

WCDMA Digital Mobile Phone User Manual

The manual is applicable for ZTE-U X720 mobile phone.

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Before Use

Thank you for choosing ZTE-U X720 WCDMA/GSM Dual-Mode Digital Mobile Phone (referred to as the "mobile phone" in this manual).

To guarantee your mobile phone is always in its best condition, please read this manual carefully and keep it for future reference.

The pictures in this user manual are only used to demonstrate the mobile phone's functions, so they may be different from what you see on your mobile phone.

Safety Instructions

If your mobile phone is lost or stolen, notify your service provider immediately to prevent others from abusing it. To protect your mobile phone against abuse, take the following precautions:

- Set a PIN code and modify it from time to time.
- Keep your mobile phone with you at all times.

Precautions for using the mobile phone



on the road

- Using a phone while driving is illegal in many countries. Please follow local laws and drive safely at all times.



near sensitive electronics

- Don't use your phone near sensitive electronic equipment – particularly medical devices such as pacemakers – as it could cause them to malfunction. It can also interfere with the operation of fire detectors and other automatic-control equipment.
- For more information about how your phone affects pacemakers or other electronic equipment, please contact the manufacturer or your local distributor.
- Your phone may cause interference when used near TVs, radios or automated office equipment.



while flying

- Your phone can cause interference with aircraft equipment. So it's essential you follow airline regulations. And if airline personnel ask you to switch off your phone, or disable its wireless functions, please do as they say.

**in hospital**

- Your phone may interfere with the normal operation of medical equipment. Follow all hospital regulations and turn it off when you're asked to by posted warnings or medical staff.

**at a petrol station**

- Don't use your phone at petrol stations. In fact, it's always best to switch off whenever you're near fuels, chemicals or explosives.

**around water**

- Keep your phone away from water (or any other liquid). It's not a waterproof model.

**making repairs**

- Never take your phone apart. Please leave that to the professionals.

Unauthorised repairs could break the terms of your warranty.



broken antenna

- Don't use your phone if the antenna is damaged, as it could cause injury.



around children

- Keep your mobile out of children's reach. It should never be used as a toy and it might not be good for their health.



original accessories

- Only use the original accessories supplied with your phone or those approved by the manufacturer. Using unapproved accessories may affect performance, make the warranty void, break national regulations on the use of mobile phones, or even cause injury.



near explosives

- Turn off your phone in or near areas where explosive materials are

used. Always obey local laws and turn off your phone when requested.

emergency calls

- To make an emergency call your phone must be turned on and in an area where there's network coverage. Dial the national emergency number and press 'send'. Explain exactly where you are and don't hang up until help has arrived.

working temperature

- The working temperature for the phone is between 0°C and 40°C. Please don't use the phone outside the range. Using the phone under too high or too low temperature might cause problems.



At very high volume, prolonged listening to a mobile phone can damage your hearing.

Precautions for using the battery

- Put the battery in a cool and ventilated place where there is no direct sunshine.

- The battery life is usually limited, and it becomes shorter and shorter after the battery is charged over and over again. If the charging fails several times, this indicates that the battery is worn out and the replacement is advised.
- Dispose the worn-out batteries in designated places according to specified regulations rather than throw them into residential garbage.
- Do not throw the worn-out batteries into fire because this might cause fire or explosion.
- Do not press with great force when installing the battery because this may result in leakage, overheating, explosion or fire.
- Do not disassemble or reassemble the battery because this may result in leakage, overheating, explosion or fire.
- If the battery becomes hot, changes in color or gets deformed during the course of use, charging or storage, please immediately stop using and replace it.
- Keep the battery away from dampness to prevent overheating, smoldering or erosion.
- Do not leave the battery in direct sunshine, around a car or high-temperature place because this might result in leakage or

overheating. This might affect the battery's performance and shorten its life.

- Do not keep charging the battery continuously over 24 hours.

**Note:**

If the battery is damaged, please avoid contacting the materials in it. If your skin has contacted those materials, flush your skin with lots of water and seek for help from doctors if necessary.

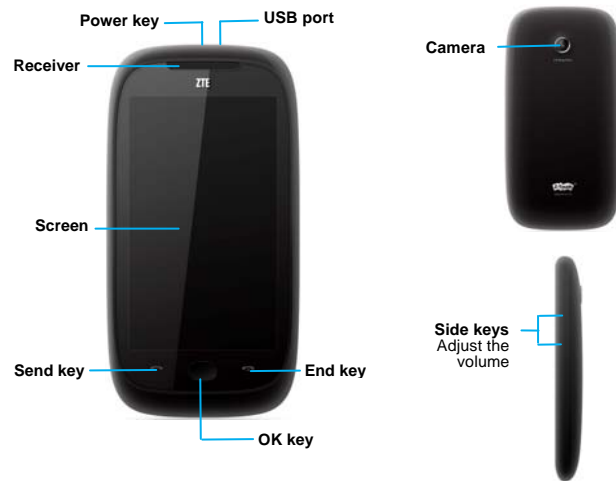
Precautions for using the charger

- Use the power voltage between 100VAC and 240VAC. Using the voltage beyond the range may cause leakage, fire or damage to the phone and charger.
- Do not short-circuit the charger because this might cause electric shock, smoldering or damage.
- Do not charge the battery in direct sunshine, near dampness, dust, vibration, TV set, or radio (may affect the image, sound), etc.
- Do not use the charger if the power cable is damaged because this

might cause fire or electric shock.

- Do not place water containers near the charger to avoid water splashing. If water or any other kind of liquid splashes on the charger, immediately remove the charger from the power socket to avoid overheating, fire, electric shock or failure.
- Do not disassemble or reassemble the charger because this might cause body injury, electric shock, fire or damage.
- Do not touch any charger, power cable or power socket with wet hands to avoid electric shock.
- Do not place heavy objects onto power cables or refit power cable because this might cause electric shock or fire.
- Remove power plug from the socket before cleaning and maintenance.
- Hold the charger rather than pull the power cable while removing the plug from the socket because this might cause damage, electric shock or fire.














Parts Definition



**Note:**

In this user manual, "**press**" means pressing the key and then releasing; "**hold**" means pressing and holding the key for about 2 seconds or more.

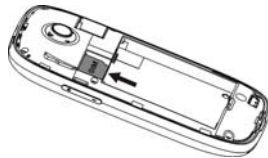
Onscreen icons

Icons	Descriptions	Icons	Descriptions
	Show the phone's network signal strength.		Indicate the battery capacity.
	The Bluetooth is active.		You have unread text messages.
	You have missed calls.		You have unread multimedia messages.
	You have set call forwarding.		3G network in use.
	The alert type is set to Ring.		The alert type is set to Vibrate.
	The alert type is set to Vibrate and ring.		A clock alarm is active.
	Insert the headset.		

Insert and Remove SIM Card

Insert a valid SIM card into your mobile phone before use. All information regarding network connection and SIM phone book is saved in SIM card. In order to avoid the loss and damage of information saved in SIM card, please don't touch the metal surface and put SIM card far away from electricity or magnetism.

1. Turn off your mobile phone, remove the battery and disconnect the external power.
2. Insert SIM card into the socket.



Turn off your mobile phone and remove the battery before taking out SIM card.

Insert and Remove Memory Card



Note:

Please do not take out the memory card when performing the relevant operation on the card. Taking out the card might not only damage your card and mobile phone, but destroy the data saved in the card. (The Memory Card not included in the package.)

1. Turn off your mobile phone, remove the battery and disconnect the external power.
2. Insert memory card into the socket.



Battery

Install the battery

1. Align the battery's contact points in the direction of the arrow as shown, and insert the battery into the slot.
2. Put on the battery cover, and push forward in the direction of the arrow as shown until it's locked.



Remove the battery

1. Turn off the mobile phone.
2. Push the battery cover in the direction of the arrow as shown and open the cover.
3. Pull the battery in the direction of the arrow as shown and take out the battery.



Charge the battery

The accompanying Li battery can be used after being unpacked. To make the battery always in its best condition, please exhaust the capacity of the battery and then fully recharge it for the first three times.



1. Connect the charger with the mobile phone through the charging interface, and insert the charger to 110V/220V power socket.
2. When the phone is powered on, the capacity indicator on up-right corner of the screen keeps scrolling during charging; when the phone is powered off, there'll be charging indication on the screen during charging. If the phone is used excessively without enough capability, the charging indicator will not immediately appear on the screen of the phone when charging starts, and the phone might not be powered on within a few minutes.
3. When the phone is on, the battery is fully charged as the capacity indicator on the up-right corner of the screen is full and doesn't flicker any longer. When the phone is off, the battery is fully charged as there is fully charging indication. During the charging, the phone and charger may normally become hot.
4. Please disconnect the charger from your mobile phone and the socket

when the charging is completed.

Power On/Off

Hold Power key until the power-on/off animation appears.

After you turn on your mobile phone, it will automatically check whether or not SIM card is inserted or usable, and shows the following information on the screen in turn:

- ◆ **Input phone lock code:** If you've set lock code.
- ◆ **Input SIM PIN:** If you've set PIN code for SIM card.




Note:

SIM card will be locked if you enter wrong PIN code three times. Then you need PUK code to unlock SIM card. The PIN code may be provided to you together with SIM card. If not, contact your network service provider. Please replace it with your own PIN code as soon as possible.

-
- ◆ **Searching:** The mobile phone will search for the available network.

Menu Tree




In idle mode, click  to enter the main menu. Those marked with "*" need support from network operators.

Web	Inbox	My Files	Currency converter
Camera	Conversation	Phone	Alarm
Profiles	Drafts	Memory card (display after inserting the card)	Settings
Normal	Outbox	Social	Bluetooth
Meeting	Sent	Facebook	Phone settings
Outdoor	Delete messages	MSN	Call settings
Indoor	Cell Broadcast	Twitter	Network settings
Headset	Templates	Yahoo Messenger	Security settings
Bluetooth	Message settings	Gtalk	Java settings
Flight mode	Text msg. counter	Organizer	Java default security
Calls	Media	Calendar	Screen calibration
Contacts	Image viewer	Tasks	Restore factory settings
Dialer	Media player	World clock	
E-mail	FM radio	Calculator	
Messages	Video recorder	Stopwatch	
Create new message	Voice recorder	Unit converter	
	Games & App		



Descriptions of common functions

Make and receive calls

Make a Voice call

- ◆ **Direct dial:** In idle mode, select  to display the dialling keyboard and click the numeric keys to input the number. Select  → “Voice call” to dial.
- ◆ **Dial from contacts:** In idle mode, select  to enter “Contacts”, then select your contact and press the Send key → “Voice call” to dial.
- ◆ **Dial from call logs:** In idle mode, press the Send key to enter the list of call logs, select the call record and press Send key to dial.


Make a Video call

- ◆ **Direct dial:** In idle mode, select  to display the dialling keyboard and click the numeric keys to input the number. Select  to dial → “Video call” to dial.
- ◆ **Dial from contacts:** In idle mode, press the right soft key to enter


the contacts list, select the contact and press the Send key → “Video call” to dial.

- ◆ **Dial from call logs:** In idle mode, press Send key to enter the list of call logs, select the call record and press Send key to dial.

Dial extension

Sometimes you can't dial an extension directly. If this happens, dial the direct line first, select  continuously until 'P' appears on the screen and then dial the extension number.

Dial international calls

To make an international call, select  continuously until '+' appears. Now you can dial anywhere in the world, without even having to enter the international dialling code.

Receive a call

You can press Send key to answer the call.

Adjust the volume

During the conversation, press Side keys to adjust the voice volume; in idle

mode, press Side keys to adjust the key volume.


Hands-free

During the conversation, press “H-Free” key to enter the hands-free status, and press “H-Held” to return to normal status.

Call options

During the conversation, press “Options” → “Main menu” to enter “Contacts”, “Messages”, etc.

Write messages

1. In idle mode, press the OK key to enter the main menu, select “Messages” → “Create new message” to edit the message.
2. Enter recipient’s number, and you could select the recipient from contacts.
3. when editing the text message, select “Options” → “Add subject”, “Slide options”, “Switch to MMS”, “Advanced”, “Save” or “Details” to perform the operations.
4. After editing the message, select  to send the message.

View messages

Once receiving a message, the mobile phone indicates with ring tone, prompt, or a new message icon.

Select "View" to open the new message. You can also go to Inbox to read the message.

1. In idle mode, press the OK key to enter the main menu and select "Messages" → "Inbox".
2. The list of receive messages will be displayed on the screen. Press up/down key to select the message, and select "Options" → "View" to view the contents.
3. Press "Options" to select "Call sender", "Delete all", "Save to Phonebook", etc.

Add new entry

1. In idle mode, press the OK key to enter the main menu, and select "Contacts".
2. If you want to add a new entry
 - ◆ If you want to add a new entry to phone, please select

“Options” → “Phonebook settings” → “Preferred storage” → “Phone”.
Then you return to “Contacts”, select “Add new contact”. You can edit “Name”, “Number”, “New Number”, etc.

- ◆ If you want to add a new entry to SIM card, please select “Options” → “Phonebook settings” → “Preferred storage” → “SIM”. Then you return to “Contacts”, select “Add new contact”. You need input “Name” and “Number” only.
3. Press “Save” to save after the editing.

Send and receive Email

You can send and receive Emails through GPRS/WCDMA after the mobile phone connects to the mail server. You have to perform the following settings before using the Emails. For different mail boxes, the settings might be slightly different. Please consult your mailbox provider. The following operation is just for your reference.

1. In idle mode, press the OK key to enter the main menu, and select → “Email” → “Email account setup”.
2. Select “Options” → “New account” to create a new account.

- ◆ **Email address:** input your E-mail address, e.g., abc@hotmail.com
 - ◆ **User name:** remove the mail server name; e.g., just keep "abc".
 - ◆ **Password:** the logon password you've set for your mailbox.
3. Return to "Email account setup", select the newly created account, and press "Options" → "Activate".
 4. After the settings, you could send/receive mails.

Use the phone as a U disk

When the phone is turned off, connect it to the PC with the USB data cable and use it as a U disk. When the phone is turned on, connect it to the PC with the USB data cable and select "Mass storage", then it can be used as a U disk too. And you can insert a memory card into the phone as an extended memory.

Main Function list

In idle mode, press the OK key to enter the main menu. The functions marked with "" need the support from network operators.

Function	Description	Operation
Web	Log on to homepage.	Web
Camera	Capture digital photos.	Camera
Profiles	Personalise your phone settings, such as ringtone, volume, etc. according to where you are and what you're doing.	Profiles→Select Profile (Normal/Meeting, etc.)→Activate
View call history	See who's recently called you, who you've called and which calls you've missed.	Calls→All calls/Dialled calls/Received calls/ Missed calls
Delete a call log	Delete a call log on the SIM.	Calls→Select one call log →Options→Delete
View call duration	See how long your previous call – dialled or received – lasted.	Calls→Options→Advanced→C all timers
View contacts	Browse all contacts in your contacts. To find a contact, input the first letter of their name.	Contacts→View contacts among All contacts, SIM contacts, Group contacts and Phone contacts
Add contacts	Save the telephone number and name.	Contacts→Add new contact



Function	Description	Operation
Edit contact	Edit the information on an existing contact.	Contacts→Select one contact →Options→Edit
Copy contacts	Copy all contacts from your SIM to phone or from phone to SIM.	Contacts→Move the highlight to Add new contact→Options→Phonebook Settings→Copy contacts
Move contacts	Move all contacts from SIM to phone, or from phone to SIM.	Contacts→Move the highlight to Add new contact→Options→Phonebook Settings→Move contacts
Delete all contacts	Delete all contacts in SIM or phone.	Contacts→Move the highlight to Add new contact→Options→Phonebook Settings→Delete all contacts
Preferred storage	Select the preferred storage as phone or SIM.	Contacts→Move the highlight to Add new contact→Options→Phonebook settings→Preferred storage
Speed dial	Assign up to 8 phone numbers to keys 2-9. In idle mode, hold the key number that corresponds to your desired	Contacts→Move the highlight to Add new contact→Options→Phonebook settings→Speed dial

Function	Description	Operation
	contact.	
Caller groups	Divide the contacts into different groups. You can only add/delete group members when they're saved in your phone's memory.	Contacts → Groups
Send E-mail	Send email to recipient.	E-mail
Send message	Send text messages/multimedia messages to other mobile phones.	Messages → Create new message
View message	Read the messages (received, unsent, saved and sent).	Messages → Inbox/ Drafts /Outbox /Sent
Delete message	Delete the messages in your Inbox, Outbox, Sent messages, Drafts or all messages.	Messages → Delete messages
Templates	Choose the template for a text or multimedia message.	Messages → Templates
Voicemail*	A caller can leave a message and you can listen to it in your voicemail.	Messages → Message settings → Text message → Voicemail server In idle mode, hold '1' key to call the first voicemail number.
Check memory	Check the memory status for text messages on your SIM card and	Messages → Message settings → Text

Function	Description	Operation
status	phone.	message→Memory status
Preferred storage	Save messages on the SIM card or phone.	Messages→Message settings→Text message→Preferred storage
Broadcast messages*	Receive messages from a network operator.	Messages→Broadcast messages
Pen calibration	Adjust the screen as you prefer.	Settings→Pen calibration
Image viewer	Browse photos saved on your phone and memory card.	Media→Image viewer
Media player	See and play your media files.	Media→Media player
FM radio	Listen to FM broadcasts.	Media→FM radio
Video recorder	Record video files.	Camera→Video recorder
Voice recorder	Record audio files.	Media→Voice recorder
Games	Your phone comes with free games. You can discover how to play it in the games menu.	Games and App→Games
My Files	View files saved on the phone or	My Files

Function	Description	Operation
	memory card.	
Social	Log on to Facebook, MSN, Twitter, etc.	Social
Calendar	See what's on your calendar.	Organiser → Calendar
Tasks	Add or see things you've got to do.	Organiser → Tasks
World clock	Check the current time in different cities around the world.	Organiser → World clock
Calculator	Do your sums on your phone.	Organiser → Calculator
Stopwatch	See how long it takes – whatever 'it' may be.	Organiser → Stopwatch
Unit converter	Convert basic units, such as inches to centimeters.	Organiser → Unit converter
Currency converter	Set the exchange rate and convert your currency to a foreign currency – or vice-versa.	Organiser → Currency converter
Alarm	Set multiple alarms or the power-off alarm.	Alarm
Bluetooth®	Exchange data with other Bluetooth® devices. Also listen to music or talk hands-free with a Bluetooth® headset.	Settings → Bluetooth®

Function	Description	Operation
Date and Time	Set the date and time displayed on the phone.	Settings→Phone settings→Time and date
Schedule power on/off	Set a time for your phone to power on/off automatically.	Settings→Phone settings→Sched. power on/off
Language	Select the menu language.	Settings→Phone settings→Language
LCD backlight	Set the backlight time and brightness.	Settings→Phone settings→Misc. settings→LCD backlight
Call waiting	Activate this if you want to be prompted about incoming calls.	Settings→Call settings→Call waiting
Call divert	Divert incoming calls to another designated number.	Settings→Call settings→Call divert
Call barring	Set the outgoing call restriction or incoming call restriction.	Settings→Call settings→Call barring
Auto redial	Set your phone to automatically redial a number if your call is not answered.	Settings→Call settings→Advanced settings→Auto redial
Network settings	Select a network and set the connection.	Settings→Network settings
SIM lock	Activate your PIN to prevent	Settings→Security

Function	Description	Operation
	unauthorised use of your SIM. Please replace it with your own PIN as soon as possible.	settings→SIM lock
Phone lock	Stop others using your phone. The default phone lock password is 0000.	Settings→Security settings→Phone lock
Keypad lock	Prevent accidental operation of your phone.	Settings→Security settings→Auto keypad lock In the closed position, you can hold down the Menu key to lock the screen. To unlock the screen, drag the  icon on the screen to the  icon and a message will appear telling you the screen is unlocked.
Restore factory settings	Restore the settings your phone had when it first came out of the box.	Settings→Restore factory settings






**Note:**

When copying files from PC to Memory Card, please put the

files in the relevant folder, e.g., put the music files in "My Music" folder and video files into "Video" folder.

Input Methods

The mobile phone supports ABC/Abc/abc input method, 123 input method and symbol input method.

Show virtual keyboard	Click any place in the text input area to show the virtual keyboard
Switch input method	Click  key.
Input space	Click  key.
Delete inputs	Click  key to delete the previous input.
Input digits	In 123 method, press the numeric keys to input the corresponding numbers.
Switch caps lock	Click  icon.
Input symbol	During the text input, press  key to display symbol lists, press navigation keys to select the symbol, and press "OK" confirm.

Appendix

Clearance and Maintenance

Please carefully maintain your mobile phone because it is a delicately designed and manufactured product. The following advice might help you use your mobile phone correctly and prolong the mobile phone's life.

- Clean the phone, battery and charger with a soft dry cloth.
- Do not clean the phone with the liquor such as alcohol, dilution agent or benzene.
- Clean the socket from time to time because a dusty socket might cause disconnection, power failure, or even charging failure.yga
- Do not press the keys with needles, pen points or other sharp objects to avoid damage or malfunction.
- Do not touch the mobile phone with wet hands because this might cause electric shock, which would hurt people or damage the phone.
- Do not use or put your mobile phone in a dusty or dirty place because it may damage the components of the phone.

- Do not put your mobile phone in a place at too high/low temperature.
- Do not put your mobile phone in or on the heating devices (microwave, oven or heat sink). The mobile phone might cause explode if it gets too hot.
- The color of the waterproof label in the phone will be changed if the phone or battery gets wet. In this case, the warranty provisions will become void even if the warranty period doesn't expire.
- If there is anything wrong with the mobile phone, battery, charger or any phone accessory, please send them to your nearest service center for inspection. The working staff in our service center will help you.

health and safety

SAR certification information

The device meets international guidelines for exposure to radio waves.

Your phone is a radio transmitter and receiver. It's designed not to exceed the limits for exposure to radio waves recommended by international guidelines. The guidelines were developed by ICNIRP, an independent technical standards body, and include margins designed to assure the protection of all persons, regardless of age and health.

These guidelines use a unit of measurement known as Specific Absorption Rate, (SAR). The SAR limit for mobile devices is 1.6 W/kg and the highest SAR value for this device when tested was¹...

Position	850MHz (W/Kg)	1900MHz (W/Kg)
Head	<2.0	<2.0
Body	<2.0	<2.0

As SAR is measured when the phone is on its highest transmitting power, the actual SAR of this device while operating normally is typically below the levels shown above. This is because your phone automatically changes its power level to ensure it only uses the minimum level required to reach the network.

The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices.

important safety information

For your own health and safety, please follow the radio frequency (RF) radiation exposure guidelines and keep your phone no less than 1.5cm away from your body. Failure to do this could mean that your RF exposure exceeds the guideline limits.

how to limit your radio frequency (RF) exposure

The World Health Organization (WHO) gives the following advice to people who want to limit their exposure to RF radiation...

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If individuals are concerned, they may choose to limit their own or their children's RF exposure by limiting the length of calls, or using 'hands-free' devices to keep mobile phones away from the head and body.

Further information on the subject can be obtained from the World Health Organization website at <http://www.who.int/peh-emf> WHO Fact sheet 193: June 2000.

Regulaciones FCC

- This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

- The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

RF Exposure Information (SAR)

- This mobile phone meets the government's requirements for exposure to radio waves.
- This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.
-
- The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to

reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

-
- The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 0.617 W/kg and when worn on the body, as described in this user guide, is 0.395 W/kg (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.)
-
- While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.
-
- The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: Q78-UX720.
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- For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.

declaration of RoHS compliance

We're determined to reduce the impact we have on the environment and take responsibility for the earth we live on. So this document allows us to formally declare that the ZTE-U X720, manufactured by ZTE CORPORATION, fully complies with the European Parliament's RoHS (Restriction of Hazardous Substances) Directive 2002/95/EC, with respect to all the following substances:

- (1) Lead (Pb)
- (2) Mercury (Hg)
- (3) Cadmium (Cd)
- (4) Hexavalent Chromium (Cr (VI))
- (5) Polybrominated biphenyl (PBB)
- (6) Polybrominated diphenyl ether (PBDE)

Our compliance is witnessed by written declaration from our suppliers. This confirms that any potential trace contamination levels of the substances listed above are below the maximum level set by EU 2002/95/EC, or are exempt due to their application.

The ZTE-U X720 manufactured by ZTE CORPORATION, meets all the requirements of EU 2002/95/EC.

disposal of your old phone



1. When the wheeled bin symbol is attached to a product, it means the product is covered by the European Directive 2002/96/CE.
2. All electrical and electronic products should be disposed of separately from normal household waste via designated collection points provided by government or local authorities.
3. The correct disposal of electrical and electronic products will help protect the environment and human health.

Failure Analysis

Symptoms	Possible Causes	Solutions
Unable to turn on the phone	Inadequate battery capacity	Charge the battery
	Poor contact	Reinstall the battery
Automatic power-off	Seriously poor battery capacity	Recharge the battery
Inadequate standby time	Decreasing of battery performance	Replace the battery
	Poor network signal	Turn off the phone as the signal is poor.
Unable to connect the network	Poor network signal	Move to other places
	Out of the service area	Make sure your phone is in network service area
Call drop	Poor network signal	Move to other places
Do not ring upon incoming calls	Set "Silent" or minimum volume	Enter "Profiles" to set Non-silent or check the ringing volume
Prompt to input PUK	SIM card locked due to the continuous entering of wrong PIN code for three times.	Contact your operator.

