

Amplifier Installation Guide



Mobile Wireless
Dual-Band
Cellular / PCS
Amplifier

MODEL# 271245
PART# 801201

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Warning: This manual contains important safety and operating information. Please read and follow the instructions in this manual. Failure to do so could be hazardous and result in damage to your amplifier.

30-Day Money-Back Guarantee

All Wilson Electronics products are protected by Wilson's 30-day money-back guarantee. If for any reason the performance of any product is not acceptable, simply return the product directly to the reseller with a dated proof of purchase.

1-Year Warranty

Wilson Electronics amplifiers are warranted for one (1) year against defects in workmanship and / or materials. Warranty cases may be resolved by returning the product directly to the reseller with a dated proof of purchase.

Amplifiers may also be returned directly to the manufacturer at the consumer's expense, with a dated proof of purchase and a Returned Material Authorization (RMA) number supplied by Wilson Electronics. Wilson shall, at its option, either repair or replace the product. Wilson Electronics will pay for delivery of the repaired or replaced product back to the original consumer.

This warranty does not apply to any amplifiers determined by Wilson Electronics to have been subjected to misuse, abuse, neglect, or mishandling that alters or damages physical or electronic properties.

RMA numbers may be obtained by phoning Technical Support at 866-294-1660.

Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of this device.

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Installation Instructions for the Following Wilson Amplifier:

Mobile Wireless Dual-Band Amplifier

Model # 271245, Part # 801201

FCC ID: PWO8012SM

IC: 4726A-8012SM

The term "IC" before the radio certification number only signifies that Industry Canada technical specifications were met.

Inside this Package



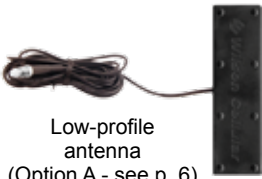
Wireless amplifier



DC plug-in power supply



6' extension cable



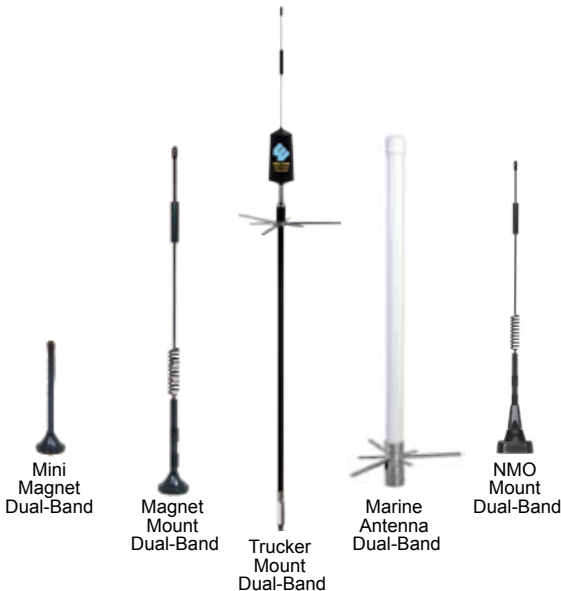
Low-profile antenna
(Option A - see p. 6)



Universal Connector
(Option B - see p. 7)

Additional Required Equipment (sold separately)

- Outside antenna



Before Getting Started

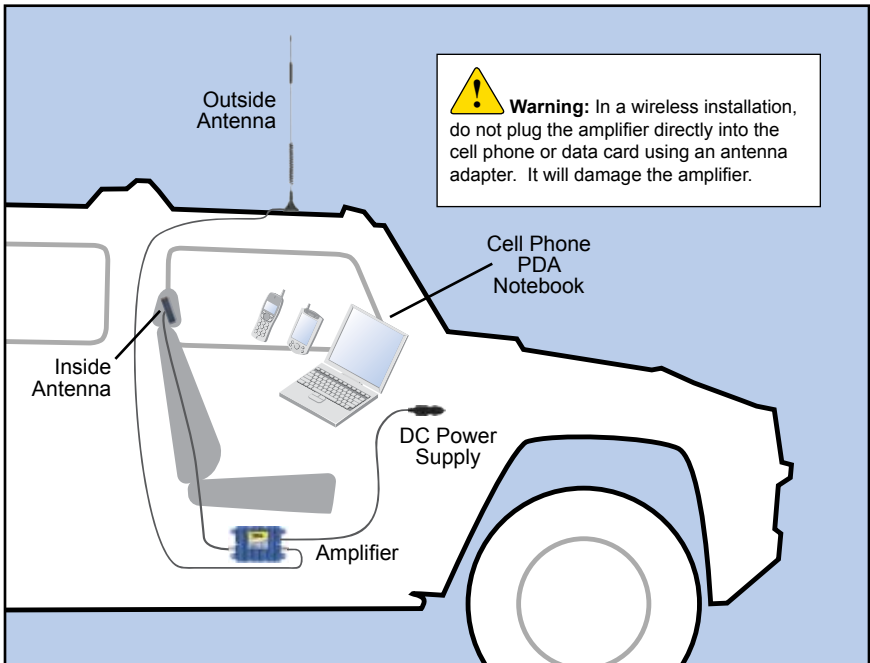
This guide will help you properly install Wilson's dual-band, mobile wireless amplifier. **It is important to read through all of the installation steps for your particular application prior to installing any equipment.** Read through the instructions, visualize where all the equipment will need to be installed and do a soft installation before mounting any equipment. If you do not understand the instructions in full, seek professional help, or contact Wilson Technical Support at 866-294-1660.

How it Works

Wilson amplifiers are small, portable, bi-directional devices that deliver cellular service levels consistent with what would be expected in areas of high cell network coverage. They amplify a weak or shadowed signal in vehicle, marine and in-building applications.

When using a Wilson amplifier in conjunction with Wilson antennas, the outside antenna will collect the cell tower signal and send it through the cable to the amplifier. The signal is then amplified and broadcast from the inside antenna to the surrounding area. Cell phones and cellular data cards (laptops) in that area then communicate with the improved signal. When a cell phone or cellular data card transmits, the signal is received by the inside antenna, amplified by the amplifier and broadcast back to the cell tower through the outside antenna.

Installation Diagram



Installing a Wilson Outside Antenna

To receive the best cell signal, select a location in the center of the vehicle's roof 12 inches away from any other antennas and free of obstructions.

Follow the specific antenna installation instructions included with the outside antenna (sold separately).



Warning: Do not use any type of glass-mount antenna with this amplifier. The outside and inside antennas must be shielded from each other to prevent oscillation.

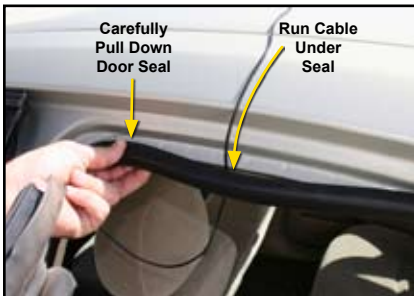


The outside antenna must be installed vertically. Signal performance will be degraded if the antenna is not vertical.

The antenna cable may be run through the door to the amplifier.



Warning: The outside antenna must have a separation of at least 10 inches from all persons during normal operation.



For a more professional-looking installation, the antenna cable may be run under the door seal. Carefully pull down the door seal. Run the cable through the seal and push the seal back into place. This prevents constant wear and tear on the cable as the door opens and closes.



The antenna cable is small enough to easily tuck under the door seal or plastic molding.

Installing a Wilson Amplifier



Warning: Do not plug in the DC power supply until the outside and inside antenna cables are attached to the amplifier.



Select a location to install the amplifier that is away from excessive heat, direct sunlight or moisture and that has proper ventilation.

Recommended installation locations are:

- Under the seat
- In the trunk
- Under the dash

Run the cable from the outside antenna and attach it to the FME-Male connector labeled "outside antenna" on the amplifier.



Attach the inside antenna cable to the FME-Male connector labeled "inside antenna" on the amplifier.

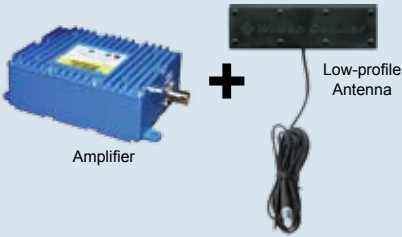
Wilson offers two options of improved signal inside a vehicle:

Option A (Wireless) - offers the convenience of no physical connection to the cell phone or cellular data card.

Option B (Attached) - places the universal connector directly on the cell phone or cellular data card for maximum signal performance.

Option A (Wireless)

Installing a Wilson Inside Antenna



For optimal performance, install the low-profile inside antenna within a foot from where the cell phone or cellular data card will be used.



Warning: Do not install the low-profile antenna within four inches of metal. (Metal found inside the vehicle's seat will not affect the antenna's performance.)



Place the inside antenna at shoulder height on the side of the driver's seat for maximum performance.



Install the inside antenna at the same angle as the cell phone when held in use, or place next to the laptop's cellular data card. This will maximize the signal strength.

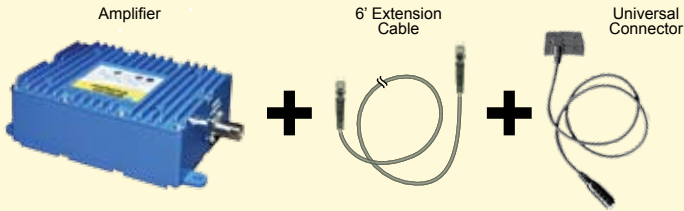


For a more professional-looking installation, the low-profile antenna may be slid under the seat cover or leather, high on the driver's seat.

The low-profile antenna must have a separation of at least eight inches from all persons during normal operation.

Option B (Attached)

Installing a Wilson Universal Connector



The universal connector must be placed directly on the cell phone or cellular data card to work properly. Attach the universal connector to the cell phone or cellular data card with the VELCRO® included in the package.

The universal connector and extension cable included in the package are long enough to reach the amplifier location. This allows for ease and convenience of use.

To adjust the universal connector for the best signal, go to a weak signal location where your cell phone registers only 1-2 bars without the universal connector connected. Then, attach the universal connector to the phone and you should see a signal improvement of 2 or more bars.

NOTE: Many phones take up to 20 seconds to reset the bar indicator.

To maximize performance, attach the universal connector as close as possible to the original antenna on your cell phone or cellular data card.

For cell phones with an internal antenna, place the universal connector on the back, upper left-hand corner of the phone. (Figure 1) **NOTE:** Certain phones, such as the Motorola RAZR, have internal antennas at the base, rather than the top, in which case the universal connector should be attached at the bottom rear of the phone.

For cell phones with an external antenna, place the universal connector directly below the phone's original antenna. (Figure 2)

If you have any questions as to the location of the antenna on your phone, call Wilson Technical Support at 866-294-1660 or visit www.wilsonelectronics.com.



Powering up a Wilson Amplifier



Carefully insert the power cable.



IMPORTANT: Do not power up the amplifier unless antenna cables are attached to amplifier.

Make sure both the outside and inside antenna cables are connected before powering up the amplifier.

Connect the power cable from the DC plug-in power supply to the amplifier marked "Power" and insert the large end into DC power socket (the cigarette lighter outlet.)



Warning: Use only the power supply provided in this package. The power supply must be 6 V DC.

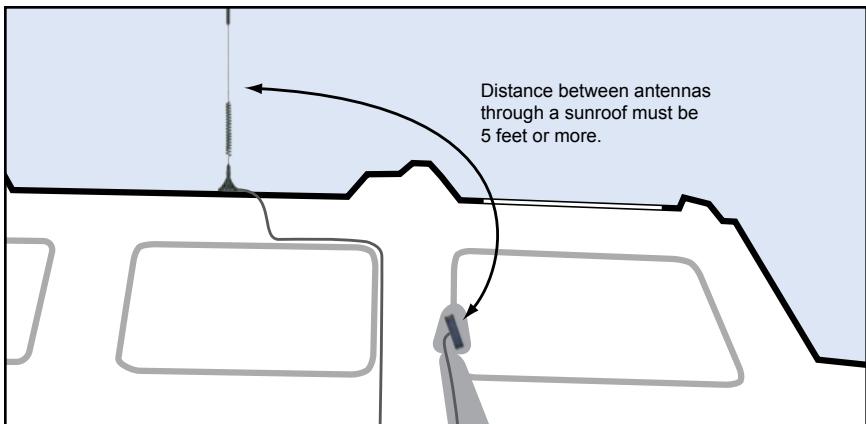
The amplifier may remain on all the time. However, leaving the amplifier on in a vehicle when it is not running can discharge the battery in a day or two.

A good option is to power the amplifier through the ignition switch so the amplifier is turned on and off with the vehicle.







NOTE: The aluminum casing of a Wilson amplifier will adjust very quickly to the ambient temperature of its environment. For example, in the summer, when the inside of a car can reach 140 degrees Fahrenheit, the amplifier temperature may be 150 degrees or higher. The casing will be hot to the touch, similar to a metal door handle or a steering wheel. Such high temperatures will not damage the amplifier, nor do they pose a fire risk to the vehicle. As recommended in these instructions, install the amplifier in a location with adequate ventilation, such as under the seat, in the trunk or under the dashboard. Keep the area free of items that could block air flow to the amplifier.

Separation of inside and outside antennas is very important. The metal roof of the vehicle acts as a barrier and helps shield the two antennas from each other, preventing oscillation.

If the vehicle has a sunroof, it is important to separate the inside and outside antennas by at least five feet. This prevents the amplifier from overloading or oscillating.



Warnings and Recommendations

-  Warning: In a wireless installation, do not plug the amplifier directly into the cell phone or cellular data card using an antenna adapter. It will damage the cell phone or cellular data card.
-  Warning: Do not install the inside antenna within four inches of metal. (Metal found inside the vehicle's seat will not affect antenna performance.)
-  Warning: Do not use any type of glass-mount antenna with this amplifier. The outside and inside antennas must be shielded from each other to prevent oscillation.
-  Warning: Do not plug in the DC power supply until the outside and inside antenna cables are attached to the amplifier.
-  Warning: The inside antenna must be installed with a separation of at least eight inches from all persons and must not be located in conjunction with any other antenna or amplifier.
-  Warning: The outside antenna must be installed with a separation of at least 10 inches from any of the vehicle's occupants or nearby persons and must not be located or operating in conjunction with any other antenna or amplifier. All roof-mount antennas should be centrally located on the roof of the vehicle. Mirror-mount antennas should be at least six inches from the ground and leave at least 10 inches of separation from any persons near or around the vehicle. Use of this cellular amplifier with an antenna gain higher than 6.12 dBi is in violation of FCC regulations for which the offender is fully liable. All Wilson mobile antennas are 6.12 dBi or less.

Recommended amplifier installation locations are:

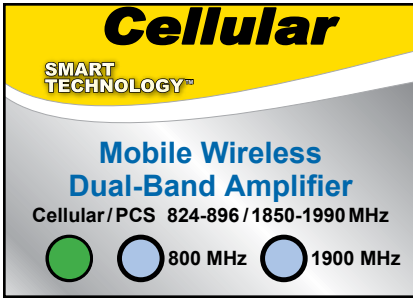
- Under the seat
- In the trunk
- Under the dash

For optimum performance, install the low-profile antenna within a foot from where the cell phone or cellular data card will be used.

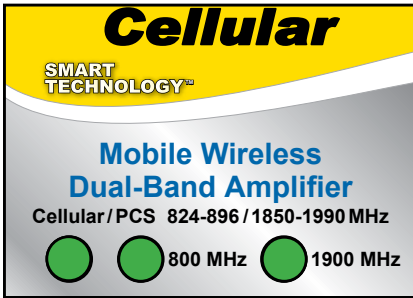
Power the amplifier through the ignition switch so the amplifier is turned on and off with the vehicle.

If the vehicle has a sunroof, it is important to separate the inside and outside antennas by at least five feet. This prevents the amplifier from overloading or oscillating.

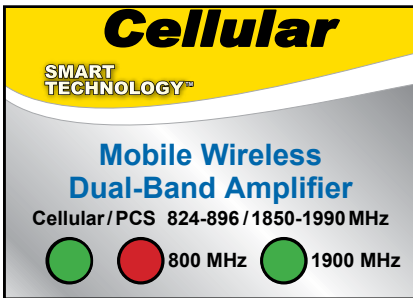
Understanding the Amplifier Lights



The power light PWR will turn green when the amplifier is successfully powered up.



When the 800 MHz or 1900 MHz lights are lit green, the amplifier is amplifying the outside signal.



If one or both frequency lights turn red, the outside signal may be too strong, an interfering signal may be present, or oscillation may be occurring and the amplifier has powered down. For the case that the outside signal is too strong, it indicates the signal is strong enough to operate without amplification.

If overload does occur, the amplifier will reset automatically. The amplifier checks the outside signal periodically and adjusts its power for the best performance.

Amplifier Specifications

		Dual Band 800/1900 MHz Specifications	
Model Number		271245	
Connectors		FME-Male	
Impedance (input/output)		50 ohms	
Dimensions		5.6 x 3.6 x 1.7 inch or 14.2 x 9.1 x 4.4 cm	
Weight		1.44 lbs or 0.65 kg	
Frequency		824-894 MHz / 1850-1990 MHz	
¹Passband Gain (nominal)			
	800 MHz	50 dB	
	1900 MHz	60 dB	
²20 dB Bandwidth (nominal)			
	800 MHz (uplink/downlink)	53.5 MHz / 47.7 MHz	
	1900 MHz (uplink/downlink)	86 MHz / 83 MHz	
Power output for single cell phone (uplink)			
		800 MHz	1900 MHz
	CDMA	+30.9 dBm	+30.5 dBm
	GSM	+30.0 dBm	+29.7 dBm
	EDGE	+30.4 dBm	+30.3 dBm
	AMPS	+30.2 dBm	
³Power output (uplink) for multiple cell phones:			
	Number of cell phones	Maximum Power	
		800 MHz	1900 MHz
	2	+25.0 dBm	+24.7 dBm
	3	+21.5 dBm	+21.2 dBm
	4	+19.0 dBm	+18.7 dBm
	5	+17.0 dBm	+16.7 dBm
	6	+15.5 dBm	+15.2 dBm
Power output for single received channel (downlink)			
		800 MHz	1900 MHz
	CDMA	+10.0 dBm	+9.9 dBm
	GSM	+11.0 dBm	+9.9 dBm
	EDGE	+10.9 dBm	+9.6 dBm
	AMPS	+10.3 dBm	
⁴Power output for multiple received channels (downlink). The maximum power is reduced by the number of channels:			
	Number of channels	Maximum Power	
		800 MHz	1900 MHz
	2	-11.6 dBm	-3.1 dBm
	3	-15.1 dBm	-6.6 dBm
	4	-17.6 dBm	-9.1 dBm
	5	-19.6 dBm	-11.1 dBm
	6	-21.1 dBm	-12.6 dBm
Noise Figure (typical)		3 dB nominal	
Isolation		> 90 dB	
Power Requirements			
Amplifier Usage		6 V, .5 A - 1.5 A (subject to uplink power)	

Notes:

- Nominal gain is the maximum gain at any frequency in the passband.
Average gains are: 37 dB (800 MHz uplink & downlink) 45 dB (1900 MHz uplink & downlink)
- Nominal bandwidth is the difference between two frequencies that are adjacent to the passband where the amplification is 20 dB lower than the passband amplification. One of the frequencies is lower than the passband and the other is higher.
- The Manufacturer's rated output power of this equipment is for single carrier operation. For situations when multiple carrier signals are present, the rating would have to be reduced by 3.5 dB, especially where the output signal is re-radiated and can cause interference to adjacent band users. This power reduction is to be by means of input power or gain reduction and not by an attenuator at the output of the device.
- The maximum power for 2 or more simultaneous signals will be reduced by 6 dB every time the number of signals is doubled.