

# coolpad stream™



## User Guide

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# Introduction

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The following topics describe the basics of using this guide and your new mobile hotspot.

## About the User Guide

Thank you for purchasing your new Coolpad Stream™. The following topics explain how best to use this guide to get the most out of your mobile hotspot.

### Before Using Your Mobile Hotspot

Read the Quick Start Guide that was packaged with your mobile hotspot thoroughly for proper usage.

Accessible services may be limited by subscription contract conditions.

### Descriptions in the User Guide

Note that most descriptions in this guide are based on your mobile hotspot's setup at the time of purchase. Some operation descriptions may be simplified.

### Other Notations

In the user guide, the mobile hotspot may be referred to either as "mobile hotspot" or "device".

# Set Up Your Mobile Hotspot

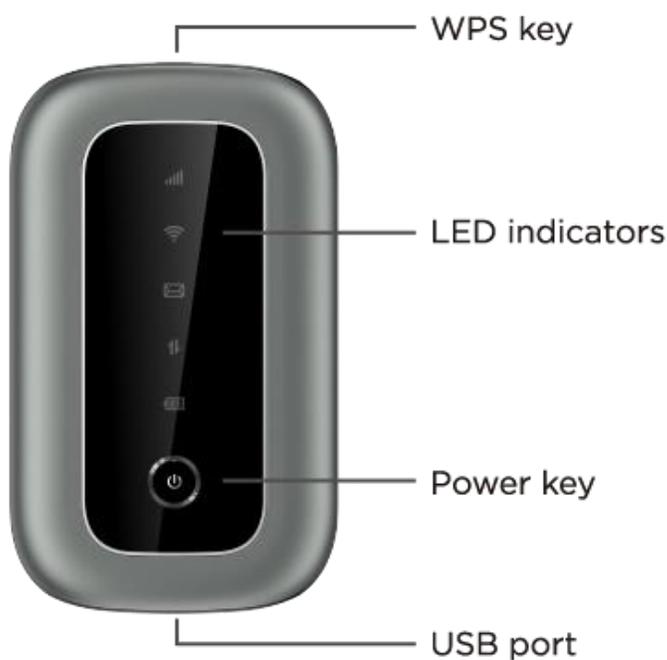
The following topics give you all the information you need to set up your mobile hotspot and wireless service the first time.

## Parts and Functions

These topics illustrate your mobile hotspot's primary parts and key functions.

### Mobile Hotspot Layout

The following illustration outlines your mobile hotspot's primary external features and keys.



Part	Description
<b>Power key</b>	Hold the Power key for 3 seconds to power the device on/off.
<b>WPS key</b>	Hold the WPS key for 3 seconds to activate the WPS function. Once activated, the Wi-Fi LED indicator will flash every two seconds. If the network is not accessed within 2 minutes, the device will automatically exit WPS (Wi-Fi Protected Setup) mode.

<b>LED indicators</b>	Display network signal, Wi-Fi, SMS, battery charge and mobile data status.
<b>USB port</b>	Use the USB port to charge your device via the USB cable.
<b>Reset</b>	Hold both the Power key and the WPS key simultaneously for 15 seconds. All LED indicators will flash green 4 times to indicate that the device has been reset to factory default settings.
<b>Reboot</b>	Hold the Power key for 32 seconds to restart it when the device becomes unresponsive.
<b>Network indicator</b> 	Displays your current network status. Solid green light indicates strong network signals; solid yellow light indicates normal network signals; solid red light indicates no network or weak network signals, no SIM or bad SIM card, limited or no service.
<b>Wi-Fi indicator</b> 	Solid green light indicates Wi-Fi is active. Blinking green light indicates WPS mode is active.
<b>SMS indicator</b> 	Indicates when there is a new message (not applicable).
<b>Battery indicator</b> 	Displays your current battery status. Solid green light indicates the battery level is more than 39%, solid yellow light indicates the battery level is 16%-39%, and solid red light indicates the battery level is less than 16%; when the device is charging, the indicator will blink red when the battery level is at or below 16%, will blink yellow when the battery level is 16%-39%, and will blink green when the battery level is more than 39%.
<b>Data indicator</b> 	Blinking red light indicates less than 26% monthly Data left, blinking yellow light indicates 26%-50% monthly Data left, blinking green light indicates more than 50% monthly Data left.

**CAUTION!** Inserting an accessory into the incorrect jack may damage the mobile hotspot.

## Battery Use

The following topics explain how to insert and remove your mobile hotspot's battery.

### Battery Cautions

**Storage:** Avoid storing or leaving battery with no charge remaining. Battery may become unusable. Charge once every six months before storing or leaving unused for a long period.

**Bulges:** Depending on use, bulges may appear near end of battery life. This does not affect safety.

**Replacing Battery:** The battery is a consumable item. It needs to be replaced if operating time shortens noticeably. Purchase a new battery.

**Cleaning:** Clean soiled terminals between battery and mobile hotspot with a clean, dry cotton swab. Soiled terminals can result in a poor connection and prevent charging, etc.

## Insert the Battery

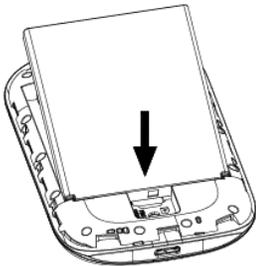
Follow these instructions to insert your mobile hotspot's battery safely and properly.

1. Remove the battery cover.



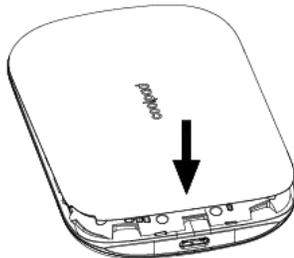
- Lift gently in the direction shown.

2. Insert the battery.



- Align the contacts of the battery with the contacts in the mobile hotspot.

3. Attach the battery cover.

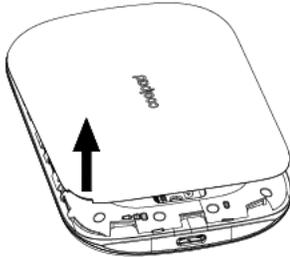


- Make sure all the tabs are secure and there are no gaps around the cover.

## Remove the Battery

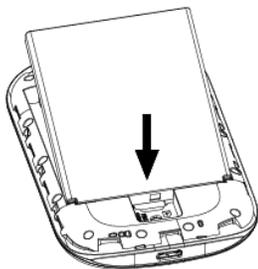
Follow these instructions to remove your mobile hotspot's battery. Always power the mobile hotspot off before removing the battery.

1. Remove the battery cover.



- Lift gently in the direction shown.

2. Remove the battery.



- Lift upward gently as shown.

## Charge the Battery

Follow these instructions to charge your mobile hotspot's battery using either the included AC adapter or via a USB connection on your computer.

### Charge Using the AC Adapter

1. Plug the USB-C connector into the USB port of your mobile hotspot.
2. Plug the other end of the USB cable into the AC adapter.
3. Plug the AC adapter into an electrical outlet.
4. After charging, disconnect the mobile hotspot from the charger.
  - Unplug the AC adapter from the outlet, and remove the USB cable from the mobile hotspot and the AC adapter.

## Charge Using a PC Connection

Before using a PC connection to charge your mobile hotspot, ensure that the computer is turned on. Depending on the type of connection, your mobile hotspot's battery may not charge.

1. Plug the USB-C connector into the USB port of your mobile hotspot.
2. Plug the other end of the USB cable into an external USB port on your computer.
3. After charging, remove the USB cable from both the mobile hotspot and the computer.

## SIM Card

The SIM card is an IC card. Your mobile hotspot's SIM card is preinstalled and should only be accessed if directed by a customer service representative.

### Handling a SIM Card

Keep the following in mind when handling a SIM card.

- You are responsible for any damage caused by inserting the SIM card in another-brand IC card reader, etc. Your carrier is not responsible in such a case.
- Always keep the IC chip clean.
- Wipe clean with a dry, soft cloth.
- Avoid applying labels. May damage SIM card.
- See instructions included with SIM card for handling.
- The SIM card is the property of your carrier.
- The SIM card is replaceable (at cost) in case of loss/damage.
- Return the SIM card to your carrier when canceling subscription.
- Returned SIM cards are recycled for environmental purposes.
- Note that SIM card specifications and performance may change without notice.
- Always follow emergency procedures to suspend service if your SIM card or mobile hotspot (SIM card inserted) is lost or stolen. For details, contact Customer Service.
- Always power off the mobile hotspot before inserting/removing the SIM card.

### Insert SIM Card

Follow these instructions to insert a SIM card. Remember to power off your mobile hotspot before inserting a SIM card.

**Note:** Your mobile hotspot's SIM card is preinstalled. These instructions are for reference only.

1. Remove the battery cover. (See [Remove the Battery.](#))

2. Insert the SIM card.
  - Insert gently with gold IC chip facing downward.
3. Replace the battery cover. (See [Insert the Battery.](#))
  - Make sure all the tabs are secure and there are no gaps around the cover.

## Turn Your Mobile Hotspot On and Off

The instructions below explain how to turn your mobile hotspot on and off.

### Turn Your Mobile Hotspot On

- Press and hold the **Power key** for 3 seconds.
- ❖ Your mobile hotspot will power on.

### Turn Your Mobile Hotspot Off

- Press and hold the **Power key** for 3 seconds.
- ❖ Your mobile hotspot will power off.

## Connect Your Wi-Fi Device to Your Mobile Hotspot

1. Power on your mobile hotspot.
2. On your computer or other Wi-Fi enabled device, search for available Wi-Fi networks and select network name (SSID) located on label on back panel of your mobile hotspot.

**Note:** Wi-Fi name (SSID) and Wi-Fi Password are located on the label inside the back cover of the device.

- From a Windows computer: Left-click **Wireless Network Connection** on the task bar to view available networks. Choose the SSID from the list of available networks.
  - From a Mac computer: Select **System Preferences > Network**. Choose the SSID from the list of available networks.
  - From an iOS device: Go to **Settings > Wi-Fi**. Choose the SSID from the list of available networks.
  - From an Android device: Go to **Settings > Wi-Fi**. Choose the SSID from the list of available networks.
3. Enter the password located on label on back panel and click **OK**.

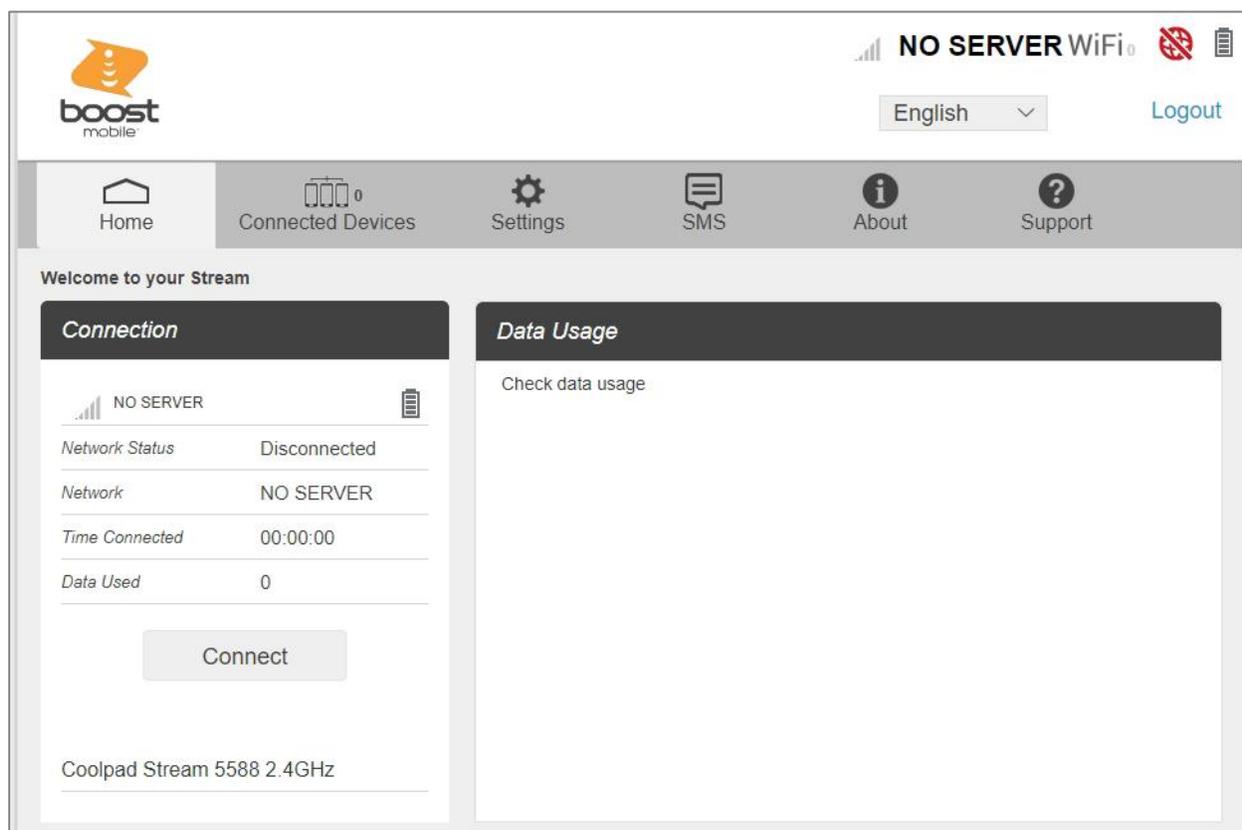
## Use the WPS

If your Wi-Fi device supports WPS, you do not have to input the password manually after a WPS connection has been established. Please follow the following steps:

1. Power on your Mobile Hotspot and enable the Wi-Fi function from the device you would like to connect.
2. Press and hold the WPS key on your device for 3 seconds to start the Wi-Fi Protected Setup authentication process.
3. Enable the WPS function on your Wi-Fi device in order to respond to this authentication process.
4. Follow the system prompts on your Wi-Fi device to finish the connection.
5. If no Wi-Fi device is connected within 2 minutes, the WPS function will automatically turn off.

# Manage Your Mobile Hotspot

You can access your Mobile Hotspot device information using an Internet browser or by connecting the device to a computer via the USB cable.



## Access Mobile Hotspot Using a Browser

1. Connect to your hotspot device through Wi-Fi using the network connection software on your computer. Provide the Wi-Fi network password, if requested.
2. Open a browser and enter **http://mobile.hotspot** or **http://192.168.0.1** in the address bar. The Coolpad Stream Mobile Hotspot Web User Interface screen will appear.
3. Click **Login** on the top right of the Web UI screen. The login screen will appear.
4. Enter your **Password** in the field provided. The default password is "admin".
5. Click **Login**. If you entered the correct password, the Web User Interface screen appears again.

# Access Mobile Hotspot Using USB Cable

1. Connect your Coolpad Stream Mobile Hotspot to the computer with the USB cable.
2. Power on your device.
3. The computer operating system detects and recognizes new hardware and finishes the installation automatically.
4. Open a browser and enter **http://mobile.hotspot** or **http://192.168.0.1** in the address bar. The Coolpad Stream Mobile Hotspot Web User Interface screen will appear.
5. Click **Login** on the top right of the Web UI screen. The login screen will appear.
6. Enter your **Password** in the field provided. The default password is "admin".
7. Click **Login**. If you entered the correct password, the Web User Interface screen appears again.

**Note:** Windows (32 bit & 64 bit) 7/8/8.1/10, Mac OS X 10.6 to 10.11 supported.



*Enter Web Password*

\* Password

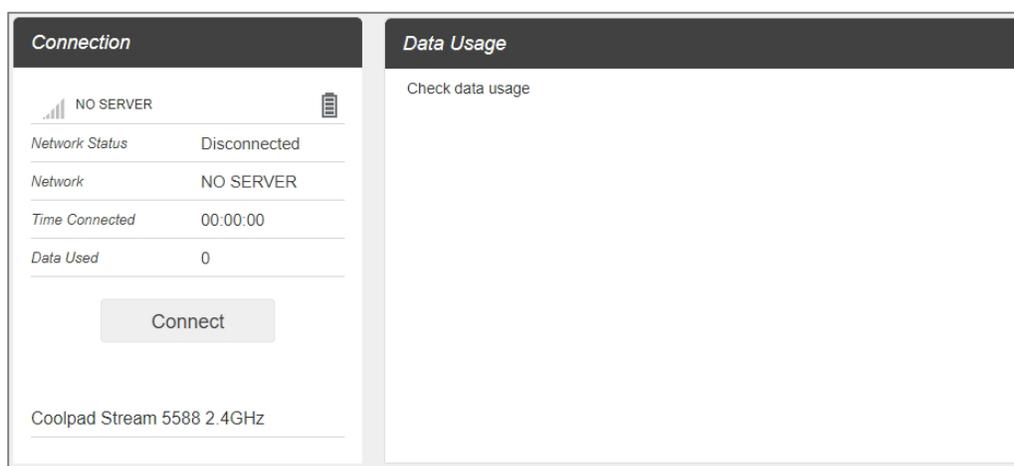
Login

# Web UI Configuration

## Home

On the Web User Interface screen, click **Home** to enter the Home screen. Here you can view network status, network name, time connected, data used, etc.

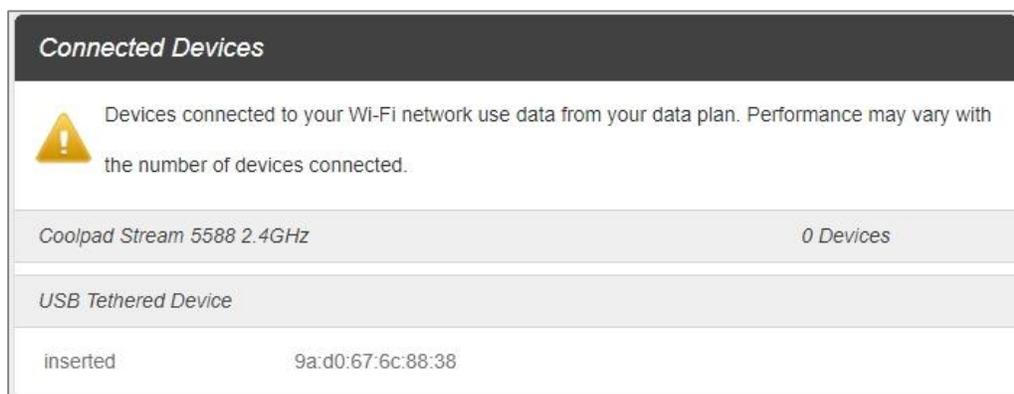
- **Connection:** Displays network status, network name, time connected, data used, and more. Click **Connect/Disconnect** to connect/disconnect the Internet.
- **Data Usage:** Check data usage in details.



The screenshot displays two panels. The left panel, titled "Connection", shows a signal strength indicator with "NO SERVER" and a server icon. Below this, a table lists: Network Status: Disconnected; Network: NO SERVER; Time Connected: 00:00:00; Data Used: 0. A "Connect" button is positioned below the table. At the bottom of the panel, it reads "Coolpad Stream 5588 2.4GHz". The right panel, titled "Data Usage", contains the text "Check data usage".

## Connected Devices

On the Web User Interface screen, click **Connected Devices** to enter the Connected Devices screen. Here you can view details of connected device(s), including host name and MAC address, and you can change the mobile hotspot's access status.



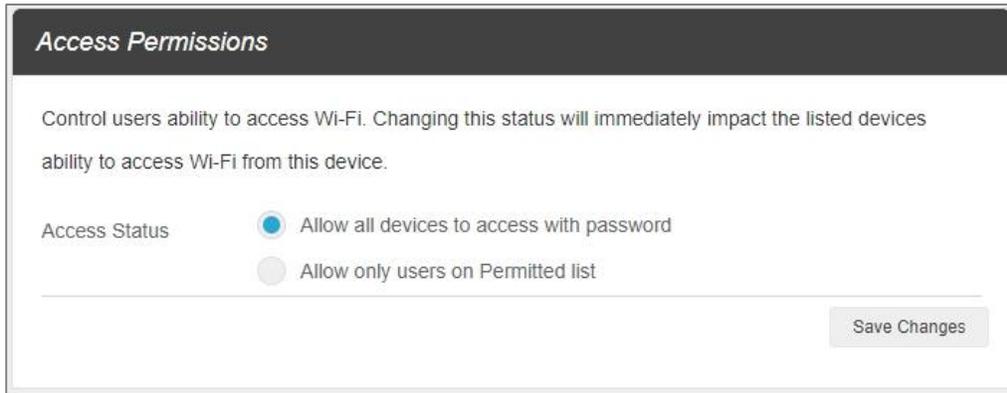
The screenshot shows the "Connected Devices" screen. At the top, a warning icon (a yellow triangle with an exclamation mark) is followed by the text: "Devices connected to your Wi-Fi network use data from your data plan. Performance may vary with the number of devices connected." Below this is a table with two rows. The first row shows "Coolpad Stream 5588 2.4GHz" and "0 Devices". The second row is titled "USB Tethered Device" and contains the text "inserted" and the MAC address "9a:d0:67:6c:88:38".

## Change Mobile Hotspot's Access Status

When the **Access Status "Allow all devices to access with password"** is selected, users will be allowed to access to network via use of correct password. When the **Access Status "Allow only users on Permitted list"** is selected, only users that have been granted access by adding a user's MAC address will be able to connect to the network.

1. Log into the Web User Interface.
2. Go to **Connected Devices > Access Permissions**. The **Access Status "Allow all devices to access with password"** is selected by default. Any user who inputs the correct password can access the network.
3. Select **"Allow only users on Permitted list"** and click **Add**.
4. Enter the device name and the MAC address, and click **Apply** to add a user to the Permitted Device List.
5. Click **Save Changes**.

**Note:** If you remove a user from the Permitted Device List, such user will no longer be allowed to connect to the network. Click **Delete** to remove.



**Access Permissions**

Control users ability to access Wi-Fi. Changing this status will immediately impact the listed devices ability to access Wi-Fi from this device.

Access Status

Allow all devices to access with password

Allow only users on Permitted list

Save Changes

## Access Permissions

Control users ability to access Wi-Fi. Changing this status will immediately impact the listed devices ability to access Wi-Fi from this device.

Access Status  Allow all devices to access with password  
 Allow only users on Permitted list

### Permitted Device List

Add

Save Changes

# Settings

On the Web User Interface screen, click **Settings** to enter the Settings screen. Here you can view and change Wi-Fi settings, mobile network settings, device settings and advanced router settings.

## Wi-Fi

**Basic:** Manage the basic Wi-Fi settings to personalize the Wi-Fi name, password, authentication method, maximum number of devices connected, and more.

### Wi-Fi Basic Settings

Manage the basic Wi-Fi settings to personalize the Wi-Fi name, password, authentication method. If you are experiencing issues after modifying these settings, select the Wi-Fi Settings Reset at the bottom of this page.

*Coolpad Stream 5588 2.4GHz*

\* Wi-Fi Name  Also known as SSID.

OFF allows Wi-Fi Name to be broadcast.

Hide SSID  ON  OFF

Authentication Method

\* Wi-Fi Password  8-63 ASCII characters.

Show Password

Wi-Fi Isolation  ON  OFF

### Maximum Connections

Select the maximum number of devices allowed to connect to the hotspot.

Maximum Connections

*Save Changes*

Save Changes

## Wi-Fi Basic Settings

Manage the basic Wi-Fi settings to personalize the Wi-Fi name, password, authentication method. If you are experiencing issues after modifying these settings, select the Wi-Fi Settings Reset at the bottom of this page.

Coolpad Stream 5588 5GHz

\* Wi-Fi Name  Also known as SSID.

OFF allows Wi-Fi Name to be broadcast.

Hide SSID  ON  OFF

Authentication Method  ▾

\* Wi-Fi Password  8-63 ASCII characters.

Show Password

Wi-Fi Isolation  ON  OFF

Maximum Connections

Select the maximum number of devices allowed to connect to the hotspot.

Maximum Connections  ▾

Save Changes

Save Changes

**Advanced:** Manage the advanced Wi-Fi settings to personalize 802.11 mode, frequency bandwidth, Wi-Fi channel, WPS, and more.

### NAT Timer Settings

These advanced settings should only be changed by advanced users.

Coolpad Stream 5588 2.4GHz

802.11 Mode	802.11b/g/n	▼
Frequency Bandwidth	20MHz/40MHz	▼
Wi-Fi Channel	Auto	▼

Save Changes

### WPS

SSID	Coolpad Stream 5588 2.4GHz
WPS	<input checked="" type="radio"/> PBC <input type="radio"/> PIN

Apply

**NAT Timer Settings**

These advanced settings should only be changed by advanced users.

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*Coolpad Stream 5588 5GHz*

802.11 Mode	802.11ac/a/n	▼
Frequency Bandwidth	80MHz	▼
Wi-Fi Channel	149	▼

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*WPS*

SSID	Coolpad Stream 5588 5GHz
WPS	<input checked="" type="radio"/> PBC <input type="radio"/> PIN

### Change Mobile Hotspot Network Name (SSID)

1. Access <http://mobile.hotspot> or <http://192.168.0.1>.
2. Click **Settings** in the navigation area.
3. Select the **Wi-Fi** tab and click **Basic**.
4. Enter a new name in the **Wi-Fi Name (SSID)** field.
5. Click **On** or **Off** checkbox for **Hide SSID** to disable or enable broadcasting the hotspot's Network Name (SSID).
6. Click **Save Changes**.

### Change Mobile Hotspot Wi-Fi Password

1. Access <http://mobile.hotspot> or <http://192.168.0.1>.
2. Click **Settings** in the navigation area.
3. Select the **Wi-Fi** tab and click **Basic**.
4. Select **WPA2** for the **Authentication Method**.
5. Enter a new password in the **Wi-Fi Password** field.
6. Click **Save Changes**.

## WPS

You can enable Wi-Fi Protected Setup (WPS) by PIN (PIN code) or PBC (push-button) mode. If your client device supports WPS, there's no need to enter the password manually when WPS is available.

- **PIN:** Enter the PIN that is generated by the wireless access client.
- **PBC:** Select PBC or press the WPS button on the device.

**Note:** If there is no client connected to the Hotspot within two minutes, WPS will be deactivated.

## Mobile Network

**Mobile Settings:** Manage your mobile broadband data connection, domestic roaming and international roaming setting.

**Mobile Settings**

Manage your mobile broadband data connection.

Turn off Mobile data to prevent all internet traffic from using the mobile broadband connection.

Mobile data  ON  OFF

Auto connect  ON  OFF

**Domestic Roaming**

Domestic data  ON  OFF

**International Roaming**

International data  ON  OFF

Save Changes

**Network Selection:** Select network type, and set WAN connection mode.

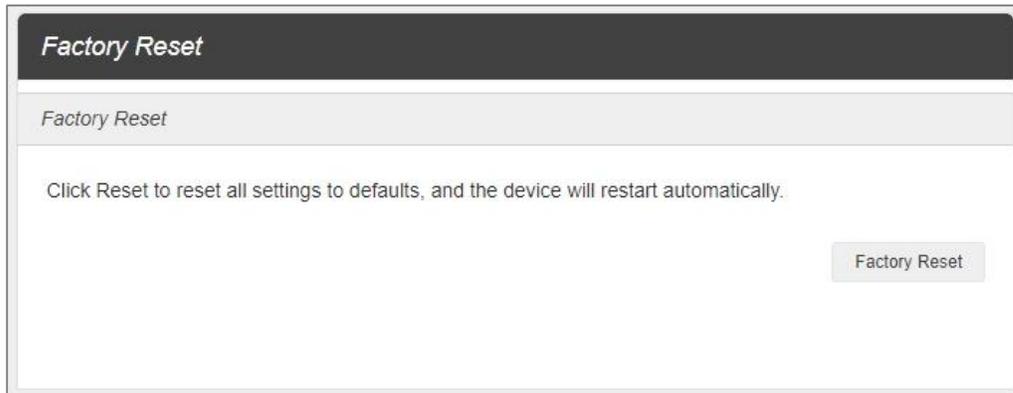
The screenshot shows two sections of a settings interface. The top section, titled "Network Selection", has a dark header. Below it, "Network Selection:" is followed by two radio buttons: "Automatic" (selected) and "Manual". "Network type:" is followed by a dropdown menu showing "3G/4G". At the bottom of this section are "Apply" and "Cancel" buttons. The bottom section, titled "WAN Connection Mode Settings", also has a dark header. Below it, a bullet point reads "To change the current settings, please disconnect from the network first." "WAN Connection Mode:" is followed by two radio buttons: "Automatic" (selected) and "Manual". Below that is a checked checkbox with the text "Check here, to allow connections to the Internet while roaming." At the bottom of this section are "Apply" and "Cancel" buttons.

**APN:** Set the Access Point Name (APN) including profile, PDP type, profile name, APN, authentication, user name and password.

The screenshot shows an "APN" configuration interface with a dark header. Below the header is a table with the following columns: "Active", "Profile Name", "APN", "User Name", "Password", "PDP Type", "Authentication", and "Action". There is one row of data with the following values: "Active" is a selected radio button, "Profile Name" is "boost.data", "APN" is empty, "User Name" is empty, "Password" is empty, "PDP Type" is "IPV6", "Authentication" is "None", and "Action" contains an edit icon. Below the table is a horizontal scrollbar, an "Add" button, and a "Save Changes" button.

Active	Profile Name	APN	User Name	Password	PDP Type	Authentication	Action
<input checked="" type="radio"/>	boost.data				IPV6	None	

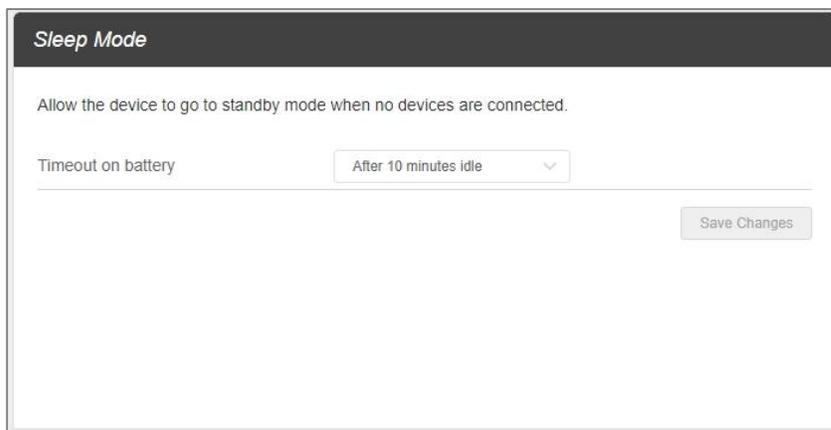
**Factory Reset:** Reset your device to factory defaults.



The screenshot shows a settings page titled "Factory Reset". Below the title, there is a sub-header "Factory Reset" and a paragraph of text: "Click Reset to reset all settings to defaults, and the device will restart automatically." At the bottom right of the page, there is a button labeled "Factory Reset".

## Device

**Sleep Mode:** Enter the sleep mode when no devices are connected after a specific time.



The screenshot shows a settings page titled "Sleep Mode". Below the title, there is a paragraph of text: "Allow the device to go to standby mode when no devices are connected." Below this text, there is a label "Timeout on battery" followed by a dropdown menu currently set to "After 10 minutes idle". At the bottom right of the page, there is a button labeled "Save Changes".

**PIN Management:** Manage the mobile hotspot PIN status and PIN code.

### *PIN Management*

- To change the current settings, please disconnect from the network first.

PIN Status:  Enable  Disable

\* Current PIN:

Attempts Left: 0

**Account Management:** Change the mobile hotspot admin password.

### *Account Management*

#### *Change Password*

You can change the password for this Web Interface.

\* Current Password:

\* New Password:  Input 6 to 32 characters.

\* Confirm New Password:

**Software Update:** Update firmware, and unlock SIM card.

*Software Update*

*Update Firmware*

Click "Update Firmware" to update your firmware.

Update Firmware

*SIM Card Unlock*

The SIM card must be unlocked to use another carrier's SIM card

SIM Card Unlock

**Backup and Restore:** Back up your device settings and preferences to your computer. Reset your device to its factory default settings.

### Backup and Restore

Backup your device settings and preferences to your computer.

#### Download Backup

Download a copy of your device settings so you can restore it later.

Backup now

#### Restore from backup

Upload settings from a previously saved backup file.

Select File

Restore now

#### Restore device to factory defaults

Restores your device to its factory default settings.

Restore factory defaults

**Connection History:** Displays the connection history including profile name, start time, end time, duration, uploaded data and downloaded data.

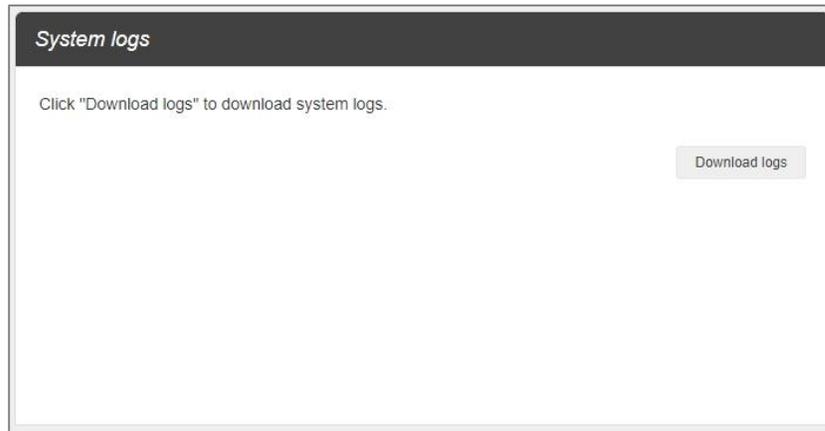
### Connection History

This table is a reference for data traffic.

Profile Name	Start Time	End Time	Duration	Uploaded Data	Downloaded Data
--------------	------------	----------	----------	---------------	-----------------

Clear History

**System Logs:** Download system logs.



## Change Mobile Hotspot Admin Password

1. Access <http://mobile.hotspot> or <http://192.168.0.1>.
2. Click **Settings** in the navigation area.
3. Select the **Device** tab and click **Account Management**.
4. Follow steps under **Account Management** to update your Password.
5. Click **Save Changes**. If everything is entered correctly, the **Success** message will appear indicating the password was successfully changed.

## Update Software Version

Check the software version currently installed on your mobile hotspot.

1. Access <http://mobile.hotspot> or <http://192.168.0.1>.
2. Within the Web User Interface, go to **About > Firmware > Firmware Version** to view which software version is currently installed on your device.

Update your mobile hotspot to the most up-to-date software version.

1. Access <http://mobile.hotspot> or <http://192.168.0.1>.
2. Within the Web User Interface, go to **Settings > Device > Software Updates**.
3. Click **Update Firmware** to update.

**Note:** Do not remove the battery during software updating. This may cause the software update to fail.

## Restore Factory Defaults

1. Access <http://mobile.hotspot> or <http://192.168.0.1>.

2. Click **Settings** in the navigation area.
3. Select the **Device** tab and click **Backup and Restore**.
4. Click **Restore factory defaults**.
5. Click **Yes** to confirm. The parameters will be reset to factory defaults and the device will be restarted.

## Advanced Router

**LAN Settings:** Manage your mobile broadband data connection.

### LAN Settings

Manage your mobile broadband data connection.

Please confirm the connection is disconnected before editing.

#### LAN

* IP Address	192.168.	<input type="text" value="0"/>	-	<input type="text" value="1"/>
* Subnet Mask	<input type="text" value="255.255.255.0"/>			
VPN passthrough	<input checked="" type="radio"/>	ON	<input type="radio"/>	OFF
DHCP Server	<input checked="" type="radio"/>	ON	<input type="radio"/>	OFF
* Start IP	192.168.0.	<input type="text" value="100"/>		
* End IP	192.168.0.	<input type="text" value="200"/>		
DHCP Lease Time	<input type="text" value="2"/>	<input type="button" value="v"/>	hour(s)	

#### DNS Mode

Your device automatically selects a Domain Name Server (DNS) or you can manually select one.

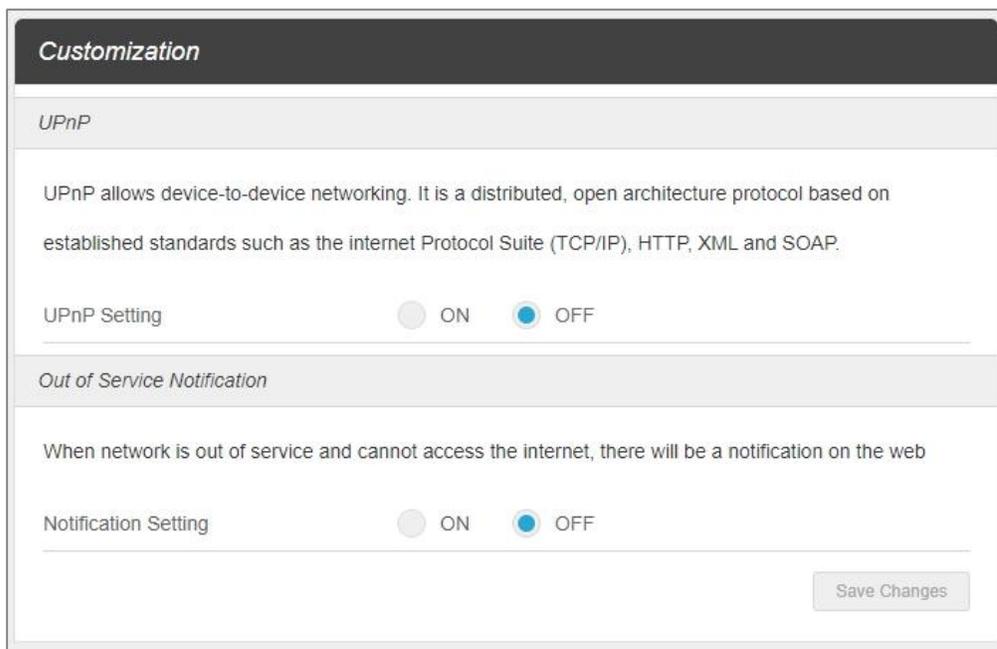
DNS Manual Mode	<input type="radio"/>	ON	<input checked="" type="radio"/>	OFF
-----------------	-----------------------	----	----------------------------------	-----

**Firewall:** Enable IP address filtering to filter IP address. Enable portmapping to enable external computers to access WWW, FTP or other services provided by the LAN.



The screenshot shows the 'Firewall' settings page. It has a dark header with the title 'Firewall'. Below the header, there are two rows of settings. The first row is 'IP Address Filtering' with a radio button for 'ON' (unselected) and a radio button for 'OFF' (selected). The second row is 'Portmapping' with a radio button for 'ON' (unselected) and a radio button for 'OFF' (selected).

**Customization:** Enable UPnP to allow device-to-device networking. Enable Out of Service Notification to get a notification when network is out of service.



The screenshot shows the 'Customization' settings page. It has a dark header with the title 'Customization'. Below the header, there are two sections. The first section is 'UPnP' with a sub-header 'UPnP' and a description: 'UPnP allows device-to-device networking. It is a distributed, open architecture protocol based on established standards such as the internet Protocol Suite (TCP/IP), HTTP, XML and SOAP.' Below the description is a 'UPnP Setting' with a radio button for 'ON' (unselected) and a radio button for 'OFF' (selected). The second section is 'Out of Service Notification' with a sub-header 'Out of Service Notification' and a description: 'When network is out of service and cannot access the internet, there will be a notification on the web'. Below the description is a 'Notification Setting' with a radio button for 'ON' (unselected) and a radio button for 'OFF' (selected). At the bottom right of the page is a 'Save Changes' button.

# About

On the Web User Interface screen, click **About** to enter the About screen. Here you can view MEID, ICCID, IMEI, firmware version, IP address, Wi-Fi name, Wi-Fi password, device model, battery status, and more.

- **Connection:** Displays phone number, MEID, ICCID, IMEI, IMEI SV, and IMSI.
- **Firmware:** Displays firmware version, firmware build date, and web app version.
- **WWAN Info:** Displays IP address, IPv6 address, and lifetime total transferred.
- **Wi-Fi Details:** Displays Wi-Fi details, including MAC address, Wi-Fi name, Wi-Fi password, hide SSID, authentication, encryption, and Wi-Fi devices.
- **Device:** Displays device details, including device model, manager, manufacturer, hardware revision, battery charger status, and battery status.

The screenshot displays the 'About' screen with five distinct sections, each with a dark header and a white body. The sections are arranged in a grid: 'Connection', 'Firmware', and 'WWAN Info' in the top row; 'Wi-Fi Details' and 'Device' in the bottom row.

Section	Details
<b>Connection</b>	<p><b>My Number:</b></p> <p><b>MEID:</b> 86904205000558</p> <p><b>ICCID:</b> 8901240132744729783</p> <p><b>IMEI:</b> 869042050005588</p> <p><b>IMEI SV:</b> 1</p> <p><b>IMSI:</b> 3102401344729780</p>
<b>Firmware</b>	<p><b>Firmware Version:</b> 3.18.086.P3.201114.CP337AS</p> <p><b>Firmware Build Date:</b> Nov 14, 2020 07:37:00</p> <p><b>Web App Version:</b> WEBUI_V3.4_2020_11_13_201847</p>
<b>WWAN Info</b>	<p><b>IP Address:</b> 0.0.0.0</p> <p><b>IPv6 Address:</b></p> <p><b>Lifetime Total Transferred:</b> 0</p>
<b>Wi-Fi Details</b>	<p><b>2.4GHz</b></p> <p><b>MAC Address:</b> 78.36.90.76.66.61</p> <p><b>Name:</b> Coolpad Stream 5588 2.4GHz</p> <p><b>Password:</b> 50005588</p> <p><b>Hide SSID:</b> OFF</p> <p><b>Authentication:</b> WPA2</p> <p><b>Wi-Fi Devices:</b> 0</p>
<b>Device</b>	<p><b>Model:</b> CP337AS</p> <p><b>Manager:</b> http://mobile.hotspot</p> <p><b>Manufacturer:</b> Coolpad</p> <p><b>Hardware Revision:</b> P3</p> <p><b>Battery Charger Status:</b> Full</p> <p><b>Battery Status:</b> 100%</p>

You can also click **Debug** button on the lower right of the About screen to view detail diagnostic information about your device.

<b>LTE Engineering</b>	<b>Technology</b>	<b>Data Status</b>
IMSI: 3102401344729780	Technology:	Technology:
State: Connected	Chipset: MDM9250	IP Address: 0.0.0.0
PLMN ID: 46000	AMSS version: Post-CS 1.0.390.1	IPv6 Address: --
PLMN Name: CMCC	Device version: 3.18.086.P3.201114.CP337AS	Last Error Code:
Serving Cell: 12411	Hardware Revision: P3	
Band: 1		<b>Memory</b>
UL Channel: 9713		Memory Utilization: 47MB /128MB
DL Channel: 10663		
RSRP:		
RSRQ:		
RS-SINR:		
Tx Pwr:		
IP Address: 0.0.0.0		
IPv6 Address: --		
Last Error Code:		

# Support

On the Web User Interface screen, click **Support** to enter the Support screen. Here you can view support page, phone number, software version and copyright information.

Click the support website to find more information about your device.

Support	<a href="https://support.coolpad.us">https://support.coolpad.us</a> Go to support, find information on your device along with user guide, videos, tutorials, and community forums.
Phone Number	1(877)606-5753
Software Version	3.18.086.P3.201114.CP337AS
Copyright Information	Copyright © Coolpad Technologies Inc. 2020. All rights reserved.

# Specifications

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The following tables list your mobile hotspot's and battery's specifications.

## Mobile Hotspot Specifications

Item	Description
Dimensions	4.56 inches x 2.70 inches x 0.54 inches
Antenna	Built-in
SIM Card	Nano SIM
Operating temperature	0-55 °C

## Battery Specifications

Item	Description
Nominal Voltage	3.85V
Type	Lithium-ion
Rated Capacity	3920mAh

# Copyright Information

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