

# Installation and Operations Manual

October, 2001

Revision 4.0





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### Limited Warranty

- 1. **Warranty:** Subject to the limiting conditions set forth below, EXI Wireless Systems Inc. ("EXI") hereby warrants that: (a) each product, other than transponders (the "Transponders"), accompanying this warranty (the "Product"), will be free of defects in materials and workmanship for a period (the "Product Warranty Period") of two years after the date of the original sale by EXI of the Product; and (b) each Transponder accompanying this warranty will be free of defects and workmanship for a period (the "Transponder Warranty Period") of, in the case of a WTX-INF/WS Transponder, four years, and in the case of all other Transponders, three years, after the date of the original sale by EXI of the Transponder.
- 2. **Notification:** If the original or any subsequent purchaser (collectively, the "Purchaser") of the Product or Transponder, as the case may be, discovers a defect in materials or workmanship of a Product within the Product Warranty Period, or a Transponder within the applicable Transponder Warranty Period, the Purchaser must, within 30 days after the date of such discovery, notify EXI of such defect, and at EXI's request, return the defective Product or Transponder, as case the may be, to EXI.
- 3. **Repair or Replacement:** Subject to §4, upon acceptance by EXI of responsibility for the defect, EXI will, in its sole discretion, (a) in the case of a Product, either replace the Product, or provide the Purchaser with replacement parts for, or repair, the same; and (b) in the case of a Transponder, replace the Transponder at a discounted price equal to the product of: (i) the nearest whole number of months remaining in the applicable Transponder Warranty Period; and (ii) the amount of the then monthly credit available from EXI for the applicable Transponder. EXI's warranty in respect of any replacement Product, part thereof, or Transponder, as the case may be, will be for the unexpired portion of the original warranty period applicable to the relevant Product or Transponder.
- 4. **Exclusion:** The warranty referred to in §1 is the sole warranty made by EXI with respect to its Products and Transponders. EXI makes no other warranty or representation, express or implied, and hereby disclaims any implied warranty of merchantability or fitness for a particular purpose, statutory or otherwise, concerning its Products and Transponders. In addition, the warranty will not apply if EXI has not received a fully completed warranty registration card in respect of the Product or Transponder, as the case may be, within 30 days after the date of the original purchase from EXI of the same, or the Product or Transponder, as the case may be, or any part thereof: (a) is damaged by misuse, accident, negligence, lightning, power surge, brown-out, or leaking, damaged or inoperative batteries, or failure to maintain the Product or Transponder as specified or required by EXI; (b) is damaged by modifications, alterations or attachments thereto which are not authorized by EXI; (c) is installed, operated or repaired contrary to the instructions of EXI; (d) is opened, modified or disassembled in any way without EXI's consent; or (d) is used in combination with items, articles or materials not authorized by EXI.
- 5. **Limitation:** EXI will only be liable to the Purchaser for direct damages suffered by the Purchaser up to a maximum amount equal to the total amount of the purchase price actually paid by the Purchaser to EXI for the Product or Transponder, as the case may be. Specifically, EXI will not be liable for: (a) any special, indirect or consequential damage, including lost profits, lost revenues, failure to realize expected savings, or other commercial or economic losses of any kind, even if EXI has been advised of the possibility of such damage; (b) any loss or damage to any property or for any personal injury or economic loss or damage caused by the connection of the Product or Transponder, as applicable, to other devices or systems; (c) any damage or injury arising from or as a result of, misuse, abuse or incorrect installation, integration or operation of the Product or Transponder, as applicable, by persons not authorized by EXI; or (d) any defect in any batteries added to or used in conjunction with the Product or Transponder.
- 6. **Product Limitation:** The Purchaser (a) acknowledges that (i) the Products and the Transponders are not, nor can they be, guaranteed to prevent wandering patients, infant abductions, theft or any other event for which they were purchased, (ii) the Products and Transponders are only intended to provide additional safeguards to assist in the prevention of events such as those described in §(i), and (b) understands fully the foregoing limitations concerning the Products and Transponders, including EXI's

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limitation on liability described in §5, and agrees to warn, and obtain acknowledgements from, all users thereof of the same.

- 7. **No Additional Warranties:** The terms and conditions herein contain all the warranties and representations concerning EXI's Products and Transponders and supersede all previous negotiations, understandings, communications, representations, warranties and agreements, whether verbal or written, concerning the Products and Transponders.
- 8. **Deemed Acceptance:** The installation or use of the Product or Transponder by or at the direction of the Purchaser will be deemed as an acceptance by the Purchaser of the terms hereof.
- 9. Governing Law: The warranty herein will be governed by the domestic laws of the Province of British Columbia, Canada and the Purchaser hereby attorns to the exclusive jurisdiction of the laws of British Columbia. The provisions of the United Nations Convention on Contracts for the International Sale of Goods is hereby excluded.

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# 1. Record of Changes

October 1999 Combined HALO Installation & Operating Manual and Elevator Manual.

March 2000 Added Cabling types and Threshold / RX Sensitivity Switch Adjust.

March 2001 Changes made to reflect transition from R2 Controller to R3 Controller

October 2001 References to R2 Receiver replaced with R3 Receiver

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## 2. FCC Regulations

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for Class B Digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

Reorient or relocate the receiving antenna

Increase the separation between the equipment and receiver

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected

Consult the dealer or an experienced radio/TV technician for help

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

EXI Wireless Systems Model No.: Halo Infant Tag CANADA: 287710217261A FCC ID: HE7 PTG

\* This device complies with Part 15 of the FCC Rules. Operation is subject to the following two rules: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Made in Canada

EXI Wireless Systems Model No.: Halo Wrist tag
CANADA: TBD FCC ID: HE7 ETG

\* This device complies with Part 15 of the FCC Rules. Operation is subject to the following two rules: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Made in Canada

EXI Wireless Systems Model No.: Halo Umbilical tag CANADA: TBD FCC ID: HE7 FTG

\* This device complies with Part 15 of the FCC Rules. Operation is subject to the following two rules: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Made in Canada

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EXI Wireless Systems Model No.: Halo Asset tag
CANADA: TBD FCC ID: HE7 ATG

\* This device complies with Part 15 of the FCC Rules. Operation is subject to the following two rules: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Made in Canada

The Halo system also supports other eLink based Transponders such as EXI's Wrist Tag, which may be used for pediatrics or for elderly patients where the Infant Tag's tamper mechanism is not required, and Asset Tags which can be used for the protection of high value assets.

#### SYSTEM MAINTENANCE SHOULD INCLUDE THE FOLLOWING STEPS:

All Tags should be checked for physical damage after each cleaning, disinfecting or sterilization procedure.

Each Tag should be tested for correct operation before being attached to an infant. The HALO software prompts for testing of Tags prior to their deployment. Please refer to the appropriate section in this manual for the instructions.

The warranty on Tags is 3 years, and the batteries within the Tags are expected to last in excess of the warranty period depending on the usage pattern. Do not leave Tags in the detection field for long periods of time, and store them in the foil bags supplied. Failure to do so will result in false alarms, and will reduce battery life.

Set up a regular system check schedule to verify that the Controllers, Receivers and Tags are operational. Controllers should have the "Ready" light illuminated to show that they are powered. Check the operation of the Controller daily by starting a bypass or triggering an alarm using a Tag to ensure that it is fully operational and protecting the egress point where it is located.

Check each Receiver on a regular basis to ensure that it can receive signals from Tags in the "Off Body" condition. Failure to regularly check for this operation may lead to failure to detect a Tag that is removed from an infant, and therefore compromising protection for the infant.

Whenever you see an infant who is a patient, look for the Tag on this infant to verify that it is still securely attached. This may require special knowledge as to the placement of the Tag.

Conduct frequent back-ups of Activity Logs for future reference.

Figure 1 -

HALO Receiver Package

The R3 Controllers have unique serial numbers that are associated with the location that they serve. Ensure that the correct Controller Serial Number is used at the location being entered on the floor plan in the computer!

## 4.5. INSTALLING RECEIVERS

Receivers are meant for use where only a Tag Initiated Communications (TIC) signal needs to be detected. These TIC signals originate from tags as a result of the tag sensing that it is being tampered with.

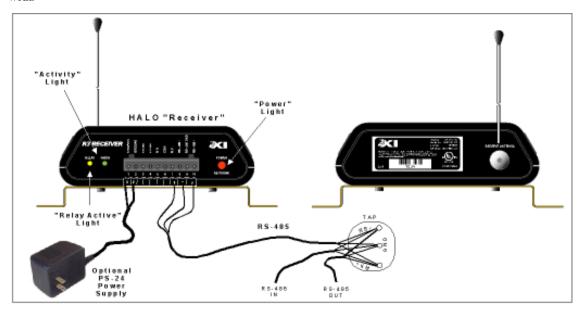
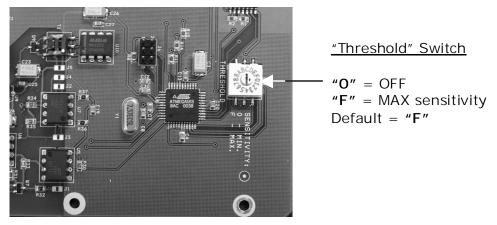


Figure 2 – HALO Receiver Configuration

The "Relay" light on the front of the receiver comes on to indicate relay activation when a "TIC" is detected. The "Radio" light blinks when there is RF activity sensed on the radio channel. This activity may be data from tags, or sometimes, intermittent presence of RF noise on the channel. When this indicator is solid green, there may be a constant high-level RF noise source on the RF channel that could block tag communications. The "Power" light has two functions, indicating that the Receiver has been powered up when solid Red, and indicating activity on the RS-485 link when solid Green. This indicator will alternate between Red and Green in the event the signals sensed on the RS-485 communications are unrecognizable, indicating potential RS-485 line communication trouble.



Receivers have unique serial numbers that are associated with the location that they serve. Ensure that the correct Receiver is used at the location being entered on the floor plan in the computer!

Figure 3 – HALO Receiver Settings

#### 4.5.1 THRESHOLD SWITCH

The Threshold switch may be adjusted to increase or reduce the sensitivity of the Receiver and therefore the range of detection of the Tag. It is also used to reduce or remove some of the background noise if the Receiver is having trouble detecting tags.

Set the threshold switch at "F" initially, which is the maximum sensitivity setting. Turn the switch counter-clockwise until the "Radio" light is extinguished, which indicates that the threshold of the Receiver has been set to overcome any RF ambient noise. The Receiver should be able to detect a Tag from about a 25' radius within the protected perimeter at this setting. This detection area is highly dependent on the layout of the floor, which in turn influences the placement of the Receivers on that floor.

Generally, ensure that the whole floor has adequate coverage, and eliminate any "null" areas from which a Tag removal cannot be detected. In the event that the switch setting is required to be below "A" to overcome noise, it is highly recommended that the noise source be identified and fixed, as a very low Receiver threshold setting will compromise the tag detection distance, or may even prevent tag detection altogether.

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