

ring

Video Doorbell Pro



Download the Ring app

The Ring app will walk you through setting up and managing your Ring Video Doorbell Pro and your Chime Pro.

Search for “Ring” in one of the app stores below, or visit: ring.com/app



Grab your Wi-Fi password

It's required for the in-app setup. Write it down below so it's handy when you need it:

Your Wi-Fi password 



Plug in your Chime Pro

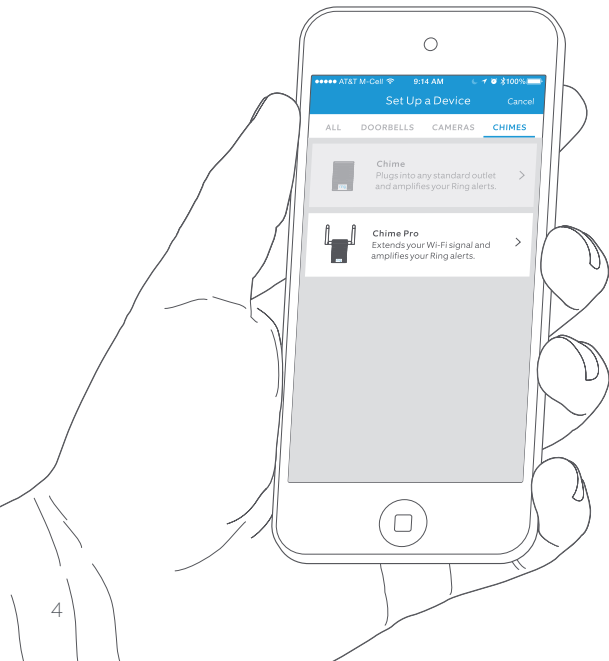
It serves as a Wi-Fi extender for your Ring Doorbell Pro, so set Chime Pro up first.

Plug Chime Pro in somewhere between your Wi-Fi router, and the location where you'll be installing Ring Doorbell Pro.

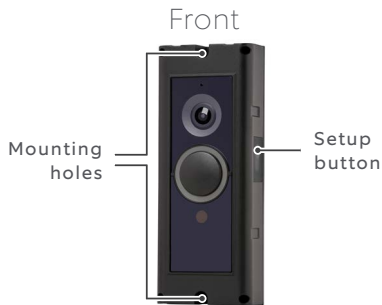
Set up your Chime Pro

In the Ring app, select **Set Up Device**.

When prompted, select **Chime Pro**, and follow the in-app instructions.



Meet your Ring Doorbell Pro



4 Faceplates

Pick the one that best matches your home... or your mood.

Change it any time.

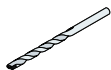
Ring Doorbell Pro installation components



1 Screwdriver - Use the Phillips end for the mounting screws and star-shaped end for the security screw.



3 Anchors - Use 2 for installing on concrete, stucco, brick or any other masonry surface.



1 Drill Bit - To drill holes for the (optional) anchors.



3 Mounting Screws - Use two to mount your Ring.



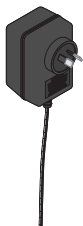
2 Security Screws - Use one to secure the faceplate.



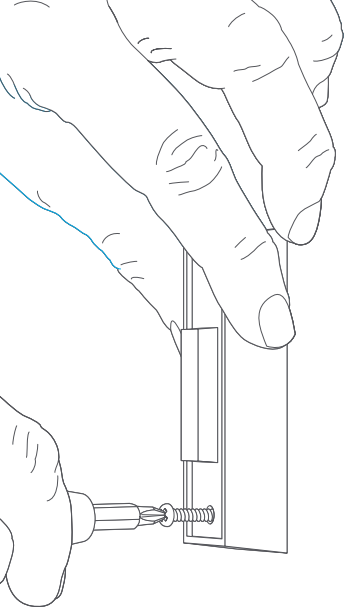
2 Extra Wires - To attach the power wires to your Ring if necessary.



2 Wire Connectors - To connect the extra wires (above) to the power wires.



1 Power Adapter - Plug it into an outlet to power your Ring Doorbell Pro.



If you have an existing doorbell...

If connected to a 16–24VAC transformer, you can connect Ring Pro directly to your existing wiring.

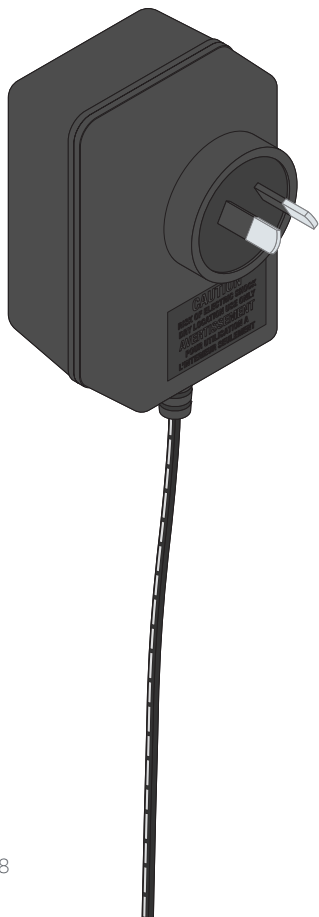
Note: you'll need a Pro Power Kit, which you can order on our website.

If you don't have an existing doorbell...

Follow the instructions on the following pages to use the plug-in adapter that we've provided.



Ring Pro requires a 16–24VAC transformer. If you have a doorbell with a transformer that's rated lower than 16VAC, hire a licenced electrician to upgrade your existing doorbell and transformer and install a Pro Power Kit which you can order at ring.com, or use the provided plug-in adapter. Before touching live wires, always shut off power at the fusebox.



Locate a power outlet

Locate an outlet as close to your door as possible.

NOTE: DON'T PLUG THE ADAPTER IN YET!

Run the wires

Run the wires to the location you'll be installing your Ring Pro.

Run the wires down the wall from the outlet, and along your moulding.

To get the wires outside, run them through the wall behind your Ring Pro, through a doorway or out a window.

NOTE: ALWAYS BE CAREFUL OF EXISTING ELECTRICAL WIRING AND PIPES IF DRILLING THROUGH WALLS.



Install anchors (optional)

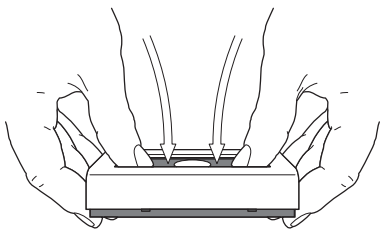
On **stucco**, **brick**, or **concrete**, use the provided bit to drill two holes in your wall, and install the anchors.

If you're installing on **wood** or **siding**, put the anchors in that drawer of stuff you never use and skip this step.

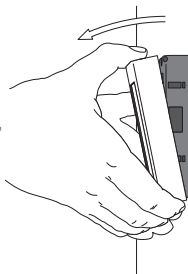


Remove the Faceplate

Remove the faceplate on your Ring Doorbell Pro to access the mounting holes.



After your Ring Doorbell is installed, remove the faceplate like this:



Connect the wires

Connect the wires from your power source to the terminals on the back of your Ring Doorbell Pro.

Use the wire clips and extra wires if necessary.

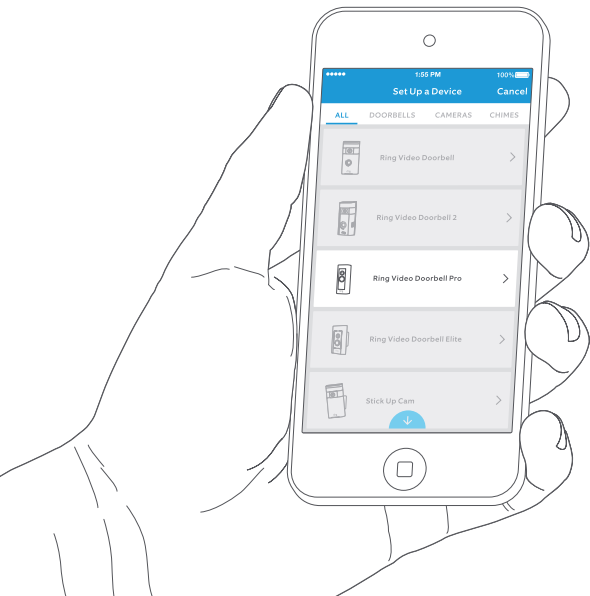


It doesn't matter which wire connects to which screw.

Plug in the power adapter and perform the in-app setup

In the Ring app, select **Set Up Device**. Then select **Video Doorbell Pro**.

When asked if you want to connect to your **Chime Pro Network**, select **Yes**.



Install the faceplate

Secure one of the faceplates with a security screw, using the star-shaped end of your Ring screwdriver.



For additional help, visit: ring.com/help

Or give us a call...

AU 1 300 205 983

NZ +64 9 887 9871

US 1 800 656 1918

UK 01727 263045

Mexico (D.F) 52 55 8526 5445

Worldwide +1 310 929 7085

For a list of all our customer support numbers,
visit: ring.com/callus

LIMITED WARRANTY AND PURCHASE PROTECTION FOR AUSTRALIA CONSUMERS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

WHAT THE WARRANTY COVERS

For a period of one year from the date of your purchase of the Ring Video Doorbell, any malfunction caused by defective parts or workmanship will be corrected at no charge to you. Please keep your dated sales receipt; it is required for all warranty requests.

WHAT THE WARRANTY DOES NOT COVER

Repair service, damage due to misuse, abuse, negligence, or casualty (e.g., fire), and batteries are not covered by this warranty. Unauthorized service or modification of the product or of any furnished component will void this warranty in its entirety. This warranty does not include reimbursement for inconvenience, installation, loss of use, or unauthorized service.

This warranty covers only the Ring Video Doorbell and is not extended to other equipment and components that a customer uses in conjunction with our products. Bot Home Automation, Inc.'s maximum liability under this warranty is, to the extent permitted by law, limited to the original purchase price of the Ring Video Doorbell. In addition, Bot Home Automation, Inc. reserves the right to request any product claimed defective to be returned to Bot Home Automation, Inc. for inspection.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY, REPRESENTATION OR CONDITION OF MERCHANTABILITY OR THAT THE PRODUCTS ARE FIT FOR ANY PARTICULAR PURPOSE OR USE, AND SPECIFICALLY IN LIEU OF ALL SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

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To obtain the benefit of the above limited warranty, please contact us at:

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Santa Monica, CA 90404
USA
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