ZTE BGH_Joy_Smart_A4G
LTE/WCDMA/GSM Mobile Phone
Quick Start Guide

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Getting to Know Your Phone

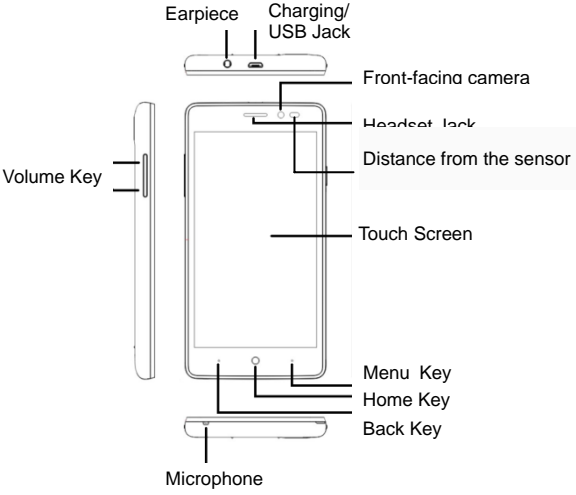Earpiece   Charging/USB Jack

Front-facing camera

Headset Jack

Distance from the sensor

Touch Screen

Volume Key

Menu Key

Home Key

Back Key

Microphone

Camera

flash light

Power Key

Back Cover
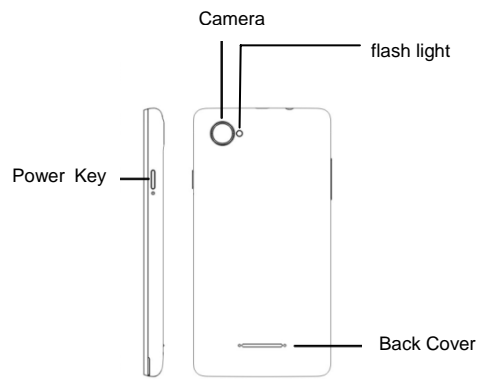
Power Key

- Press and hold to power on, select a different mode, turn on/off airplane mode, or power off.
- There are three kinds of mode to switch: quiet, vibration, rang the bell
- Press to turn off or on the screen display.

Home Key

- Touch to return to the home screen from any application or

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screen.

- Touch and hold to use Google search.

Menu Key

Touch to get the options for the current screen.

Touch and hold to see recently used applications.

Back Key

Touch to go to the previous screen.

Volume Key

Press or hold to turn the volume up or down.

Distance from the sensor

When the user to answer or dial the phone, the phone close to the head, the distance sensor to measure the distance between the part and then notify the screen background lights, remove the background lights lit again, when it is also easy to use more to save electricity

flash light

Light and dark at night or when the indoor light is dark ，opening it will automatically fill the flash light

Front-facing camera

Can be used for video calls, and also be used to take photo by yourself

Starting Up

Switch off your phone before installing or replacing the SIM card. The microSDHC™ card is optional. Unmount the microSDHC card before removing it.

1. Place your finger in the slot at the bottom of the back cover to lift and remove the cover.

2. Hold the SIM card or microSDHC with its cut corner oriented as shown and slip it into the card holder or the microSDHC card slot.

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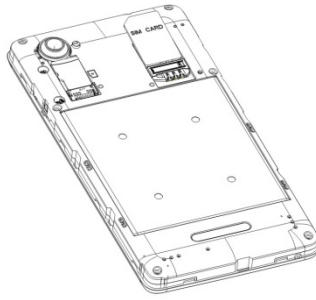
NOTE: Your phone may come with a pre-installed microSDHC card. Some applications may not function normally after you remove the card, pre-installed or otherwise.

3. Align the back cover with the back of the phone and press the cover back into place. Make sure all the tabs are secure and there are no gaps around the cover.

Charging the Battery

1. Connect the adapter to the charging jack. Ensure that the adapter is inserted with the correct orientation. Do not force

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the connector into the charging jack.

2. Connect the charger to a standard AC power outlet.
3. Disconnect the charger when the battery is fully charged.

Powering On/Off Your Phone

Make sure the battery is charged before powering on.

• Press and hold the **Power Key** to turn on your phone.
• To turn it off, press and hold the **Power Key** to open the

options menu. Touch **Power off** > **OK**.

Setting Up Your Phone for the First Time

When you first power on your phone after you purchase it or reset it to factory settings (see chapter Sorting out Your Phone Settings –Restore the factory Settings: Reset to Factory Settings), you need to do some settings before using it.

Tap Menu Key in the standby mode, then select

SETTINGS > Language & input > Language to change the language you want to use, if needed.

Touch Control

You can use finger gestures to control your phone. The

controls on your touch-screen change dynamically

depending on the tasks you're performing.

1. Tap the buttons, icons, or applications to select items or to open applications.

2. Flick the screen to scroll up, down, left or right.

3. Point, drag and drop to move particular items across the screen

4. Double-tap the screen to zoom in/out an image.

NOTE: You can view the phone screen in portrait or landscape orientation simply by holding it upright or turning it on its side. Not all screens are viewable in landscape.

Opening Applications

1. Touch the **Home Key** if the current screen is not the home screen.
2. Touch ⚏.
3. Slide left or right on the screen and touch an app to open it.

Adding Shortcuts

1. Touch the **Home Key >** ⚏.
2. Touch and hold an app icon and drag it to the home screen.

Adding Widgets

1. Touch and hold an empty area on the home screen.
2. Touch **WIDGETS** and select a widget.

Removing Shortcuts or Widgets

1. Touch and hold a widget or shortcut on the home screen.

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2. Drag it to to remove it.

Organizing Shortcuts With Folders

1. Touch and hold a shortcut on the home screen.

2. Drag the shortcut icon to another shortcut icon of standby

   interface and release your finger. A new folder is created.

3. If needed, drag more shortcuts and drop them into the
   folder.

Applying New Wallpapers

You can set the wallpaper for the home screen or lock
screen.

1. Touch the **Home Key > Menu Key > WALLPAPERS**.

2. Select a wallpaper source from **Gallery**, **Live
   wallpapers**, **Photos**, or **Wallpapers** and touch the image
   or animation you want to use as the wallpaper. Some
   cropping might be needed for the gallery pictures.

3. For Gallery images, touch **Save**. For Live wallpapers, Photos,
   or Wallpapers, touch **Set wallpaper**.

4. Set the wallpaper from a set of paths, press can save
   successfully set the wallpaper

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Checking the Phone Status

The status bar at the top of the screen displays phone and service status with various icons on the right side. Below are some of the icons and their meanings.

	Connected to EDGE mobile network		Mobile network signal strength
	EDGE in use		No signal
	HSPA connected		Flight mode
	HSPA in use		Bluetooth is on
	LTE connected		LTE in use
	Battery is very low		Connected to a Wi-Fi network
	Battery is low		Speaker is on
	Battery is full		Wired headset connected
	Battery is charging		Alarm is set

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	Vibrate mode		Receiving location data from GPS
	No SIM card installed		Phone microphone is mute

Managing Notifications

The status bar at the top of the screen provides notification alerts with different icons on the left side. Below are some of the icons and their meanings.

The notifications depend on the apps installed and you can touch and drag the status bar down to see more information.

	New SMS		microSDHC card unmounted
	New MMS		Upcoming event
	New email		New Wi-Fi network detected
	New Gmail™ message		Downloading data
	New Google Talk™ instant message		Sending data
	Problem with SMS/MMS delivery		Song is playing
	Missed call		Updates available

	Call in progress		USB connected
	Low on space		

Note: When the icon displays on the status bar, the internal storage space is getting low, it may cause some Apps to work abnormally, you need to remove the Apps, photos or videos in the internal storage.

Setting Ringtone and Sounds

Setting Ringtone or Notification Sound

1. Touch the **Home Key >** [icon] **> Settings > Audio profiles**.
2. Touch **Phone ringtone** or **Default notification sound**.
3. Select the ringtone you want to use.
4. Touch **OK**.

Setting System Sounds

1. Touch the **Home Key >** [icon] **> Settings > Audio profiles**.
2. Scroll to the **Feedback** section and check the sounds you want to hear or uncheck those you do not need.

Adjusting Volumes

To adjust call volume, press the **Volume Key** while on a call. To adjust other volumes, follow the steps below.

1. Touch the **Home Key >** [icon] **> Settings > Audio profiles > Volumes**.

2. Drag the sliders to adjust the volume for ringtone & notifications, and the alarm volume.

3. Touch **OK** to save.

Setting a Screen Lock

You can protect your phone by creating a screen lock. When enabled, you need to touch and hold an icon, draw a pattern, or enter a numeric PIN or password to unlock the phone's screen and keys.

1. Touch the **Home Key > Menu Key > SETTINGS > security > Screen lock**.

2. Touch **None**, **Long press to unlock**, **Pattern**, **PIN** or **Password**.

   ▸ Touch **Long press to unlock** to enable unlock with a 'touch and hold' gesture. You can unlock the screen by touching and holding [icon] at the center of the display.

   ▸ Touch **Pattern** to create a pattern that you must draw to unlock the screen.

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▶ Touch **PIN** or **Password** to set a numeric PIN or a password you must enter to unlock your screen.

Checking Voicemail

1. Touch the **Home Key** > .
2. In the dialer tab , touch and hold 1 . If prompted, enter your voicemail password.
3. Follow the voice prompts to listen to and manage your voicemail messages.

Making a Call

1. Touch the **Home Key** > .
2. In the dialer tab , enter the phone number with the on-screen keypad. Touch to delete incorrect digits.
3. Touch the icon below the keypad to place the call.

NOTE: To call a contact, touch the **Home Key >** **>** ALL CONTACTS and touch a contact or a number.

Adding Contacts

Creating a New Contact

1. Touch the **Home Key >** [icon]
2. Touch [icon].
3. Enter the contact name, phone numbers, email addresses,

   and other information, as shown. Touch [✓ DONE] to save

   the contact.

Importing Contacts in Batches

1. Touch the **Home Key >** [icon].
2. Touch the **Menu Key > Import/Export > Import from SIM card** or **Import from SD card**.
3. If prompted, select an account in which to save the contacts.
4. For importing from the SIM card, touch all the SIM contacts

   you want to import and touch.

   For importing from the microSDHC card, select the vCard

   file(s) on the microSDHC card and touch **OK** to begin

importing.

Sending a Message

1. Touch the **Home Key >** ▦ , then touch ▤.

2. Enter the recipient(s) and message text. If you want to send an MMS, add subject and attachments.

3. Touch ➤ to send the message.

Select recipients from contacts

Enter the recipient
numbers

Enter your message

Add MMS attachments

Send your message
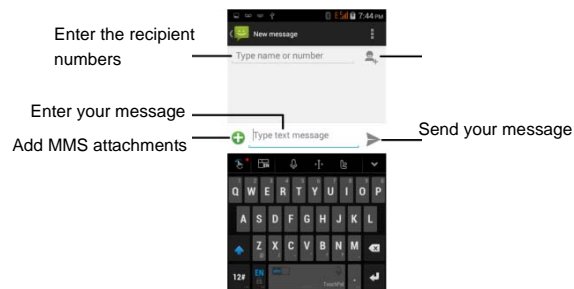
Setting Up Email Accounts

Setting Up Gmail

1. Touch [icon] in the home screen and select **Gmail**.
   NOTE: If another Gmail account is already set up, touch
   the **Menu Key > SETTINGS > Add account**.
2. Touch **Existing** to sign in to your existing Google Account.
   If you have no Google Accounts, touch **New** to create one.
3. Follow the instructions on the screen to set up the account.

Setting Up Email

1. Touch ⊞ in the home screen and select **Email**.
   NOTE: If another email account is already set up, touch the
   Menu Key > SETTINGS > Add account.

2. Enter the email address and password.

3. Touch **Next** and follow the onscreen instructions.

Setting Up an Exchange ActiveSync® Account

1. Touch ⊞ in the home screen and select **Email**.
   NOTE: If another email account is already set up, touch the
   Menu Key > SETTINGS > Add account.

2. Enter the email address and password.

3. Touch **Manual setup > Exchange**.

4. Touch **Next**, if necessary, edit **Domain\Username**,
   Password, and **Server** information.

5. Read the onscreen activation disclaimer and, if prompted,
   touch **Next**.

6. Configure the settings on the screen, such as **Amount to
   synchronize**, and then touch **Next**.

7. Identify your new account with a unique name and then
   touch **Next**.

Contact your server administrator for more help.

Connecting With a Bluetooth Headset

1. Turn on the Bluetooth headset and switch it to pairing mode. Refer to the headset's user guide for more information.

2. Touch ⊞ in the home screen and select **Settings > Bluetooth**.

3. Check **Bluetooth** if Bluetooth is off. When Bluetooth is on,

   the ⌥ icon appears in the status bar.

   NOTE: Touch **SEARCH FOR DEVICES** to scan for and

   display the IDs of all available Bluetooth devices in range.

4. Touch the ID of the headset, or any other device you want to pair with your phone. Enter a passcode if prompted, and touch **Pair**.

5. If necessary, touch the ID of the paired headset to connect with it.

TIP: Touch the ID again to end the connection.

Installing Apps From the Google Play™ Store

There are tens of thousands of games and applications in the Google Play Store for you to download and install. You can send feedback or comments on an application.

Before you begin, make sure that you have signed in to your Google account.

NOTE: The content you can access in the Play Store depends on your region and your service provider.

1. Touch the **Home Key** > ⊞ > **Play Store**.
   The first time you launch **Play Store**, accept the Google Play Terms of Service.

2. Find the apps you need either by category or by touching 🔍.

3. Touch the app to see detailed description.

4. Touch **INSTALL** (free apps) or the price (paid apps). If the app is not free, you need to sign in to your Google Wallet™ account and select a payment method.

   CAUTION: Once installed, some apps can access many functions or a significant amount of your personal data. The Play Store will show you what the app can access. Touch **Accept** (free apps) or the price (paid apps) to proceed, or touch the **Back Key** to cancel.

5. Wait for the app to be downloaded and installed

automatically. Payment needs to be authorized before paid apps start downloading.

The app is successfully installed when the [icon] icon appears in the status bar. You can find the new app after touching the **Home Key >** [icon].

Taking a Photo or Video

1. Touch [icon] in the home screen and select **Camera**.

2. Aim the camera at the subject and make any necessary adjustment.
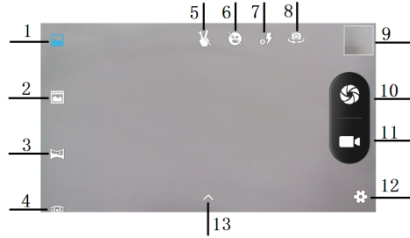
Number	Function

Number	Function
1	Switch to normal mode.
2	Switch to live Photo mode.
3	Switch to panorama mode.
4	Switch to multi angle view mode.
5	Switch to gesture capture
6	Switch to smile mode.
7	Change flash lamp.
8	Switch between the camera and camcorder.
9	View pictures and videos you have taken.
10	Touch the shutter button to take a picture.
11	Touch the shutter button to recording a video.
12	Adjust GPS location info,Exposure,Scene mode, White balance, Image properties, Anti-flicker, Continuous shot, Zero shutter delay, Face detection, Auto scene detection, Self timer, Picture size, Preview size, ISO, EIS, Grid ,Microphone, Audio mode, Time lapse interval, Video quality, and Restore default camera settings.
13	Change color effect.

3. Lightly touch or .

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Connecting to the Internet

Connecting via Wi-Fi

1. Touch the **Home Key > Menu Key > SETTINGS > Wi-Fi**.

2. Check **WiFi** if Wi-Fi is off.

   Your phone automatically searches for Wi-Fi networks in range and displays their names and security settings. Your phone also connects to previously linked networks when they are in range.

3. Touch a network name to connect to it.

   If the network is secured, enter a password or other credentials. (Ask your network administrator for details.)

Connecting via Mobile Network

To connect to the Internet via mobile network you can use the default Access Point Names (APN). If you want to add a new APN, please contact the service provider to get the necessary information. Do not change the default settings unless instructed by the service provider. Otherwise the service might stop working.

1. Touch the **Home Key > Menu Key > SETTINGS >**

More… > Mobile networks > Access Point Names.

2. Touch **New APN**.

3. Touch each item to enter the information you get from your service provider.

4. Touch **Save** to complete.

Browsing the Internet

You can use your phone to get on the Internet via a network or Wi-Fi connection。

1. Press Home Key > tap > Browser.There are different ways to open web pages:

2. Tap the address bar to enter the website you want to browse. Then tap on the touch keyboard.

3. Tap Menu Key > Bookmarks/History and select a bookmark or history to open.

Browsing Options

When you browse the Web, you can also do the following:

1. Press Menu Key > Close to exit

2. Press Menu Key > Bookmarks/History and select a bookmark or history to open。

3. Press Menu Key > Settings to configure browser settings.

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Using Bookmarks

If you know the Web address, you can manually add bookmarks. To bookmark a web page, open it and tap Menu Key > Save to bookmarks. Give the bookmark a name and save it.

Editing a Bookmark:

1.Open a Browser window.

2.Tap Menu Key > Bookmarks

3.Select an item you want to edit and hold on it until the shortcut menu pops up.

4. Select Edit bookmark.

5.Edit the Label or Address, and then tap OK to save it

Deleting a Bookmark

1.Open a Browser window.

2.Tap Menu Key > Bookmarks.

3.Select an item you want to delete and hold on it until the Shortcut menu pops up.

4.Select Delete bookmark and tap OK to confirm.

Changing Browser Settings:

Tap Menu Key > Settings from a browser window to change browser settings.

Extending Battery Life

There are several things you can do to make your battery last longer.

- Turn on Wi-Fi, Bluetooth, GPS, mobile data, auto-sync only when you need to.
- Lower the screen brightness.
- From the home screen, touch ⊞ **> Settings > Apps** and close the apps you do not need but still run in the background.
- From the home screen, touch ⊞ **> Settings > Audio profiles** and uncheck **Haptic feedback**.

Listening To Your FM Radio

With the FM Radio, you can search for radio channels, listen to them, and save them on your phone. Note that the quality of the radio broadcast depends on the coverage of the radio station in your area. The wired headset works as

n antenna, so always connect the headset when using the radio.

To tune in, plug your headset into your phone. Tap ▮ FM Radio

Play Your Music

You can play digital audio files from your phone's memory card in **Music.** Before playing music, you need to copy music files to memory card location.

1. **Tap** ⊙ **> Music** to open the Music Screen.

2.Click the Music category label **>** music files to start playing.

3. Adjust the volume with **Volume Keys.**

Making Voice Memos

Sound Recorder enables you to record your voice memos.

1.Tap ▮ **> Sound Recorder.**

2.Tap ⬤ to start recording.

3.Tap ▮▮ to Pause recording.

4. Tap ▢ to stop the recording and open the recording file list. Save the voice recording after stop, or tap **Discard** to delete the recording.

Opening Your Gallery

1.Tap > **Gallery.** You can use **Gallery** to view pictures. You can also do some basic editing of your pictures, such as setting them as wallpaper or contact photo, and sharing with friends.

Managing The Phone Storage

Deleting Old Messages

You can manually delete old messages to free up some storage space. You may also set up auto deletion of the oldest messages when the limits are reached.

1. From the home screen, touch
2. Touch the **Menu Key > Settings > General**.
3. Check **Delete old messages** to enable auto deletion.
4. Touch **Text message limit** or **Multimedia message limit** to set the maximum limit.
5. Touch **Set**.

Clearing Browser's Local Content

1. From the home screen, touch ⊞ > **Browser.**

2. Touch the **Menu Key > Settings > Privacy & security**.

3. Touch **Clear cache**, **Clear history**, and **Clear all cookie data**.

4. Touch **OK**.

Product Safety Information

Battery Use

1. Do not short-circuit the battery, as this can cause the unit to overheat or ignite.

2. Do not store battery in hot areas or throw it into fire. Otherwise, it will cause explosion

3. Do not disassemble or refit the battery. Otherwise, it will cause liquid leakage, overheating, explosion and ignition of the battery.

4. Please store the battery in a cool dry place if you don't use it for a long period.

5. he battery can be recharged for hundreds of times, but it will eventually wear out. When the operating time (talk time and standby time) is noticeably shorter than

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normal, it is time to replace it with a new one

6. Please stop using the charger and battery when they are damaged or show evidence of aging.

7. Return the worn-out battery to the provider or dispose of it in accordance with environment regulations. Do not dispose of it in household rubbish.

8. Please use original batteries or batteries approved by the phone manufacturer. Using any unauthorized battery may affect your handset performance or may cause danger of explosion, etc.

9. caution risk of explosion battery is replaced by an incorrect type; dispose of used batteries according to the instructions

Attention:

1. Please check the model of charger firstly before using with this mobile phone. This mobile phone is intended to use when supplied with power from the original wall charger.

2. USB charger；and Users have to use the connection to USB interfaces with USB 2.0 version or higher

Warning:

Only use batteries, chargers, and enhancements approved by ZTE CORPORATION with the particular model. Using any other types of batteries, chargers and enhancements will invalidate the approval or warranty, and may be dangerous. Please check with your dealer for availability of approved enhancements. Please grasp and pull the plug, not the cord when you disconnect the power cord of any enhancement.

FCC Regulations:

1. This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

2. This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to

radio communications.

However, there is no guarantee that interference will not occur in a particular installation If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/TV technician for help.

3. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Safety and General Use in Vehicles

1. Safety airbag, brake, speed control system and oil eject system shouldn't be affected by wireless transmission. If you do meet problems above, please contact your automobile provider. Do not place your phone in the area over an airbag or in the airbag deployment area. Airbags inflate with great force. If a phone is placed in the airbag deployment area and the airbag inflates, the phone may be propelled with great force and cause serious injury to occupants of the vehicle.

2. Please turn off your mobile phone at a refueling point, and the same to the place where the use of two-way radio is prohibited.

3. The phone cannot be used at an altitude higher than 2000 meters.

Mobile phone use warnings

Some electronic devices are susceptible to electromagnetic interference sent by phone if inadequately shielded. Please use phone at least 20 cm or as far away as you can from TV set, radio and other automated office equipment so as to avoid electromagnetic interference.

Operating phone may interfere with medical devices like hearing aides and pacemakers, or other medical devices in hospital. Consult a physician or the manufacturer of the

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medical device before using phone.

Be aware of the usage limitation when using phone at places such as oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed, because even if your phone is in idle state, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.

Do not touch the antenna while calling. Otherwise it will affect the quality of calling and waste battery energy. The damaged antenna will cause slight burn while touching your skin.

Keep phone out of the reach of small children. Phone may cause injury if used as a toy.

Do not put other things on the terminal to avoid overlaying radiator.

Keep the antenna free from obstructions and position the antenna straight up. This will ensure best call quality.

All other devices or licensed radio device, excluding licensed composite device

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: The user is cautioned that changes or modifications not expressly approved by the

party responsible for compliance could void the user's authority to operate the equipment.

Class B digital device or peripheral (manual)

For a Class B digital device or peripheral, the instructions furnished the user shall include the following or similar statement, placed in a prominent location in the text of the manual:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning

the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

RF Exposure info -- If power exceeds the limit and the distance is compliant with the requirement

This equipment complies with FCC's and IC's RF radiation exposure limits set forth for an uncontrolled environment. The antenna(s) used for this transmitter must be installed and operated to provide a separation distance of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter. Installers must ensure that 20cm separation distance will be maintained between the device (excluding its handset) and users.

RF Exposure info – SAR

The device complies with the RF specifications when the device is used near your ear or at a distance of 1.0 cm from

your body. Ensure that the device accessories such as a device case and a device holster are not composed of metal components. Keep your device 1.0 cm away from your body to meet the requirement earlier mentioned.

This device meets guidelines for exposure to radio waves. Your device is a low-power radio transmitter and receiver. As recommended by international guidelines, the device is designed not to exceed the limits for exposure to radio waves.

These guidelines were developed by the independent scientific organization International Commission on Non-Ionizing Radiation Protection (ICNIRP) and include safety measures designed to ensure safety for all users, regardless of age and health.

The Specific Absorption Rate (SAR) is the unit of measurement for the amount of radio frequency energy absorbed by the body when using a device. The SAR value is determined at the highest certified power level in laboratory conditions, but the actual SAR level of the device when being operated can be well below the value. This is because the device is designed to use the minimum power required to reach the network.

The SAR limit adopted by USA and Canada is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The highest SAR value reported to the FCC and IC for this

device type when tested for use at the ear is 0.473 W/kg, and when properly worn on the body is 1.341 W/kg.

WiFi channel selection (cut out from ATCB011816)

The North America edition is limited using channel 1-11. This limited operation can be only set by software and was done before the product down from the product line. All the products for North America marketing were embedded this limited before shipping. Customers have no way to choose the channel 12 & 13.

ZTE Uses the inner tool Web GUI to perform this limited operation and set method is as below: The US code to set in wifi advanced options will county code set to the United States，click "apply" button，and then back to the wifi basic page，Channel show for 1- 11. Limited by local law regulations, version for North America does not have region selection option."

FCC ID: SRQ-BLADEA450