

# Signal Booster Installation Guide



## Sleek® 4G-c

Smart Technology II™ 800 / (1700-2100) / 1900 MHz  
Cradle Cell Phone Signal Booster

U.S. Patent No. 7,684,838; D626,953; 7,221,967; 7,729,669; 7,486,929; 7,729,656; 7,409,186; 7,783,318

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To boost your phone's signal power, the phone must be placed in the Sleek cradle. For best results, while the phone remains in the Sleek, use a Bluetooth headset, or hands free device.

**Note:** This manual contains important safety and operating information. Please read and follow the instructions in this manual. Failure to do so could be hazardous and result in damage to your Sleek.

Appearance of device and accessories may vary.

**Sleek® 4G-C Smart Technology II™ 800 / (1700-2100) / 1900 MHz Cradle Cell Phone Signal Booster**  
Model # 2B2725 FCC ID: PWO2B2725 IC: 4726A-2B2725

FCC requires to never use the cell phone in the cradle next to your ear.

The term "IC" before the radio certification number only signifies that Industry Canada technical specifications were met.

**Inside this Package**



Sleek® Cell Phone  
Signal Booster



Mini-Magnet Mount  
Antenna



DC Plug-In  
Power Supply  
& USB cable



Vehicle Dash  
Adhesive  
Mounting Bracket



Adjustable Arms

*NOTE: If product #815225 & 812725 was ordered, package will only include Sleek wireless Signal Booster cradle, power supply, and mounting bracket.*

**Accessories for your Sleek®**



AC Power Supply  
\*(859969)



Antenna Window Mount  
(Used with Mini-Magnet  
Mount Antenna)  
\*(901128)



Adjustable  
Desk Mount  
\*(901137)



Mobile Power  
Supply  
(859984)



Gooseneck  
Suction Cup  
Cradle Mount  
(901120)



Cup Holder  
Cradle Mount  
(901130)



Vehicle Dash  
Mounting Kit  
-Rugged/Screw Mount-  
-Adhesive Mount-  
-Vent Clip Mount-  
(901134)

\* All 3 available together in the Home Accessory Kit - 859970

Appearance of device and accessories may vary.

Contact Wilson Electronics Technical Support Team with any questions at 866-294-1660  
or email: [tech@wilsonelectronics.com](mailto:tech@wilsonelectronics.com). Mon.- Fri. Hours: 7 am to 6 pm MST.

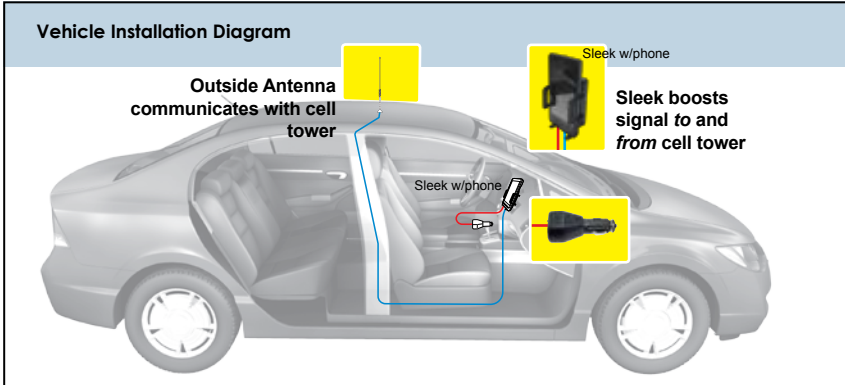
## General

Your Wilson Electronics Sleek has been carefully engineered to significantly improve the performance of your phone. Together with an Outside Antenna, the Sleek's state-of-the-art circuitry is designed to increase your phone's signal to and from the cell tower. The Sleek reduces disconnects and dropouts and increases data communication rates on 2G, 3G networks and 4G on some models.

## How it Works

With the phone in the cradle and while using a wireless Bluetooth™ headset (or hands free device) the Outside Antenna collects the cell tower signal and sends it through its cable to the Sleek. The signal is then boosted by the Sleek and sent to the phone. When the phone transmits, the signal is picked up wirelessly and boosted by the Sleek and transmitted back to the cell tower through the Outside Antenna.

**NOTE:** The cell phone must be placed in the cradle to work properly.

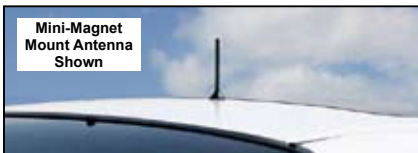


**Warning:** DO NOT use phone covers that have chrome or any other metallic surface. It may block cellular signals

## Vehicle Installation

### 1. Install the Outside Antenna

To receive the best cell signal, select a location for the Outside Antenna that is preferably in the center of the vehicle's roof, 12 inches (30 cm) away from any other antennas, free of obstructions, and at least 6 inches (15 cm) from the rear or side windows or sunroof.



The Outside Antenna must be installed vertically. Antenna performance will be degraded if the antenna is not vertical.

The antenna cable is small yet strong enough that it may be shut in most vehicle doors without damaging the cable.



For a more professional-looking installation, run the antenna cable under the door seal. Carefully pull down the door seal. Run the cable under the seal and push the seal back into place. This prevents constant wear and tear on the cable as the door opens and closes. The antenna cable is small enough to easily tuck under the door seal or plastic molding.



**RF Safety Warning:** The “Outside Antenna” must be either a Wilson Electronics Magnet Mount or Mini-Magnet Mount Antenna and requires at least an 8 inch (20 cm) separation distance from all persons. Other Outside Antennas may be used with fixed building installations provided that (a) they are located with at least a 8 inch (20 cm) separation distance from all persons, (b) their gain less cable loss does not exceed 3.4 dBi, and (c) they are not operating in conjunction with any other antenna or Signal Booster.

## 2. Attach the Mounting Bracket

A mounting bracket is provided for attaching the Sleek to your vehicle's dash. Other options are also available from Wilson Electronics.



### ADHESIVE BRACKET- Included in this package

- A. Clean the area where the bracket is to be mounted with the alcohol wipe provided. Allow to dry.
- B. Peel the backing to expose the adhesive and press the bracket onto the desired location in the vehicle. **Note:** *be sure the tab is positioned vertically, not horizontally.*
- C. Allow the adhesive to cure for 24 hours before you attach the Sleek.
- D. Once the cradle is attached, you can adjust the angle of the adhesive bracket by applying gentle pressure to the top or bottom of the Sleek. The bracket is designed to swivel when the knurled nut is loosened for greater adjustability of the Sleek viewing angle. To lock bracket into position, tighten large nut.



## 3. Attach the Sleek to the Bracket

Once you have installed the bracket in the desired location, and waited 24 hours for adhesive to cure, attach the Sleek by aligning the rectangular hole on its back with the tab on the mount bracket, grasping the sides of the Sleek, and sliding it downward approximately ¼ inch (0.6 cm) into place.

## 4. Attach the Outside Antenna cable to the Sleek

Attach the cable from the Outside Antenna to the antenna connector on the Sleek. (see Figure 2)

### Power up the Wilson Electronics Sleek

**IMPORTANT:** Make sure the Outside Antenna cable is connected before powering up the Sleek.

Accessory port to power up your phone, some adapters available through Wilson Electronics at 866-294-1660 (refer to Figure 1).

Connect the mini-USB plug on the power cable to the Sleek's mini USB port located on the bottom of the Sleek (refer to Figure 2) and insert the adapter into the vehicle power outlet of your vehicle. The Sleek may remain on all the time. However, leaving the Sleek on in a vehicle when it is not running can discharge the battery in a day or two.

**Note:** The 12V DC power source on many vehicles is shut off with the ignition key.



**Warning:** Use only the supplied Wilson Electronics power supply.



Figure 1

Accessory USB power port



Figure 2

Sleek power port. Connect Wilson Electronics power supply.

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Contact Wilson Electronics Technical Support Team with any questions at 866-294-1660 or email: [tech@wilsonelectronics.com](mailto:tech@wilsonelectronics.com). Mon.- Fri. Hours: 7 am to 6 pm MST.

## Adjusting the Sleek Arms

Included with your Sleek are various sized arms, which will provide you with multiple options to customize the Sleek to fit your phone.



### 1. Change arms

Gently grab the arm and lift upward until the arm breaks free from the Sleek.

### 2. Reposition arms

Position the arm above a different slot on the Sleek (indicated by the yellow in the drawing). Gently slide the arm down until the arm is firmly in place.

**NOTE:** The cell phone must be placed in the Sleek to work properly. Use a Bluetooth™ or wired hands free device.

## Understanding the Sleek Lights

**Separation of the Sleek and the Outside Antenna is very important.** In a vehicle, the metal roof acts as a barrier and helps shield the two antennas from each other, preventing oscillation (feedback). Oscillation can occur when the roof mounted antenna is too close to the Sleek inside the vehicle. An oscillation (or feedback) in the Sleek is similar to when a microphone is too close to a speaker in a sound system, resulting in a loud whistle. An oscillation in the Sleek, if allowed to occur, can affect nearby cell towers' ability to handle calls.

If the light turns red, the Sleek has powered down to protect the cell tower from oscillation. The red light indicates the outside roof mounted antenna needs to be moved farther from the Sleek. In a vehicle installation, move the Outside Antenna on the roof of the car farther to the rear of the car, but at least 6 inches from the rear or side windows or sunroof. Remove power from the Sleek and reconnect power - this resets the Sleek.

If the light is now green, the Sleek is working properly. If the red light is still on, move the Outside Antenna farther away and repeat the process.

## Trouble Shooting

**Green light is on: Sleek is operating properly.**

### **SYMPTOM: No light, or light always off**

1. Make sure that the power supply for the Sleek is functioning properly, by making sure the light located on the power supply is lit.
2. If the DC plug-in power supply is properly inserted, but the plug's light doesn't come on, then check the 12 volt power from the car socket, and check the fuse in the DC plug-in power supply.



### **SYMPTOM: Red light is on**

If the light is red, the Sleek has powered down to protect the cell tower. See section above: Separation of the Sleek and the Outside Antenna is very important.

### **SYMPTOM: No increase in Bars**

1. Make sure that the antenna connector is tight.
2. **The cell phone must be placed in the Sleek cradle to amplify properly.**
3. Contact Wilson Electronics Technical Support Team at 866-294-1660.

**⚠ Warning:** DO NOT use phone covers that have chrome or any other metallic surface. It may block cellular signals.

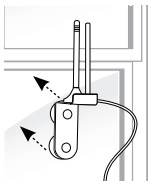
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## In-Building Installation

### Installing a Wilson Electronics Outside Antenna in a Building

Follow the specific antenna instructions included with the Outside Antenna (sold separately except for certain kits). These instructions assume that you are using a Wilson Electronics Mini-Magnet Mount Antenna and the optional suction-cup window bracket.

To receive the best signal, select a window on the side of your building where your outside signal is the strongest.



Attach the suction-cup bracket to the inside of a window so that the cable will reach the location of the Sleek. Place the bracket as high on the window as possible for best performance.

Once the bracket is in place, attach the magnet base of the antenna to the flat surface of the bracket. **Note:** The antenna must be installed vertically. Signal performance will be degraded if the antenna is not vertical.

### Installing the Wilson Sleek Signal Booster in a Building

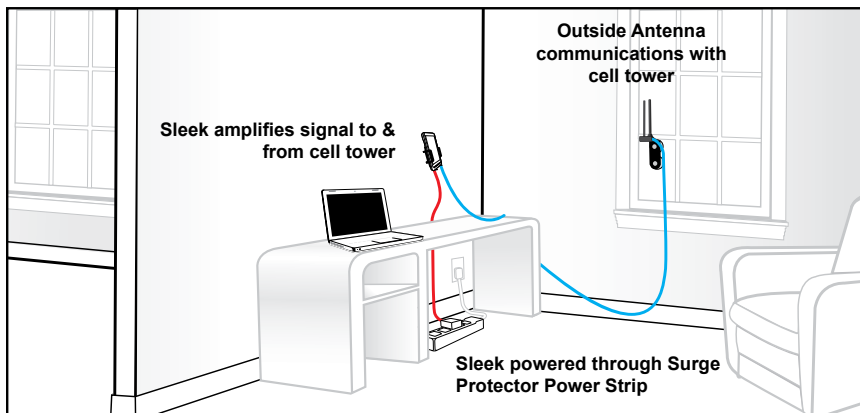
The Wilson Electronics Sleek may be placed in any convenient indoor location, such as a desk or tabletop. The cell phone must be in the cradle and use a Bluetooth™ headset or wired hands free device for voice communications.

### Attaching the Antenna

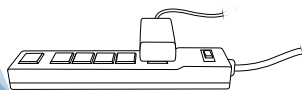
Once you have selected the location for the Sleek, run the cable from the Outside Antenna and attach it to the SMA connector on the bottom of the Sleek.

**Note:** The Sleek and the Outside Antenna must have a minimum separation of 3 feet to prevent oscillation.

**Adapter Note:** For optimal performance and to maintain a secure connection, we recommend attaching the included velcro tab. If adapter becomes loose in the port, gently squeezing the adapter end will restore a snug fit.








## IMPORTANT NOTICE



- It is very important to power your Signal Booster using a surge protected AC Power Strip with at least a **1000 Joule rating**.
- Failure to do this will void your warranty in the event of a power surge or lightning strike.

## Warnings:

-  Warning: Do not plug in the power supply until the Outside Antenna cable is attached to the Sleek.
-  Warning: **RF Safety:** The Sleek cradle/Signal Booster must be installed with a separation of at least 8 inches from all persons and must not be located in conjunction with any other antenna or Signal Booster.
-  Warning: **RF Safety:** The FCC requires that a cell phone with cradle attached may only be used with the cradle mounted as illustrated in this installation guide. A cell phone held near the ear must be without the cradle attached.
-  Warning: **RF Safety:** All Inside Antennas used with this Signal Booster may not have gain (less cable loss) that exceeds 15 dBi and must be located at least 8 inches from all people. Outside antennas may not have gain (less cable loss) that exceeds 3.4 dBi and must be located at least 8 inches from all people. All antennas shown on page one meet these requirements.
-  Warning: DO NOT use phone covers that have chrome or any other metallic surface. It may block cellular signals.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation. Changes or modifications made that are not expressly approved by Wilson Electronics could void authority to operate this equipment.

### 30-Day Money-Back Guarantee

All Wilson Electronics products are protected by Wilson Electronics 30-day money-back guarantee. If, for any reason, the performance of any product is not acceptable, simply return the product directly to the reseller with a dated proof of purchase.

### 1-Year Warranty

Wilson Electronics Signal Boosters are warranted for one (1) year against defects in workmanship and/or materials. Warranty issues may be resolved by returning the product directly to the reseller with a dated proof of purchase.

Signal Boosters may also be returned directly to the manufacturer at the consumer's expense, with a dated proof of purchase and a Returned Material Authorization (RMA) number supplied by Wilson Electronics. Wilson Electronics shall, at its option, either repair or replace the product. Wilson Electronics will pay for delivery of the repaired or replaced product back to the original consumer within the continental United States.

This warranty does not apply to any Signal Boosters determined by Wilson Electronics to have been subjected to misuse, abuse, neglect, or mishandling that alters or damages physical or electronic properties.

Failure to use a surge protected AC Power Strip with at least a 1000 Joule rating will void your warranty.

RMA numbers may be obtained by contacting Technical Support at 866-294-1660.

Disclaimer: The information provided by Wilson Electronics, Inc. is believed to be complete and accurate. However, no responsibility is assumed by Wilson Electronics, Inc. for any business or personal losses arising from its use, or for any infringements of patents or other rights of third parties that may result from its use.

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## About Wilson Electronics

Wilson Electronics, Inc. has been a leader in the wireless communications industry for over 40 years. The company designs and manufactures Signal Boosters, antennas and related components that significantly improve cellular phone signal reception and transmission in a wide variety of applications, both mobile (marine, RV, vehicles) and in-building (home, office, M2M).

With extensive experience in antenna and Signal Booster research and design, the company's engineering team uses a state-of-the-art testing laboratory, including an anechoic chamber and network analyzers, to fine-tune antenna designs and performance. For its Signal Boosters, Wilson Electronics uses a double electrically shielded RF enclosure and cell tower simulators for compliance testing. Wilson Electronics Signal Boosters feature patented Smart Technology II™ that enables them to automatically adjust their power based on cell tower requirements. By detecting and preventing oscillation (feedback), signal overload and interference with other users, these Smart Technology II™ Signal Boosters improve network cell phone areas without compromising carrier systems.

All products are engineered and assembled in the company's 55,000-square-foot headquarters in St. George, Utah. Wilson Electronics has product dealers in all 50 states as well as in countries around the world.

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or email: [tech@wilsonelectronics.com](mailto:tech@wilsonelectronics.com). Mon.- Fri. Hours: 7 am to 6 pm MST.

## Signal Booster Specifications

		Sleek 4G-C		
Model Number		2B2725		
Connectors		SMA Female		
Impedance (input/output)		50 ohms		
Frequency		1710-1755 MHz & 2110-2155 MHz / 824-894 MHz / 1850-1990 MHz		
<b><sup>1</sup>Passband Gain (nominal)</b>		<b>1700 / 2100 MHz</b>	<b>800 MHz</b>	<b>1900 MHz</b>
		Typical / Maximum	Typical / Maximum	Typical / Maximum
Uplink		19 dB / 21 dB	21 dB / 23 dB	20 dB / 23 dB
Downlink		21 dB / 23 dB	19 dB / 22 dB	21 dB / 24 dB
<b><sup>2</sup>20 dB Bandwidth (nominal)</b>		<b>1700 / 2100 MHz</b>	<b>800 MHz</b>	<b>1900 MHz</b>
		46 MHz / 50 MHz	26 MHz / 28 MHz	61 MHz / 67 MHz
<b>Power output for single cell phone (uplink) dBm</b>		<b>1700 / 2100 MHz</b>	<b>800 MHz</b>	<b>1900 MHz</b>
CDMA		26.5	29.2	28.2
EVDO		26.3	29.1	28.1
HSPA		23.2	28.4	26.2
LTE		23.6	27.7	26.8
GSM		26.3	29.1	28.6
EDGE		26.1	28.8	28.1
<b>Power output for single cell phone (downlink) dBm</b>		<b>1700 / 2100 MHz</b>	<b>800 MHz</b>	<b>1900 MHz</b>
CDMA		-9.1	-9.7	-7.0
EVDO		-8.6	-9.6	-7.8
HSPA		-6.4	-9.5	-9.0
LTE		-7.4	-9.8	-8.8
GSM		-9.3	-9.2	-9.3
EDGE		-8.7	-9.2	-9.5
<b><sup>3</sup>Power output for multiple received signals (uplink) dBm</b> The maximum power is reduced by the number of signals.		<b>Maximum Power<sup>3</sup></b>		
		<b>1700 / 2100 MHz</b>	<b>800 MHz</b>	<b>1900 MHz</b>
Number of signals				
2		24.2	25.1	21.1
3		20.6	21.6	17.6
4		18.1	13.1	15.1
5		16.2	17.2	13.2
6		14.6	15.6	11.6
<b><sup>3</sup>Power output for multiple received signals (downlink) dBm</b> The maximum power is reduced by the number of signals.		<b>Maximum Power<sup>3</sup></b>		
		<b>1700 / 2100 MHz</b>	<b>800 MHz</b>	<b>1900 MHz</b>
Number of signals				
2		-12.1	-10.4	-10.4
3		-15.6	-13.9	-13.9
4		-18.1	-16.4	-16.4
5		-20.1	-18.3	-18.3
6		-21.6	-19.9	-19.9
Noise Figure (nominal)		3 dB nominal		
Isolation		> 40 dB		
Power Requirements		5.5V DC, 1A		

Notes:

- Nominal gain is the maximum gain at any frequency in the passband.
- Nominal bandwidth is the difference between two frequencies that are adjacent to the passband where the amplification is 20 dB lower than the passband amplification. One of the frequencies is lower than the passband and the other is higher.
- The Manufacturer's rated output power of this equipment is for single carrier operation. For situations when multiple carrier signals are present, the rating would have to be reduced by 3.5 dB, especially where the output signal is re-radiated and can cause interference to adjacent band users. This power reduction is to be by means of input power or gain reduction and not by an attenuator at the output of the device.
- The maximum power for 2 or more simultaneous signals will be reduced by 6 dB every time the number of signals is doubled.



3301 East Deseret Drive, St. George, UT 84790  
 For additional Technical Support visit [www.WilsonElectronics.com](http://www.WilsonElectronics.com)  
 or email at [tech@wilsonelectronics.com](mailto:tech@wilsonelectronics.com)  
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