

S155

User Guide



[UG template version 13a]

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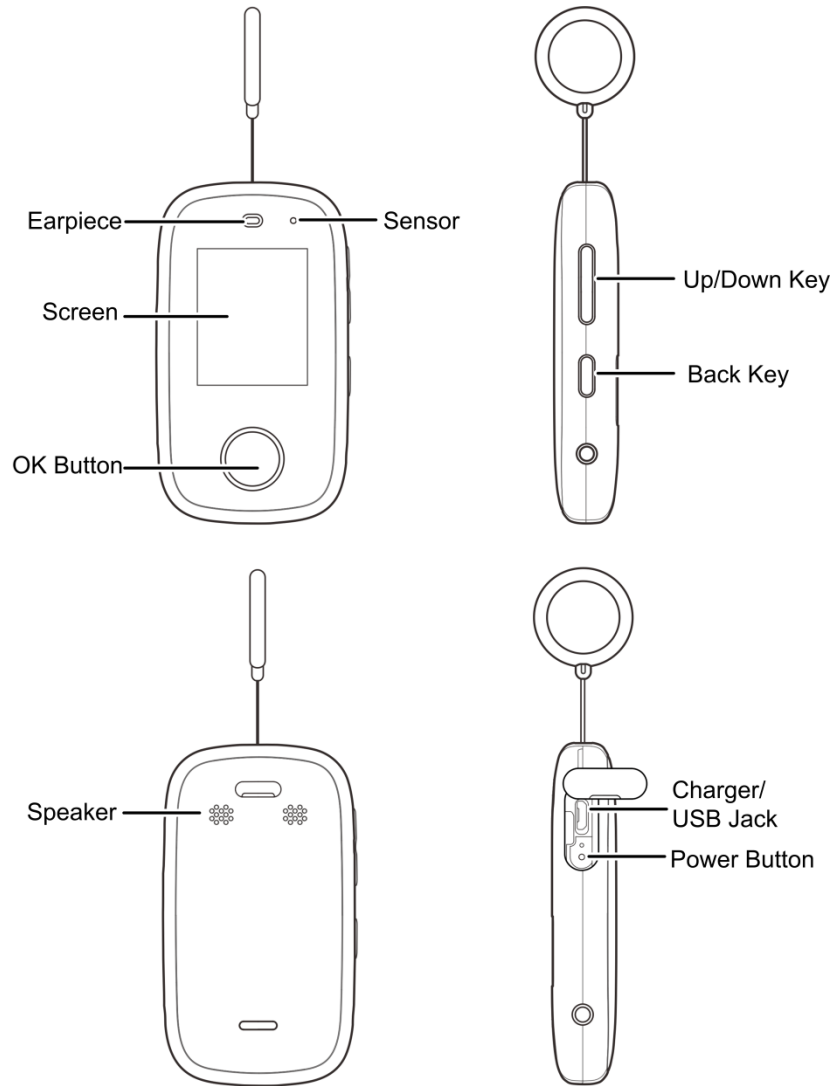
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Get Started

The following topics give you all the information you need to set up your phone the first time.

Your Phone at a Glance

The following illustration outlines your phone's primary external features and buttons.

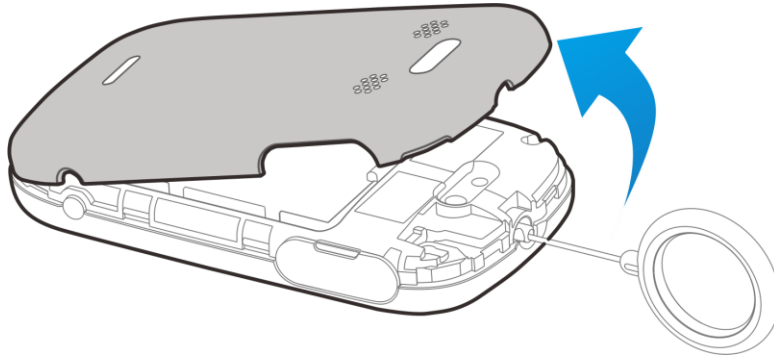


Set Up Your Phone

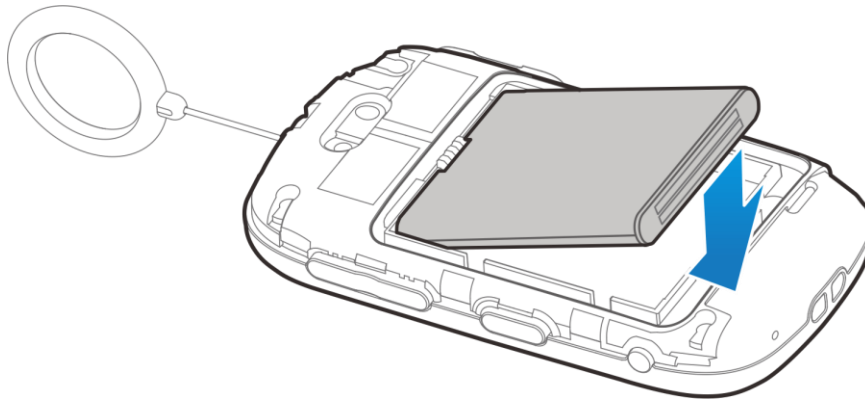
You must first install and charge the battery to begin setting up your phone.

1. Install the battery.

- Insert your fingernail into the slot at the top of the battery compartment cover and lift the cover up gently.



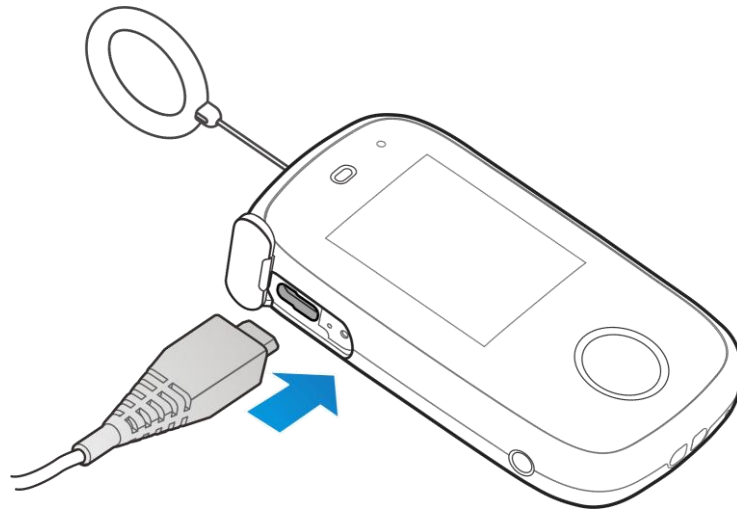
- Insert the battery, contacts end first, and gently press the battery into place.



- Replace the battery compartment cover, making sure all the tabs are secure and there are no gaps around the cover.

2. Charge your battery.

- Plug the USB connector into the charger/accessory jack on the bottom of your phone.



- Plug the AC adapter into an electrical outlet. Fully charging a battery may take up to three hours.

Note: Your phone's battery should have enough charge for the phone to turn on and find a signal and make a call. You should fully charge the battery as soon as possible.

3. Press and hold the **Power** button to turn the phone on.
 - If your phone is activated, it will turn on, search for Sprint service, and begin the setup process.
 - If your phone is not yet activated, see [Activate Your Phone](#) for more information.

Activate Your Phone

Follow the instructions below to activate your phone if it has not already been activated. Depending on your account or how and where you purchased your phone, it may be ready to use or you may need to activate it on your Sprint account.

- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail and it is for a new Sprint account or a new line of service, it is designed to activate automatically.
 - When you turn the phone on for the first time, you should see a **Hands Free Activation** screen, which may be followed by a **PRL Update** screen and a **Firmware Update** screen. Follow the onscreen instructions to continue.
- If you received your phone in the mail and you are activating a new phone for an existing number on your account (you're swapping phones), you can activate on your computer online or directly on your phone.

- **Activate on your computer:**
 - Go to sprint.com/activate and complete the online instructions to activate your phone.
- **Activate on your phone:**
 - Turn on your new phone. (Make sure the old one is turned off.) Your phone will automatically attempt Hands-Free Activation.
 - Touch **Activate** to override auto-activation and start the manual activation wizard.
 - Follow the on-screen prompts to complete the activation process.

To confirm activation, make a phone call. If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.

Tip: Do not press the **Power** button while the phone is being activated. Pressing the **Power** button cancels the activation process.

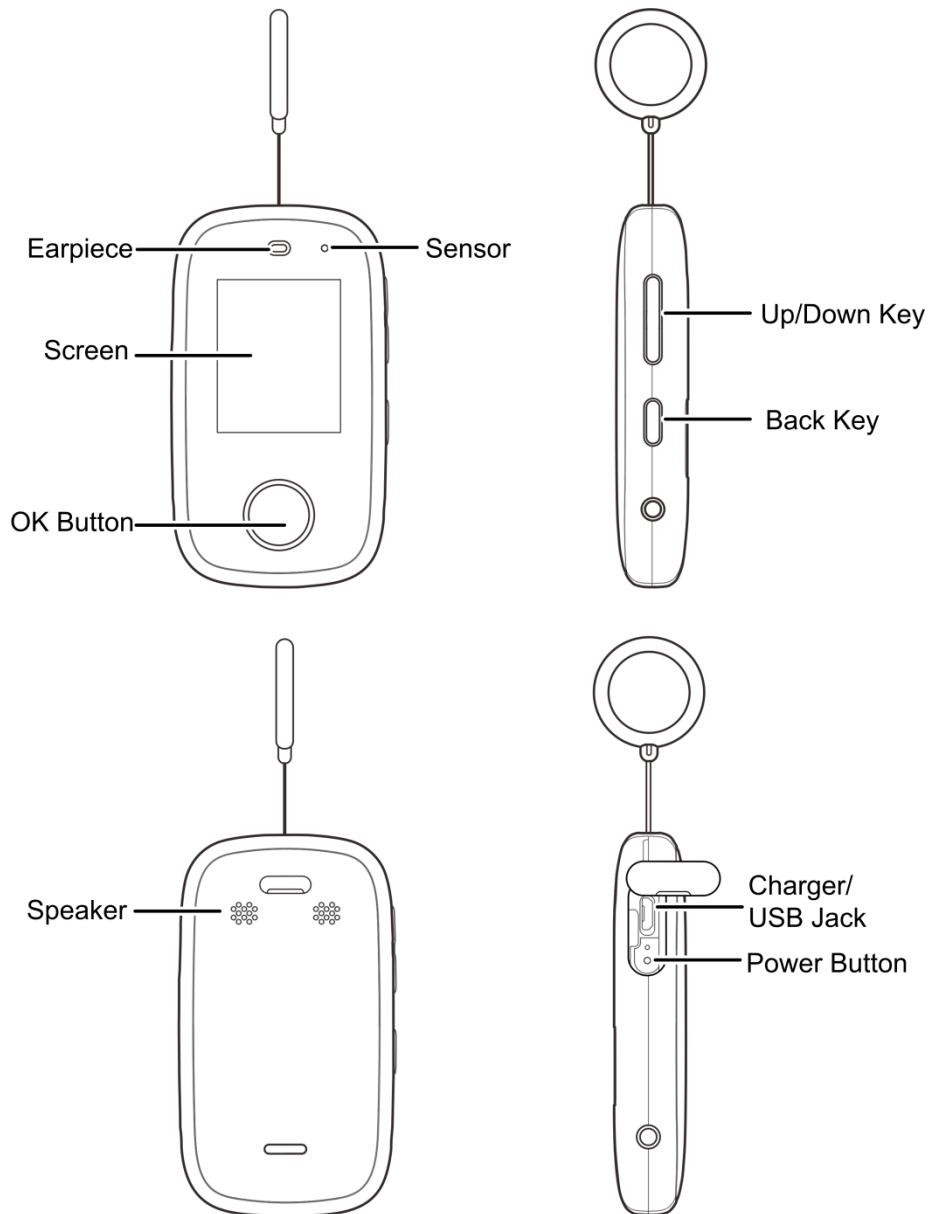
Note: If you are having any difficulty with activation, contact Sprint Customer Service by calling **1-888-211-4727** from any other phone.

Phone Basics

Your phone is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. The following topics will introduce the basic functions and features of your phone.

Your Phone's Layout

The illustrations and descriptions below outline your phone's basic layout.



Key Functions

- **Earpiece** lets you hear the caller and automated prompts.
- **Screen** displays all the information needed to operate your phone.
- **OK button** allows you to enter main menu in standby mode or to confirm the commands and options selected
- **Back Key** lets you return to the previous screen, or close a dialog box, options menu.
- **Power button** lets you turn the phone on or off.
- **Speaker** lets you hear the different ringtones and sounds. The speaker also lets you hear the caller's voice in speakerphone mode.
- **Charger/USB Jack** allows you to connect the phone charger or the USB cable (included).
- **Up/Down key** allows you to adjust the ringtone or adjust the voice volume during a call and scroll the cursor up and down.
- **Headset Jack** allows you to plug in either a stereo headset or an optional headset for convenient, hands-free conversations.

CAUTION! Inserting an accessory into the incorrect jack may damage the phone.

Turn Your Phone On and Off

The instructions below explain how to turn your phone on and off.

Turn Your Phone On/Off

- Press and hold the **Power** button.

Turn Your Screen On and Off

Your phone allows you to quickly turn the screen off when not in use and to turn it back on and unlock it when you need it.

Turn the Screen Off When Not in Use

- To quickly turn the screen off, press the **OK** button. Pressing the **OK** button again or receiving an incoming call will turn on your phone screen and show the lock screen.

To save battery power, the phone automatically turns off the screen after a certain period of time when you leave it idle. You will still be able to receive messages and calls while the phone's screen is off.









Turn the Screen On

To turn the screen on, press the **OK** button.

Status Bar

The status bar at the top of the home screen provides phone and service status information on the right side and notification alerts on the left. To view notification alerts, touch the status bar and drag it down.

Status Icons

Icon	Status
	vibrate
	silent
	speakerphone active
	network (full signal)
	network (roaming)
	alarm set
	battery (charging)
	battery (full charge)

Notification Icons

Icon	Notification
[icon]	missed call
[icon]	new message
[icon]	USB connection
[icon]	alarm

Phone Calls

With your phone's calling features, you can enjoy clear phone calls across the country.

Make Phone Calls

There are several preset phone numbers and you can only call these numbers.

Call the Preset Numbers

1. Press the **OK** button in standby mode to enter the main menu.
2. Select **Call** and then press the **OK** button.
3. Select a phone number and then press the **OK** button to place the call.
4. To end the call, touch the **OK** button.

Call from Missed Calls

The Missed Calls list lets you quickly place calls to missed numbers.

1. Press the **OK** button in standby mode to enter the main menu.
2. Select **Missed Calls** and then press the **OK** button to display the **Missed Calls** list.
3. Select a phone number and then press the **OK** button to place the call.

Receive Phone Calls

The following information lets you know how to answer incoming calls, mute the ringer on incoming calls, reject incoming calls.

When you receive a phone call from a contact, the Incoming call screen appears and displays the caller ID icon, name, and phone number of the calling party.

Answer an Incoming Call

Press the **OK** button to answer the call.

Mute the Ringing Sound

To mute the ringer without rejecting the call, you can do any of the following:

- Press the **Down Key** to adjust the volume to the lowest.
- Press the **Back Key**.

Reject an Incoming Call

- Press the **Down Key** to show the menu.
- Select **Ignore** to reject the call.

Missed Calls

The Missed Calls list recently missed calls.

View Missed Calls

1. Press the **OK** button in standby mode to enter the main menu.
2. Select **Missed Calls** and press the **OK** button to display the **Missed Calls** list.

Call from Missed Calls

To make a call from the call log, see [Call from Missed Calls](#).

Messages

With your phone's messaging capabilities, you have the opportunity to share information through text messages. You can send and receive instant text messages between messaging-ready phones.

See your service plan for applicable charges for messaging.

Send a Text Message

Quickly compose and send text messages on your phone.

3. Press **OK** button in standby mode to enter main menu.
4. Select **Messages > New Message** and press the **OK** button.
5. Select the contact to whom you want to send the message.
6. Select a message from the message template and press the **OK** button.
7. Press the **OK** button to send the message.

Read a Text Message

1. Select **Inbox** on the **Messages** screen and press the **OK** button to show the received messages.
2. Select a message you want to read and press the **OK** button to open and read it.

Reply to a Message

1. On the **Inbox** screen, select a message you want to reply to and press the **OK** button to open it.
2. Press the **OK** button to show the **Message Template** screen.
3. Select a message and press the **OK** button.
4. Press the **OK** button to reply to the message.

Settings

The following topics provide an overview of items you can change using your phone's **Settings** menus.

Sounds

The sound settings menu lets you control your phone's audio.

Call Ringtone

Configure ringtone for incoming calls.

1. Press the **OK** button in standby mode to enter main menu.
2. Select **Settings > Sound > Call Ringtone** and press the **OK** button.
3. Press the **Up/Down Key** to select a tone you want to use.
4. Press the **OK** button.

Call Volume

Configure the incoming tone's volume.

1. Press the **OK** button in standby mode to enter main menu.
2. Select **Settings > Sound > Call Volume** and press the **OK** button.
3. Press the **Up/Down Key** to adjust the volume.

Message Ringtone

Configure ringtone for received messages.

1. Press the **OK** button in standby mode to enter main menu.
2. Select **Settings > Sound > Message Ringtone** and press the **OK** button.
3. Press the **Up/Down Keys** to select a tone you want to use.
4. Press the **OK** button.

Message Volume

Configure the message ringtone's volume.

1. Press the **OK** button in standby mode to enter main menu.
2. Select **Settings > Sound > Message Volume** and press the **OK** button.

3. Press the **Up/Down Key** to adjust the volume.

Talk Volume

Configure voice volume during a call.

1. Press the **OK** button in standby mode to enter main menu.
2. Select **Settings > Sound > Talk Volume** and press the **OK** button.
3. Press the **Up/Down Keys** to adjust the volume.

Hearing Aids

Turn on the hearing aids to help you hear the call clearer during the call.

1. Press the **OK** button in standby mode to enter main menu.
2. Select **Settings > Hearing Aids** and press the **OK** button.
3. Select **On** or **Off** to turn on or off the function.

Background Color

Select and assign your phone's background color.

1. Press the **OK** button in standby mode to enter main menu.
2. Select **Settings > Background Color** and press the **OK** button.
3. Press the **Up/Down Keys** to select a theme you want to use.
4. Press the **OK** button.

Vibrate/Silent

Configure your phone to vibrate mode or silent mode. Select **Settings > Vibrate/Silent** and select a setting:

- **Off** to turn vibrate/silent mode off (all sounds are active).
- **Vibrate** to turn off all sounds but keep vibrate settings.
- **Silent** to turn all sounds and vibration off.

Pedometer

Use this function to help you calculate your walk steps.

Turn Pedometer On/Off

1. Press the **OK** button in standby mode to enter main menu.

2. Select **Settings > Pedometer > On/Off** and press the **OK** button.
3. Select **On** or **Off** to turn on or off the function.

Check Pedometer History

Pedometer history lists your recent walk steps.

1. Press the **OK** button in standby mode to enter main menu.
2. Select **Settings > Pedometer > History** and press the **OK** button.
3. Select the day you want to check and then press the **OK** button to see the details.

Sensor Settings

Sensor settings allow you to set the pedometer sensibility. You can set it to **High**, **Normal** or **Low**.

Auto power on

Set your phone to power on automatically. Select **Settings > Auto power on** and select a setting:

- **On** to boot your phone automatically when it is connected to the USB cable.
- **Off** to turn off the auto power on function.

Admin Controls

Admin Controls provides more options to set your phone. Enter 9999 by pressing the **Up/Down Key** and then press the OK button to show the menu.

Display Settings

Configure language, font size and time format for your phone.

Language

The language settings menu allows you select an onscreen language.

1. Press the **OK** button in standby mode to enter main menu.
2. Select **Admin Controls > Display Settings > Language** and press the **OK** button.
3. Select your preferred language, **English** or **Español**.

Font Size

This feature allows you to set the font size of onscreen text, useful for users with sight problems.

1. Press the **OK** button in standby mode to enter main menu.
2. Select **Admin Controls > Display Settings > Font Size** and press the **OK** button.
3. Select your preferred font size, **Large**, **Standard** or **Small**.

Time Format

Time format allows you to select time format options

1. Press the **OK** button in standby mode to enter main menu.
2. Select **Admin Controls > Display Settings > Time Format** and press the **OK** button.
3. Select your preferred time format, **12-hours** or **24-hours**.

Roaming Settings

Roaming settings allows you to turn on or off roaming mode.

Outgoing Calls

Message Read Receipt

Message read receipt allows you to send a read receipt when a new message is viewed. Select **On** to turn on the function.

Speed Detection

Speed detection allows you to detect your moving speed in specified time frame and set detected speed. Once your moving speed exceeds the detected speed, your phone will raise the alarm.

To set the speed detection, follow the steps below:

1. Press the **OK** button in standby mode to enter main menu.
2. Select **Admin Controls > Speed Detection** and press the **OK** button.
3. Select **On** to display the **Detail Settings** screen.
4. Select **+Add** to display the **Selected Days** screen.
5. Select a day or several days and then select **Done** to display the **Time Settings** screen.
6. Select **+Add** to set the time and then select **Done** to save the time setting and go back to the **Time Settings** screen.
7. Select **Done** to display **Detected speed** screen.
8. Set the detected speed to **High** or **Low**.

To edit a speed detection setting, select a setting and then select **Edit** to change the settings.

To delete a speed detection setting, select a setting and then select **Delete > Yes** to delete it.

Wake Alarm

School Hour Silence

School hour silence allows you to set your phone to silent mode in school hour.

Additional Settings

Additional settings allow you to change passcode and save energy.

Change Passcode

Change code allows you to change the passcode that you use to enter the **Admin Control**.

1. Press the **OK** button in standby mode to enter main menu.

2. Select **Admin Controls > Additional Settings > Change Passcode** and press the **OK** button.
1. Set a new passcode by pressing the **Up/Down Key** and then press the **OK** button.

Energy Saving

Energy saving allows you to save the battery energy by lowering the screen brightness.

1. Press the **OK** button in standby mode to enter main menu.
2. Select **Admin Controls > Additional Settings > Energy Saving** and press the **OK** button.
3. Select **On** and press the **OK** button, the screen brightness will turn low automatically.

Updates

From time to time, updates may become available for your phone. You can download and apply updates through the **Admin Controls > Updates** menu.

System Updates

This option allows you to update the profile, PRL or firmware. Select one and then follow the onscreen instructions.

Reset Network Settings

This option allows you reset the network settings.

Factory Reset

This option allows you to reset your phone to the factory default settings.

About Phone

View detailed information about you phone, such as SW Version, HW Version, etc.

Copyright Information

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FCC Regulations

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Information (SAR)

This mobile phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 15 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.

Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: SRQ-S155.

For this device, the highest reported SAR value for usage against the head is 1.30W/kg, for usage near the body is 0.64 W/kg.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 15 mm between the unit and the human body. Carry this device at least 15 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 15 mm between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and use such body-worn accessory should be avoided.

Hearing Aid Compatibility (HAC) regulations for Mobile phones

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19- 2011). While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/ higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Your phone meets the M4/T3 level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid

Compatibility, please go to <http://www.fcc.gov/cgb/dro>

CITA Requirements

- a) Do not disassemble or open crush, bend or deform, puncture or shred
- b) Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- c) Only use the battery for the system for which it is specified
- d) Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- e) Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- f) Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- g) Promptly dispose of used batteries in accordance with local regulations
- h) Battery usage by children should be supervised.
- i) Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- j) Improper battery use may result in a fire, explosion or other hazard.

For those host devices that utilize a USB port as a charging source, the host device's user manual shall include a statement that the phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

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