

# User Manual z18

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Dear Customer,  
Thank you for purchasing Z18. Kindly read this user manual carefully to learn about key functional characteristics and operational methods of this mobile phone.

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#### **I. Safety and Precautions:**

To use your Z18 phone safely and effectively, please read the following information before use:

 Please turn off your phone when you are near a chemical plant, a gas station, an oil depot or other explosives.

 To ensure safety, please use earphone during driving; Otherwise, unless emergency, make a call after parking your car by the roadside. DO NOT use the phone during driving at high speed.

 Do not use your cell phone while in a plane. Please check whether Flight mode is set or not before boarding.

 Do not use your cell phone in a hospital to avoid interference with the normal operation of medical equipment which may result in a medical accident. If the cell phone is used near a pacemaker, audiphones and some medical electronic equipment, you should pay special attention that the cell phone may interfere with these devices.

 Auxiliaries and accessories not provided by us are excluded from the guarantee.

 Do not dismantle your cell phone by yourself. In case of a failure, please contact the service station specified by us. Only qualified person may install or repair this product.

 The phone should be charged in the environment which is well-ventilated, and should be kept away from inflammable substances and explosives. To avoid demagnetization, please keep your phone away from magnetic substances, such as magnetic disk, credit card, etc.

 Please be sure the phone isn't exposed to any liquid. In

Case this situation occurs, please remove the battery and contact the service station specified by us.  
Please use your phone in the environment which is neither too hot nor too cold, do not expose your phone in strong sunlight and in high-humidity environment.

 All wireless devices may be susceptible to interference, which could affect performance.

 Your cell phone has photo and record functions, please use these functions following the related laws and regulations. You may violate the laws and regulations if you take photos and record without authorization.

- Do not dispose the worn battery as common domestic rubbish. Please dispose the worn battery according to the specified instructions where the disposal of a worn battery is clearly specified.

**Note:** The Company will not undertake any responsibility for any consequences caused by failure to observe the above-mentioned suggestions or improper applications.  
If any content described in this manual goes against that of your cell phone, it is subject to the real cell phone.

## **II. Operation of menu functions:**

In the standby mode, select **Menu** and the desired menu and submenu. Select **Exit** or **Back** to exit the current level of menu. Press the end key to return to the standby mode directly.

### **1. Messages:**

The SMS function is a network service. You may need to apply to the network operator first before you can send and receive a message.

### **2. Phonebook:**

You can add the new contact by selecting menu “Add new contact”.

You can save the contacts in the mobile phone and SIM card, it depends on the SIM card memory capacity.

### **3. Call History:**

You can view the call history (Missed, dialled, received calls) through this option.

### **4. Settings:**

- This menu option lets you view and edit your phone settings, call, display, network and security settings
- The default password for Phone lock, Privacy & Restore factory settings is “1234” you can personalize the password.

### **5. Multimedia:**

In this menu option you can access your camera, video recorder/player, audio player and sound recorder. You can view the clicked images in image viewer.

### **6. File manager:**

This menu enables you to access the File Manager, where folders or files in the memory card can be managed

**Caution:** You will lose all the data stored in the memory card after format.

### **7. FM radio:**

A compatible headset needs to be attached to the device for the FM radio to function

### **8. Organizer:**

This menu option enables you to use your phone's alarm,

calendar, calculator, Sound recorder, Alarm, STK and Torch etc.

**9. User profiles:**

You could set different scene modes.

--Normal

--Silent

--Meeting

--Indoor

--Outdoor

--Flight Mode

You could active, settings, rename or enhance ring.

**10. Services:**

Phone supports STK function (But it requires support from SIM card service provider)

**11. Games:**

Fun & Games option lets you play games provided in the phone.

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*The language converter/software may not produce the accurate translation as desired by the user and hence company disowns any results/liability arising therefrom.*

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**III. Application of USB storage function:**

**Note:** The phone can use USB function (like charging) under switched off mode.

In switch off mode, when you plug in the USB cable, you need not select function; the phone can be connected to the PC and used as a USB Flash Disk. You can also use the USB cable as a charger.

In switch on mode, when you plug in the USB cable, you need to select the “Mass storage” function; the phone can be connected to the PC and used as a USB Flash Disk. You can also use the USB cable as a charger.

**IV. Troubleshooting:**

Failure	Solution
The Phone fails to power on	1.Check that the battery is charged; 2.Check that the battery is installed correctly.
Insert SIM card error	1.Check whether the SIM card is dirty, if card is dirty, clean it; 2.Reinstall the SIM card; 3.If the SIM card is damaged replace the SIM card.
Low Network	Check the signal strength indicator on the screen. 4 bars indicates strong signal and 2 bars or less indicate poor signal.
Call registration fails	1.You might have set the Hide Caller ID but the network operator does not support this service; 2.There may be strong signal interference; 3.You might have activated the Call Barring function; 4.You might have activated Line 2 but the network operator may not support this service.
Battery fails to charge	1.The battery may have excessively discharged To charge the battery it is necessary to connect it to a charger for certain period of time; 2.The battery may have been deteriorated.
Cannot connect to the network	1.Check whether signal is too weak or wireless interference exists around; 2.Check whether the SIM card is installed correctly, poor connection exists or the SIM card is damaged. If the SIM card is damaged please contact the network operator.
Photos shot are too dark	1. The brightness is set too low; 2. The ambient light is too dark.
Photos shot are too blurred	1. The object shot is moving; 2. Your hand shakes when shutter is pressed.
Photos shot are distorted	The object shot is too close to the lens.
Cannot access the service menu	The SIM card may not support the service.

**Specific Absorption rate (Safety Precautions) :-**

- a) Use A wireless hands-free system (headphone, headset) with a low power emitter.
- b) Keep your calls short or send a text message(SMS) instead. This advice applies especially to children ,adolescents and pregnant women.
- c) Use cell phone when the signal quality is good.
- d) People having active medical implants should preferably keep the cell phone at least 15cm away from the implant.

**Warning:**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
-Reorient or relocate the receiving antenna.  
-Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device types Z18 (FCC ID: 2AE58Z18) has also been tested against this SAR limit. The highest reported SAR values for head, body-worn accessory, and product specific are 0.14 W/kg, 0.99 W/kg respectively. This device was tested for typical body-worn operations with the back of the handset kept 15mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 15mm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.