

WIDEX CLEAR™ 440

STAY IN SYNC WITH LIFE

USER INSTRUCTIONS

THE CLEAR™ 440 SERIES

C4-9
BEHIND-THE-EAR

YOUR WIDEX CLEAR™440 HEARING AID

(To be filled out by the hearing care professional)

Date: _____

Battery size: _____

Ear-set:

Earmould

Instant ear-tip

Custom ear-tip

Ear-tip size: Left _____ Right _____

Tubing size: Left _____ Right _____

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THANK YOU...

...for choosing a Widex hearing aid.

Your hearing aid is designed with high-quality sound, ease, comfort and freedom of choice in mind.

We hope you will be pleased with your new Widex hearing aid.

IMPORTANT

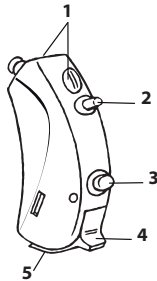
This booklet contains important information and instructions. Please read this booklet carefully before you start using the hearing aid.

Your hearing aid, ear-set and accessories may not look exactly as illustrated in this booklet. We also reserve the right to make any changes considered necessary.

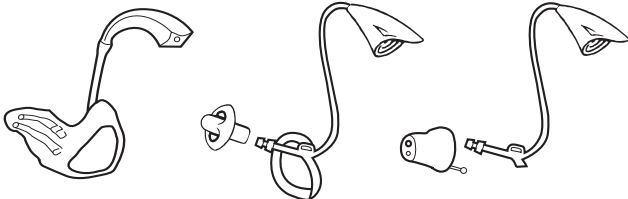
THE HEARING AID

The illustration below shows the hearing aid without the ear-set.

1. Microphone openings
2. Volume control (optional)
3. Program button
4. On/off switch
5. Battery drawer with nail grip



Below, your hearing care professional can tick the ear-set solution chosen for you.



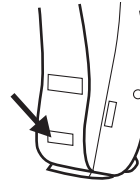
Earmould

Instant ear-tip

Custom ear-tip

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RIGHT/LEFT IDENTIFICATION



The arrow shows the position of the identification mark (red mark = right and blue mark = left).

ACOUSTIC INDICATORS

The hearing aid may be set to produce a signal to indicate the use of certain functions. The signal may be a spoken message or tones adjusted by the hearing care professional in consultation with you. The signal can also be deactivated.

Adjusting volume		Tone*	Off
Confirming program button use		Clicking sound	Off
Changing program	Message	Tones	Off
Starting up the hearing aid	Message	Tone	Off
Warning about low battery	Message	4 tones	Off
Warning about lost partner	Message		Off
Service reminder	Message		Off

* *bold indicates standard setting*

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THE BATTERY

We recommend **zinc-air batteries**. Use a **size 13** battery for the hearing aid.

To obtain replacement batteries, please consult your hearing care professional. It is important to take note of the expiry date and the recommendations regarding disposal of used batteries on the battery pack.



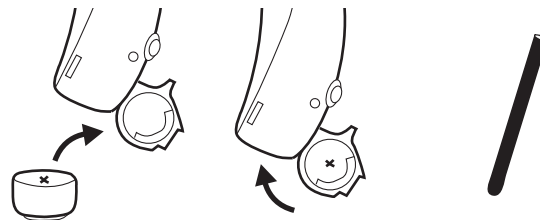
INSERTING THE BATTERY

Before inserting a new battery into the hearing aid, remember to remove the adhesive tab. Once the tab has been removed, the battery will start functioning after a few seconds. Do not use batteries on which there is a sticky residue from the tab or other unwanted substance.



Use the nail grip to gently swing the battery drawer open.

Place the battery in the drawer, so that the plus (+) sign on the battery faces upward. You can use the battery magnet provided to steer the battery into place.



If the battery drawer does not close easily, the battery is incorrectly inserted.

When changing battery, it is a good idea to hold the hearing aid over a table.

The hearing aid may be provided with a special battery drawer, helping to secure the battery in the drawer. This type of drawer can be a good choice if the hearing aid is worn by a child.

LOW BATTERY INDICATION

An acoustic indicator will sound when the battery is nearly exhausted, unless this function has been disabled (see page 7). We recommend that you always have a spare battery with you.

Never leave an exhausted battery in the hearing aid. Exhausted batteries may leak, damaging the hearing aid.

IMPORTANT

Your hearing aid may stop functioning, for instance if the battery is exhausted. You should be aware of this possibility, in particular when you are in traffic or are otherwise dependent on warning signals.

TURNING THE HEARING AID ON AND OFF

The battery drawer of the hearing aid also functions as the on/off switch.



Push the switch upwards to turn on the hearing aid. An acoustic indicator will indicate that the hearing aid has been switched on unless this function has been disabled.



Push the switch downwards to turn off the hearing aid.

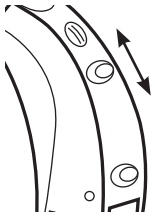


The word "OFF" is clearly visible on the switch when the hearing aid is turned off.

Please remember to turn off the hearing aid when it is not in use. Remove the battery if the hearing aid will not be used for several days.

VOLUME ADJUSTMENT

The hearing aid volume is adjusted automatically in accordance with your sound environment.



Your hearing aid may furthermore be provided with a volume control, shaped like a small lever.

Push the lever upward to gradually raise the volume.

Push the lever downwards to gradually lower the volume.

In the default setting, any volume adjustment will affect both hearing aids.

For any adjustment of the steps in which volume increases or decreases, consult your hearing care professional.

Each time you operate the volume control, you will hear a beep-tone unless this function has been disabled. When the maximum or minimum adjustment level is reached, a steady tone will sound.

IMPORTANT

If the volume in the hearing aid is generally too loud or too weak, or the reproduced sounds are distorted, or if you would like any further information, consult your hearing care professional.

To turn off the sound completely

- Keep pressing the volume control lever downwards after the steady tone has sounded

To turn the sound on again

- Press the lever upwards or
- Change listening program or
- Turn the hearing aid off and turn it on again.

If you wish to mute the hearing aid using a remote control, keep pressing its volume down key after the long beep-tone has sounded and until it stops. Pressing one of the volume keys briefly will bring back the sound.

Any adjustment of the volume setting will be cancelled when your hearing aid is turned off, or when you change program.

If you wish to have the volume control disabled, please consult your hearing care professional.

LOST PARTNER ALARM

(Note: Only applicable if this feature has been activated by your hearing care professional).

If one of your hearing aids falls off your ear, and/or the battery is exhausted, a tone signal and a spoken message will sound two times in the other hearing aid.

LISTENING PROGRAMS

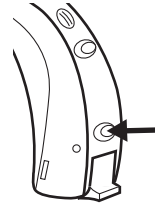
In addition to the default Master program, your hearing aid may be provided with four of the following programs, plus the special Zen program called Zen+.

<input type="checkbox"/> Music	For listening to music
<input type="checkbox"/> TV	For listening to the TV
<input type="checkbox"/> Comfort	Attenuates background noise
<input type="checkbox"/> Reverse focus	Focus on sounds from behind
<input type="checkbox"/> Audibility Extender	Makes high-frequency sounds audible
<input type="checkbox"/> Phone	For listening to the telephone
<input type="checkbox"/> T	In this program you listen via the telecoil (T) and not via the hearing aid microphone (M). The telecoil is used where a loop system is installed. If you activate the telecoil program, you listen to a specific sound source and shut out surrounding sounds.
<input type="checkbox"/> M+T	In this program you listen via the hearing aid microphone (M) and the telecoil (T).
<input type="checkbox"/> Zen	Generates different kinds of tones. Contains one style
Compound programs	The Master program in one ear and Zen, Reverse focus, Audibility Extender, T, MT or Phone in the other.
<input type="checkbox"/> _____	
<input type="checkbox"/> _____	
<input type="checkbox"/> _____	
<input type="checkbox"/> Zen+	Special Zen program with up to three different Zen styles

If your needs change over time, the combination of listening programs can be altered.

The Zen program may be used with amplification so that both the surrounding sounds and the Zen tones are heard together. Or, it may be used alone (without amplification) in quiet when you are not required to hear surrounding sounds.

The duration of the Zen play time can be set by your hearing care professional according to your needs.



SWITCHING BETWEEN THE LISTENING PROGRAMS

Each time you switch to another program, an acoustic indicator will sound unless this function has been disabled.

Program 1: Message or one short beep

Program 2: Message or two short beeps

Program 3: Message or three short beeps

Program 4: Message or one long and one short beeps

Program 5: Message or one long and two short beeps

Zen+: Message or tone

In the default setting, both your hearing aids will be affected when you change programs.

IMPORTANT

Use of the different Zen programs may interfere with hearing surrounding sounds including speech. The programs should not be used when hearing such sounds is important. Switch the hearing aid to a non-Zen program in those situations.

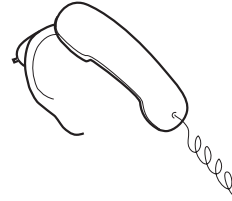
ZEN+

This program is accessed via a long press (two sec.) on the program button. A short press then allows you to cycle through the available Zen styles.

You can exit Zen+ by pressing and holding the program button for more than a second.

If you wish to have the program button disabled, please consult your hearing care professional.

USING A TELEPHONE

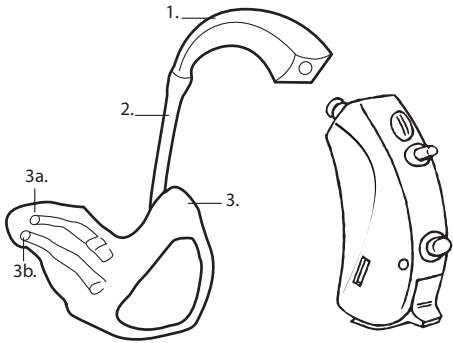


When using a telephone, we recommend that you hold the telephone against your head at an angle above your ear, rather than directly against the ear. If the sound is not optimal, try moving the telephone ear-piece to a slightly different position.

HEARING AID WITH AN EARMOULD

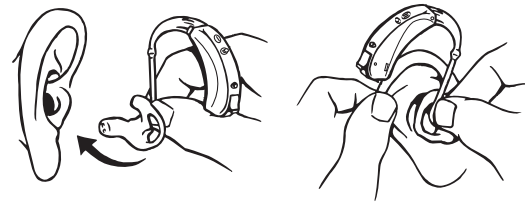
The ear-set consists of the following parts:

1. Earhook
2. Tubing
3. Earmould
 - 3a. Sound bore
 - 3b. Vent

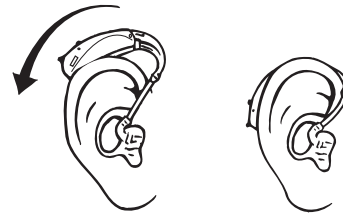


POSITIONING THE HEARING AID AND EARMOULD

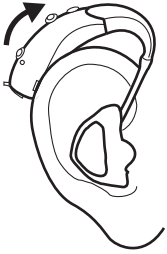
Insert the earmould in the ear canal while holding the lower part of the tubing. It may help to pull the outer ear backwards and upwards with the opposite hand.



Place the hearing aid behind the ear, so that the earhook rests comfortably on the ear, close to your head.



REMOVING THE HEARING AID AND EARMOULD



Remove the hearing aid from its position behind the ear.

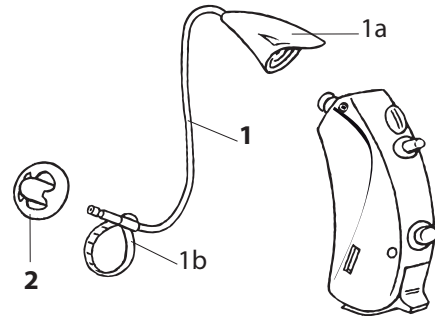


Carefully pull the earmould out of the ear canal, while holding the lower part of the tubing.

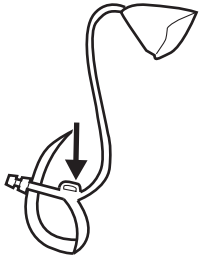
HEARING AID WITH AN INSTANT EAR-TIP

The ear-set consists of the following parts:

- 1. Tubing with**
 - 1a. hook
 - 1b. trimmed anchor
- 2. Instant ear-tip**

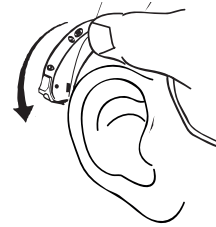


RIGHT/LEFT IDENTIFICATION

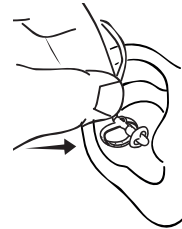


The ear-set is available in different lengths for the right and left ear, respectively. The individual size is printed on the tubing (see arrow). Red print indicates that it is for the right ear, and blue print that it is for the left ear.

POSITIONING THE HEARING AID AND INSTANT EAR-TIP



Place the hearing aid behind the ear, so that the tubing rests comfortably on the ear, close to your head.



Insert the ear-tip into the ear canal while holding the lower part of the tubing.

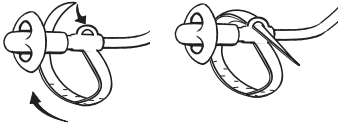
Make sure that the anchor is positioned comfortably, securing the position of the ear-set.

THE ANCHOR

The anchor for the instant ear-tip solution should be trimmed to form an appropriately sized loop to ensure the comfortable retention of the ear-tip in the ear canal. There are several ways of doing this:

EXAMPLE 1

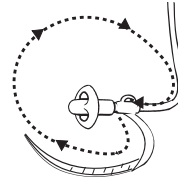
Pull the tip of the anchor through the small hole on the side of the tubing.



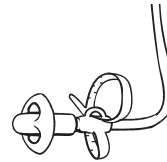
When the loop is the correct size, cut off any excess with scissors or similar.

EXAMPLE 2

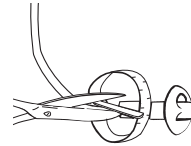
Loop the anchor in the direction indicated by the dotted line and arrows.



Guide the tip of the anchor through the small hole on the side of the tubing as illustrated to form a heart-shaped loop.



When the loop is the correct size, turn the ear-set around and cut off any excess with scissors or similar.



GENERAL INFORMATION WHEN TRIMMING:

Make sure that the end of the anchor loop is flush with the small hole and there are no sharp edges. Use the tip of your finger to check for sharp edges.

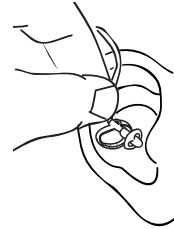


If part of the anchor sticks out through the hole, creating an uneven surface, this may cause irritation of the ear.

REMOVING THE HEARING AID AND INSTANT EAR-TIP



Remove the hearing aid from its position behind the ear.

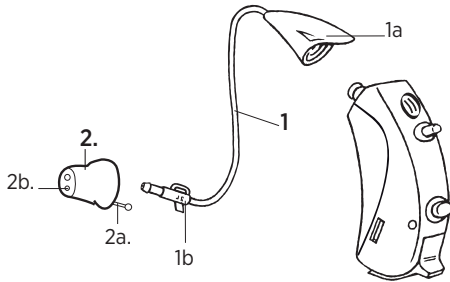


Carefully pull the ear-tip out of the ear canal, while holding the lower part of the tubing.

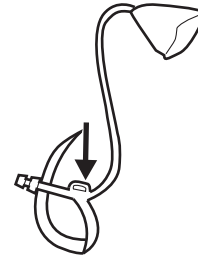
HEARING AID WITH A CUSTOM EAR-TIP

The ear-set consists of the following parts:

- 1. Tubing with**
 - 1a. hook
 - 1b. trimmed anchor
- 2. Custom ear-tip with**
 - 2a. extraction cord
 - 2b. vent (optional)



RIGHT/LEFT IDENTIFICATION



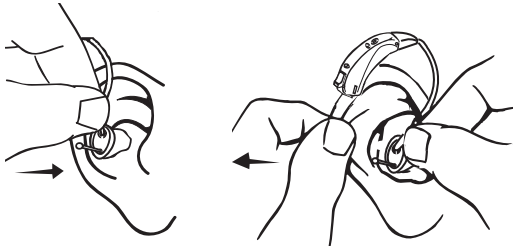
The ear-set tubing is available in different lengths for the right and left ear, respectively. The individual size is printed on the tubing. Red print indicates that it is for the right ear and blue print that it is for the left ear.



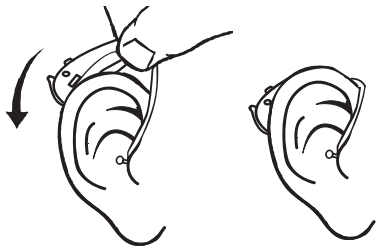
The custom ear-tip has "Widex" printed on it. Red print indicates that the ear-tip is for the right ear and blue print that it is for the left ear.

POSITIONING THE HEARING AID AND CUSTOM EAR-TIP

Insert the custom ear-tip into the ear canal while holding the lower part of the tubing. It may also help to pull the outer ear backwards and upwards with the opposite hand.

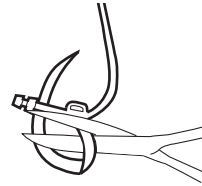


Place the hearing aid behind the ear, so that the tubing rests comfortably on the ear, close to your head.

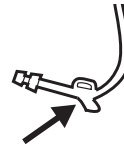


THE ANCHOR

With the custom ear-set solution only 2 mm of the anchor is used.



Trim the anchor so there is approximately 2 mm left. It is important to leave the 2 mm intact as it helps keep the custom ear-tip correctly positioned.



The tubing should look like this when you have trimmed the anchor.

REMOVING THE HEARING AID AND CUSTOM EAR-TIP



Remove the hearing aid from its position behind the ear.



Take hold of the extraction cord and carefully pull the custom ear-tip out of the ear canal.

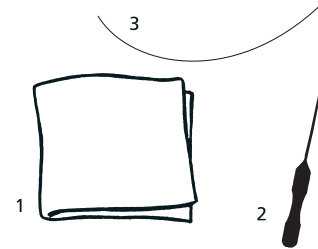
IMPORTANT

Do not pull the tubing to remove your hearing aid. Use the extraction cord.

CLEANING

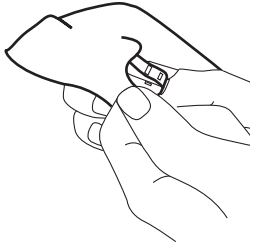
The following cleaning accessories are available for the hearing aid and ear-set.*

1. Cloth
2. Wax removing tool
3. Cleaning thread



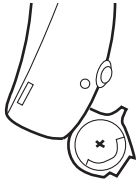
Contact your hearing care professional if you need additional supplies of cleaning accessories.

* Selection depends on ear-set type.



THE HEARING AID

Clean the hearing aid with the soft cloth after use. *Never* use water or cleaning solutions to clean the hearing aid.

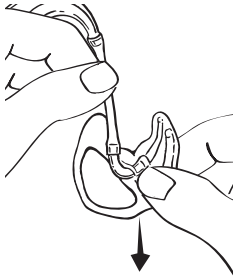


When the hearing aid is not in use, the battery drawer should be left open, to ventilate the hearing aid and allow it to dry.

THE EAR-SET

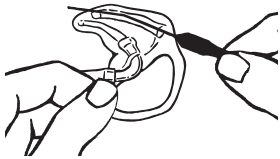
Make sure that the entire ear-set is always clean and free of earwax, moisture or the like.

Wipe the ear-set with the soft cloth at regular intervals. *Never* use alcohol or other cleaning solutions to clean the ear-set.

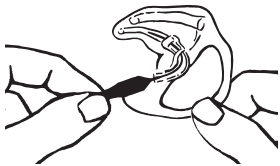


THE EARMOULD

Disconnect the earmould from the tubing.



Clean the vent with the wax removing tool.



Clean the sound bore with the wax removing tool.



At least once a week or more often if required, disconnect the earmould from the tubing and rinse the earmould thoroughly in lukewarm water. Allow it to dry overnight.

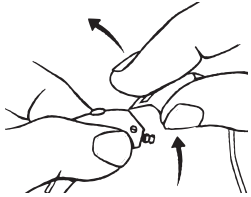


If there is still moisture in the earmould, use a blower or similar to blow it dry **before** attaching the earmould to the tubing.

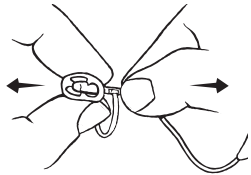
The earmould tubing should be changed as required.

For further supplies of tubing, or if the earmould no longer fits your ear, contact your hearing care professional.

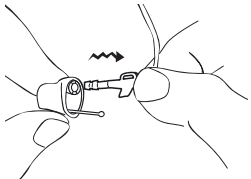
THE INSTANT AND CUSTOM EAR-TIPS



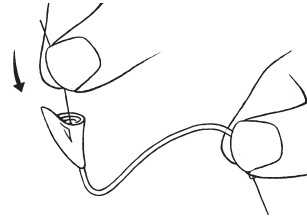
Cleaning a blocked tubing:
Lift the ear-set off the hearing aid in a slanting, backward movement, as shown.



Pull the instant ear-tip off the tubing.



If you have a custom ear-tip, carefully pull it off the tubing, wiggling the tip of the tubing gently.



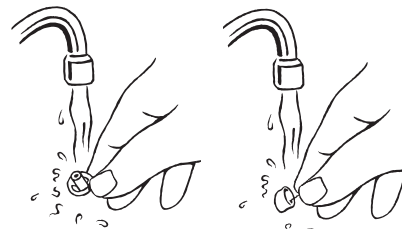
Pass the cleaning thread through the tubing. Pull the thread out at the other end.



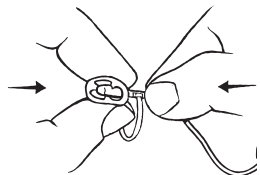
If your custom ear-tip is provided with a vent, use the wax removing tool to clean the vent.

If necessary, the ear-tip can be rinsed thoroughly in lukewarm water when disassembled from the rest of the ear-set.

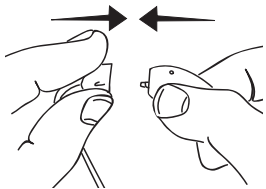
Allow it to dry overnight.



ASSEMBLING THE EAR-SET - INSTANT EAR-TIP



Push the instant ear-tip onto the tubing. It is very important that the ear-tip is firmly secured.

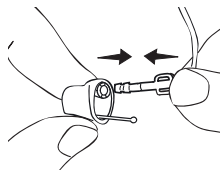


Click the ear-set onto the top of the hearing aid as illustrated.

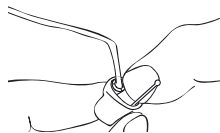
The ear-set should be changed as required.

For further supplies of ear-sets or if the instant ear-tip size no longer fits your ear, contact your hearing care professional.

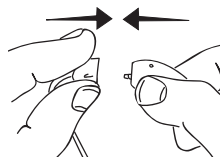
ASSEMBLING THE EAR-SET - CUSTOM EAR-TIP



Hold the custom ear-tip between two fingers, with the extraction cord downwards. Hold the tubing with the other hand as illustrated. Gently press the tubing into place in the custom ear-tip.



Use your fingernail to press the tubing in as far as it will go so that it is securely fastened.



Click the ear-set onto the top of the hearing aid as illustrated.

The tubing should be changed as required.

For further supplies of tubing or if the custom ear-tip no longer fits your ear, contact your hearing care professional.

ACCESSORIES

A variety of assistive listening devices are available for your hearing aid.

For help in determining whether you could benefit from a remote control or other accessories, please consult your hearing care professional.

Audio input

The hearing aid can be furnished with an audio shoe. This allows direct connection to different kinds of accessories (FM and CROS/Bi-CROS systems), as well as external audio equipment (radio, TV, etc.). In this way the sound from, for example, a radio or someone provided with an FM microphone can be sent directly into the hearing aid.

In the standard setting, the hearing aid automatically switches to an audio program when an audio shoe is attached. If you then wish to switch to one of the other programs, you must use the program button on the hearing aid. As soon as you remove the audio shoe, the usual program order is re-established.

On the form on the next page, your hearing care professional can make a note of the audio programs you have access to and where they are located.

For more information on the use of audio input consult your hearing care professional.

Program	Program order with audio shoe
1	
2	
3	
4	
5	

IMPORTANT

If the hearing aid is connected to equipment which is connected to the electrical mains, this equipment must meet the safety requirements stated in the international standard IEC 60065.

Do not connect the hearing aid to sockets that are labelled with one or more of the following symbols:



FM systems

An FM system is an assistive listening device that can be used as an accessory for the hearing aid.

The FM system from Widex is called SCOLA. The FM system consists of a wireless microphone and a receiver clicked onto the hearing aid via an FM shoe.

The SCOLA FM system can be set according to your needs. This may mean that the hearing aid program button will work differently than when using an audio shoe.

For help in determining whether you could benefit from an FM system, please consult your hearing care professional.

IN CASE OF MALFUNCTION

Problem	Possible cause	Solution
The hearing aid is completely silent	The hearing aid is not turned on	Make sure the battery drawer is pushed all the way upwards
	The battery does not work	Insert a new battery in the hearing aid
	The sound outlet of the earmould/ear-tip is blocked	Earmould: Clean the blocked sound bore (see page 38) Instant ear-tip: Replace or clean the ear-tip (see page 41) Custom ear-tip: Clean the ear-tip (see page 41)
The hearing aid volume is not powerful enough	The battery is nearly exhausted	Insert a new battery in the hearing aid
	The sound outlet of the earmould/ear-tip is blocked	Earmould: Clean the blocked sound bore (see page 38) Instant ear-tip: Replace or clean the ear-tip (see page 41) Custom ear-tip: Clean the ear-tip (see page 41)
	Your ear is blocked by earwax	Contact your ENT doctor/physician
	Your hearing may have changed	Contact your hearing care professional

Problem	Possible cause	Solution
The hearing aid whistles continuously	Your ear is blocked by earwax	Contact your ENT doctor/physician
	The tubing is yellow, stiff or broken	Replace the tubing
	The earmould/ear-tip is not correctly placed in your ear canal	Take the earmould/ear-tip out and reinsert it
	The earmould/ear-tip fit is too loose	Contact your hearing care professional
	Earmould: The tubing often comes off the earmould or hearing aid hook	Replace the tubing
	Earmould: The hook is cracked	Contact your hearing care professional
The hearing aid functions intermittently	The on/off switch is dirty	Push the switch back and forth a couple of times
Your two hearing aids are not working in synchrony	The connection between the hearing aids is lost	Turn the hearing aids off and on again

CARING FOR YOUR HEARING AID

The hearing aid is a valuable object and should be treated with care. Here are some things you can do to prolong the life of your hearing aid:

- Turn off your hearing aid when it is not in use. Remove the battery if the hearing aid will not be used for several days.
- When the hearing aid is not in use, keep it in its case in a cool, dry location out of reach of children and pets.
- Do not expose the hearing aid to extreme temperatures or high humidity.
- Do not wear your hearing aid while in the shower or swimming, or when using a hair dryer, perfume or other sprays.
- In environments with high humidity, a Widex drying kit may be used daily to reduce the amount of moisture inside the hearing aid. See the instructions enclosed with the Widex drying kit.



GOOD ADVICE AND WARNINGS

Hearing aids and batteries can be dangerous if swallowed or used improperly. Swallowing or improper use can result in severe injury or even fatalities.

In case of ingestion, contact a physician immediately.

- Keep hearing aids and their parts, accessories and batteries out of reach of children and anyone else who might swallow such items or otherwise cause injury to themselves. Do not change batteries in front of them and do not let them see where you keep your battery supply. Discard used batteries carefully.
- Batteries are very small and can easily be mistaken for pills or the like. Never put a battery or hearing aid in your mouth for any reason as you may risk swallowing it.

- Never allow others to wear your hearing aid, as this could cause permanent damage to their hearing.
- The hearing aid will not restore normal hearing but can help you to make the best possible use of your remaining hearing ability. However, you should be aware that it takes time to get used to a new hearing aid and new sounds.
- When selecting a listening program, please remember that there are situations in which it is particularly important to be able to hear the surrounding sounds (e.g. traffic, warning signals).
- The use of hearing aids increases the risk of accumulation of earwax. Contact your physician/ENT doctor if you suspect that a plug of earwax has accumulated in your ear. Earwax may not only reduce your own hearing but also the effect of the hearing aid considerably. It is a good idea to ask your physician to clean your ears a couple of times a year.
- The hearing aid is made of modern non-allergenic materials. Nonetheless, in rare cases skin irritation may occur. If you notice skin irritation in or around your ear or ear canal, contact your hearing care professional.

CAUTION

Risk of explosion if battery is replaced by an incorrect type or recharged. Dispose of used batteries according to the instructions.

- Be aware that the use of any type of hearing aid may involve a slightly increased risk of infection in the ear canal. An infection can arise as a result of inadequate ventilation of the ear. We therefore recommend that you remove the hearing aid and ear-set from your ear at night to allow the ear canal to be ventilated. Make sure that you clean and inspect your hearing aid and ear-set as required. If an infection occurs, you should seek medical attention and contact your hearing care professional for advice on how to disinfect the various hearing aid parts. Do not under any circumstances use alcohol, chlorine or similar substances.
- Your hearing aid uses a built-in transceiver for coordination between the hearing aids. The magnetic field strength of the transceiver is very low.
- Your hearing aid has been tested for interference according to international standards. Nevertheless, it is possible that unforeseen interference may occur in the hearing aid due to electromagnetic radiation from other products such as alarm systems and mobile phones.

- Although your hearing aid has been designed to comply with the most stringent international electromagnetic compatibility standards, the possibility cannot be excluded that it may cause interference with other equipment, such as medical devices.
- Never try to open or repair the hearing aid yourself.
- Do not wear your hearing aid during X-rays, scans or radiation treatments. Other types of radiation, such as that in a microwave oven, can also damage your hearing aid. Radiation from, for example, room surveillance equipment, burglar alarms and mobile phones is weaker and will not damage the hearing aid.
- Widex hearing aids are not certified for use in mines or other areas with explosive gases.

REGULATORY INFORMATION



Hereby, Widex A/S declares that this C4-9 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

A copy of the Declaration of Conformity can be found at: <http://www.widex.com>



Federal Communications Commission and Industry Canada Statement

FCC ID: TTY-C49

IC: 5676B-C49

This device complies with part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment complies with the Industry Canada RF radiation exposure limits set forth for an uncontrolled environment as per IC RSS-102.

Changes or modifications to the equipment not expressly approved by Widex could void the user's authority to operate the equipment.



Hearing aids, accessories and batteries should not be disposed of with normal household waste. Please consult your national Widex distributor for advice on how to dispose of these items.



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