Installation Guide Model DVR395/DVR396 DIGITAL VIDEO RECEIVER

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When ordering parts from Wegener Communications, Inc., be sure to include the equipment model number, equipment serial number, and a description of the part.

In all correspondence with Wegener Communications, Inc., regarding this publication, please refer to DVR395/DVR396-002E.

First Edition:July 1997Revised:December 2000



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CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



CAUTION

As this unit is intended to interface with other electrical/electronic systems, proper engineering practices must be adhered to during installation and checkout.

All AC power and ground must be installed in accordance with National Electric Code Standards as to conductor size and limitations (see NFPA 70, articles 200-280, as amended, if required), and lightning protection must be provided.

All RF interconnections must be properly shielded to prevent ingression or egression of potential interfering sources to existing services.

Any damage to this unit caused by improper wiring/interconnections will void any warranty extended.

WARRANTY

The following warranty applies to all Wegener Communications products.

All Wegener Communications products are warranted against defective materials and workmanship for a period of one year after shipment to customer. Wegener Communications' obligation under this warranty is limited to repairing or, at Wegener Communications' option, replacing parts, subassemblies, or entire assemblies. Wegener Communications shall not be liable for any special, indirect, or consequential damages. This warranty does not cover parts or equipment which have been subject to misuse, negligence, or accident by the customer during use. All shipping costs for warranty repairs will be prepaid by the customer. There are no other warranties, express or implied, except as stated herein. This Page Intentionally Left Blank

ABOUT THIS MANUAL

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If viewing the electronic version, we recommend you safeguard the original to avoid the effects of somehow altering your master copy.

1. Cross-references

Cross-references are internally linked for easy access. If you are viewing the electronic version of this manual, and see text that is blue and underlined, such as (<u>TABLE OF CONTENTS</u>) you can "click" your mouse on that text and "link" to that section.

When you are ready to return to the previous section, "click" on the web toolbar "back" arrow and return. The web toolbar should appear automatically when you use a link, but if it does not you can invoke it from *Toolbars* on the *View* menu.

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2. Table of Contents

You can also link from the Table of Contents to any listed page. This also applies to the List of Tables and List of Illustrations. Just "click" on the **page number** for any section, table, etc., you want to move to. Return to the Table of Contents as in Number 1 above.

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4. Wegener Communications, Inc. Web Site.

This manual and others may be accessed on the Wegener Communications Web Site at <u>http://www.wegener.com/</u>. Once on the site, go to the appropriate product, access the manual, and read, print, or download it.

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SECTION 1 GENERAL INFORMATION

1.1 INTRODUCTION

This section contains instructions for connecting the Model DVR395/DVR396 Digital Video Receiver into a satellite receive system, and operating it in that mode.

1.2 UNPACKING AND INSPECTION

Carefully unpack the unit and inspect it for obvious signs of physical damage, which might have occurred during shipment. Any damage claims must be reported to the carrier immediately. Be sure to check packing materials carefully for important documents and materials. Please contact Wegener Communications Customer Service Department with questions at (770) 814-4057 or fax (770) 232-0621. See Section <u>1.6</u> (Page 16) for more Technical Support assistance.

* * * WARNING * * *

This is a Class A product. In a domestic environment this product may cause radio interference, in which case the user may be required to take adequate measures.

1.3 PHYSICAL ENVIRONMENT

To avoid damage to this and other equipment, or personal injury, the following items should be strictly observed.

1.3.1 DVR395 Desktop Version

The DVR395 Receiver may be installed on any reasonably level surface located in a clean, dry environment. Avoid locations subject to severe vibration or jarring impacts. The unit will meet the full 10 to 40°C operating temperature specification only if adequate ventilation is provided. Set it on a hard surface so that the mounting feet can maintain clearance under the unit. Avoid stacking objects or equipment against or on top of the unit where the vent holes would be blocked.

1.3.2 DVR395 Rack-Mounting Version

Mount the DVR395 Receiver in a standard EIA 19-inch (48.3 Cm) equipment rack located in a clean, dry environment. Attach the front mounting ears at all four mounting points and do not stack any other equipment on the receiver. Check that the total rack current consumption is within the limits of the AC branch circuit and that a reliable earth safety ground is maintained. The unit will meet the full 10 to 40°C operating temperature specification only if adequate ventilation is provided. This requirement is easily met if the installer leaves one empty 1-3/4-inch (4.4 Cm) rack-unit space between units (50% rack utilization). Forced air is usually not

required if the room is cool (<75°F). For higher rack mounting densities, forced-air rack ventilation is strongly recommended. Please note the average per-unit power dissipation of 45 watts (@ max LNB DC current loading) and plan accordingly.

| Parameter | Specification | |
|-----------------------------|--|--|
| Input Rating | 115/230 VAC, 0.8/0.5A, 50/60Hz | |
| Operating Temperature Range | 5° - 40° C | |
| Operating Humidity | Maximum relative humidity 80% for temperatures up to 31° C, decreasing linearly to 50% relative humidity at 40° C. | |
| Maximum Operating Elevation | 6560 Ft (2000M) above sea level | |

 Table 1. Equipment Specifications

1.3.3 Elevated Operating Ambient

If equipment is installed in a closed or multi-unit rack assembly, the operating ambient of the rack may be greater than the room ambient. Therefore, considerations should be given to the TMRA, or Temperature inside the Mounting Rack, and not just inside the room.

1.3.4 Reduced Air Flow

Installation of the equipment in a rack should be such that the amount of airflow required for safe operation of the equipment is not compromised.

1.3.5 Mechanical Loading

Mounting of equipment in a rack should be such that a hazardous condition is not achieved due to uneven loading

1.3.6 Circuit Overloading

Consideration should be given to connection of the equipment to the supply circuit and the effect that overloading of circuits could have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

1.3.7 Reliable Earthing

Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connection to the Branch (use of power strips).

1.4 REAR PANEL CONNECTIONS

The DVR395 rear panel connections are shown and described in Figure 2 (Page13).

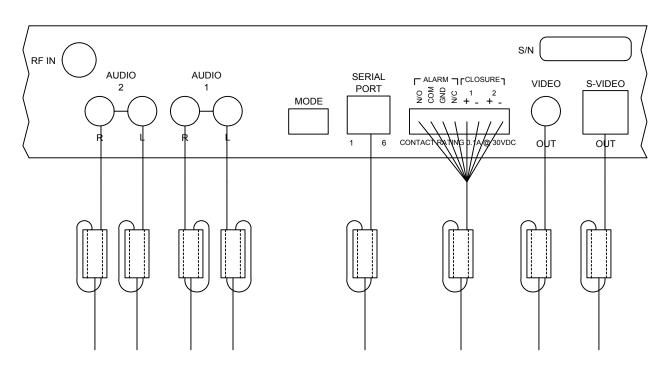


Figure 1. Ferrite Bead Installation For DVR396

1.4.1 Ferrite Cores And Their Installation

In order to meet FCC requirements for Radiated Emissions, this unit must have Ferrites installed on certain cables. Failure to install these cores may allow interference with other equipment, resulting in degraded audio and/or video signals. Eight ferrite cores have been shipped with the unit, and should be installed per the following instructions.

As a basic rule, all cables or wires to any one connector are looped through one ferrite. This is particularly important to the relay outputs (See <u>Figure 1</u> (Page 11).

1.4.1.1 <u>Types Of Ferrites</u>

There are two different types of ferrites included with the unit – three large and 5 smaller ones. Both types are made to clamp on a loop of the cable(s) and minimize electronic signals being radiated from the cable.

This is necessary because cables carrying electronic signals often act as broadcast antenna, sending "Radio" signals to other cables, which can "Receive" them and inject them into other units' signals, causing interference with the other signals. To reduce this as much as possible, all

installations, but especially in multi-service environments, should use high-quality shielded cables, with the shield grounded according to good engineering standards.

1.4.1.2 <u>Ferrite Installation</u>

For this installation, there are three ferrites that are larger than the others. These should be used for the cables numbered $\underline{6}$, $\underline{7}$, and $\underline{8}$ in the list below. These are the relay cables, the video cable, and the S-Video cable. The other five cables will normally have a smaller total diameter, and should fit into the smaller ferrites.

These ferrites must be installed on cables attached to the following connectors:

| | <u>Connector</u> | <u>Ferrite</u> Size |
|----|---|---------------------|
| 1. | Audio 1 Left | Small |
| 2. | Audio 1 Right | Small |
| 3. | Audio 2 Left | Small |
| 4. | Audio 2 Right | Small |
| 5. | Serial Port | Small |
| 6. | Alarm and Closure Relays. One ferrite for all wires to relays. | Large |
| 7. | Video | Large |
| 8. | S-Video | Large |

The cables must pass through the ferrite and then loop around and pass through again. See <u>Figure 1</u> (Page 11). For proper results, the core should be positioned on the cable as close to the chassis connector as possible. With minimal slack in the loop, the wiring alone should properly support the core. No additional support should be necessary.

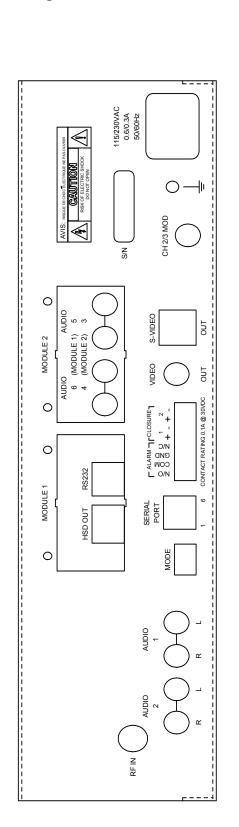
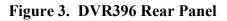
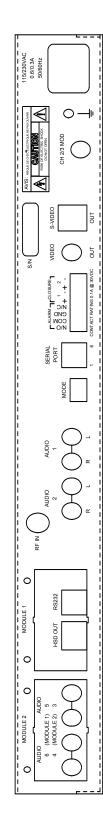


Figure 2. DVR395 Rear Panel





1.5 SECURITY LABELS

The DVR395 incorporates security labels. There are no user serviceable components within the IRD (integrated receiver decoder). Tampering with the security labels, opening the units, will void your warranty. If you have questions, contact Wegener's customer service department at the address and phone (fax) numbers shown in Section <u>1.6</u> (Page 16) of this manual.

| Signal | Connector | Description |
|------------------------|-----------------|---|
| RF IN | F | 950 to 2150 MHz signal accepted |
| COMPOSITE VIDEO OUT | Phono Jack | NTSC or PAL |
| S-VIDEO OUT | S-video | NTSC or PAL |
| AUDIO OUT | Two phono jacks | Audio stereo |
| SERIAL PORT | RJ-12 | Serial Asynchronous Data. May be used for terminal, printer, modem, or local COMPEL control. |
| MODE SWITCH | 4 Position DIP | Control DIP switches for NTSC/PAL; Modulator channel 2/3; Normal Video, Color Bars; and LNB Voltage ON/OFF. |
| ALARM | Terminal Strip | Receiver alarm contacts, Alarm : NC connects to COM NORMAL : NO connects to COM |
| CLOSURE | Terminal Strip | Solid state switch closures defined by the network control systems or equipment status. |

 Table 2.
 DVR395/DVR396 Interconnect Descriptions

Connect the receiver to the desired equipment as follows:

CHASSIS GROUND

Using #12 AWG or larger wire, connect the ground to a system or rack ground.

RF IN

Using 75 Ohm coaxial cable with a type F connector, connect your RF source to the **RF IN** connector.

* * * CAUTION * * *

When connecting cables to "F" type connectors apply a force of no more than 12 inch/lb. (Finger tight). Avoid connecting adapters directly to "F" type connectors. Use at minimum a 1-foot flexible extension cable between "F" type connectors and adapters.

VIDEO CONNECTIONS

Composite: connect the composite video output to the desired unit using a standard phono plug cable. The equipment it is connected to MUST have a 75-ohm termination.

S-video: connect the S-video output to the desired unit using a standard S-video mini-DIN connector.

AUDIO CONNECTIONS

Using standard shielded audio cable with phono plugs, connect the stereo audio output to the desired unit or equipment.

Serial Port

Using a cable terminated in an RJ-12 connector at one end and a DB9/DB25 at the other, connect the serial port to a terminal, printer, modem, or COMPEL control system.

A Null modem cable or adapter is required for use with a modem. Defaults are 19.2KBps, N, 8, in terminal mode.

| DVR395 RJ-12 | | COMPUTER DB-9 (Female) | | ASCII TER SERIAL I DB-25 | MINAL OR PRINTER (Male) |
|-----------------|---------|---------------------------|---------|--------------------------------|-------------------------------|
| PIN | SIGNAL | PIN | SIGNAL | PIN | SIGNAL |
| 2 | TX DATA | 2 | RX DATA | 3 | RX DATA |
| 3 | RX DATA | 3 | TX DATA | 2 | TX DATA |
| 5 | GROUND | 5 | GROUND | 7 | GROUND |
| 6 | RI | 9 | RI | 22 | RI |

Table 3. DVR395 Serial Cables To Terminal or Printer

MODE SWITCH

Set the control DIP switches for NTSC/PAL, Modulator channel 2/3, Normal Video, Color Bars, and LNB ON/OFF as required for your system. See Section 2.2 (Page 17) for DIP switch information. FUNCTIONS ARE MODEL SPECIFIC.

* * * CAUTION * * *

DO NOT CONNECT RJ-12 DIRECTLY TO PHONE LINE.

1.6 TECHNICAL SUPPORT

In the event the unit fails to perform as described, contact Wegener Communications Customer Service at (770) 814-4057, FAX (770) 232-0621, or email "service@wegener.com".

To return a product for service:

1. Obtain a Return Material Authorization (RMA) number by completing and faxing a copy of the RMA Form (See Section <u>1.6</u>, Page 16) to (770) 232-0621. You may email the same information instead to:

service@wegener.com

2. Plainly write the RMA number on the OUTSIDE of the product-shipping container.

NOTE: Writing the RMA number on the outside of the shipping container will help us to return your equipment to you sooner. Thank you.

3. Return the product, freight prepaid, to the address below:

Service Department RMA# Wegener Communications, Inc. 359 Curie Drive Alpharetta, GA 30005

NOTE: All returned material must be shipped freight prepaid. C.O.D. shipments will not be accepted.

Please contact Customer Service at one of the numbers above if you have any questions regarding service procedures.

1.7 MANUALS

If you have any suggestions concerning this, or any Wegener Manual, you can E-mail them to **manuals@wegener.com**. If you would rather mail them, please do so to the address shown below. Our preference is that you copy the page(s) in question, mark it up, and fax or mail us the copy. We do appreciate constructive criticism. The Fax Number is 770-497-0411.

Attn: Manuals Wegener Communications, Inc. 11350 Technology Circle Duluth, GA 30097

SECTION 2 POWER ON PROCEDURES

2.1 GENERAL

This section provides information and procedures for powering up the unit.

2.2 CONTROL DIP SWITCHES

A four position DIP switch on the rear panel provides manual control and setup selection. Mode setting is as follows: (In setting the DIP switches, "D" = down and "U" = up, "X" = don't care for this function).

| Mode | Function | |
|---------|--------------------------------------|--|
| 1 2 3 4 | | |
| | Setup Functions | |
| UXXX | NTSC Video System* | |
| DXXX | PAL Video System* | |
| XUXX | Modulator Channel 3 (MODEL SPECIFIC) | |
| X D X X | Modulator Channel 2 (MODEL SPECIFIC) | |
| XXUX | Normal video | |
| X X D X | Color Bars, Tones | |
| XXXU | LNB Power OFF | |
| XXXD | LNB Power ON | |

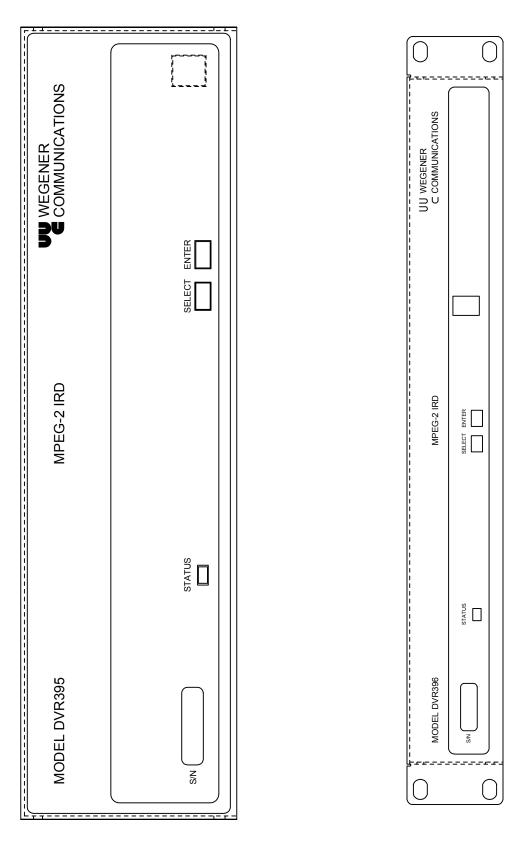
Table 4. Control DIP Switch Functions

Set the switches to the settings appropriate for your system.

* The receiver must be set to the same format (NTSC or PAL) as the desired channel being received. The receiver will not operate correctly with incompatible settings.

2.3 FRONT PANEL CONTROLS AND INDICATORS

The front panel indicators and controls are shown in <u>Figure 4</u> (Page 18) and <u>Figure 5</u> (Page 18), and described in <u>Table 4</u> (Page 17).



| Item | Description | |
|----------------------------|---|--|
| IRD Status | A Red/Green/Amber LED used to show operating status, including normal operation, warnings, and alarms. See <u>Table 6</u> (Page 20). | |
| On Screen Display (OSD) | On Screen Display of IRD may be activated by pressing the <select> front panel push-button switch. See Section <u>3.2</u> (Page 23).</select> | |
| Select | Push button activates OSD and selects options displayed. | |
| Enter | Push button enters options selected on OSD. | |

| Table 5. | Front Panel Controls and Indicator | |
|----------|------------------------------------|--|
|----------|------------------------------------|--|

2.4 LED & ALARM/WARNING CONDITIONS

The unit's only LED is RED/GREEN/AMBER, located on the front panel, and labeled Status. The LED's behavior is described in the following table, which includes a list of warning, alarm, and boot fail conditions.

| Mode | Condition | Status LED |
|-----------|---|----------------------------|
| Power Up | IRD is in process of powering up | RED/GREEN Blink Pattern |
| Boot Fail | EEPROM Boot Failure | RED |
| | Receiver Board Diagnostics Failure | RED |
| | Receiver Board Communications Failure | RED |
| | Secure micro / Host ID mismatch | RED |
| Alarm | Receiver Board Run-Time Failure | RED Blink w/ Count = 1 |
| | In Fade Mode > 5 seconds (See Warnings Below.) | RED Blink w/ Count = 2 |
| | Installation Mode > 5 seconds (See Warnings Below.) | RED Blink w/ Count = 3 |
| | Carrier Table Search Mode | RED Blink w/ Count = 4 |
| | Header Search Mode | RED Blink w/ Count = 5 |
| | Satellite Search Mode | RED Blink w/ Count = 6 |
| | Alarming Eb/No (and locked on carrier) (See Warnings Below.) | RED Blink w/ Count = 7 |
| | No MPEG Data > 5 seconds (but locked on carrier) (See Warnings Below.) | RED Blink w/ Count = 8 |
| | No Video Data > 5 seconds (but have MPEG data) (See Warnings Below.) | RED Blink w/ Count = 9 |
| | NTSC - PAL mismatch. | RED Blink w/ Count = 10 |
| | No Audio Program Table | RED Blink w/ Count = 11 |
| Warning | Secure Micro Routine Failure | AMBER Blink w/ Count = 1 |
| | Marginal Eb/No (and locked on carrier) | AMBER Blink w/ Count = 2 |
| | COMPEL Required and No COMPEL within last 2 minutes | AMBER Blink w/ Count = 3 |
| | Audio Free Running | AMBER Blink w/ Count = 4 |
| | No MPEG data < 5 seconds | AMBER |
| | No Video Data < 5 seconds | AMBER |
| | Fade or Installation Mode < 5 seconds | AMBER |
| Normal | Normal Mode for a COMPEL-not-Required Unit | GREEN |
| | COMPEL addressed within last 5 seconds | GREEN Flutter |
| | COMPEL addressed within last 2 minutes | GREEN |

 Table 6. LED Indications

The following definitions apply to <u>Table 6</u>:

Blink - LED is OFF for 1 second, and then blinks on count times (ON for 250 ms and OFF for 250 ms). This overall pattern is continued.

Flutter - ON for 50 ms, OFF for 50 ms, repeating....

AMBER - RED and GREEN turned ON at the same time.

Note: ms = 1/1000 second

The conditions are listed in the order of their display priority with highest priority at top. For example, if the unit is in Satellite Search Mode, and there is an NTSC/PAL mismatch, the LED should indicate the Satellite Search condition.

Note that the alarm conditions are those conditions preventing the delivery of video.

2.5 POWER ON PROCEDURE

Apply power to the receiver. The unit performs a quick checksum test on the EEPROM (electrically erasable programmable read only memory). When the test passes, the unit initializes various devices and configures itself according to the EEPROM settings. It then waits for the receiver board to complete its power up test, which takes about 10 seconds. When the receiver board passes its test, the IRD sends a tune request to the receiver board and the Welcome Banner, shown in Figure 6 (Page 21), to the serial port. If you are in Terminal mode, the banner displays on the terminal screen. Otherwise, "ALARM: INSTALLATION" displays on the monitor screen. The IRD then enters alarm mode until all of the alarm conditions are cleared.

X.X is the application code's version number. The text at the bottom of the screen is shown only if the serial device is set to Terminal mode.

*

Wegener Communications Copyright 1997 MPEG 2 Integrated Receiver Decoder Firmware Version x.x *

EEPROM Failure Receiver Board Diagnostics Failure Receiver Board Communications Failure

Figure 6. Welcome Banner

Figure 7. Failure Banner

* These screens are available in units with firmware versions 2.0 and above.

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SECTION 3 SETUP

3.1 GENERAL

This section provides procedures for initial setup of the unit.

3.2 ON SCREEN DISPLAY (OSD)

The OSD information is contained in the video output from the receiver. It is turned on by pressing either the <SELECT> or <ENTER> push-button on the front panel. The display is removed by selecting Exit from the Main Menu. When a menu is first shown, the cursor is always placed on its first action field (or action with edit field, which ever is first).

The OSD provides the following information and actions:

- 1. Carrier Status.
- 2. Signal Strength Monitoring.
- 3. Selecting the Perm Settings
- 4. Selecting the Serial Port device.
- 5. Software Version.

All menus are white text with a solid blue background with highlight as blue text on white background. There are four field types: **Action, Action w/ Edit, Edit, Edit w/ Choices**. The cursor can be moved only to these fields. The function of the <SELECT> and <ENTER> pushbutton for each field type is described below.

| FIELD | SELECT | ENTER | |
|-----------------------|--|---|--|
| Action Field | Moves cursor to next action field (or action w/ edit field, which ever is next). Wraps at end. | Takes action on the current field. | |
| Action w/ Edit Field | Same as for action field. | Moves cursor to corresponding edit field. | |
| Edit Field | If cursor is not on last digit within edit field, moves cursor to next digit. Else, moves to next action field (or action w/ edit field, which ever is next) | Increments current digit within edit field. Wraps back to beginning at 9. | |
| Edit Field w/ Choices | d w/ Choices Moves cursor to next action field (or action w/ edit field, which ever is next). | | |

Table 7. SELECT And ENTER Key Functions

3.3 CUSTOMIZING SETTINGS FOR YOUR SYSTEM

You can customize the settings of the DVR395 to fit your system using the OSD and front panel push buttons.

To edit settings, perform the following procedures and see Table 7 (Page 23).

- Power up the unit.
- Connect a terminal for the On Screen Display. See Section <u>3.2</u> (Page 23).
- Access the Main Menu by pressing either the <SELECT> or <ENTER> push button on the front panel.
- Using the front Panel <SELECT> button, select/highlight the item you wish to edit.
- Press the <ENTER> push button to display that screen.

NOTE: The values shown on the following screens are examples only, and will likely be different in normal operation.

For Carrier Select:

- From the Main Menu, select "Carrier Select."
- Press <ENTER> to display the "Carrier Select" screen.
- Press <ENTER> to enter the edit field.
- Use <SELECT> to place the cursor on the digit to be edited.
- Use the <ENTER> button to cycle the digit.
- Use <SELECT> to move to the next item in the scroll menu.
- Make further edits, if desired.
- Use <SELECT> to highlight "Activate Selection."
- Press <ENTER> to save the new settings and exit this screen.
- To exit without saving the changes, Select "Return To Main Menu" and press <ENTER>.

les only, and will likely be CARRIER SELECT

CARRIER SELECTFrom Table:3Carrier (MHz):12000.00Data Rate (Mbps)4.992FEC Rate:½Tag Site:0MPEG Mode:TRANSPORTLNB LO (MHz)10750.00Activate SelectionReturn To Main Menu

Carrier Status

Main Menu

Signal Strength Carrier Select Serial Port Select Software Version Exit

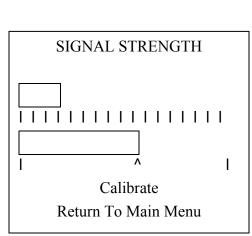
For Carrier Status:

- From the Main Menu, select "Carrier Status."
- Press <ENTER> to display the "Carrier Status" screen.
- This is a read-only screen.
- Press <ENTER> to Return to the Main Menu.

| CARRIER STATUS | | | | |
|---------------------|----------|--|--|--|
| Acquisition Mode: | INSTALL | | | |
| Carrier (MHz): | 12000.00 | | | |
| Data Rate (Mbps): | 5.000 | | | |
| FEC Rate: | 1/2 | | | |
| Tag Site: | 0 | | | |
| MP56 Mode: | 0 | | | |
| AVG. Eb/No (dB): | 8.0 dB | | | |
| Current Eb/No dB: | 8.5 dB | | | |
| Return To Main Menu | | | | |

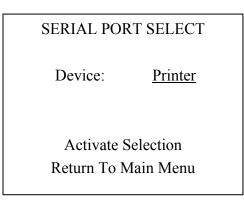
For Signal Strength:

- From the Main Menu, select "Signal Strength" and Press <ENTER> to display this screen
- Displays signal level. The upper bar is the signal strength. The lower bar gives a higher resolution of and deviation from the selected value.
- To use the lower bar, select "Calibrate" and Press <ENTER>.
- To exit this screen, select "Return To Main Menu" and press <ENTER>.



For Serial Port Select:

- From the Main Menu, select "Serial Port Select" and Press <ENTER>.
- Use <ENTER> to scroll the possible devices.
- When the desired device is displayed, press <SELECT> to highlight "Activate Selection."
- Press <ENTER> to save the change and exit this menu.
- To exit without saving the changes, select "Return To Main Menu" and Press <ENTER>.



For Software Version:

This is a read-only screen showing the versions of the various software packages.

- Select "Software Version" from the Main Menu and press <ENTER> to display the screen.
- Press <ENTER> to return to the Main Menu.

SOFTWARE SELECT

| Application: | V1.3 | |
|----------------|--------------|--|
| Receiver: | 17 (Type 48) | |
| Video Decoder: | 01.70 | |
| Audio Decoder: | BEPD0306 | |
| Descrambler: | r40_721b.hex | |
| Boot: | 1.2 | |
| DSP Demux: | V1.1 | |
| | | |

Return To Main Menu

APPENDIX A RMA REQUEST FORM

Not every system or location will use the RMA Request Form shown on the following page. It is provided as a convenience for those customers who send units directly to Wegener Communications, Inc. for repair.

If there is any doubt regarding use of this form, contact Network Control or other higher authority for guidance.

| service@wegener.com | RMA REQUE | CST FORM | Fax (770) 232-0621 |
|----------------------|-----------|----------|--------------------|
| Company Name: | | | |
| Bill-To Address: | | | |
| | | | |
| | | | |
| | | | |
| Ship-To Address: | | | |
| | | | |
| Contact Name: | | | |
| | | | |
| | | |) - |
| Complete Model #: | | | |
| _ | | | |
| In Warranty: Yes | No - | | |
| Problem: | | | |
| | | | |
| | | | |
| | | | |
| Additional Comments: | | | |
| | | | |
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| | | | |
| | | | |

RECORD OF REVISIONS

| Level | Page No. | Description of Change |
|-------|------------------------------------|--|
| А | | Initial Release |
| В | 10 11 | Changed "RJ-11" to "RJ-12." <u>Table 3</u> , Reversed Ch. 2 & 3 in "Function" Column. |
| С | 10 10 11 | Added Sections $1.3.3 - 1.3.7$ Added Metric equivalent measurements Added Ferrite Installation Instructions. |
| D | 5 12 19 20 24-26 27 | Added instructions for accessing manuals on the web. Corrected connector numbers for larger ferrites. Revised Description of Status LED. Added/Corrected Warning LED Descriptions. Clarified minor points in Menu screen instructions. Added statement that sample screens were only examples. Added Note that RMA Form may not be for every user. |
| E | | Added connector pinouts. |
| | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| | A B C D | A B 10 11 11 C 10 10 10 10 11 D 5 12 19 20 24-26 27 |

SERVICE RETURN ADDRESS

Service Department RMA# Wegener Communications, Inc. 359 Curie Drive Alpharetta, GA 30005

CONTACT NUMBERS AND ADDRESSES

Voice: (770) 814-4057 FAX: (770) 232-0621 email: service@wegener.com