# ZTE-G R237m

Mobile Phone User Manual

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## Security

- To protect your mobile phone from illegal use, take the security measures as follows:
  - > Set PIN codes of the SIM card.
  - > Set handset lock code.
  - > Set call restrictions.

## Safety Precautions

This section includes some important information on safe and efficient operation. Please read this information before using the phone.

#### **Operational Precautions**

■ Please use your phone properly. When making or receiving a call, please hold your phone as holding a wireline telephone. Make sure that the phone is at least one inch (about two point five centimeters) from your body when transmitting.

- Do not touch the antenna when the phone is in use. Touching the antenna area affects call quality and may cause the phone to operate at a higher power level than needed.
- Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when watching television or playing video games. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-light feature on your phone. (The flashing-light feature is not available on all products.)
- Keep the phone out of the reach of small children. The phone may cause injury if used as a toy.

#### **Precautions While Driving**

 Please pay attention to the traffic safety. Check the laws and regulations on the use of your phone in the area where you drive. Always obey them

- Use hands-free function of the phone, if available.
- Pull off the road and park before making or answering a call if conditions require.

#### **Precautions for Medical Devices and Facilities**

- When using your phone near pacemakers, please always keep the phone more than eight inches (about twenty centimeters) from the pacemaker when the phone is switched on. Do not carry the phone in the breast pocket. Use the ear opposite the pacemaker to minimize the potential for interference. Switch off the phone immediately if necessary.
- Some phones may interfere with some hearing aids. In the event of such interference, you may consult your hearing aids manufacturer to discuss alternatives.
- If you use any other personal medical device, please consult the manufacturer of your device to determine if it is adequately shielded from RF energy.

In those facilities with special demand, such as hospital or health care facilities, please pay attention to the restriction on the use of mobile phone. Switch off your phone if required.

#### **Mobile Phone**

- Please use original accessories or accessories approved by the phone manufacturer. Using any unauthorized accessories may affect your mobile phone's performance, damage your phone or even cause danger to your body and violate related local regulations about telecom terminals.
- Turn off your phone before you clean it. Use a damp or anti-static cloth to clean the phone. Do not use a dry cloth or electrostatically charged cloth. Do not use chemical or abrasive cleaners as these could damage the phone.
- As your mobile phone can produce electromagnetic field, do not place it near magnetic items such as computer disks.
- Using the phone near electrical appliances such as TV, telephone, radio and personal computer can cause interference.

- Do not expose your mobile phone to direct sunlight or store it in hot areas. High temperatures can shorten the life of electronic devices.
- Keep your phone dry. Any liquid may damage your phone.
- Do not drop, knock or harshly treat the phone. Rough handling can break internal circuit boards.
- Do not connect the phone with any incompatible enhancement.
- Do not attempt to disassemble the mobile phone or battery.
- Do not store the phone with flammable or explosive articles.
- Do not charge the mobile phone without battery.
- Some electronic devices are susceptible to electromagnetic interference sent by phone if inadequately shielded. Please use phone at least 20 cm or as far away as you can from TV set, radio and other automated office equipment so as to avoid electromagnetic interference.
- Operating phone may interfere with medical devices like hearing aides and pacemakers, or other medical devices in hospital. Consult a physician or the manufacturer of the medical device before using phone.

- Be aware of the usage limitation when using phone at places such as oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed, because even if your phone is in idle state, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.
- Do not touch the antenna while calling. Otherwise it will affect the quality of calling and waste battery energy. The damaged antenna will cause slight burn while touching your skin.
- Keep phone out of the reach of small children. Phone may cause injury if used as a toy.
- Do not put other things on the terminal to avoid overlaying radiator.
- Keep the antenna free from obstructions and position the antenna straight up. This will ensure best call quality.

#### **Precautions for Potentially Explosive Atmospheres**

- Switch off your phone prior to entering any area with potentially explosive atmospheres, such as fueling areas, fuel or chemical transfer or storage facilities.
- Do not remove, install, or charge batteries in such areas. Spark in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.
- To avoid possible interference with blasting operations, switch off your phone when you are near electrical blasting caps, in a blasting area, or in areas posted "Turn off electronic devices." Obey all signs and instructions.

#### **Precautions for Electronic Devices**

 Some electronic devices are susceptible to electromagnetic interference sent by mobile phone if inadequately shielded, such as electronic system of vehicles. Please consult the manufacturer of the device before using the phone if necessary.

#### Safety and General Use in Vehicles

- Safety airbag, brake, speed control system and oil eject system shouldn't be affected by wireless transmission. If you do meet problems above, please contact your automobile provider. Do not place your phone in the area over an airbag or in the airbag deployment area. Airbags inflate with great force. If a phone is placed in the airbag deployment area and the airbag inflates, the phone may be propelled with great force and cause serious injury to occupants of the vehicle.
- Please turn off your mobile phone at a refueling point, and the same to the place where the use of two-way radio is prohibited.

#### **Aircraft Safety**

Please turn off your mobile phone before the airplane takes off. In order to protect airplane's communication system from interference, it is forbidden to use mobile phone in flight. Safety regulations require you to have permission from a crew member to use your phone while the plane is on the ground. ■ If the mobile phone has the function of automatic timing power-on, please check your alarm setting to make sure that your phone will not be automatically turned on during flight.

#### **Battery Use**

- Do not short-circuit the battery, as this can cause the unit to overheat or ignite.
- Do not store battery in hot areas or throw it into fire. Otherwise, it will cause explosion.
- Do not disassemble or refit the battery. Otherwise, it will cause liquid leakage, overheating, explosion and ignition of the battery.
- Please store the battery in a cool dry place if you don't use it for a long period.
- The battery can be recharged for hundreds of times, but it will eventually wear out. When the operating time (talk time and idle time) is noticeably shorter than normal, it is time to replace it with a new one.
- Please stop using the charger and battery when they are damaged or show evidence of aging.

- Return the worn-out battery to the provider or dispose of it in accordance with environment regulations. Do not dispose of it in household rubbish.
- Please use original batteries or batteries approved by the phone manufacturer. Using any unauthorized battery may affect your handset performance or may cause danger of explosion, etc.

**Warning:** If the battery is damaged, do not discharge it. If the leakage does come into contact with the eyes or skin, wash thoroughly in clean water and consult a doctor.

## FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment. NOTE: This equipment has been tested and found to comply with the

limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -Reorient or relocate the receiving antenna.
- —Increase the separation between the equipment and receiver.
- —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- —Consult the dealer or an experienced radio/ TV technician for help.

## Health and safety information

#### Radio Frequency (RF) Energy

This model phone meets the government's requirements for exposure to radio waves

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government:

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. \*Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the poser required to reach the network. In general, the closer you are to a wireless base

station antenna, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 0.769 W/kg and when worn on the body, as described in this user guide, is 1.460 W/kg (Body-worn measurements differ among phone models, depending upon available enhancements and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/fccid after searching on FCC ID: Q78-GR237M

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.5 cm from the body.

exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.

#### Limiting Exposure to Radio Frequency (RF) Fields

For individuals concerned about limiting their exposure to RF fields, the World Health Organisation (WHO) provides the following advice:

Precautionary measures: Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using 'hands-free' devices to keep mobile phones away from the head and body

Further information on this subject can be obtained from the WHO home page http://www.who.int/peh-emf WHO Fact sheet 193: June 2000.

 Some electronic devices are susceptible to electromagnetic interference sent by phone if inadequately shielded. Please use

- phone at least 20 cm or as far away as you can from TV set, radio and other automated office equipment so as to avoid electromagnetic interference.
- Operating phone may interfere with medical devices like hearing aides and pacemakers, or other medical devices in hospital. Consult a physician or the manufacturer of the medical device before using phone.
- Be aware of the usage limitation when using phone at places such as oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed, because even if your phone is in idle state, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.
- Do not touch the antenna while calling. Otherwise it will affect the quality of calling and waste battery energy. The damaged antenna will cause slight burn while touching your skin.
- Keep phone out of the reach of small children. Phone may cause injury if used as a toy.

- Do not put other things on the terminal to avoid overlaying radiator.
- Keep the antenna free from obstructions and position the antenna straight up. This will ensure best call quality.

### Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using this product, whether or not ZTE had been advised, knew or should have known the possibility of such damages. The user should refer to the enclosed warranty card for full warranty and service information.

**Note:** The pictures and icons shown in the manual are just schematic drawings for demonstration of functions. If they are inconsistent with your handset, please take your handset as the standard. If the inconsistency exits in the manual because the handset function has been updated, please refer to the follow-up public information from ZTE.

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Function	Description	
Left soft key	Performs the function indicated at the left bottom of the screen.	
Right soft key	Performs the function indicated at the right bottom of the screen.	
Centre key	Press to confirm actions and make selections.	
4-Way Navigation keys	These keys (UP, DOWN, LEFT and RIGHT) allow for navigation through menu options and quick access to some function menus.	
Send key	Press to dial a phone number or answer a call, or view the call history.	
End/Power key	Press to exit to the idle mode. Hold to switch on/off the phone.	
QWERTY keyboard	Press to enter characters 0-9, the alphabets from a-z and symbols.	

**Note:** In this User Manual, "press a key" means to press the key and release it, while "hold a key" means to press the key for at least two seconds and then release it.

## Locking and Unlocking the Keypad

In idle screen, hold key to lock the keypad.

To unlock the keypad, press **Left soft key** and then press **Left soft key** and the press **Left soft** 

Locking the keypad can prevent unintentional operations on it. You can answer an incoming call with the regular operation when the keypad is locked.

### Interface icons

Indicator	What it means	Indicator	What it means
Hall	Signal strength	M	New SMS, message box full when blinking
G	GPRS	8	Missed call

28	Silent	<b></b>	Battery status
♪	General	×	New MMS
	Outdoor	R	Roaming
	Meeting	Q.	Alarm clock set

## Battery

The lithium ion battery of the mobile phone can be immediately used after unpacking.

#### Installing the battery

- Pull the battery cover from the notch on the bottom and remove the cover.
- 2. Insert the battery by aligning the gold-colored contacts with the contacts in the battery slot.
- 3. Push down the upper section of the battery until it clicks into place.
- 4. Replace the battery cover and close it gently until you hear a click.







Remove the battery cover Push down the battery

Replace the battery cover

### Removing the battery

- Make sure that your mobile phone is switched off.
   Remove the battery cover.
   Pull the battery up and remove it from the mobile phone.





## Inserting the SIM card

Insert the SIM card as follows:

- 1. Make sure that the phone is switched off and the charger is disconnected from the phone.
- 2. Turn the phone over and remove the battery cover.
- 3. Remove the battery if it is already installed.
- 4. Hold your SIM card with the cut corner oriented as shown and then slide it into the card holder with the metal contacts facing downward.
- 5. Replace the battery first.
- 6. Replace the battery cover.



Insert the SIM card

SIM card (Subscriber Identity Module) is a micro-chip that holds your personal information such as names and phone numbers. Your phone won't work without it. If you already have contacts on your SIM card, they can be transferred in most cases.

## Inserting the Memory Card

You can use memory card to expand the storage of the phone. You can store or copy files such as photos, music, and so on.

Do not take out the card or switch off the phone while transmitting or storing data, which may cause data loss or damage to the phone or the card.

Insert the memory card as follows:

Open the battery cover and remove the battery. Insert the card with the metal contacts facing down until it clicks to the right position.



Insert the Memory card

## Charging the battery

Your phone is powered by a rechargeable battery. For maximum battery performance, it is recommended that you first use up the battery power and then charge it completely. A new battery's full performance is achieved only after three complete charge and discharge cycles.

1. Connect your travel adapter to the left side of your mobile phone as

shown in the diagram.

2. Connect the other end of the travel adapter to the mains socket.



When the battery is fully charged, disconnect the charger.

## Powering your phone on/off

Make sure that your SIM card is in your mobile phone and that the battery is charged.

Hold the **End/Power key** to power on/off the phone.

### Text Input

• Text Mode

Your mobile phone provides the following input methods: alphabetic (abc, Abc, ABC) mode and numeric (123) mode. The current input mode is displayed on the screen above the input field. You can press **Options** → **Input method** to select the input mode.

- Alphabetic Modes
  - ◆ Press A~ Z to enter desired characters.
  - ♦ Press to switch between uppercase and lowercase.

  - Press to enter a space.
    Press to delete letters left of the cursor.
- Numeric Mode

In numeric mode, use the numeric keys to enter numbers.

Notes: Letters cannot be entered in this mode.

Entering Symbols

press **Options**→**Input method**→**Insert symbol**, then select desired symbol. Or you can press first and then press the keys with the symbols you need on it.

## Adding contact to the Phonebook

There are some numbers that you may want to call again and again, so it makes sense to add these numbers to your Phonebook. You can then access these numbers quickly and easily.

- 1. Go to Menu $\rightarrow$ Phonebook $\rightarrow$ Options $\rightarrow$ Add new contact.
- 2. Select to save the number to SIM or phone.
- 3. Edit the information and confirm by selecting **Done**→**Yes**.
- You can also save a number right after you've made or received a phone call or a text message from someone who is not yet in your Phonebook list.

 To delete someone from your Phonebook list, first select the name, then select Options→Delete.

## Making and receiving calls

Basic way to make a call

In idle screen, press the **numeric keys** to input the number and press the **Send key** to dial.

• Dial from the Phonebook

Go to  $\mathbf{Menu} {\to} \mathbf{Phonebook}.$  Find the name of the person you want to call, and press the  $\mathbf{Send}$   $\mathbf{key}.$ 

• Make an emergency call

You can make emergency calls without the SIM card inserted so long as you are in an area with network coverage.

Answer a call

Press the Send key.

• End a call

#### Press the End key.

Make sure that you are in an area with sufficient coverage to make calls. The strength of the network signal is indicated on the Status Bar of the screen.

# Sending and receiving messages

Send a message

You can use your mobile phone to send and receive messages.

- 1. Go to Menu→Messages→SMS/MMS→Write message.
- Write your message. For more information on input method, see section 'Text Input'. When you write an SMS, press
   Options→Send to, and edit the recipient. When you write an MMS, you can edit To, Cc, Bcc, Subject and content. In content field, you can select Options and then select to add picture, audio, bookmark text, attachment and slide.
- 3. When you finish writing an SMS, select **Options** to send or save the message. When you finish writing an MMS, press **Done**, and

select to send or save.

Receive a message

Upon receiving a message, the mobile phone will alert you with a ringtone, prompt, or a new message icon.

- Press **Read** to open the new message. You can also go to Inbox to read the message.
- 2. Use the Up/Down keys to view the message.
- 3. While the message is open, use **Options** to reply, delete, or forward the message. You can also call back the sender or save the sender's number

# User profiles

Go to  $Menu \rightarrow User\ profiles$ . You can select  $Options \rightarrow Activate$  to activate a profile. Or you can select  $Options \rightarrow Customize$  to edit a profile.

## Call center

## Go to Menu→Call center.

Call history

Dialed calls, Received calls and Missed calls are saved in Call history. If the records are full, the earliest saved records will be deleted.

Also, you can view call timers, call cost, SMS counter and GPRS counter in Call history.

• Call settings

You can set call waiting, call divert and call barring. In Advance settings, you can set blacklist, auto redial, call time display, call time reminder and auto quick end.

## Setting your phone

You can adjust various settings of your phone. Go to  $\textbf{Menu} {\rightarrow} \textbf{Settings}.$ 

 Phone settings: Set time and date and schedule power on/off, select language, set pref. input methods, display, greeting text and LCD backlight, etc.

- Network settings: Set to automatically or manually select network, and set the preferred networks.
- Security settings: Set security features to protect you from unauthorized use of your phone and SIM card.
- Connectivity: View data accout.
- Restore factory settings: Enter the phone lock code to restore to the factory settings. Some personal information might be lost if you use this function, so be careful.

**Note:** You may be required to input the phone lock code in some of the security settings interfaces. The default lock code is 1234. Go to **Security settings** — **Change password** — **Phone password** to change the phone lock code.

## Organizer

Go to  $Menu \rightarrow Organizer$ .

Calendar

Enter Calendar, the calendar of the current month will be displayed on the screen and the current date will be marked by a background box in a special colour.

You can click the dates, browse the dates, and click the direction arrows on the screen to switch the year and month; the information on the screen will also change consequently.

Tasks

You can add tasks in this: Set Date, Call and Anniversary tasks.

Alarm

You can view, and edit the alarm clocks settings. You can also enable or disable the alarms. By taping **Edit**, you can set the corresponding features of the alarm according to instructions: Repeat , Time, Alarm tone, Snooze, etc.

World clock

You can view the time in different cities.

## Games

## Go to $Menu \rightarrow Fun\&Games \rightarrow Games$ .

Your mobile phone has classic games. Select a game and start it, you can view **Help** to see the rules of the game.

## Multimedia

## Go to $Menu \rightarrow Multimedia$ .

• Image viewer

The images you want to view in Image viewer must be put in the ..\ Photos folder in the phone or memory card, and in Options→Storage, the storage must be set to phone or memory card correspondingly.

You can select an image and view it.

• Audio player

You can play the audio in your phone or memory card.

The music you want to play in Audio player must be put in the ..\ My Music folder in the phone or memory card, and in List—Options—Settings—Pre. playlist, the storage must be set to phone or memory card correspondingly.

In  $\mbox{\bf List},$  you can refresh your playlist, set storage, or make personal settings.

#### Sound recorder

Go to **Options**—**New record** to record a sound clip. Go to **Options**—**Settings** to set preferred storage, file format and audio quality. Go to **Options**—**List** to view the sound clips you recorded.

#### FM radio

With the radio, you can search for radio channels, listen to them, and save them on your device. Note that the quality of the radio broadcast depends on the coverage of the radio station in that particular area. In the FM radio interface, you can press the **Up/Down keys** to adjust volume, press the **Left/Right keys** to tune the

frequency, and press the  ${\bf Centre\ key}$  to pause. Select  ${\bf Options}$  to enter the submenu.

## Extra

Calculator

You can perform simple calculations. You can add, subtract, multiply or divide, and select M+, M-, MR, and MC to perform relevant operations.

**Note**: This calculator has limited accuracy and rounding errors may occur especially in long division.

• Currency converter

Your mobile phone provides you with basic functions of currency conversion. Input the Rate, select  $\mathbf{OK}$  and input a figure in the Local field, and then press  $\mathbf{OK}$  to get the result.

• Stopwatch

Use it to record the time.

Flashlight

Press the **Centre key** or **Left soft key** to turn on or off the torch. Or you can hold the **UP key** to turn on or off the torch in idle screen.

# File manager

Go to **Menu**—**File manager**. You can check all the folders in the phone or memory card, create new ones or rename, delete, or sort, etc. The files you download from the internet will be stored in these folders.

 $\mbox{\bf Note}:$  When you select  $\mbox{\bf Format},$  the data will be lost, so please be careful with this function.

Camera

## Go to Menu $\rightarrow$ Camera.

• Take a Photo

Go to **Camera** to take a photo.

Aim the camera at the object and then press the  ${\bf Centre\;key}$  to take the shot.

• Configure your camera

Go to  ${\bf Camera}.$  Press the  ${\bf Left\ soft\ key}$  to configure your camera.

# **Using Services**

Go to  $\textbf{Menu} {\rightarrow} \textbf{Services}.$ 

Services allows you to view internet content. In Services you can use the STK and WAP, and you can go to Licence manager to manage the licences.

• STK

SIM card Toolkit (STK) services are value-added services provided by your network provider.

Your mobile phone supports STK service, but if your SIM card and network provider do not support the service, these functions can't be used.

#### WAP

Your phone supports Wireless Application Protocol (WAP). You can get access to this service through your network provider. WAP lets you get information about news, weather forecasts and more.

Go to **Services**  $\rightarrow$  **WAP**. You can perform the following operations:

- Homepage: Homepage is a WAP site you set in Settings
   → Profiles.
- Bookmarks: Access your phone's preset websites. Select a bookmark and press Go to to load the website or you can select Edit, Send, Delete, Delete all or Add bookmark.
- Recent pages: Display the pages you've visited recently.
   Select an item and choose Go to visit the page again.

- ◆ Input address: Input a URL and press Options→Done to visit the site.
- Service inbox: Check the service information sent by your service provider.
- Settings: You can set Profiles, Browser options, Service message settings, Clear cache or Clear cookies.

## • Licence manager

- Licence list: Display the list of Licences.
- Status: Check the version and time.
- Advance: Select Sweep to remove useless licences and reboot your phone.

# Declaration of RoHS Compliance

To minimize the environmental impact and take more responsibility for the earth we live in, this document shall serve as a formal declaration that the ZTE-G R237m, manufactured by ZTE CORPORATION, is in compliance with the Directive 2002/95/EC of the European Parliament - RoHS (Restriction of Hazardous Substances) with respect to the following substances:

- (1) Lead (Pb)
- (2) Mercury (Hg)
- (3) Cadmium (Cd)
- (4) Hexavalent Chromium (Cr (VI))
- (5) Polybrominated biphenyls (PBB's)

## (6) Polybrominated diphenyl ethers (PBDE's)

. . .

This declaration is issued based on our current level of knowledge. Since conditions of use are outside our control, ZTE CORPORATION makes no warranties, express or implied, and assumes no liability in connection with the use of this information.

# Disposal of your old appliance



- When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/CE.
- All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

3. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.

For this product's Recycling Manual based on WEEE directive, please send an email to weee@zte.com.cn, or visit the website below to download the document: <a href="http://ensupport.zte.com.cn">http://ensupport.zte.com.cn</a>