

**Z962BL**

**Quick Start Guide**

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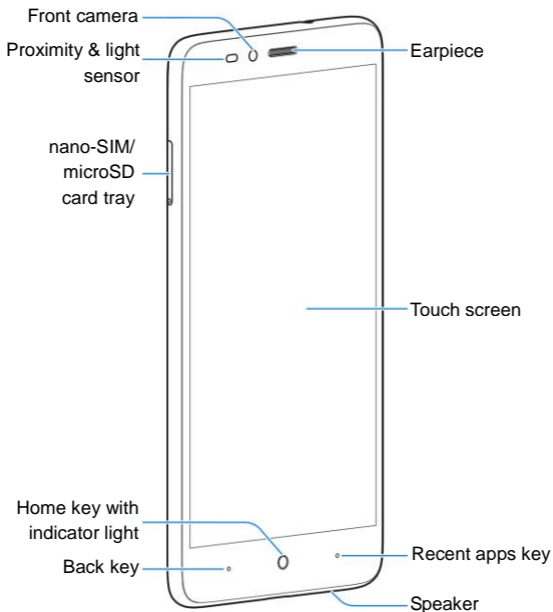
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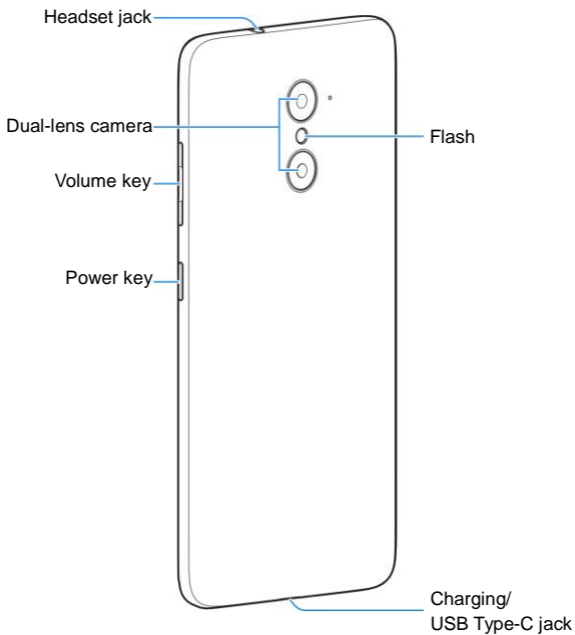
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# Getting to Know Your Phone





## Power key

- Press and hold to turn on or off airplane mode, power off or restart the phone.
- Press to turn off or on the screen display.

## Home key

- Touch to return to the home screen.
- Touch and hold to open Google Search.

## Back key

Touch to go to the previous screen.

## Recent apps key

Touch to see recently used applications.

## Volume key

Press or hold either end of the key to turn the volume up or down.



### NOTE:

The positions of the **Back** key and the **Recent apps** key are interchangeable through **Settings > Navigation key**.

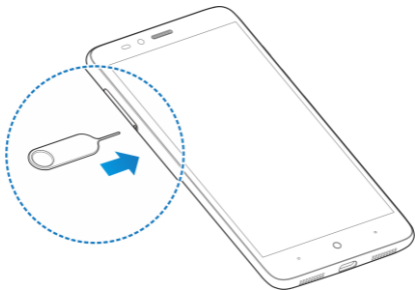
# Installing the nano-SIM Card and the microSD Card

The nano-SIM card and the microSD™ card can be installed or removed while the phone is turned on. You need to unmount the microSD card (not included) before removing it.

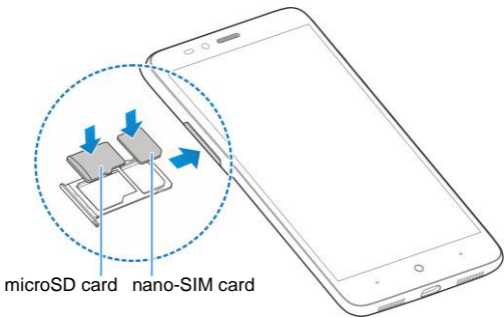
## **WARNING!**

To avoid damage to the phone, do not use any other kind of SIM cards, or any non-standard nano-SIM card cut from a SIM card. You can get a standard nano-SIM card from your service provider.

1. Insert the tip of the tray eject tool into the hole on the card tray.



2. Pull out the card tray and place the nano-SIM card and the microSD card on the tray, as shown. Carefully slide the tray back into place.



**NOTE:**

Some applications may require a microSD card to work normally or may store certain data on it. Therefore, it is recommended that you keep a microSD card installed and not remove or replace it randomly.



# Charging the Battery

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

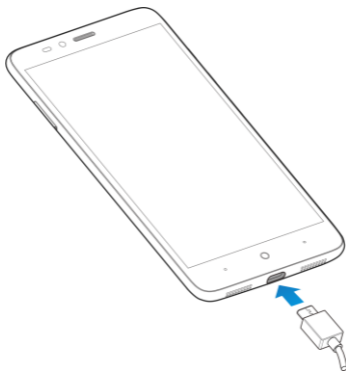
## **WARNING!**

Use only ZTE-approved chargers and cables. The use of unapproved accessories could damage your phone or cause the battery to explode.

## **CAUTION:**

Do not change the built-in rechargeable battery in your phone by yourself. The battery can only be changed by ZTE or ZTE authorized service provider.

1. Connect the adapter to the charging jack.



2. Connect the charger to a standard AC power outlet.
3. Disconnect the charger when the battery is fully charged.

 **NOTE:**

If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact the customer service if you still cannot power on the phone after prolonged charging.


## Powering On/Off Your Phone

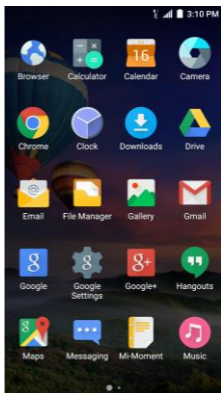
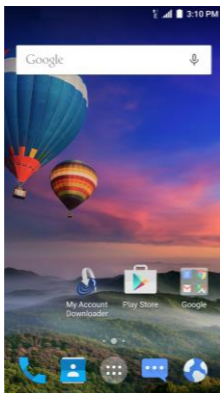
- Press and hold the **Power** key to turn on your phone.
- To turn it off, press and hold the **Power** key to open the options menu and then touch **Power off > OK**.

### **NOTE:**

If the phone freezes or takes too long to respond, you can press and hold the **Power** key for about 10 seconds to restart the phone.

## Opening Applications


1. Touch the **Home** key if the current screen is not the home screen.
2. Touch .
3. Slide left or right on the screen and touch an app to open it.



# Customizing Home Screens

You can customize your home screens by adding application shortcuts, folders, widgets, and more.


## Adding Shortcuts and Widgets

1. Touch the **Home** key > .  
- or -  
To add widgets, touch and hold an empty area of the home screen and select **Widgets**.
2. Slide left or right to browse the available applications or widgets.
3. Touch and hold a widget or an application icon and drag it to the home screen. If necessary, drag the shortcut to the left or right to select other home screen panels.

### **NOTE:**

While holding the item, you can drag it to the right edge of the screen to create a new home screen panel and put the item on it.

## Removing Shortcuts or Widgets


1. Touch and hold a widget or shortcut on the home screen.
2. Drag it to  (**Delete**) to remove it.

## Organizing Icons With a Folder

1. Touch and hold a shortcut on the home screen and drag it quickly over another shortcut.
2. Release the shortcut. A new folder will be created and both shortcuts are added into the folder.
3. If needed, drag more shortcuts and drop them into the folder.



### NOTES:

- Touch the folder and then touch the name field to rename the folder.
- Drag the folder to  (**Extract**) to delete the folder and replace its shortcuts on the home screen.

## Applying New Wallpapers

1. Touch and hold an empty place on the home screen, and then touch **Wallpapers**. You can choose a wallpaper for the home screen or lock screen.
2. Slide left or right on the wallpaper panel to select a wallpaper, or touch **GALLERY** or **LIVE WALLPAPER** to choose the image or animation you want to use as the wallpaper. Some cropping may be needed for **Gallery** and **Photos** images.

## Setting the Theme

1. Touch and hold an empty place on the home screen and touch **Themes**.
2. Select a theme you like.


## Setting the Home Screen Transition Effect

1. Touch and hold an empty place on the home screen and touch **Effects**.
2. Pick an effect and the phone will demonstrate how it works. Touch other effects until you find the favourite one.

## Managing the Extended Home Screens


Your home screen is extendable, providing more space for folders, widgets, and more. Simply swipe left or right on the home screen to see the extended panels.

### To add a new home screen panel:

1. Touch the **Home** key > , or touch and hold an empty area of the home screen and select **Widgets**.
2. Touch and hold an application icon or a widget and drag it to the right edge of the screen to create a new home screen

panel and put the icon or widget on it.

### **To delete a home screen panel:**

1. Touch and hold an empty area of the home screen and slide left or right to view the home screen thumbnails.
2. Touch  on the top right corner of a thumbnail.
3. Touch **OK**. The items on the panel will also be removed.



#### **NOTE:**


No empty home screen panel is allowed to exist. If the icon, widget or folder is the only item on the current home screen panel, the panel will be deleted as you remove the item.

### **To adjust the order of a home screen panel:**

1. Touch and hold an empty area of the home screen and slide left or right to view the home screen thumbnails.
2. Touch and hold a thumbnail and drag it left or right to the place you need.






















#### **NOTE:**

Touch  at the bottom of a home screen thumbnail to set it as the main home screen.



# Checking the Phone Status










The status bar at the top of the screen displays phone and service status with various icons on the right side. Below are some of the icons and their meanings.

	2G connected		No signal
4G	3G connected		Signal strength
4G LTE	LTE connected		Mobile data in use
	Ringer off		Airplane mode
	Vibration mode		Bluetooth on
	Priority mode		Connected to a Wi-Fi <sup>®</sup> network
	Battery low		Wi-Fi in use
	Battery partially drained		Speaker on
	Battery full		Phone microphone off
	Battery charging		GPS on
	Alarm set		

# Managing Notifications




The status bar at the top of the screen provides notification alerts with different icons on the left side. Below are some of the icons and their meanings.

The notifications depend on the apps installed and you can touch and drag the status bar down to see more information.

	New SMS		Upcoming event
	New MMS		New Wi-Fi network detected
	New message(s) from the Email app		Downloading data
 / 	New message(s) from the Gmail™ app		Sending data
	Missed call		Updates available
	Call in progress		USB connected
 / 	Song playing		Wired headset connected

# Calling and Voicemail

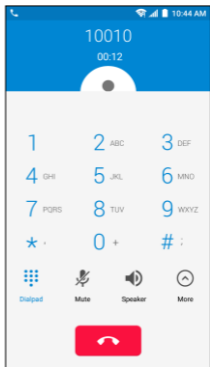
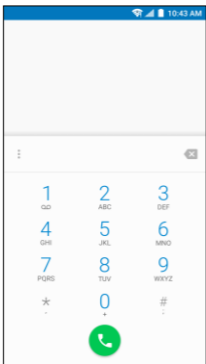
## Making a Call

1. Touch the **Home** key > .
2. Touch  and enter the phone number or the contact name with the dialpad. The phone will display matching information from your contact list.
3. Touch the matching contact to call the contact or touch  to call the number.





### **NOTE:**




You can also touch the search box at the top of the Phone app screen and enter the phone number or contact name you want to call. Touch the matching contact or **Call** [number] to place the call.

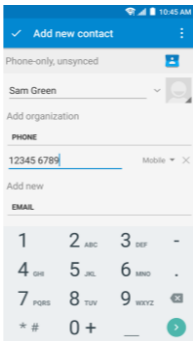


## Checking Voicemail



1. Touch the **Home** key >  > .
2. Touch and hold the **1** key on the dialpad. If prompted, enter your voicemail password.
3. Follow the voice prompts to listen to and manage your voicemail messages.

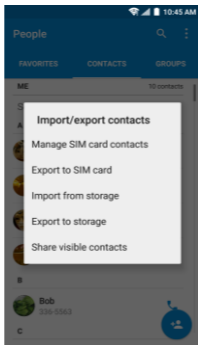
# Creating a New Contact

1. Touch the **Home** key >  and touch the **CONTACTS** tab.
2. Touch  to add a new contact.
3. If you have multiple account types associated with your phone, touch the field above **Name** and select a contact type.
4. Enter the contact name, phone numbers, email addresses, and other information.
5. Touch  to save the contact.








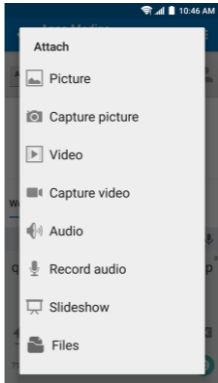
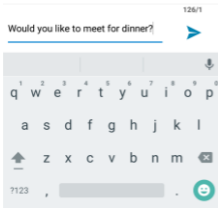
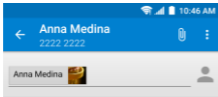
# Importing Contacts in Batches

1. Touch the **Home** key > .
2. Touch  > **Import/Export** > **Import from storage**.
3. Select an account in which to save the contacts.
4. If prompted, choose to import one, multiple, or all vCard files.
5. If prompted, touch **OK**.





# Sending a Message

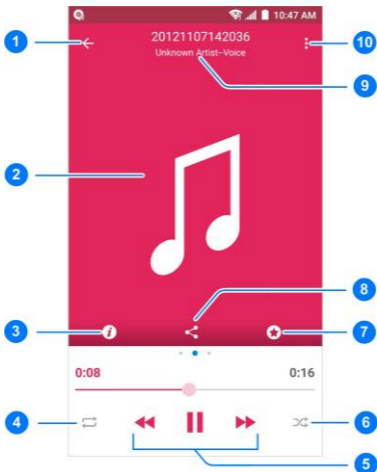
1. Touch the **Home** key >  > .
2. Add recipients by one of the following ways.
  - ▶ Touch the **To** field and manually enter the recipient's number or the contact name. If the phone presents a few suggestions, touch the one you want to add.
  - ▶ Select recipients from your contacts by touching .
3. Touch the **Type message** field and enter the content of your text message.
4. If you want to send a multimedia message, touch the paper clip icon  to attach a file or a slideshow to the message.
5. Touch  or **SEND**.





# Playing Music


1. Touch the **Home** key >  > .
2. Touch **All Songs** and find the song you want to play.
3. Touch the song to play it. Touch the bar at the bottom to open the playback screen.



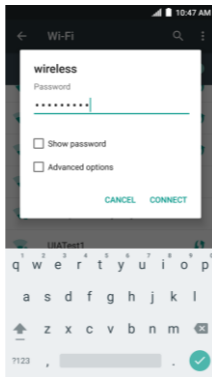
Number	Function
1	Return to the music library.
2	Album artwork. Swipe left to see lyrics (if available) and right the current playlist.
3	Check the track information.
4	Toggle repeat mode: no repeat, repeat the current track, or repeat the current playlist.
5	Playback control: Skip songs or pause and resume playback. Drag the progress bar to jump to any part of the track.
6	Turn on or off shuffle.
7	Add the track to the Favorites playlist.
8	Share the track.
9	Track name, artist, and album information.
10	Access additional options.

# Connecting to the Internet


## Connecting via Wi-Fi®

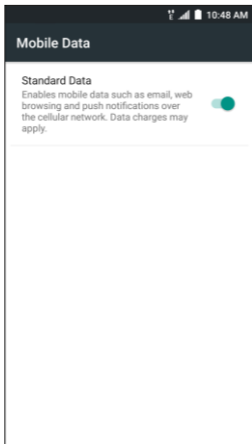
1. Touch the **Home** key >  > **Settings** > **Wi-Fi**.
2. Touch the Wi-Fi switch if Wi-Fi is off. Your phone automatically searches for Wi-Fi networks in range and displays their names and security settings. It also connects to previously linked networks when they are in range.
3. Touch a network name to connect to it.

If the network is secured, enter a password or other credentials. (Ask your network administrator for details.)



## Connecting via Mobile Network


1. Touch the **Home** key >  > **Settings** > **Mobile networks** > **Mobile Data**.
2. Touch the **Standard Data** switch if it is turned off.



# Setting Up Email Accounts


## Using Gmail

You can use the Gmail app to add your Gmail accounts and other email accounts such as Yahoo, Hotmail and AOL Mail.

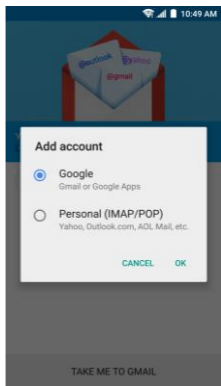
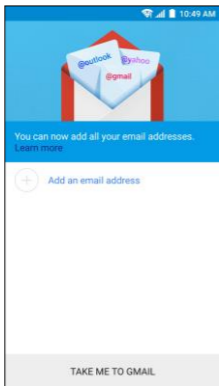
1. Touch the **Home** key >  > **Gmail**.



### **NOTE:**


If another Gmail account is already set up, touch the **Home** key >  > **Settings > Accounts** and select **Google, Personal (IMAP), or Personal (POP3)**.

2. Read or skip the instructions for the first time use, and then touch **Add an email address**.
3. Select **Google** or **Personal (IMAP/POP)** and touch **OK**.
4. For Gmail account, touch **Enter your email** to sign in to your existing Google Account, or touch **OR CREATE A NEW ACCOUNT** to create one; for other email accounts, enter the email address and password.
5. Follow the instructions on the screen to set up your Gmail or email account.




## Using Email

You can use the Email app to add email accounts including Microsoft Exchange Active Sync, Gmail, Hotmail, Yahoo, etc.

1. Touch the **Home** key >  > **Email**.
2. Select an email server and enter the email address and password.

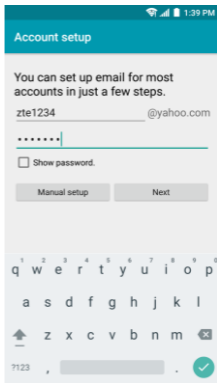
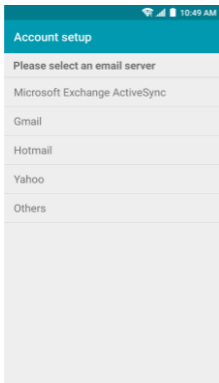
 **NOTE:**

If another email account is already set up, touch the **Home** key >  > **Settings > Accounts** and select **Email** or **Corporate**.



3. Touch **Next** and follow the onscreen instructions.

 **NOTE:**

Contact your IT administrator to help set up your corporate Microsoft Exchange ActiveSync® account.




# Connecting With a Bluetooth Headset

1. Turn on the Bluetooth headset and switch it to pairing mode. Refer to the headset's user guide for more information.
2. Touch the **Home** key >  > **Settings** > **Bluetooth**.
3. Touch the Bluetooth switch if it is off. When Bluetooth is on, the  icon appears in the status bar.



## NOTE:

Your phone automatically scans for and displays the IDs of all available Bluetooth devices in range. Touch  >

**Refresh** if you want to scan again.

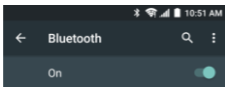
4. Touch the ID of the headset, or any other device you want to pair with your phone. Enter a passcode if prompted.
5. If necessary, touch the ID of the paired headset to connect with it.



## NOTE:

Touch the ID again and then touch **OK** to end the connection.



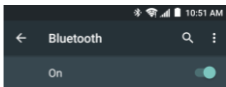


Z962BL is visible to nearby devices while Bluetooth Settings is on.

#### Available devices

 BSH09I

 Z955L



Z962BL is visible to nearby devices while Bluetooth Settings is on.

#### Paired devices

 BSH09I  
Connected



#### Available devices

 Z955L

# Installing Apps From the Google Play™ Store

Google Play has tens of thousands of games and applications for you to use and enjoy. Before you begin, make sure that you have signed in to your Google account.




## NOTE:

The content you can access in the Play Store depends on your region and your service provider.

1. Touch the **Home** key > .

The first time you launch **Play Store**, accept the Google Play Terms of Service.

2. Find the apps you need either by category or by touching .
3. Touch the app to see detailed description.
4. Touch **INSTALL** (free apps) or the price (paid apps). If the app is not free, you need to sign in to your Google Wallet™ account and select a payment method.
5. Read the app permissions and touch **ACCEPT**.




## CAUTION:

Once installed, some apps can access many functions or a significant amount of your personal data. The Play Store will show you what the app can access.

6. For paid apps, touch **CONTINUE** and follow additional on-screen instructions for payment.
7. Wait for the app to be downloaded and installed automatically. Payment needs to be authorized before paid apps start downloading.

# Taking a Photo

1. Touch the **Home** key >  > **Camera**.
2. Aim the camera at the subject and make any necessary adjustment. Auto camera mode is used by default.



Number	Function
1	Switch between the front and back cameras.
2	Set a time delay before the camera takes a picture automatically after you touch the shutter icon.
3	Turn on or off the HDR feature, only available for the back camera.
4	Change the flash setting, only available for the back camera.

Number	Function
5	Change the camera settings.
6	View pictures and videos you have taken.
7	Select a color effect or other special effects.
8	Capture a picture.
9	Capture a video clip.
10	Select a camera or camcorder mode for the back camera. In addition to the default AUTO mode, you can touch BOKEH to adjust aperture or touch MODES to switch to other modes.

 **WARNING!**

Keep a safe distance when using the flash. Do not point the flash towards the eyes of people or animals.



 **NOTE:**


You can spread or pinch on the screen to zoom in or out before taking pictures.

3. Touch the area where you want the camera to focus, or leave the camera to autofocus on the center of the image.



 **NOTE:**

In Auto camera mode, when you touch the screen to focus,


the exposure bar  appears beside the focus point. You can drag  up or down to adjust the exposure.

4. Lightly touch .

 **NOTE:**


When you use the front camera, you can also touch  or  to adjust beauty face or smile detection setting.

## Recording a Video



1. Touch the **Home** key >  > **Camera**.
2. Aim the camera at the subject. You can touch any area on the screen that you want the camcorder to focus on before and during recording.

 **NOTE:**

You can spread or pinch on the screen to zoom in or out before and during recording.

3. Touch  to start recording.








 **NOTE:**









While the recording is in progress, touch  to pause the recording. You can also touch  to save the frame as a separate photo.

4. Touch  to stop recording.

# For Your Safety

## General Safety

	Don't make or receive handheld calls while driving. Never text while driving.		Don't use at gas stations.
	Keep your phone at least 15 mm away from your ear or body while making calls.		Your phone may produce a bright or flashing light.
	Small parts may cause choking.		Don't dispose of your phone in fire.
	Your phone can produce a loud sound.		To prevent possible hearing damage, do not listen at high volume levels for long periods.
	Avoid contact with anything magnetic.		Avoid extreme temperatures.

	Keep away from pacemakers and other electronic medical devices.		Avoid contact with liquids. Keep your phone dry.
	Turn off when asked to in hospitals and medical facilities.		Do not attempt to disassemble your phone.
	Turn off when told to in aircrafts and airports.		Only use approved accessories.
	Turn off when near explosive materials or liquids.		Don't rely on your phone as a primary device for emergency communications.

## Radio Frequency (RF) Energy

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against



the head with no separation, and near the body with the separation of 10 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching on

FCC ID: SRQ-Z962BL.

For this device, the highest reported SAR value for usage against the head is 0.46 W/kg, for usage near the body is 1.19 W/kg, and for simultaneous transmission is 1.45 W/kg.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the

government requirements.

SAR compliance for body-worn operation is based on a separation distance of 10 mm between the unit and the human body. Carry this device at least 10 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 10 mm between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and using such body-worn accessory should be avoided.

## FCC Regulations

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### CAUTION:

Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

 **NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **Hearing Aid Compatibility (HAC) regulations for Mobile phones**

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19- 2011). While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

**M-Ratings:** Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

**T-Ratings:** Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/ higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Your phone meets the M4 /T3 level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to <http://www.fcc.gov/cgb/dro>.

## CTIA Requirements

- Do not disassemble or open, crush, bend or deform, puncture or shred the battery.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact the battery terminals.
- Only authorized service providers shall replace battery.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.

- The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

## **Distraction**

### **Driving**

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

### **Operating Machinery**

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

## **Product Handling**

### **General Statement on Handling and Use**

You alone are responsible for how you use your phone and any consequences of the use.

You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep them in a clean place.
- Keep the screen and camera lens clean. Unclean screen or camera lens may slow down the phone's reaction to your operations or lower image quality.
- Clean your phone and its accessories with a soft material such as cleaning cloth for eyeglass lenses. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorized personnel can do so.
- Do not expose or use your phone or its accessories in an environment with or that can reach extreme temperatures, minimum 23 °F and maximum 122 °F (minimum - 5 °C and



maximum + 50 °C).

- Do not place your phone inside or near heating equipments or high pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.
- Only authorized service providers shall replace battery.

## **Small Children**

Do not leave your phone and its accessories within the reach of small children or allow them to play with it.

They could hurt themselves or others, or could accidentally damage the phone.

Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

## **Demagnetization**

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media close to your phone for a long time.

## **Electrostatic Discharge (ESD)**

Do not touch the metallic connectors of the nano-SIM card.

## **Antenna**

Do not touch the antenna unnecessarily.

## **Normal Use Position**

When placing or receiving a phone call, hold your phone to your ear, with the bottom toward your mouth.

## **Air Bags**

Do not place your phone in the area over an air bag or in the air bag deployment area as an airbag inflates with great force and serious injury could occur.

Place your phone safely before driving your vehicle.

## **Seizures/Blackouts**

Your phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching videos. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a physician. To reduce the risk of blackouts or seizures, you can use your phone in a well-lit room and take frequent breaks.

## **Repetitive Strain Injuries**

To minimize the risk of Repetitive Strain Injury (RSI) when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.
- Use the special features which are designed to minimize the times of pressing buttons, such as Message Templates and Predictive Text.
- Take frequent breaks to stretch and relax.

## **Emergency Calls**

This phone, like any other wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you should not rely solely on any wireless phone for emergency communications.

## **Loud Noise**

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, Bluetooth headsets or other audio devices.

## **Phone Heating**

Your phone may become warm during charging and normal use.

# **Electrical Safety**

## **Accessories**

Use only approved accessories.

Do not connect with incompatible products or accessories.

Take care not to touch metallic objects, such as coins or key rings, or allow them to contact or short-circuit the charging jack terminals.

Never puncture the surface of the phone with sharp objects.

## **Connection to a Car**

Seek professional advice when connecting a phone interface to the vehicle electrical system.

## **Faulty and Damaged Products**

Do not attempt to disassemble the phone or its accessories.

Only qualified personnel can service or repair the phone or its accessories.

If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

# Radio Frequency Interference

## General Statement on Interference

Care must be taken when using your phone in close proximity to personal medical devices, such as pacemakers and hearing aids.

Please consult your doctor and the device manufacturers to determine if the operation of your phone may interfere with the operation of your medical devices.

## Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

## Hearing Aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby.

The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

## **Medical Equipment**

Switch off your wireless device when you are requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

## **Aircraft**

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft and enable airplane mode of your phone when boarding an aircraft.

## **Interference in Vehicles**

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

## **Explosive Environments**

### **Gas Stations and Explosive Atmospheres**

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

## **Blasting Caps and Areas**

Power off your mobile phone or wireless device when in a blasting area or in areas where signs are posted to power off “two-way radios” or “electronic devices” to avoid interfering with blasting operations.