

**GSM Dual-Band GPRS Digital  
Mobile Phone  
User Manual**

The manual is applicable for the ZTE-G X931 mobile  
phone.

## 文档信息

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Version 1.0 in Oct. 2010

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## **Let's get started**

Thanks for choosing the Movistar Smile. It's a GSM dual band GPRS digital mobile phone, which we'll simply call 'phone' from now on.

If you'd like your phone to live a long and fruitful life, please read this guide carefully and keep it for future reference.

You never know when you might need it.

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And don't worry if the pictures we use to demonstrate your phone's functions look a little different from what you see on its screen. It's the functions they show that matter.

## **Lost or stolen?**

If your phone goes missing, please tell your service provider as soon as you know. That way other people can be barred from using it.

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Obviously, it's best to keep your phone with you at all times, and we'd strongly advise you to set a PIN, and change it from time to time.

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# Using your phone safely



## **on the road**

- Using a phone while driving is illegal in many countries. Please follow local laws and drive safely at all times.



## **near sensitive electronics**

- Don't use your phone near sensitive electronic equipment – particularly medical devices such as pacemakers – as it could cause them to malfunction. It can also interfere with the operation of fire detectors and other automatic-control equipment.
- For more information about how your phone affects pacemakers or other electronic equipment, please contact the manufacturer or your local distributor.
- Your phone may cause interference when used near TVs, radios or automated office equipment.



## **while flying**

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- Your phone can cause interference with aircraft equipment. So it's essential you follow airline regulations. And if airline personnel ask you to switch off your phone, or disable its wireless functions, please do as they say.



### **in hospital**

- Your phone may interfere with the normal operation of medical equipment. Follow all hospital regulations and turn it off when you're asked to by posted warnings or medical staff.



### **at a petrol station**

- Don't use your phone at petrol stations. In fact, it's always best to switch off whenever you're near fuels, chemicals or explosives.



### **around water**

- Keep your phone away from water (or any other liquid). It's not a waterproof model.



### **making repairs**

- Never take your phone apart. Please leave that to the professionals.

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Unauthorised repairs could break the terms of your warranty.



### **broken antenna**

- Don't use your phone if the antenna is damaged, as it could cause injury.



### **around children**

- Keep your mobile out of children's reach. It should never be used as a toy and it might not be good for their health.



### **original accessories**

- Only use the original accessories supplied with your phone or those approved by the manufacturer. Using unapproved accessories may affect performance, make the warranty void, break national regulations on the use of mobile phones, or even cause injury.



### **near explosives**

- Turn off your phone in or near areas where explosive materials are used.



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used. Always obey local laws and turn off your phone when requested.

## emergency calls

- To make an emergency call your phone must be turned on and in an area where there's network coverage. Dial the national emergency number and press 'send'. Explain exactly where you are and don't hang up until help has arrived.



At very high volume, prolonged listening to a

mobile phone can damage your hearing.

## Battery care and safety

- Keep the battery in a cool, ventilated place and out of direct sunlight.
- Although the battery is rechargeable, it'll eventually start to lose its ability to recharge. If you find that the battery won't recharge, it's time to

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replace it.

- Please don't throw old batteries into your household rubbish. You'll find there are special bins for batteries at refuse collection points. And some high street electrical stores provide a battery recycling service too.
- Never throw the battery into a fire – it's highly inflammable and could explode, hurting you or somebody else.
- When you put the battery into your phone, there's no need to use force. Exerting too much pressure could make it leak, overheat, explode or burst into flame.
- Never take the battery apart. This may result in leakage, overheating, explosion or fire.
- If the battery becomes hot, changes color or shape at any time (when in use, charging or even while in storage) please stop using it immediately and replace.
- Keep the battery dry. Damp or wet conditions can cause it to overheat or corrode.
- Don't leave the battery in direct sunlight or anywhere really hot, like in a car on a summer's day. That could make it leak or overheat, while lowering its performance and shortening its life.
- Don't charge the battery continuously for 24 hours. Overcharging is not

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good for it.



**Note:**

*Please avoid contact with the materials inside a damaged or leaking battery. If they get on your skin, wash with lots of water and seek medical assistance if required.*

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## Charger care and safety

- Only plug into voltages between 110VAC and 220VAC. Using a voltage outside that range can damage the phone/charger – and cause the battery to leak or catch fire.
- Never short-circuit the charger – this may cause electrocution, overheating or damage.
- Don't charge the phone in direct sunlight or in an area where it's damp, dusty, or on a vibrating surface. And charging your phone near – or on – a TV or radio could interfere with transmission.
- Don't use the charger if the power cable is damaged. It may cause a fire

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or give someone an electric shock.

- Keep water well away from the charger. If the charger does get splashed by water, or any other kind of liquid, immediately unplug it to avoid overheating, fire or electrocution.
- Don't take the charger apart. It could cause injury, give you an electric shock or catch fire.
- Never touch any charger, electric cable or socket with wet hands.
- Don't place heavy objects on the electric cable.
- If the cable is damaged, don't try to mend it yourself – it could cause a fire or electrocute you.
- Always unplug the charger before you clean it.
- When unplugging the charger, hold the plug itself, rather than pulling on the cable. A damaged cable can cause electrocution or fire.

## **Work temperature and Frequency**

The Handset work temperature is between 0°C to 40°C.

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- The device supports 850/900/1800/1900 MHz frequency, Only 850/1900 band is used in American.

# Getting to know your phone











**Note:**













*In this user guide, 'press' means pressing the key and then releasing.*

*'Hold' means pressing and holding the key for two seconds or more.*

---

## Onscreen icons

Icons	Descriptions	Icons	Descriptions
	<b>Signal strength</b>		<b>Battery status</b>
	<b>Call diverting</b>		<b>Alarm on</b>

	<b>Roaming</b>		<b>Ringer</b>
	<b>Unread message</b>		<b>Vibrator</b>
	<b>Mute</b>		<b>Vibrator then ringer</b>
	<b>Unread Voicemail</b>		<b>Vibrator and ringer</b>
	<b>Stopwatch on</b>		<b>GPRS on</b>
	<b>Bluetooth<sup>®</sup> connectivity is on</b>		<b>Audio player on</b>

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# Inserting and removing the SIM

Your phone needs a valid SIM card to work (...To keep it simple, we'll just call it 'SIM' from now on). Your network connection data and your SIM address book are saved on the SIM. So, to avoid damaging your SIM or losing data, try not to touch the metal surface when you're handling it – and keep well away from any magnetic or electric source.

## **here's what you do...**

1. Switch off your phone and disconnect any external

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power.

2. Remove the back cover and then the battery.
3. Hold your SIM on the cut corner, and slide it – face down – into the card holder.



4. Insert the battery.
5. Replace the back cover.

## **Inserting and removing a memory card**



**Note:**

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*Removing or inserting a memory card when your phone is turned on could not only damage it and your phone, but also destroy any data saved on the card.*

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1. Open the memory card cover at the right side of the phone and insert the memory card.
2. Push tightly until the card is installed in the right position and close the card cover.
3. Before you take out the card, please open the card cover and press the card inward to unlock.



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# Using the battery

## Inserting the battery

1. Open the battery cover on the back of your phone.
2. Align the battery's contact points with those of the phone and gently press the battery down into place.
3. Replace the battery cover clicking it back into position.



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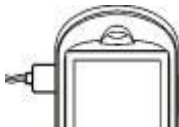
## Removing the battery

1. Switch off your phone.
2. Open the battery cover.
3. Lift the battery up and out of your phone.



## Charging the battery

The rechargeable Li-ion battery that comes with your phone is ready to use, but is not charged. That's easy to do. We'll





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show you how below.

The first three times you use the battery, make sure it's completely drained before recharging. And then recharge it fully. That will help to ensure its optimum performance and a long life.

1. Connect the charger to your phone, and plug it into an 110V/220V socket.
2. The battery indicator in the corner of the screen will scroll up and down to show you it's charging. If the phone's battery has been fully drained, the battery indicator may not immediately appear on the screen when charging starts. And please don't worry if the phone and charger become warm while charging. That's completely normal.

- 
3. When fully charged, the battery indicator will stop scrolling up and down.
  4. Disconnect the charger from your mobile, and unplug.

## Power on/off

Press the power key until the power-on/off icon appears.

When you turn your phone on, it'll automatically check the SIM and show the following information on screen:

- ◆ **Input phone lock code:** If you've set a lock code.
- ◆ **Input SIM PIN:** If you've set a PIN for your SIM.



**Note:**

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*The PIN is supplied with your SIM. Please replace it with your own PIN as soon as possible. Enter the wrong PIN three times, and your SIM will be locked. Then you'll need to contact your network service provider to ask for a PUK code to unlock it.*

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- ◆ **Searching:** The phone will search for the available network.

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## Using your phone

Press 'OK' key to enter the main menu...

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<b>Calls</b>	Phone settings	Stored pages	Inbox
<b>Media</b>	Call settings	Service inbox	Outbox
Image viewer	Network settings	Settings	Sent
Media player	Security	Profiles	Drafts
FM radio	Java settings	Service msg.settings	Send and receive
Video recorder	Java default security	<b>Dialer</b>	Clear mailbox
Voice recorder	Screen calibration	<b>Camera</b>	Delete marked Emails
<b>Phonebook</b>	Restore factory settings	<b>Games &amp; Apps</b>	Templates
<b>Messaging</b>	<b>STK</b>	Java	E-mail account setup
Create new message	<b>Organizer</b>	Games	<b>File Manager</b>
Inbox	Calendar	<b>Profiles</b>	<b>Extra</b>
Drafts	Alarm	General	Calculator
Outbox	Tasks	Meeting	Stopwatch
Sent	World time	Outdoor	Unit converter
Delete		Indoor	

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messages

Cell Broadcast

Templates

Message  
settings

**Settings**

Bluetooth

**Wap**

Homepage

Bookmarks

Input address

Last web address

History

Headset

Bluetooth

Flight mode

**E-mail**

Create E-mail

Currency  
converter

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## Common functions

### Basic operation

### Menu Navigation

Press the **Menu key** to enter the main menu. Once at the main menu, click the icon to select the submenu, press **Back** to return to the previous menu, and press the **Power** key to return to the home screen.

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# Use the Touchscreen

Your phone supports touch screen functionality.

Slide up or down with your finger on the screen to move the highlight bar.


Tap any application to open it.



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## Widgets in Idle Screen

From the home screen, slide your finger to the left or right on the screen to switch among the three interfaces.



Click  to open the Widgets drawer. In the Widget drawer, slide your finger up and down to display more function icons.

You can drag the function icons from the Widget drawer to the home screen, press and hold the icon then drag it back to Widget drawer.

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# Keypad Lock

You can use the keypad lock to prevent the keys from being accidentally pressed.

In the closed position, you can hold down the **Menu key** to lock the screen. To unlock the screen, drag the  icon on the screen to the  icon and a message will appear telling you the screen is unlocked.

In 'Menu' → 'Settings' → 'Security' → 'Auto keypad lock', set the auto keypad lock time. If the phone is not operated within this time, the keypad will be locked.

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# Adjust the Volume

When you're on the phone, listening to songs, watching movies or using other media, you can press the **Volume keys** on the right side of your phone to adjust the audio volume.

Otherwise, the keys are used to control the volume of the ringer, or used for other sound effects.

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# Making and receiving calls

## Making a call

- **Direct dial:** In idle mode, press the numeric keys to input the telephone number and press Send key to dial.
- **Dialling from the Contacts:** Enter Main Menu to select Phonebook, Find the name of the person you want to call, and press the Send key.
- **Dialling from Call History:** In idle mode, press the Send key to enter the list of call logs, select the call record, and press the Send key to dial.
- **Dialling an extension:** Sometimes you can not dial the extension directly. Dial the direct line firstly, press 'p' key and then dial the extension number.
- **Dialling international calls:** To make an international call, press '+' key and then dial the country or region code, city code and phone number.

## Receiving a call

Someone's calling? Press the Send key to answer.

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## **Adjusting the volume**

During a conversation, you can raise or lower the volume by using the side keys. And in idle mode, you can use the side keys to adjust the keypad volume.

## **Hands-free**

Select 'H-Free' to use your phone hands-free. Select 'H-Held' to be hands-on again.


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## Call options

Need to multitask while you're on a call? Just select 'Options' if you want to access your phonebook, messaging, or other functions.

## Writing messages

1. In idle mode, select 'Menu' to enter the main menu, then select 'Messaging' → 'Create new message' to edit the message text.
2. Enter recipient or add from Contacts.
3. Touch the text field and write your message. The default message type is SMS.

- 
4. If you want to change to MMS, you can press 'Options' and choose 'Switch to MMS'; or you can press 'Options' and choose 'Add picture', 'Add sound', 'Add video' or 'Add subject' to directly insert multimedia contents to the message and it will be switched to MMS automatically.
  5. You can select 'Options' → 'Slide options' to add a new slide.
  6. When you finish writing, click  to send the message out. If you want to save the MMS as a draft, select 'Options' → 'Save to Drafts'. If you are writing a SMS, select 'Options' → 'Save'.

## Viewing messages

Your phone is very versatile. According to what you've selected, it can tell you that you've received a new message

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in three different ways: a ringtone, a prompt, or a new message icon.

Press the OK key to open your inbox and read the message:

1. In idle mode, press 'Menu' to select 'Messaging' → 'Inbox'.
2. All your received messages will be displayed on the screen. Use the Up/Down key to select the message, and select 'View' to see the content.
3. Then go to 'Options' to select 'Reply', 'Forward', 'Delete', or whatever you want to do...



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## Adding a new contact

1. In idle mode, select 'Menu' and go to 'Phonebook'.
2. If you'd like to add a new contact to your phone memory, simply select 'Options' → 'Add new contact'. Then you can enter all the details you want.
3. If you'd prefer to add a new contact to the SIM memory, select 'Options' → 'Contacts settings' → 'Preferred storage' → 'SIM'. There you can add the name, number and details, etc.
4. Select 'Done' when you're happy with what you've done.

---

# Email

You can send and receive Emails over the GPRS network after the mobile phone has connected to the mail server.

You have to change the following settings before using Emails. For different email providers, the settings may be slightly different. Please consult your email provider. The following guide is for your reference only.

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# Configuring E-mail account

If you want to send /receive E-mails through remote servers, you have to set up a POP3/IMAP4 E-mail account first.

At first time when you enter 'E-mail' → 'Create E-mail', it will come up with a E-mail setup wizard. From the second time, if you want to set up more E-mail account, please go to 'Menu' → 'E-mail' → 'E-mail account setup'.

- Select 'Options' → 'Activate' to activate E-Mail or select New account.
- Enter your E-mail address, protocol, data account, and server

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information, etc.

- Activate your E-mail account.

## **Creating a new E-mail**

Choose an E-mail account and select 'Create E-mail'.

First, add E-mail recipients from Contacts or enter recipients' addresses directly. Press Done when you finish.

Click the Subject field or the Content field, enter text. When you finish writing, select to send and/or save the E-mail.

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## Checking E-mails

Go to Inbox of your E-mail account and select Receive to start receiving E-mails from the remote server.

## Using your phone as memory

Make sure the memory card is installed and your phone is switched off, Then connect the phone to your PC with the USB data cable, and switch your phone back on. Then

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select 'Mass storage' on the PC, and you can use your phone as extra memory.

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## Main function list

In idle mode, select 'Menu' to enter the main menu. Those marked with '\*' need support from network operators.

Function	Description	Selection
View call history	View the recent incoming, missed and outgoing calls.	Calls <b>■</b> Press left/right key to switch among "All calls" / "Dialled calls" / "Received calls" / "Missed calls"
Delete a call log	Delete a call log	Calls <b>■</b> Select one call log <b>■</b> Options <b>■</b> Delete
View call duration	View the duration of last call, dialed calls and received calls.	Calls <b>■</b> Options <b>■</b> Advanced <b>■</b> Call timers
Call cost*	View the expense of last call and all calls.	Calls <b>■</b> Options <b>■</b> Advanced <b>■</b> Call cost

Function	Description	Selection
View contacts	Browse all contacts in phonebook, input the first letter of contact's name to quickly search for the contact.	Phonebook→Contacts list
Add contacts	Save the telephone number and name.	Phonebook→Options→Add new contact
Edit contact	Edit the information of existing contact.	Phonebook→Select one contact →Options→Edit
Copy contacts	Copy all contacts from SIM card to phone or from phone to SIM card.	Phonebook→Options→Contacts settings→Copy contacts
Move contacts	Move all contacts from SIM card to phone or from phone to SIM card.	Phonebook→Options→Contacts settings →Move contacts
Delete all contacts	Delete all contacts in SIM card or phone.	Phonebook→Options→Contacts settings →Delete all contacts
Preferred storage	Select the preferred storage as Phone or SIM.	Phonebook→Options→Contacts settings→Preferred storage
Speed dial	Edit 8 phone numbers and assign these numbers to the keys from 2 to 9. In idle mode, hold the numeric key	Phonebook→Options→Contacts settings→Speed dial



Function	Description	Selection
	to quickly dial the corresponding phone number of the numeric key.	
Caller groups	Divide the contacts into different groups. You could add/delete the members only when they are saved in Phone.	Phonebook → Press left/right key to select "Caller groups"
Voicemail*	A caller can leave a message and you can listen to it in your voicemail.	Messaging → Message settings → Text message → Voicemail server  In idle mode, hold '1' key to call the first voicemail number.
Wap	Log onto the present homepage.	Wap → Homepage
User profiles	Perform personalized settings on ringtone, volume, ringer type, etc. according to different events and occasions.	Profiles → Select Profile (General/ Meeting etc.) → Options → Activate
Alarm	Set multiple alarms, and support power-off alarm.	Organiser → Alarm

<b>Function</b>	<b>Description</b>	<b>Selection</b>
Calendar	Check the calendar and schedule.	Organiser ►►► Calendar
Tasks	Add Date, Call, Anniversary, etc.	Organiser ►►► Tasks
World time	Check the current time in different cities around the world.	Organiser ►►► World time
Calculator	Simple calculation, such as add, subtract, multiply, divide, etc.	Extra ►►► Calculator
Unit converter	Convert basic units, such as inches to centimeters.	Extra ►►► Unit converter
Currency converter	Set the exchange rate and account foreign currency or vice versa.	Extra ►►► Currency converter
Stopwatch	See how long it takes – whatever 'it' may be.	Extra ►►► Stopwatch
Send message	Send text messages/ multimedia messages to other mobile phones.	Messaging ►►► Create new message

Function	Description	Selection
View message	Read the messages (received, unsent, sent, drafts).	Messaging ►►► Inbox/Drafts/Outbox/Sent messages
Delete message	Delete the messages in Inbox/Drafts/Outbox /Sent messages/Archive or all messages.	Messaging ►►► Delete messages
Templates	Select the template to send text message or multimedia message.	Messaging ►►► Templates
Broadcast messages*	Receive messages from a network operator.	Messaging ►►► Cell Broadcast
Check memory status	Check the memory status for text message in SIM card and Phone.	Messaging ►►► Message settings ►►► Text message ►►► Memory status
Preferred storage	Save the messages in SIM card or phone.	Messaging ►►► Message settings ►►► Text message ►►► Preferred storage
Email	Send and receive E-mails.	Email

Function	Description	Selection
Java	Get Access to Java games and applications.	Games and Apps → Java 1. Connect PC with the mobile phone through data cable, and select 'Mass storage'. 2. Copy the setup program into the memory card. 3. Select the application to install. 4. Select 'Launch' after the installation. Enter Games and Apps → Java menu to select the game.
Games	The phone provides preset game. The detailed operation descriptions are in the game menu.	Games and Apps → Games
Camera	Capture digital photos.	Camera
Media player	Play the audio and video file.	Media → Media player
FM radio	Listen to FM broadcasts.	Media → FM radio

Function	Description	Selection
Image viewer	Browse photos saved on your phone and memory card.	Media▄▄▄Image viewer
Sound recorder	Record audio files.	Media▄▄▄Voice recorder
Video recorder	Record video files.	Media▄▄▄Video recorder
Bluetooth®	Exchange data with your phone & other Bluetooth® devices, and listen to music or talk hands-free with Bluetooth® headset.	Settings▄▄▄Bluetooth®
Time and date	Set the date and time displayed on the phone.	Settings▄▄▄Phone settings▄▄▄Date and time
Vibrate FeedBack	Turn on/off vibrate when you use the phone.	Settings▄▄▄Phone settings▄▄▄Vibrate FeedBack
Schedule power on/off	Perform the action of power on/off according to the setting time.	Settings▄▄▄Phone settings▄▄▄Schedule power on/off
Language	Select the language for the menu.	Settings▄▄▄Phone settings▄▄▄Language

Function	Description	Selection
Wallpaper	Set the standby animation on the screen.	Settings→Phone settings→Display settings→Wallpaper
Auto update of date and time	Select whether or not update date and time automatically.	Settings→Phone settings→Date and time →Auto update
LCD backlight	Set the backlight time and brightness.	Settings→Phone settings→Misc.settings →LCD backlight
Call waiting*	You will be prompted by the network upon an incoming call if this function is activated.	Settings→Call settings→Call waiting
Call forwarding*	Forward the incoming call to designed number on a specific occasion.	Settings→Call settings→Call forwarding
Call barring*	Set the outgoing call restriction or incoming call restriction.	Settings→Call settings→Call barring
Blacklist	You could edit the Black List. After you select 'On' under 'Mode', the	Settings→Call Settings→Advanced

Function	Description	Selection
	incoming call from the numbers in the Black List will be rejected.	settings ►►► Blacklist
Auto redial	When selecting 'On' for Auto redial, your phone will automatically redial after a while if the call is not answered.	Settings ►►► Call Settings ►►► Advanced settings ►►► Auto redial
Network settings	Select the network and set GPRS connection.	Settings ►►► Network settings
PIN lock	Activate PIN to prevent SIM card from abuse.  The default PIN is normally 1234. Please replace it with your own PIN as soon as possible.	Settings ►►► Security ►►► PIN lock
Phone lock	Activate phone lock to prevent the phone from abuse.  The default phone lock password is 1122.	Settings ►►► Security ►►► Phone lock

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Function	Description	Selection
Auto keypad lock	The keypad lock would prevent the inadvertent operation caused by key press.	Settings ► Security ► Auto keypad lock  In idle mode, hold the “Menu key” to quickly lock the keypad. To unlock the screen, drag the arrow on the screen from left to right.
Change password	Change Phone password.	Settings ► Security ► Change password
Restore factory settings	Restore to original factory settings.	Settings ► Restore factory settings
File manager	View the files saved in phone and memory card.	File Manager

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**Note:**

*When copying files from PC to Memory Card, please put the files in the relevant folder, e.g., put the music files in ‘My*



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*Music' folder .*

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## Input what you want, how you want...

The mobile phone supports ABC/Abc/abc, PT/pt/Pt, eZi ABC/Abc/abc/PT/Pt/pt, 123 and symbol input method.

## Using Virtual keyboard

As the slide is not opened, you could use the virtual keyboard to input.

**Show virtual keyboard:** Click any place in the text input area to show the virtual keyboard.

**Hide virtual keyboard:** Click  icon.



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
**Change input method:** Click  icon to change the input method.

**Input Letters:** In abc method, click the corresponding letters to input your desired letter. Each key is used to input multiple letters. Click the key quickly and repeatedly until your desired letter appears.


**Input Words:** In Smart abc method, click each key only once for every letter. The word changes after each key stroke. When you finish writing the word correctly, click the word to confirm. If the word displayed on the screen is not what you want, click the arrow to view other matching words, and then click the word to confirm. Predictive text input is based on a built-in dictionary.

**Switch caps lock :** Click  icon.

**Input numbers:** In 123 method, click the corresponding numbers on the screen to input your desired numbers.

**Input symbols:** Click  icon to open the virtual keypad and select the corresponding symbols to input.

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**Insert a space:** Click  to input the space. It does not work in 123 method.





**Delete Character:** Click  to delete the previous character before the cursor.




**Delete all Characters:** Hold  to delete all characters.

**Move Cursor:** Among the text, tap in the position you want to move.


## Using the keypad

As the slide is opened, you could use the keypad to input.

- **Switch input method:** Press the  key
- **Insert a space:** Press the  key.
- **Delete:** Press the  key to delete the input before the cursor.
- **Switch caps lock:** Press the  key.

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- **Line feed:** Press the  key.
  - **Input letters and common symbols:** There are two symbols on the keys. In abc/Abc/ABC method, press the key to input the symbol located on the left part of the key; press the  key and then press the key to input the symbol located on the right part of the key; press the  key twice and then press the key to continuously input the symbol located on the right part of the key.

In Smart abc/Abc/ABC method, your phone predicts the word as you enter it, so you need input only the first few letters of the word.

- **Input numbers:** In 123 method, press the numeric keys to input the corresponding numbers.
- **Input symbols:** During the text input, press  key to display symbol lists, press the Navigation keys to select the symbol, and press **OK** to confirm.



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## Appendix

# Care and maintenance

Your phone is a delicate device. The following advice will help you to keep it looking good and performing well...

- Use a soft dry cloth to clean your phone, battery and charger. Don't use liquids such as alcohol, dilution agents or benzene.
- From time-to-time, clean the socket where the charger cable connects to the phone. Dust tends to gather there. This will ensure a really good connection.
- Don't use needles, pen points or other sharp objects on the keypad or screen.
- Don't use your phone with wet hands – it could injure you and damage the phone.
- Don't use your phone in dusty or dirty environment.

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- Keep your phone away from extremes of heat – like radiators or ovens. It may explode if it gets too hot.
  - If your phone gets wet and the color of the label on it changes, the warranty will be void, even if the warranty period hasn't expired.
  - If there's anything wrong with the phone, battery, charger, or any accessory, please send them to your nearest service centre for inspection.



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# FCC Regulations

- This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

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-Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

- The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## ▶ **RF Exposure Information (SAR)**

This mobile phone meets the government's requirements for exposure to radio waves.

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as

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to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 0.830 W/kg and when worn on the body, as described in this user guide, is 0.921 W/kg (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID: Q78-X931.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5m from your body when the phone is switched on.

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This device is compliance with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1999 and had been tested in accordance with the measurement methods and procedures specified in OET Bulletin 65 Supplement C.

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# Declaration of RoHS compliance

We're determined to reduce the impact we have on the environment and take responsibility for the earth we live on. So this document allows us to formally declare that the X990, manufactured by ZTE CORPORATION, fully complies with the European Parliament's RoHS (Restriction of Hazardous Substances) Directive 2002/95/EC, with respect to all the following substances:

- (1) Lead (Pb)
- (2) Mercury (Hg)
- (3) Cadmium (Cd)
- (4) Hexavalent Chromium (Cr (VI))
- (5) Polybrominated biphenyl (PBB)
- (6) Polybrominated diphenyl ether (PBDE)

Our compliance is witnessed by written declaration from our suppliers. This confirms that any potential trace contamination levels of the substances listed above are below the maximum level set by EU 2002/95/EC, or are exempt due to their application.

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The X990 manufactured by ZTE CORPORATION, meets all the requirements of EU 2002/95/EC.

## Disposal of your old phone



1. When the wheelie bin symbol is attached to a product, it means the product is covered by the European Directive 2002/96/CE.
2. All electrical and electronic products should be disposed of separately from normal household waste via designated collection points provided by government or local authorities.
3. The correct disposal of electrical and electronic products will help protect the environment and human health.

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# Problems and their solutions

Symptoms	Possible Causes	Solutions
Phone won't turn on	The battery is flat	Charge the battery
	Poor contact	Reinstall the battery
Phone turns itself	Battery very low	Charge the battery
Poor standby time	Decreasing of battery performance	Replace the battery
	Weak network signal	Turn off the phone
Can't connect to the network	Weak network signal	Move to where the signal is
	Out of the service area	Make sure you're in a network service area.
Calls keep cutting	Weak network signal	Move to where the signal is

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Phone doesn't ring when I receive incoming calls	Phone is set to 'Mute' or minimum volume.	Enter 'User Profiles' to select a Non-silent mode, or increase the ring volume.
Received prompt asking me to input 'PUK'	SIM locked because wrong PIN entered three times.	Contact your provider and ask for a PUK.