# Z320 Quick Start Guide

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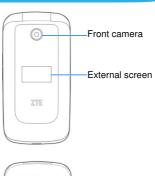
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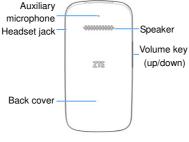
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## Getting to Know Your Phone







### Left soft key/Right soft key

The bottom line of the display shows the options that can be selected using the **Left** and **Right soft keys**. The options change depending on the application/function being used.

### Send key

Press to open the **Phone** app or place a call.

### Recent apps key

Press to see recently used applications.

#### Camera key

Press to launch the Camera app.

### Delete key

Delete text before the cursor while editing text.

### Power/end key

- Press and hold to turn on or off airplane mode, power off or restart the phone.
- Press to end a call or cancel a call attempt.
- · Press to return to the home screen.

### 4-way navigation and OK key

- From standby mode, press up/down/left/right to activate pre-set functions.
- Press up/down/left/right to move the highlight or cursor on the screen.

Press the center to make selections.

### Volume key

Press or hold either end of the key to turn the volume up or down.

## Setting Up Your Phone

Power off your phone before installing or removing the micro-SIM card or the microSDHC card.

### WARNING!

To avoid damage to the phone, do not use any other kind of SIM cards, or any non-standard micro-SIM card cut from a SIM card. You can get a standard micro-SIM card from your service provider.

1. Remove the back cover. If the battery is installed, remove it.



- Install the micro-SIM card and the microSDHC card (not included).
  - Slide the micro-SIM card into the card holder in the battery compartment.



 Hold the microSDHC card (not included) with the cut corner oriented as shown and slip it into the card slot.



Insert the battery. Make sure the connectors on the battery go into the battery compartment first and align with the connectors in it. Gently push down on the battery until it clicks into place.



4. Replace the battery and the back cover.

## Charging the Battery

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

### WARNING!

Use only approved chargers and cables. The use of unapproved accessories could damage your phone or cause the battery to explode.

Connect the adapter to the charging jack.



- 2. Connect the charger to a standard AC power outlet.
- 3. Disconnect the charger when the battery is fully charged.

### NOTE:

If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact the customer service if you still cannot power on the phone after prolonged charging.

### Powering On/Off Your Phone

- Press and hold the Power/end key to turn on your phone.
- To turn it off, press and hold the Power/end key to open the options menu and then select Power off.

## **Opening Applications**

- 1. From standby mode, press the **OK** key.
- Press the 4-way navigation key and the OK key to select and open the app.





## **Applying new Wallpaper**

- From standby mode, press the OK key and choose Settings.
- 2. Select General settings and then choose Display.
- Select Wallpaper and choose Gallery or Wallpapers.
- Choose the image you want to use as the wallpaper, and then press the **OK** key to finish.



## **Checking the Phone Status**

The status bar at the top of the screen displays phone and service status with various icons on the right side. Below are some of the icons and their meanings.

4	Signal strength	Ē/5	Battery charging
	No signal	1	Mobile data in use
101	Vibration on	Ť	Airplane mode
N	Silent mode/no interruptions	*	Bluetooth on
	Battery low	C	Speaker on
	Battery partially drained	*	Phone microphone off
	Battery full	(1)	Alarm set

## **Managing Notifications**

The status bar at the top of the screen provides notification alerts with different icons on the left side. Below are some of the icons and their meanings.

The notifications depend on the apps installed.

ز:	New SMS	9	Song playing
	New MMS	<u>+</u>	Downloading data
×	Missed call	Ψ	USB connected
J	Call in progress		Wired headset connected

## **Calling and Voicemail**

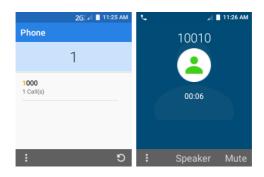
### {Making a Call

 From standby mode, enter the phone number with the hard keypad. Press the **Delete** key to delete incorrect digits.

### NOTE:

As you enter the phone number, your phone searches for matching information in your contacts. If you see the number and contact you want to call, select it and press the **Send** key to place the call immediately.

2. Press the Send key to call the number.

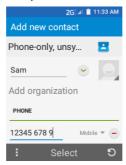


### **Checking Voicemail**

- From standby mode, press and hold the 1 key on the hard keypad. If prompted, enter your voicemail password.
- Follow the voice prompts to listen to and manage your voicemail messages.

### Creating a New Contact

- 1. From standby mode, press the Left soft key.
- 2. Press the Left soft key and choose New contact.
- 3. NOTE:
- If there are no contacts, press the OK key to select CREATE A NEW CONTACT
- Enter the information of the contact, such as name, phone numbers, and so on.
- 6. Press the Left soft key and choose Done.



### Importing Contacts in Batches

- 7. From standby mode, press the **Left soft** key.
- Press the Left soft key and choose Import/Export > Import from storage.
- If prompted, press the 4-way navigation key and the OK key to choose to import one, multiple, or all vCard files.
- 10. If prompted, press the **OK** key.

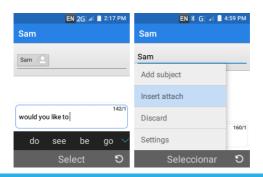


### Set a Speed Dial

- From standby mode, press the Left soft key.
- Press the Left soft key and select Speed dial setting.
- Select an empty slot.
- Enter the phone number or select a contact from Contacts.
- 5. Press the **OK** key to finish.

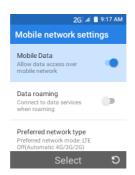
### Sending a Message

- From standby mode, press the Right soft key.
- Press the Left soft key and choose New message.
- Enter the recipient's phone number(s). You can also press the OK key for Recipients to add recipients from Recent Calls, Contacts or Groups.
- Scroll down to the input text field and enter the content of your text message.
- If you want to send a multimedia message, press the Left soft key and choose Insert attach to attach a file to the message.
- Press the **OK** key for **Send** to send the message.



## Connecting to the Internet

- From standby mode, press the OK key and select Settings.
- Select General settings and then choose Mobile networks.
- Press the **OK** key to enable **Mobile Data**.



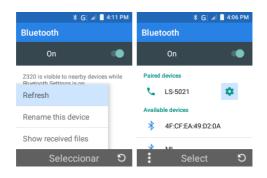
### Connecting to Bluetooth

- From standby mode, press the OK key and select Settings.
- 2. Select General settings and then choose Bluetooth.
- Press the **OK** key to enable Bluetooth. When Bluetooth is on, the <sup>‡</sup> icon appears in the status bar.

### NOTE:

Your phone automatically scans for and displays the IDs of all available Bluetooth devices in range. Press the **Left soft** key for options and select **Refresh** if you want to scan again.

- Highlight the name of the device that you would like to pair with and press the OK key.
- Confirm that the Bluetooth passkeys are the same between the two devices and press the **OK** key for **Pair**.
- Pairing is successfully completed when the other device accepts the connection or the same passkey is entered.



## Taking a Photo

- 1. From standby mode, press the Camera key.
- 2. Line up your shot in the camera viewfinder.
- 3. Press the **OK** key to take the photo.



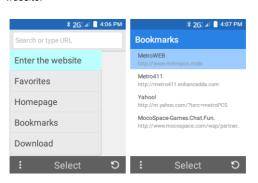
## Recording a Video

- From standby mode, press the Camera key.
- 2. Aim the camera at the subject.
- 3. Press the Left key to switch to camcorder.
- Press the OK key to start recording. You can also press the Left soft key to pause or resume recording.
- 5. Press the **OK** key to stop recording.



### {MetroWEB®

- From standby mode, press the OK key and choose MetroWEB.
- To visit a particular website, press the Left soft key and select Enter the website
- Enter the web address, and press the OK key for Select .
- To access your bookmarks, press the Left soft key and select Bookmarks.
- Select a bookmark and press the **OK** key to visit the website.



### **Service**

You will need the following information when activating service:

- Your name, address and an eight-digit number that you will use to access your account (your personal identification number "PIN").
- Your serial number (IMEI) and SIM card number. To locate
  the serial number, remove the phone from the box and
  remove the battery cover from the phone. The serial
  number is located near the bar code. It will be either 14 or
  18 digits. The SIM card number can be located below the
  bottom bar code on the back of the SIM card holder.
  - If your phone does not have a removable battery, check the box label or phone settings to locate the serial number.
- Your choice of MetroPCS plan and services including unlimited data, talk and text plans.
- Install the battery, if applicable, and SIM card in your new phone by following the step by step instructions in this phone's User Guide.
- Once your phone is powered up, dial 1.888.8metro8 (1.888.863.8768) to connect with an activation representative who will assist you in activating your phone. You can also activate your phone online by visiting metropcs.com. (As soon as your service is activated, be sure to fully charge the phone's battery before using it

again.)

Don't hesitate to ask your MetroPCS representative for more information on additional features and services or visit metropcs.com.

#### **Account Detail**

- Text Message Reminder. MetroPCS provides a text message reminder on your phone before payment is due.
- E-statement. View your statement summary online. (Only available in select states.)
- Call Detail. View your call detail online for a listing of all local calls made during the service cycle. (Additional charge applies.)

### **Payment Options**

There are several ways to pay for your MetroPCS service.

- Auto Pay. Your credit or debit card is automatically debited five days before payment is due.
- Express Pay. Pay by credit or debit card online at metropcs.com.
- Drop Box.\* Drop a check made payable to MetroPCS or money order in a MetroPCS store drop box.
- By Mail. Include your account number and phone number

on your check or money order and mail to: MetroPCS, P.O. Box 5119, Carol Stream, IL 60197-5119.

- By Phone via Automated System. Pay by credit or debit card from your MetroPCS phone by dialing 1.888.8metro8. (Convenience fee applies.)
- Store Payment Machine.\* Accepts cash, debit or credit card (with PIN). (Convenience fee applies.)
- Over the Counter.\* Pay at an Authorized Payment Location with cash, check, credit or debit card. (Fees vary based on location.)
- eWallet. Sign up for MyAccount through metropcs.com and create your own secure eWallet where you can safely store cards for quick payment and set up auto pay.
- Text to Pay. The secure and easy way to pay your monthly MetroPCS service. Register your credit or debit card with the MetroPCS eWallet service and simply respond to a text from PAYNOW (729699) to pay.

### MyMetro<sup>®</sup>

Manage your MetroPCS account right on your phone.

By dialing any of the customer service numbers you can change your rate plan, change your features and pay your bill. Just follow the instructions on your phone.

<sup>\*</sup> Not available at all locations.

#### For Assistance

Please visit your local MetroPCS store or refer to the following options if you need additional assistance.

- Sign up for MvAccount to view account details, check your balance, make a payment, manage eWallet and more.
- MetroPCS automated customer service from anv .....1.888.8metro8 phone..... and follow the prompts (1.888.863.8768)
- Online information.....metropcs.com

Please follow us at:



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facebook.com/MetroPCS

Coverage: Coverage and services not available everywhere. Nationwide long distance only available to the continental U.S. and Puerto Rico. Coverage, rates, services and features subject to change.

Text Messages: Text messages can only be sent while in a MetroPCS coverage area or in a compatible roaming area. No quarantee of text message delivery. General: Family Plan is limited to five lines attached to one account and use of qualifying phones. Limited time offer. Certain restrictions apply. Phone selection and availability may vary by store.

Compatible MetroPCS device required: not all features or plans

available with all devices. MetroPCS features and services for personal use only. Not all services are available in all covered areas.

**Data Plans:** For \$30, \$40, and \$50 plans, full available speeds apply up to monthly high-speed data allotment; then speeds slowed to average MetroPCS network speeds for remainder of billing cycle. Your phone will continue to indicate that it is receiving a MetroPCS 4G or 4G LTE signal even if your usage is not at full available speed.

**Abnormal Usage:** Service may be slowed, suspended, terminated, or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to other users, or roaming usage predominance.

Customers who use an extremely high amount of data in a cycle will have their data usage de-prioritized compared to other customers for that cycle in times and locations when competing network demands occur, resulting in relatively **slower speeds**. See store or metropcs.com for coverage, details and Terms and Conditions of Service (including arbitration provision).

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Your device may not work if you alter its original software. This device will only operate with firmware versions that have been

approved for use by MetroPCS and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

Hearing aid compatibility: This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Your phone's GPS system is enabled by default in order to permit use of planned future services; see your phone's manual for instructions should you wish to disable your GPS for non-911 purposes.

# MetroPCS Terms and Conditions of Service ("Agreement")

For the most recent and up-to-date version of the MetroPCS Terms and Conditions of Service to which you agree and will be bound when you activate, use, change or pay for your MetroPCS service, please visit metropcs.com/terms.

Welcome to MetroPCS. We are pleased that you have selected

us as your wireless carrier. Our Terms and Conditions of Service are available are available at https://www.metropcs.com/terms-conditions/terms-conditions-service.html. These Terms and Conditions of Service apply to all devices and wireless

In the event that the terms and conditions relating to a feature you may have selected or may be included in your Rate Plan conflict with the MetroPCS Terms and Conditions of Service, the MetroPCS Terms and Conditions of Service shall control.

By: (a) giving us a written or electronic signature or telling us orally that you accept the MetroPCS Terms and Conditions of Service; (b) activating Service (if you are a new subscriber); (c) using your Service after your Service is activated or after you make a change or addition to your Service; (d) paying for the Service; or (e) failing to activate Service within 30 days after the purchase of your wireless device, unless you return your wireless device within MetroPCS' applicable return period, you agree to the MetroPCS Terms and Conditions of Service and the terms and conditions of service and use related to any feature you may have selected or may be included in your Rate Plan, including, but not limited to:

- You waive your right to a jury trial in disputes with MetroPCS;
- · Your disputes with MetroPCS will be decided by an arbitrator;
- You waive your right to institute or participate in class action litigation against MetroPCS;
- You will provide MetroPCS with accurate information about yourself;

- MetroPCS may communicate with you from time to time about your Service;
- You will pay all taxes and regulatory fees even if your rate plan is inclusive of taxes and regulatory fees; and
- MetroPCS may terminate your Service if you fail to timely pay for your Service or violate the Terms and Conditions of Service in any way, including abuse of the Service or violations of applicable laws.

Customer Service. If you have any questions regarding your Service or information in this Agreement, you may call our activation center at 1-888-8metro8 (1.888.863.8768).

#### **Billing for Premium and Third-Party Services**

California Residents Only

Certain parties besides MetroPCS have the ability to place charges on your bill for premium services. You may access these services and authorize the placement of charges on your bill through your phone or online account. MetroPCS also provides customers, at no additional cost, with the ability to restrict the placement of charges for premium and third-party services on your account. Contact customer care or go to www.metropcs.com/blocking for more information.

### **LEGAL INFORMATION**

# For Your Safety

## **General Safety**

	Don't make or receive handheld calls while driving. Never text while driving.	A	Don't use at gas stations.
1-1	Keep your phone at least 15 mm away from your ear or body while making calls.		Your phone may produce a bright or flashing light.
	Small parts may cause choking.	8	Don't dispose of your phone in fire.
	Your phone can produce a loud sound.	19	To prevent possible hearing damage, do not listen at high volume levels for long periods.

É	Avoid contact with anything magnetic.		Avoid extreme temperatures.
	Keep away from pacemakers and other electronic medical devices.		Avoid contact with liquids. Keep your phone dry.
4	Turn off when asked to in hospitals and medical facilities.		Do not attempt to disassemble your phone.
4	Turn off when told to in aircrafts and airports.		Only use approved accessories.
**	Turn off when near explosive materials or liquids.	•	Don't rely on your phone as a primary device for emergency communications.

## Radio Frequency (RF) Energy

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United

#### States

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 15 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on

#### FCC ID: SRQ-Z320.

For this device, the highest reported SAR value for usage against the head is 0.75 W/kg, for usage near the body is 0.83 W/kg.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 15 mm between the unit and the human body. Carry this device at least 15 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 15 mm between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and using such body-worn accessory should be avoided.

## **FCC Regulations**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.



#### NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# Hearing Aid Compatibility (HAC) Regulations for Mobile Phones

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19-2011).

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the

rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/ higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Your phone meets the M4/T4 level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to http://www.fcc.gov/cgb/dro.

### **CTIA Requirements**

- Do not disassemble or open, crush, bend or deform, puncture or shred the battery.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact the battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725.

Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.
- The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

### {{{Distraction

### {Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

### (Operating Machinery

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

## {{{Product Handling

#### (General Statement on Handling and Use

You alone are responsible for how you use your phone and any consequences of the use.

You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep them in a clean place.
- Keep the screen and camera lens clean. Unclean screen or camera lens may slow down the phone's reaction to your operations or lower image quality.
- Clean your phone and its accessories with a soft material such as cleaning cloth for eyeglass lenses. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.
- Do not expose your phone or its accessories to open flames or lit tobacco products.

- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- · Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorized personnel can do so.
- Do not expose or use your phone or its accessories in an environment with or that can reach extreme temperatures, minimum 23 °F and maximum 122 °F (minimum 5 °C and maximum + 50 °C).
- Do not place your phone inside or near heating equipments or high pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

#### {Small Children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it.

They could hurt themselves or others, or could accidentally damage the phone.

Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

#### {Demagnetization

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media close to your phone for a long time.

#### (Electrostatic Discharge (ESD)

Do not touch the metallic connectors of the micro-SIM card.

#### Antenna

Do not touch the antenna unnecessarily.

#### **{Normal Use Position**

When placing or receiving a phone call, hold your phone to your ear, with the bottom toward your mouth.

### {Air Bags

Do not place your phone in the area over an air bag or in the air bag deployment area as an airbag inflates with great force and serious injury could occur.

Place your phone safely before driving your vehicle.

#### {Seizures/Blackouts

Your phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching videos. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a physician. To reduce the risk of blackouts or seizures, you can use your phone in a well-lit room and take frequent breaks.

### {Repetitive Strain Injuries

To minimize the risk of Repetitive Strain Injury (RSI) when texting or playing games with your phone:

- Do not grip the phone too tightly.
- · Press the buttons lightly.
- Use the special features which are designed to minimize the times of pressing buttons, such as Message Templates and Predictive Text.

Take frequent breaks to stretch and relax.

#### {Emergency Calls

This phone, like any other wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you should not rely solely on any wireless phone for emergency communications.

#### **{Loud Noise**

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, Bluetooth headsets or other audio devices.

#### {Phone Heating

Your phone may become warm during charging and normal use.

## {{{Electrical Safety

#### {Accessories

Use only approved accessories.

Do not connect with incompatible products or accessories.

Take care not to touch metallic objects, such as coins or key rings, or allow them to contact or short-circuit the charging jack terminals.

Never puncture the surface of the phone with sharp objects.

#### {Connection to a Car

Seek professional advice when connecting a phone interface to the vehicle electrical system.

#### **Faulty and Damaged Products**

Do not attempt to disassemble the phone or its accessories.

Only qualified personnel can service or repair the phone or its accessories.

If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

## Radio Frequency {{{Interference

#### (General Statement on Interference

Care must be taken when using your phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

Please consult your doctor and the device manufacturers to determine if the operation of your phone may interfere with the operation of your medical devices.

#### {Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

### {Hearing Aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby.

The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

### **Medical Equipment**

Switch off your wireless device when you are requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

#### {Aircraft

Switch off your wireless device whenever you are instructed to

do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft and enable airplane mode of your phone when boarding an aircraft.

#### Interference in Vehicles

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

## {{{Explosive Environments

### **Gas Stations and Explosive Atmospheres**

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

### **{Blasting Caps and Areas**

Power off your mobile phone or wireless device when in a blasting area or in areas where signs are posted to power off "two-way radios" or "electronic devices" to avoid interfering with blasting operations.