



WatchMate®

Wander Prevention

Escort Key User Instructions

Part Number 803A0901

What is the Escort Key?

The Escort Key temporarily disarms a WatchMate Monitor to allow you to escort one or more residents through a protected area without triggering an alarm. The Escort Key can also be used to clear an alarm.

Note: The ID and MR Monitor must be configured to use an Escort Key. Ask your Authorized Dealer for assistance.

Escorting Residents

- 1 Enter the protected area. If the resident is with you make sure that the door is closed or an alarm will result.
- 2 Press the button on the Escort Key once (the green light will flash to indicate that the Escort Key is operating).



Caution: Once the protected area has been temporarily disarmed, other monitored residents may pass through undetected. The Escort Key should only be used when exits are under continuous staff supervision.

- 3 Check that the Monitor has disarmed:

A ID or MR Monitor

The Monitor display will show the disarm time remaining (in seconds), as in the example below.



Note: The disarm time is a configurable setting on the Monitor, and is typically 20 seconds. Ask your facility director for the actual disarm times of the Monitors in your facility.

B LC Monitor

The yellow LED on the Monitor will activate. You have 20 seconds to escort the resident(s) through the protected area before the Monitor rearms.

- 4 You may now escort the resident through the protected area.



Figure 1: The Escort Key

Green light will flash when the button is pressed

Press the button to clear an alarm or escort a resident through a protected area

Clearing an Alarm

- 1 Investigate the cause of the alarm. Locate the resident and make sure he or she is safe.
- 2 Escort all monitored residents away from the protected area.
- 3 While inside the protected area, press the button on the Escort Key to clear the alarm. The Monitor will automatically rearm.

Low Battery Indication

The Watchlet low battery alert feature in the Monitor can be used to provide early warning of falling battery power in the Escort Key.

- 1 Enter the protected area, and press and hold the button on the Escort Key.
- 2 If the Escort Key has a low battery: the ID or MR Monitor displays the message **Tx: Low Batt**, and the LC Monitor emits an intermittent beeping sound.

The Escort Key may continue to work for some time with a low battery. The battery cannot be replaced. To order a replacement Escort Key, contact your Authorized Dealer.



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Warranty

Xmark's products are warranted against defects in materials and workmanship and shall perform in accordance with published specifications for a period of one year from the date of shipment from the dealer.

Limitation of Liability

This Product has been designed for use to reduce the risk of resident wandering through remote detection.

The range, accuracy, function and performance of this Product may vary from the published specifications due to many factors, including, without limitation, site impairments from structural effects, metal objects in the vicinity, placement of the receiver and transmitter, interference from other electrical devices, atmospheric effects, installation, and maintenance. There may be other factors, which also affect performance of this Product.

Instantel does not guarantee that this Product will detect 100% of resident wanderings. Instantel does not guarantee that this Product will not return false reports of resident wandering.

Weekly testing and maintenance of this Product, as described in the Product documentation, is essential to verify the system is operating correctly and to ensure that the probability of detecting an alarm and/or locating the transmitter are maximized.

The failure to undertake regular testing and maintenance will increase the risk of system failure and failure to detect resident wandering. The failure to undertake regular testing and maintenance will increase the risk of false reports of resident wandering.

Instantel hereby disclaims all warranties, express or implied, arising out of or in connection with any of its Products or the use or performance thereof, including but not limited to, where allowable by law, all other implied warranties or conditions of merchantable quality and fitness for a particular purpose and those arising by statute or otherwise in law or from a course of dealing or usage of trade.

Instantel's liability to you or anyone claiming through or on behalf of you with respect to any claim or loss arising out of the use or misuse of Instantel's Product, defective products or materials, improper installation or maintenance of Instantel's Product or products or the system in which they are incorporated, or alleged to have resulted from an act or omission of Instantel or any person, negligent or otherwise, shall be limited to:

- A) the repair or replacement of defective Product or materials supplied by Instantel during the warranty period as set out in the Product documentation; or, at the option of Instantel,
- B) refund of the purchase price of the Product supplied by Instantel.

In no event shall Instantel be liable for general, specific, indirect, consequential, incidental, exemplary or punitive damages or any losses or expenses suffered by you or anyone else, whether or not Instantel, or its employees, officers, agents, resellers or installers has been informed of the risk of such loss or expense and whether or not such losses or expenses were foreseeable.

Statements

United States—Federal Communication Commission (FCC)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Warning: Changes or modifications not expressly approved by Xmark could void the user's authority to operate the equipment.

Canada—Industry Canada

This device complies with RSS-210 of Industry and Science Canada. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

New Zealand—Ministry of Commerce

This device meets the requirements of specification RFS 29 under Regulation 43 of the Radio Communications (Radio) 1993 regulations.

Japan—MPT

This device meets the requirements of Paragraph 6-1-1 of the Electric Wave Act, May 27, 1989.