

OPERATING INSTRUCTIONS

INTRODUCTION

Congratulations on your purchase. The Havahart® Remote Trainer will help you train your dogs to eliminate nuisance behaviors and to follow basic obedience commands: Sit, Stay, Heel, Wait, Down, Come, among others. The Havahart Remote Trainer can be a useful aid in the training process, but you will be the key factor in its success. If you consistently spend as little as 10 minutes a day training each dog, you'll be surprised at the positive results - and even amazed at how smart (and trainable) your dogs are!

Havahart is committed to the caring control of pets and wildlife, and all of our products are designed to enhance the relationship between animals and people. Through effective use of Havahart training products, our goal is to help strengthen the bond between dogs and their owners.

FREQUENTLY ASKED QUESTIONS

How does it work?

The Havahart Remote Trainer uses state-of-the-art intelligent electronics to help train your dog to follow your directions/commands. This is a proven technique used by many training professionals. It is a safe and highly effective method for both eliminating negative behavior and creating desired positive behavior.

When you press the appropriate button, a static stimulus and a tone are sent to the receiver collar and a correction is delivered via the collar receiver probes. As a safety feature, the unit automatically shuts off if a button is pressed for 10 seconds. If you wish to use tone only to control behavior, simply press the Warning button. Your dog will hear an audible tone instead of receiving stimulation and will begin to associate the tone to the misbehavior.

The Remote Trainer offers you two training modes - Tone only or Stimulus with Tone. There are 5 levels of static stimulus with tone.

The first time your dog receives a correction, normal reactions may be yelping or jumping. These reactions will decrease as he becomes accustomed to the collar. You should notice improvements in your dog's behavior during the first week of training. When training, always start at the lowest level and check your dog's response to the static stimulus.

You should always use the lowest level necessary to get the desired response.

In addition the hand held trainer can operate two collars training two dogs at the same time. This is accomplished by toggling the switch on the hand held control unit between collars. The digital read out panel tells you which collar is in operation. The training collar neck straps are color coded to distinguish them. Your remote trainer comes supplied with a single collar as most owners train only one dog. Additional collars are available as a separate option.

Will the Remote Trainer work for my dog?

The Havahart® Remote Trainer effectively and safely uses a static stimulus to help train your dog.

It's important to remember that every dog has a unique personality and responds differently to stimuli. While there is no way to know how your dog will react to its introduction of the training collar, Havahart® products have proven effective for use with dogs of virtually every size, every breed and every age, 8 months and older. For the safety and security of you and your dog, initial training should take place in a confined area where you have complete control over the situation. Please be aware that dogs with aggressive behavior could turn on the trainer upon receiving a static stimulus for the first time. If you believe your dog has aggressive behavior or there is a history of such behavior, we suggest you contact a certified animal trainer before using any electronic stimulus products.

Is the Havahart Remote Trainer safe?

The Havahart Remote Trainer is safe and humane. To protect your dog and yourself, please observe the following precautions:

- Never leave the collar on your dog for more than 12 hours at one time.
- Only use the Havahart® Remote Trainer on healthy dogs, ages 8 months and older. Consult your veterinarian before using the collar if your dog has health problems.
- Check collar fit each time you place collar on your dog- the collar must be fitted properly to work effectively (see "Fitting the Collar").
- Check dogs daily for skin irritation and do not use the collar if the skin is irritated.
- Always use the lowest stimulation possible to train your dog. On small dogs (less than 8-10 lbs.) use Level 1.

How long will it take to train my dog?

We recommend that you spend 10-15 minutes, 2-3 times a day for 4 to 6 weeks to gain the maximum benefit from the Havahart training system. Every dog learns at his/her own pace but in all cases consistency and repetition are the keys to long-term obedience.

GETTING STARTED...

HAVAHART® BASIC REMOTE TRAINER FEATURES

1. Train Up to 100 Yards
2. 5 Levels of Correction with Tone and Bad Tone only
3. Operate two color coded collars simultaneously if required. The collar supplied with the hand held is black. An extra collar, sold separately, will be gray.
4. LED Indicator Lights Indicate Low Battery, Static Stimulus level and which collar is being signaled.
5. Collar and handheld trainer both have smart technology that conserves battery life when they are inactive.
6. Ergonomically Designed Transmitter with Lanyard
7. Lightweight Waterproof Receiver Collar
8. Heart Shaped Test Light
9. Product Meets FCC Part 15 Regulations*

*This device operates under part 15 of the FCC Rules. Operation is subject to the following conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any modification to this device not expressly authorized by Woodstream Corporation may void the user's authority to operate this device.

PACKAGE CONTENTS

1. Collar Receiver - Powered by a disposable CR2 lithium battery. This device delivers the stimulation to the dog via the collar probes. The receiver is held in place by a black nylon webbed collar.
2. Static Stimulus Probes - (2) sets: (2) short probes (supplied separately) for short-haired dogs and (2) long probes (factory installed) for dogs with longer or thicker coats.
3. Hand Held Transmitter - This small, ergonomically designed unit activates the collar receiver through an encoded signal. It is powered by a disposable CR2450 coin cell lithium battery.
4. Heart Shaped Test Light - Allows you to confirm delivery of the stimulus and that the unit is operating correctly.
5. Training DVD - Guides you through fitting the collar and aids you in training your dog.
6. Lanyard - Allows you to keep the transmitter handy around your neck or on your belt.
7. Field Training Cards - Pocket-sized instructions to take with you in the training area

INSERT B&W PICTURE of Trainer & Collar - showing operating buttons, lights and explaining functionality. On/Off, Dog 1/Dog 2, Intensity Level, Digital codes B = battery low, P = program mode, S = synced, , 1 thru 5 = intensity level for either collar, etc.

COLLAR OPERATION

1. Installing the Batteries

Before you begin, install the CR2 and CR2450 lithium batteries (included) in the collar and remote trainer. Both installations are completed by opening the battery hatch inserting the battery and reinstalling the cover. The battery life will depend on how frequently your dog receives the static correction. You'll know the collar batteries need to be replaced when you see the collar indicator light blink red every 3 seconds. If the battery level is low in the remote trainer, you'll see a "B" blink in the display window once every 10 seconds.

2. Installing the Probes

Your collar comes factory installed with long probes for thick or long-haired breeds. You can use the short probes for short-haired dogs, although Havahart recommends that the long probes be used on all breeds just to ensure sufficient contact with the skin. To change the probes, simply unscrew the long probes (using pliers or a wrench if needed) and replace them. Be sure the rubber insulator is between the probe and the collar strap. Hand tighten the probes as far as you can. If needed, use pliers or wrench to go one turn further.

Do not over tighten. Always use rubber insulators to keep probes tight and provide insulation during damp conditions. The rubber insulators are necessary to maintain the waterproofing.

3. Fitting the Collar

Very Important! The collar must be fitted properly to work effectively. Be sure the collar is turned off. Position the collar high up on your pet's neck underneath the chin, with the probes facing upward touching the pet's skin. Make sure probes maintain contact with skin. Adjust nylon collar to fit snug but not tight. You should be able to slide one finger between your pet's coat and the training collar. *The correct fit is essential because most training failures are caused by probes not making direct contact with the skin.*

Once collar is adjusted to correct length, remove collar, trim excess, and use a match or lighter to carefully melt the end of the strap to prevent fraying. Remember, for growing dogs, check collar size weekly and adjust when necessary. Allow enough nylon for the collar to grow with your dog.

Havahart recommends that you help your dog get used to wearing the collar before you turn it on for training. Let your dog wear it continuously for a minimum of two separate but consecutive 12-hour sessions (over the course of 2 days). This adjustment period will deliver better learning, as your dog will not become collar-wise, that is, only obeying commands when wearing the collar.

IMPORTANT: Never leave collar on the dog for more than 12 consecutive hours.

4. Turning Collar On & Off:

To turn collar ON, push the on/off button and hold it for 2 seconds. A green LED light will appear, and the collar will buzz. Release the button - your collar is now ready to go.

To turn the collar Off, push the on/off button and hold it for 2 seconds. A red LED light will appear, and the collar will buzz. Release the button and the collar will be turned off. Note: if your dog is sleeping or inactive the collar will go into sleep mode (power saving mode) and will "wake up" immediately when motion is detected.

LINKING THE REMOTE TRAINER TO THE COLLAR

If this is the first time using the collar or if you have purchased a second collar, you'll need to follow a simple series of steps to assure your collar is linked to the remote handheld trainer.

The handheld remote trainer doesn't have an on/off switch. It will automatically turn on when you push any button. If it does not receive any input after 5 seconds, it will go into a power saving "sleep mode."

To get started, set the remote trainer collar selection switch to Collar 1. Always sync Collar 1 first. Next press and hold the intensity button on the remote. Following this immediately press and hold the Collar selection button. Hold both buttons pressed simultaneously for approximately 5 seconds. "P" will appear on the remote display indicating the remote is in syncing mode. You may release the two buttons and immediately hold the collar close to the trainer. **Press the On/Off button on the collar 3 times in 5 seconds, the red LED will flash each time the button is pressed. The collar will flash red and green and sound a tone to indicate it is in syncing mode.** When the collar links to the remote trainer the trainer will blink "S" (indicating sync), as well as blinking the respective LED to indicate the collar (Collar 1) was just synced.

If training 2 different dogs, set the collar selection switch to Collar 2 and repeat the syncing process with the additional collar. Note the color of the collar for Collar 2 so that you place the correct collar on the correct dog. You should have one black collar and one gray collar. When using two collars always sync Collar 1 followed by collar two. Failure to sync in sequence will mean that Collar 2, if synced first, will override Collar 1.

SETTING THE STATIC STIMULUS LEVEL

The Remote Trainer offers you two training modes - Stimulus with Tone or Tone only. There are 5 levels of static stimulus with tone.

Your hand held remote comes preset at Level 1. Always start with this level and check your dog's response to the static stimulus. You should always use the lowest level necessary to get the desired response. As a safety feature, the unit automatically shuts off if a button is pressed for 10 seconds.

The current static stimulus level should appear in the LED display on the remote trainer. To increase it, make sure the trainer is set on the correct Collar 1 or Collar 2 setting, then push the intensity button on the top right side of the trainer. Each time you press the button, the intensity level will increase by one for that particular collar. The level will be shown in the LED window. Once you set the static stimulus level, that collar will remain at that level unless you change it. Two collars can have separate intensity settings to reflect the needs of handling different dogs. The intensity levels are set independent of one another using the same setting process but with different Collar 1 or Collar 2 settings.

Pressing one of the correction buttons (tone only or tone and stimulus) sends the static stimulus to only one collar at a time. If controlling two dogs at the same time you can toggle back and forth between collars just by using the collar selection switch on the handheld trainer. If you wish to use tone to control behavior, simply press the Warning button. Your dog will hear an audible tone instead of receiving stimulation and will begin to associate the tone to the misbehavior.

Rest assured that static stimulus is a proven technique that is a safe and highly effective method to affect two kinds of behavior changes: eliminating negative behavior and creating desired positive behavior.

REMOTE TRAINER AND COLLAR TESTING

Use the heart-shaped test light supplied with your collar to ensure that the collar is delivering a static stimulus. Before each training session, place the holes in the heart light firmly against the probes on the collar, making sure that the wires in the light are touching the probes. Press the button on the collar -- the light on the heart will flash to indicate that the collar and remote trainer are working properly.

TROUBLESHOOTING

We are committed to assisting you with the use of our products. If you have any questions or concerns, contact Woodstream Consumer Care at 1-800-800-1819 ext 490 between 8 am - 8 pm EST Monday through Friday and 8 am - 2 pm on Saturday.

a. If it appears the collar is not working, test it with the test light.

(See "Remote Trainer and Collar Testing")

b. If test light works but it appears to not be delivering a correction to your pet, check the fit of the

collar and length of the probes. (see "Fitting the Collar") The probes need to be in contact with the pet's skin to deliver the static stimulation.

c. If test light does not work, check the batteries. If the battery level on the collar is low, the collar LED will blink red every 3 seconds. If the battery level on the remote trainer is low, a "b" will blink once every 10 seconds. If the batteries need to be replaced, you can find disposable CR2 and CR2450 lithium batteries at most electronics stores.

d. If the test light still does not work, be sure the remote trainer switch is on the correct setting for the collar (Collar 1 or Collar 2). If it still is not working, re-sync the collar and remote trainer. (see "Linking the Collar and Remote Trainer") and repeat syncing procedure.

e. If collar is emitting a stimulus independent of the hand held transmitter then it is being triggered by some other source. To eliminate this, re-sync the collar (see "Linking the Collar and Remote Trainer").

TRAINING YOUR DOG

(Please view DVD before training. If you do not have a DVD player, call 1-800-800-1819 ext. 490, and we will send you a video.)

According to certified dog trainers, the first step to a successful outcome is to teach your dog the desired behaviors (sit, stay, come, etc.) using a traditional 6-foot leash. Once your dog has learned the commands, you can use the Remote Trainer to correct mistakes at the same time you correct with the leash. Once your dog is trained, the receiver collar ensures that obedience continues even when your dog is off the leash, because it acts as an invisible leash that allows you to have control of your dog even at relatively great distances.

To help you get started training your dog, we've included field training cards that describe some of the fundamental obedience commands. These cards, in combination with the Training DVD and the following examples, should provide you with a basic overview of the training process.

If you spend 10-15 minutes, 2-3 times a day, 5 days a week, you'll begin to notice rapid improvement in your dog's behavior. Consistency is the key to success! Your training sessions should be enjoyable, filled with praise and end with a spirited play session.

Eliminating Negative Behavior: For all that we love about our dogs, they can at times also exhibit undesirable behaviors such as digging up that freshly planted flower bed, chewing your favorite shoes and barking at inappropriate times. To eliminate this behavior, you'll need to watch your pet closely and every time they begin the negative activity administer a static stimulation without any other commands or action on your part. Consistency is essential and very quickly your pet will relate the undesired action with the

static stimulus and stop. If they do not stop, increase the level of static stimulus until you are certain they are aware of the stimulus.

Creating Positive Behavior: Dogs are very trainable and most are eager to please their owners. It's up to you to make clear how you expect your dog to behave - with some training, your dog will quickly learn to follow your instructions.

How to teach basic obedience commands

In this manual we have outlined the steps for teaching many basic obedience commands, Wait, Sit, Stay, Down, Heel, and Come, etc.

Before you begin training with the Remote Trainer, work with your dog using his/her normal collar or a choke collar (recommended) and a 6-foot lead. If using a choke collar, be sure to put it on your dog correctly: as you look at your dog, the collar should make a "P" as you place it over their head. Always remove the choke collar when you've finished your training session.

During training, make sure the dog is always on your left side. Begin by teaching your dog one or two commands each session, gradually adding commands as your dog progresses.

Wait:

Teach wait at a doorway. Walk the dog up to an open door or doorway, tell the dog to wait. As you give the wait command, give a quick yank on the leash. Initially have your dog wait only a few seconds before giving verbal permission allowing the dog to walk through the door. Then praise the dog. Slowly expand the time required for the dog to wait before being allowed to walk through door. Do not ask the dog to wait every time they go through a doorway. Introduce wait to different environments where dog will need to wait, car, street corners, etc.

Sit:

With your dog on your left side, leash in right hand, pull leash straight up to your left shoulder while applying slight pressure with left hand above base of your dog's tail. Simultaneously give the "sit" command. When dog sits, praise the dog.

Down:

With your dog in the sit position, on your left side, have a treat in your right hand and grasp leash just below the snap with the same hand. Pass right hand, with treat and leash, in front of the dog's face all the way down to the ground. At the same time, lightly push down on the dog's withers (shoulders) and give the "down" command. When the dog lies down, praise and give treat.

Stay:

Once the dog has learned sit and down, you can introduce the stay command. Start with the dog in the sit position on your left side, leash in right hand. Place open palm of left hand in front of the dog's face, give the stay command, step off on right foot and stand directly in front of the dog for five seconds. Return to side of the dog. Praise your dog. Gradually add time and distance to exercise until you can easily walk away from the dog while the dog stays in the desired position.

Heel:

Begin with your dog sitting on your left side, leash in right hand. Gather the leash in your hand so it provides a shortened, but still loose, lead for your dog. Give the "heel" command and take two steps. Give the "sit" command. Give the "heel" command and take a couple more steps. Repeat, and gradually extend the length of the "heel" exercise. Add left and right turns while always keeping your dog at your side.

Come (Recall):

While at the end of a 6-foot leash, facing your dog, give the "come" command. Pull the dog toward you. When the dog is about one foot away, make him/her sit directly in front of you, facing you. Once dog is sitting, praise. When your dog does well on the 6-foot leash, move to a 15-foot leash and repeat same exercise.

Leave it (Knock it off):

This command can be given to eliminate nuisance behaviors such as picking up trash during walks, chewing shoes, chasing the cat, or digging. Place a cracker or piece of hot dog on the floor while your dog is out of the room. Enter the room with your dog on a leash. When he/she goes for the food, quickly yank the leash and say "leave it." Repeat until your dog stops pulling toward the food. Praise and give dog a treat.

Havahart Collar Reinforcement

After you have spent time training your dog on a leash, have your dog wear the Havahart® collar during training sessions, play time, outside, etc. for 1-3 hours, three times a day. This way your dog will get used to wearing the collar and not associate the correction from the collar.

At this point during training if your dog responds correctly to a command: praise him/her. If the dog does not respond correctly to the command, you can now apply a Bad Tone warning followed by a static stimulus. The static stimulus is always used in this order, Bad Tone warning first and then the static stimulus. You are teaching the dog that the tone is followed by the correction and the dog will learn to

respond to the Bad Tone. Always use the lowest level needed to get the desired response.

Examples of situations requiring Havahart collar corrections:

Sit:

Give your dog the "sit" command as you have been practicing during training sessions. If dog responds correctly, praise your dog! If the dog does not sit, repeat verbal command, press the Warning button and then the Correction button. If the dog sits, praise your dog. If the dog does not respond correctly push the Warning button and increase the stimulation level. If your dog sits, praise your dog. If the dog does not sit, continue at a higher correction level. Always praise your dog when he/she exhibits the desired behavior.

Down:

Give the "down" command as you have been practicing during training sessions. If your dog responds correctly, praise your dog. If your dog does not respond correctly, repeat verbal command, push the Warning button and then the Correction button. If your dog lies down, praise him/her. If your dog does not respond correctly, follow instructions as outlined in sit.

Stay:

Once the dog is in the desired position, give the hand signal and verbal "stay" command. If the dog responds correctly, praise your dog. If the dog gets up, repeat command and push the Warning button followed by the Correction button. If the dog responds correctly, praise him/her. If your dog does not respond correctly, follow instructions as outlined in sit.

Come (Recall):

Position your dog and give the verbal "come" command. If the dog comes to you, praise the dog. If the dog does not come, push the Warning button and then the Correction button. If the dog responds correctly, praise him/her. If your dog does not respond correctly, follow instructions as outlined in sit.

Wait:

Give the "wait" command, if the dog stops, praise him/her. If the dog does not stop, repeat command and give the Bad Tone warning, then Correction button. If the dog stops, praise him/her. If your dog does not respond correctly, follow instructions as outlined in sit.

LIMITED LIFETIME WARRANTY

Woodstream warrants that this product will be free from defects in material and workmanship under normal use for 1 year from the date of original consumer purchase. Within 30 days of the original consumer purchase, this product is covered by Woodstream's 30-day money back guarantee. If you are not satisfied with the performance of this product, you may return it with the original receipt to the place of purchase for a full refund. After 30 days and during the initial 12 month period Woodstream will, at our option, repair or replace the defective part(s) for a \$15 processing fee. Shipping costs to our facility are not covered by the Warranty. A copy of the original receipt showing the place and date of purchase must accompany the returned item. Please contact Woodstream for a Return Authorization Number (RGA), 800-800-1819 ext 490, before returning the product to Woodstream. Products without an RGA number will be refused. After one year from the date of the original consumer purchase, a prorated schedule is available to provide additional coverage. For information regarding this schedule, please contact our Consumer Care Department at 800-800-1819 ext 490. Use the following address when returning product via UPS or U. S. mail:

WOODSTREAM CORPORATION
69 NORTH LOCUST ST.
LITITZ, PA 17543
ATTN: CONSUMER CARE DEPARTMENT
RGA# _____

This Limited Lifetime Warranty is offered only to the original consumer purchaser. This Limited Lifetime Warranty is subject to the condition that any covered defect occurs under normal conditions of use and maintenance and that Woodstream receives prompt written notice of the discovery of the defect within the Limited Lifetime Warranty period. It does not apply to damage or failures that result from physical abuse or misuse of the product. The Limited Lifetime Warranty is void if any attempts are made to alter or repair the product prior to returning it to our facility within the Limited Lifetime Warranty period. This Limited Lifetime Warranty does not cover lost parts, broken probe studs or items displaying excessive wear. Wire that has been removed from the spool and /or placed in the ground and flags that are rusted or have been used are examples of items displaying excessive wear.

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This product is not a substitute for traditional obedience training. Woodstream does not guarantee the effectiveness of this product due to variances in canine personality, temperament and influences outside of Woodstream's control. Some states do not allow the exclusion or limitation of consequential damages, so the above limitation or exclusion may not apply in all instances.

For more information go to: www.havahart.com or call 1 (800) 800-1819 ext. 490 from 8 am - 8 pm EST Monday through Friday, and 8 am - 2 pm on Saturday.

NOTES

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.