



## Advance Exchange with OnSite Service

Advance Exchange is the fast, efficient “spare in the air” program for your Posiflex point-of-sale equipment. Available in the US and Canada, it offers a low cost way to minimize the risk of possible downtime and helps keep your service operation running smoothly. You will enjoy receiving fast, reliable next day replacement service. Posiflex provides a replacement unit via overnight shipping directly to you. A Posiflex technician is dispatched to your site to install the equipment and make sure it is fully operational. The Posiflex technician will unbox new equipment, replace the failed unit, connect all peripherals, configure basic network settings, load any supplied backup data and box up the failed unit ready for shipping back to Posiflex.

Xenios sells and facilitates the service. We will ensure your service contract is entered. When coverage is needed, we will initiate the service request. Reinstallation or reconfiguration of 2TouchPOS and related software is not included.

\_\_\_\_\_ I acknowledge this is a service provided by Posiflex.

\_\_\_\_\_ I have read and accept Posiflex’ terms and conditions for the [Advanced Exchange with OnSite Service](#).

\_\_\_\_\_ I understand the actual scheduling and details of the replacement and repairs are between Posiflex and me.

\_\_\_\_\_ I acknowledge services may need to be purchased from Xenios once the terminal is replaced to return 2TouchPOS to an operational status.

Name \_\_\_\_\_

Establishment \_\_\_\_\_

Street \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Date \_\_\_\_\_ Signature: \_\_\_\_\_