



PRELIMINARY version

This manual is created for application of the FCC compliance.

# Cintiq Partner

*INSTALLATION GUIDE & USER'S MANUAL*



WACOM

CintiqPartner Installation Guide & User's Manual, March 11, 2003

English V1.0 for Windows and Macintosh

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## INTRODUCTION AND OVERVIEW

CintiqPartner is a tablet accessory that works with the Wacom® Cintiq® Interactive Pen Display on Personal Computers (PCs) or Macintosh® computers. CintiqPartner can be used as an alternative navigation or pen tablet and can be mapped to any or all monitors on your system, including the Cintiq Interactive Pen Display. The same pen that came with Cintiq is used as your tablet input tool.

This manual describes how to install CintiqPartner. It also describes how to use CintiqPartner with your Cintiq Interactive Pen Display.

The process for installing CintiqPartner occurs in two stages:

1. First, complete the installation of the Cintiq Interactive Pen Display. If you previously installed Cintiq, use the enclosed Wacom Tablet CD to upgrade your Wacom driver to v4.76 or later. (The CD is included only when CintiqPartner is purchased separately from the Cintiq Interactive Pen Display.)
2. Then connect CintiqPartner and configure the Wacom Tablet control panel settings.

After installing the tablet, use the Cintiq pen on CintiqPartner to navigate and work with all of your monitors.

For detailed information on using the Wacom Tablet control panel for customizing your tablet and pen settings, refer to the online Help located under the HELP menu in the Wacom Tablet control panel. You can also access Help by clicking on the control panel's HELP... button (Windows) or the ? button (Macintosh).

The following are not included with this product: information about your specific computer hardware or operating system, information about application software, and information about other Wacom tablets. Your best source for this information is the set of manuals and disks that came with your hardware, operating system, applications, or other Wacom tablets.

Please follow all instructions carefully. Unless otherwise specified, all screen shots were taken on a Windows® operating system.

# CINTIQPARTNER TABLET FEATURES

The CintiqPartner tablet is an accessory to the Cintiq Interactive Pen Display. The tablet can be used as a navigation or pen tablet and can be mapped to any or all monitors on your system, including the Cintiq Interactive Pen Display.

The pen that came with your Cintiq Interactive Pen Display is used as a pointer on the tablet.

**Important:** Do not use other Wacom pens or pens from other tablet manufacturers. The Cintiq pen tip is specifically designed for use with the Cintiq Interactive Pen Display – the tips on other pens could damage the protective coating on the Cintiq display screen.



Tablet Overlay.

To trace an image, lift the tablet overlay and slide the image beneath it.

The thickness of the item to be traced or digitized should be 1 mm or less.

Box contents include the CintiqPartner tablet, this manual, and a Wacom Tablet CD. (The CD is included only when CintiqPartner is purchased separately from the Cintiq Interactive Pen Display.)

# INSTALLATION

## SYSTEM REQUIREMENTS

Before installing CintiqPartner, make sure your computer meets the following system requirements:

- **PC.** Windows XP, 98, Me, or 2000. Available USB port and CD-ROM drive.
- **Macintosh.** OS X, v10.1.5 or greater, or OS 9. Available USB port and CD-ROM drive.

## STEP 1: FIRST, INSTALL THE CINTIQ INTERACTIVE PEN DISPLAY

Referring to the directions provided in your *Cintiq Installation Guide and User's Manual*, fully install your Cintiq Interactive Pen Display. Be sure to follow all instructions carefully. Failure to do so may cause damage to Cintiq or to the video card in your computer.

**Note:** If you previously installed Cintiq, use the enclosed Wacom Tablet CD to upgrade your Wacom driver to v4.76 or later. (The CD is included only when CintiqPartner is purchased separately from the Cintiq Interactive Pen Display.) Driver updates can also be downloaded from the Wacom web site for your region.

To upgrade the driver from the Wacom Tablet CD, insert the CD into your computer's CD-ROM drive. The installer menu should automatically display. If the menu does not display, double-click on the INSTALL icon (located on the CD). Click on the INSTALL CINTIQ button and follow the prompts to install the driver software.

When you install the Wacom tablet software from the CD, the Wacom Tablet control panel and online Help are also installed on your system. Online Help is not installed when you update the Wacom tablet driver from an Internet download.

## STEP 2: CONNECT CINTIQPARTNER

After you have completely installed the Cintiq Interactive Pen Display, plug the CintiqPartner USB cable into an available USB port on your computer. Then use the Cintiq pen on the CintiqPartner tablet and verify that you can move the screen cursor.

Be sure to check the Wacom Tablet driver Read Me file for late-breaking news. If you have trouble installing CintiqPartner, first see the *Troubleshooting* section in this manual. Additional information for both CintiqPartner and the Cintiq Interactive Pen Display can be found in the online Help.

Online Help is located in the Wacom Tablet control panel under the HELP menu. You can also access Help by clicking on the HELP... button (Windows) or the ? button (Macintosh).

To read the Help before installing CintiqPartner, first insert the Wacom Tablet CD into your computer's CD-ROM drive. When the software menu appears, click on CINTIQPARTNER and then EXPLORE CD. Open the SETUP folder. Then locate and open the appropriate language folder. Within the DOCUMENTATION folder for your language, double-click on the CINTIQ HELP icon. You will need Adobe Acrobat Reader v3.05 or greater to view the Help file.

You might also refer to your *Cintiq Installation Guide and User's Manual* for additional reference information.

## NEXT STEPS

Before working with CintiqPartner:

- First review *Working with CintiqPartner* on the following page.
- Then open the Wacom Tablet control panel and review the settings.

# WORKING WITH CINTIQPARTNER

The CintiqPartner tablet was designed to provide you with an easy way to access secondary monitors with your Cintiq pen. As you work with the tablet, you will find that you can move easily and efficiently between CintiqPartner and the Cintiq Interactive Pen Display.

## **SETTING UP YOUR WORK AREA**

To minimize fatigue, organize your work area so you can work comfortably.

Position your Cintiq Interactive Pen Display, CintiqPartner tablet, Cintiq pen, and keyboard so they are easily accessible without unnecessary reaching. The Interactive Pen Display and any other monitors should be positioned so you can view them comfortably with a minimum of eyestrain. (Be sure to see the *Cintiq Installation Guide and User's Manual* for tips on the proper use of the Cintiq Interactive Pen Display.)

Set the CintiqPartner tablet on a flat surface, either to the side of or below the Cintiq Interactive Pen Display. For example, you might place CintiqPartner on a keyboard tray. If Cintiq and the CintiqPartner are too close together the two tablets may interfere with one another and cause the screen cursor to jitter. If this occurs, move CintiqPartner a bit further away from Cintiq (approximately 15 cm (5.9 inches)).

Here are some other points to keep in mind:

- Take short breaks between tasks to stretch and relax your muscles.
- Use a gentle grip when working with the pen.
- Alternate tasks throughout the day.
- Maintain a good posture at all times. Minimize awkward postures and repetitive movements that cause discomfort.
- Change your position if you feel any discomfort due to your work position.

**Note:** Wacom makes no representation, promise or guarantee that Wacom products will cure or prevent, in whole or in part, mouse-induced repetitive stress symptoms, injuries or conditions. Individual results may vary. Always obtain competent medical advice to determine the most appropriate treatment for your specific situation.

## **USING THE CINTIQ PEN WITH CINTIQPARTNER**

The same pen that came with Cintiq is used as an input tool for navigating and drawing on the CintiqPartner tablet.

**Important:** Do not use other Wacom pens or pens from other tablet manufacturers. The Cintiq pen tip is specifically designed for use with the Cintiq Interactive Pen Display – the tips on other pens could damage the protective coating on the Cintiq display screen.

For details on using the pen, see the *Cintiq Installation Guide and User's Manual*.

As you work with CintiqPartner, you can rest your hand on the tablet surface – just as if it were a drawing board or sheet of paper.

To trace an image, lift the tablet overlay and slide the image beneath it. The thickness of the item to be traced or digitized should be 1 mm or less.

# **TROUBLESHOOTING**

## **TESTING CINTIQPARTNER**

Make sure your computer is turned on, the operating system has finished loading, and CintiqPartner is properly connected to an active USB port.

If the tablet status LED does not glow when the computer is on and the system is fully loaded, then verify that the cabling between CintiqPartner and your computer is correct. The CintiqPartner status LED should light whenever the cabling is properly connected.

Using the Cintiq pen on the CintiqPartner tablet, if you cannot make a selection on the display screen:

- Test the pen by pressing the pen tip against the surface of the tablet. The tablet status LED should light green.
- Now, without applying pressure to the pen tip (but keeping the pen within proximity of the tablet surface), press the side switch. The status LED should again light green.
- Next, bring the pen's eraser within proximity of the tablet surface and press it against the tablet. The status LED should light green.

If the status LED does not light green for these tests, be sure you are using the correct pen that came with your Cintiq Interactive Pen Display. If you are still having problems, you may have a defective pen or tablet.

## OBTAINING TECHNICAL SUPPORT

If you have a problem with your Wacom tablet, first check the *Installation* section in this guide to make sure the unit is installed correctly. Then review the *Troubleshooting* section within this guide and in the online Help; your problem may be described there and you can try the solution(s) offered.

If you cannot find the answer in this guide or in the online Help, you may find updated information about your problem in the appropriate Read Me file for your platform (located on the Wacom Tablet CD). You can also check the product FAQs (Frequently Asked Questions) on the Wacom web site for your region.

If you cannot solve the problem and you think your Wacom tablet is not working properly, contact the Wacom support staff for the area where your product was purchased. See the Wacom tablet Read Me file or online Help for contact information. If you have a modem you can download the latest software drivers from the Wacom web site for your region.

When you call, you should be at your computer with the following information available:

- This manual.
- Tablet serial and model number. (Look on the bottom of the tablet.)
- Driver version number. (Look on the Wacom Tablet CD or in the Wacom Tablet control panel.)
- The make and model of your computer.
- The operating system version.
- A list of peripheral devices attached to your computer.
- The software application and version you were using when the problem occurred.
- The exact wording of any error message that appeared on your screen.
- What happened and what you were doing when the problem occurred.
- How you tried to solve the problem.



# APPENDICES

## **CARING FOR CINTIQPARTNER**

Keep your CintiqPartner tablet clean. Dust and dirt particles can stick to CintiqPartner and cause wear to the tablet surface. Regular cleaning with a soft, damp cloth will help prolong the life of your tablet surface; you can also dampen the cloth using a very mild soap diluted with water. Do not use paint thinner, benzine, alcohol, or other solvents as they may damage the plastic case.

Keep your tablet in a clean, dry place and avoid extremes in temperature. Room temperature is best. Also, the CintiqPartner tablet is not made to come apart. Taking apart the product will void your warranty.

## **UNINSTALLING CINTIQPARTNER**

To remove only the CintiqPartner tablet from your system:

1. Unplug CintiqPartner from your computer.
2. Open the Wacom Tablet control panel. From the REMOVE menu, select TABLET....
3. In the dialog box that appears, make the appropriate choices to remove CintiqPartner, and click OK.

To fully remove the Wacom tablet software and CintiqPartner from your system:

**Windows XP:** Click START. In the start menu, select CONTROL PANEL. Then select ADD OR REMOVE PROGRAMS. In the ADD OR REMOVE PROGRAMS window, choose WACOM TABLET DRIVER and click on the CHANGE/REMOVE button. Follow the prompts to remove the tablet driver. When the tablet driver has been removed, unplug the tablet from your computer.

**Windows 98, Me, or 2000:**

1. Click the Windows START button. Then choose SETTINGS and CONTROL PANEL.
2. In the CONTROL PANEL window, double-click on the ADD/REMOVE PROGRAMS icon. In the dialog box that appears, choose the Wacom tablet option.
3. Click on the ADD/REMOVE... button and follow the prompts to remove the Wacom tablet driver. When the tablet driver has been removed, unplug the tablet from your computer.

**Macintosh OS X, v10.1.5 or greater:** From the FINDER, choose APPLICATIONS from the GO menu and open the Tablet folder. Double-click on the REMOVE TABLET icon and select the REMOVE TABLET SOFTWARE button. After the removal is completed, click OK. Then unplug your tablet from the computer.

**Macintosh OS 9:**

1. Run the Wacom Tablet Installer (either from the Wacom Tablet CD or from your latest tablet driver download).
2. Select the INSTALL button and CONTINUE through the prompts until you reach the tablet driver installation dialog box. Then select the REMOVE button and follow the prompts.
3. Unplug the tablet from your computer.

**Important:** When you remove the Wacom tablet software from your system, any other Wacom tablet connected to your computer (such as the Cintiq Interactive Pen Display) will no longer operate with full Wacom tablet functionality.

## PRODUCT SPECIFICATIONS

Active area (W x D)	204.8 x 153.6 mm (8.07 x 6.05 in)
Physical size (W x D x H)	330.0 x 243.0 x 13.9 mm (13.00 x 9.57 x 0.55 in)
Cable length	2.4 m (8.2 ft)
Weight	900 g (1.98 lb)
Power consumption	0.5 watts
Coordinate resolution	100 lpmm (2540 lpi)
Accuracy (pen)	+/- 0.25 mm (0.01 in)
Pressure levels	512
Maximum reading height with pen	6 mm (0.24 in), approximately
Maximum report rate	100 points per second
Communication interface	USB
Connector	USB A
Power requirements	DC 5V, 100 mA, maximum, from USB port
Operating temperature	5 to 40 degrees C (41 to 104 degrees F)
Storage temperature	-10 to +60 degrees C (14 to 140 degrees F)
Operating relative humidity	20% to 80% noncondensing
Storage relative humidity	20% to 90% noncondensing
Certification and compliance	FCC class B, CE, VCCI class B

## **RADIO AND TELEVISION INTERFERENCE**

The equipment described in this manual generates, uses, and can radiate radio-frequency energy. If it is not installed and used properly — that is, in strict accordance with Wacom instructions — it may cause interference with radio and television reception.

### ***FCC NOTICE***

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

You can determine whether the tablet is causing interference by disconnecting it from your computer. If the interference stops, it was probably caused by the tablet.

If your tablet does cause interference to radio or television reception, you may be able to correct the interference by using one or more of the following measures:

- Rotate the television or radio antenna until the interference stops.
- Move the tablet farther away from the television or radio.
- Plug the tablet and computer into an outlet that is on a different circuit from the television or radio.

If necessary, consult your Wacom dealer or an experienced radio/television technician for help.

Changes or modifications to this product not authorized by Wacom could void the FCC Certification and negate your authority to operate the product.

### ***CE DECLARATION***

The CintiqPartner digitizing tablet, model PTU-600U, has been tested and found to comply to the following harmonized European Norms:

- EN 55024 (electromagnetic immunity)
- EN 55022 Class B (electromagnetic emissions)

Based on the results of these tests, Wacom declares that the above mentioned device conforms to Article 10.1 of the European Council Directive 89/336/EEC, and their amendment Directive 93/68/EEC and indicates this conformity by the CE-sign on each device.

The device must be installed and operated always in strict accordance with the instructions given in this handbook. Any changes or modifications to this product that were not specifically authorized by Wacom will invalidate this declaration.

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# CintiqPartner

## *INSTALLATION GUIDE & USER'S MANUAL*

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