, without wireless module: less than 130 mA, from USB port, with wireless module: less than 500 mA, from USB port (charging)

PEN, FOR BAMBOO PEN TABLET MODEL LP-170

Pen tip travel	1.0 mm (0.04 in) or less
Pressure levels	1024 levels
Physical size (L x D)	152.2 x 11.5 mm (5.99 x 0.45 in)
Pen tip type	Polyacetal (Part No. ACK20101K)

PEN, FOR BAMBOO TABLET MODEL LP-170E

Pen tip travel	1.0 mm (0.04 in) or less
Pressure levels	1024 levels
Eraser tip travel	1.0 mm (0.04 in) or less
Physical size (L x D)	158.2 x 11.5 mm (6.22 x 0.45 in)
Pen tip type	Polyacetal (Part No. ACK20101K)





DISPOSAL AND RECYCLING INFORMATION

EU ROHS

Wacom products comply with the European Union RoHS Directive 2002/95/EC (RoHS Directive).

TURKEY ROHS

Türkiye Cumhuriyeti: EEE Yönetmeliğine Uygundur

WEEE



Reuse, recycling, and recovery. You are urged to recycle this product when replacing it with a newer product or when it has outlived its useful life by bringing it to an appropriate collection point for recyclable materials in your community or region.

By doing this, you can help improve the environment of your community as well as minimize the potential negative effects created should any hazardous substance

that may possibly be present within waste material reach the environment during the disposal process.

Within the European Union, users are required not to dispose of Waste Electrical and Electronic Equipment (WEEE) as unsorted municipal waste, according to the Directive 2002/96/EC of the European Parliament and of the Council of 27 January 2003, or the corresponding local laws of the Member States. Products for which this is applicable will be marked with the WEEE symbol shown at the beginning of this note unless this is not feasible because of the size or the function of the product. Wacom products are subject to the Directive 2002/96/EC and therefore you should always collect them separately and bring them to the appropriate collection point in your community or region.





REGULATORY STATEMENT

FCC NOTICE

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

You can determine whether the equipment is causing interference by disconnecting it from your computer. If the interference stops, it was probably caused by the equipment.

If the equipment does cause interference to radio or television reception, you may be able to correct the interference by using one or more of the following measures:

- Rotate the television or radio antenna until the interference stops.
- Move the equipment farther away from the television or radio.
- Plug the equipment and computer into an outlet that is on a different circuit from the television or radio.

If necessary, consult your Wacom dealer or an experienced radio/television technician for help.

Changes or modifications to this product not authorized by Wacom could void the FCC Certification and negate your authority to operate the product.

INDUSTRY CANADA (CANADA ONLY)

Industry Canada, Class B:

"This Class (B) digital apparatus complies with Canadian ICES-003"





CE DECLARATION

The Wacom Bamboo™ digitizing tablet, models CTL-470, CTH-470 and CTH-670 have been tested and found to comply with the following harmonized European Norms:

- EN 55022:2006
- EN 55024:1998+A1:2001+A2:2003
 - IEC 61000-4-2:2008
 - IEC 61000-4-3:2006+A1:2007
 - IEC 61000-4-4:2004
 - IEC 61000-4-5:2005
 - IEC 61000-4-6:2006
 - IEC 61000-4-8:2009
 - IEC 61000-4-11:2004

Based on the results of these tests, Wacom declares that the above mentioned devices conform to Article 10.1 of the European Council EMC Directive 2004/108/EC and indicates this conformity by the CE-sign on each device.

The device must be installed and operated always in strict accordance with the instructions given in this handbook.

Any changes or modifications to this product that were not specifically authorized by Wacom will invalidate this declaration.





LICENSE AND WARRANTY

TABLET DRIVER SOFTWARE END USER LICENSE AGREEMENT

(WORLDWIDE EXCEPT FOR EUROPE, AFRICA AND MIDDLE EAST)

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- 1.1 "Documentation" means the user guides and manuals for installation and use of the Software.
- 1.2 "Product" means the Wacom Tablet hardware, with which the Software has been provided to You.
- 1.3 "Software" means the Tablet Driver software and Documentation provided to You with the Product, and any updates to either of the foregoing provided by Wacom to You under this Agreement.

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This Agreement and all matters arising out of or relating to this Agreement will be governed by the internal laws of Japan without giving effect to any choice of law rule. This Agreement will not be governed by the United Nations Convention on Contracts for the International Sales of Goods, the application of which is expressly excluded. In the event of any controversy, claim or dispute between the parties arising out of or relating to this Agreement, such controversy, claim or dispute may be tried solely in the Tokyo District Court, located in Japan, and Wacom and You each hereby irrevocably consent to the jurisdiction and venue of such courts.

5.2 Limitation of Liability.

In no event will either party be liable for any indirect, incidental, special, consequential or punitive damages, or damages for loss of profits, revenue, business, savings, data, use or cost of substitute procurement, incurred by either party or any third party, whether in an action in contract or tort, even if the other party has been advised of the possibility of such damages or if such damages are foreseeable. In no event will Wacom's liability for damages hereunder exceed the amounts actually paid by You for the Product. The parties acknowledge that the limitations of liability in this Section 5.2 and in the other provisions of this Agreement and the allocation of risk herein are an essential element of the bargain between the parties, without which Wacom would not have entered into this Agreement. Wacom's pricing of the Products reflects this allocation of risk and the limitation of liability specified herein. Notwithstanding the above, nothing in this Agreement limits Wacom's liability to You in the event of: (i) death or personal injury to the extent resulting directly from Wacom's negligence or that of its employees or agents; or (ii) any fraudulent act or omission of Wacom or that of its employees or agents; or (iii) to the extent arising out of any willful or grossly negligent misconduct on the part of Wacom.



5.3 Severability.

If any provision of this Agreement is held to be illegal, invalid or otherwise unenforceable, such provision will be enforced to the extent possible consistent with the stated intention of the parties, or, if incapable of such enforcement, will be deemed to be severed and deleted from this Agreement, while the remainder of this Agreement will continue in full force and effect.

5.4 Compliance with Laws.

You will comply fully with all applicable laws and regulations, including export laws and local laws of the country or region in which You reside or use the Software. Without limiting the generality of the foregoing, You will not, and You will require Your representatives not to, export, direct or transfer the Software, or any direct product thereof, to any destination, person or entity restricted or prohibited by the applicable law.

5.5 Entire Agreement; General.

This Agreement constitutes the entire agreement between the parties and supersedes all prior or contemporaneous agreements or representations, written or oral, concerning the subject matter of this Agreement. This does not, and shall not be construed to, create any partnership, joint venture, employer-employee, agency or franchisor-franchisee relationship between You and Wacom. Any heading, caption or section title contained herein is inserted only as a matter of convenience, and in no way defines or explains any section or provision hereof. The waiver by either party of any default or breach of this Agreement may only be made in writing and will not constitute a waiver of any other or subsequent default or breach.



LIMITED WARRANTY (U.S.A AND CANADA)

Wacom warrants the product, to the original consumer purchaser, except for the Software and consumable items such as the battery, pen cartridges, tablet surface sheet and nibs, to be free from defects in materials and workmanship under normal use and service for a period of two (2) years, from the date of original retail purchase, as evidenced by a copy of the receipt and registration with Wacom within 30 days of purchase.

The Software is licensed "as is." Wacom makes no warranty with respect to its quality or performance. Wacom cannot guarantee you uninterrupted service or the correction of any errors.

Upon discovery of a defect in the product, except in the Software, within the Warranty Period, you should contact Wacom Technical Support via telephone, email, or fax to obtain an RMA (Return Merchandise Authorization) number and instructions for shipping the product to a service location designated by Wacom. You should send the product, shipping charges prepaid, to the designated service location, accompanied by the return authorization number, your name, address and telephone number, proof of purchase date, and a description of the defect. Wacom will pay for return shipping by United Parcel Service or by an equivalent service as chosen by Wacom.

Wacom's sole obligation and entire liability under this warranty shall be, at Wacom's option, either the repair or replacement of the defective product or parts thereof of which Wacom is notified during the Warranty Period; provided, however, that you are responsible for (i) the cost of transportation of the product to the designated service location and (ii) any loss or damage to the product resulting from such transportation.

Wacom shall have no responsibility to repair or replace the product if the failure of the product has resulted from accident, abuse, misuse, negligence, or unauthorized modification or repair, or if it has been handled or stored other than in accordance with Wacom's storage instructions.

Any descriptions, drawings, specifications, samples, models, bulletins, or similar material, used in connection with the sale of the product, shall not be construed as an express warranty that the product will conform or comply with your requirements.

EXCEPT FOR THE LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO OTHER WARRANTIES MADE BY WACOM ON THIS PRODUCT. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY WACOM, ITS DEALERS, DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.





WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

NEITHER WACOM NOR ANYONE ELSE WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION, OR DELIVERY OF THIS PRODUCT SHALL BE LIABLE FOR ANY DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION AND THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE SUCH PRODUCT, EVEN IF WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

In the event that any of the above limitations are held unenforceable, Wacom's liability for any damages to you or any party shall not exceed the purchase price you paid, regardless of the form of any claim.

This Limited Warranty is governed by the laws of the United States of America and the state of Washington.

This Limited Warranty is valid for and only applies to products purchased and used inside the United States (and its territories or possessions) or Canada.

WARRANTY SERVICE

To obtain Warranty service within the U.S. or Canada contact:

Wacom Customer Care Center

Phone: 1.360.896.9833

Email Inquiry form: <http://www.wacom.com/productsupport/email.cfm>

Should you have any questions about this Agreement, or if you desire to contact Wacom for any reason, please contact in writing:

Wacom Technology Corporation

1311 SE Cardinal Court

Vancouver, Washington 98683

U.S.A.





LIMITED WARRANTY (CENTRAL AMERICA, SOUTH AMERICA AND THE CARIBBEAN)

Wacom warrants the product, to the original consumer purchaser, except for the Software and consumable items such as the battery, pen cartridges, tablet surface sheet and nibs, to be free from defects in materials and workmanship under normal use and service for a period of one (1) year, from the date of original retail purchase, as evidenced by a copy of the receipt and registration with Wacom within 30 days of purchase.

The Software is licensed "as is." Wacom makes no warranty with respect to its quality or performance. Wacom cannot guarantee you uninterrupted service or the correction of any errors.

Upon discovery of a defect in the product, except in the Software, within the Warranty Period, you should contact Wacom Technical Support via telephone, email, or fax to obtain an RMA (Return Merchandise Authorization) number and instructions for shipping the product to a service location designated by Wacom. You should send the product, shipping charges prepaid, to the designated service location, accompanied by the return authorization number, your name, address and telephone number, proof of purchase date, and a description of the defect. Wacom will pay for return shipping by United Parcel Service or by an equivalent service as chosen by Wacom.

Wacom's sole obligation and entire liability under this warranty shall be, at Wacom's option, either the repair or replacement of the defective product or parts thereof of which Wacom is notified during the Warranty Period; provided, however, that you are responsible for (i) the cost of transportation of the product to the designated service location and (ii) any loss or damage to the product resulting from such transportation.

Wacom shall have no responsibility to repair or replace the product if the failure of the product has resulted from accident, abuse, misuse, negligence, or unauthorized modification or repair, or if it has been handled or stored other than in accordance with Wacom's storage instructions.

Any descriptions, drawings, specifications, samples, models, bulletins, or similar material, used in connection with the sale of the product, shall not be construed as an express warranty that the product will conform or comply with your requirements.

EXCEPT FOR THE LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO OTHER WARRANTIES MADE BY WACOM ON THIS PRODUCT. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY WACOM, ITS DEALERS, DISTRIBUTORS, AGENTS, OR EMPLOYEES SHALL CREATE A WARRANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY, AND YOU MAY NOT RELY ON ANY SUCH INFORMATION OR ADVICE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM COUNTRY TO COUNTRY.





WACOM LIMITS THE DURATION OF ANY LEGALLY IMPLIED WARRANTIES INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF WACOM'S EXPRESS WARRANTY. SOME COUNTRIES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

NEITHER WACOM NOR ANYONE ELSE WHO HAS BEEN INVOLVED IN THE CREATION, PRODUCTION, OR DELIVERY OF THIS PRODUCT SHALL BE LIABLE FOR ANY DIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION AND THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE SUCH PRODUCT, EVEN IF WACOM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. SOME COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

In the event that any of the above limitations are held unenforceable, Wacom's liability for any damages to you or any party shall not exceed the purchase price you paid, regardless of the form of any claim.

This Limited Warranty is governed by the laws of the United States of America and the state of Washington.

This Limited Warranty is valid for and only applies to products purchased and used inside Central America, South America or the Caribbean.

WARRANTY SERVICE

To obtain Warranty service within Central America, South America or the Caribbean contact your local dealer or distributor.

Wacom Customer Care Center

Spanish: <http://www.wacom.com/sp/productsupport/email.cfm>

Portuguese: <http://www.wacom.com/pr/productsupport/email.cfm>

Should you have any questions about this Agreement, or if you desire to contact Wacom for any reason, please contact in writing:

Wacom Technology Corporation
1311 SE Cardinal Court
Vancouver, Washington 98683
U.S.A.





LIMITED WARRANTY (EUROPE, AFRICA AND MIDDLE EAST)

WACOM warrants to you, as the initial purchaser, (hereinafter referred to as "you" or "the customer") that the product hardware will remain free from defects in materials and workmanship under normal use and service for a warranty period of TWO (2) YEARS, and in case of Cintiq products for a warranty period of THREE (3) YEARS, commencing from the purchase date and provided that the product was unused at the time of purchase. Defects in wear parts (e.g. pen nibs, tablet surfaces and batteries) resulting from normal wear and tear are exempt from the warranty. Furthermore, WACOM warrants that the data carriers delivered with the product are free from defects in materials and workmanship under normal use for a period of SIX (6) MONTHS from the date of purchase.

If during the applicable warranty period the product, excluding any software, is discovered to be defective, it should be returned immediately to the place of purchase in its original packaging together with your name, address, and telephone number, a description of the problem, and a copy of the original receipt. The customer shall be liable for any possible damage or loss of the product during transit to the place of purchase for this purpose.

WACOM's sole obligation and entire liability under this warranty shall be, at WACOM's option, either the repair or the replacement of the product or parts thereof that prove defective and that were returned within the applicable warranty period.

WACOM does not warrant to repair or replace the product if: (a) the damage to the product results from accident, misuse, improper use, negligence or unauthorised alteration or repair; (b) the product was not handled or stored according to the instructions provided by WACOM; (c) the damage resulted from normal wear and tear of product parts; or d) the serial number affixed by WACOM has been removed or rendered unintelligible.

Any descriptions, drawings, specifications, samples, models, notifications or similar material provided in connection with the purchase of the product cannot be taken as an explicit guarantee that the product corresponds to or fulfils your requirements.

The warranty guaranteed by law remains unaffected. You can claim defects of the product in accordance with the relevant legal provisions.





WACOM shall only be liable for itself and its vicarious agents if a material contractual obligation has been culpably breached in a manner jeopardising the purpose of the contract or the damage is due to intentional acts or omissions or gross negligence. A material contractual obligation is an obligation which is essential to the proper performance of the contract on which the other party will typically rely. In case that the culpable infringement of such a material contractual obligation is not due to intention or gross negligence, the liability of a party shall be limited to such damages being typical for the contract and which were reasonably foreseeable at the time of the closure of the contract. Where these Terms and Conditions preclude or limit liability, this also applies to the personal liability of the executive officers of the party concerned, its employees, agents and subcontractors. The provisions of the product liability law (Produkthaftungsgesetz) remain unaffected.

If, when a claim made under this warranty is checked, it emerges that it is outside the permitted time period or is not covered by the warranty or that the product is not defective, the customer will reimburse WACOM for associated costs.

This limited warranty shall apply if the registered office of the vendor is situated in the EU or Iceland, Norway, Jersey, Switzerland, Russia, the Ukraine, Croatia, Serbia, Tunisia, Turkey, Syria, Lebanon, Jordan, Israel, Egypt, the United Arab Emirates, Iran or South Africa.

This warranty is subject to German law. However, the applicability of the United Nations Convention on Contracts for the International Sale of Goods is explicitly excluded. The city of Krefeld, Germany, is the sole place of jurisdiction for all claims arising from this contractual relationship and all disputes between the parties resulting from the formation, handling or termination of the contractual relationship, provided that the customer is a trader, a legal entity or fund under public law. The jurisdiction agreement shall also apply for customers who do not have a general place of jurisdiction in Germany. The jurisdiction agreement shall not apply if, due to legal provisions, a different sole place of jurisdiction must be established for the case. Furthermore, WACOM is authorised to file a lawsuit against the headquarters of the customer.

Should one of the provisions of this limited warranty be or become void, the validity of the other provisions shall not be affected, in full or in part. Should a provision be invalid, the legally permissible regulation most closely resembling the invalid regulation shall apply in its place. If you have any questions about this agreement, or would like to contact WACOM for another reason, please write to us at this address:

WACOM Europe GmbH
Europark Fichtenhain A9
47807 Krefeld
GERMANY

